

FLOOR AMENDMENT STATEMENT: No

LEGISLATIVE FISCAL ESTIMATE: No

VETO MESSAGE: No

GOVERNOR'S PRESS RELEASE ON SIGNING: Yes

FOLLOWING WERE PRINTED:

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REPORTS: No

HEARINGS: No

NEWSPAPER ARTICLES: Yes

Larry Higgs NJ Advance Media, 'How much did that toll cost your E-Z Pass? Your phone now has answer', Jersey Journal, The (online), 20 Oct 2021 015
RWH/JA

§3
C.27:23-34.7
§4
C.27:25A-21.7
§5
Note

P.L. 2021, CHAPTER 251, *approved October 18, 2021*
Senate, No. 1654

1 AN ACT concerning notifications provided through certain
2 electronic toll collection lanes and amending and supplementing
3 P.L.1997, c.59.

4
5 **BE IT ENACTED** by the Senate and General Assembly of the State
6 of New Jersey:

7
8 1. Section 6 of P.L.1997, c.59 (C.27:23-34.1) is amended to
9 read as follows:

10 6. As used in sections 6 through 10 of P.L.1997, c.59 (C.27:23-
11 34.1 through C.27:23-34.5) and section 3 of P.L. , c. (C.)
12 (pending before the Legislature as this bill):

13 "Authority" means the New Jersey Turnpike Authority
14 established by section 3 of P.L.1948, c.454 (C.27:23-3).

15 "Electronic toll collection system" means the electronic system
16 employed or utilized by the authority to register and collect the toll
17 required to be paid for a vehicle entering a toll plaza owned or
18 operated by, or on behalf of, the authority.

19 "Lessee" means any person, corporation, firm, partnership,
20 agency, association or organization that rents, leases or contracts for
21 the use of a vehicle and has exclusive use of the vehicle for any
22 period of time.

23 "Lessor" means any person, corporation, firm, partnership,
24 agency, association or organization engaged in the business of
25 renting or leasing vehicles to any lessee under a rental agreement,
26 lease or other contract that provides the lessee with the exclusive
27 use of the vehicle for any period of time.

28 "Operator" means the term "operator" as defined in R.S.39:1-1.

29 "Owner" means the term "owner" as defined in R.S.39:1-1.

30 "Toll collection monitoring system" means a vehicle sensor,
31 placed in a location to work in conjunction with a toll collection
32 facility, that produces one or more photographs, one or more
33 microphotographs, a videotape or other recorded images, or a
34 written record, of a vehicle at the time the vehicle is used or
35 operated in a violation of the toll collection monitoring system

EXPLANATION – Matter enclosed in bold-faced brackets [thus] in the above bill is not enacted and is intended to be omitted in the law.

Matter underlined thus is new matter.

1 regulations. The term shall also include any other process that
2 identifies a vehicle by photographic, electronic or other method.

3 "Toll collection monitoring system regulations" means the
4 regulations authorized and adopted pursuant to section 7 of
5 P.L.1997, c.59 (C.27:23-34.2) that prohibit a vehicle from making
6 use of any project except upon the payment of such tolls as may
7 from time to time be prescribed by the authority and that further
8 makes it a violation subject to a civil penalty for any person to
9 refuse to pay, to evade, or to attempt to evade the payment of such
10 tolls, if the violation is recorded by a toll collection monitoring
11 system as defined in this section.

12 "Vehicle" means the term "vehicle" as defined in R.S.39:1-1.
13 (cf: P.L.2003, c.79, s.36)

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15 2. Section 11 of P.L.1997, c.59 (C.27:25A-21.1) is amended to
16 read as follows:

17 11. As used in sections 11 through 15 of P.L.1997, c.59
18 (C.27:25A-21.1 through C.27:25A-21.5) and section 4 of P.L. ,
19 c. (C.) (pending before the Legislature as this bill):

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2 makes it a violation subject to a civil penalty for any person to
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4 tolls, if the violation is recorded by a toll collection monitoring
5 system as defined in this section.

6 "Vehicle" means the term "vehicle" as defined in R.S.39:1-1.
7 (cf: P.L.2003, c.79, s.46)

8
9 3. (New section) Notwithstanding any law, rule, or regulation
10 to the contrary, the New Jersey Turnpike Authority shall transmit
11 electronic notification pursuant to the provisions of this section to a
12 customer that passes through a toll plaza operated by the authority,
13 provided that the customer has an account for the electronic toll
14 collection system that is registered with the New Jersey E-ZPass
15 Customer Service Center or successor entity and voluntarily opts in for
16 such notification. The notification shall alert the customer that the
17 electronic toll collection system has registered the customer's
18 account and may be provided by electronic mail, a text message
19 sent directly to a customer's mobile device, or through a mobile
20 application. Notification shall be made within 24 hours of the
21 transaction posting to the customer's account, or as soon as practicable
22 if no valid account is recognized at the time of the transaction. A
23 customer may opt out of receiving the notification that is provided
24 pursuant to the provisions of this section at any time and may be
25 required to confirm participation in the notification program.

26
27 4. (New section) Notwithstanding any law, rule, or regulation
28 to the contrary, the South Jersey Transportation Authority shall
29 transmit electronic notification pursuant to the provisions of this
30 section to a customer that passes through a toll plaza operated by the
31 authority, provided that the customer has an account for the
32 electronic toll collection system that is registered with the New
33 Jersey E-ZPass Customer Service Center or successor entity and
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41 transaction. A customer may opt out of receiving the notification that
42 is provided pursuant to the provisions of this section at any time and
43 may be required to confirm participation in the notification program.

44
45 5. This act shall take effect immediately, but the provisions of
46 sections 3 and 4 of P.L. , c. (C.) (pending before the
47 Legislature as this bill) shall not be construed as affecting the terms

1 of any contract or agreement in effect as of the effective date of this
2 act.

3

4

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STATEMENT

6

7 This bill requires the New Jersey Turnpike Authority and the
8 South Jersey Transportation Authority (authorities) to transmit
9 electronic notification to a customer that passes through a toll plaza
10 operated by the authority, provided that the customer has an account
11 for the electronic toll collection system that is registered with the
12 New Jersey E-ZPass Customer Service Center and voluntarily opts
13 in for such notification. The notification is required to be
14 transmitted within 24 hours of the transaction posting to the
15 customer's account. The notification may be provided by electronic
16 mail, a text message sent directly to a customer's mobile device, or
17 through a mobile application. The bill would apply to toll plazas on
18 the State's three toll roads, the New Jersey Turnpike, the Garden
19 State Parkway, and the Atlantic City Expressway.

20

21

22

23

24 Allows NJ E-ZPass customers to opt to receive electronic
25 notification of use of E-ZPass system at toll plazas operated by
26 NJTA and SJTA.

SENATE, No. 1654

STATE OF NEW JERSEY 219th LEGISLATURE

INTRODUCED FEBRUARY 13, 2020

Sponsored by:

Senator LINDA R. GREENSTEIN

District 14 (Mercer and Middlesex)

Senator NELLIE POU

District 35 (Bergen and Passaic)

Assemblyman ROY FREIMAN

District 16 (Hunterdon, Mercer, Middlesex and Somerset)

Assemblyman DANIEL R. BENSON

District 14 (Mercer and Middlesex)

Assemblywoman BRITNEE N. TIMBERLAKE

District 34 (Essex and Passaic)

Co-Sponsored by:

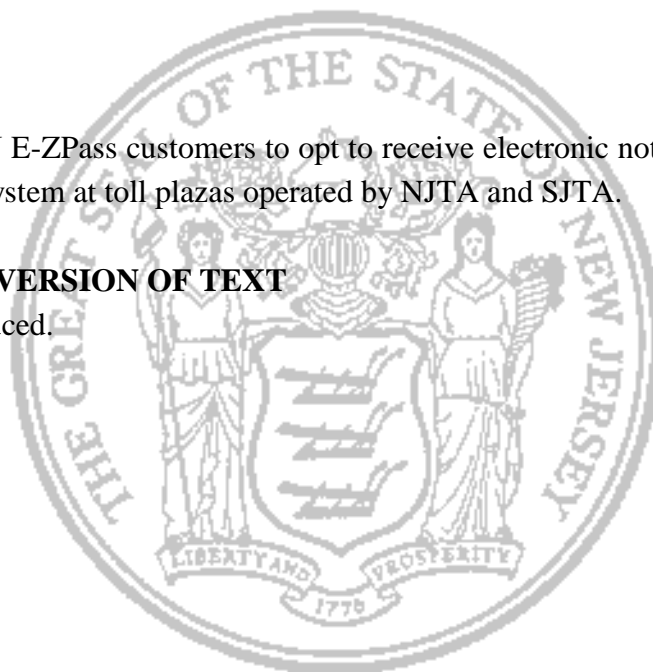
Assemblyman McKeon, Assemblywomen Mosquera, Jasey, Assemblymen McGuckin, Catalano, Conaway, Assemblywomen Jimenez, Vainieri Huttie, Assemblyman Tully, Assemblywoman Swain and Assemblyman Calabrese

SYNOPSIS

Allows NJ E-ZPass customers to opt to receive electronic notification of use of E-ZPass system at toll plazas operated by NJTA and SJTA.

CURRENT VERSION OF TEXT

As introduced.



(Sponsorship Updated As Of: 5/20/2021)

S1654 GREENSTEIN, POU

2

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2 electronic toll collection lanes and amending and supplementing
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44 refuse to pay, to evade, or to attempt to evade the payment of such
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1 system as defined in this section.

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47 3. (New section) Notwithstanding any law, rule, or regulation
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1 electronic notification pursuant to the provisions of this section to a
2 customer that passes through a toll plaza operated by the authority,
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35 5. This act shall take effect immediately, but the provisions of
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38 of any contract or agreement in effect as of the effective date of this
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STATEMENT

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S1654 GREENSTEIN, POU

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1 New Jersey E-ZPass Customer Service Center and voluntarily opts
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3 transmitted within 24 hours of the transaction posting to the
4 customer's account. The notification may be provided by electronic
5 mail, a text message sent directly to a customer's mobile device, or
6 through a mobile application. The bill would apply to toll plazas on
7 the State's three toll roads, the New Jersey Turnpike, the Garden
8 State Parkway, and the Atlantic City Expressway.

ASSEMBLY APPROPRIATIONS COMMITTEE

STATEMENT TO

SENATE, No. 1654

STATE OF NEW JERSEY

DATED: MAY 18, 2021

The Assembly Appropriations Committee reports favorably Senate Bill No. 1654.

This bill requires the New Jersey Turnpike Authority and the South Jersey Transportation Authority (authorities) to transmit electronic notification to a customer that passes through a toll plaza operated by the authority, provided that the customer has an account for the electronic toll collection system that is registered with the New Jersey E-ZPass Customer Service Center and voluntarily opts in for such notification. The notification is required to be transmitted within 24 hours of the transaction posting to the customer's account or as soon as practicable if no valid account is recognized at the time of the transaction. The notification may be provided by electronic mail, a text message sent directly to a customer's mobile device, or through a mobile application. The bill would apply to toll plazas on the State's three toll roads: the New Jersey Turnpike, the Garden State Parkway, and the Atlantic City Expressway.

As reported by the committee, Senate Bill No. 1654 is identical to Assembly Bill No. 1153 (1R), which also was reported by the committee on this date.

FISCAL IMPACT:

This bill is not certified as requiring a fiscal note.

SENATE TRANSPORTATION COMMITTEE

STATEMENT TO

SENATE, No. 1654

STATE OF NEW JERSEY

DATED: AUGUST 10, 2020

The Senate Transportation Committee reports favorably Senate Bill No. 1654.

As reported, this bill requires the New Jersey Turnpike Authority and the South Jersey Transportation Authority (authorities) to transmit electronic notification to a customer that passes through a toll plaza operated by the authority, provided that the customer has an account for the electronic toll collection system that is registered with the New Jersey E-ZPass Customer Service Center and voluntarily opts in for such notification. The notification is required to be transmitted within 24 hours of the transaction posting to the customer's account or as soon as practicable if no valid account is recognized at the time of the transaction. The notification may be provided by electronic mail, a text message sent directly to a customer's mobile device, or through a mobile application. The bill would apply to toll plazas on the State's three toll roads: the New Jersey Turnpike, the Garden State Parkway, and the Atlantic City Expressway.

ASSEMBLY, No. 1153

STATE OF NEW JERSEY 219th LEGISLATURE

PRE-FILED FOR INTRODUCTION IN THE 2020 SESSION

Sponsored by:

Assemblyman ROY FREIMAN

District 16 (Hunterdon, Mercer, Middlesex and Somerset)

Assemblyman DANIEL R. BENSON

District 14 (Mercer and Middlesex)

Co-Sponsored by:

Assemblyman McKeon, Assemblywomen Mosquera and Jasey

SYNOPSIS

Allows E-ZPass customers to opt to receive real-time electronic notification of use of E-ZPass system at toll plazas operated by NJTA and SJTA.

CURRENT VERSION OF TEXT

Introduced Pending Technical Review by Legislative Counsel.



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2 electronic toll collection lanes and amending and supplementing
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ASSEMBLY TRANSPORTATION AND INDEPENDENT
AUTHORITIES COMMITTEE

STATEMENT TO

ASSEMBLY, No. 1153

STATE OF NEW JERSEY

DATED: FEBRUARY 3, 2020

The Assembly Transportation and Independent Authorities Committee reports favorably and with committee amendments Assembly Bill No. 1153.

As amended and reported, this bill requires the New Jersey Turnpike Authority and the South Jersey Transportation Authority (authorities) to transmit electronic notification to a customer that passes through a toll plaza operated by the authority, provided that the customer has an account for the electronic toll collection system that is registered with the New Jersey E-ZPass Customer Service Center and voluntarily opts in for such notification. The notification is required to be transmitted within 24 hours of the transaction posting to the customer's account. The notification may be provided by electronic mail, a text message sent directly to a customer's mobile device, or through a mobile application. The bill would apply to toll plazas on the State's three toll roads, the New Jersey Turnpike, the Garden State Parkway, and the Atlantic City Expressway.

This bill was pre-filed for introduction in the 2020-2021 session pending technical review. As reported, the bill includes the changes required by technical review, which has been performed.

COMMITTEE AMENDMENTS

The committee amended the bill to remove requirements that the authorities install equipment in each lane of each toll plaza. The amendments remove the requirement that the notification be immediate and replace it with a requirement that the notice be provided within 24 hours. The amendments also provide that the requirement for electronic notification only applies to individuals with New Jersey E-ZPass accounts and that customers may opt out of the notifications at any time.

ASSEMBLY APPROPRIATIONS COMMITTEE

STATEMENT TO

[First Reprint]

ASSEMBLY, No. 1153

STATE OF NEW JERSEY

DATED: MAY 18, 2021

The Assembly Appropriations Committee reports favorably Assembly Bill No. 1153 (1R).

This bill requires the New Jersey Turnpike Authority and the South Jersey Transportation Authority (authorities) to transmit electronic notification to a customer that passes through a toll plaza operated by the authority, provided that the customer has an account for the electronic toll collection system that is registered with the New Jersey E-ZPass Customer Service Center and voluntarily opts in for such notification. The notification is required to be transmitted within 24 hours of the transaction posting to the customer's account. The notification may be provided by electronic mail, a text message sent directly to a customer's mobile device, or through a mobile application. The bill would apply to toll plazas on the State's three toll roads, the New Jersey Turnpike, the Garden State Parkway, and the Atlantic City Expressway.

As reported by the committee, Assembly Bill No. 1153 (1R) is identical to Senate Bill No. 1654, which also was reported by the committee on this date.

FISCAL IMPACT:

This bill is not certified as requiring a fiscal note.

Governor Murphy Signs Legislation Enabling E-ZPass Charge Push Notifications

10/18/2021

TRENTON – Governor Phil Murphy today signed legislation (S-1654) which requires the New Jersey Turnpike Authority (NJTA) and the South Jersey Transportation Authority (SJTA) to provide electronic push notifications for New Jersey E-ZPass customers. The notifications will inform customers who download the New Jersey E-ZPass mobile application of tolls incurred after passing through toll plazas operated by the NJTA or SJTA within 24 hours of the charge posting to customer's account.

"E-ZPass customers deserve fast and timely notifications of charges incurred while traveling on our toll roads," **said Governor Murphy**. "Much like push notifications for other day-to-day transactions that we all receive, this legislation will promote financial transparency and keep New Jerseyans informed of their commuting costs."

"The benefit of this new law is to provide timely information to E-Z Pass customers regarding the use of their accounts," **said Department of Transportation Commissioner Diane Gutierrez-Scaccetti, who serves as Chair of the New Jersey Turnpike Authority and the South Jersey Transportation Authority**. "Using the E-Z Pass mobile app, a push notification can be provided to customers keeping them informed of each time a toll is charged to their account, providing better security and management."

Primary sponsors of S-1654 include Senators Linda Greenstein and Nellie Pou, and Assemblymembers Roy Freiman, Daniel Benson, and Britnee Timberlake.

"Up until now, E-ZPass account holders must rely on a monthly statement to confirm that tolls have proceeded correctly," **said Senator Greenstein**. "With this new law, customers will have the option to know within 24 hours whether or not the toll was processed. By expanding customers' options to include electronic notifications, users will be able to more immediately know that a toll was processed correctly, making paying tolls a more seamless process."

"Under current law, E-ZPass is not required to notify their customers electronically, which can make it difficult to keep track of tolls," **said Senator Pou**. "We live in a world where more and more people have become accustomed to seeing immediate billing notification on their electronic devices. This new law will provide that immediate confirmation when passing through a toll plaza, and allow customers to stay up to speed on their toll usage."

"It is a reasonable expectation that when a consumer is charged with something, they immediately receive a receipt," **said Assemblyman Freiman**. "This already happens with all other transactions. Now, under this new law, our electronic toll system will also provide a receipt to help customers' better track their E-ZPass use."

"An E-ZPass customer should know immediately if their account is being charged," **said Assemblyman Benson**. "With this new law, customers will be notified or able to check in real-time to prevent an excessive bill at the end of the month."

"E-ZPass transactions are made instantaneously," **said Assemblywoman Timberlake**. "Customers will now be able to keep up with their daily E-ZPass use and clear up any charge disputes sooner rather than later."

S-1654 will require push notifications to be delivered within 24 hours of the charge posting to the customer's account, except when accounts are not recognized at the time of the transaction. Push notifications will be available for all toll plazas operated by NJTA or SJTA, meaning those on the New

Jersey Turnpike, Garden State Parkway, Atlantic City Expressway. It will also be available on toll plazas operated by the Cape May County Bridge Commission.

For a copy of the signing statement, please click [here](#).

**GOVERNOR'S STATEMENT UPON SIGNING
SENATE BILL NO. 1654**

Today I am pleased to sign Senate Bill No. 1654, which requires the New Jersey Turnpike Authority ("NJTA") and the South Jersey Transportation Authority ("SJTA") to enable a New Jersey E-ZPass ("NJ E-ZPass") customer who passes through a toll plaza operated by NJTA or SJTA to receive an electronic notification that their NJ E-ZPass account has been charged. The bill allows NJTA and SJTA to provide the electronic notification through a mobile application "push" notification.

I commend the bill's sponsors for working with NJTA and SJTA to ensure that NJ E-ZPass customers are alerted of any new E-ZPass charges to help them stay abreast of toll charges and track account balances. After the bill's sponsors brought this matter to the attention of NJTA and SJTA, the two authorities worked diligently to update the NJ E-ZPass mobile application to add the capabilities required by Senate Bill No. 1654. I am advised by NJTA and SJTA that all required technical changes have been implemented such that any NJ E-ZPass customer who logs into their account on the NJ E-ZPass mobile application may now opt in to receive a "push" notification on their mobile phone alerting them that a toll charge has posted to their account.

Consistent with Senate Bill No. 1654, the push notification will be delivered within 24 hours of the charge posting to the customer's account. I am further advised by NJTA and SJTA that, depending on the toll plaza and time of day, a charge typically posts to a customer's account between one and 24 hours after the customer's E-ZPass tag is read. However, it may take longer if the account is not recognized at the time of the transaction. As contemplated by the bill's text, this capability is available for all toll plazas operated by NJTA or SJTA, meaning those on the New Jersey Turnpike, Garden State Parkway, and Atlantic City Expressway. It will also be available on toll plazas operated by the Cape May County Bridge Commission.

I once again commend the bill's sponsors as well as NJTA and SJTA for their tireless efforts in support of New Jersey drivers.

Date: October 18, 2021

/s/ Philip D. Murphy

Governor

Attest:

/s/ Parimal Garg

Chief Counsel to the Governor