LEGISLATIVE HISTORY CHECKLIST

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CHAPTER: 154

NJSA:17B:30-26 et al (Health information -- electronic interchange technology incentivesand prompt payments of health care claims)

BILL NO: S323(Substituted for A2119 -- 1st Reprint)

SPONSOR(S):Littell

DATE INTRODUCED:Pre-filed

COMMITTEE:

ASSEMBLY: Appropriations; Health SENATE: Health

AMENDED DURING PASSAGE: Yes

DATES OF PASSAGE:

ASSEMBLY: January 28, 1999June 24, 1999 *SENATE*: January 28, 1999May 10, 1999

DATE OF APPROVAL: July 1, 1999

THE FOLLOWING ARE ATTACHED IF AVAILABLE:

FINAL TEXT OF BILL: *Yes*Senate Committee Substitute S323, S324, S325, S326, S327, S328, S329, S330, S331 (4R) (Amendments during passage denoted by superscript numbers)

SCS for S323

SPONSORS STATEMENT:No

COMMITTEE STATEMENT: ASSEMBLY: Yes November 9, 1998 (Appropriations) October 5, 1998 (Health) SENATE: Yes March 26, 1998 (Health) ?

May 21, 1998 (Budget and Appropriations)

FLOOR AMENDMENT STATEMENTS: Yes

LEGISLATIVE FISCAL ESTIMATE: Yes

<u>3rd REPRINT SCS for S323 etc.</u> (vetoed by Governor) Yes

S323

SPONSORS STATEMENT: Yes (Begins on page 13 of original bill)

COMMITTEE STATEMENT: ASSEMBLY:No SENATE:No

FLOOR AMENDMENT STATEMENTS: No

LEGISLATIVE FISCAL ESTIMATE: No

A2119

SPONSORS STATEMENT: Yes (Begins on page 21 of original bill)

COMMITTEE STATEMENT:

ASSEMBLY:Yes

October 5, 1998 (Health)

Identical to Assembly statement of 10-5-98 for S323, S324, S325, S326, S327, S328, S329, S330, S331

November 9, 1998 (Appropriations)

Identical to Assembly statement of 11-9-98 for S323, S324, S325, S326, S327, S328, S329, S330, S331

SENATE:No

FLOOR AMENDMENT STATEMENTS: No

LEGISLATIVE FISCAL ESTIMATE: No

S324

<u>SPONSORS STATEMENT:</u> Yes (Begins on page 3 of original bill)

COMMITTEE STATEMENT: ASSEMBLY:No SENATE:No

FLOOR AMENDMENT STATEMENTS: No

LEGISLATIVE FISCAL ESTIMATE: No

S325

<u>SPONSORS STATEMENT:</u> Yes (Begins on page 5 of original bill)

COMMITTEE STATEMENT: ASSEMBLY:No SENATE:No

FLOOR AMENDMENT STATEMENTS: No

LEGISLATIVE FISCAL ESTIMATE: No

S326

SPONSORS STATEMENT: Yes (Begins on page 4 of original bill)

COMMITTEE STATEMENT: ASSEMBLY:No SENATE:No

FLOOR AMENDMENT STATEMENTS: No

LEGISLATIVE FISCAL ESTIMATE: No

S327

SPONSORS STATEMENT: Yes (Begins on page 7 of original bill)

COMMITTEE STATEMENT: ASSEMBLY:No SENATE:No

FLOOR AMENDMENT STATEMENTS: No

LEGISLATIVE FISCAL ESTIMATE: No

S328

<u>SPONSORS STATEMENT:</u> Yes (Begins on page 7 of original bill)

COMMITTEE STATEMENT: ASSEMBLY:No SENATE:No

FLOOR AMENDMENT STATEMENTS: No

LEGISLATIVE FISCAL ESTIMATE: No

S329

SPONSORS STATEMENT: Yes (Begins on page 6 of original bill)

COMMITTEE STATEMENT: ASSEMBLY:No SENATE:No

FLOOR AMENDMENT STATEMENTS: No

LEGISLATIVE FISCAL ESTIMATE: No

S330

<u>SPONSORS STATEMENT:</u> Yes (Begins on page 4 of original bill)

COMMITTEE STATEMENT: ASSEMBLY:No SENATE:No

FLOOR AMENDMENT STATEMENTS: No

LEGISLATIVE FISCAL ESTIMATE: No

S331

<u>SPONSORS STATEMENT:</u> Yes (Begins on page 8 of original bill)

COMMITTEE STATEMENT: ASSEMBLY:No SENATE:No

FLOOR AMENDMENT STATEMENTS: No

LEGISLATIVE FISCAL ESTIMATE: No

GOVERNOR'S ACTIONS

VETO MESSAGE: Yes Press release with veto message

GOVERNOR'S PRESS RELEASE ON SIGNING: Yes

THE FOLLOWING WERE PRINTED:

To check for circulating copies contact New Jersey State Government Publications at the State Library (609) 278-2640 ext. 102 or refdesk@njstatelib.org

REPORTS: No

HEARINGS: No

NEWSPAPER ARTICLES: No

§1 - C.17B:30-23 §2 - C.17:48-8.4 §3 - C.17:48A-7.12 §4 - C.17:48E-10.1 §5 - C.17B:26-9.1 §6 - C.17B:27-44.2 §7 - C.26:2J-8.1 §8 - C.17:48C-8.1 §9 - C.17:48D-9.4 §10 - C.17:48F-13.1 §11 - C.26:1A-15.1 §12 - C.26:1A-15.2 §13 - C.45:1-10.1 §14 - C.26:2H-12.12 §§15-16 C.17B:30-24 & 17B:30-25 §17 - Repealer

P.L. 1999, CHAPTER 154, *approved July 1, 1999*Senate Committee Substitute (*Fourth Reprint*) for Senate, Nos. 323, 324, 325, 326, 327, 328, 329, 330 and 331

AN ACT concerning health information electronic data interchange
technology ¹[and], ¹ supplementing Titles 17, 26 and 54 of the
Revised Statutes and Titles 17B and 54A of the New Jersey
Statutes ²[¹and making an appropriation¹]².

6 **BE IT ENACTED** by the Senate and General Assembly of the State
7 of New Jersey:

8

9 1. a. (1) The Commissioner of Banking and Insurance, in 10 consultation with the Commissioner of Health and Senior Services, 11 shall establish, by regulation, a timetable for implementation of the electronic receipt and transmission of health care claim information by 12 each hospital, medical or health service corporation, individual and 13 group health insurer, health maintenance organization, dental service 14 corporation, dental plan organization and prepaid prescription service 15 organization, respectively, and a subsidiary of such corporation, 16 insurer or organization that processes health care benefits claims as a 17 third party administrator, authorized to do business in this State. 18 19 The Commissioner of Banking and Insurance shall establish the

timetable within 90 days of the date the federal Department of Health
and Human Services adopts rules establishing standards for health care
transactions, including: health claims or equivalent encounter

EXPLANATION - Matter enclosed in **bold-faced brackets** [thus] in the above bill is not enacted and is intended to be omitted in the law.

Matter underlined <u>thus</u> is new matter.

Matter enclosed in superscript numerals has been adopted as follows:

¹ Senate SBA committee amendments adopted May 21, 1998.

² Assembly AAP committee amendments adopted November 9, 1998.

³ Assembly floor amendments adopted December 17, 1998.

⁴ Senate amendments adopted in accordance with Governor's recommendations March 22, 1999.

information, including institutional, professional, pharmacy and dental 1 2 health claims; enrollment and disenrollment in a health plan; eligibility 3 for a health plan; health care payment and remittance advice; health 4 care premium payments; first report of injury; health claim status; and 5 referral certification and authorization, respectively, pursuant to section 262 of Pub.L.104-191 (42 U.S.C.s.1320d et seq.). The 6 7 commissioner may adopt more than one timetable, if necessary, to 8 conform the requirements of this section with the dates of adoption of 9 the federal rules.

10 (2) The timetable for implementation adopted by the commissioner 11 shall provide for extensions and waivers of the implementation requirement pursuant to paragraph (1) of this subsection in cases 12 13 when it has been demonstrated to the commissioner's satisfaction that 14 compliance with the timetable for implementation will result in an 15 undue hardship to a hospital, medical or health service corporation, individual or group health insurer, health maintenance organization, 16 17 dental service corporation, dental plan organization or prepaid 18 prescription service organization, respectively, or a subsidiary of such 19 corporation, insurer or organization that processes health care benefits 20 claims as a third party administrator, authorized to do business in this 21 State.

1(3) The Commissioner of Banking and Insurance shall report to the Governor and the Legislature within one year of establishing the timetable pursuant to this subsection, on the number of extensions and waivers of the implementation requirement that he has granted pursuant to paragraph (2) of this subsection, and the reasons therefor.¹

27 b. The Commissioner of Banking and Insurance, in consultation with the Commissioner of Health and Senior Services, shall adopt, by 28 regulation ³for each type of contract, as he deems appropriate³, one 29 30 set of standard health care enrollment and claim forms in paper and electronic formats to be used by each hospital, medical or health 31 service corporation, individual and group health insurer, health 32 33 maintenance organization, dental service corporation, dental plan 34 organization and prepaid prescription service organization, and a 35 subsidiary of such corporation, insurer or organization that processes 36 health care benefits claims as a third party administrator, authorized to 37 do business in this State.

The Commissioner of Banking and Insurance shall establish the standard health care enrollment and claim forms within 90 days of the date the federal Department of Health and Human Services adopts rules establishing standards for the forms.

42

2. a. Within 180 days of the adoption of a timetable for
implementation pursuant to section 1 of P.L., c. (C.)(pending
before the Legislature as this bill), a hospital service corporation, or
a subsidiary that processes health care benefits claims as a third party

1 administrator, shall demonstrate to the satisfaction of the 2 Commissioner of Banking and Insurance that it will adopt and 3 implement all of the standards to receive and transmit health care 4 transactions electronically, according to the corresponding timetable, ¹and otherwise comply with the provisions of this section,¹ as a 5 condition of its continued authorization to do business in this State. 6 7 The Commissioner of Banking and Insurance may grant extensions 8 or waivers of the implementation requirement when it has been 9 demonstrated to the commissioner's satisfaction that compliance with 10 the timetable for implementation will result in an undue hardship to a 11 hospital service corporation, its subsidiary or its covered persons. 12 b. Within 12 months of the adoption of regulations establishing 13 standard health care enrollment and claim forms by the Commissioner 14 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 15 (pending before the Legislature as this bill), a hospital service corporation or a subsidiary that processes health care benefits claims 16 17 as a third party administrator shall use the standard health care 18 enrollment and claim forms in connection with all group and individual 19 contracts issued, delivered, executed or renewed in this State. c. ¹[Effective two years after the effective date of P.L. 20 , c. (C.) (pending before the Legislature as this bill): 21

22 (1) <u>Twelve months after the adoption of regulations establishing</u> 23 standard health care enrollment and claim forms by the Commissioner of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 24 (pending before the Legislature as this bill),¹ a hospital service 25 corporation shall require that health care providers file all claims for 26 27 payment for health care services. A covered person who receives 28 health care services shall not be required to submit a claim for 29 payment, but notwithstanding the provisions of this subsection to the contrary, a covered person shall be permitted to submit a claim on his 30 31 own behalf, at the covered person's option

¹[(2) a hospital service corporation shall not restrict the
subscriber's right to assign any payment owed to the health care
provider; and

(3) all]. <u>All</u>¹ claims shall be filed using the standard ¹<u>health care</u>¹
 claim form ³<u>applicable to the contract</u>³.

d. 3 [(1) 1 [For the two-year period beginning on the effective date 37 of P.L., c. (C.)(pending before the Legislature as this bill)] 38 39 Twelve months after the adoption of regulations establishing standard 40 health care enrollment and claim forms by the Commissioner of 41 Banking and Insurance pursuant to section 1 of P.L., c. (C.) 42 (pending before the Legislature as this bill)¹, a hospital service 43 corporation shall reimburse all clean claims that are filed electronically 44 by a provider or a subscriber for payment under a group or individual hospital service corporation contract, within ¹[30 days after receipt of 45 the claim by the hospital service corporation] the applicable number 46

1 of calendar days established for payment of claims in the Medicare

2 program pursuant to $42 \text{ U.S.C.s.} 1395 \text{u}(\text{c})(2)(\text{B})^{1}$.

3 If a claim or portion of a claim that is submitted electronically is 4 contested or denied by the hospital service corporation, the person or 5 entity who filed the claim shall be notified in writing or electronically, as appropriate, within 30 days after receipt of the claim by the hospital 6 7 service corporation, that the claim is contested or denied, but the 8 uncontested portion of the claim, if any, shall be paid within 30 days 9 after receipt of the claim by the hospital service corporation. The 10 notice that a claim is contested or denied shall identify the contested 11 portion of the claim and the reasons for contesting or denying the 12 claim.

¹[(2) Effective two years after the effective date of P.L., c.
(C.) (pending before the Legislature as this bill), a hospital service
corporation shall reimburse all clean claims that are filed electronically
by a provider or a subscriber for payment under a group or individual
hospital service corporation contract, within 17 days after receipt of
the claim by the hospital service corporation.

If a claim or portion of a claim that is submitted electronically is 19 20 contested or denied by the hospital service corporation, the person or 21 entity who filed the claim shall be notified in writing or electronically, 22 as appropriate, within 17 days after receipt of the claim by the hospital 23 service corporation, that the claim is contested or denied, but the 24 uncontested portion of the claim, if any, shall be paid within 30 days 25 after receipt of the claim by the hospital service corporation. The 26 notice that a claim is contested or denied shall identify the contested 27 portion of the claim and the reasons for contesting or denying the 28 claim.

(3)] (2)¹ Payment shall be treated as being made on the date a
draft or other valid instrument which is equivalent to payment was
placed in the United States mail in a properly addressed, postpaid
envelope or, if not so posted, on the date of delivery, or the date of
electronic fund transfer. An overdue payment shall bear simple
interest at the rate of 10% per year.

35 1 [(4)] (3)¹ For the purposes of this section, "clean claim" has the 36 same meaning given the term in the federal Medicare program 37 pursuant to 42 U.S.C.s.1395u(c)(2)(B).]

(1) Effective 180 days after the effective date of P.L., c. 38 (pending before the Legislature as this bill), a hospital service 39 40 corporation or its agent, hereinafter the payer, shall remit payment for 41 every insured claim submitted by a subscriber or that subscriber's 42 agent or assignee if the contract provides for assignment of benefits, 43 no later than the 30th calendar day following receipt of the claim by 44 the payer or no later than the time limit established for the payment of 45 claims in the Medicare program pursuant to 42U.S.C.s.1395u(c)(2)(B), whichever is earlier, if the claim is 46

submitted by electronic means, and no later than the 40th calendar day 1 2 following receipt if the claim is submitted by other than electronic 3 means, if: 4 (a) the claim is an eligible claim for a health care service provided 5 by an eligible health care provider to a covered person under the 6 contract; 7 (b) the claim has no material defect or impropriety, including, but not limited to, any lack of required substantiating documentation or 8 9 incorrect coding; 10 (c) there is no dispute regarding the amount claimed; 11 (d) the payer has no reason to believe that the claim has been 12 submitted fraudulently; and 13 (e) the claim requires no special treatment that prevents timely 14 payments from being made on the claim under the terms of the 15 contract. 16 (2) If all or a portion of the claim is denied by the payer because: 17 (a) the claim is an ineligible claim; 18 (b) the claim submission is incomplete because the required 19 substantiating documentation has not been submitted to the payer; (c) the diagnosis coding, procedure coding, or any other required 20 21 information to be submitted with the claim is incorrect; 22 (d) the payer disputes the amount claimed; or 23 (e) the claim requires special treatment that prevents timely 24 payments from being made on the claim under the terms of the 25 contract, 26 the payer shall notify the subscriber, or that subscriber's agent or 27 assignee if the contract provides for assignment of benefits, in writing 28 or by electronic means, as appropriate, within 30 days, of the 29 following: if all or a portion of the claim is denied, all the reasons for 30 the denial; if the claim lacks the required substantiating 31 documentation, including incorrect coding, a statement as to what 32 substantiating documentation or other information is required to 33 complete adjudication of the claim; if the amount of the claim is 34 disputed, a statement that it is disputed; and if the claim requires 35 special treatment that prevents timely payments from being made, a 36 statement of the special treatment to which the claim is subject. 37 (3) Any portion of a claim that meets the criteria established in paragraph (1) of this subsection shall be paid by the payer in 38 39 accordance with the time limit established in paragraph (1) of this 40 subsection. 41 (4) A payer shall acknowledge receipt of a claim submitted by 42 electronic means from a health care provider or subscriber, no later 43 than two working days following receipt of the transmission of the 44 claim. 45 (5) If a payer subject to the provisions of P.L.1983, c.320

46 (C.17:33A-1 et seq.) has reason to believe that a claim has been

1 submitted fraudulently, it shall investigate the claim in accordance with 2 its fraud prevention plan established pursuant to section 1 of P.L.1993, 3 c.362 (C.17:33A-15), or refer the claim, together with supporting 4 documentation, to the Office of the Insurance Fraud Prosecutor in the 5 Department of Law and Public Safety established pursuant to section 32 of P.L.1998, c.21 (C.17:33A-16). 6 7 (6) Payment of an eligible claim pursuant to paragraphs (1) and 8 (3) of this subsection shall be deemed to be overdue if not remitted to 9 the claimant or his agent by the payer on or before the 30th calendar 10 day or the time limit established by the Medicare program, whichever 11 is earlier, following receipt by the payer of a claim submitted by electronic means and on or before the 40th calendar day following 12 13 receipt of a claim submitted by other than electronic means. 14 In the event payment is withheld on all or a portion of a claim by 15 a payer pursuant to subparagraph (b) of paragraph (2) of this subsection, the claims payment shall be overdue if not remitted to the 16 17 claimant or his agent by the payer on or before the 30th calendar day 18 or the time limit established by the Medicare program, whichever is 19 earlier, for claims submitted by electronic means and the 40th calendar 20 day for claims submitted by other than electronic means, following 21 receipt by the payer of the required documentation or modification of 22 an initial submission. 23 (7) An overdue payment shall bear simple interest at the rate of 24 10% per annum. 25 e. As used in this subsection, "insured claim" or "claim" means a 26 claim by a subscriber for payment of benefits under an insured 27 hospital service corporation contract for which the financial obligation 28 for the payment of a claim under the contract rests upon the hospital 29 service corporation.³ 30 31 3. a. Within 180 days of the adoption of a timetable for 32 implementation pursuant to section 1 of P.L., c. (C.)(pending 33 before the Legislature as this bill), a medical service corporation, or a 34 subsidiary that processes health care benefits claims as a third party administrator, shall demonstrate to the satisfaction of the 35 Commissioner of Banking and Insurance that it will adopt and 36 37 implement all of the standards to receive and transmit health care transactions electronically, according to the corresponding timetable, 38 39 ¹and otherwise comply with the provisions of this section, as a 40 condition of its continued authorization to do business in this State. 41 The Commissioner of Banking and Insurance may grant extensions 42 or waivers of the implementation requirement when it has been 43 demonstrated to the commissioner's satisfaction that compliance with 44 the timetable for implementation will result in an undue hardship to a 45 medical service corporation, its subsidiary or its covered persons.

b. Within 12 months of the adoption of regulations establishing

standard health care enrollment and claim forms by the Commissioner of Banking and Insurance pursuant to section 1 of P.L., c. (C.) (pending before the Legislature as this bill), a medical service corporation or a subsidiary that processes health care benefits claims as a third party administrator shall use the standard health care enrollment and claim forms in connection with all group and individual contracts issued, delivered, executed or renewed in this State.

8 c. ¹[Effective two years after the effective date of P.L., c.
9 (C.) (pending before the Legislature as this bill):

(1)] Twelve months after the adoption of regulations establishing 10 standard health care enrollment and claim forms by the Commissioner 11 12 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) (pending before the Legislature as this bill),¹ a medical service 13 14 corporation shall require that health care providers file all claims for 15 payment for health care services. A covered person who receives health care services shall not be required to submit a claim for 16 17 payment, but notwithstanding the provisions of this subsection to the 18 contrary, a covered person shall be permitted to submit a claim on his 19 own behalf, at the covered person's option

¹[(2) a medical service corporation shall not restrict the
subscriber's right to assign any payment owed to the health care
provider; and

23 (3) all] <u>. All</u>¹ claims shall be filed using the standard ¹<u>health care</u>¹
 24 claim form ³<u>applicable to the contract</u>³.

d. ${}^{3}[(1)]$ [For the two-year period beginning on the effective date 25 of P.L., c. (C.)(pending before the Legislature as this bill)] 26 27 Twelve months after the adoption of regulations establishing standard 28 health care enrollment and claim forms by the Commissioner of 29 Banking and Insurance pursuant to section 1 of P.L., c. (C.) 30 (pending before the Legislature as this bill)¹, a medical service 31 corporation shall reimburse all clean claims that are filed electronically 32 by a provider or a subscriber for payment under a group or individual medical service corporation contract, within ¹[30 days after receipt of 33 the claim by the medical service corporation] the applicable number 34 35 of calendar days established for payment of claims in the Medicare program pursuant to $42 \text{ U.S.C.s.} 1395 \text{u}(\text{c})(2)(\text{B})^{1}$. 36

37 If a claim or portion of a claim that is submitted electronically is 38 contested or denied by the medical service corporation, the person or entity who filed the claim shall be notified in writing or electronically, 39 40 as appropriate, within 30 days after receipt of the claim by the medical 41 service corporation, that the claim is contested or denied, but the 42 uncontested portion of the claim, if any, shall be paid within 30 days after receipt of the claim by the medical service corporation. The 43 44 notice that a claim is contested or denied shall identify the contested 45 portion of the claim and the reasons for contesting or denying the 46 claim.

1 ¹[(2) Effective two years after the effective date of P.L., c.
2 (C.) (pending before the Legislature as this bill), a medical service
3 corporation shall reimburse all clean claims that are filed electronically
4 by a provider or a subscriber for payment under a group or individual
5 medical service corporation contract, within 17 days after receipt of
6 the claim by the medical service corporation.

7 If a claim or portion of a claim that is submitted electronically is 8 contested or denied by the medical service corporation, the person or 9 entity who filed the claim shall be notified in writing or electronically, 10 as appropriate, within 17 days after receipt of the claim by the medical 11 service corporation, that the claim is contested or denied, but the 12 uncontested portion of the claim, if any, shall be paid within 30 days after receipt of the claim by the medical service corporation. The 13 14 notice that a claim is contested or denied shall identify the contested 15 portion of the claim and the reasons for contesting or denying the 16 claim.

17 (3)] (2)¹ Payment shall be treated as being made on the date a 18 draft or other valid instrument which is equivalent to payment was 19 placed in the United States mail in a properly addressed, postpaid 20 envelope or, if not so posted, on the date of delivery, or the date of 21 electronic fund transfer. An overdue payment shall bear simple 22 interest at the rate of 10% per year.

¹[(4)] (3)¹ For the purposes of this section, "clean claim" has the same meaning given the term in the federal Medicare program pursuant to 42 U.S.C.s.1395u(c)(2)(B).]

26 (1) Effective 180 days after the effective date of P.L., c. 27 (pending before the Legislature as this bill), a medical service 28 corporation or its agent, hereinafter the payer, shall remit payment for every insured claim submitted by a subscriber or that subscriber's 29 agent or assignee if the contract provides for assignment of benefits, 30 31 no later than the 30th calendar day following receipt of the claim by the payer or no later than the time limit established for the payment of 32 33 claims in the Medicare program pursuant to 34 42U.S.C.s.1395u(c)(2)(B), whichever is earlier, if the claim is 35 submitted by electronic means, and no later than the 40th calendar day 36 following receipt if the claim is submitted by other than electronic 37 means, if: 38 (a) the claim is an eligible claim for a health care service provided 39 by an eligible health care provider to a covered person under the 40 contract; 41 (b) the claim has no material defect or impropriety, including, but 42 not limited to, any lack of required substantiating documentation or 43 incorrect coding; 44 (c) there is no dispute regarding the amount claimed; 45 (d) the payer has no reason to believe that the claim has been

46 <u>submitted fraudulently; and</u>

1 (e) the claim requires no special treatment that prevents timely 2 payments from being made on the claim under the terms of the 3 contract. 4 (2) If all or a portion of the claim is denied by the payer because: 5 (a) the claim is an ineligible claim; 6 (b) the claim submission is incomplete because the required 7 substantiating documentation has not been submitted to the payer; 8 (c) the diagnosis coding, procedure coding, or any other required 9 information to be submitted with the claim is incorrect; 10 (d) the payer disputes the amount claimed; or 11 (e) the claim requires special treatment that prevents timely payments from being made on the claim under the terms of the 12 contract, the payer shall notify the subscriber, or that subscriber's 13 14 agent or assignee if the contract provides for assignment of benefits, 15 in writing or by electronic means, as appropriate, within 30 days, of 16 the following: if all or a portion of the claim is denied, all the reasons 17 for the denial; if the claim lacks the required substantiating documentation, including incorrect coding, a statement as to what 18 19 substantiating documentation or other information is required to 20 complete adjudication of the claim; if the amount of the claim is 21 disputed, a statement that it is disputed; and if the claim requires 22 special treatment that prevents timely payments from being made, a 23 statement of the special treatment to which the claim is subject. 24 (3) Any portion of a claim that meets the criteria established in 25 paragraph (1) of this subsection shall be paid by the payer in accordance with the time limit established in paragraph (1) of this 26 27 subsection. 28 (4) A payer shall acknowledge receipt of a claim submitted by 29 electronic means from a health care provider or subscriber, no later 30 than two working days following receipt of the transmission of the 31 claim. 32 (5) If a payer subject to the provisions of P.L.1983, c.320 33 (C.17:33A-1 et seq.) has reason to believe that a claim has been 34 submitted fraudulently, it shall investigate the claim in accordance with 35 its fraud prevention plan established pursuant to section 1 of P.L.1993, 36 c.362 (C.17:33A-15), or refer the claim, together with supporting 37 documentation, to the Office of the Insurance Fraud Prosecutor in the Department of Law and Public Safety established pursuant to section 38 39 32 of P.L.1998, c.21 (C.17:33A-16). 40 (6) Payment of an eligible claim pursuant to paragraphs (1) and 41 (3) of this subsection shall be deemed to be overdue if not remitted to 42 the claimant or his agent by the payer on or before the 30th calendar 43 day or the time limit established by the Medicare program, whichever 44 is earlier, following receipt by the payer of a claim submitted by 45 electronic means and on or before the 40th calendar day following 46 receipt of a claim submitted by other than electronic means.

In the event payment is withheld on all or a portion of a claim by 1 2 a payer pursuant to subparagraph (b) of paragraph (2) of this 3 subsection, the claims payment shall be overdue if not remitted to the 4 claimant or his agent by the payer on or before the 30th calendar day 5 or the time limit established by the Medicare program, whichever is earlier, for claims submitted by electronic means and the 40th calendar 6 7 day for claims submitted by other than electronic means, following 8 receipt by the payer of the required documentation or modification of an initial submission. 9 10 (7) An overdue payment shall bear simple interest at the rate of 11 10% per annum. e. As used in this subsection, "insured claim" or "claim" means a 12 13 claim by a subscriber for payment of benefits under an insured medical 14 service corporation contract for which the financial obligation for the 15 payment of a claim under the contract rests upon the medical service corporation.³ 16 17 18 4. a. Within 180 days of the adoption of a timetable for 19 implementation pursuant to section 1 of P.L., c. (C.)(pending 20 before the Legislature as this bill), a health service corporation, or a 21 subsidiary that processes health care benefits claims as a third party 22 administrator, shall demonstrate to the satisfaction of the 23 Commissioner of Banking and Insurance that it will adopt and implement all of the standards to receive and transmit health care 24 transactions electronically, according to the corresponding timetable, 25 ¹and otherwise comply with the provisions of this section,¹ as a 26 27 condition of its continued authorization to do business in this State. 28 The Commissioner of Banking and Insurance may grant extensions 29 or waivers of the implementation requirement when it has been demonstrated to the commissioner's satisfaction that compliance with 30 31 the timetable for implementation will result in an undue hardship to a 32 health service corporation, its subsidiary or its covered persons. 33 b. Within 12 months of the adoption of regulations establishing 34 standard health care enrollment and claim forms by the Commissioner of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 35 (pending before the Legislature as this bill), a health service 36 37 corporation or a subsidiary that processes health care benefits claims 38 as a third party administrator shall use the standard health care 39 enrollment and claim forms in connection with all group and individual 40 contracts issued, delivered, executed or renewed in this State. 41 c. ¹[Effective two years after the effective date of P.L., c. 42) (pending before the Legislature as this bill): (C. 43 (1) <u>Twelve months after the adoption of regulations establishing</u> 44 standard health care enrollment and claim forms by the Commissioner of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 45 (pending before the Legislature as this bill),¹ a health service 46

corporation shall require that health care providers file all claims for
 payment for health care services. A covered person who receives
 health care services shall not be required to submit a claim for
 payment, but notwithstanding the provisions of this subsection to the
 contrary, a covered person shall be permitted to submit a claim on his
 own behalf, at the covered person's option

7 ¹[(2) a health service corporation shall not restrict the subscriber's
8 right to assign any payment owed to the health care provider; and

9 (3) all] <u>. All¹ claims shall be filed using the standard ¹health care¹
10 claim form ³applicable to the contract³.
</u>

d.³[(1) ¹[For the two-year period beginning on the effective date 11 , c. (C.)(pending before the Legislature as this 12 of P.L. 13 bill)]Twelve months after the adoption of regulations establishing standard health care enrollment and claim forms by the Commissioner 14 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 15 (pending before the Legislature as this bill)¹, a health service 16 17 corporation shall reimburse all clean claims that are filed electronically by a provider or a subscriber¹[,]¹ for payment under a group or 18 individual health service corporation contract, within ¹[30 days after 19 20 receipt of the claim by the health service corporation] the applicable number of calendar days established for payment of claims in the 21 22 <u>Medicare program pursuant to 42 U.S.C.s.1395u(c)(2)(B)</u>¹.

23 If a claim or portion of a claim that is submitted electronically is 24 contested or denied by the health service corporation, the person or 25 entity who filed the claim shall be notified in writing or electronically, 26 as appropriate, within 30 days after receipt of the claim by the health 27 service corporation, that the claim is contested or denied, but the 28 uncontested portion of the claim, if any, shall be paid within 30 days 29 after receipt of the claim by the health service corporation. The notice 30 that a claim is contested or denied shall identify the contested portion 31 of the claim and the reasons for contesting or denying the claim.

¹[(2) Effective two years after the effective date of P.L., c.
(C.) (pending before the Legislature as this bill), a health service
corporation shall reimburse all clean claims that are filed electronically
by a provider or a subscriber, for payment under a group or individual
health service corporation contract, within 17 days after receipt of the
claim by the health service corporation.

38 If a claim or portion of a claim that is submitted electronically is contested or denied by the health service corporation, the person or 39 40 entity who filed the claim shall be notified in writing or electronically, 41 as appropriate, within 17 days after receipt of the claim by the health 42 service corporation, that the claim is contested or denied, but the 43 uncontested portion of the claim, if any, shall be paid within 30 days 44 after receipt of the claim by the health service corporation. The notice 45 that a claim is contested or denied shall identify the contested portion 46 of the claim and the reasons for contesting or denying the claim.

1 (3)] (2)¹ Payment shall be treated as being made on the date a 2 draft or other valid instrument which is equivalent to payment was 3 placed in the United States mail in a properly addressed, postpaid 4 envelope or, if not so posted, on the date of delivery, or the date of 5 electronic fund transfer. An overdue payment shall bear simple 6 interest at the rate of 10% per year.

¹[(4)] (3)¹ For the purposes of this section, "clean claim" has the
same meaning given the term in the federal Medicare program
pursuant to 42 U.S.C.s.1395u(c)(2)(B).]

10 (1) Effective 180 days after the effective date of P.L., c. 11 (pending before the Legislature as this bill), a health service corporation or its agent, hereinafter the payer, shall remit payment for 12 every insured claim submitted by a subscriber or that subscriber's 13 14 agent or assignee if the contract provides for assignment of benefits, 15 no later than the 30th calendar day following receipt of the claim by 16 the payer or no later than the time limit established for the payment ofclaims in the Medicare program pursuant to 17 42U.S.C.s.1395u(c)(2)(B), whichever is earlier, if the claim is 18 19 submitted by electronic means, and no later than the 40th calendar day 20 following receipt if the claim is submitted by other than electronic 21 means, if: 22 (a) the claim is an eligible claim for a health care service provided 23 by an eligible health care provider to a covered person under the 24 contract; 25 (b) the claim has no material defect or impropriety, including, but not limited to, any lack of required substantiating documentation or 26 27 incorrect coding; 28 (c) there is no dispute regarding the amount claimed; 29 (d) the payer has no reason to believe that the claim has been 30 submitted fraudulently; and 31 (e) the claim requires no special treatment that prevents timely payments from being made on the claim under the terms of the 32 33 contract. 34 (2) If all or a portion of the claim is denied by the payer because: 35 (a) the claim is an ineligible claim; (b) the claim submission is incomplete because the required 36 substantiating documentation has not been submitted to the payer; 37 38 (c) the diagnosis coding, procedure coding, or any other required 39 information to be submitted with the claim is incorrect; 40 (d) the payer disputes the amount claimed; or 41 (e) the claim requires special treatment that prevents timely 42 payments from being made on the claim under the terms of the 43 contract, the payer shall notify the subscriber, or that subscriber's agent or assignee if the contract provides for assignment of benefits, 44 45 in writing or by electronic means, as appropriate, within 30 days, of 46 the following: if all or a portion of the claim is denied, all the reasons

for the denial; if the claim lacks the required substantiating 1 2 documentation, including incorrect coding, a statement as to what 3 substantiating documentation or other information is required to 4 complete adjudication of the claim; if the amount of the claim is 5 disputed, a statement that it is disputed; and if the claim requires special treatment that prevents timely payments from being made, a 6 7 statement of the special treatment to which the claim is subject. 8 (3) Any portion of a claim that meets the criteria established in 9 paragraph (1) of this subsection shall be paid by the payer in 10 accordance with the time limit established in paragraph (1) of this 11 subsection. 12 (4) A payer shall acknowledge receipt of a claim submitted by 13 electronic means from a health care provider or subscriber, no later 14 than two working days following receipt of the transmission of the 15 claim. (5) If a payer subject to the provisions of P.L.1983, c.320 16 17 (C.17:33A-1 et seq.) has reason to believe that a claim has been 18 submitted fraudulently, it shall investigate the claim in accordance with 19 its fraud prevention plan established pursuant to section 1 of P.L.1993, c.362 (C.17:33A-15), or refer the claim, together with supporting 20 21 documentation, to the Office of the Insurance Fraud Prosecutor in the 22 Department of Law and Public Safety established pursuant to section 23 32 of P.L.1998, c.21 (C.17:33A-16). 24 (6) Payment of an eligible claim pursuant to paragraphs (1) and 25 (3) of this subsection shall be deemed to be overdue if not remitted to the claimant or his agent by the payer on or before the 30th calendar 26 27 day or the time limit established by the Medicare program, whichever 28 is earlier, following receipt by the payer of a claim submitted by 29 electronic means and on or before the 40th calendar day following 30 receipt of a claim submitted by other than electronic means. 31 In the event payment is withheld on all or a portion of a claim by 32 a payer pursuant to subparagraph (b) of paragraph (2) of this 33 subsection, the claims payment shall be overdue if not remitted to the 34 claimant or his agent by the payer on or before the 30th calendar day 35 or the time limit established by the Medicare program, whichever is 36 earlier, for claims submitted by electronic means and the 40th calendar 37 day for claims submitted by other than electronic means, following receipt by the payer of the required documentation or modification of 38 39 an initial submission. 40 (7) An overdue payment shall bear simple interest at the rate of 41 10% per annum. 42 e. As used in this subsection, "insured claim" or "claim" means a 43 claim by a subscriber for payment of benefits under an insured health 44 service corporation contract for which the financial obligation for the 45 payment of a claim under the contract rests upon the health service corporation.³ 46

1 5. a. Within 180 days of the adoption of a timetable for 2 implementation pursuant to section 1 of P.L., c. (C.)(pending 3 before the Legislature as this bill), a health insurer, or a subsidiary that 4 processes health care benefits claims as a third party administrator, 5 shall demonstrate to the satisfaction of the Commissioner of Banking and Insurance that it will adopt and implement all of the standards to 6 7 receive and transmit health care transactions electronically, according 8 to the corresponding timetable, ¹ and otherwise comply with the provisions of this section,¹ as a condition of its continued 9 authorization to do business in this State. 10

11 The Commissioner of Banking and Insurance may grant extensions 12 or waivers of the implementation requirement when it has been 13 demonstrated to the commissioner's satisfaction that compliance with 14 the timetable for implementation will result in an undue hardship to a 15 health insurer, its subsidiary or its covered persons.

b. Within 12 months of the adoption of regulations establishing 16 17 standard health care enrollment and claim forms by the Commissioner 18 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 19 (pending before the Legislature as this bill), a health insurer or a 20 subsidiary that processes health care benefits claims as a third party 21 administrator shall use the standard health care enrollment and claim 22 forms in connection with all individual policies issued, delivered, 23 executed or renewed in this State.

c. ¹[Effective two years after the effective date of P.L. ,
c. (C.) (pending before the Legislature as this bill):

26 (1) Twelve months after the adoption of regulations establishing standard health care enrollment and claim forms by the Commissioner 27 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 28 (pending before the Legislature as this bill),¹ a health insurer shall 29 require that health care providers file all claims for payment for health 30 31 care services. A covered person who receives health care services 32 shall not be required to submit a claim for payment, but 33 notwithstanding the provisions of this subsection to the contrary, a 34 covered person shall be permitted to submit a claim on his own behalf, 35 at the covered person's option

36 ¹[(2) a health insurer shall not restrict the insured's right to assign
37 any payment owed to the health care provider; and

38 (3) all]. All¹ claims shall be filed using the standard ¹<u>health care</u>¹
 39 claim form ³<u>applicable to the policy</u>³.

d. ³[Notwithstanding the provisions of section 78 of P.L.1991,
c.187 (C.17B:26-12.1) to the contrary,

42 (1) ¹[For the two-year period beginning on the effective date of
43 P.L., c. (C.)(pending before the Legislature as this bill)] <u>Twelve</u>
44 months after the adoption of regulations establishing standard health
45 care enrollment and claim forms by the Commissioner of Banking and
46 Insurance pursuant to section 1 of P.L., c. (C.) (pending before

the Legislature as this bill)¹, a health insurer shall reimburse all clean claims that are filed electronically by a provider or an insured for payment under an individual policy, within ¹[30 days after receipt of the claim by the insurer] the applicable number of calendar days established for payment of claims in the Medicare program pursuant to 42 U.S.C.s.1395u(c)(2)(B)¹.

7 If a claim or portion of a claim that is submitted electronically is 8 contested or denied by the insurer, the person or entity who filed the 9 claim shall be notified in writing or electronically, as appropriate, 10 within 30 days after receipt of the claim by the insurer, that the claim 11 is contested or denied, but the uncontested portion of the claim, if any, 12 shall be paid within 30 days after receipt of the claim by the insurer. 13 The notice that a claim is contested or denied shall identify the 14 contested portion of the claim and the reasons for contesting or 15 denying the claim.

¹[(2) Effective two years after the effective date of P.L., c.
(C.) (pending before the Legislature as this bill), a health insurer
shall reimburse all clean claims that are filed electronically by a
provider or an insured for payment under an individual policy, within
17 days after receipt of the claim by the insurer.

21 If a claim or portion of a claim that is submitted electronically is 22 contested or denied by the insurer, the person or entity who filed the 23 claim shall be notified in writing or electronically, as appropriate, 24 within 17 days after receipt of the claim by the insurer, that the claim is contested or denied, but the uncontested portion of the claim, if any, 25 26 shall be paid within 30 days after receipt of the claim by the insurer. 27 The notice that a claim is contested or denied shall identify the 28 contested portion of the claim and the reasons for contesting or 29 denying the claim.

(3)] (2)¹ Payment shall be treated as being made on the date a
draft or other valid instrument which is equivalent to payment was
placed in the United States mail in a properly addressed, postpaid
envelope or, if not so posted, on the date of delivery, or the date of
electronic fund transfer. An overdue payment shall bear simple
interest at the rate of 10% per year.

¹[(4)] (3)¹ For the purposes of this section, "clean claim" has the
same meaning given the term in the federal Medicare program
pursuant to 42 U.S.C.s.1395u(c)(2)(B).]

(1) Effective 180 days after the effective date of P.L., c. 39 40 (pending before the Legislature as this bill), a health insurer or its agent, hereinafter the payer, shall remit payment for every insured 41 42 claim submitted by an insured or that insured's agent or assignee if the 43 policy provides for assignment of benefits, no later than the 30th calendar day following receipt of the claim by the payer or no later 44 45 than the time limit established for the payment of claims in the 46 Medicare program pursuant to 42U.S.C.s.1395u(c)(2)(B), whichever

is earlier, if the claim is submitted by electronic means, and no later 1 2 than the 40th calendar day following receipt if the claim is submitted 3 by other than electronic means, if: 4 (a) the claim is an eligible claim for a health care service provided 5 by an eligible health care provider to a covered person under the 6 policy; 7 (b) the claim has no material defect or impropriety, including, but 8 not limited to, any lack of required substantiating documentation or 9 incorrect coding; 10 (c) there is no dispute regarding the amount claimed; 11 (d) the payer has no reason to believe that the claim has been 12 submitted fraudulently; and 13 (e) the claim requires no special treatment that prevents timely 14 payments from being made on the claim under the terms of the policy. 15 (2) If all or a portion of the claim is denied by the payer because: 16 (a) the claim is an ineligible claim; 17 (b) the claim submission is incomplete because the required 18 substantiating documentation has not been submitted to the payer; 19 (c) the diagnosis coding, procedure coding, or any other required 20 information to be submitted with the claim is incorrect; 21 (d) the payer disputes the amount claimed; or 22 (e) the claim requires special treatment that prevents timely 23 payments from being made on the claim under the terms of the policy, 24 the payer shall notify the insured, or that insured's agent or assignee 25 if the policy provides for assignment of benefits, in writing or by electronic means, as appropriate, within 30 days, of the following: if 26 27 all or a portion of the claim is denied, all the reasons for the denial; if 28 the claim lacks the required substantiating documentation, including 29 incorrect coding, a statement as to what substantiating documentation 30 or other information is required to complete adjudication of the claim; 31 if the amount of the claim is disputed, a statement that it is disputed; 32 and if the claim requires special treatment that prevents timely 33 payments from being made, a statement of the special treatment to 34 which the claim is subject. 35 (3) Any portion of a claim that meets the criteria established in 36 paragraph (1) of this subsection shall be paid by the payer in 37 accordance with the time limit established in paragraph (1) of this 38 subsection. 39 (4) A payer shall acknowledge receipt of a claim submitted by 40 electronic means from a health care provider or insured, no later than 41 two working days following receipt of the transmission of the claim. 42 (5) If a payer subject to the provisions of P.L.1983, c.320 43 (C.17:33A-1 et seq.) has reason to believe that a claim has been 44 submitted fraudulently, it shall investigate the claim in accordance with 45 its fraud prevention plan established pursuant to section 1 of P.L.1993, 46 c.362 (C.17:33A-15), or refer the claim, together with supporting

1 documentation, to the Office of the Insurance Fraud Prosecutor in the 2 Department of Law and Public Safety established pursuant to section 3 <u>32 of P.L.1998, c.21 (C.17:33A-16).</u> 4 (6) Payment of an eligible claim pursuant to paragraphs (1) and 5 (3) of this subsection shall be deemed to be overdue if not remitted to 6 the claimant or his agent by the payer on or before the 30th calendar 7 day or the time limit established by the Medicare program, whichever 8 is earlier, following receipt by the payer of a claim submitted by 9 electronic means and on or before the 40th calendar day following 10 receipt of a claim submitted by other than electronic means. 11 In the event payment is withheld on all or a portion of a claim by a payer pursuant to subparagraph (b) of paragraph (2) of this 12 13 subsection, the claims payment shall be overdue if not remitted to the 14 claimant or his agent by the payer on or before the 30th calendar day 15 or the time limit established by the Medicare program, whichever is earlier, for claims submitted by electronic means and the 40th calendar 16 17 day for claims submitted by other than electronic means, following receipt by the payer of the required documentation or modification of 18 19 an initial submission. 20 (7) An overdue payment shall bear simple interest at the rate of 21 10% per annum. 22 e. As used in this subsection, "insured claim" or "claim" means a 23 claim by an insured for payment of benefits under an insured policy for which the financial obligation for the payment of a claim under the 24 25 policy rests upon the health insurer.³ 26 27 6. a. Within 180 days of the adoption of a timetable for 28 implementation pursuant to section 1 of P.L., c. (C.)(pending 29 before the Legislature as this bill), a health insurer, or a subsidiary that 30 processes health care benefits claims as a third party administrator, 31 shall demonstrate to the satisfaction of the Commissioner of Banking 32 and Insurance that it will adopt and implement all of the standards to 33 receive and transmit health care transactions electronically, according to the corresponding timetable, ¹and otherwise comply with the 34 provisions of this section,¹ as a condition of its continued 35 authorization to do business in this State. 36 37 The Commissioner of Banking and Insurance may grant extensions 38 or waivers of the implementation requirement when it has been 39 demonstrated to the commissioner's satisfaction that compliance with 40 the timetable for implementation will result in an undue hardship to a 41 health insurer, its subsidiary or its covered persons. 42 b. Within 12 months of the adoption of regulations establishing standard health care enrollment and claim forms by the Commissioner

standard health care enrollment and claim forms by the Commissioner
of Banking and Insurance pursuant to section 1 of P.L., c. (C.)
(pending before the Legislature as this bill), a health insurer or a
subsidiary that processes health care benefits claims as a third party

administrator shall use the standard health care enrollment and claim 1 forms in connection with all group ³[contracts] <u>policies</u>³ issued, 2 delivered, executed or renewed in this State. 3 c. ¹[Effective two years after the effective date of P.L., c. 4) (pending before the Legislature as this bill): 5 (C. 6 (1)] <u>Twelve months after the adoption of regulations establishing</u> 7 standard health care enrollment and claim forms by the Commissioner 8 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) (pending before the Legislature as this bill),¹ a health insurer shall 9 10 require that health care providers file all claims for payment for health care services. A covered person who receives health care services 11 12 shall not be required to submit a claim for payment, but 13 notwithstanding the provisions of this subsection to the contrary, a 14 covered person shall be permitted to submit a claim on his own behalf, 15 at the covered person's option. ¹[(2) a health insurer shall not restrict the insured's right to assign 16 17 any payment owed to the health care provider; and (3) all]. All¹ claims shall be filed using the standard ¹health care¹ 18 claim form ³applicable to the policy³. 19 d. ³[Notwithstanding the provisions of section 79 of P.L.1991, 20 c.187 (C.17B:27-44.1) to the contrary, 21 (1) ¹[For the two-year period beginning on the effective date of 22 P.L., c. (C.)(pending before the Legislature as this bill)] <u>Twelve</u> 23 24 months after the adoption of regulations establishing standard health care enrollment and claim forms by the Commissioner of Banking and 25 Insurance pursuant to section 1 of P.L., c. (C.) (pending before 26 the Legislature as this bill)¹, a health insurer shall reimburse all clean 27 28 claims that are filed electronically by a provider or an insured for payment under a group policy, within ¹[30 days after receipt of the 29 claim by the insurer] the applicable number of calendar days 30 established for payment of claims in the Medicare program pursuant 31 32 to 42 U.S.C.s.1395u(c)(2)(B)¹. 33 If a claim or portion of a claim that is submitted electronically is 34 contested or denied by the insurer, the person or entity who filed the claim shall be notified in writing or electronically, as appropriate, 35 within 30 days after receipt of the claim by the insurer, that the claim 36 37 is contested or denied, but the uncontested portion of the claim, if any, 38 shall be paid within 30 days after receipt of the claim by the insurer. 39 The notice that a claim is contested or denied shall identify the 40 contested portion of the claim and the reasons for contesting or 41 denying the claim. ¹[(2) Effective two years after the effective date of P.L., c. 42 (C.) (pending before the Legislature as this bill), a health insurer 43

43 (C.) (pending before the Legislature as this bill), a health insurer
44 shall reimburse all clean claims that are filed electronically by a
45 provider or an insured for payment under a group policy, within 17

1 days after receipt of the claim by the insurer.

2 If a claim or portion of a claim that is submitted electronically is 3 contested or denied by the insurer, the person or entity who filed the 4 claim shall be notified in writing or electronically, as appropriate, 5 within 17 days after receipt of the claim by the insurer, that the claim is contested or denied, but the uncontested portion of the claim, if any, 6 7 shall be paid within 30 days after receipt of the claim by the insurer. 8 The notice that a claim is contested or denied shall identify the 9 contested portion of the claim and the reasons for contesting or 10 denying the claim. (3)] $(2)^1$ Payment shall be treated as being made on the date a 11 draft or other valid instrument which is equivalent to payment was 12 placed in the United States mail in a properly addressed, postpaid 13 envelope or, if not so posted, on the date of delivery, or the date of 14 15 electronic fund transfer. An overdue payment shall bear simple interest at the rate of 10% per year. 16

17 1 [(4)] (3)¹ For the purposes of this section, "clean claim" has the 18 same meaning given the term in the federal Medicare program 19 pursuant to 42 U.S.C.s.1395u(c)(2)(B).]

20 (1) Effective 180 days after the effective date of P.L., c. 21 (pending before the Legislature as this bill), a health insurer or its 22 agent, hereinafter the payer, shall remit payment for every insured 23 claim submitted by an insured or that insured's agent or assignee if the 24 policy provides for assignment of benefits, no later than the 30th 25 calendar day following receipt of the claim by the payer or no later than the time limit established for the payment of claims in the 26 27 Medicare program pursuant to 42U.S.C.s.1395u(c)(2)(B), whichever 28 is earlier, if the claim is submitted by electronic means, and no later 29 than the 40th calendar day following receipt if the claim is submitted 30 by other than electronic means, if: (a) the claim is an eligible claim for a health care service provided 31 by an eligible health care provider to a covered person under the 32 33 policy; 34 (b) the claim has no material defect or impropriety, including, but 35 not limited to, any lack of required substantiating documentation or 36 incorrect coding; 37 (c) there is no dispute regarding the amount claimed; 38 (d) the payer has no reason to believe that the claim has been 39 submitted fraudulently; and 40 (e) the claim requires no special treatment that prevents timely 41 payments from being made on the claim under the terms of the policy. 42 (2) If all or a portion of the claim is denied by the payer because: 43 (a) the claim is an ineligible claim; 44 (b) the claim submission is incomplete because the required 45 substantiating documentation has not been submitted to the payer; 46 (c) the diagnosis coding, procedure coding, or any other required

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information to be submitted with the claim is incorrect; 1 (d) the payer disputes the amount claimed; or 2 3 (e) the claim requires special treatment that prevents timely 4 payments from being made on the claim under the terms of the policy, 5 the payer shall notify the insured, or that insured's agent or assignee if the policy provides for assignment of benefits, in writing or by 6 7 electronic means, as appropriate, within 30 days, of the following: if 8 all or a portion of the claim is denied, all the reasons for the denial; if 9 the claim lacks the required substantiating documentation, including 10 incorrect coding, a statement as to what substantiating documentation 11 or other information is required to complete adjudication of the claim; if the amount of the claim is disputed, a statement that it is disputed; 12 13 and if the claim requires special treatment that prevents timely 14 payments from being made, a statement of the special treatment to 15 which the claim is subject. 16 (3) Any portion of a claim that meets the criteria established in 17 paragraph (1) of this subsection shall be paid by the payer in 18 accordance with the time limit established in paragraph (1) of this 19 subsection. 20 (4) A payer shall acknowledge receipt of a claim submitted by 21 electronic means from a health care provider or insured, no later than 22 two working days following receipt of the transmission of the claim. 23 (5) If a payer subject to the provisions of P.L.1983, c.320 24 (C.17:33A-1 et seq.) has reason to believe that a claim has been 25 submitted fraudulently, it shall investigate the claim in accordance with its fraud prevention plan established pursuant to section 1 of P.L.1993, 26 27 c.362 (C.17:33A-15), or refer the claim, together with supporting 28 documentation, to the Office of the Insurance Fraud Prosecutor in the 29 Department of Law and Public Safety established pursuant to section 30 32 of P.L.1998, c.21 (C.17:33A-16). 31 (6) Payment of an eligible claim pursuant to paragraphs (1) and 32 (3) of this subsection shall be deemed to be overdue if not remitted to 33 the claimant or his agent by the payer on or before the 30th calendar 34 day or the time limit established by the Medicare program, whichever is earlier, following receipt by the payer of a claim submitted by 35 36 electronic means and on or before the 40th calendar day following 37 receipt of a claim submitted by other than electronic means. 38 In the event payment is withheld on all or a portion of a claim by 39 a payer pursuant to subparagraph (b) of paragraph (2) of this 40 subsection, the claims payment shall be overdue if not remitted to the 41 claimant or his agent by the payer on or before the 30th calendar day 42 or the time limit established by the Medicare program, whichever is 43 earlier, for claims submitted by electronic means and the 40th calendar 44 day for claims submitted by other than electronic means, following 45 receipt by the payer of the required documentation or modification of 46 an initial submission.

1 (7) An overdue payment shall bear simple interest at the rate of 2 10% per annum. e. As used in this subsection, "insured claim" or "claim" means a 3 4 claim by an insured for payment of benefits under an insured policy 5 for which the financial obligation for the payment of a claim under the policy rests upon the health insurer.³ 6 7 8 7. a. Within 180 days of the adoption of a timetable for 9 implementation pursuant to section 1 of P.L., c. (C.)(pending 10 before the Legislature as this bill), a health maintenance organization, 11 or a subsidiary that processes health care benefits claims as a third 12 party administrator, shall demonstrate to the satisfaction of the Commissioner of Banking and Insurance that it will adopt and 13 14 implement all of the standards to receive and transmit health care 15 transactions electronically, according to the corresponding timetable, ¹and otherwise comply with the provisions of this section,¹ as a 16 17 condition of its continued authorization to do business in this State. 18 The Commissioner of Banking and Insurance may grant extensions 19 or waivers of the implementation requirement when it has been 20 demonstrated to the commissioner's satisfaction that compliance with 21 the timetable for implementation will result in an undue hardship to a 22 health maintenance organization, its subsidiary or its covered 23 enrollees. 24 b. Within 12 months of the adoption of regulations establishing 25 standard health care enrollment and claim forms by the Commissioner 26 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 27 (pending before the Legislature as this bill), a health maintenance 28 organization or a subsidiary that processes health care benefits claims 29 as a third party administrator shall use the standard health care 30 enrollment and claim forms in connection with all group and individual 31 health maintenance organization coverage for health care services 32 issued, delivered, executed or renewed in this State. c. ¹[Effective two years after the effective date of P.L., c. 33 34 (C.) (pending before the Legislature as this bill): 35 (1)] <u>Twelve months after the adoption of regulations establishing</u> 36 standard health care enrollment and claim forms by the Commissioner of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 37 (pending before the Legislature as this bill),¹ a health maintenance 38 39 organization shall require that health care providers file all claims for payment for health care services. A covered person who receives 40 41 health care services shall not be required to submit a claim for 42 payment, but notwithstanding the provisions of this subsection to the 43 contrary, a covered person shall be permitted to submit a claim on his 44 own behalf, at the covered person's option 45 ¹[(2) a health maintenance organization shall not restrict the 46 enrollee's right to assign any payment owed to the health care

1 provider; and

2 (3) all]. <u>All</u>¹ claims shall be filed using the standard¹ <u>health care</u>¹
3 claim form ³<u>applicable to the contract</u>³.

4 d. ³[Notwithstanding the provisions of section 80 of P.L.1991,

5 c.187 (C.26:2J-5.1) to the contrary,

6 (1) ¹[For the two-year period beginning on the effective date of 7 P.L., c. (C.)(pending before the Legislature as this bill)] <u>Twelve</u> 8 months after the adoption of regulations establishing standard health 9 care enrollment and claim forms by the Commissioner of Banking and Insurance pursuant to section 1 of P.L., c. (C.) (pending before 10 the Legislature as this bill)¹, a health maintenance organization shall 11 reimburse all clean claims that are filed electronically by a provider or 12 13 an enrollee for payment under group or individual health maintenance 14 organization coverage for health care services, within ¹[30 days after receipt of the claim by the health maintenance organization] the 15 applicable number of calendar days established for payment of claims 16 in the Medicare program pursuant to $42 \text{ U.S.C.s.} 1395 \text{u}(\text{c})(2)(\text{B})^{1}$. 17

If a claim or portion of a claim that is submitted electronically is 18 19 contested or denied by the health maintenance organization, the person 20 or entity who filed the claim shall be notified in writing or 21 electronically, as appropriate, within 30 days after receipt of the claim 22 by the health maintenance organization, that the claim is contested or 23 denied, but the uncontested portion of the claim, if any, shall be paid 24 within 30 days after receipt of the claim by the health maintenance 25 organization. The notice that a claim is contested or denied shall 26 identify the contested portion of the claim and the reasons for 27 contesting or denying the claim.

¹[(2) Effective two years after the effective date of P.L., c. (C.) (pending before the Legislature as this bill), a health maintenance organization shall reimburse all clean claims that are filed electronically by a provider or an enrollee, for payment under group or individual health maintenance organization coverage for health care services, within 17 days after receipt of the claim by the health maintenance organization.

35 If a claim or portion of a claim that is submitted electronically is 36 contested or denied by the health maintenance organization, the person 37 or entity who filed the claim shall be notified in writing or 38 electronically, as appropriate, within 17 days after receipt of the claim 39 by the health maintenance organization, that the claim is contested or 40 denied, but the uncontested portion of the claim, if any, shall be paid 41 within 30 days after receipt of the claim by the health maintenance 42 organization. The notice that a claim is contested or denied shall 43 identify the contested portion of the claim and the reasons for 44 contesting or denying the claim.

45 (3)] $(2)^1$ Payment shall be treated as being made on the date a 46 draft or other valid instrument which is equivalent to payment was

1 placed in the United States mail in a properly addressed, postpaid 2 envelope or, if not so posted, on the date of delivery, or the date of 3 electronic fund transfer. An overdue payment shall bear simple 4 interest at the rate of 10% per year. [(4)] $(3)^1$ For the purposes of this section, "clean claim" has the 5 same meaning given the term in the federal Medicare program 6 7 pursuant to 42 U.S.C.s.1395u(c)(2)(B).] 8 (1) Effective 180 days after the effective date of P.L., c. 9 (pending before the Legislature as this bill), a health maintenance 10 organization or its agent, hereinafter the payer, shall remit payment for 11 every insured claim submitted by an enrollee or that enrollee's agent 12 or assignee if the health maintenance organization coverage for health care services provides for assignment of benefits, no later than the 13 14 30th calendar day following receipt of the claim by the payer or no 15 later than the time limit established for the payment of claims in the Medicare program pursuant to 42U.S.C.s.1395u(c)(2)(B), whichever 16 17 is earlier, if the claim is submitted by electronic means, and no later 18 than the 40th calendar day following receipt if the claim is submitted 19 by other than electronic means, if: 20 (a) the claim is an eligible claim for a health care service provided 21 by an eligible health care provider to a covered person under the health 22 maintenance organization coverage for health care services; 23 (b) the claim has no material defect or impropriety, including, but 24 not limited to, any lack of required substantiating documentation or 25 incorrect coding; 26 (c) there is no dispute regarding the amount claimed; 27 (d) the payer has no reason to believe that the claim has been 28 submitted fraudulently; and 29 (e) the claim requires no special treatment that prevents timely payments from being made on the claim under the terms of the health 30 31 maintenance organization coverage for health care services. (2) If all or a portion of the claim is denied by the payer because: 32 33 (a) the claim is an ineligible claim; 34 (b) the claim submission is incomplete because the required 35 substantiating documentation has not been submitted to the payer; 36 (c) the diagnosis coding, procedure coding, or any other required 37 information to be submitted with the claim is incorrect; 38 (d) the payer disputes the amount claimed; or 39 (e) the claim requires special treatment that prevents timely 40 payments from being made on the claim under the terms of the health 41 maintenance organization coverage for health care services, the payer 42 shall notify the enrollee, or that enrollee's agent or assignee if the 43 health maintenance organization coverage for health care services 44 provides for assignment of benefits, in writing or by electronic means, 45 as appropriate, within 30 days, of the following: if all or a portion of 46 the claim is denied, all the reasons for the denial; if the claim lacks the

required substantiating documentation, including incorrect coding, a 1 2 statement as to what substantiating documentation or other 3 information is required to complete adjudication of the claim; if the 4 amount of the claim is disputed, a statement that it is disputed; and if 5 the claim requires special treatment that prevents timely payments from being made, a statement of the special treatment to which the 6 7 claim is subject. 8 (3) Any portion of a claim that meets the criteria established in 9 paragraph (1) of this subsection shall be paid by the payer in 10 accordance with the time limit established in paragraph (1) of this 11 subsection. 12 (4) A payer shall acknowledge receipt of a claim submitted by 13 electronic means from a health care provider or enrollee, no later than 14 two working days following receipt of the transmission of the claim. 15 (5) If a payer subject to the provisions of P.L.1983, c.320 16 (C.17:33A-1 et seq.) has reason to believe that a claim has been 17 submitted fraudulently, it shall investigate the claim in accordance with 18 its fraud prevention plan established pursuant to section 1 of P.L.1993, 19 c.362 (C.17:33A-15), or refer the claim, together with supporting documentation, to the Office of the Insurance Fraud Prosecutor in the 20 21 Department of Law and Public Safety established pursuant to section 32 of P.L.1998, c.21 (C.17:33A-16). 22 23 (6) Payment of an eligible claim pursuant to paragraphs (1) and 24 (3) of this subsection shall be deemed to be overdue if not remitted to 25 the claimant or his agent by the payer on or before the 30th calendar day or the time limit established by the Medicare program, whichever 26 27 is earlier, following receipt by the payer of a claim submitted by 28 electronic means and on or before the 40th calendar day following 29 receipt of a claim submitted by other than electronic means. 30 In the event payment is withheld on all or a portion of a claim by 31 a payer pursuant to subparagraph (b) of paragraph (2) of this 32 subsection, the claims payment shall be overdue if not remitted to the 33 claimant or his agent by the payer on or before the 30th calendar day 34 or the time limit established by the Medicare program, whichever is 35 earlier, for claims submitted by electronic means and the 40th calendar 36 day for claims submitted by other than electronic means, following 37 receipt by the payer of the required documentation or modification of 38 an initial submission. 39 (7) An overdue payment shall bear simple interest at the rate of 10% per annum. 40 41 e. As used in this subsection, "insured claim" or "claim" means a claim by an enrollee for payment of benefits under an insured health 42 43 maintenance organization contract for which the financial obligation 44 for the payment of a claim under the health maintenance organization 45 coverage for health care services rests upon the health maintenance organization.³ 46

1 8. a. Within 180 days of the adoption of a timetable for 2 implementation pursuant to section 1 of P.L., c. (C.)(pending 3 before the Legislature as this bill), a dental service corporation, or a 4 subsidiary that processes health care benefits claims as a third party 5 administrator, shall demonstrate to the satisfaction of the Commissioner of Banking and Insurance that it will adopt and 6 7 implement all of the standards to receive and transmit health care 8 transactions electronically, according to the corresponding timetable, 9 ¹and otherwise comply with the provisions of this section,¹ as a condition of its continued authorization to do business in this State. 10 11 The Commissioner of Banking and Insurance may grant extensions 12 or waivers of the implementation requirement when it has been 13 demonstrated to the commissioner's satisfaction that compliance with 14 the timetable for implementation will result in an undue hardship to a 15 dental service corporation, its subsidiary or its covered persons. b. Within 12 months of the adoption of regulations establishing 16 17 standard health care enrollment and claim forms by the Commissioner of Banking and Insurance pursuant to section 1 of P.L., c. 18 19 (C.)(pending before the Legislature as this bill), a dental service 20 corporation or a subsidiary that processes health care benefits claims 21 as a third party administrator shall use the standard health care 22 enrollment and claim forms in connection with all group and individual 23 contracts issued, delivered, executed or renewed in this State. c. ¹[Effective two years after the effective date of P.L., c. 24 25 (C.) (pending before the Legislature as this bill): 26 (1) Twelve months after the adoption of regulations establishing standard health care enrollment and claim forms by the Commissioner 27 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 28

(pending before the Legislature as this bill),¹ a dental service corporation shall require that health care providers file all claims for payment for dental services. A covered person who receives dental services shall not be required to submit a claim for payment, but notwithstanding the provisions of this subsection to the contrary, a covered person shall be permitted to submit a claim on his own behalf, at the covered person's option.

¹[(2) a dental service corporation shall not restrict the subscriber's
 right to assign any payment owed to the health care provider; and

38 (3) all]. <u>All</u>¹ claims shall be filed using the standard ¹<u>health care</u>¹
 39 claim form ³<u>applicable to the contract</u>³.

d. ³[(1) ¹[For the two-year period beginning on the effective date
of P.L., c. (C.)(pending before the Legislature as this bill)]
Twelve months after the adoption of regulations establishing standard
health care enrollment and claim forms by the Commissioner of
Banking and Insurance pursuant to section 1 of P.L., c. (C.)
(pending before the Legislature as this bill)¹, a dental service
corporation shall reimburse all clean claims that are filed electronically

1 by a provider or a subscriber for payment under a group or individual

2 dental service corporation contract, within ¹[30 days after receipt of

3 the claim by the dental service corporation] the applicable number of

4 calendar days established for payment of claims in the Medicare

5 program pursuant to 42 U.S.C.s.1395u(c)(2)(B)¹.

If a claim or portion of a claim that is submitted electronically is 6 7 contested or denied by the dental service corporation, the person or 8 entity who filed the claim shall be notified in writing or electronically, 9 as appropriate, within 30 days after receipt of the claim by the dental 10 service corporation, that the claim is contested or denied, but the 11 uncontested portion of the claim, if any, shall be paid within 30 days 12 after receipt of the claim by the dental service corporation. The notice 13 that a claim is contested or denied shall identify the contested portion 14 of the claim and the reasons for contesting or denying the claim.

¹[(2) Effective two years after the effective date of P.L., c.
(C.) (pending before the Legislature as this bill), a dental service
corporation shall reimburse all clean claims that are filed electronically
by a provider or a subscriber for payment under a group or individual
dental service corporation contract, within 17 days after receipt of the
claim by the dental service corporation.

21 If a claim or portion of a claim that is submitted electronically is 22 contested or denied by the dental service corporation, the person or 23 entity who filed the claim shall be notified in writing or electronically, 24 as appropriate, within 17 days after receipt of the claim by the dental service corporation, that the claim is contested or denied, but the 25 26 uncontested portion of the claim, if any, shall be paid within 30 days 27 after receipt of the claim by the dental service corporation. The notice 28 that a claim is contested or denied shall identify the contested portion 29 of the claim and the reasons for contesting or denying the claim.

30 (3)] (2)¹ Payment shall be treated as being made on the date a 31 draft or other valid instrument which is equivalent to payment was 32 placed in the United States mail in a properly addressed, postpaid 33 envelope or, if not so posted, on the date of delivery, or the date of 34 electronic fund transfer. An overdue payment shall bear simple 35 interest at the rate of 10% per year.

¹[(4)] (3)¹ For the purposes of this section, "clean claim" has the
same meaning given the term in the federal Medicare program
pursuant to 42 U.S.C.s.1395u(c)(2)(B).]

(1) Effective 180 days after the effective date of P.L., c. 39 40 (pending before the Legislature as this bill), a dental service 41 corporation or its agent, hereinafter the payer, shall remit payment for 42 every insured claim submitted by a subscriber or that subscriber's 43 agent or assignee if the contract provides for assignment of benefits, 44 no later than the 30th calendar day following receipt of the claim by 45 the payer or no later than the time limit established for the payment of 46 claims in the Medicare program pursuant to

42U.S.C.s.1395u(c)(2)(B), whichever is earlier, if the claim is 1 2 submitted by electronic means, and no later than the 40th calendar day 3 following receipt if the claim is submitted by other than electronic 4 means, if: 5 (a) the claim is an eligible claim for a health care service provided by an eligible health care provider to a covered person under the 6 7 contract; 8 (b) the claim has no material defect or impropriety, including, but 9 not limited to, any lack of required substantiating documentation or 10 incorrect coding; 11 (c) there is no dispute regarding the amount claimed; 12 (d) the payer has no reason to believe that the claim has been 13 submitted fraudulently; and 14 (e) the claim requires no special treatment that prevents timely 15 payments from being made on the claim under the terms of the 16 contract. 17 (2) If all or a portion of the claim is denied by the payer because: 18 (a) the claim is an ineligible claim; 19 (b) the claim submission is incomplete because the required 20 substantiating documentation has not been submitted to the payer; 21 (c) the diagnosis coding, procedure coding, or any other required 22 information to be submitted with the claim is incorrect; 23 (d) the payer disputes the amount claimed; or 24 (e) the claim requires special treatment that prevents timely 25 payments from being made on the claim under the terms of the contract, the payer shall notify the subscriber, or that subscriber's 26 27 agent or assignee if the contract provides for assignment of benefits, 28 in writing or by electronic means, as appropriate, within 30 days, of 29 the following: if all or a portion of the claim is denied, all the reasons 30 for the denial; if the claim lacks the required substantiating 31 documentation, including incorrect coding, a statement as to what 32 substantiating documentation or other information is required to 33 complete adjudication of the claim; if the amount of the claim is 34 disputed, a statement that it is disputed; and if the claim requires 35 special treatment that prevents timely payments from being made, a 36 statement of the special treatment to which the claim is subject. 37 (3) Any portion of a claim that meets the criteria established in paragraph (1) of this subsection shall be paid by the payer in 38 39 accordance with the time limit established in paragraph (1) of this 40 subsection. 41 (4) A payer shall acknowledge receipt of a claim submitted by 42 electronic means from a health care provider or subscriber, no later 43 than two working days following receipt of the transmission of the 44 claim. 45 (5) If a payer subject to the provisions of P.L.1983, c.320 46 (C.17:33A-1 et seq.) has reason to believe that a claim has been

1 submitted fraudulently, it shall investigate the claim in accordance with 2 its fraud prevention plan established pursuant to section 1 of P.L.1993, 3 c.362 (C.17:33A-15), or refer the claim, together with supporting 4 documentation, to the Office of the Insurance Fraud Prosecutor in the 5 Department of Law and Public Safety established pursuant to section 32 of P.L.1998, c.21 (C.17:33A-16). 6 7 (6) Payment of an eligible claim pursuant to paragraphs (1) and 8 (3) of this subsection shall be deemed to be overdue if not remitted to 9 the claimant or his agent by the payer on or before the 30th calendar 10 day or the time limit established by the Medicare program, whichever is earlier, following receipt by the payer of a claim submitted by 11 electronic means and on or before the 40th calendar day following 12 receipt of a claim submitted by other than electronic means. 13 14 In the event payment is withheld on all or a portion of a claim by 15 a payer pursuant to subparagraph (b) of paragraph (2) of this subsection, the claims payment shall be overdue if not remitted to the 16 17 claimant or his agent by the payer on or before the 30th calendar day 18 or the time limit established by the Medicare program, whichever is 19 earlier, for claims submitted by electronic means and the 40th calendar 20 day for claims submitted by other than electronic means, following 21 receipt by the payer of the required documentation or modification of 22 an initial submission. 23 (7) An overdue payment shall bear simple interest at the rate of 24 10% per annum. 25 e. As used in this subsection, "insured claim" or "claim" means a 26 claim by a subscriber for payment of benefits under an insured dental 27 service corporation contract for which the financial obligation for the 28 payment of a claim under the contract rests upon the dental service 29 corporation.³ 30 31 9. a. Within 180 days of the adoption of a timetable for 32 implementation pursuant to section 1 of P.L., c. (C.)(pending 33 before the Legislature as this bill), a dental plan organization, or a 34 subsidiary that processes health care benefits claims as a third party administrator, shall demonstrate to the satisfaction of the 35 Commissioner of Banking and Insurance that it will adopt and 36 37 implement all of the standards to receive and transmit health care transactions electronically, according to the corresponding timetable, 38 ¹and otherwise comply with the provisions of this section,¹ as a 39 condition of its continued authorization to do business in this State. 40 41 The Commissioner of Banking and Insurance may grant extensions 42 or waivers of the implementation requirement when it has been 43 demonstrated to the commissioner's satisfaction that compliance with 44 the timetable for implementation will result in an undue hardship to a 45 dental plan organization, its subsidiary or its covered enrollees. 46 b. Within 12 months of the adoption of regulations establishing

1 standard health care enrollment and claim forms by the Commissioner 2 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 3 (pending before the Legislature as this bill), a dental plan organization 4 or a subsidiary that processes health care benefits claims as a third 5 party administrator shall use the standard health care enrollment and claim forms in connection with all group and individual contracts 6 7 issued, delivered, executed or renewed in this State. 8 c. ¹[Effective two years after the effective date of P.L., c. (C.)

9 (pending before the Legislature as this bill):

(1)] Twelve months after the adoption of regulations establishing 10 standard health care enrollment and claim forms by the Commissioner 11 12 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) (pending before the Legislature as this bill),¹ a dental plan organization 13 14 shall require that health care providers file all claims for payment for 15 dental services. A covered person who receives dental services shall not be required to submit a claim for payment, but notwithstanding the 16 17 provisions of this subsection to the contrary, a covered person shall be 18 permitted to submit a claim on his own behalf, at the covered person's 19 option

¹[(2) a dental plan organization shall not restrict the enrollee's
right to assign any payment owed to the health care provider; and

(3) all]. <u>All</u>¹ claims shall be filed using the standard ¹<u>health care</u>¹
claim form ³<u>applicable to the contract</u>³.

d. 3 [(1) 1 [For the two-year period beginning on the effective date 24 25 of P.L., c. (C.)(pending before the Legislature as this bill)] 26 Twelve months after the adoption of regulations establishing standard 27 health care enrollment and claim forms by the Commissioner of 28 Banking and Insurance pursuant to section 1 of P.L., c. (C.) 29 (pending before the Legislature as this bill)¹, a dental plan organization shall reimburse all clean claims that are filed electronically by a 30 31 provider or an enrollee for payment under group or individual dental 32 plan organization coverage for dental services, within ¹[30 days after receipt of the claim by the dental plan organization] the applicable 33 34 number of calendar days established for payment of claims in the 35 <u>Medicare program pursuant to 42 U.S.C.s.1395u(c)(2)(B)¹</u>.

36 If a claim or portion of a claim that is submitted electronically is 37 contested or denied by the dental plan organization, the person or 38 entity who filed the claim shall be notified in writing or electronically, 39 as appropriate, within 30 days after receipt of the claim by the dental 40 plan organization, that the claim is contested or denied, but the 41 uncontested portion of the claim, if any, shall be paid within 30 days 42 after receipt of the claim by the dental plan organization. The notice that a claim is contested or denied shall identify the contested portion 43 44 of the claim and the reasons for contesting or denying the claim.

45 1 [(2) Effective two years after the effective date of P.L., c.

1) (pending before the Legislature as this bill), a dental plan (C. 2 organization shall reimburse all clean claims that are filed 3 electronically by a provider or an enrollee for payment under group or 4 individual dental plan organization coverage for dental services, within 5 17 days after receipt of the claim by the dental plan organization. If a claim or portion of a claim that is submitted electronically is 6 7 contested or denied by the dental plan organization, the person or 8 entity who filed the claim shall be notified in writing or electronically, 9 as appropriate, within 17 days after receipt of the claim by the dental 10 plan organization, that the claim is contested or denied, but the 11 uncontested portion of the claim, if any, shall be paid within 30 days 12 after receipt of the claim by the dental plan organization. The notice that a claim is contested or denied shall identify the contested portion 13 14 of the claim and the reasons for contesting or denying the claim. 15 (3)](2)¹ Payment shall be treated as being made on the date a draft or other valid instrument which is equivalent to payment was 16 17 placed in the United States mail in a properly addressed, postpaid 18 envelope or, if not so posted, on the date of delivery, or the date of 19 electronic fund transfer. An overdue payment shall bear simple 20 interest at the rate of 10% per year. 21 $[(4)] (3)^1$ For the purposes of this section, "clean claim" has the 22 same meaning given the term in the federal Medicare program 23 pursuant to 42 U.S.C.s.1395u(c)(2)(B).] 24 (1) Effective 180 days after the effective date of P.L., c. 25 (pending before the Legislature as this bill), a dental plan organization or its agent, hereinafter the payer, shall remit payment for every 26 27 insured claim submitted by an enrollee or that enrollee's agent or 28 assignee if the contract provides for assignment of benefits, no later 29 than the 30th calendar day following receipt of the claim by the payer 30 or no later than the time limit established for the payment of claims in the Medicare program pursuant to 42U.S.C.s.1395u(c)(2)(B), 31 32 whichever is earlier, if the claim is submitted by electronic means, and no later than the 40th calendar day following receipt if the claim is 33 34 submitted by other than electronic means, if: 35 (a) the claim is an eligible claim for a health care service provided 36 by an eligible health care provider to a covered person under the 37 contract; 38 (b) the claim has no material defect or impropriety, including, but 39 not limited to, any lack of required substantiating documentation or 40 incorrect coding; 41 (c) there is no dispute regarding the amount claimed; 42 (d) the payer has no reason to believe that the claim has been 43 submitted fraudulently; and 44 (e) the claim requires no special treatment that prevents timely 45 payments from being made on the claim under the terms of the 46 contract.

1 (2) If all or a portion of the claim is denied by the payer because: 2 (a) the claim is an ineligible claim; 3 (b) the claim submission is incomplete because the required 4 substantiating documentation has not been submitted to the payer; 5 (c) the diagnosis coding, procedure coding, or any other required 6 information to be submitted with the claim is incorrect; 7 (d) the payer disputes the amount claimed; or 8 (e) the claim requires special treatment that prevents timely 9 payments from being made on the claim under the terms of the 10 contract, the payer shall notify the enrollee, or that enrollee's agent or 11 assignee if the contract provides for assignment of benefits, in writing or by electronic means, as appropriate, within 30 days, of the 12 13 following: if all or a portion of the claim is denied, all the reasons for the denial; if the claim lacks the required substantiating 14 15 documentation, including incorrect coding, a statement as to what substantiating documentation or other information is required to 16 17 complete adjudication of the claim; if the amount of the claim is 18 disputed, a statement that it is disputed; and if the claim requires 19 special treatment that prevents timely payments from being made, a statement of the special treatment to which the claim is subject. 20 21 (3) Any portion of a claim that meets the criteria established in 22 paragraph (1) of this subsection shall be paid by the payer in 23 accordance with the time limit established in paragraph (1) of this 24 subsection. 25 (4) A payer shall acknowledge receipt of a claim submitted by 26 electronic means from a health care provider or enrollee, no later than 27 two working days following receipt of the transmission of the claim. 28 (5) If a payer subject to the provisions of P.L.1983, c.320 29 (C.17:33A-1 et seq.) has reason to believe that a claim has been 30 submitted fraudulently, it shall investigate the claim in accordance with 31 its fraud prevention plan established pursuant to section 1 of P.L.1993, 32 c.362 (C.17:33A-15), or refer the claim, together with supporting 33 documentation, to the Office of the Insurance Fraud Prosecutor in the 34 Department of Law and Public Safety established pursuant to section 32 of P.L.1998, c.21 (C.17:33A-16). 35 36 (6) Payment of an eligible claim pursuant to paragraphs (1) and 37 (3) of this subsection shall be deemed to be overdue if not remitted to the claimant or his agent by the payer on or before the 30th calendar 38 day or the time limit established by the Medicare program, whichever 39 40 is earlier, following receipt by the payer of a claim submitted by 41 electronic means and on or before the 40th calendar day following 42 receipt of a claim submitted by other than electronic means. 43 In the event payment is withheld on all or a portion of a claim by 44 a payer pursuant to subparagraph (b) of paragraph (2) of this 45 subsection, the claims payment shall be overdue if not remitted to the 46 claimant or his agent by the payer on or before the 30th calendar day

1 or the time limit established by the Medicare program, whichever is 2 earlier, for claims submitted by electronic means and the 40th calendar 3 day for claims submitted by other than electronic means, following 4 receipt by the payer of the required documentation or modification of 5 an initial submission. 6 (7) An overdue payment shall bear simple interest at the rate of 7 10% per annum. 8 e. As used in this subsection, "insured claim" or "claim" means a 9 claim by an enrollee for payment of benefits under an insured dental 10 plan organization contract for which the financial obligation for the 11 payment of a claim under the contract rests upon the dental plan organization.³ 12 13 14 10. a. Within 180 days of the adoption of a timetable for 15 implementation pursuant to section 1 of P.L., c. (C.)(pending before the Legislature as this bill), a prepaid prescription service 16 17 organization, or a subsidiary that processes health care benefits claims 18 as a third party administrator, shall demonstrate to the satisfaction of 19 the Commissioner of Banking and Insurance that it will adopt and 20 implement all of the standards to receive and transmit health care 21 transactions electronically, according to the corresponding timetable, ¹and otherwise comply with the provisions of this section,¹ as a 22 condition of its continued authorization to do business in this State. 23 24 The Commissioner of Banking and Insurance may grant extensions 25 or waivers of the implementation requirement when it has been 26 demonstrated to the commissioner's satisfaction that compliance with 27 the timetable for implementation will result in an undue hardship to a 28 prepaid prescription service organization, its subsidiary or its covered 29 enrollees. 30 b. Within 12 months of the adoption of regulations establishing 31 standard health care enrollment and claim forms by the Commissioner 32 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) (pending before the Legislature as this bill), a prepaid prescription 33 34 service organization or a subsidiary that processes health care benefits 35 claims as a third party administrator shall use the standard health care 36 enrollment and claim forms in connection with all contracts issued, 37 delivered, executed or renewed in this State. c. ¹[Effective two years after the effective date of P.L., c. (C.) 38 (pending before the Legislature as this bill): 39 40 (1) Twelve months after the adoption of regulations establishing standard health care enrollment and claim forms by the Commissioner 41 42 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) (pending before the Legislature as this bill),¹ a prepaid prescription 43 44 service organization shall require that health care providers file all 45 claims for payment for health care services. A covered person who 46 receives health care services shall not be required to submit a claim for

payment, but notwithstanding the provisions of this subsection to the
 contrary, a covered person shall be permitted to submit a claim on his
 own behalf, at the covered person's option
 ¹[(2) a prepaid prescription service organization shall not restrict
 the enrollee's right to assign any payment owed to the health care

6 provider; and

7 (3) all]. All¹ claims shall be filed using the standard ¹<u>health care</u>¹
8 claim form ³<u>applicable to the contract</u>³.

9 d. 3 [(1) 1 [For the two-year period beginning on the effective date 10 of P.L., c. (C.)(pending before the Legislature as this bill)] Twelve months after the adoption of regulations establishing standard 11 health care enrollment and claim forms by the Commissioner of 12 Banking and Insurance pursuant to section 1 of P.L., c. (C.) 13 (pending before the Legislature as this bill)¹, a prepaid prescription 14 service organization shall reimburse all clean claims that are filed 15 electronically by a provider or an enrollee for payment under a 16 17 prepaid prescription service organization contract, within ¹[30 days 18 after receipt of the claim by the prepaid prescription service 19 organization] the applicable number of calendar days established for 20 payment of claims in the Medicare program pursuant to 21 $42 \text{ U.S.C.s.} 1395 \text{u}(\text{c})(2)(\text{B})^{1}$.

22 If a claim or portion of a claim that is submitted electronically is 23 contested or denied by the prepaid prescription service organization, 24 the person or entity who filed the claim shall be notified in writing or 25 electronically, as appropriate, within 30 days after receipt of the claim 26 by the prepaid prescription service organization, that the claim is 27 contested or denied, but the uncontested portion of the claim, if any, 28 shall be paid within 30 days after receipt of the claim by the prepaid 29 prescription service organization. The notice that a claim is contested 30 or denied shall identify the contested portion of the claim and the 31 reasons for contesting or denying the claim.

¹[(2) Effective two years after the effective date of P.L., c. (C.) (pending before the Legislature as this bill), a prepaid prescription service organization shall reimburse all clean claims that are filed electronically by a provider or an enrollee for payment under a prepaid prescription service organization contract, within 17 days after receipt of the claim by the prepaid prescription service organization.

39 If a claim or portion of a claim that is submitted electronically is 40 contested or denied by the prepaid prescription service organization, the person or entity who filed the claim shall be notified in writing or 41 42 electronically, as appropriate, within 17 days after receipt of the claim 43 by the prepaid prescription service organization, that the claim is contested or denied, but the uncontested portion of the claim, if any, 44 shall be paid within 30 days after receipt of the claim by the prepaid 45 46 prescription service organization. The notice that a claim is contested

or denied shall identify the contested portion of the claim and the 1 2 reasons for contesting or denying the claim. (3)] $(2)^{1}$ Payment shall be treated as being made on the date a 3 draft or other valid instrument which is equivalent to payment was 4 5 placed in the United States mail in a properly addressed, postpaid envelope or, if not so posted, on the date of delivery, or the date of 6 electronic fund transfer. An overdue payment shall bear simple 7 8 interest at the rate of 10% per year. ¹[(4)] (3)¹ For the purposes of this section, "clean claim" has the 9 same meaning given the term in the federal Medicare program 10 11 pursuant to 42 U.S.C.s.1395u(c)(2)(B).] (1) Effective 180 days after the effective date of P.L., c. 12 (pending before the Legislature as this bill), a prepaid prescription 13 14 service organization or its agent, hereinafter the payer, shall remit payment for every insured claim submitted by an enrollee or that 15 16 enrollee's agent or assignee if the contract provides for assignment of 17 benefits, no later than the 30th calendar day following receipt of the claim by the payer or no later than the time limit established for the 18 19 payment of claims in the Medicare program pursuant to 20 42U.S.C.s.1395u(c)(2)(B), whichever is earlier, if the claim is 21 submitted by electronic means, and no later than the 40th calendar day 22 following receipt if the claim is submitted by other than electronic 23 means, if: 24 (a) the claim is an eligible claim for a health care service provided 25 by an eligible health care provider to a covered person under the contract; 26 27 (b) the claim has no material defect or impropriety, including, but 28 not limited to, any lack of required substantiating documentation or 29 incorrect coding; 30 (c) there is no dispute regarding the amount claimed; (d) the payer has no reason to believe that the claim has been 31 submitted fraudulently; and 32 33 (e) the claim requires no special treatment that prevents timely 34 payments from being made on the claim under the terms of the 35 contract. 36 (2) If all or a portion of the claim is denied by the payer because: 37 (a) the claim is an ineligible claim; 38 (b) the claim submission is incomplete because the required 39 substantiating documentation has not been submitted to the payer; 40 (c) the diagnosis coding, procedure coding, or any other required 41 information to be submitted with the claim is incorrect; 42 (d) the payer disputes the amount claimed; or 43 (e) the claim requires special treatment that prevents timely payments from being made on the claim under the terms of the 44 45 contract, the payer shall notify the enrollee, or that enrollee's agent or 46 assignee if the contract provides for assignment of benefits, in writing

1 or by electronic means, as appropriate, within 30 days, of the 2 following: if all or a portion of the claim is denied, all the reasons for 3 the denial; if the claim lacks the required substantiating 4 documentation, including incorrect coding, a statement as to what 5 substantiating documentation or other information is required to complete adjudication of the claim; if the amount of the claim is 6 7 disputed, a statement that it is disputed; and if the claim requires 8 special treatment that prevents timely payments from being made, a 9 statement of the special treatment to which the claim is subject. 10 (3) Any portion of a claim that meets the criteria established in 11 paragraph (1) of this subsection shall be paid by the payer in accordance with the time limit established in paragraph (1) of this 12 13 subsection. 14 (4) A payer shall acknowledge receipt of a claim submitted by 15 electronic means from a health care provider or enrollee, no later than two working days following receipt of the transmission of the claim. 16 17 (5) If a payer subject to the provisions of P.L.1983, c.320 18 (C.17:33A-1 et seq.) has reason to believe that a claim has been 19 submitted fraudulently, it shall investigate the claim in accordance with its fraud prevention plan established pursuant to section 1 of P.L.1993, 20 21 c.362 (C.17:33A-15), or refer the claim, together with supporting 22 documentation, to the Office of the Insurance Fraud Prosecutor in the 23 Department of Law and Public Safety established pursuant to section 24 32 of P.L.1998, c.21 (C.17:33A-16). 25 (6) Payment of an eligible claim pursuant to paragraphs (1) and (3) of this subsection shall be deemed to be overdue if not remitted to 26 the claimant or his agent by the payer on or before the 30th calendar 27 28 day or the time limit established by the Medicare program, whichever 29 is earlier, following receipt by the payer of a claim submitted by 30 electronic means and on or before the 40th calendar day following 31 receipt of a claim submitted by other than electronic means. 32 In the event payment is withheld on all or a portion of a claim by a payer pursuant to subparagraph (b) of paragraph (2) of this 33 34 subsection, the claims payment shall be overdue if not remitted to the 35 claimant or his agent by the payer on or before the 30th calendar day 36 or the time limit established by the Medicare program, whichever is 37 earlier, for claims submitted by electronic means and the 40th calendar day for claims submitted by other than electronic means, following 38 39 receipt by the payer of the required documentation or modification of 40 an initial submission. 41 (7) An overdue payment shall bear simple interest at the rate of 42 10% per annum. 43 e. As used in this subsection, "insured claim" or "claim" means a 44 claim by an enrollee for payment of benefits under an insured prepaid 45 prescription service organization contract for which the financial 46 obligation for the payment of a claim under the contract rests upon

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the prepaid prescription service organization.³ 1

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3 ⁴[11. a. A taxpayer, except for a New Jersey S corporation 4 whose shareholders shall instead be allowed the credit provided by 5 section 13 of P.L., c. (C.)(pending before the Legislature as this 6 bill), shall be allowed a credit against the tax liability imposed by 7 section 5 of P.L.1945, c.162 (C.54:10A-5) in an amount equal to 10% 8 of the costs of the taxpayer during a fiscal or calendar accounting year, referred to hereinafter in this section as a "tax year," ¹[beginning on 9 or] <u>ending</u>¹ after ¹[January, 1,] <u>June 30,</u>¹ ²[1998]<u>1999</u> ² but before 10 ¹[January] July¹ 1, ²[2000] 2001², for the purchase, lease or rental 11 by the taxpayer of electronic data interchange technology to be used 12 13 to receive and transmit health care information, or such proportion of 14 these costs as is determined by the director to be the proportion of the 15 use of the technology in this State, provided that: (1) The taxpayer is a health care provider licensed pursuant to 16 17 Title 45 of the Revised Statutes or any other health care provider who is eligible for reimbursement by health care benefits payers, and the 18 19 technology purchased, leased or rented is used or intended for use in 20 the health care provider's professional office; 21 (2) The taxpayer is a health care facility licensed pursuant to 22 P.L.1971, c.136 (C.26:2H-1 et seq.); 23 (3) The taxpayer is a dental plan organization authorized to issue 24 health benefits plans in this State; 25 (4) The taxpayer is an entity which processes claims for health 26 care benefits or enrollments for health care benefits plans; 27 (5) The taxpayer is an employer which provides a comprehensive 28 self-funded health benefits plan to its employees or their dependents; 29 or (6) The taxpayer is an information systems vendor that provides 30

software to support the transmission and receipt of health benefits 31 32 claims, inquiries about health benefits claims or claims payments, 33 health benefits plan enrollment transactions or health benefits-related 34 eligibility inquiries; and

35 (7) The technology purchased, leased or rented is primarily used or intended for use, at a minimum, for one or more of the following 36 applications in accordance with standards adopted by the 37 38 Commissioner of Banking and Insurance pursuant to section 1 of 39 P.L. , c. (C.)(pending before the Legislature as this bill): 40 submission of health benefits claims, inquiries about health benefits 41 claims and claims payments, health benefits plan enrollment 42 transactions or health benefits-related eligibility inquiries.

43 As used in this section, "electronic data interchange technology" 44 means computer equipment or software which permits the electronic 45 transmission of a business document in a standard format.

b. No credit shall be allowed under the "Manufacturing Equipment 46

and Employment Investment Tax Credit Act," P.L.1993, c.171
 (C.54:10A-5.16 et seq.), or under P.L.1993, c.170 (C.54:10A-5.4 et
 seq.) for property or expenditures for which a credit is allowed, or
 which are includable in the calculation of a credit allowed, under this
 section.
 c. The tax imposed for a fiscal or calendar accounting year

7 pursuant to section 5 of P.L.1945, c.162 shall first be reduced by the amount of any credit allowed pursuant to this section and then by any 8 9 other statutory credits allowed against the tax. The credit allowed 10 under this section shall be applied in the order of the credits' tax years. 11 The amount of the credit applied under this section against the tax imposed pursuant to section 5 of P.L.1945, c.162 for an accounting 12 year shall not exceed 50% of the tax liability otherwise due and shall 13 14 not reduce the tax liability to an amount less than the statutory 15 minimum provided in subsection (e) of section 5 of P.L.1945, c.162. The amount of tax year credit otherwise allowable under this section 16 17 which cannot be applied for the tax year due to the limitations of this 18 subsection may be carried over, if necessary, to the seven accounting years following a credit's tax year.]⁴ 19

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21 ⁴[12. a. A taxpayer shall be allowed a credit against the tax 22 liability imposed by P.L.1945, c.132 (C.54:18A-1 et seq.) in an 23 amount equal to 10% of the costs of the taxpayer during a year, referred to hereinafter in this section as the "tax year," beginning on 24 or after January 1, 2 [1998] <u>1999</u> 2 but before January 1, 2 [2000] 25 2001^{2} , for the purchase, lease or rental by the taxpayer of electronic 26 27 data interchange technology to be used to receive and transmit health 28 care information, or such proportion of these costs as is determined by 29 the director to be the proportion of the use of the technology in this State, provided that the technology purchased, leased or rented is 30 31 primarily used or intended for use, at a minimum, for one or more of 32 the following applications in accordance with standards adopted by the Commissioner of Banking and Insurance pursuant to section 1 of 33 34 P.L. , c. (C.)(pending before the Legislature as this bill): 35 submission of health benefits claims, inquiries about health benefits 36 claims, information about health benefits claims payments, health benefits plan enrollment transactions, or health benefits-related 37 38 eligibility inquiries.

As used in this section, "electronic data interchange technology"
means computer equipment or software which permits the electronic
transmission of a business document in a standard format.

b. The tax imposed for a year pursuant to P.L.1945, c.132 shall
first be reduced by the amount of any credit allowed pursuant to this
section and then by any other statutory credits allowed against the tax.
The credit allowed under this section shall be applied in the order of
the credits' tax years. The amount of the credit applied under this

section against the tax imposed pursuant to P.L.1945, c.132, for premiums collected in a calendar year shall not exceed 50% of the tax liability otherwise due. The amount of tax year credit otherwise allowable under this section which cannot be applied for the tax year due to the limitations of this subsection may be carried over, if necessary, to the seven accounting years following a credit's tax year.]⁴

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9 ⁴[13. a. A taxpayer shall be allowed a credit against the tax 10 otherwise due pursuant to N.J.S.54A:1-1 et seq. in an amount equal 11 to 10% of the costs of the taxpayer during a taxable year beginning on or after January 1, ²[1998] <u>1999</u>² but before January 1, ²[2000] 12 2001^2 , for the purchase, lease or rental by the taxpayer of electronic 13 14 data interchange technology to be used to receive and transmit health 15 care information, or such proportion of these costs as is determined by the director to be the proportion of the use of the technology in this 16 17 State, provided that:

18 (1) The taxpayer is a health care provider licensed pursuant to 19 Title 45 of the Revised Statutes or any other health care provider 20 reimbursable by health care benefits payers, and the technology 21 purchased, leased or rented is used or intended for use in the health 22 care provider's professional office;

(2) The taxpayer processes claims for health care benefits orenrollments for health care benefits plans;

(3) The taxpayer provides a comprehensive self-funded healthbenefits plan to the taxpayer's employees or their dependents; or

(4) The taxpayer is an information systems vendor that provides
software to support the transmission and receipt of health benefits
claims, inquiries about health benefits claims or claims payments,
health benefits plan enrollment transactions or health benefits-related
eligibility inquiries; and

32 (5) The technology purchased, leased or rented is primarily used or intended for use, at a minimum, for one or more of the following 33 applications in accordance with standards adopted by the 34 35 Commissioner of Banking and Insurance pursuant to section 1 of P.L. , c. (C. 36)(pending before the Legislature as this bill): submission of health benefits claims, inquiries about health benefits 37 38 claims or claims payments, health benefits plan enrollment transactions 39 or health benefits-related eligibility inquiries.

As used in this section, "electronic data interchange technology"
means computer equipment or software which permits the electronic
transmission of a business document in a standard format.

b. If the taxpayer is a partner in a partnership, a member of an
association or a shareholder in a New Jersey S corporation, the credit
shall be allocated to each partner of the partnership, member of the
association or shareholder in the New Jersey S corporation in

1 proportion to the partner's, member's or shareholder's share of the 2 income or gain received by the partnership, association or New Jersey 3 S corporation for its taxable year ending within or with the partner's, 4 member's or shareholder's taxable year. 5 c. The amount of the credit claimed for the taxable year shall not exceed 50% of the tax liability that would be otherwise due for that 6 7 year. 8 d. The amount of the credit shall be applied during the taxable 9 year in which the cost is incurred against any tax liability otherwise due before other credits permitted pursuant to law are applied. ²[If the 10 11 credit reduces the taxpayer's tax liability to zero, the remaining 12 amount of the credit shall not be considered an overpayment of the tax.]²]⁴ 13

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⁴[14.] <u>11.</u>⁴ The Commissioner of Health and Senior Services, in 15 consultation with the Commissioner of Banking and Insurance, shall 16 establish an advisory board to make recommendations to the 17 commissioners on health information electronic data interchange 18 19 technology policy and measures to protect the confidentiality of 20 medical information. The members of the board shall include, at a 21 minimum, representation from health insurance carriers, health care 22 professionals and facilities, higher education, business and organized 23 labor, and health care consumers. The members of the board shall 24 serve without compensation but shall be entitled to reimbursement for reasonable expenses incurred in the performance of their duties. 25

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⁴[15.] <u>12.</u>⁴ The Commissioner of Health and Senior Services, in 27 28 conjunction with the Commissioner of Banking and Insurance, shall present an annual report to the Governor and the Legislature on the 29 development and use of health information electronic data interchange 30 technology in New Jersey. The report shall be prepared ¹[with the 31 cooperation and assistance of the New Jersey Institute of Technology 32 and Thomas Edison State College and]¹ in consultation with the 33 34 advisory board established pursuant to section 14 of P.L., c. (C.) 35 (pending before the Legislature as this bill). The report shall include 36 any recommendations, including proposals for regulatory and 37 legislative changes, to promote the development and use of health 38 information electronic data interchange technology in this State.

39 ⁴[16.] <u>13.</u>⁴ Effective ¹[two years after the date of enactment of 40)(pending before the Legislature as this bill),] 41 P.L. , c. (C. 12 months after the adoption of regulations establishing standard 42 health care enrollment and claim forms by the Commissioner of 43 Banking and Insurance pursuant to section 1 of P.L., c. (C.) 44 45 (pending before the Legislature as this bill)¹, a health care professional 46 licensed pursuant to Title 45 of the Revised Statutes is responsible for

1 filing all claims for third party payment, including claims filed on 2 behalf of the licensed professional's patient for any health care service 3 provided by the licensed professional that is eligible for third party 4 payment, except that at the patient's option, the patient may file the claim for third party payment. ³[The] 5 a. In the case of a claim filed on behalf of the professional's 6 patient, the³ professional shall file ³[a] the³ claim within 60 days of 7 8 the last date of service for a course of treatment, on the standard claim 9 form adopted by the Commissioner of Banking and Insurance pursuant 10 to section 1 of P.L., c. (C.) (pending before the Legislature as this 11 bill). 12 ³b. In the case of a claim in which the patient has assigned his benefits to the professional, the professional shall file the claim within 13 14 180 days of the last date of service for a course of treatment, on the standard claim form adopted by the Commissioner of Banking and 15 Insurance pursuant to section 1 of P.L., c. (C.)(pending before the 16 17 Legislature as this bill). If the professional does not file the claim 18 within 180 days of the last date of service for a course of treatment, the third party payer shall reserve the right to deny payment of the 19 20 claim, in accordance with regulations established by the Commissioner 21 of Banking and Insurance, and the professional shall be prohibited 22 from seeking any payment directly from the patient. (1) In establishing the standards for denial of payment, the 23 24 Commissioner of Banking and Insurance shall consider the good faith 25 use of information provided by the patient to the professional with respect to the identity of the patient's third party payer, delays in filing 26 27 a claim related to coordination of benefits between third party payers 28 and any other factors the commissioner deems appropriate, and, 29 accordingly, shall define specific instances where the sanctions 30 permitted pursuant to this subsection shall not apply. 31 (2) A professional who fails to file a claim within 180 days and 32 whose claim for payment has been denied by the third party payer in 33 accordance with this subsection may, in the discretion of a judge of the 34 Superior Court, be permitted to refile the claim if the third party payer 35 has not been substantially prejudiced thereby. Application to the court for permission to refile a claim shall be made within 14 days of 36 37 notification of denial of payment and shall be made upon motion based 38 upon affidavits showing sufficient reasons for the failure to file the 39 claim with the third party payer within 180 days. $c.^{3}$ ¹The provisions of this section shall not apply to any claims 40 filed pursuant to P.L.1972, c.70 (C.39:6A-1 et seq.).¹ 41 $^{3}\underline{d}$. A health care professional who violates the provisions of 42 ³<u>subsection a. of</u>³ this section ¹[shall] \underline{may}^{1} be subject to 43 ¹[disciplinary action by the professional's respective licensing board] 44 a civil penalty of \$250 for each violation plus \$50 for each day after 45 the 60th day that the provider fails to submit a claim. The penalty 46

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1 shall be sued for and collected by the Division of Consumer Affairs in 2 the Department of Law and Public Safety pursuant to "the penalty enforcement law," N.J.S.2A:58-1 et seq¹. 3 4 ⁴[17.] 14.⁴ Effective ¹[two years after the date of enactment of 5 P.L., c. (C.) (pending before the Legislature as this bill)] <u>12</u> 6 7 months after the adoption of regulations establishing standard health care enrollment and claim forms by the Commissioner of Banking and 8 9 Insurance pursuant to section 1 of P.L., c. (C.) (pending before the Legislature as this bill)¹, a health care facility licensed pursuant to 10 11 P.L.1971, c.136 (C.26:2H-1 et seq.) is responsible for filing all claims 12 for third party payment, including claims filed on behalf of the health care facility's patient for any health care service provided by the health 13 14 care facility that is eligible for third party payment, except that at the 15 patient's option, the patient may file the claim for third party payment. ³[The] 16 17 a. In the case of a claim filed on behalf of the health care facility's <u>patient</u>, the³ health care facility shall file 3 [a] the³ claim within 60 18 19 days of the last date of service for a course of treatment, on the 20 standard claim form adopted by the Commissioner of Banking and 21 Insurance pursuant to section 1 of P.L., c. (C.) (pending before 22 the Legislature as this bill). 23 ³<u>b. In the case of a claim in which the patient has assigned his</u> 24 benefits to the health care facility, the health care facility shall file the 25 claim within 180 days of the last date of service for a course of 26 treatment, on the standard claim form adopted by the Commissioner of Banking and Insurance pursuant to section 1 of P.L., c. 27 28 (C.)(pending before the Legislature as this bill). If the health care facility does not file the claim within 180 days of the last date of 29 service for a course of treatment, the third party payer shall reserve the 30 right to deny payment of the claim, in accordance with regulations 31 32 established by the Commissioner of Banking and Insurance, and the 33 health care facility shall be prohibited from seeking any payment 34 directly from the patient. 35 (1) In establishing the standards for denial of payment, the 36 Commissioner of Banking and Insurance shall consider the length of 37 delay in filing the claim, the good faith use of information provided by the patient to the health care facility with respect to the identity of the 38 patient's third party payer, delays in filing a claim related to 39 40 coordination of benefits between third party payers and any other 41 factors the commissioner deems appropriate, and, accordingly, shall 42 define specific instances where the sanctions permitted pursuant to this 43 subsection shall not apply. 44 (2) A health care facility which fails to file a claim within 180 days 45 and whose claim for payment has been denied by the third party payer in accordance with this subsection may, in the discretion of a judge of 46

1 the Superior Court, be permitted to refile the claim if the third party payer has not been substantially prejudiced thereby. Application to the 2 court for permission to refile a claim shall be made within 14 days of 3 4 notification of denial of payment and shall be made upon motion based 5 upon affidavits showing sufficient reasons for the failure to file the claim with the third party payer within 180 days.³ 6 ³c.³ ¹The provisions of this section shall not apply to any claims 7 8 filed pursuant to P.L.1972, c.70 (C.39:6A-1 et seq.).¹ ³<u>d.</u>³ A health care facility ³[that] <u>which</u>³ violates the provisions 9 of ³subsection a. of ³ this section ¹[shall] \underline{may}^1 be subject to ¹[such 10 penalties as the Department of Health and Senior Services shall 11 12 determine pursuant to sections 13 and 14 of P.L.1971, c.136 (C.26:2H-13 and 26:2H-14)] a civil penalty of \$250 for each violation 13 plus \$50 for each day after the 60th day that the health care facility 14 fails to submit a claim. The penalty shall be sued for and collected by 15 the Department of Health and Senior Services pursuant to "the penalty 16 enforcement law," N.J.S.2A:58-1 et seq¹. 17 18 ⁴[18.] <u>15.</u>⁴ The Commissioner of Banking and Insurance Comm 19 20 lissioner, in consultation with the Commissioner of Health and Senior 21 Services, shall adopt regulations to effectuate the purposes of sections 1 through 10 of this act, pursuant to the "Administrative Procedure 22 Act," P.L.1968, c.410 (C.52:14B-1 et seq.). ³To the extent 23 practicable, the regulations shall include any provisions the 24 25 commissioner deems appropriate that seek to reduce the amount of, or 26 to consolidate, the paper forms sent by hospital, medical, health and dental service corporations, commercial insurers, health maintenance 27 28 organizations, dental plan organizations and prepaid prescription 29 service organizations to health care providers and covered persons.³ 30 ⁴[¹19.] <u>16.⁴</u> Thomas A. Edison State College shall study and 31 monitor the effectiveness of electronic data interchange technology in 32 reducing administrative costs, identify means by which new electronic 33 data interchange technology can be implemented to effect health care 34 35 system cost savings, and determine the extent of electronic data interchange technology use in the State's health care system. 36 37 The Departments of Health and Senior Services and Banking and Insurance shall cooperate with and provide assistance to the college in 38 39 carrying out its study pursuant to this section. The college shall report to the Legislature and the Governor from 40 time to time on its findings and recommendations.¹ 41 42 Sections 78, 79, and 80 of P.L.1991, c.187 ⁴[³20.] 17.⁴ 43 (C.17B:26-12.1, 17B:27-44.1 and 26:2J-5.1) are repealed.³ 44 45 ²[¹<u>20</u>. There is appropriated \$250,000 from the General Fund to 46

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the Department of State for a grant to Thomas A. Edison State 1 2 College to carry out the purposes of section 19 of this act.¹]² 3 4 ¹[19.] ²[21.¹] ³[20.²] ⁴[21.³] <u>18</u>⁴. This act shall take effect 5 immediately¹[; and section 11 shall apply to the fiscal or calendar 6 accounting years beginning on or after July 1, 1998, section 12 shall 7 apply to calendar years beginning after July 1, 1998, and section 13 8 shall apply to taxable years beginning on or after January 1, 1998]¹. 9 10 11 12 13 Provides incentives to stimulate development and use of health 14 information electronic data interchange technology and provides for prompt payment of health care claims. 15

ASSEMBLY APPROPRIATIONS COMMITTEE

STATEMENT TO

[First Reprint]

SENATE COMMITTEE SUBSTITUTE FOR SENATE, Nos. 323, 324, 325, 326, 327, 328, 329, 330 and 331

with Assembly committee amendments

STATE OF NEW JERSEY

DATED: NOVEMBER 9, 1998

The Assembly Appropriations Committee reports favorably Senate Bill Nos. 323/324/325/326/327/328/329/330/331 SCS (1R) with committee amendments.

Senate Bill Nos. 323/324/325/326/327/328/329/330/331 SCS (1R), as amended, is intended to promote the development and use in New Jersey of health care information electronic data interchange (EDI) technology in accordance with standards adopted by the Commissioner of Banking and Insurance pursuant to the federal "Health Insurance Portability and Accountability Act of 1996" ("HIPAA"), Pub.L.104-191. The bill implements recommendations of the Healthcare Information Networks and Technologies (HINT) report to the Legislature under the joint auspices of Thomas A. Edison State College and the New Jersey Institute of Technology.

Standardization of health care forms and data communication. Section 1 of the bill directs the Commissioner of Banking and Insurance ("B & I") to (a) adopt by regulation a single set of health plan enrollment and claim forms, in both paper and electronic formats, for use by health care providers and health, dental and prescription plan insurers in New Jersey, and (b) establish standards for electronic conduct of insurance-related transactions (e.g., filing benefit claims, transmitting payment or remittance advice, authorizing or certifying a referral, etc.). The bill directs the commissioner to adopt the same forms and standards that are adopted by the federal government under HIPAA, thereby ensuring their consistency with the national regimen. The commissioner is also directed to establish timetables for health, dental and prescription plan insurers' implementation of the standards, but is authorized to allow extensions and waivers in cases of potential undue hardship. The commissioner is to report to the Governor and the Legislature, within one year of establishing the timetable, on the number of extensions and waivers of the implementation requirement granted, and the reasons therefor.

<u>Sections 2 through 10</u> of the bill require the several types of health, dental, and prescription service insurers to (a) implement use of the standardized enrollment and claim forms within 12 months of the regulatory adoption of those forms, and (b) demonstrate to the commissioner, within 180 days of the regulatory adoption of the timetable for the electronic transaction and communication standards referred to above, that they will implement those standards in accordance with the appropriate timetable as a condition of continued authorization to do business in New Jersey.

Provider submission of benefit claims. Sections 2 through 10, 16 and 17 of the bill require that, effective 12 months after adoption of the regulations establishing the standardized claim forms, health care providers submit all health care claims to health, dental and prescription service insurance carriers for payment. A person covered by a health, dental or prescription service benefits plan who receives health care services would be allowed, but could not be required, to submit claims to a carrier.

Prompt payment of claims. <u>Sections 2 through 10</u> of the bill require insurance carriers to pay promptly any uncontested ("clean") health, dental or prescription service benefits claims that are electronically submitted, so that beginning 12 months after the adoption of regulations establishing the standardized claim forms, the carriers would be required to pay those claims within the applicable number of calendar days, following submission, as provided for payment of claims under the federal Medicare program. An overdue payment would bear simple interest at the rate of 10% per year. In the case of contested claims that are submitted electronically, a carrier would be required to notify the claimant within 30 days that the claim within 30 days.

The purpose of these special "prompt payment" rules is the encouragement of the electronic filing of claims.

Tax incentives for investment in EDI technology. Sections 11 through 13 of the bill allow a temporary 10% tax credit against the corporation business tax, the franchise tax on insurance companies generally, and the gross income tax, for the purchase, lease or rental of EDI technology to receive and transmit health care information. The gross income tax credit would be available only to licensed health care providers (e.g., doctors and dentists), entities that process enrollments or claims under health care benefits plans, employers that self-insure for employee health benefits, and vendors of computer software that supports health care EDI. The corporation business tax credit would be generally available to these taxpayers and also to licensed health care facilities.

Advisory board on EDI technology policy. <u>Section 14</u> of the bill directs the Commissioner of Health and Senior Services ("HSS"), in consultation with the Commissioner of Banking and Insurance, to

establish an advisory board to make recommendations to the commissioners on health information EDI technology policy, including measures to protect the confidentiality of medical information. The advisory board will include representation from health insurance carriers, health care professionals and facilities, higher education, business and organized labor, and health care consumers.

Annual report. <u>Section 15</u> of the bill directs the Commissioner of HSS, in conjunction with the Commissioner of Banking and Insurance, to present an annual report to the Governor and the Legislature on the development and use of health information EDI technology in New Jersey. The report shall include any recommendations for regulatory or legislative changes to promote the development and use of health information EDI technology.

Continuing study of EDI technology. <u>Section 19</u> directs Thomas A. Edison State College to study and monitor the use of EDI technology and its effectiveness in reducing administrative costs.

As amended by this committee, this bill is identical to Assembly Bill No. 2119 as amended and reported by this committee.

FISCAL IMPACT:

The only provisions of the bill with major potential fiscal impact on the State are those allowing temporary tax credits for the purchase of EDI technology. No data are available regarding the variables implicated by these provisions, e.g., the potential Statewide cost of EDI technology, the proportion of EDI technology consumers who are New Jersey corporation business taxpayers, insurance premiums taxpayers, or gross income tax payers, the annual tax liability of these taxpayers, and the proportion of EDI technology usage that is directly attributable to New Jersey health and medical transactions. Because of the lack of data it is not possible to provide a reliable cost estimate for the bill.

An estimate prepared by the Division of Taxation for Senate Bill No. 325 of 1998 (the source of the temporary tax credit provisions in the current bill) projects a loss in revenue to the State of at least \$20 million during each of FY 1999 and FY 2000. However, because that estimate is based on assumed values for the missing data points already mentioned, it is at best an order-of -magnitude estimate and should not be read as a precise dollar value estimate.

The Office of Legislative Services (OLS) notes that the primary consumers of EDI technology in New Jersey are expected to be insurance companies, hospitals, physicians and dentists. Of these groups, the OLS believes that the primary beneficiaries of the tax credit will be certain insurance premiums tax payers. In general, hospitals will not qualify for this credit because all New Jersey hospitals, with one exception, are currently non-profit institutions and, as such, do not pay corporation business taxes. (However, it is possible that a for-profit subsidiary of a hospital would be eligible to take the credit.) The costs for physicians to acquire EDI technology access will probably not be significant, as in most cases all that will be required is the addition of a modem and software to an existing computer system. Thus, the primary beneficiaries of this credit will likely be those insurance companies not currently using EDI technology. These insurance companies will incur relatively larger infrastructure costs for the purchase of EDI technology and will have sufficient tax liability under the insurance premiums tax to take advantage of this credit.

With respect to the bill's administrative costs, OLS notes that Department of Banking and Insurance additional data processing expenditures would be borne by the insurance industry pursuant to the special purpose apportionment imposed by section 2 of P.L.1995, c.156 (C.17:1C-20), a special funding mechanism of the Department of Banking and Insurance.

COMMITTEE AMENDMENTS:

The amendments revise the tax years in which the tax incentives will be available so that three full years will be prospectively available or each taxpayer type.

The amendments delete a \$250,000 appropriation for a study which duplicates an appropriation in the current State annual appropriations act.

The amendments make a technical correction to a selfcontradictory reference in section 13.

ASSEMBLY HEALTH COMMITTEE

STATEMENT TO

[First Reprint]

SENATE COMMITTEE SUBSTITUTE FOR SENATE, Nos. 323, 324, 325, 326, 327, 328, 329, 330 and 331

STATE OF NEW JERSEY

DATED: OCTOBER 5, 1998

The Assembly Health Committee reports favorably the Senate Committee Substitute for Senate Bill Nos. 323, 324, 325, 326, 327, 327, 328, 329, 330 and 331 (1R).

This committee substitute is intended to promote the development and use in New Jersey of health care information electronic data interchange (EDI) technology in accordance with standards adopted by the Commissioner of Banking and Insurance pursuant to the federal "Health Insurance Portability and Accountability Act of 1996" (HIPAA), Pub.L.104-191. The substitute would implement recommendations of the Healthcare Information Networks and Technologies (HINT) report to the Legislature under the joint auspices of Thomas A. Edison State College and the New Jersey Institute of Technology.

Standardization of health care forms and data communication. Section 1 of the substitute directs the Commissioner of Banking and Insurance to: (a) adopt by regulation a single set of health plan enrollment and claim forms, in both paper and electronic formats, for use by health care providers and health, dental and prescription plan insurers in New Jersey, and (b) establish standards for electronic conduct of insurance-related transactions (e.g., filing benefit claims, transmitting payment or remittance advice, authorizing or certifying a referral, etc.). The commissioner is directed to adopt the same forms and standards that are adopted by the federal government under HIPAA, thereby ensuring their consistency with the national regimen. The commissioner is also directed to establish timetables for implementation of the standards by health, dental and prescription plan insurers, but is authorized to allow extensions and waivers in cases of potential undue hardship. The commissioner is to report to the Governor and the Legislature, within one year of establishing the timetable, on the number of extensions and waivers of the implementation requirement granted, and the reasons therefor.

Sections 2 through 10 of the substitute require the several types of

health, dental, and prescription service insurers to: (a) implement use of the standardized enrollment and claim forms within 12 months of the regulatory adoption of those forms, and (b) demonstrate to the Commissioner of Banking and Insurance, within 180 days of the regulatory adoption of the timetable for the electronic transaction and communication standards referred to above, that they will implement those standards in accordance with the appropriate timetable as a condition of continued authorization to do business in New Jersey.

Provider submission of benefit claims. Sections 2 through 10, 16 and 17 of the substitute require that, effective 12 months after adoption of the regulations establishing the standardized claim forms, health care providers must submit all health care claims to health, dental and prescription service insurance carriers for payment. A person covered by a health, dental or prescription service benefits plan who receives health care services would be allowed, but could not be required, to submit claims to a carrier.

Prompt payment of claims. <u>Sections 2 through 10</u> of the substitute require insurance carriers to pay promptly any uncontested ("clean") health, dental or prescription service benefits claims that are electronically submitted, so that beginning 12 months after the adoption of regulations establishing the standardized claim forms, the carriers would be required to pay those claims within the applicable number of calendar days, following submission, as provided for payment of claims under the federal Medicare program. An overdue payment would bear simple interest at the rate of 10% per year. In the case of contested claims that are submitted electronically, a carrier would be required to notify the claimant within 30 days that the claim within 30 days.

The intent of these special "prompt payment" rules is to encourage electronic filing of claims.

Tax incentives for investment in EDI technology. Sections 11 through 13 of the substitute allow a temporary 10% tax credit, against the corporation business tax, the franchise tax on insurance companies generally, and the gross income tax, for the purchase, lease or rental of EDI technology to receive and transmit health care information. The gross income tax credit would be available only to licensed health care providers (e.g., doctors and dentists), entities that process enrollments or claims under health care benefits plans, employers that self-insure for employee health benefits, and vendors of computer software that supports health care EDI. The corporate business tax credit would be generally available to these taxpayers and also to licensed health care facilities.

Advisory board on EDI technology policy. <u>Section 14</u> of the substitute directs the Commissioner of Health and Senior Services, in consultation with the Commissioner of Banking and Insurance, to establish an advisory board to make recommendations to the commissioners on health information EDI technology policy, including

measures to protect the confidentiality of medical information. The advisory board would include representation from health insurance carriers, health care professionals and facilities, higher education, business and organized labor, and health care consumers.

Annual report. <u>Section 15</u> of the substitute directs the Commissioner of Health and Senior Services, in conjunction with the Commissioner of Banking and Insurance, to present an annual report to the Governor and the Legislature on the development and use of health information EDI technology in New Jersey. The report is to include any recommendations for regulatory or legislative changes to promote the development and use of health information EDI technology.

Continuing study of EDI technology. <u>Sections 19 and 20</u> direct Thomas A. Edison State College to study and monitor the use of EDI technology and its effectiveness in reducing administrative costs, and appropriate \$250,000 to the Department of State to fund a grant to the college to support this study.

This substitute is identical to Assembly Bill No. 2119 (Felice/Doria), which the committee also reported favorably on this date.

SENATE HEALTH COMMITTEE

STATEMENT TO

SENATE COMMITTEE SUBSTITUTE FOR SENATE, Nos. 323, 324, 325, 326, 327, 328, 329, 330 and 331

STATE OF NEW JERSEY

DATED: MARCH 26, 1998

The Senate Health Committee reports favorably a Senate Committee Substitute for Senate Bill Nos. 323, 324, 325, 326, 327, 328, 329, 330 and 331.

The provisions of this committee substitute are intended to promote the development and use of health information electronic data interchange (EDI) technology in New Jersey, in accordance with standards adopted by the Commissioner of Banking and Insurance pursuant to the federal "Health Insurance Portability and Accountability Act of 1996," Pub.L.104-191 (HIPAA).

It is anticipated that this substitute will:

-- benefit health care consumers, third party payers and health care facilities and providers by simplifying and expediting the filing and payment of health care benefits claims;

-- motivate health care professionals and facilities to implement electronic claims processing systems, which will result in administrative cost savings for third party payers by reducing their claims processing costs and improve cash flow for health care professionals and facilities; and

-- provide a financial incentive for third party payers and health care facilities and providers to purchase, lease or rent computer equipment and software that will permit electronic claims processing and other health care electronic data interchanges with the potential to significantly reduce health care administrative costs in this State.

Specifically, the substitute provides as follows:

Hospital, medical and health service corporations, individual and health insurers, group commercial health maintenance service corporations, organizations, dental dental plan organizations, prepaid prescription service organizations and their subsidiaries that process health care benefits claims as third party administrators, are required to use standard enrollment and claim forms for paper and electronic transactions in connection with all policies and contracts for health care benefits, and to demonstrate that they will adopt and implement standards established by the Commissioner of Banking and Insurance, in consultation with the Commissioner of Health and Senior Services, to receive and

transmit health care transactions electronically, pursuant to regulations to be adopted by the commissioners within 90 days after adoption of final federal rules governing electronic claims transaction sets pursuant to HIPAA.

- All uncontested, "clean claims" for health care benefits, as defined in this substitute in accordance with federal regulations governing the Medicare program, which are submitted electronically are required to be paid by insurance carriers within 30 days after receipt of the claim by the carrier, for the first two years after the date of enactment of the substitute, and within 17 days after receipt of the claim by the carrier, thereafter. An overdue payment shall bear simple interest at the rate of 10% per year. In the case of contested claims that are submitted electronically, a carrier would be required to notify the person who submitted the claim (within 30 days for the first two years after enactment and 17 days thereafter) that the claim was contested or denied and pay the uncontested portion of the claim within 30 days.
- Beginning two years after the effective date of the substitute, health care providers (physicians and other health care professionals and hospitals and other licensed health care facilities) will be required to submit all health care claims to health insurance carriers for payment; a person covered by a health benefits plan who receives health care services will not be required to submit any such claim to his carrier, but will not be prohibited from doing so, at the person's option.
- Effective two years after the effective date of the substitute, a carrier shall not restrict the covered person's right to assign any payment owed to the health care provider.
- A 10% tax credit against the New Jersey Corporation Business Tax imposed pursuant to P.L.1945, c.162 (C.54:10A-1 et seq.), the tax imposed on insurance companies generally pursuant to P.L.1945, c.132 (C.54:18A-1 et seq.), and the gross income tax imposed pursuant to N.J.S.54A:1-1 et seq., as appropriate, is established as an incentive for the purchase, lease or rental of electronic data interchange (EDI) technology to receive and transmit health care information. The tax credits will be available for tax years beginning on or after January 1, 1998 but before January 1, 2000. The substitute also specifically provides for a gross income tax credit for sole proprietors, partners in a partnership, members of an association and shareholders in a New Jersey S corporation who purchase EDI technology. It makes the corporate business tax credit and the gross income tax credit available to: entities that process enrollments for health care benefits plans, employers providing a comprehensive self-funded health benefits plan to their employees or their dependents, and to health care providers who are eligible for reimbursement by health care benefits payers. The substitute requires the equipment purchased, leased or rented to be used for the transmission,

storage and retrieval of health care information according to standards developed by the Commissioner of Banking and Insurance.

- The Commissioner of Health and Senior Services, in consultation with the Commissioner of Banking and Insurance, shall establish an advisory board to make recommendations to the commissioners on health information EDI technology policy, including measures to protect the confidentiality of medical information. The advisory board would include, at a minimum, representation from health insurance carriers, health care professionals and facilities, higher education, business and organized labor, and health care consumers.
- The Commissioner of Health and Senior Services, in conjunction with the Commissioner of Banking and Insurance, shall present an annual report to the Governor and the Legislature on the development and use of health information EDI technology in New Jersey, to include any recommendations for regulatory or legislative changes to make in order to promote the development and use of health information EDI technology. The commissioners shall prepare the report with the cooperation and assistance of the New Jersey Institute of Technology and Thomas Edison State College and in consultation with the advisory board.

This substitute is designed to effectuate recommendations of the Healthcare Information Networks and Technologies (HINT) report to the Legislature under the joint auspices of Thomas Edison State College and the New Jersey Institute of Technology, and to comply with the requirements of HIPAA.

SENATE BUDGET AND APPROPRIATIONS COMMITTEE

STATEMENT TO

SENATE COMMITTEE SUBSTITUTE FOR SENATE, Nos. 323, 324, 325, 326, 327, 328, 329, 330 and 331

with committee amendments

STATE OF NEW JERSEY

DATED: MAY 21, 1998

The Senate Budget and Appropriations Committee reports favorably and with committee amendments the Senate Committee Substitute for Senate Bill Nos. 323, 324, 325, 326, 327, 328, 329, 330 and 331.

The purpose of this legislation is to promote the development and use in New Jersey of health care information electronic data interchange (EDI) technology in accordance with standards adopted by the Commissioner of Banking and Insurance pursuant to the federal "Health Insurance Portability and Accountability Act of 1996" ("HIPAA"), Pub.L.104-191. The bill would implement recommendations of the Healthcare Information Networks and Technologies (HINT) report to the Legislature under the joint auspices of Thomas A. Edison State College and the New Jersey Institute of Technology.

Standardization of health care forms and data communication. Section 1 of the bill directs the Commissioner of Banking and Insurance ("B & I") to (a) adopt by regulation a single set of health plan enrollment and claim forms, in both paper and electronic formats, for use by health care providers and health, dental and prescription plan insurers in New Jersey, and (b) establish standards for electronic conduct of insurance-related transactions (e.g., filing benefit claims, transmitting payment or remittance advice, authorizing or certifying a referral, etc.). The Commissioner is directed to adopt the same forms and standards that are adopted by the federal government under HIPAA, thereby ensuring their consistency with the national regimen. The Commissioner is also directed to establish timetables for health, dental and prescription plan insurers' implementation of the standards, but is authorized to allow extensions and waivers in cases of potential undue hardship. The Commissioner is to report to the Governor and the Legislature, within one year of establishing the timetable, on the number of extensions and waivers of the implementation requirement granted, and the reasons therefor.

Sections 2 through 10 of the bill require the several types of health, dental, and prescription service insurers to (a) implement use of the standardized enrollment and claim forms within 12 months of the regulatory adoption of those forms, and (b) demonstrate to the Commissioner of B & I, within 180 days of the regulatory adoption of the timetable for the electronic transaction and communication standards referred to above, that they will implement those standards in accordance with the appropriate timetable as a condition of continued authorization to do business in New Jersey.

Provider submission of benefit claims. <u>Sections 2 through 10,</u> <u>16 and 17</u> of the bill require that, effective 12 months after adoption of the regulations establishing the standardized claim forms, health care providers must submit all health care claims to health, dental and prescription service insurance carriers for payment. A person covered by a health, dental or prescription service benefits plan who receives health care services would be allowed, but could not be required, to submit claims to a carrier.

Prompt payment of claims. <u>Sections 2 through 10</u> of the bill require insurance carriers to pay promptly any uncontested ("clean") health, dental or prescription service benefits claims that are electronically submitted, so that beginning 12 months after the adoption of regulations establishing the standardized claim forms, the carriers would be required to pay those claims within the applicable number of calendar days, following submission, as provided for payment of claims under the federal Medicare program. An overdue payment would bear simple interest at the rate of 10% per year. In the case of contested claims that are submitted electronically, a carrier would be required to notify the claimant within 30 days that the claim within 30 days.

The intent of these special "prompt payment" rules is to encourage electronic filing of claims.

Tax incentives for investment in EDI technology. <u>Sections 11</u> <u>through 13</u> of the bill allow a temporary 10% tax credit, against the corporation business tax, the franchise tax on insurance companies generally, and the gross income tax, for the purchase, lease or rental of EDI technology to receive and transmit health care information. The gross income tax credit would be available only to licensed health care providers (e.g., doctors and dentists), entities that process enrollments or claims under health care benefits plans, employers that self-insure for employee health benefits, and vendors of computer software that supports health care EDI. The corporate business tax credit would be generally available to these taxpayers and also to licensed health care facilities.

Advisory board on EDI technology policy. <u>Section 14</u> of the bill directs the Commissioner of Health and Senior Services ("HSS"), in consultation with the Commissioner of B & I, to establish an advisory

board to make recommendations to the commissioners on health information EDI technology policy, including measures to protect the confidentiality of medical information. The advisory board would include representation from health insurance carriers, health care professionals and facilities, higher education, business and organized labor, and health care consumers.

Annual report. <u>Section 15</u> of the bill directs the Commissioner of HSS, in conjunction with the Commissioner of B & I, to present an annual report to the Governor and the Legislature on the development and use of health information EDI technology in New Jersey. The report is to include any recommendations for regulatory or legislative changes to promote the development and use of health information EDI technology.

Continuing study of EDI technology. <u>Sections 19 and 20</u> direct Thomas A. Edison State College to study and monitor the use of EDI technology and its effectiveness in reducing administrative costs, and appropriate \$250,000 to the Department of State to fund a grant to the College to support this study.

COMMITTEE AMENDMENTS:

The committee adopted amendments to the bill to:

(1) Incorporate the requirement that the Commissioner of Banking and Insurance shall report to the Legislature on the number of extensions and waivers granted to health, dental and prescription plan insurers with respect to the requirement to implement the electronic receipt and transmission of health care claim information;

(2) Revise the deadline for implementation of the requirement that providers file payment claims for their services from two years following the date of the bill's enactment to 12 months following the adoption of the regulations prescribing the standardized forms;

(3) Delete a provision prohibiting these insurers from restricting a subscriber's right to assign payment owed to the subscriber's care provider;

(4) Adopt, as the insurer prompt payment deadline for "clean" claims electronically filed, the Medicare program's standard (currently, 30 days) in place of provisions for a 17-day deadline following a twoyear phase-in period and provide that the deadline shall be implemented twelve months after adoption of the regulations standardizing the claim forms;

(5) Substitute civil penalty for disciplinary action as the sanction to which a health care professional may be liable upon violation of the bill's provision that the professional is to be responsible for filing third party payment claims on behalf of their insured patients and provide the same civil penalties for such violations by health care facilities;

(6) Incorporate the provision directing Thomas A. Edison State College to study and monitor the use of EDI technology and its effectiveness in reducing administrative costs, and appropriating \$250,000 to support that study; and

(7) Make technical corrections.

FISCAL IMPACT

The only portions of this legislation having potential fiscal impact on the State are the provisions allowing temporary tax credits for the purchase of EDI technology. Because no data is available regarding the variables implicated by these provisions -- e.g., the potential Statewide cost of EDI technology, the proportion of EDI technology consumers who are New Jersey corporation business taxpayers or insurance premiums taxpayers, the annual tax liability of these taxpayers, and the proportion of EDI technology usage that is directly attributable to New Jersey health and medical transactions -- it is impossible to provide a reliable estimate of the cost of the bill.

STATEMENT TO

[Second Reprint]

SENATE COMMITTEE SUBSTITUTE FOR SENATE, Nos. 323, 324, 325, 326, 327, 328, 329, 330 and 331

with Assembly Floor Amendments (Proposed By Assemblyman FELICE)

ADOPTED: DECEMBER 17, 1998

These amendments expand the "prompt pay" provisions of the bill to:

- provide that carriers shall pay claims within 30 days or within the Medicare standard, whichever time period is less (currently, the Medicare standard also is 30 days);

- include claims submitted other than by electronic means (paper claims) and provide that carriers must pay these claims within 40 days of receipt;

- explicitly state the conditions under which a claim must be paid within the 30/40 day requirements and the reasons a claim may be denied;

- require carriers to notify claimants within 30 days if a claim is denied and provide all the reasons therefor;

- require carriers to acknowledge receipt of a claim submitted electronically no later than two working days after receipt;

- state that payment of a claim shall be deemed overdue if not remitted to the claimant or his agent on or before the 30th or 40th day for electronic and paper claims, respectively;

- provide that the "prompt pay" provisions shall take effect 180 days after enactment of the bill; and

- clarify that the prompt pay provisions only apply to "insured claims" under a covered person's health benefits plan for which the financial obligation for the payment of the claim rests with the carrier.

Amendments also provide that in the case of a claim in which the patient has assigned his benefits to a health care professional or health care facility, the professional or facility shall file the claim within 180 days of the last date of service for a course of treatment. If the claim is not filed within 180 days, the third party payer shall reserve the right to deny payment of the claim, in accordance with regulations established by the Commissioner of Banking and Insurance, and the health care professional or facility shall be prohibited from seeking any payment directly from the patient. A health care professional or facility which fails to file a claim within 180 days and whose claim for payment has been denied by the third party payer may, in the discretion of a judge of the Superior Court, be permitted to refile the claim if the third party payer has not been substantially prejudiced thereby. The substitute still provides that claims filed on behalf of a patient (in cases of no assignment of benefits) would have to be filed by the health care professional or facility within 60 days of the last date of service for a course of treatment.

The amendments direct the Commissioner of Banking and Insurance, to the extent practicable, to adopt regulations which include any provisions the commissioner deems appropriate that seek to reduce the amount of, or to consolidate, the paper forms sent by insurers to health care providers and covered persons.

Finally, amendments repeal sections 78, 79, and 80 of P.L.1991, c.187 (C.17B:26-12.1, 17B:27-44.1 and 26:2J-5.1) which established a 60-day prompt payment of claims requirement for individual and group commercial insurers and health maintenance organizations, since these amendments establish shorter time frames for payment of claims.

FISCAL NOTE

[First Reprint]

SENATE COMMITTEE SUBSTITUTE FOR SENATE, Nos. 323, 324, 325, 326, 327, 328, 329, 330 and 331

STATE OF NEW JERSEY 208th LEGISLATURE

DATED: JULY 20, 1998

Bill Summary:

Senate Committee Substitute for Senate Bill Nos. 323, 324, 325, 326, 327, 328, 329, 330 and 331 (1R) of 1998 are intended to promote the development and use of health information electronic data interchange (EDI) technology in New Jersey, in accordance with standards adopted by the Commissioner of Banking and Insurance pursuant to the federal "Health Insurance Portability and Accountability Act of 1996," Pub.L.104-191 (HIPAA).

Specifically, the substitute:

- provides for the standardization of health care forms and data communication used by health care providers and health and dental insurers in New Jersey;
- requires health care providers to submit all health care claims to health insurance carriers for payment;
- requires insurance carriers to pay promptly any uncontested ("clean") health care benefits claims that are electronically submitted;
- allows a temporary 10 percent tax credit, against the corporation business tax, the franchise tax on insurance companies generally, and the gross income tax, for the purchase, lease or rental of electronic data interchange (EDI) technology to receive and transmit health care information;
- directs the Commissioner of Health and Senior Services, in consultation with the Commissioner of Banking and Insurance, to establish an advisory board to make recommendations on health information EDI technology policy, and provide an annual report to the Governor and the Legislature on the development and use of such technology in New Jersey; and
- appropriates \$250,000 from the General Fund to the Department

of State for a grant to Thomas A. Edison State College to study and monitor the effectiveness of EDI technology.

Fiscal Summary:

Most of the bill's provisions will have no fiscal impact on the State. However, sections 11 through 13 of the substitute provide that taxpayers who purchase EDI technology during a taxable year ending after June 30, 1998, but before July 1, 2000, are eligible to receive a 10 percent tax credit in accordance with limitations set forth by the bill. The bill requires that EDI technology must be used primarily for the submission of health benefits claims, inquiries about health benefits claims, information about health benefits claims payments, health benefits plan enrollment transactions, or health benefits-related eligibility inquiries.

The gross income tax credit would be available only to licensed health care providers (e.g., doctors and dentists), entities that process enrollments or claims under health care benefits plans, employers that self-insure for employee health benefits, and vendors that provide computer software to support health care EDI. The corporate business tax credit would be generally available to these taxpayers and also to licensed health care facilities. The value of the credit in any given year cannot exceed 50 percent of the taxpayer's liability that would otherwise be due; however, the taxpayer may carry forward the unused portion of the credit for up to seven successive tax years.

In addition to the credit, section 20 appropriates \$250,000 from the General Fund to the Department of State for a grant to Thomas A. Edison State College.

Executive Estimate:

An estimate prepared by the Division of Taxation for Senate Bill No. 325 of 1998 (which provides for the temporary tax credit referenced in sections 11 through 13 of the current bill) projects a loss in revenue to the State of at least \$20 million during each of the next two fiscal years, FY 1999 and FY 2000.

The division's estimate is derived from annual receipts from the sale of computer technology in this State, which according to the division, exceed \$10 billion annually (based on 1997 data). Of this amount, the division assumes that ten percent, or \$1 billion, of these sales are related to health care benefits processing. It is further assumed that of health care related sales, 20 percent, or \$200 million, can be applied against a positive tax liability. A ten percent credit taken against this amount yields the division's annual loss estimates.

Office of Legislative Services Analysis:

In the absence of necessary data, the Office of Legislative Services

(OLS) is unable to provide a reliable estimate of the cost of the bill, and can neither confirm nor refute the division's estimate. To calculate the loss of tax revenue it is necessary to know the potential statewide cost of EDI technology, the proportion of EDI technology consumers who are New Jersey corporation business taxpayers or insurance premiums taxpayers, the annual tax liability of these taxpayers, and the proportion of EDI technology usage that is directly attributable to New Jersey health and medical transactions. Without such information there are currently too many uncertainties regarding the size of the potential credit and which taxpayers will be eligible to take the credit for the OLS to estimate its impact.

Nevertheless, the OLS notes that the primary consumers of EDI technology in New Jersey are expected to be insurance companies, hospitals, physicians and dentists. Of these groups, the OLS believes that the primary beneficiaries of the tax credit will be certain insurance premiums tax payers. In general, hospitals will not qualify for this credit because all New Jersey hospitals, with one exception, are currently non-profit institutions and, as such, do not pay corporation business taxes. (However, it is possible that a for-profit subsidiary of a hospital would be eligible to take the credit.) In addition, although many physicians pay corporation business taxes, most profits from their medical practices are taken as salaries or partnership income and are taxed under the gross income tax. Furthermore, the costs for physicians to acquire EDI technology access will probably not be significant, in most cases requiring the addition of a modem and software to an existing computer system. Thus, the primary beneficiaries of this credit will likely be those insurance companies not currently using EDI technology. These insurance companies will incur relatively larger infrastructure costs for the purchase of EDI technology and will have sufficient tax liability under the insurance premiums tax to take advantage of this credit.

Finally, with respect to the bill's administrative costs, the Department of Banking and Insurance has informally indicated that it anticipates some additional data processing expenditures as a result of this bill; however, the OLS notes that these expenditures would be borne by the insurance industry pursuant to the special purpose apportionment imposed by section 2 of P.L. 1995, c. 156 (C.17:1C-20), a special funding mechanism of the Department of Banking and Insurance. No additional administrative expenditures are anticipated for the Department of Health and Senior Services as a result of the bill.

This fiscal note has been prepared pursuant to P.L.1980, c.67.

[Third Reprint]

SENATE COMMITTEE SUBSTITUTE FOR SENATE, Nos. 323, 324, 325, 326, 327, 328, 329, 330 and 331

STATE OF NEW JERSEY 208th LEGISLATURE

ADOPTED MARCH 26, 1998

Sponsored by: Senator ROBERT E. LITTELL District 24 (Sussex, Hunterdon and Morris)

Co-Sponsored by: Senator Baer, Assemblymen Felice and Doria

SYNOPSIS

Provides incentives to stimulate development and use of health information electronic data interchange technology and provides for prompt payment of health care claims.

CURRENT VERSION OF TEXT

As amended by the General Assembly on December 17, 1998.



(Sponsorship Updated As Of: 12/17/1998)

Z

AN ACT concerning health information electronic data interchange
technology ¹[and],¹ supplementing Titles 17, 26 and 54 of the
Revised Statutes and Titles 17B and 54A of the New Jersey
Statutes ²[¹and making an appropriation¹]².

5 6

7

BE IT ENACTED by the Senate and General Assembly of the State of New Jersey:

8

9 1. a. (1) The Commissioner of Banking and Insurance, in 10 consultation with the Commissioner of Health and Senior Services, 11 shall establish, by regulation, a timetable for implementation of the 12 electronic receipt and transmission of health care claim information by each hospital, medical or health service corporation, individual and 13 14 group health insurer, health maintenance organization, dental service 15 corporation, dental plan organization and prepaid prescription service organization, respectively, and a subsidiary of such corporation, 16 17 insurer or organization that processes health care benefits claims as a third party administrator, authorized to do business in this State. 18

19 The Commissioner of Banking and Insurance shall establish the 20 timetable within 90 days of the date the federal Department of Health 21 and Human Services adopts rules establishing standards for health care 22 transactions, including: health claims or equivalent encounter 23 information, including institutional, professional, pharmacy and dental 24 health claims; enrollment and disenrollment in a health plan; eligibility 25 for a health plan; health care payment and remittance advice; health care premium payments; first report of injury; health claim status; and 26 27 referral certification and authorization, respectively, pursuant to section 262 of Pub.L.104-191 (42 U.S.C.s.1320d et seq.). The 28 29 commissioner may adopt more than one timetable, if necessary, to 30 conform the requirements of this section with the dates of adoption of 31 the federal rules.

32 (2) The timetable for implementation adopted by the commissioner shall provide for extensions and waivers of the implementation 33 requirement pursuant to paragraph (1) of this subsection in cases 34 35 when it has been demonstrated to the commissioner's satisfaction that compliance with the timetable for implementation will result in an 36 37 undue hardship to a hospital, medical or health service corporation, 38 individual or group health insurer, health maintenance organization, 39 dental service corporation, dental plan organization or prepaid 40 prescription service organization, respectively, or a subsidiary of such

EXPLANATION - Matter enclosed in **bold-faced brackets** [thus] in the above bill is not enacted and is intended to be omitted in the law.

Matter underlined <u>thus</u> is new matter.

Matter enclosed in superscript numerals has been adopted as follows:

¹ Senate SBA committee amendments adopted May 21, 1998.

² Assembly AAP committee amendments adopted November 9, 1998.

³ Assembly floor amendments adopted December 17, 1998.

3

corporation, insurer or organization that processes health care benefits
 claims as a third party administrator, authorized to do business in this
 State.

¹(3) The Commissioner of Banking and Insurance shall report to the Governor and the Legislature within one year of establishing the timetable pursuant to this subsection, on the number of extensions and waivers of the implementation requirement that he has granted pursuant to paragraph (2) of this subsection, and the reasons therefor.¹

9 b. The Commissioner of Banking and Insurance, in consultation 10 with the Commissioner of Health and Senior Services, shall adopt, by regulation 3 for each type of contract, as he deems appropriate 3 , one 11 set of standard health care enrollment and claim forms in paper and 12 13 electronic formats to be used by each hospital, medical or health 14 service corporation, individual and group health insurer, health 15 maintenance organization, dental service corporation, dental plan organization and prepaid prescription service organization, and a 16 17 subsidiary of such corporation, insurer or organization that processes 18 health care benefits claims as a third party administrator, authorized to 19 do business in this State.

The Commissioner of Banking and Insurance shall establish the standard health care enrollment and claim forms within 90 days of the date the federal Department of Health and Human Services adopts rules establishing standards for the forms.

24

25 2. a. Within 180 days of the adoption of a timetable for 26 implementation pursuant to section 1 of P.L., c. (C.)(pending 27 before the Legislature as this bill), a hospital service corporation, or 28 a subsidiary that processes health care benefits claims as a third party 29 administrator, shall demonstrate to the satisfaction of the 30 Commissioner of Banking and Insurance that it will adopt and 31 implement all of the standards to receive and transmit health care 32 transactions electronically, according to the corresponding timetable, ¹and otherwise comply with the provisions of this section,¹ as a 33 34 condition of its continued authorization to do business in this State.

The Commissioner of Banking and Insurance may grant extensions or waivers of the implementation requirement when it has been demonstrated to the commissioner's satisfaction that compliance with the timetable for implementation will result in an undue hardship to a hospital service corporation, its subsidiary or its covered persons.

b. Within 12 months of the adoption of regulations establishing
standard health care enrollment and claim forms by the Commissioner
of Banking and Insurance pursuant to section 1 of P.L., c. (C.)
(pending before the Legislature as this bill), a hospital service
corporation or a subsidiary that processes health care benefits claims
as a third party administrator shall use the standard health care
enrollment and claim forms in connection with all group and individual

1 contracts issued, delivered, executed or renewed in this State.

2 c. ¹[Effective two years after the effective date of P.L., c.

3 (C.) (pending before the Legislature as this bill):

4 (1) <u>Twelve months after the adoption of regulations establishing</u> 5 standard health care enrollment and claim forms by the Commissioner of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 6 (pending before the Legislature as this bill),¹ a hospital service 7 corporation shall require that health care providers file all claims for 8 9 payment for health care services. A covered person who receives 10 health care services shall not be required to submit a claim for 11 payment, but notwithstanding the provisions of this subsection to the 12 contrary, a covered person shall be permitted to submit a claim on his 13 own behalf, at the covered person's option

¹[(2) a hospital service corporation shall not restrict the
subscriber's right to assign any payment owed to the health care
provider; and

(3) all]. All¹ claims shall be filed using the standard ¹<u>health care</u>¹
claim form ³<u>applicable to the contract</u>³.

d. 3 [(1) 1 [For the two-year period beginning on the effective date 19 of P.L., c. (C. 20)(pending before the Legislature as this bill)] 21 Twelve months after the adoption of regulations establishing standard 22 health care enrollment and claim forms by the Commissioner of 23 Banking and Insurance pursuant to section 1 of P.L., c. (C.) (pending before the Legislature as this bill)¹, a hospital service 24 25 corporation shall reimburse all clean claims that are filed electronically by a provider or a subscriber for payment under a group or individual 26 hospital service corporation contract, within ¹[30 days after receipt of 27 the claim by the hospital service corporation] the applicable number 28 29 of calendar days established for payment of claims in the Medicare program pursuant to 42 U.S.C.s. $1395u(c)(2)(B)^{1}$. 30

31 If a claim or portion of a claim that is submitted electronically is 32 contested or denied by the hospital service corporation, the person or 33 entity who filed the claim shall be notified in writing or electronically, 34 as appropriate, within 30 days after receipt of the claim by the hospital 35 service corporation, that the claim is contested or denied, but the uncontested portion of the claim, if any, shall be paid within 30 days 36 37 after receipt of the claim by the hospital service corporation. The 38 notice that a claim is contested or denied shall identify the contested 39 portion of the claim and the reasons for contesting or denying the 40 claim.

41 ¹[(2) Effective two years after the effective date of P.L., c.
42 (C.) (pending before the Legislature as this bill), a hospital service
43 corporation shall reimburse all clean claims that are filed electronically
44 by a provider or a subscriber for payment under a group or individual
45 hospital service corporation contract, within 17 days after receipt of

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1 the claim by the hospital service corporation.

2 If a claim or portion of a claim that is submitted electronically is 3 contested or denied by the hospital service corporation, the person or 4 entity who filed the claim shall be notified in writing or electronically, as appropriate, within 17 days after receipt of the claim by the hospital 5 6 service corporation, that the claim is contested or denied, but the uncontested portion of the claim, if any, shall be paid within 30 days 7 8 after receipt of the claim by the hospital service corporation. The 9 notice that a claim is contested or denied shall identify the contested 10 portion of the claim and the reasons for contesting or denying the 11 claim.

12 (3)] (2)¹ Payment shall be treated as being made on the date a 13 draft or other valid instrument which is equivalent to payment was 14 placed in the United States mail in a properly addressed, postpaid 15 envelope or, if not so posted, on the date of delivery, or the date of 16 electronic fund transfer. An overdue payment shall bear simple 17 interest at the rate of 10% per year.

18 1 [(4)] (3)¹ For the purposes of this section, "clean claim" has the 19 same meaning given the term in the federal Medicare program 20 pursuant to 42 U.S.C.s.1395u(c)(2)(B).]

21 (1) Effective 180 days after the effective date of P.L., c. 22 (pending before the Legislature as this bill), a hospital service corporation or its agent, hereinafter the payer, shall remit payment for 23 24 every insured claim submitted by a subscriber or that subscriber's 25 agent or assignee if the contract provides for assignment of benefits, 26 no later than the 30th calendar day following receipt of the claim by 27 the payer or no later than the time limit established for the payment of 28 claims in the Medicare program pursuant to 29 42U.S.C.s.1395u(c)(2)(B), whichever is earlier, if the claim is submitted by electronic means, and no later than the 40th calendar day 30 31 following receipt if the claim is submitted by other than electronic 32 means, if: 33 (a) the claim is an eligible claim for a health care service provided 34 by an eligible health care provider to a covered person under the 35 contract: 36 (b) the claim has no material defect or impropriety, including, but 37 not limited to, any lack of required substantiating documentation or 38 incorrect coding; 39 (c) there is no dispute regarding the amount claimed; 40 (d) the payer has no reason to believe that the claim has been submitted fraudulently; and 41 (e) the claim requires no special treatment that prevents timely 42 43 payments from being made on the claim under the terms of the

44 <u>contract.</u>

45 (2) If all or a portion of the claim is denied by the payer because:

46 (a) the claim is an ineligible claim;

1 (b) the claim submission is incomplete because the required 2 substantiating documentation has not been submitted to the payer; 3 (c) the diagnosis coding, procedure coding, or any other required 4 information to be submitted with the claim is incorrect; 5 (d) the payer disputes the amount claimed; or 6 (e) the claim requires special treatment that prevents timely 7 payments from being made on the claim under the terms of the 8 contract. 9 the payer shall notify the subscriber, or that subscriber's agent or 10 assignee if the contract provides for assignment of benefits, in writing or by electronic means, as appropriate, within 30 days, of the 11 12 following: if all or a portion of the claim is denied, all the reasons for 13 the denial; if the claim lacks the required substantiating 14 documentation, including incorrect coding, a statement as to what 15 substantiating documentation or other information is required to 16 complete adjudication of the claim; if the amount of the claim is 17 disputed, a statement that it is disputed; and if the claim requires 18 special treatment that prevents timely payments from being made, a 19 statement of the special treatment to which the claim is subject. 20 (3) Any portion of a claim that meets the criteria established in 21 paragraph (1) of this subsection shall be paid by the payer in 22 accordance with the time limit established in paragraph (1) of this 23 subsection. 24 (4) A payer shall acknowledge receipt of a claim submitted by 25 electronic means from a health care provider or subscriber, no later 26 than two working days following receipt of the transmission of the 27 <u>claim.</u> 28 (5) If a payer subject to the provisions of P.L.1983, c.320 29 (C.17:33A-1 et seq.) has reason to believe that a claim has been 30 submitted fraudulently, it shall investigate the claim in accordance with 31 its fraud prevention plan established pursuant to section 1 of P.L.1993, 32 c.362 (C.17:33A-15), or refer the claim, together with supporting 33 documentation, to the Office of the Insurance Fraud Prosecutor in the 34 Department of Law and Public Safety established pursuant to section 35 32 of P.L.1998, c.21 (C.17:33A-16). 36 (6) Payment of an eligible claim pursuant to paragraphs (1) and 37 (3) of this subsection shall be deemed to be overdue if not remitted to 38 the claimant or his agent by the payer on or before the 30th calendar 39 day or the time limit established by the Medicare program, whichever 40 is earlier, following receipt by the payer of a claim submitted by 41 electronic means and on or before the 40th calendar day following 42 receipt of a claim submitted by other than electronic means. 43 In the event payment is withheld on all or a portion of a claim by 44 a payer pursuant to subparagraph (b) of paragraph (2) of this 45 subsection, the claims payment shall be overdue if not remitted to the

46 <u>claimant or his agent by the payer on or before the 30th calendar day</u>

1 or the time limit established by the Medicare program, whichever is 2 earlier, for claims submitted by electronic means and the 40th calendar 3 day for claims submitted by other than electronic means, following 4 receipt by the payer of the required documentation or modification of 5 an initial submission. 6 (7) An overdue payment shall bear simple interest at the rate of 7 10% per annum. e. As used in this subsection, "insured claim" or "claim" means a 8 9 claim by a subscriber for payment of benefits under an insured 10 hospital service corporation contract for which the financial obligation 11 for the payment of a claim under the contract rests upon the hospital service corporation.³ 12 13 14 3. a. Within 180 days of the adoption of a timetable for 15 implementation pursuant to section 1 of P.L., c. (C.)(pending

before the Legislature as this bill), a medical service corporation, or a 16 subsidiary that processes health care benefits claims as a third party 17 18 administrator, shall demonstrate to the satisfaction of the 19 Commissioner of Banking and Insurance that it will adopt and 20 implement all of the standards to receive and transmit health care 21 transactions electronically, according to the corresponding timetable, 22 ¹and otherwise comply with the provisions of this section, as a condition of its continued authorization to do business in this State. 23 The Commissioner of Banking and Insurance may grant extensions 24 25 or waivers of the implementation requirement when it has been 26 demonstrated to the commissioner's satisfaction that compliance with 27 the timetable for implementation will result in an undue hardship to a 28 medical service corporation, its subsidiary or its covered persons.

29 b. Within 12 months of the adoption of regulations establishing 30 standard health care enrollment and claim forms by the Commissioner 31 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 32 (pending before the Legislature as this bill), a medical service 33 corporation or a subsidiary that processes health care benefits claims 34 as a third party administrator shall use the standard health care 35 enrollment and claim forms in connection with all group and individual contracts issued, delivered, executed or renewed in this State. 36

37 c. ¹[Effective two years after the effective date of P.L., c.
38 (C.) (pending before the Legislature as this bill):

39 (1) <u>Twelve months after the adoption of regulations establishing</u> 40 standard health care enrollment and claim forms by the Commissioner of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 41 (pending before the Legislature as this bill),¹ a medical service 42 43 corporation shall require that health care providers file all claims for 44 payment for health care services. A covered person who receives 45 health care services shall not be required to submit a claim for 46 payment, but notwithstanding the provisions of this subsection to the

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contrary, a covered person shall be permitted to submit a claim on his
 own behalf, at the covered person's option

¹[(2) a medical service corporation shall not restrict the
subscriber's right to assign any payment owed to the health care
provider; and

6 (3) all] <u>All¹ claims shall be filed using the standard ¹health care¹
7 claim form ³applicable to the contract³.
</u>

d. 3 [(1) 1 [For the two-year period beginning on the effective date 8 9 of P.L., c. (C.)(pending before the Legislature as this bill)] Twelve months after the adoption of regulations establishing standard 10 health care enrollment and claim forms by the Commissioner of 11 Banking and Insurance pursuant to section 1 of P.L., c. (C.) 12 (pending before the Legislature as this bill)¹, a medical service 13 corporation shall reimburse all clean claims that are filed electronically 14 15 by a provider or a subscriber for payment under a group or individual medical service corporation contract, within ¹[30 days after receipt of 16 the claim by the medical service corporation] the applicable number 17 of calendar days established for payment of claims in the Medicare 18 program pursuant to $42 \text{ U.S.C.s.} 1395u(c)(2)(B)^{1}$. 19

20 If a claim or portion of a claim that is submitted electronically is 21 contested or denied by the medical service corporation, the person or 22 entity who filed the claim shall be notified in writing or electronically, 23 as appropriate, within 30 days after receipt of the claim by the medical 24 service corporation, that the claim is contested or denied, but the 25 uncontested portion of the claim, if any, shall be paid within 30 days 26 after receipt of the claim by the medical service corporation. The 27 notice that a claim is contested or denied shall identify the contested 28 portion of the claim and the reasons for contesting or denying the 29 claim.

¹[(2) Effective two years after the effective date of P.L., c.
(C.) (pending before the Legislature as this bill), a medical service
corporation shall reimburse all clean claims that are filed electronically
by a provider or a subscriber for payment under a group or individual
medical service corporation contract, within 17 days after receipt of
the claim by the medical service corporation.

36 If a claim or portion of a claim that is submitted electronically is 37 contested or denied by the medical service corporation, the person or 38 entity who filed the claim shall be notified in writing or electronically, 39 as appropriate, within 17 days after receipt of the claim by the medical 40 service corporation, that the claim is contested or denied, but the 41 uncontested portion of the claim, if any, shall be paid within 30 days 42 after receipt of the claim by the medical service corporation. The 43 notice that a claim is contested or denied shall identify the contested portion of the claim and the reasons for contesting or denying the 44 45 claim.

46 (3) (2)¹ Payment shall be treated as being made on the date a

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1 draft or other valid instrument which is equivalent to payment was 2 placed in the United States mail in a properly addressed, postpaid 3 envelope or, if not so posted, on the date of delivery, or the date of 4 electronic fund transfer. An overdue payment shall bear simple interest at the rate of 10% per year. 5 $[(4)] (3)^1$ For the purposes of this section, "clean claim" has the 6 same meaning given the term in the federal Medicare program 7 8 pursuant to 42 U.S.C.s.1395u(c)(2)(B). 9 (1) Effective 180 days after the effective date of P.L., c. 10 (pending before the Legislature as this bill), a medical service corporation or its agent, hereinafter the payer, shall remit payment for 11 12 every insured claim submitted by a subscriber or that subscriber's 13 agent or assignee if the contract provides for assignment of benefits, 14 no later than the 30th calendar day following receipt of the claim by 15 the payer or no later than the time limit established for the payment of claims in the Medicare program pursuant to 16 42U.S.C.s.1395u(c)(2)(B), whichever is earlier, if the claim is 17 18 submitted by electronic means, and no later than the 40th calendar day 19 following receipt if the claim is submitted by other than electronic 20 means, if: 21 (a) the claim is an eligible claim for a health care service provided by an eligible health care provider to a covered person under the 22 23 contract; 24 (b) the claim has no material defect or impropriety, including, but 25 not limited to, any lack of required substantiating documentation or 26 incorrect coding; 27 (c) there is no dispute regarding the amount claimed; 28 (d) the payer has no reason to believe that the claim has been 29 submitted fraudulently; and 30 (e) the claim requires no special treatment that prevents timely 31 payments from being made on the claim under the terms of the 32 contract. 33 (2) If all or a portion of the claim is denied by the payer because: 34 (a) the claim is an ineligible claim; 35 (b) the claim submission is incomplete because the required substantiating documentation has not been submitted to the payer; 36 (c) the diagnosis coding, procedure coding, or any other required 37 38 information to be submitted with the claim is incorrect; 39 (d) the payer disputes the amount claimed; or 40 (e) the claim requires special treatment that prevents timely payments from being made on the claim under the terms of the 41 42 contract, the payer shall notify the subscriber, or that subscriber's 43 agent or assignee if the contract provides for assignment of benefits, 44 in writing or by electronic means, as appropriate, within 30 days, of 45 the following: if all or a portion of the claim is denied, all the reasons for the denial; if the claim lacks the required substantiating 46

1 documentation, including incorrect coding, a statement as to what 2 substantiating documentation or other information is required to 3 complete adjudication of the claim; if the amount of the claim is 4 disputed, a statement that it is disputed; and if the claim requires 5 special treatment that prevents timely payments from being made, a 6 statement of the special treatment to which the claim is subject. 7 (3) Any portion of a claim that meets the criteria established in 8 paragraph (1) of this subsection shall be paid by the payer in 9 accordance with the time limit established in paragraph (1) of this 10 subsection. 11 (4) A payer shall acknowledge receipt of a claim submitted by 12 electronic means from a health care provider or subscriber, no later 13 than two working days following receipt of the transmission of the 14 <u>claim.</u> 15 (5) If a payer subject to the provisions of P.L.1983, c.320 16 (C.17:33A-1 et seq.) has reason to believe that a claim has been 17 submitted fraudulently, it shall investigate the claim in accordance with 18 its fraud prevention plan established pursuant to section 1 of P.L.1993, c.362 (C.17:33A-15), or refer the claim, together with supporting 19 20 documentation, to the Office of the Insurance Fraud Prosecutor in the 21 Department of Law and Public Safety established pursuant to section 22 <u>32 of P.L.1998, c.21 (C.17:33A-16).</u> 23 (6) Payment of an eligible claim pursuant to paragraphs (1) and 24 (3) of this subsection shall be deemed to be overdue if not remitted to 25 the claimant or his agent by the payer on or before the 30th calendar 26 day or the time limit established by the Medicare program, whichever 27 is earlier, following receipt by the payer of a claim submitted by 28 electronic means and on or before the 40th calendar day following 29 receipt of a claim submitted by other than electronic means. 30 In the event payment is withheld on all or a portion of a claim by 31 a payer pursuant to subparagraph (b) of paragraph (2) of this 32 subsection, the claims payment shall be overdue if not remitted to the 33 claimant or his agent by the payer on or before the 30th calendar day 34 or the time limit established by the Medicare program, whichever is 35 earlier, for claims submitted by electronic means and the 40th calendar day for claims submitted by other than electronic means, following 36 37 receipt by the payer of the required documentation or modification of 38 an initial submission. 39 (7) An overdue payment shall bear simple interest at the rate of 10% per annum. 40 41 e. As used in this subsection, "insured claim" or "claim" means a claim by a subscriber for payment of benefits under an insured medical 42 service corporation contract for which the financial obligation for the 43 44 payment of a claim under the contract rests upon the medical service corporation.³ 45

1 4. a. Within 180 days of the adoption of a timetable for 2 implementation pursuant to section 1 of P.L., c. (C.)(pending 3 before the Legislature as this bill), a health service corporation, or a 4 subsidiary that processes health care benefits claims as a third party administrator, shall demonstrate to the satisfaction of the 5 6 Commissioner of Banking and Insurance that it will adopt and implement all of the standards to receive and transmit health care 7 8 transactions electronically, according to the corresponding timetable, 9 ¹and otherwise comply with the provisions of this section,¹ as a condition of its continued authorization to do business in this State. 10

11 The Commissioner of Banking and Insurance may grant extensions 12 or waivers of the implementation requirement when it has been 13 demonstrated to the commissioner's satisfaction that compliance with 14 the timetable for implementation will result in an undue hardship to a 15 health service corporation, its subsidiary or its covered persons.

16 b. Within 12 months of the adoption of regulations establishing standard health care enrollment and claim forms by the Commissioner 17 18 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 19 (pending before the Legislature as this bill), a health service 20 corporation or a subsidiary that processes health care benefits claims 21 as a third party administrator shall use the standard health care 22 enrollment and claim forms in connection with all group and individual contracts issued, delivered, executed or renewed in this State. 23

c. ¹[Effective two years after the effective date of P.L., c.
(C.) (pending before the Legislature as this bill):

(1) <u>Twelve months after the adoption of regulations establishing</u> 26 27 standard health care enrollment and claim forms by the Commissioner of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 28 (pending before the Legislature as this bill),¹ a health service 29 corporation shall require that health care providers file all claims for 30 31 payment for health care services. A covered person who receives 32 health care services shall not be required to submit a claim for 33 payment, but notwithstanding the provisions of this subsection to the 34 contrary, a covered person shall be permitted to submit a claim on his 35 own behalf, at the covered person's option

 1 [(2) a health service corporation shall not restrict the subscriber's right to assign any payment owed to the health care provider; and

38 (3) all <u>]. All</u>¹ claims shall be filed using the standard ¹<u>health care</u>¹
39 claim form ³<u>applicable to the contract</u>³.

d.³[(1) ¹[For the two-year period beginning on the effective date 40)(pending before the Legislature as this 41 of P.L. , c. (C. 42 bill) Twelve months after the adoption of regulations establishing 43 standard health care enrollment and claim forms by the Commissioner 44 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 45 (pending before the Legislature as this bill)¹, a health service corporation shall reimburse all clean claims that are filed electronically 46

[3R] SCS for **S323** LITTELL 12

by a provider or a subscriber¹[,]¹ for payment under a group or
individual health service corporation contract, within ¹[30 days after
receipt of the claim by the health service corporation] the applicable
number of calendar days established for payment of claims in the
Medicare program pursuant to 42 U.S.C.s.1395u(c)(2)(B)¹.
If a claim or portion of a claim that is submitted electronically is

7 contested or denied by the health service corporation, the person or 8 entity who filed the claim shall be notified in writing or electronically, 9 as appropriate, within 30 days after receipt of the claim by the health 10 service corporation, that the claim is contested or denied, but the 11 uncontested portion of the claim, if any, shall be paid within 30 days 12 after receipt of the claim by the health service corporation. The notice 13 that a claim is contested or denied shall identify the contested portion 14 of the claim and the reasons for contesting or denying the claim.

¹[(2) Effective two years after the effective date of P.L., c.
(C.) (pending before the Legislature as this bill), a health service
corporation shall reimburse all clean claims that are filed electronically
by a provider or a subscriber, for payment under a group or individual
health service corporation contract, within 17 days after receipt of the
claim by the health service corporation.

21 If a claim or portion of a claim that is submitted electronically is 22 contested or denied by the health service corporation, the person or 23 entity who filed the claim shall be notified in writing or electronically, 24 as appropriate, within 17 days after receipt of the claim by the health 25 service corporation, that the claim is contested or denied, but the 26 uncontested portion of the claim, if any, shall be paid within 30 days 27 after receipt of the claim by the health service corporation. The notice 28 that a claim is contested or denied shall identify the contested portion of the claim and the reasons for contesting or denying the claim. 29

30 (3)] (2)¹ Payment shall be treated as being made on the date a 31 draft or other valid instrument which is equivalent to payment was 32 placed in the United States mail in a properly addressed, postpaid 33 envelope or, if not so posted, on the date of delivery, or the date of 34 electronic fund transfer. An overdue payment shall bear simple 35 interest at the rate of 10% per year.

36 1 [(4)] (3)¹ For the purposes of this section, "clean claim" has the 37 same meaning given the term in the federal Medicare program 38 pursuant to 42 U.S.C.s.1395u(c)(2)(B).]

39 (1) Effective 180 days after the effective date of P.L., c. 40 (pending before the Legislature as this bill), a health service 41 corporation or its agent, hereinafter the payer, shall remit payment for 42 every insured claim submitted by a subscriber or that subscriber's 43 agent or assignee if the contract provides for assignment of benefits, 44 no later than the 30th calendar day following receipt of the claim by 45 the payer or no later than the time limit established for the payment of claims in the Medicare program pursuant to 46

[3R] SCS for **S323** LITTELL 13

42U.S.C.s.1395u(c)(2)(B), whichever is earlier, if the claim is 1 2 submitted by electronic means, and no later than the 40th calendar day 3 following receipt if the claim is submitted by other than electronic 4 means, if: 5 (a) the claim is an eligible claim for a health care service provided 6 by an eligible health care provider to a covered person under the 7 contract; 8 (b) the claim has no material defect or impropriety, including, but 9 not limited to, any lack of required substantiating documentation or 10 incorrect coding; 11 (c) there is no dispute regarding the amount claimed; 12 (d) the payer has no reason to believe that the claim has been 13 submitted fraudulently; and 14 (e) the claim requires no special treatment that prevents timely 15 payments from being made on the claim under the terms of the contract. 16 17 (2) If all or a portion of the claim is denied by the payer because: 18 (a) the claim is an ineligible claim; 19 (b) the claim submission is incomplete because the required 20 substantiating documentation has not been submitted to the payer; 21 (c) the diagnosis coding, procedure coding, or any other required 22 information to be submitted with the claim is incorrect; 23 (d) the payer disputes the amount claimed; or 24 (e) the claim requires special treatment that prevents timely 25 payments from being made on the claim under the terms of the contract, the payer shall notify the subscriber, or that subscriber's 26 27 agent or assignee if the contract provides for assignment of benefits, 28 in writing or by electronic means, as appropriate, within 30 days, of 29 the following: if all or a portion of the claim is denied, all the reasons 30 for the denial; if the claim lacks the required substantiating 31 documentation, including incorrect coding, a statement as to what 32 substantiating documentation or other information is required to complete adjudication of the claim; if the amount of the claim is 33 34 disputed, a statement that it is disputed; and if the claim requires 35 special treatment that prevents timely payments from being made, a statement of the special treatment to which the claim is subject. 36 37 (3) Any portion of a claim that meets the criteria established in 38 paragraph (1) of this subsection shall be paid by the payer in 39 accordance with the time limit established in paragraph (1) of this 40 subsection. 41 (4) A payer shall acknowledge receipt of a claim submitted by electronic means from a health care provider or subscriber, no later 42 43 than two working days following receipt of the transmission of the 44 claim. 45 (5) If a payer subject to the provisions of P.L.1983, c.320 (C.17:33A-1 et seq.) has reason to believe that a claim has been 46

1 submitted fraudulently, it shall investigate the claim in accordance with 2 its fraud prevention plan established pursuant to section 1 of P.L.1993, 3 c.362 (C.17:33A-15), or refer the claim, together with supporting 4 documentation, to the Office of the Insurance Fraud Prosecutor in the Department of Law and Public Safety established pursuant to section 5 6 32 of P.L.1998, c.21 (C.17:33A-16). 7 (6) Payment of an eligible claim pursuant to paragraphs (1) and 8 (3) of this subsection shall be deemed to be overdue if not remitted to 9 the claimant or his agent by the payer on or before the 30th calendar 10 day or the time limit established by the Medicare program, whichever 11 is earlier, following receipt by the payer of a claim submitted by 12 electronic means and on or before the 40th calendar day following 13 receipt of a claim submitted by other than electronic means. 14 In the event payment is withheld on all or a portion of a claim by 15 a payer pursuant to subparagraph (b) of paragraph (2) of this subsection, the claims payment shall be overdue if not remitted to the 16 17 claimant or his agent by the payer on or before the 30th calendar day or the time limit established by the Medicare program, whichever is 18 19 earlier, for claims submitted by electronic means and the 40th calendar 20 day for claims submitted by other than electronic means, following 21 receipt by the payer of the required documentation or modification of 22 an initial submission. 23 (7) An overdue payment shall bear simple interest at the rate of 24 10% per annum. e. As used in this subsection, "insured claim" or "claim" means a 25 26 claim by a subscriber for payment of benefits under an insured health 27 service corporation contract for which the financial obligation for the 28 payment of a claim under the contract rests upon the health service 29 corporation.³ 30 31 5. a. Within 180 days of the adoption of a timetable for 32 implementation pursuant to section 1 of P.L., c. (C.)(pending before the Legislature as this bill), a health insurer, or a subsidiary that 33 34 processes health care benefits claims as a third party administrator, shall demonstrate to the satisfaction of the Commissioner of Banking 35 36 and Insurance that it will adopt and implement all of the standards to 37 receive and transmit health care transactions electronically, according to the corresponding timetable, ¹and otherwise comply with the 38 provisions of this section,¹ as a condition of its continued 39 authorization to do business in this State. 40 41 The Commissioner of Banking and Insurance may grant extensions 42 or waivers of the implementation requirement when it has been 43 demonstrated to the commissioner's satisfaction that compliance with 44 the timetable for implementation will result in an undue hardship to a 45 health insurer, its subsidiary or its covered persons. 46 b. Within 12 months of the adoption of regulations establishing

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1 standard health care enrollment and claim forms by the Commissioner 2 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 3 (pending before the Legislature as this bill), a health insurer or a 4 subsidiary that processes health care benefits claims as a third party administrator shall use the standard health care enrollment and claim 5 6 forms in connection with all individual policies issued, delivered, 7 executed or renewed in this State. 8 c. ¹[Effective two years after the effective date of P.L. 9 c. (C.) (pending before the Legislature as this bill): 10 (1) <u>Twelve months after the adoption of regulations establishing</u> standard health care enrollment and claim forms by the Commissioner 11 12 of Banking and Insurance pursuant to section 1 of P.L., c. (C.)

(pending before the Legislature as this bill),¹ a health insurer shall require that health care providers file all claims for payment for health care services. A covered person who receives health care services shall not be required to submit a claim for payment, but notwithstanding the provisions of this subsection to the contrary, a covered person shall be permitted to submit a claim on his own behalf, at the covered person's option

¹[(2) a health insurer shall not restrict the insured's right to assign
any payment owed to the health care provider; and

(3) all]. <u>All</u>¹ claims shall be filed using the standard ¹<u>health care</u>¹
claim form ³<u>applicable to the policy</u>³.

d. ³[Notwithstanding the provisions of section 78 of P.L.1991,
c.187 (C.17B:26-12.1) to the contrary,

(1) ¹ [For the two-year period beginning on the effective date of 26 P.L., c. (C.)(pending before the Legislature as this bill)] <u>Twelve</u> 27 months after the adoption of regulations establishing standard health 28 care enrollment and claim forms by the Commissioner of Banking and 29 Insurance pursuant to section 1 of P.L., c. (C.) (pending before 30 the Legislature as this bill)¹, a health insurer shall reimburse all clean 31 32 claims that are filed electronically by a provider or an insured for payment under an individual policy, within ¹[30 days after receipt of 33 the claim by the insurer] the applicable number of calendar days 34 35 established for payment of claims in the Medicare program pursuant to 42 U.S.C.s.1395 $u(c)(2)(B)^{1}$. 36

37 If a claim or portion of a claim that is submitted electronically is 38 contested or denied by the insurer, the person or entity who filed the 39 claim shall be notified in writing or electronically, as appropriate, 40 within 30 days after receipt of the claim by the insurer, that the claim 41 is contested or denied, but the uncontested portion of the claim, if any, 42 shall be paid within 30 days after receipt of the claim by the insurer. 43 The notice that a claim is contested or denied shall identify the 44 contested portion of the claim and the reasons for contesting or 45 denying the claim.

1 ¹[(2) Effective two years after the effective date of P.L., c. 2 (C.) (pending before the Legislature as this bill), a health insurer 3 shall reimburse all clean claims that are filed electronically by a 4 provider or an insured for payment under an individual policy, within 5 17 days after receipt of the claim by the insurer. 6 If a claim or portion of a claim that is submitted electronically is 7 contested or denied by the insurer, the person or entity who filed the 8 claim shall be notified in writing or electronically, as appropriate, 9 within 17 days after receipt of the claim by the insurer, that the claim 10 is contested or denied, but the uncontested portion of the claim, if any,

11 shall be paid within 30 days after receipt of the claim by the insurer. 12 The notice that a claim is contested or denied shall identify the 13 contested portion of the claim and the reasons for contesting or 14 denying the claim.

(3) (2)¹ Payment shall be treated as being made on the date a 15 draft or other valid instrument which is equivalent to payment was 16 placed in the United States mail in a properly addressed, postpaid 17 18 envelope or, if not so posted, on the date of delivery, or the date of 19 electronic fund transfer. An overdue payment shall bear simple interest at the rate of 10% per year. 20

 $[(4)] (3)^1$ For the purposes of this section, "clean claim" has the 21 same meaning given the term in the federal Medicare program 22 23 pursuant to 42 U.S.C.s.1395u(c)(2)(B).

24 (1) Effective 180 days after the effective date of P.L., c. 25 (pending before the Legislature as this bill), a health insurer or its 26 agent, hereinafter the payer, shall remit payment for every insured 27 claim submitted by an insured or that insured's agent or assignee if the 28 policy provides for assignment of benefits, no later than the 30th calendar day following receipt of the claim by the payer or no later 29 30 than the time limit established for the payment of claims in the 31 Medicare program pursuant to 42U.S.C.s.1395u(c)(2)(B), whichever 32 is earlier, if the claim is submitted by electronic means, and no later 33 than the 40th calendar day following receipt if the claim is submitted 34 by other than electronic means, if: 35 (a) the claim is an eligible claim for a health care service provided 36 by an eligible health care provider to a covered person under the 37 policy; 38 (b) the claim has no material defect or impropriety, including, but 39 not limited to, any lack of required substantiating documentation or 40 incorrect coding; 41 (c) there is no dispute regarding the amount claimed; 42 (d) the payer has no reason to believe that the claim has been 43 submitted fraudulently; and 44 (e) the claim requires no special treatment that prevents timely

45 payments from being made on the claim under the terms of the policy.

46 (2) If all or a portion of the claim is denied by the payer because:

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1 (a) the claim is an ineligible claim; 2 (b) the claim submission is incomplete because the required 3 substantiating documentation has not been submitted to the payer; 4 (c) the diagnosis coding, procedure coding, or any other required 5 information to be submitted with the claim is incorrect; 6 (d) the payer disputes the amount claimed; or 7 (e) the claim requires special treatment that prevents timely 8 payments from being made on the claim under the terms of the policy, 9 the payer shall notify the insured, or that insured's agent or assignee 10 if the policy provides for assignment of benefits, in writing or by electronic means, as appropriate, within 30 days, of the following: if 11 all or a portion of the claim is denied, all the reasons for the denial; if 12 13 the claim lacks the required substantiating documentation, including 14 incorrect coding, a statement as to what substantiating documentation 15 or other information is required to complete adjudication of the claim; 16 if the amount of the claim is disputed, a statement that it is disputed; 17 and if the claim requires special treatment that prevents timely payments from being made, a statement of the special treatment to 18 19 which the claim is subject. 20 (3) Any portion of a claim that meets the criteria established in 21 paragraph (1) of this subsection shall be paid by the payer in 22 accordance with the time limit established in paragraph (1) of this 23 subsection. 24 (4) A payer shall acknowledge receipt of a claim submitted by 25 electronic means from a health care provider or insured, no later than 26 two working days following receipt of the transmission of the claim. 27 (5) If a payer subject to the provisions of P.L.1983, c.320 28 (C.17:33A-1 et seq.) has reason to believe that a claim has been 29 submitted fraudulently, it shall investigate the claim in accordance with 30 its fraud prevention plan established pursuant to section 1 of P.L.1993, 31 c.362 (C.17:33A-15), or refer the claim, together with supporting 32 documentation, to the Office of the Insurance Fraud Prosecutor in the 33 Department of Law and Public Safety established pursuant to section 34 32 of P.L.1998, c.21 (C.17:33A-16). 35 (6) Payment of an eligible claim pursuant to paragraphs (1) and 36 (3) of this subsection shall be deemed to be overdue if not remitted to 37 the claimant or his agent by the payer on or before the 30th calendar 38 day or the time limit established by the Medicare program, whichever 39 is earlier, following receipt by the payer of a claim submitted by 40 electronic means and on or before the 40th calendar day following 41 receipt of a claim submitted by other than electronic means. 42 In the event payment is withheld on all or a portion of a claim by 43 a payer pursuant to subparagraph (b) of paragraph (2) of this 44 subsection, the claims payment shall be overdue if not remitted to the 45 claimant or his agent by the payer on or before the 30th calendar day 46 or the time limit established by the Medicare program, whichever is

1 earlier, for claims submitted by electronic means and the 40th calendar 2 day for claims submitted by other than electronic means, following 3 receipt by the payer of the required documentation or modification of 4 an initial submission. 5 (7) An overdue payment shall bear simple interest at the rate of 6 10% per annum. e. As used in this subsection, "insured claim" or "claim" means a 7 claim by an insured for payment of benefits under an insured policy 8 9 for which the financial obligation for the payment of a claim under the policy rests upon the health insurer.³ 10 11 12 6. a. Within 180 days of the adoption of a timetable for 13 implementation pursuant to section 1 of P.L., c. (C.)(pending 14 before the Legislature as this bill), a health insurer, or a subsidiary that 15 processes health care benefits claims as a third party administrator, shall demonstrate to the satisfaction of the Commissioner of Banking 16 and Insurance that it will adopt and implement all of the standards to 17 receive and transmit health care transactions electronically, according 18 to the corresponding timetable, ¹and otherwise comply with the 19 provisions of this section.¹ as a condition of its continued authorization to do business in this State. The Commissioner of Banking and Insurance may grant extensions or waivers of the implementation requirement when it has been demonstrated to the commissioner's satisfaction that compliance with the timetable for implementation will result in an undue hardship to a health insurer, its subsidiary or its covered persons. b. Within 12 months of the adoption of regulations establishing standard health care enrollment and claim forms by the Commissioner of Banking and Insurance pursuant to section 1 of P.L., c. (C.) (pending before the Legislature as this bill), a health insurer or a

20 21 22

23 24 25 26

27 28 29 30 31 subsidiary that processes health care benefits claims as a third party administrator shall use the standard health care enrollment and claim 32 forms in connection with all group ³[contracts] <u>policies</u> ³issued, 33 delivered, executed or renewed in this State. 34

35 c. ¹[Effective two years after the effective date of P.L., c.) (pending before the Legislature as this bill): 36 (C.

37 (1) <u>Twelve months after the adoption of regulations establishing</u> 38 standard health care enrollment and claim forms by the Commissioner of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 39 (pending before the Legislature as this bill),¹ a health insurer shall 40 require that health care providers file all claims for payment for health 41 care services. A covered person who receives health care services 42 shall not be required to submit a claim for payment, but 43 44 notwithstanding the provisions of this subsection to the contrary, a 45 covered person shall be permitted to submit a claim on his own behalf, at the covered person's option. 46

1 1 (2) a health insurer shall not restrict the insured's right to assign any payment owed to the health care provider; and 2

(3) all]. All¹ claims shall be filed using the standard ¹health care¹ 3 claim form 3 applicable to the policy 3 . 4

d. ³[Notwithstanding the provisions of section 79 of P.L.1991, 5 c.187 (C.17B:27-44.1) to the contrary, 6

7 (1) ¹ [For the two-year period beginning on the effective date of 8 P.L., c. (C.)(pending before the Legislature as this bill)] <u>Twelve</u> 9 months after the adoption of regulations establishing standard health 10 care enrollment and claim forms by the Commissioner of Banking and Insurance pursuant to section 1 of P.L., c. (C.) (pending before 11 the Legislature as this bill)¹, a health insurer shall reimburse all clean 12 claims that are filed electronically by a provider or an insured for 13 14 payment under a group policy, within ¹[30 days after receipt of the 15 claim by the insurer] the applicable number of calendar days established for payment of claims in the Medicare program pursuant 16 to 42 U.S.C.s.1395u(c)(2)(B)¹. 17

If a claim or portion of a claim that is submitted electronically is 18 19 contested or denied by the insurer, the person or entity who filed the 20 claim shall be notified in writing or electronically, as appropriate, within 30 days after receipt of the claim by the insurer, that the claim 21 22 is contested or denied, but the uncontested portion of the claim, if any, 23 shall be paid within 30 days after receipt of the claim by the insurer. 24 The notice that a claim is contested or denied shall identify the contested portion of the claim and the reasons for contesting or 25 26 denying the claim.

¹[(2) Effective two years after the effective date of P.L., c. 27) (pending before the Legislature as this bill), a health insurer 28 (C. 29 shall reimburse all clean claims that are filed electronically by a 30 provider or an insured for payment under a group policy, within 17 31 days after receipt of the claim by the insurer.

32 If a claim or portion of a claim that is submitted electronically is 33 contested or denied by the insurer, the person or entity who filed the claim shall be notified in writing or electronically, as appropriate, 34 35 within 17 days after receipt of the claim by the insurer, that the claim is contested or denied, but the uncontested portion of the claim, if any, 36 37 shall be paid within 30 days after receipt of the claim by the insurer. 38 The notice that a claim is contested or denied shall identify the 39 contested portion of the claim and the reasons for contesting or denying the claim. 40

(3) (2)¹ Payment shall be treated as being made on the date a 41 42 draft or other valid instrument which is equivalent to payment was 43 placed in the United States mail in a properly addressed, postpaid 44 envelope or, if not so posted, on the date of delivery, or the date of 45 electronic fund transfer. An overdue payment shall bear simple

interest at the rate of 10% per year. 1 2 $[(4)] (3)^1$ For the purposes of this section, "clean claim" has the same meaning given the term in the federal Medicare program 3 4 pursuant to 42 U.S.C.s.1395u(c)(2)(B). 5 (1) Effective 180 days after the effective date of P.L., c. (pending before the Legislature as this bill), a health insurer or its 6 7 agent, hereinafter the payer, shall remit payment for every insured 8 claim submitted by an insured or that insured's agent or assignee if the 9 policy provides for assignment of benefits, no later than the 30th 10 calendar day following receipt of the claim by the payer or no later than the time limit established for the payment of claims in the 11 12 Medicare program pursuant to 42U.S.C.s.1395u(c)(2)(B), whichever 13 is earlier, if the claim is submitted by electronic means, and no later 14 than the 40th calendar day following receipt if the claim is submitted 15 by other than electronic means, if: 16 (a) the claim is an eligible claim for a health care service provided 17 by an eligible health care provider to a covered person under the 18 policy; 19 (b) the claim has no material defect or impropriety, including, but 20 not limited to, any lack of required substantiating documentation or 21 incorrect coding; 22 (c) there is no dispute regarding the amount claimed; 23 (d) the payer has no reason to believe that the claim has been 24 submitted fraudulently; and 25 (e) the claim requires no special treatment that prevents timely 26 payments from being made on the claim under the terms of the policy. 27 (2) If all or a portion of the claim is denied by the payer because: 28 (a) the claim is an ineligible claim; 29 (b) the claim submission is incomplete because the required substantiating documentation has not been submitted to the payer; 30 31 (c) the diagnosis coding, procedure coding, or any other required 32 information to be submitted with the claim is incorrect; 33 (d) the payer disputes the amount claimed; or 34 (e) the claim requires special treatment that prevents timely 35 payments from being made on the claim under the terms of the policy, the payer shall notify the insured, or that insured's agent or assignee 36 if the policy provides for assignment of benefits, in writing or by 37 38 electronic means, as appropriate, within 30 days, of the following: if 39 all or a portion of the claim is denied, all the reasons for the denial; if 40 the claim lacks the required substantiating documentation, including incorrect coding, a statement as to what substantiating documentation 41 42 or other information is required to complete adjudication of the claim; 43 if the amount of the claim is disputed, a statement that it is disputed; 44 and if the claim requires special treatment that prevents timely 45 payments from being made, a statement of the special treatment to 46 which the claim is subject.

1 (3) Any portion of a claim that meets the criteria established in 2 paragraph (1) of this subsection shall be paid by the payer in 3 accordance with the time limit established in paragraph (1) of this 4 subsection. 5 (4) A payer shall acknowledge receipt of a claim submitted by 6 electronic means from a health care provider or insured, no later than 7 two working days following receipt of the transmission of the claim. 8 (5) If a payer subject to the provisions of P.L.1983, c.320 9 (C.17:33A-1 et seq.) has reason to believe that a claim has been 10 submitted fraudulently, it shall investigate the claim in accordance with 11 its fraud prevention plan established pursuant to section 1 of P.L.1993. 12 c.362 (C.17:33A-15), or refer the claim, together with supporting 13 documentation, to the Office of the Insurance Fraud Prosecutor in the 14 Department of Law and Public Safety established pursuant to section 15 <u>32 of P.L.1998, c.21 (C.17:33A-16).</u> 16 (6) Payment of an eligible claim pursuant to paragraphs (1) and (3) of this subsection shall be deemed to be overdue if not remitted to 17 the claimant or his agent by the payer on or before the 30th calendar 18 19 day or the time limit established by the Medicare program, whichever 20 is earlier, following receipt by the payer of a claim submitted by 21 electronic means and on or before the 40th calendar day following 22 receipt of a claim submitted by other than electronic means. 23 In the event payment is withheld on all or a portion of a claim by 24 a payer pursuant to subparagraph (b) of paragraph (2) of this 25 subsection, the claims payment shall be overdue if not remitted to the 26 claimant or his agent by the payer on or before the 30th calendar day 27 or the time limit established by the Medicare program, whichever is 28 earlier, for claims submitted by electronic means and the 40th calendar 29 day for claims submitted by other than electronic means, following 30 receipt by the payer of the required documentation or modification of 31 an initial submission. 32 (7) An overdue payment shall bear simple interest at the rate of 10% per annum. 33 34 e. As used in this subsection, "insured claim" or "claim" means a claim by an insured for payment of benefits under an insured policy 35 for which the financial obligation for the payment of a claim under the 36 policy rests upon the health insurer.³ 37 38 39 7. a. Within 180 days of the adoption of a timetable for 40 implementation pursuant to section 1 of P.L., c. (C.)(pending 41 before the Legislature as this bill), a health maintenance organization, or a subsidiary that processes health care benefits claims as a third 42 43 party administrator, shall demonstrate to the satisfaction of the 44 Commissioner of Banking and Insurance that it will adopt and 45 implement all of the standards to receive and transmit health care transactions electronically, according to the corresponding timetable, 46

¹ and otherwise comply with the provisions of this section,¹ as a
 ² condition of its continued authorization to do business in this State.

3 The Commissioner of Banking and Insurance may grant extensions

4 or waivers of the implementation requirement when it has been
5 demonstrated to the commissioner's satisfaction that compliance with
6 the timetable for implementation will result in an undue hardship to a
7 health maintenance organization, its subsidiary or its covered
8 enrollees.

9 b. Within 12 months of the adoption of regulations establishing 10 standard health care enrollment and claim forms by the Commissioner of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 11 12 (pending before the Legislature as this bill), a health maintenance 13 organization or a subsidiary that processes health care benefits claims 14 as a third party administrator shall use the standard health care 15 enrollment and claim forms in connection with all group and individual health maintenance organization coverage for health care services 16 issued, delivered, executed or renewed in this State. 17

18 c. ¹[Effective two years after the effective date of P.L., c.
19 (C.) (pending before the Legislature as this bill):

20 (1) <u>Twelve months after the adoption of regulations establishing</u> 21 standard health care enrollment and claim forms by the Commissioner of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 22 (pending before the Legislature as this bill),¹ a health maintenance 23 organization shall require that health care providers file all claims for 24 payment for health care services. A covered person who receives 25 26 health care services shall not be required to submit a claim for 27 payment, but notwithstanding the provisions of this subsection to the 28 contrary, a covered person shall be permitted to submit a claim on his 29 own behalf, at the covered person's option

¹[(2) a health maintenance organization shall not restrict the
enrollee's right to assign any payment owed to the health care
provider; and

33 (3) all]. <u>All</u>¹ claims shall be filed using the standard ¹<u>health care</u>¹
34 claim form ³<u>applicable to the contract</u>³.

d. ³[Notwithstanding the provisions of section 80 of P.L.1991,
c.187 (C.26:2J-5.1) to the contrary,

(1) ¹ [For the two-year period beginning on the effective date of 37 38 P.L., c. (C.)(pending before the Legislature as this bill)] <u>Twelve</u> 39 months after the adoption of regulations establishing standard health care enrollment and claim forms by the Commissioner of Banking and 40 41 Insurance pursuant to section 1 of P.L., c. (C.) (pending before the Legislature as this bill)¹, a health maintenance organization shall 42 reimburse all clean claims that are filed electronically by a provider or 43 44 an enrollee for payment under group or individual health maintenance 45 organization coverage for health care services, within ¹[30 days after

receipt of the claim by the health maintenance organization] the
 applicable number of calendar days established for payment of claims
 in the Medicare program pursuant to 42 U.S.C.s.1395u(c)(2)(B)¹.

4 If a claim or portion of a claim that is submitted electronically is 5 contested or denied by the health maintenance organization, the person 6 or entity who filed the claim shall be notified in writing or 7 electronically, as appropriate, within 30 days after receipt of the claim 8 by the health maintenance organization, that the claim is contested or 9 denied, but the uncontested portion of the claim, if any, shall be paid 10 within 30 days after receipt of the claim by the health maintenance organization. The notice that a claim is contested or denied shall 11 identify the contested portion of the claim and the reasons for 12 13 contesting or denying the claim.

¹(2) Effective two years after the effective date of P.L., c. (C.) (pending before the Legislature as this bill), a health maintenance organization shall reimburse all clean claims that are filed electronically by a provider or an enrollee, for payment under group or individual health maintenance organization coverage for health care services, within 17 days after receipt of the claim by the health maintenance organization.

21 If a claim or portion of a claim that is submitted electronically is 22 contested or denied by the health maintenance organization, the person 23 or entity who filed the claim shall be notified in writing or electronically, as appropriate, within 17 days after receipt of the claim 24 by the health maintenance organization, that the claim is contested or 25 26 denied, but the uncontested portion of the claim, if any, shall be paid 27 within 30 days after receipt of the claim by the health maintenance 28 organization. The notice that a claim is contested or denied shall 29 identify the contested portion of the claim and the reasons for contesting or denying the claim. 30

(3)] (2)¹ Payment shall be treated as being made on the date a
draft or other valid instrument which is equivalent to payment was
placed in the United States mail in a properly addressed, postpaid
envelope or, if not so posted, on the date of delivery, or the date of
electronic fund transfer. An overdue payment shall bear simple
interest at the rate of 10% per year.

37 1 [(4)] (3)¹ For the purposes of this section, "clean claim" has the 38 same meaning given the term in the federal Medicare program 39 pursuant to 42 U.S.C.s.1395u(c)(2)(B).]

40 (1) Effective 180 days after the effective date of P.L., c.
41 (pending before the Legislature as this bill), a health maintenance
42 organization or its agent, hereinafter the payer, shall remit payment for
43 every insured claim submitted by an enrollee or that enrollee's agent
44 or assignee if the health maintenance organization coverage for health
45 care services provides for assignment of benefits, no later than the
46 30th calendar day following receipt of the claim by the payer or no

1 later than the time limit established for the payment of claims in the 2 Medicare program pursuant to 42U.S.C.s.1395u(c)(2)(B), whichever 3 is earlier, if the claim is submitted by electronic means, and no later 4 than the 40th calendar day following receipt if the claim is submitted 5 by other than electronic means, if: (a) the claim is an eligible claim for a health care service provided 6 7 by an eligible health care provider to a covered person under the health 8 maintenance organization coverage for health care services; 9 (b) the claim has no material defect or impropriety, including, but 10 not limited to, any lack of required substantiating documentation or 11 incorrect coding; 12 (c) there is no dispute regarding the amount claimed; 13 (d) the payer has no reason to believe that the claim has been 14 submitted fraudulently; and 15 (e) the claim requires no special treatment that prevents timely payments from being made on the claim under the terms of the health 16 17 maintenance organization coverage for health care services. (2) If all or a portion of the claim is denied by the payer because: 18 19 (a) the claim is an ineligible claim; 20 (b) the claim submission is incomplete because the required 21 substantiating documentation has not been submitted to the payer; 22 (c) the diagnosis coding, procedure coding, or any other required information to be submitted with the claim is incorrect; 23 24 (d) the payer disputes the amount claimed; or 25 (e) the claim requires special treatment that prevents timely 26 payments from being made on the claim under the terms of the health 27 maintenance organization coverage for health care services, the payer 28 shall notify the enrollee, or that enrollee's agent or assignee if the 29 health maintenance organization coverage for health care services 30 provides for assignment of benefits, in writing or by electronic means, 31 as appropriate, within 30 days, of the following: if all or a portion of 32 the claim is denied, all the reasons for the denial; if the claim lacks the required substantiating documentation, including incorrect coding, a 33 34 statement as to what substantiating documentation or other 35 information is required to complete adjudication of the claim; if the amount of the claim is disputed, a statement that it is disputed; and if 36 37 the claim requires special treatment that prevents timely payments 38 from being made, a statement of the special treatment to which the 39 claim is subject. 40 (3) Any portion of a claim that meets the criteria established in 41 paragraph (1) of this subsection shall be paid by the payer in accordance with the time limit established in paragraph (1) of this 42 43 subsection. 44 (4) A payer shall acknowledge receipt of a claim submitted by 45 electronic means from a health care provider or enrollee, no later than 46 two working days following receipt of the transmission of the claim.

1 (5) If a payer subject to the provisions of P.L.1983, c.320 2 (C.17:33A-1 et seq.) has reason to believe that a claim has been 3 submitted fraudulently, it shall investigate the claim in accordance with 4 its fraud prevention plan established pursuant to section 1 of P.L.1993, c.362 (C.17:33A-15), or refer the claim, together with supporting 5 6 documentation, to the Office of the Insurance Fraud Prosecutor in the 7 Department of Law and Public Safety established pursuant to section 8 32 of P.L.1998, c.21 (C.17:33A-16). 9 (6) Payment of an eligible claim pursuant to paragraphs (1) and 10 (3) of this subsection shall be deemed to be overdue if not remitted to 11 the claimant or his agent by the payer on or before the 30th calendar 12 day or the time limit established by the Medicare program, whichever 13 is earlier, following receipt by the payer of a claim submitted by 14 electronic means and on or before the 40th calendar day following 15 receipt of a claim submitted by other than electronic means. 16 In the event payment is withheld on all or a portion of a claim by a payer pursuant to subparagraph (b) of paragraph (2) of this 17 subsection, the claims payment shall be overdue if not remitted to the 18 19 claimant or his agent by the payer on or before the 30th calendar day 20 or the time limit established by the Medicare program, whichever is 21 earlier, for claims submitted by electronic means and the 40th calendar 22 day for claims submitted by other than electronic means, following 23 receipt by the payer of the required documentation or modification of 24 an initial submission. 25 (7) An overdue payment shall bear simple interest at the rate of 26 10% per annum. 27 e. As used in this subsection, "insured claim" or "claim" means a 28 claim by an enrollee for payment of benefits under an insured health 29 maintenance organization contract for which the financial obligation 30 for the payment of a claim under the health maintenance organization 31 coverage for health care services rests upon the health maintenance organization.³ 32 33 34 8. a. Within 180 days of the adoption of a timetable for implementation pursuant to section 1 of P.L., c. (C.)(pending 35 before the Legislature as this bill), a dental service corporation, or a 36 37 subsidiary that processes health care benefits claims as a third party 38 administrator, shall demonstrate to the satisfaction of the 39 Commissioner of Banking and Insurance that it will adopt and 40 implement all of the standards to receive and transmit health care 41 transactions electronically, according to the corresponding timetable, 42 ¹and otherwise comply with the provisions of this section, as a 43 condition of its continued authorization to do business in this State. 44 The Commissioner of Banking and Insurance may grant extensions 45 or waivers of the implementation requirement when it has been

46 demonstrated to the commissioner's satisfaction that compliance with

the timetable for implementation will result in an undue hardship to a
 dental service corporation, its subsidiary or its covered persons.

3 b. Within 12 months of the adoption of regulations establishing 4 standard health care enrollment and claim forms by the Commissioner of Banking and Insurance pursuant to section 1 of P.L., c. 5 6)(pending before the Legislature as this bill), a dental service (C. corporation or a subsidiary that processes health care benefits claims 7 8 as a third party administrator shall use the standard health care 9 enrollment and claim forms in connection with all group and individual contracts issued, delivered, executed or renewed in this State. 10

c. ¹[Effective two years after the effective date of P.L., c.
(C.) (pending before the Legislature as this bill):

(1) <u>Twelve months after the adoption of regulations establishing</u> 13 14 standard health care enrollment and claim forms by the Commissioner of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 15 (pending before the Legislature as this bill),¹ a dental service 16 corporation shall require that health care providers file all claims for 17 18 payment for dental services. A covered person who receives dental 19 services shall not be required to submit a claim for payment, but 20 notwithstanding the provisions of this subsection to the contrary, a 21 covered person shall be permitted to submit a claim on his own behalf, 22 at the covered person's option.

¹[(2) a dental service corporation shall not restrict the subscriber's
right to assign any payment owed to the health care provider; and

25 (3) all]. <u>All</u>¹ claims shall be filed using the standard ¹<u>health care</u>¹
26 claim form ³<u>applicable to the contract</u>³.

d. 3 [(1) 1 [For the two-year period beginning on the effective date 27 28 of P.L., c. (C.)(pending before the Legislature as this bill) 29 Twelve months after the adoption of regulations establishing standard 30 health care enrollment and claim forms by the Commissioner of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 31 (pending before the Legislature as this bill)¹, a dental service 32 corporation shall reimburse all clean claims that are filed electronically 33 34 by a provider or a subscriber for payment under a group or individual dental service corporation contract, within ¹[30 days after receipt of 35 the claim by the dental service corporation] the applicable number of 36 calendar days established for payment of claims in the Medicare 37 program pursuant to $42 \text{ U.S.C.s.} 1395 \text{u}(\text{c})(2)(\text{B})^1$. 38

39 If a claim or portion of a claim that is submitted electronically is 40 contested or denied by the dental service corporation, the person or 41 entity who filed the claim shall be notified in writing or electronically, 42 as appropriate, within 30 days after receipt of the claim by the dental 43 service corporation, that the claim is contested or denied, but the 44 uncontested portion of the claim, if any, shall be paid within 30 days 45 after receipt of the claim by the dental service corporation. The notice 46 that a claim is contested or denied shall identify the contested portion

1 of the claim and the reasons for contesting or denying the claim.

¹[(2) Effective two years after the effective date of P.L., c.
(C.) (pending before the Legislature as this bill), a dental service
corporation shall reimburse all clean claims that are filed electronically
by a provider or a subscriber for payment under a group or individual
dental service corporation contract, within 17 days after receipt of the
claim by the dental service corporation.

8 If a claim or portion of a claim that is submitted electronically is 9 contested or denied by the dental service corporation, the person or 10 entity who filed the claim shall be notified in writing or electronically, as appropriate, within 17 days after receipt of the claim by the dental 11 service corporation, that the claim is contested or denied, but the 12 uncontested portion of the claim, if any, shall be paid within 30 days 13 14 after receipt of the claim by the dental service corporation. The notice 15 that a claim is contested or denied shall identify the contested portion 16 of the claim and the reasons for contesting or denying the claim.

17 (3)] (2)¹ Payment shall be treated as being made on the date a 18 draft or other valid instrument which is equivalent to payment was 19 placed in the United States mail in a properly addressed, postpaid 20 envelope or, if not so posted, on the date of delivery, or the date of 21 electronic fund transfer. An overdue payment shall bear simple 22 interest at the rate of 10% per year.

¹[(4)] (3)¹ For the purposes of this section, "clean claim" has the same meaning given the term in the federal Medicare program pursuant to 42 U.S.C.s.1395u(c)(2)(B).]

26 (1) Effective 180 days after the effective date of P.L., c. 27 (pending before the Legislature as this bill), a dental service 28 corporation or its agent, hereinafter the payer, shall remit payment for 29 every insured claim submitted by a subscriber or that subscriber's agent or assignee if the contract provides for assignment of benefits, 30 31 no later than the 30th calendar day following receipt of the claim by 32 the payer or no later than the time limit established for the payment of 33 claims in the Medicare program pursuant to 34 42U.S.C.s.1395u(c)(2)(B), whichever is earlier, if the claim is 35 submitted by electronic means, and no later than the 40th calendar day 36 following receipt if the claim is submitted by other than electronic 37 means, if: 38 (a) the claim is an eligible claim for a health care service provided 39 by an eligible health care provider to a covered person under the 40 contract; 41 (b) the claim has no material defect or impropriety, including, but 42 not limited to, any lack of required substantiating documentation or 43 incorrect coding; 44 (c) there is no dispute regarding the amount claimed;

45 (d) the payer has no reason to believe that the claim has been
46 submitted fraudulently; and

1 (e) the claim requires no special treatment that prevents timely 2 payments from being made on the claim under the terms of the 3 contract. 4 (2) If all or a portion of the claim is denied by the payer because: 5 (a) the claim is an ineligible claim; (b) the claim submission is incomplete because the required 6 7 substantiating documentation has not been submitted to the payer; 8 (c) the diagnosis coding, procedure coding, or any other required 9 information to be submitted with the claim is incorrect; 10 (d) the payer disputes the amount claimed; or 11 (e) the claim requires special treatment that prevents timely payments from being made on the claim under the terms of the 12 13 contract, the payer shall notify the subscriber, or that subscriber's 14 agent or assignee if the contract provides for assignment of benefits, 15 in writing or by electronic means, as appropriate, within 30 days, of 16 the following: if all or a portion of the claim is denied, all the reasons 17 for the denial; if the claim lacks the required substantiating 18 documentation, including incorrect coding, a statement as to what 19 substantiating documentation or other information is required to 20 complete adjudication of the claim; if the amount of the claim is 21 disputed, a statement that it is disputed; and if the claim requires 22 special treatment that prevents timely payments from being made, a statement of the special treatment to which the claim is subject. 23 24 (3) Any portion of a claim that meets the criteria established in 25 paragraph (1) of this subsection shall be paid by the payer in 26 accordance with the time limit established in paragraph (1) of this 27 subsection. 28 (4) A payer shall acknowledge receipt of a claim submitted by 29 electronic means from a health care provider or subscriber, no later 30 than two working days following receipt of the transmission of the 31 claim. 32 (5) If a payer subject to the provisions of P.L.1983, c.320 33 (C.17:33A-1 et seq.) has reason to believe that a claim has been 34 submitted fraudulently, it shall investigate the claim in accordance with 35 its fraud prevention plan established pursuant to section 1 of P.L.1993, c.362 (C.17:33A-15), or refer the claim, together with supporting 36 37 documentation, to the Office of the Insurance Fraud Prosecutor in the 38 Department of Law and Public Safety established pursuant to section 39 32 of P.L.1998, c.21 (C.17:33A-16). 40 (6) Payment of an eligible claim pursuant to paragraphs (1) and 41 (3) of this subsection shall be deemed to be overdue if not remitted to 42 the claimant or his agent by the payer on or before the 30th calendar day or the time limit established by the Medicare program, whichever 43 44 is earlier, following receipt by the payer of a claim submitted by 45 electronic means and on or before the 40th calendar day following receipt of a claim submitted by other than electronic means. 46

1 In the event payment is withheld on all or a portion of a claim by 2 a payer pursuant to subparagraph (b) of paragraph (2) of this 3 subsection, the claims payment shall be overdue if not remitted to the 4 claimant or his agent by the payer on or before the 30th calendar day or the time limit established by the Medicare program, whichever is 5 6 earlier, for claims submitted by electronic means and the 40th calendar 7 day for claims submitted by other than electronic means, following 8 receipt by the payer of the required documentation or modification of 9 an initial submission. 10 (7) An overdue payment shall bear simple interest at the rate of 11 10% per annum. e. As used in this subsection, "insured claim" or "claim" means a 12 13 claim by a subscriber for payment of benefits under an insured dental 14 service corporation contract for which the financial obligation for the 15 payment of a claim under the contract rests upon the dental service corporation.³ 16 17 18 9. a. Within 180 days of the adoption of a timetable for 19 implementation pursuant to section 1 of P.L., c. (C.)(pending 20 before the Legislature as this bill), a dental plan organization, or a 21 subsidiary that processes health care benefits claims as a third party 22 administrator, shall demonstrate to the satisfaction of the 23 Commissioner of Banking and Insurance that it will adopt and implement all of the standards to receive and transmit health care 24 transactions electronically, according to the corresponding timetable, 25 ¹and otherwise comply with the provisions of this section, ¹ as a 26 27 condition of its continued authorization to do business in this State. 28 The Commissioner of Banking and Insurance may grant extensions 29 or waivers of the implementation requirement when it has been 30 demonstrated to the commissioner's satisfaction that compliance with the timetable for implementation will result in an undue hardship to a 31 32 dental plan organization, its subsidiary or its covered enrollees. 33 b. Within 12 months of the adoption of regulations establishing 34 standard health care enrollment and claim forms by the Commissioner of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 35 36 (pending before the Legislature as this bill), a dental plan organization 37 or a subsidiary that processes health care benefits claims as a third 38 party administrator shall use the standard health care enrollment and 39 claim forms in connection with all group and individual contracts 40 issued, delivered, executed or renewed in this State. c. ¹[Effective two years after the effective date of P.L., c. (C.) 41 42 (pending before the Legislature as this bill): 43 (1) <u>Twelve months after the adoption of regulations establishing</u> 44 standard health care enrollment and claim forms by the Commissioner of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 45 (pending before the Legislature as this bill),¹ a dental plan organization 46

shall require that health care providers file all claims for payment for
 dental services. A covered person who receives dental services shall
 not be required to submit a claim for payment, but notwithstanding the
 provisions of this subsection to the contrary, a covered person shall be
 permitted to submit a claim on his own behalf, at the covered person's
 option

7 ¹[(2) a dental plan organization shall not restrict the enrollee's
8 right to assign any payment owed to the health care provider; and

9 (3) all]. <u>All</u>¹ claims shall be filed using the standard ¹<u>health care</u>¹
10 claim form ³<u>applicable to the contract</u>³.

d. 3 [(1) 1 [For the two-year period beginning on the effective date 11)(pending before the Legislature as this bill)] 12 of P.L., c. (C. 13 Twelve months after the adoption of regulations establishing standard 14 health care enrollment and claim forms by the Commissioner of 15 Banking and Insurance pursuant to section 1 of P.L., c. (C.) 16 (pending before the Legislature as this bill)¹, a dental plan organization shall reimburse all clean claims that are filed electronically by a 17 provider or an enrollee for payment under group or individual dental 18 plan organization coverage for dental services, within ¹[30 days after 19 20 receipt of the claim by the dental plan organization] the applicable 21 number of calendar days established for payment of claims in the 22 <u>Medicare program pursuant to 42 U.S.C.s.1395u(c)(2)(B)</u>¹.

23 If a claim or portion of a claim that is submitted electronically is contested or denied by the dental plan organization, the person or 24 25 entity who filed the claim shall be notified in writing or electronically, 26 as appropriate, within 30 days after receipt of the claim by the dental 27 plan organization, that the claim is contested or denied, but the 28 uncontested portion of the claim, if any, shall be paid within 30 days 29 after receipt of the claim by the dental plan organization. The notice 30 that a claim is contested or denied shall identify the contested portion 31 of the claim and the reasons for contesting or denying the claim.

¹[(2) Effective two years after the effective date of P.L., c. (C.) (pending before the Legislature as this bill), a dental plan organization shall reimburse all clean claims that are filed electronically by a provider or an enrollee for payment under group or individual dental plan organization coverage for dental services, within 17 days after receipt of the claim by the dental plan organization.

38 If a claim or portion of a claim that is submitted electronically is 39 contested or denied by the dental plan organization, the person or 40 entity who filed the claim shall be notified in writing or electronically, 41 as appropriate, within 17 days after receipt of the claim by the dental 42 plan organization, that the claim is contested or denied, but the 43 uncontested portion of the claim, if any, shall be paid within 30 days 44 after receipt of the claim by the dental plan organization. The notice 45 that a claim is contested or denied shall identify the contested portion 46 of the claim and the reasons for contesting or denying the claim.

1 (3) $\underline{(2)}^{1}$ Payment shall be treated as being made on the date a draft or other valid instrument which is equivalent to payment was 2 3 placed in the United States mail in a properly addressed, postpaid 4 envelope or, if not so posted, on the date of delivery, or the date of 5 electronic fund transfer. An overdue payment shall bear simple interest at the rate of 10% per year. 6 $[(4)] (3)^1$ For the purposes of this section, "clean claim" has the 7 same meaning given the term in the federal Medicare program 8 9 pursuant to 42 U.S.C.s.1395u(c)(2)(B). 10 (1) Effective 180 days after the effective date of P.L., c. (pending before the Legislature as this bill), a dental plan organization 11 12 or its agent, hereinafter the payer, shall remit payment for every 13 insured claim submitted by an enrollee or that enrollee's agent or 14 assignee if the contract provides for assignment of benefits, no later 15 than the 30th calendar day following receipt of the claim by the payer or no later than the time limit established for the payment of claims in 16 17 the Medicare program pursuant to 42U.S.C.s.1395u(c)(2)(B), 18 whichever is earlier, if the claim is submitted by electronic means, and 19 no later than the 40th calendar day following receipt if the claim is 20 submitted by other than electronic means, if: 21 (a) the claim is an eligible claim for a health care service provided 22 by an eligible health care provider to a covered person under the 23 contract; 24 (b) the claim has no material defect or impropriety, including, but 25 not limited to, any lack of required substantiating documentation or 26 incorrect coding; 27 (c) there is no dispute regarding the amount claimed; 28 (d) the payer has no reason to believe that the claim has been 29 submitted fraudulently; and 30 (e) the claim requires no special treatment that prevents timely 31 payments from being made on the claim under the terms of the 32 contract. 33 (2) If all or a portion of the claim is denied by the payer because: 34 (a) the claim is an ineligible claim; 35 (b) the claim submission is incomplete because the required 36 substantiating documentation has not been submitted to the payer; (c) the diagnosis coding, procedure coding, or any other required 37 38 information to be submitted with the claim is incorrect; 39 (d) the payer disputes the amount claimed; or 40 (e) the claim requires special treatment that prevents timely 41 payments from being made on the claim under the terms of the contract, the payer shall notify the enrollee, or that enrollee's agent or 42 43 assignee if the contract provides for assignment of benefits, in writing 44 or by electronic means, as appropriate, within 30 days, of the 45 following: if all or a portion of the claim is denied, all the reasons for

46 the denial; if the claim lacks the required substantiating

1 documentation, including incorrect coding, a statement as to what 2 substantiating documentation or other information is required to 3 complete adjudication of the claim; if the amount of the claim is 4 disputed, a statement that it is disputed; and if the claim requires special treatment that prevents timely payments from being made, a 5 statement of the special treatment to which the claim is subject. 6 (3) Any portion of a claim that meets the criteria established in 7 8 paragraph (1) of this subsection shall be paid by the payer in 9 accordance with the time limit established in paragraph (1) of this 10 subsection. 11 (4) A payer shall acknowledge receipt of a claim submitted by 12 electronic means from a health care provider or enrollee, no later than 13 two working days following receipt of the transmission of the claim. 14 (5) If a payer subject to the provisions of P.L.1983, c.320 15 (C.17:33A-1 et seq.) has reason to believe that a claim has been submitted fraudulently, it shall investigate the claim in accordance with 16 its fraud prevention plan established pursuant to section 1 of P.L.1993, 17 18 c.362 (C.17:33A-15), or refer the claim, together with supporting 19 documentation, to the Office of the Insurance Fraud Prosecutor in the 20 Department of Law and Public Safety established pursuant to section 21 32 of P.L.1998, c.21 (C.17:33A-16). 22 (6) Payment of an eligible claim pursuant to paragraphs (1) and (3) of this subsection shall be deemed to be overdue if not remitted to 23 24 the claimant or his agent by the payer on or before the 30th calendar 25 day or the time limit established by the Medicare program, whichever 26 is earlier, following receipt by the payer of a claim submitted by 27 electronic means and on or before the 40th calendar day following 28 receipt of a claim submitted by other than electronic means. 29 In the event payment is withheld on all or a portion of a claim by 30 a payer pursuant to subparagraph (b) of paragraph (2) of this 31 subsection, the claims payment shall be overdue if not remitted to the 32 claimant or his agent by the payer on or before the 30th calendar day or the time limit established by the Medicare program, whichever is 33 34 earlier, for claims submitted by electronic means and the 40th calendar 35 day for claims submitted by other than electronic means, following receipt by the payer of the required documentation or modification of 36 37 an initial submission. 38 (7) An overdue payment shall bear simple interest at the rate of 39 10% per annum. 40 e. As used in this subsection, "insured claim" or "claim" means a 41 claim by an enrollee for payment of benefits under an insured dental plan organization contract for which the financial obligation for the 42 payment of a claim under the contract rests upon the dental plan 43 44 organization.³ 45

46 10. a. Within 180 days of the adoption of a timetable for

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implementation pursuant to section 1 of P.L., c. (C.)(pending 1 2 before the Legislature as this bill), a prepaid prescription service 3 organization, or a subsidiary that processes health care benefits claims 4 as a third party administrator, shall demonstrate to the satisfaction of the Commissioner of Banking and Insurance that it will adopt and 5 6 implement all of the standards to receive and transmit health care transactions electronically, according to the corresponding timetable, 7 ¹and otherwise comply with the provisions of this section.¹ as a 8 condition of its continued authorization to do business in this State. 9 10 The Commissioner of Banking and Insurance may grant extensions

or waivers of the implementation requirement when it has been demonstrated to the commissioner's satisfaction that compliance with the timetable for implementation will result in an undue hardship to a prepaid prescription service organization, its subsidiary or its covered enrollees.

16 b. Within 12 months of the adoption of regulations establishing standard health care enrollment and claim forms by the Commissioner 17 18 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 19 (pending before the Legislature as this bill), a prepaid prescription 20 service organization or a subsidiary that processes health care benefits 21 claims as a third party administrator shall use the standard health care 22 enrollment and claim forms in connection with all contracts issued, 23 delivered, executed or renewed in this State.

c. ¹[Effective two years after the effective date of P.L., c. (C.)
(pending before the Legislature as this bill):

(1) <u>Twelve months after the adoption of regulations establishing</u> 26 27 standard health care enrollment and claim forms by the Commissioner 28 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) (pending before the Legislature as this bill),¹ a prepaid prescription 29 service organization shall require that health care providers file all 30 31 claims for payment for health care services. A covered person who 32 receives health care services shall not be required to submit a claim for 33 payment, but notwithstanding the provisions of this subsection to the 34 contrary, a covered person shall be permitted to submit a claim on his 35 own behalf, at the covered person's option

¹[(2) a prepaid prescription service organization shall not restrict
the enrollee's right to assign any payment owed to the health care
provider; and

39 (3) all]. <u>All</u>¹ claims shall be filed using the standard ¹<u>health care</u>¹
40 claim form ³<u>applicable to the contract</u>³.

d. ³[(1) ¹[For the two-year period beginning on the effective date
of P.L., c. (C.)(pending before the Legislature as this bill)]
Twelve months after the adoption of regulations establishing standard
health care enrollment and claim forms by the Commissioner of
Banking and Insurance pursuant to section 1 of P.L., c. (C.)
(pending before the Legislature as this bill)¹, a prepaid prescription

1 service organization shall reimburse all clean claims that are filed 2 electronically by a provider or an enrollee for payment under a prepaid prescription service organization contract, within ¹[30 days 3 4 after receipt of the claim by the prepaid prescription service 5 organization] the applicable number of calendar days established for payment of claims in the Medicare program pursuant to 6 7 $42 \text{ U.S.C.s.} 1395 \text{u}(\text{c})(2)(\text{B})^{1}$.

8 If a claim or portion of a claim that is submitted electronically is 9 contested or denied by the prepaid prescription service organization, 10 the person or entity who filed the claim shall be notified in writing or 11 electronically, as appropriate, within 30 days after receipt of the claim 12 by the prepaid prescription service organization, that the claim is 13 contested or denied, but the uncontested portion of the claim, if any, 14 shall be paid within 30 days after receipt of the claim by the prepaid 15 prescription service organization. The notice that a claim is contested or denied shall identify the contested portion of the claim and the 16 17 reasons for contesting or denying the claim.

¹[(2) Effective two years after the effective date of P.L., c. 18 19 (C.) (pending before the Legislature as this bill), a prepaid 20 prescription service organization shall reimburse all clean claims that 21 are filed electronically by a provider or an enrollee for payment under 22 a prepaid prescription service organization contract, within 17 days after receipt of the claim by the prepaid prescription service 23 24 organization.

If a claim or portion of a claim that is submitted electronically is 25 26 contested or denied by the prepaid prescription service organization, 27 the person or entity who filed the claim shall be notified in writing or 28 electronically, as appropriate, within 17 days after receipt of the claim 29 by the prepaid prescription service organization, that the claim is 30 contested or denied, but the uncontested portion of the claim, if any, 31 shall be paid within 30 days after receipt of the claim by the prepaid 32 prescription service organization. The notice that a claim is contested 33 or denied shall identify the contested portion of the claim and the reasons for contesting or denying the claim. 34

(3) (2)¹ Payment shall be treated as being made on the date a 35 draft or other valid instrument which is equivalent to payment was 36 placed in the United States mail in a properly addressed, postpaid 37 38 envelope or, if not so posted, on the date of delivery, or the date of 39 electronic fund transfer. An overdue payment shall bear simple 40 interest at the rate of 10% per year.

41 $[(4)] (3)^1$ For the purposes of this section, "clean claim" has the 42 same meaning given the term in the federal Medicare program 43 pursuant to 42 U.S.C.s.1395u(c)(2)(B).

44 (1) Effective 180 days after the effective date of P.L., c. 45 (pending before the Legislature as this bill), a prepaid prescription service organization or its agent, hereinafter the payer, shall remit 46

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1 payment for every insured claim submitted by an enrollee or that 2 enrollee's agent or assignee if the contract provides for assignment of 3 benefits, no later than the 30th calendar day following receipt of the 4 claim by the payer or no later than the time limit established for the payment of claims in the Medicare program pursuant to 5 42U.S.C.s.1395u(c)(2)(B), whichever is earlier, if the claim is 6 7 submitted by electronic means, and no later than the 40th calendar day 8 following receipt if the claim is submitted by other than electronic 9 means, if: 10 (a) the claim is an eligible claim for a health care service provided 11 by an eligible health care provider to a covered person under the contract; 12 13 (b) the claim has no material defect or impropriety, including, but 14 not limited to, any lack of required substantiating documentation or 15 incorrect coding; 16 (c) there is no dispute regarding the amount claimed; 17 (d) the payer has no reason to believe that the claim has been 18 submitted fraudulently; and 19 (e) the claim requires no special treatment that prevents timely 20 payments from being made on the claim under the terms of the 21 contract. 22 (2) If all or a portion of the claim is denied by the payer because: 23 (a) the claim is an ineligible claim; 24 (b) the claim submission is incomplete because the required substantiating documentation has not been submitted to the payer; 25 (c) the diagnosis coding, procedure coding, or any other required 26 27 information to be submitted with the claim is incorrect; 28 (d) the payer disputes the amount claimed; or 29 (e) the claim requires special treatment that prevents timely 30 payments from being made on the claim under the terms of the 31 contract, the payer shall notify the enrollee, or that enrollee's agent or 32 assignee if the contract provides for assignment of benefits, in writing or by electronic means, as appropriate, within 30 days, of the 33 34 following: if all or a portion of the claim is denied, all the reasons for the denial; if the claim lacks the required substantiating 35 documentation, including incorrect coding, a statement as to what 36 37 substantiating documentation or other information is required to 38 complete adjudication of the claim; if the amount of the claim is 39 disputed, a statement that it is disputed; and if the claim requires 40 special treatment that prevents timely payments from being made, a 41 statement of the special treatment to which the claim is subject. 42 (3) Any portion of a claim that meets the criteria established in 43 paragraph (1) of this subsection shall be paid by the payer in 44 accordance with the time limit established in paragraph (1) of this 45 subsection. 46 (4) A payer shall acknowledge receipt of a claim submitted by

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1 electronic means from a health care provider or enrollee, no later than 2 two working days following receipt of the transmission of the claim. 3 (5) If a payer subject to the provisions of P.L.1983, c.320 4 (C.17:33A-1 et seq.) has reason to believe that a claim has been 5 submitted fraudulently, it shall investigate the claim in accordance with 6 its fraud prevention plan established pursuant to section 1 of P.L.1993, 7 c.362 (C.17:33A-15), or refer the claim, together with supporting 8 documentation, to the Office of the Insurance Fraud Prosecutor in the 9 Department of Law and Public Safety established pursuant to section 32 of P.L.1998, c.21 (C.17:33A-16). 10 11 (6) Payment of an eligible claim pursuant to paragraphs (1) and 12 (3) of this subsection shall be deemed to be overdue if not remitted to 13 the claimant or his agent by the payer on or before the 30th calendar 14 day or the time limit established by the Medicare program, whichever 15 is earlier, following receipt by the payer of a claim submitted by electronic means and on or before the 40th calendar day following 16 receipt of a claim submitted by other than electronic means. 17 18 In the event payment is withheld on all or a portion of a claim by 19 a payer pursuant to subparagraph (b) of paragraph (2) of this 20 subsection, the claims payment shall be overdue if not remitted to the 21 claimant or his agent by the payer on or before the 30th calendar day 22 or the time limit established by the Medicare program, whichever is earlier, for claims submitted by electronic means and the 40th calendar 23 24 day for claims submitted by other than electronic means, following 25 receipt by the payer of the required documentation or modification of 26 an initial submission. 27 (7) An overdue payment shall bear simple interest at the rate of 28 10% per annum. 29 e. As used in this subsection, "insured claim" or "claim" means a 30 claim by an enrollee for payment of benefits under an insured prepaid 31 prescription service organization contract for which the financial 32 obligation for the payment of a claim under the contract rests upon the prepaid prescription service organization.³ 33 34 35 11. a. A taxpayer, except for a New Jersey S corporation whose 36 shareholders shall instead be allowed the credit provided by section 13 37 of P.L., c. (C.)(pending before the Legislature as this bill), shall 38 be allowed a credit against the tax liability imposed by section 5 of 39 P.L.1945, c.162 (C.54:10A-5) in an amount equal to 10% of the costs 40 of the taxpayer during a fiscal or calendar accounting year, referred to hereinafter in this section as a "tax year," ¹[beginning on or] ending¹ 41 after ¹[January, 1,] June 30,¹ ²[1998]1999 ² but before ¹[January] 42 July¹ 1, ²[2000] <u>2001</u>², for the purchase, lease or rental by the 43

44 taxpayer of electronic data interchange technology to be used to 45 receive and transmit health care information, or such proportion of 46 these costs as is determined by the director to be the proportion of the 37

1 use of the technology in this State, provided that:

2 (1) The taxpayer is a health care provider licensed pursuant to

3 Title 45 of the Revised Statutes or any other health care provider who

4 is eligible for reimbursement by health care benefits payers, and the

5 technology purchased, leased or rented is used or intended for use in

6 the health care provider's professional office;

7 (2) The taxpayer is a health care facility licensed pursuant to
8 P.L.1971, c.136 (C.26:2H-1 et seq.);

9 (3) The taxpayer is a dental plan organization authorized to issue 10 health benefits plans in this State;

(4) The taxpayer is an entity which processes claims for healthcare benefits or enrollments for health care benefits plans;

(5) The taxpayer is an employer which provides a comprehensive
self-funded health benefits plan to its employees or their dependents;
or

(6) The taxpayer is an information systems vendor that provides
software to support the transmission and receipt of health benefits
claims, inquiries about health benefits claims or claims payments,
health benefits plan enrollment transactions or health benefits-related
eligibility inquiries; and

21 (7) The technology purchased, leased or rented is primarily used 22 or intended for use, at a minimum, for one or more of the following applications in accordance with standards adopted by the 23 Commissioner of Banking and Insurance pursuant to section 1 of 24 25 P.L. , c. (C.)(pending before the Legislature as this bill): 26 submission of health benefits claims, inquiries about health benefits 27 claims and claims payments, health benefits plan enrollment 28 transactions or health benefits-related eligibility inquiries.

As used in this section, "electronic data interchange technology"
means computer equipment or software which permits the electronic
transmission of a business document in a standard format.

b. No credit shall be allowed under the "Manufacturing Equipment and Employment Investment Tax Credit Act," P.L.1993, c.171 (C.54:10A-5.16 et seq.), or under P.L.1993, c.170 (C.54:10A-5.4 et seq.) for property or expenditures for which a credit is allowed, or which are includable in the calculation of a credit allowed, under this section.

38 The tax imposed for a fiscal or calendar accounting year c. 39 pursuant to section 5 of P.L.1945, c.162 shall first be reduced by the 40 amount of any credit allowed pursuant to this section and then by any other statutory credits allowed against the tax. The credit allowed 41 42 under this section shall be applied in the order of the credits' tax years. 43 The amount of the credit applied under this section against the tax 44 imposed pursuant to section 5 of P.L.1945, c.162 for an accounting 45 year shall not exceed 50% of the tax liability otherwise due and shall not reduce the tax liability to an amount less than the statutory 46

minimum provided in subsection (e) of section 5 of P.L.1945, c.162.
The amount of tax year credit otherwise allowable under this section
which cannot be applied for the tax year due to the limitations of this
subsection may be carried over, if necessary, to the seven accounting
years following a credit's tax year.

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7 12. a. A taxpayer shall be allowed a credit against the tax liability 8 imposed by P.L.1945, c.132 (C.54:18A-1 et seq.) in an amount equal 9 to 10% of the costs of the taxpayer during a year, referred to 10 hereinafter in this section as the "tax year," beginning on or after January 1, ²[1998] <u>1999</u> ² but before January 1, ²[2000] <u>2001</u> ², for 11 the purchase, lease or rental by the taxpayer of electronic data 12 13 interchange technology to be used to receive and transmit health care 14 information, or such proportion of these costs as is determined by the 15 director to be the proportion of the use of the technology in this State, provided that the technology purchased, leased or rented is primarily 16 used or intended for use, at a minimum, for one or more of the 17 following applications in accordance with standards adopted by the 18 19 Commissioner of Banking and Insurance pursuant to section 1 of 20 P.L. , c. (C.)(pending before the Legislature as this bill): 21 submission of health benefits claims, inquiries about health benefits 22 claims, information about health benefits claims payments, health 23 benefits plan enrollment transactions, or health benefits-related 24 eligibility inquiries.

As used in this section, "electronic data interchange technology"
means computer equipment or software which permits the electronic
transmission of a business document in a standard format.

28 b. The tax imposed for a year pursuant to P.L.1945, c.132 shall 29 first be reduced by the amount of any credit allowed pursuant to this section and then by any other statutory credits allowed against the tax. 30 31 The credit allowed under this section shall be applied in the order of 32 the credits' tax years. The amount of the credit applied under this 33 section against the tax imposed pursuant to P.L.1945, c.132, for 34 premiums collected in a calendar year shall not exceed 50% of the tax 35 liability otherwise due. The amount of tax year credit otherwise 36 allowable under this section which cannot be applied for the tax year 37 due to the limitations of this subsection may be carried over, if 38 necessary, to the seven accounting years following a credit's tax year. 39

13. a. A taxpayer shall be allowed a credit against the tax
otherwise due pursuant to N.J.S.54A:1-1 et seq. in an amount equal
to 10% of the costs of the taxpayer during a taxable year beginning on
or after January 1, ²[1998] <u>1999</u> ² but before January 1, ²[2000]
<u>2001</u> ², for the purchase, lease or rental by the taxpayer of electronic
data interchange technology to be used to receive and transmit health
care information, or such proportion of these costs as is determined by

the director to be the proportion of the use of the technology in this
 State, provided that:

3 (1) The taxpayer is a health care provider licensed pursuant to
4 Title 45 of the Revised Statutes or any other health care provider
5 reimbursable by health care benefits payers, and the technology
6 purchased, leased or rented is used or intended for use in the health
7 care provider's professional office;

8 (2) The taxpayer processes claims for health care benefits or9 enrollments for health care benefits plans;

(3) The taxpayer provides a comprehensive self-funded healthbenefits plan to the taxpayer's employees or their dependents; or

(4) The taxpayer is an information systems vendor that provides
software to support the transmission and receipt of health benefits
claims, inquiries about health benefits claims or claims payments,
health benefits plan enrollment transactions or health benefits-related
eligibility inquiries; and

(5) The technology purchased, leased or rented is primarily used 17 or intended for use, at a minimum, for one or more of the following 18 19 applications in accordance with standards adopted by the 20 Commissioner of Banking and Insurance pursuant to section 1 of 21 P.L., c. (C.)(pending before the Legislature as this bill): 22 submission of health benefits claims, inquiries about health benefits 23 claims or claims payments, health benefits plan enrollment transactions or health benefits-related eligibility inquiries. 24

As used in this section, "electronic data interchange technology"
means computer equipment or software which permits the electronic
transmission of a business document in a standard format.

28 b. If the taxpayer is a partner in a partnership, a member of an 29 association or a shareholder in a New Jersey S corporation, the credit 30 shall be allocated to each partner of the partnership, member of the 31 association or shareholder in the New Jersey S corporation in 32 proportion to the partner's, member's or shareholder's share of the 33 income or gain received by the partnership, association or New Jersey 34 S corporation for its taxable year ending within or with the partner's, member's or shareholder's taxable year. 35

36 c. The amount of the credit claimed for the taxable year shall not
37 exceed 50% of the tax liability that would be otherwise due for that
38 year.

d. The amount of the credit shall be applied during the taxable year in which the cost is incurred against any tax liability otherwise due before other credits permitted pursuant to law are applied. ²[If the credit reduces the taxpayer's tax liability to zero, the remaining amount of the credit shall not be considered an overpayment of the tax.]²

The Commissioner of Health and Senior Services, in 1 14. 2 consultation with the Commissioner of Banking and Insurance, shall 3 establish an advisory board to make recommendations to the 4 commissioners on health information electronic data interchange technology policy and measures to protect the confidentiality of 5 6 medical information. The members of the board shall include, at a 7 minimum, representation from health insurance carriers, health care 8 professionals and facilities, higher education, business and organized 9 labor, and health care consumers. The members of the board shall 10 serve without compensation but shall be entitled to reimbursement for reasonable expenses incurred in the performance of their duties. 11 12

15. 13 The Commissioner of Health and Senior Services, in 14 conjunction with the Commissioner of Banking and Insurance, shall 15 present an annual report to the Governor and the Legislature on the development and use of health information electronic data interchange 16 technology in New Jersey. The report shall be prepared ¹[with the 17 cooperation and assistance of the New Jersey Institute of Technology 18 and Thomas Edison State College and $]^1$ in consultation with the 19 20 advisory board established pursuant to section 14 of P.L., c. (C.) 21 (pending before the Legislature as this bill). The report shall include 22 any recommendations, including proposals for regulatory and 23 legislative changes, to promote the development and use of health information electronic data interchange technology in this State. 24

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26 16. Effective ¹ [two years after the date of enactment of P.L., c. (C.)(pending before the Legislature as this bill),] <u>12 months after</u> 27 28 the adoption of regulations establishing standard health care 29 enrollment and claim forms by the Commissioner of Banking and Insurance pursuant to section 1 of P.L., c. (C.) (pending before 30 the Legislature as this bill)¹, a health care professional licensed 31 32 pursuant to Title 45 of the Revised Statutes is responsible for filing all 33 claims for third party payment, including claims filed on behalf of the licensed professional's patient for any health care service provided by 34 35 the licensed professional that is eligible for third party payment, except that at the patient's option, the patient may file the claim for third party 36 payment. ³ The 37

a. In the case of a claim filed on behalf of the professional's 38 <u>patient</u>, the³ professional shall file 3 [a] the³ claim within 60 days of 39 the last date of service for a course of treatment, on the standard claim 40 form adopted by the Commissioner of Banking and Insurance pursuant 41 42 to section 1 of P.L., c. (C.) (pending before the Legislature as this 43 bill).

44 ³b. In the case of a claim in which the patient has assigned his 45 benefits to the professional, the professional shall file the claim within 46 180 days of the last date of service for a course of treatment, on the

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standard claim form adopted by the Commissioner of Banking and 1 2 Insurance pursuant to section 1 of P.L., c. (C.)(pending before the 3 Legislature as this bill). If the professional does not file the claim 4 within 180 days of the last date of service for a course of treatment, 5 the third party payer shall reserve the right to deny payment of the 6 claim, in accordance with regulations established by the Commissioner 7 of Banking and Insurance, and the professional shall be prohibited 8 from seeking any payment directly from the patient. 9 (1) In establishing the standards for denial of payment, the 10 Commissioner of Banking and Insurance shall consider the good faith use of information provided by the patient to the professional with 11 12 respect to the identity of the patient's third party payer, delays in filing 13 a claim related to coordination of benefits between third party payers 14 and any other factors the commissioner deems appropriate, and, 15 accordingly, shall define specific instances where the sanctions 16 permitted pursuant to this subsection shall not apply. 17 (2) A professional who fails to file a claim within 180 days and 18 whose claim for payment has been denied by the third party payer in 19 accordance with this subsection may, in the discretion of a judge of the 20 Superior Court, be permitted to refile the claim if the third party payer 21 has not been substantially prejudiced thereby. Application to the court 22 for permission to refile a claim shall be made within 14 days of notification of denial of payment and shall be made upon motion based 23 24 upon affidavits showing sufficient reasons for the failure to file the claim with the third party payer within 180 days. 25 c.³ ¹The provisions of this section shall not apply to any claims 26 filed pursuant to P.L.1972, c.70 (C.39:6A-1 et seq.).¹ 27 ${}^{3}\underline{d}.{}^{3}A$ health care professional who violates the provisions of 28 ³subsection a. of³ this section [shall] may ^bbe subject to 29 ¹[disciplinary action by the professional's respective licensing board] 30 31 a civil penalty of \$250 for each violation plus \$50 for each day after the 60th day that the provider fails to submit a claim. The penalty 32 33 shall be sued for and collected by the Division of Consumer Affairs in 34 the Department of Law and Public Safety pursuant to "the penalty 35 enforcement law," N.J.S.2A:58-1 et seq¹. 36 17. Effective ¹ [two years after the date of enactment of P.L., c. 37 38 (C.) (pending before the Legislature as this bill) <u>12 months after the</u> adoption of regulations establishing standard health care enrollment 39 40 and claim forms by the Commissioner of Banking and Insurance 41 pursuant to section 1 of P.L., c. (C.) (pending before the 42 Legislature as this bill)¹, a health care facility licensed pursuant to 43 P.L.1971, c.136 (C.26:2H-1 et seq.) is responsible for filing all claims 44 for third party payment, including claims filed on behalf of the health 45 care facility's patient for any health care service provided by the health 46 care facility that is eligible for third party payment, except that at the

patient's option, the patient may file the claim for third party payment. 1 2 ³ [The] a. In the case of a claim filed on behalf of the health care facility's 3 <u>patient</u>, the³ health care facility shall file 3 [a] the³ claim within 60 4 days of the last date of service for a course of treatment, on the 5 standard claim form adopted by the Commissioner of Banking and 6 Insurance pursuant to section 1 of P.L., c. (C.) (pending before 7 8 the Legislature as this bill). ³b. In the case of a claim in which the patient has assigned his 9 benefits to the health care facility, the health care facility shall file the 10 claim within 180 days of the last date of service for a course of 11 12 treatment, on the standard claim form adopted by the Commissioner 13 of Banking and Insurance pursuant to section 1 of P.L., c. 14 (C.)(pending before the Legislature as this bill). If the health care 15 facility does not file the claim within 180 days of the last date of service for a course of treatment, the third party payer shall reserve the 16 right to deny payment of the claim, in accordance with regulations 17 18 established by the Commissioner of Banking and Insurance, and the 19 health care facility shall be prohibited from seeking any payment 20 directly from the patient. 21 (1) In establishing the standards for denial of payment, the Commissioner of Banking and Insurance shall consider the length of 22 23 delay in filing the claim, the good faith use of information provided by the patient to the health care facility with respect to the identity of the 24 25 patient's third party payer, delays in filing a claim related to coordination of benefits between third party payers and any other 26 factors the commissioner deems appropriate, and, accordingly, shall 27 28 define specific instances where the sanctions permitted pursuant to this 29 subsection shall not apply. 30 (2) A health care facility which fails to file a claim within 180 days 31 and whose claim for payment has been denied by the third party payer in accordance with this subsection may, in the discretion of a judge of 32 33 the Superior Court, be permitted to refile the claim if the third party 34 payer has not been substantially prejudiced thereby. Application to the 35 court for permission to refile a claim shall be made within 14 days of notification of denial of payment and shall be made upon motion based 36 upon affidavits showing sufficient reasons for the failure to file the 37 claim with the third party payer within 180 days.³ 38 39 ${}^{3}c. {}^{3}$ The provisions of this section shall not apply to any claims filed pursuant to P.L.1972, c.70 (C.39:6A-1 et seq.).¹ 40 ³<u>d</u>.³A health care facility ³ [that] <u>which</u>³ violates the provisions of 41 ³subsection a. of ³ this section ¹[shall] may^1 be subject to ¹[such 42 penalties as the Department of Health and Senior Services shall 43 determine pursuant to sections 13 and 14 of P.L.1971, c.136 44 (C.26:2H-13 and 26:2H-14)] <u>a civil penalty of \$250 for each</u> 45 violation plus \$50 for each day after the 60th day that the health care 46

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facility fails to submit a claim. The penalty shall be sued for and 1 2 collected by the Department of Health and Senior Services pursuant to "the penalty enforcement law," N.J.S.2A:58-1 et seq¹. 3 4 5 18. The Commissioner of Banking and Insurance Commissioner, 6 in consultation with the Commissioner of Health and Senior Services, 7 shall adopt regulations to effectuate the purposes of sections 1 through 10 of this act, pursuant to the "Administrative Procedure Act," 8 P.L.1968, c.410 (C.52:14B-1 et seq.). ³To the extent practicable, the 9 regulations shall include any provisions the commissioner deems 10 appropriate that seek to reduce the amount of, or to consolidate, the 11 12 paper forms sent by hospital, medical, health and dental service 13 corporations, commercial insurers, health maintenance organizations, dental plan organizations and prepaid prescription service 14 15 organizations to health care providers and covered persons.³ 16 17 ¹19. Thomas A. Edison State College shall study and monitor the effectiveness of electronic data interchange technology in reducing 18 administrative costs, identify means by which new electronic data 19 interchange technology can be implemented to effect health care 20 21 system cost savings, and determine the extent of electronic data 22 interchange technology use in the State's health care system. The Departments of Health and Senior Services and Banking and 23 24 Insurance shall cooperate with and provide assistance to the college in 25 carrying out its study pursuant to this section. The college shall report to the Legislature and the Governor from 26 time to time on its findings and recommendations.¹ 27 28 ³20. Sections 78, 79, and 80 of P. L.1991, c.187 (C.17B:26-12.1, 29 17B:27-44.1 and 26:2J-5.1) are repealed.³ 30 31 32 ²[¹20. There is appropriated \$250,000 from the General Fund to the Department of State for a grant to Thomas A. Edison State 33 <u>College to carry out the purposes of section 19 of this act.</u>¹]² 34 35 ¹[19.] ²[21.¹] ³[20.²] 21.³ This act shall take effect 36 immediately¹[; and section 11 shall apply to the fiscal or calendar 37 accounting years beginning on or after July 1, 1998, section 12 shall 38 39 apply to calendar years beginning after July 1, 1998, and section 13 shall apply to taxable years beginning on or after January 1, 1998]¹.

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SENATE, No. 323

STATE OF NEW JERSEY 208th LEGISLATURE

PRE-FILED FOR INTRODUCTION IN THE 1998 SESSION

Sponsored by: Senator ROBERT E. LITTELL District 24 (Sussex, Hunterdon and Morris)

SYNOPSIS

Establishes health care information record confidentiality and security requirements for health care facilities and providers.

CURRENT VERSION OF TEXT

Introduced Pending Technical Review by Legislative Counsel.



1 AN ACT concerning health care information records and 2 supplementing Titles 26 and 45 of the Revised Statutes. 3 4 **BE IT ENACTED** by the Senate and General Assembly of the State 5 of New Jersey: 6 1. The Legislature finds and declares that: 7 8 a. Health care information is personal and sensitive information 9 that, if improperly used or released, may do significant harm to a 10 patient's interests in privacy and in health care, and may affect a 11 patient's ability to obtain employment, education, insurance, credit and 12 other necessities; 13 b. Patients need access to their own health care information as a 14 matter of fairness to enable them to make informed decisions about 15 their health care and to correct inaccurate or incomplete information 16 about themselves; 17 c. Persons receiving, maintaining and distributing health care 18 information need clear and certain rules for the handling, maintenance, 19 dissemination and disclosure of health care information; 20 d. In order to carry out their statutory responsibilities, including the investigation and prosecution of crime, the detection of fraud, the 21 protection of youth and the regulation of health care providers and 22 23 facilities, institutions and insurers, it is necessary that criminal and civil 24 regulatory agencies and the courts maintain their current level of 25 access to health care information; and 26 e. Health care information is obtained, used and disclosed in many 27 different contexts and for many different purposes, and a patient's 28 interest in the proper use and disclosure of his personal health care 29 information continues even when the information has been initially 30 disclosed and is held by other persons. 31 32 2. As used in sections 1 through 10 of this act: "Commissioner" means the Commissioner of Health. 33 "Health care" means any preventive, diagnostic, therapeutic, 34 rehabilitative, maintenance or palliative care, counseling, service, 35 36 examination or procedure provided by a health care facility with 37 respect to a patient's physical or mental condition, or affecting the structure or function of the human body or any part thereof, including, 38 39 but not limited to, the banking of blood, sperm, organs or any other 40 tissue, or a sale or dispensing of a drug, substance, device, equipment 41 or other item to a patient or for a patient's use pursuant to a 42 prescription. 43 "Health care facility" means a health care facility regulated by the 44 Department of Health pursuant to P.L.1971, c.136 (C.26:2H-1 et 45 seq.).

46 "Health care information" means any data or information, whether

oral or recorded in any form or medium, that identifies or can readily 1 2 be associated with the identity of a patient and relates to a patient's 3 health care, and is obtained in the course of a patient's health care from 4 a health care facility, the patient, a member of the patient's family, a person with whom the patient has a close personal relationship, or a 5 6 patient representative. 7 "Patient" means a person who receives or has received health care. 8 "Patient representative" means a person legally empowered to make 9 decisions about a patient's health care on the patient's behalf or the 10 administrator or executor of a deceased patient's estate. 11 "Record" means a patient's health care information record. 12 13 3. A health care facility is subject to the provisions of sections 1 14 through 10 of this act, notwithstanding the provisions of any other law 15 to the contrary, except as otherwise provided herein. 16 17 4. a. A record maintained by a health care facility is confidential and shall be disclosed only for the purposes authorized by this act. 18 19 b. A health care facility, in accordance with regulations adopted by 20 the commissioner, shall develop and implement a written policy 21 governing the confidentiality of records maintained by the facility. The 22 policy shall include procedures designed to ensure the security of its 23 records during storage, processing or transmission, either in electronic or other form, and shall stipulate that any person who is granted 24 25 access to a record maintained by the facility shall have previously 26 received and signed a form approved by the commissioner which 27 explains the facility's written confidentiality policy and obligates the person to abide thereby. 28

29 c. The content of a record may be disclosed in accordance with the 30 prior written authorization of the patient or patient representative, or 31 if the patient is legally incompetent or deceased, in accordance with 32 section 7 of this act, only if the authorization is provided on a form 33 and in a manner approved by the commissioner, in consultation with 34 the Commissioner of Insurance and the Director of the Division of Consumer Affairs in the Department of Law and Public Safety and the 35 purpose and period of time for which disclosure is authorized are 36 37 clearly stated on the authorization form.

38 The signing or authentication of a patient's or patient d. 39 representative's authorization for disclosure shall be considered 40 permission for disclosure only for the purposes explicitly contained in 41 the authorization and shall not be considered a waiver of any rights a 42 patient has under federal or State statute, court rule or common law. 43 e. If the patient's or patient representative's prior written 44 authorization is not obtained, the record shall be disclosed only under 45 the following conditions, except that nothing in this subsection shall be construed to permit the disclosure of a record to a person, agency 46

1 or other entity to whom disclosure is otherwise prohibited under State

2 or federal law:

3 (1) To the patient or the patient representative;

4 (2) To a health care provider who is providing health care to the
5 patient, except as the disclosure is limited or prohibited by the patient;
6 (3) To a member of the patient's immediate family, or to another
7 person with whom the patient is known to have a close personal
8 relationship, if the disclosure is made in accordance with good medical
9 or other professional practice, except as the disclosure is limited or
10 prohibited by the patient;

11 (4) To any person to the extent that person needs to know the 12 information in the record, if the holder of the record believes that the 13 disclosure will avoid or minimize imminent danger to the health or safety of the patient or any other person, or is necessary to alleviate 14 15 emergency circumstances affecting the health or safety of any person; (5) To federal, State or local government authorities, to the extent 16 that the holder of the record is required by law to report specific 17 health care information, when needed to determine compliance with 18 19 State or federal licensure, certification or registration requirements, or 20 when needed to protect the public health, including but not limited to 21 the reporting of child abuse or neglect, or to identify a deceased 22 patient based upon reasonable grounds that information in the record 23 is needed to assist in the identification;

(6) To qualified personnel for the purpose of conducting scientific
research, but a record shall be released for research only following
review of the research protocol by an institutional review board
constituted pursuant to federal regulation 45 C.F.R.§ 46.101 et seq.;
and the patient shall not be directly or indirectly identified in any
report of the research and research personnel shall not disclose the
person's identity in any manner;

31 (7) To qualified personnel for the purpose of conducting 32 management audits, financial audits or program evaluation; but the 33 personnel shall not directly or indirectly identify the patient in a report 34 of an audit or evaluation, or otherwise disclose the patient's identity in 35 any manner, and identifying information shall not be released to the 36 personnel unless it is vital to the audit or evaluation;

37 (8) To qualified personnel involved in medical education or in the
38 patient's diagnosis and treatment, except that disclosure is limited to
39 personnel directly involved in medical education or in the patient's
40 diagnosis and treatment;

41 (9) To federal, State or local government entities, including grand
42 juries, conducting a criminal investigation or carrying out the entity's
43 civil or administrative duties, as authorized by law;

44 (10) As permitted by rules and regulations adopted by the 45 commissioner; or

46 (11) In all other instances authorized by State or federal law.

f. Except if the information is disclosed pursuant to paragraph (9)
 of subsection e. of this section, a health care facility shall maintain as
 part of a record the following:

4 (1) information regarding each external disclosure of health care 5 information in that record, including, but not limited to: the name, 6 address and institutional affiliation, if any, of the person to whom the 7 health care information is disclosed; the date and purpose of the 8 disclosure; and, to the extent practicable, a description of the 9 information disclosed; and

(2) authorization by a patient or patient representative for
disclosure of health care information contained in the record and any
revocation thereof by the patient or patient representative; or

(3) if authorization was not obtained by a patient or patient
representative for disclosure of health care information contained in
the record, the authorization upon which the information was
disclosed.

g. The limits on disclosure set forth in this act shall continue toapply to a record after the patient is discharged from the health carefacility.

h. A record disclosed under this act shall be held confidential by
the recipient of the record and shall not be released by the recipient
unless the conditions of this act are met. A record which is received
by a public agency pursuant to this act may be used or released in
discharging the agency's law enforcement or other statutory
responsibilities. Any further release by a recipient agency must be
authorized by this act or be otherwise authorized by law.

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5. A patient or patient representative has the right to:

a. have access to health care information concerning the patient;

b. receive a copy of health care information from the patient's
record upon payment of a reasonable charge to a health care facility as
determined by the commissioner;

c. have a notation made in the patient's record, upon the request of
the patient or patient representative, which reflects: any amendment
to, or correction of, the information in the record, or any such change
proposed by the patient or patient representative with which the health
care facility disagrees in regard to the accuracy of the record; and

d. revoke at any time the patient's or patient representative's
authorization for disclosure of health care information contained in the
record, unless the disclosure is required to effectuate payment for
health care that has been provided to the patient, or other substantial
action has been taken in reliance on that authorization.

A patient may not maintain an action against a health care facility
or a person employed by a health care facility for disclosure of health
care information made in good faith reliance on the patient's or patient
representative's written authorization or authorization given pursuant

1 to section 7 of this act, if the facility or employee had no notice of the 2 revocation at the time the disclosure was made.

3

4 6. a. In addition to those disclosures otherwise permitted pursuant 5 to this act, a record may be disclosed by an order of a court of 6 competent jurisdiction which is granted pursuant to an application 7 showing good cause therefor. At a good cause hearing, the court shall 8 weigh the public interest and need for disclosure against the injury to: 9 the patient, the health care provider-patient relationship, or the services offered by the health care facility, and those provisions of 10 State or federal law which are intended to assure the confidentiality of 11 patient health care information. Upon the granting of the order, the 12 13 court, in determining the extent to which a disclosure of all or any part 14 of a record is necessary, shall impose appropriate safeguards to 15 prevent an unauthorized disclosure. b. The court shall deny an application for disclosure of a record 16 unless the court makes a specific finding that the health care facility 17 18 and the patient or patient representative were afforded the opportunity 19 to be represented at the hearing. 20 c. Nothing in this section shall be construed to authorize disclosure 21 of any confidential communication which is otherwise protected by 22 statute, court rule or common law. 23 24 7. a. When authorization is required for disclosure of the record 25 of a deceased or legally incompetent patient, the authorization shall be 26 obtained from any one of the following: 27 (1) From an executor, administrator of the estate, or patient 28 representative; 29 (2) From the patient's spouse or primary caretaking partner or, if none, by another member of the patient's family; or 30 31 (3) From the commissioner in the event that the commissioner 32 reasonably determines that a deceased patient has neither an 33 authorized representative or available next-of-kin. 34 b. When authorization is required for disclosure of the record of a

minor, it shall be obtained from the parent, guardian, or other 35 individual authorized under State law to act in the minor's behalf. 36

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38 8. a. If a health care facility or a person employed by a health care 39 facility, or a person who is granted access to a record maintained by 40 the facility, fails to comply with the provisions of this act, a patient or 41 other person whose rights are violated may apply to the Superior Court of this State, or any other court of competent jurisdiction, for 42 43 appropriate equitable relief.

44 b. A health care facility or a person employed by a health care 45 facility, or a person who is granted access to a record maintained by the facility, which discloses health care information in violation of the 46

provisions of this act shall be liable for damages sustained by the
 person about whom the information relates.

3 c. Each disclosure of a record made in violation of the provisions4 of this act is a separate and actionable offense.

d. In an action brought pursuant to this section, the court may
award the costs of the action and reasonable attorney's fees to the
prevailing party.

8 e. An action under this section shall be brought within two years
9 from the date that the alleged violation is or should have been
10 discovered.

11

9. a. A person who, under false or fraudulent pretenses, requests
or obtains health care information from a health care facility or a
person employed by a health care facility, or requests or obtains a
patient's authorization for disclosure of that information, is guilty of
a crime of the fourth degree.

17 b. A person who, under false or fraudulent pretenses, requests or 18 obtains health care information from a health care facility or a person 19 employed by a health care facility and knowingly uses, sells or 20 transfers that information for remuneration, profit or monetary gain, 21 is guilty of a crime of the second degree if the amount involved is 22 \$75,000 or more; a crime of the third degree if the amount involved exceeds \$500 but is less than \$75,000; and a crime of the fourth 23 degree if the amount involved exceeds \$200 but is less than \$500. 24

25 c. A person who unlawfully takes health care information from a 26 health care facility or a person employed by a health care facility and 27 knowingly uses, sells or transfers that information for remuneration, 28 profit or monetary gain, is guilty of a crime of the second degree if the amount involved is \$75,000 or more; a crime of the third degree if the 29 amount involved exceeds \$500 but is less than \$75,000; and a crime 30 of the fourth degree if the amount involved exceeds \$200 but is less 31 32 than \$500.

33

10. Nothing in sections 1 through 9 of this act shall be construed to limit a person's immunity from liability for civil damages in accordance with the provisions of any law, including, but not limited to, section 1 of P.L.1983, c.248 (C.45:9-19.1), section 21 of P.L.1985, c.179 (C.17:23A-21) or P.L.1972, c.45 (C.59:1-1 et seq.).

11. The commissioner, in consultation with the Commissioner of
Insurance and the Director of the Division of Consumer Affairs in the
Department of Law and Public Safety, pursuant to the "Administrative
Procedure Act," P.L.1968, c.410 (C.52:14B-1 et seq.), shall adopt
rules and regulations to effectuate the purposes of sections 1 through
10 of this act.

1 12. As used in sections 12 through 21 of this act: 2 "Director" means the Director of the Division of Consumer Affairs 3 in the Department of Law and Public Safety. 4 "Health care" means any preventive, diagnostic, therapeutic, 5 rehabilitative, maintenance or palliative care, counseling, service, 6 examination or procedure provided by a health care provider with respect to a patient's physical or mental condition, or affecting the 7 8 structure or function of the human body or any part thereof, including, 9 but not limited to, the banking of blood, sperm, organs or any other 10 tissue, or a sale or dispensing of a drug, substance, device, equipment 11 or other item to a patient or for a patient's use pursuant to a 12 prescription. 13 "Health care information" means any data or information, whether 14 oral or recorded in any form or medium, that identifies or can readily 15 be associated with the identity of a patient or other subject of record and relates to a patient's health care, and is obtained in the course of 16 a patient's health care from a health care provider, the patient, a 17 18 member of the patient's family, a person with whom the patient has a 19 close personal relationship, or the patient's legal representative. 20 "Health care provider" means a health care provider subject to 21 regulation by a professional board pursuant to the provisions of Title 22 45 of the Revised Statutes. "Patient" means a person who receives or has received health care. 23 24 "Patient representative" means a person legally empowered to make 25 decisions about a patient's health care on the patient's behalf or the 26 administrator or executor of a deceased patient's estate. 27 "Record" means a patient's health care information record. 28 29 13. A health care provider is subject to the provisions of sections 30 12 through 21 of this act, notwithstanding the provisions of any other 31 law to the contrary, except as otherwise provided herein. 32 33 14. a. A record maintained by a health care provider is confidential 34 and shall be disclosed only for the purposes authorized by this act. b. A health care provider, in accordance with regulations adopted 35 by the director, shall develop and implement a written policy 36 37 governing the confidentiality of records maintained by the provider. 38 The policy shall include procedures designed to ensure the security of 39 the provider's records during storage, processing or transmission, 40 either in electronic or other form, and shall stipulate that any person 41 who is granted access to a record maintained by the provider shall 42 have previously received and signed a form approved by the director 43 which explains the provider's written confidentiality policy and 44 obligates the person to abide thereby. 45 c. The content of a record may be disclosed in accordance with the

prior written authorization of the patient or patient representative, or 46

if the patient is legally incompetent or deceased, in accordance with
 section 17 of this act, only if the authorization is provided on a form
 and in a manner approved by the director, in consultation with the
 Commissioners of Health and Insurance, and the purpose and period
 of time for which disclosure is authorized are clearly stated on the
 authorization form.

The signing or authentication of a patient's or patient 7 d. 8 representative's authorization for disclosure shall be considered 9 permission for disclosure only for the purposes explicitly contained in 10 the authorization and shall not be considered a waiver of any rights a 11 patient has under federal or State statute, court rule or common law. 12 If the patient's or patient representative's prior written e. 13 authorization is not obtained, the record shall be disclosed only under 14 the following conditions, except that nothing in this subsection shall 15 be construed to permit the disclosure of a record to a person, agency or other entity to whom disclosure is otherwise prohibited under State 16 17 or federal law:

(1) To the patient or the patient representative;

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19 (2) To another health care provider who is providing health care
20 to the patient, except as the disclosure is limited or prohibited by the
21 patient;

(3) To a member of the patient's immediate family, or to another
person with whom the patient is known to have a close personal
relationship, if the disclosure is made in accordance with good medical
or other professional practice, except as the disclosure is limited or
prohibited by the patient;

27 (4) To any person to the extent that person needs to know the 28 information in the record, if the holder of the record believes that the 29 disclosure will avoid or minimize imminent danger to the health or 30 safety of the patient or any other person, or is necessary to alleviate emergency circumstances affecting the health or safety of any person; 31 32 (5) To federal, State or local government authorities, to the extent 33 that the holder of the record is required by law to report specific 34 health care information, when needed to determine compliance with State or federal licensure, certification or registration requirements, or 35 36 when needed to protect the public health, including but not limited to 37 the reporting of child abuse or neglect, or to identify a deceased 38 patient based upon reasonable grounds that information in the record 39 is needed to assist in the identification;

40 (6) To qualified personnel for the purpose of conducting scientific 41 research, but a record shall be released for research only following 42 review of the research protocol by an institutional review board 43 constituted pursuant to federal regulation 45 C.F.R.§ 46.101 et seq.; 44 and the patient shall not be directly or indirectly identified in any 45 report of the research and research personnel shall not disclose the 46 person's identity in any manner; 1 (7) To qualified personnel for the purpose of conducting 2 management audits, financial audits or program evaluation; but the 3 personnel shall not directly or indirectly identify the patient in a report 4 of an audit or evaluation, or otherwise disclose the patient's identity in 5 any manner, and identifying information shall not be released to the 6 personnel unless it is vital to the audit or evaluation;

7 (8) To qualified personnel involved in medical education or in the
8 patient's diagnosis and treatment, except that disclosure is limited to
9 personnel directly involved in medical education or in the patient's
10 diagnosis and treatment;

(9) To federal, State or local government entities, including grand
juries, conducting a criminal investigation or carrying out the entity's
civil or administrative duties, as authorized by law;

14 (10) As permitted by rules and regulations adopted by the15 Commissioner of Health; or

16 (11) In all other instances authorized by State or federal law.

f. Except if the information is disclosed pursuant to paragraph (9)
of subsection e. of this section, a health care provider shall maintain as
part of a record the following:

(1) information regarding each external disclosure of health care
information in that record, including, but not limited to: the name,
address and institutional affiliation, if any, of the person to whom the
health care information is disclosed; the date and purpose of the
disclosure; and, to the extent practicable, a description of the
information disclosed; and

(2) authorization by a patient or patient representative for
disclosure of health care information contained in the record and any
revocation thereof by the patient or patient representative; or

(3) if authorization was not obtained by a patient or patient
representative for disclosure of health care information contained in
the record, the authorization upon which the information was
disclosed.

g. The limits on disclosure set forth in this act shall continue to
apply to a record after the patient is no longer receiving health care
services from the health care provider.

h. A record disclosed under this act shall be held confidential by
the recipient of the record and shall not be released by the recipient
unless the conditions of this act are met. A record which is received
by a public agency pursuant to this act may be used or released in
discharging the agency's law enforcement or other statutory
responsibilities. Any further release by a recipient agency must be
authorized by this act or be otherwise authorized by law.

43

44 15. A patient or patient representative has the right to:

45 a. have access to health care information concerning the patient;

b. receive a copy of health care information from the patient's

1 record upon payment of a reasonable charge to a health care provider 2 as determined by the director; 3 c. have a notation made in the patient's record, upon the request of 4 the patient or patient representative, which reflects: any amendment to, or correction of, the information in the record, or any such change 5 6 proposed by the patient or patient representative with which the health 7 care provider disagrees in regard to the accuracy of the record; and 8 d. revoke at any time the patient's or patient representative's 9 authorization for disclosure of health care information contained in the 10 record, unless the disclosure is required to effectuate payment for health care that has been provided to the patient, or other substantial 11 12 action has been taken in reliance on that authorization. 13 A patient may not maintain an action against a health care provider 14 or a person employed by a health care provider for disclosure of health 15 care information made in good faith reliance on the patient's or patient representative's written authorization or authorization given pursuant 16 to section 17 of this act, if the provider or employee had no notice of 17 the revocation at the time the disclosure was made. 18 19 20 16. a. In addition to those disclosures otherwise permitted 21 pursuant to this act, a record may be disclosed by an order of a court 22 of competent jurisdiction which is granted pursuant to an application showing good cause therefor. At a good cause hearing, the court shall 23 weigh the public interest and need for disclosure against the injury to: 24 25 the patient, the health care provider-patient relationship, the services 26 offered by the health care provider, and those provisions of State or 27 federal law which are intended to assure the confidentiality of patient 28 health care information. Upon the granting of the order, the court, in 29 determining the extent to which a disclosure of all or any part of a 30 record is necessary, shall impose appropriate safeguards to prevent an 31 unauthorized disclosure. 32 b. The court shall deny an application for disclosure of a record unless the court makes a specific finding that the health care provider 33

34 and the patient or patient representative were afforded the opportunity to be represented at the hearing. 35

c. Nothing in this section shall be construed to authorize disclosure 36 37 of any confidential communication which is otherwise protected by 38 statute, court rule or common law.

39

40 17. a. When authorization is required for disclosure of the record 41 of a deceased or legally incompetent patient, the authorization shall be 42 obtained from any one of the following:

(1) From an executor, administrator of the estate, or patient 43 44 representative;

45 (2) From the patient's spouse or primary caretaking partner or, if none, by another member of the patient's family; or 46

1 (3) From the director in the event that the director reasonably 2 determines that a deceased patient has neither an authorized 3 representative or available next-of-kin.

b. When authorization is required for disclosure of the record of a
minor, it shall be obtained from the parent, guardian, or other
individual authorized under State law to act in the minor's behalf.

7

8 18. a. If a health care provider or a person employed by a health 9 care provider, or a person who is granted access to a record 10 maintained by the provider, fails to comply with the provisions of this 11 act, a patient or other person whose rights are violated may apply to 12 the Superior Court of this State, or any other court of competent 13 jurisdiction, for appropriate equitable relief.

b. A health care provider or a person employed by a health care
provider, or a person who is granted access to a record maintained by
the provider, who discloses health care information in violation of the
provisions of this act shall be liable for damages sustained by the
person about whom the information relates.

c. Each disclosure of a record made in violation of the provisionsof this act is a separate and actionable offense.

d. In an action brought pursuant to this section, the court may
award the costs of the action and reasonable attorney's fees to the
prevailing party.

e. An action under this section shall be brought within two yearsfrom the date that the alleged violation is or should have beendiscovered.

27

19. a. A person who, under false or fraudulent pretenses, requests
or obtains health care information from a health care provider or a
person employed by a health care provider, or requests or obtains a
patient's authorization for disclosure of that information, is guilty of
a crime of the fourth degree.

33 b. A person who, under false or fraudulent pretenses, requests or 34 obtains health care information from a health care provider or a person employed by a health care provider and knowingly uses, sells or 35 transfers that information for remuneration, profit or monetary gain, 36 37 is guilty of a crime of the second degree if the amount involved is 38 \$75,000 or more; a crime of the third degree if the amount involved 39 exceeds \$500 but is less than \$75,000; and a crime of the fourth 40 degree if the amount involved exceeds \$200 but is less than \$500.

c. A person who unlawfully takes health care information from a
health care provider or a person employed by a health care provider
and knowingly uses, sells or transfers that information for
remuneration, profit or monetary gain, is guilty of a crime of the
second degree if the amount involved is \$75,000 or more; a crime of
the third degree if the amount involved exceeds \$500 but is less than

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1 \$75,000; and a crime of the fourth degree if the amount involved 2 exceeds \$200 but is less than \$500. 3 4 20. Nothing in sections 12 through 19 of this act shall be construed 5 to limit a person's immunity from liability for civil damages in 6 accordance with the provisions of any law, including, but not limited 7 to, section 1 of P.L.1983, c.248 (C.45:9-19.1), section 21 of 8 P.L.1985, c.179 (C.17:23A-21) or P.L.1972, c.45 (C.59:1-1 et seq.). 9 10 21. The director, in consultation with the Commissioners of Health and Insurance, pursuant to the "Administrative Procedure Act," 11 12 P.L.1968, c.410 (C.52:14B-1 et seq.), shall adopt rules and regulations 13 to effectuate the purposes of sections 12 through 20 of this act. 14 15 22. This act shall take effect 180 days after enactment. 16 17 18 **STATEMENT** 19 20 This bill establishes uniform health care information record 21 confidentiality, security and access requirements for all health care 22 patients in New Jersey, whether they are receiving services in a licensed health care facility or from a health care provider regulated 23 under Title 45 of the Revised Statutes. The bill also establishes civil 24 25 and criminal penalties for violations of these requirements. 26 The bill requires that health care facilities and providers implement 27 a written confidentiality policy which includes procedures to ensure 28 the security of their health care information records during storage, 29 processing or transmission, either in electronic or other form. The bill 30 provides that the content of a patient health care information record may be disclosed with the prior written authorization of the patient or 31 32 his representative only if the authorization is provided on a form and 33 in a manner approved by the Commissioner of Health, in consultation 34 with the Commissioner of Insurance and the Director of the Division of Consumer Affairs, and the purpose and period of time for which 35 disclosure is authorized is clearly stated on the form. 36 The bill also provides that if a patient's or patient representative's 37 38 prior written authorization for disclosure of health care information is 39 not obtained, information contained in the record shall be disclosed 40 only under the following conditions: 41 To the patient or the patient representative; 42 To a health care provider who is providing health care to the 43 patient, except as limited or prohibited by the patient; 44 . To a member of the patient's immediate family, or to another 45 person with whom the patient is known to have a close personal relationship, in accordance with good medical or 46

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1	other professional practice, except as limited or prohibited by
2	the patient;
3	• To any person in order to avoid or minimize imminent danger
4	to the health or safety of the patient or any other person, or to
5	alleviate emergency circumstances affecting the health or safety
6	of any person;
7	• To federal, State or local government authorities, as required
8	by law;
9	• To qualified personnel for the purpose of conducting scientific
10	research;
11	• To qualified personnel for the purpose of conducting
12	management audits, financial audits or program evaluation;
13	• To qualified personnel involved in medical education or in the
14	patient's diagnosis and treatment;
15	• To federal, State or local government entities, including grand
16	juries, conducting a criminal investigation or carrying out their
17	civil or administrative duties as authorized by law;
18	• As permitted by Department of Health rules and regulations; or
19	 In all other instances authorized by State or federal law.
20	The bill requires that, except in the case of a disclosure of patient
21	information to a federal, State or local government entity, the health
22	care facility or provider shall maintain in the patient record information
23	about any disclosure from the patient record.
23 24	The bill provides, however, that no provision therein shall be
25	construed to permit the disclosure of a record to a person, agency or
25 26	other entity to whom disclosure is otherwise prohibited under State or
20 27	federal law.
28	The bill also stipulates that a patient or patient representative has
28 29	the right to:
2) 30	 have access to health care information concerning the patient;
31	
32	• receive a copy of health care information from the patient's record upon payment of a reasonable charge;
32 33	 have a notation made in the patient's record which reflects any
33 34	
34 35	amendment to, or correction of, the information in the record; and
35 36	
30 37	• revoke at any time the patient's or patient representative's
	authorization for disclosure of health care information in the
38	record, unless the disclosure is required to effectuate payment
39 40	for health care that has been provided, or other substantial
40 41	action has been taken in reliance on that authorization.
41	The bill permits a patient's health care information record to be
42	disclosed by a court order based upon good cause, after weighing the
43	public interest and need for disclosure against the injury to: the
44	patient, the health care provider-patient relationship, the services
45	offered by the health care facility or provider, and State or federal law
46	governing patient health care information confidentiality.

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In addition, the bill requires that health care information disclosed pursuant to its provisions be held confidential by the recipient of the record and not be released by the recipient unless the conditions of this bill are met.

The bill also specifies those persons who may provide authorization
for the disclosure of the record of a patient who is deceased or legally
incompetent, or a minor.

8 With regard to penalties for noncompliance, the bill provides as9 follows:

If a health care facility or provider, or an employee thereof, or
 a recipient of a patient's record, fails to comply with the
 provisions of the bill, a patient or other person whose rights
 are violated may apply to a court of competent jurisdiction for
 appropriate equitable relief, which may include actual damages
 and reasonable attorney's fees and court costs.

A person who, under false or fraudulent pretenses, requests or
 obtains health care information from a health care facility or
 provider, or an employee thereof, or requests or obtains a
 patient's authorization for disclosure of that information, is
 guilty of a fourth degree crime (punishable by a fine of up to
 \$7,500, or imprisonment for up to 18 months, or both).

22 A person who, under false or fraudulent pretenses, requests or 23 obtains health care information from a health care facility or provider, or an employee thereof, and knowingly uses, sells or 24 25 transfers that information for remuneration, profit or monetary 26 gain, or a person who unlawfully takes health care information 27 from a health care facility or provider, or an employee thereof, 28 and knowingly uses, sells or transfers that information for 29 remuneration, profit or monetary gain, is guilty of a second 30 degree crime if the amount involved is \$75,000 or more, a third degree crime if the amount involved exceeds \$500 but is less 31 32 than \$75,000, and a fourth degree crime if the amount involved exceeds \$200 but is less than \$500. 33

34 The bill stipulates that no provision therein shall be construed to limit a person's immunity from civil liability in accordance with the 35 provisions of any law, including section 1 of P.L.1983, c.248 36 37 (C.45:9-19.1), which protects "whistle blowers" who report physician 38 misconduct to the State Board of Medical Examiners; section 21 of 39 P.L.1985, c.179 (C.17:23A-21), the insurance information practices 40 law; and P.L.1972, c.45 (C.59:1-1 et seq.), the "New Jersey Tort 41 Claims Act." This bill is part of a legislative package designed to effectuate the 42

recommendations of the Healthcare Information Networks and
Technologies (HINT) report to the Legislature under the joint auspices
of Thomas Edison State College and the New Jersey Institute of
Technology.

ASSEMBLY, No. 2119 STATE OF NEW JERSEY 208th LEGISLATURE

INTRODUCED JUNE 1, 1998

Sponsored by: Assemblyman NICHOLAS R. FELICE District 40 (Bergen and Passaic) Assemblyman JOSEPH V. DORIA, JR. District 31 (Hudson)

SYNOPSIS

Provides incentives to stimulate development and use of health information electronic data interchange technology; appropriates \$250,000.

CURRENT VERSION OF TEXT

As introduced.



AN ACT concerning health information electronic data interchange

technology, supplementing Titles 17, 26 and 54 of the Revised
Statutes and Titles 17B and 54A of the New Jersey Statutes and

4 making an appropriation.

BE IT ENACTED by the Senate and General Assembly of the State
of New Jersey:

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9 1. a. (1) The Commissioner of Banking and Insurance, in 10 consultation with the Commissioner of Health and Senior Services, 11 shall establish, by regulation, a timetable for implementation of the 12 electronic receipt and transmission of health care claim information by 13 each hospital, medical or health service corporation, individual and 14 group health insurer, health maintenance organization, dental service 15 corporation, dental plan organization and prepaid prescription service organization, respectively, and a subsidiary of such corporation, 16 17 insurer or organization that processes health care benefits claims as a 18 third party administrator, authorized to do business in this State.

19 The Commissioner of Banking and Insurance shall establish the 20 timetable within 90 days of the date the federal Department of Health 21 and Human Services adopts rules establishing standards for health care 22 transactions, including: health claims or equivalent encounter 23 information, including institutional, professional, pharmacy and dental 24 health claims; enrollment and disenrollment in a health plan; eligibility 25 for a health plan; health care payment and remittance advice; health 26 care premium payments; first report of injury; health claim status; and referral certification and authorization, respectively, pursuant to 27 28 section 262 of Pub.L.104-191 (42 U.S.C.s.1320d et seq.). The 29 commissioner may adopt more than one timetable, if necessary, to 30 conform the requirements of this section with the dates of adoption of 31 the federal rules.

32 (2) The timetable for implementation adopted by the commissioner 33 shall provide for extensions and waivers of the implementation 34 requirement pursuant to paragraph (1) of this subsection in cases 35 when it has been demonstrated to the commissioner's satisfaction that 36 compliance with the timetable for implementation will result in an 37 undue hardship to a hospital, medical or health service corporation, individual or group health insurer, health maintenance organization, 38 39 dental service corporation, dental plan organization or prepaid 40 prescription service organization, respectively, or a subsidiary of such 41 corporation, insurer or organization that processes health care benefits 42 claims as a third party administrator, authorized to do business in this 43 State.

(3) The Commissioner of Banking and Insurance shall report to the
Governor and the Legislature within one year of establishing the
timetable pursuant to this subsection, on the number of extensions and

1 waivers of the implementation requirement that he has granted 2 pursuant to paragraph (2) of this subsection, and the reasons therefor. 3 b. The Commissioner of Banking and Insurance, in consultation 4 with the Commissioner of Health and Senior Services, shall adopt, by regulation, one set of standard health care enrollment and claim forms 5 6 in paper and electronic formats to be used by each hospital, medical or health service corporation, individual and group health insurer, health 7 8 maintenance organization, dental service corporation, dental plan 9 organization and prepaid prescription service organization, and a 10 subsidiary of such corporation, insurer or organization that processes 11 health care benefits claims as a third party administrator, authorized to 12 do business in this State.

13 The Commissioner of Banking and Insurance shall establish the 14 standard health care enrollment and claim forms within 90 days of the 15 date the federal Department of Health and Human Services adopts 16 rules establishing standards for the forms.

17

18 2. a. Within 180 days of the adoption of a timetable for 19 implementation pursuant to section 1 of P.L., c. (C.)(pending 20 before the Legislature as this bill), a hospital service corporation, or 21 a subsidiary that processes health care benefits claims as a third party 22 administrator, shall demonstrate to the satisfaction of the 23 Commissioner of Banking and Insurance that it will adopt and implement all of the standards to receive and transmit health care 24 25 transactions electronically, according to the corresponding timetable, 26 and otherwise comply with the provisions of this section, as a 27 condition of its continued authorization to do business in this State.

The Commissioner of Banking and Insurance may grant extensions or waivers of the implementation requirement when it has been demonstrated to the commissioner's satisfaction that compliance with the timetable for implementation will result in an undue hardship to a hospital service corporation, its subsidiary or its covered persons.

33 b. Within 12 months of the adoption of regulations establishing 34 standard health care enrollment and claim forms by the Commissioner of Banking and Insurance pursuant to section 1 of P.L., c. (C. 35) 36 (pending before the Legislature as this bill), a hospital service 37 corporation or a subsidiary that processes health care benefits claims 38 as a third party administrator shall use the standard health care 39 enrollment and claim forms in connection with all group and individual 40 contracts issued, delivered, executed or renewed in this State.

c. Twelve months after the adoption of regulations establishing
standard health care enrollment and claim forms by the Commissioner
of Banking and Insurance pursuant to section 1 of P.L., c. (C.)
(pending before the Legislature as this bill), a hospital service
corporation shall require that health care providers file all claims for
payment for health care services. A covered person who receives

1 health care services shall not be required to submit a claim for 2 payment, but notwithstanding the provisions of this subsection to the 3 contrary, a covered person shall be permitted to submit a claim on his 4 own behalf, at the covered person's option. All claims shall be filed 5 using the standard health care claim form. 6 d. (1)Twelve months after the adoption of regulations establishing standard health care enrollment and claim forms by the Commissioner 7 8 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 9 (pending before the Legislature as this bill), a hospital service 10 corporation shall reimburse all clean claims that are filed electronically 11 by a provider or a subscriber for payment under a group or individual 12 hospital service corporation contract, within the applicable number of 13 calendar days established for payment of claims in the Medicare 14 program pursuant to 42 U.S.C.s.1395u(c)(2)(B). 15 If a claim or portion of a claim that is submitted electronically is 16 contested or denied by the hospital service corporation, the person or entity who filed the claim shall be notified in writing or electronically, 17 as appropriate, within 30 days after receipt of the claim by the hospital 18 19 service corporation, that the claim is contested or denied, but the 20 uncontested portion of the claim, if any, shall be paid within 30 days 21 after receipt of the claim by the hospital service corporation. The 22 notice that a claim is contested or denied shall identify the contested

23 portion of the claim and the reasons for contesting or denying the24 claim.

(2) Payment shall be treated as being made on the date a draft or
other valid instrument which is equivalent to payment was placed in
the United States mail in a properly addressed, postpaid envelope or,
if not so posted, on the date of delivery, or the date of electronic fund
transfer. An overdue payment shall bear simple interest at the rate of
10% per year.

31 (3) For the purposes of this section, "clean claim" has the same
32 meaning given the term in the federal Medicare program pursuant to
33 42 U.S.C.s.1395u(c)(2)(B).

34

35 3. a. Within 180 days of the adoption of a timetable for 36 implementation pursuant to section 1 of P.L., c. (C.)(pending 37 before the Legislature as this bill), a medical service corporation, or a 38 subsidiary that processes health care benefits claims as a third party 39 administrator, shall demonstrate to the satisfaction of the 40 Commissioner of Banking and Insurance that it will adopt and 41 implement all of the standards to receive and transmit health care transactions electronically, according to the corresponding timetable, 42 and otherwise comply with the provisions of this section, as a 43 44 condition of its continued authorization to do business in this State. 45 The Commissioner of Banking and Insurance may grant extensions or waivers of the implementation requirement when it has been 46

demonstrated to the commissioner's satisfaction that compliance with
 the timetable for implementation will result in an undue hardship to a
 medical service corporation, its subsidiary or its covered persons.

4 b. Within 12 months of the adoption of regulations establishing standard health care enrollment and claim forms by the Commissioner 5 6 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) (pending before the Legislature as this bill), a medical service 7 8 corporation or a subsidiary that processes health care benefits claims 9 as a third party administrator shall use the standard health care 10 enrollment and claim forms in connection with all group and individual contracts issued, delivered, executed or renewed in this State. 11

12 c. Twelve months after the adoption of regulations establishing 13 standard health care enrollment and claim forms by the Commissioner 14 of Banking and Insurance pursuant to section 1 of P.L., c. (C. 15 (pending before the Legislature as this bill), a medical service corporation shall require that health care providers file all claims for 16 payment for health care services. A covered person who receives 17 18 health care services shall not be required to submit a claim for 19 payment, but notwithstanding the provisions of this subsection to the 20 contrary, a covered person shall be permitted to submit a claim on his 21 own behalf, at the covered person's option. All claims shall be filed 22 using the standard health care claim form.

23 d. (1) Twelve months after the adoption of regulations establishing standard health care enrollment and claim forms by the Commissioner 24 25 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 26 (pending before the Legislature as this bill), a medical service 27 corporation shall reimburse all clean claims that are filed electronically 28 by a provider or a subscriber for payment under a group or individual 29 medical service corporation contract, within the applicable number of 30 calendar days established for payment of claims in the Medicare 31 program pursuant to 42 U.S.C.s.1395u(c)(2)(B).

32 If a claim or portion of a claim that is submitted electronically is 33 contested or denied by the medical service corporation, the person or 34 entity who filed the claim shall be notified in writing or electronically, as appropriate, within 30 days after receipt of the claim by the medical 35 service corporation, that the claim is contested or denied, but the 36 uncontested portion of the claim, if any, shall be paid within 30 days 37 38 after receipt of the claim by the medical service corporation. The 39 notice that a claim is contested or denied shall identify the contested 40 portion of the claim and the reasons for contesting or denying the 41 claim.

(2) Payment shall be treated as being made on the date a draft or
other valid instrument which is equivalent to payment was placed in
the United States mail in a properly addressed, postpaid envelope or,
if not so posted, on the date of delivery, or the date of electronic fund
transfer. An overdue payment shall bear simple interest at the rate of

1 10% per year.

2 (3) For the purposes of this section, "clean claim" has the same 3 meaning given the term in the federal Medicare program pursuant to 4 42 U.S.C.s.1395u(c)(2)(B).

5

4. a. Within 180 days of the adoption of a timetable for 6 implementation pursuant to section 1 of P.L., c. (C.)(pending 7 8 before the Legislature as this bill), a health service corporation, or a 9 subsidiary that processes health care benefits claims as a third party 10 administrator, shall demonstrate to the satisfaction of the Commissioner of Banking and Insurance that it will adopt and 11 12 implement all of the standards to receive and transmit health care 13 transactions electronically, according to the corresponding timetable, 14 and otherwise comply with the provisions of this section, as a 15 condition of its continued authorization to do business in this State.

16 The Commissioner of Banking and Insurance may grant extensions or waivers of the implementation requirement when it has been 17 18 demonstrated to the commissioner's satisfaction that compliance with 19 the timetable for implementation will result in an undue hardship to a 20 health service corporation, its subsidiary or its covered persons.

21 b. Within 12 months of the adoption of regulations establishing 22 standard health care enrollment and claim forms by the Commissioner of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 23 (pending before the Legislature as this bill), a health service 24 25 corporation or a subsidiary that processes health care benefits claims 26 as a third party administrator shall use the standard health care 27 enrollment and claim forms in connection with all group and individual 28 contracts issued, delivered, executed or renewed in this State.

29 c. Twelve months after the adoption of regulations establishing 30 standard health care enrollment and claim forms by the Commissioner 31 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 32 (pending before the Legislature as this bill), a health service corporation shall require that health care providers file all claims for 33 34 payment for health care services. A covered person who receives health care services shall not be required to submit a claim for 35 payment, but notwithstanding the provisions of this subsection to the 36 37 contrary, a covered person shall be permitted to submit a claim on his 38 own behalf, at the covered person's option. All claims shall be filed 39 using the standard health care claim form.

40 d. (1) Twelve months after the adoption of regulations establishing 41 standard health care enrollment and claim forms by the Commissioner 42 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 43 (pending before the Legislature as this bill), a health service 44 corporation shall reimburse all clean claims that are filed electronically 45 by a provider or a subscriber for payment under a group or individual health service corporation contract, within the applicable number of 46

1 calendar days established for payment of claims in the Medicare 2 program pursuant to 42 U.S.C.s.1395u(c)(2)(B). 3 If a claim or portion of a claim that is submitted electronically is 4 contested or denied by the health service corporation, the person or entity who filed the claim shall be notified in writing or electronically, 5 6 as appropriate, within 30 days after receipt of the claim by the health service corporation, that the claim is contested or denied, but the 7 8 uncontested portion of the claim, if any, shall be paid within 30 days 9 after receipt of the claim by the health service corporation. The notice that a claim is contested or denied shall identify the contested portion 10 11 of the claim and the reasons for contesting or denying the claim. 12 (2) Payment shall be treated as being made on the date a draft or 13 other valid instrument which is equivalent to payment was placed in 14 the United States mail in a properly addressed, postpaid envelope or, 15 if not so posted, on the date of delivery, or the date of electronic fund transfer. An overdue payment shall bear simple interest at the rate of 16 17 10% per year. 18 (3) For the purposes of this section, "clean claim" has the same 19 meaning given the term in the federal Medicare program pursuant to 20 42 U.S.C.s.1395u(c)(2)(B). 21 22 5. a. Within 180 days of the adoption of a timetable for

implementation pursuant to section 1 of P.L., c. (C.)(pending 23 24 before the Legislature as this bill), a health insurer, or a subsidiary that 25 processes health care benefits claims as a third party administrator, 26 shall demonstrate to the satisfaction of the Commissioner of Banking 27 and Insurance that it will adopt and implement all of the standards to 28 receive and transmit health care transactions electronically, according 29 to the corresponding timetable, and otherwise comply with the provisions of this section, as a condition of its continued authorization 30 31 to do business in this State.

32 The Commissioner of Banking and Insurance may grant extensions 33 or waivers of the implementation requirement when it has been 34 demonstrated to the commissioner's satisfaction that compliance with the timetable for implementation will result in an undue hardship to a 35 health insurer, its subsidiary or its covered persons. 36

37 b. Within 12 months of the adoption of regulations establishing 38 standard health care enrollment and claim forms by the Commissioner 39 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 40 (pending before the Legislature as this bill), a health insurer or a 41 subsidiary that processes health care benefits claims as a third party 42 administrator shall use the standard health care enrollment and claim 43 forms in connection with all individual policies issued, delivered, 44 executed or renewed in this State.

45 c. Twelve months after the adoption of regulations establishing standard health care enrollment and claim forms by the Commissioner 46

1 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 2 (pending before the Legislature as this bill), a health insurer shall 3 require that health care providers file all claims for payment for health 4 care services. A covered person who receives health care services shall not be required to submit a claim for payment, but 5 6 notwithstanding the provisions of this subsection to the contrary, a covered person shall be permitted to submit a claim on his own behalf, 7 8 at the covered person's option. All claims shall be filed using the 9 standard health care claim form.

d. Notwithstanding the provisions of section 78 of P.L.1991, c.187
(C.17B:26-12.1) to the contrary,

12 (1) Twelve months after the adoption of regulations establishing 13 standard health care enrollment and claim forms by the Commissioner 14 of Banking and Insurance pursuant to section 1 of P.L., c. (C. 15 (pending before the Legislature as this bill), a health insurer shall reimburse all clean claims that are filed electronically by a provider or 16 17 an insured for payment under an individual policy, within the 18 applicable number of calendar days established for payment of claims 19 in the Medicare program pursuant to 42 U.S.C.s. 1395u(c)(2)(B).

20 If a claim or portion of a claim that is submitted electronically is 21 contested or denied by the insurer, the person or entity who filed the 22 claim shall be notified in writing or electronically, as appropriate, 23 within 30 days after receipt of the claim by the insurer, that the claim is contested or denied, but the uncontested portion of the claim, if any, 24 25 shall be paid within 30 days after receipt of the claim by the insurer. 26 The notice that a claim is contested or denied shall identify the 27 contested portion of the claim and the reasons for contesting or 28 denying the claim.

(2) Payment shall be treated as being made on the date a draft or
other valid instrument which is equivalent to payment was placed in
the United States mail in a properly addressed, postpaid envelope or,
if not so posted, on the date of delivery, or the date of electronic fund
transfer. An overdue payment shall bear simple interest at the rate of
10% per year.

35 (3) For the purposes of this section, "clean claim" has the same
36 meaning given the term in the federal Medicare program pursuant to
37 42 U.S.C.s.1395u(c)(2)(B).

38

39 6. a. Within 180 days of the adoption of a timetable for 40 implementation pursuant to section 1 of P.L., c. (C.)(pending 41 before the Legislature as this bill), a health insurer, or a subsidiary that 42 processes health care benefits claims as a third party administrator, 43 shall demonstrate to the satisfaction of the Commissioner of Banking 44 and Insurance that it will adopt and implement all of the standards to 45 receive and transmit health care transactions electronically, according to the corresponding timetable, and otherwise comply with the 46

provisions of this section, as a condition of its continued authorization
 to do business in this State.

3 The Commissioner of Banking and Insurance may grant extensions

4 or waivers of the implementation requirement when it has been
5 demonstrated to the commissioner's satisfaction that compliance with
6 the timetable for implementation will result in an undue hardship to a

7 health insurer, its subsidiary or its covered persons.

8 b. Within 12 months of the adoption of regulations establishing 9 standard health care enrollment and claim forms by the Commissioner 10 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 11 (pending before the Legislature as this bill), a health insurer or a 12 subsidiary that processes health care benefits claims as a third party 13 administrator shall use the standard health care enrollment and claim 14 forms in connection with all group contracts issued, delivered, 15 executed or renewed in this State.

c. Twelve months after the adoption of regulations establishing 16 standard health care enrollment and claim forms by the Commissioner 17 18 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 19 (pending before the Legislature as this bill), a health insurer shall 20 require that health care providers file all claims for payment for health 21 care services. A covered person who receives health care services 22 shall not be required to submit a claim for payment, but 23 notwithstanding the provisions of this subsection to the contrary, a covered person shall be permitted to submit a claim on his own behalf, 24 25 at the covered person's option. All claims shall be filed using the 26 standard health care claim form.

d. Notwithstanding the provisions of section 79 of P.L.1991, c.187
(C.17B:27-44.1) to the contrary,

29 (1) Twelve months after the adoption of regulations establishing 30 standard health care enrollment and claim forms by the Commissioner 31 of Banking and Insurance pursuant to section 1 of P.L., c. (C. 32 (pending before the Legislature as this bill), a health insurer shall 33 reimburse all clean claims that are filed electronically by a provider or 34 an insured for payment under a group policy, within the applicable number of calendar days established for payment of claims in the 35 36 Medicare program pursuant to 42 U.S.C.s. 1395u(c)(2)(B).

37 If a claim or portion of a claim that is submitted electronically is 38 contested or denied by the insurer, the person or entity who filed the 39 claim shall be notified in writing or electronically, as appropriate, 40 within 30 days after receipt of the claim by the insurer, that the claim 41 is contested or denied, but the uncontested portion of the claim, if any, 42 shall be paid within 30 days after receipt of the claim by the insurer. 43 The notice that a claim is contested or denied shall identify the 44 contested portion of the claim and the reasons for contesting or 45 denying the claim.

46 (2) Payment shall be treated as being made on the date a draft or

other valid instrument which is equivalent to payment was placed in
 the United States mail in a properly addressed, postpaid envelope or,
 if not so posted, on the date of delivery, or the date of electronic fund
 transfer. An overdue payment shall bear simple interest at the rate of
 10% per year.
 (3) For the purposes of this section, "clean claim" has the same
 meaning given the term in the federal Medicare program pursuant to

8 42 U.S.C.s.1395u(c)(2)(B).

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10 7. a. Within 180 days of the adoption of a timetable for implementation pursuant to section 1 of P.L., c. (C.)(pending 11 12 before the Legislature as this bill), a health maintenance organization, 13 or a subsidiary that processes health care benefits claims as a third 14 party administrator, shall demonstrate to the satisfaction of the 15 Commissioner of Banking and Insurance that it will adopt and implement all of the standards to receive and transmit health care 16 transactions electronically, according to the corresponding timetable, 17 and otherwise comply with the provisions of this section, as a 18 19 condition of its continued authorization to do business in this State.

The Commissioner of Banking and Insurance may grant extensions or waivers of the implementation requirement when it has been demonstrated to the commissioner's satisfaction that compliance with the timetable for implementation will result in an undue hardship to a health maintenance organization, its subsidiary or its covered enrollees.

26 b. Within 12 months of the adoption of regulations establishing 27 standard health care enrollment and claim forms by the Commissioner 28 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 29 (pending before the Legislature as this bill), a health maintenance 30 organization or a subsidiary that processes health care benefits claims 31 as a third party administrator shall use the standard health care 32 enrollment and claim forms in connection with all group and individual health maintenance organization coverage for health care services 33 34 issued, delivered, executed or renewed in this State.

35 Twelve months after the adoption of regulations establishing c. standard health care enrollment and claim forms by the Commissioner 36 37 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 38 (pending before the Legislature as this bill), a health maintenance 39 organization shall require that health care providers file all claims for 40 payment for health care services. A covered person who receives 41 health care services shall not be required to submit a claim for 42 payment, but notwithstanding the provisions of this subsection to the 43 contrary, a covered person shall be permitted to submit a claim on his 44 own behalf, at the covered person's option. All claims shall be filed 45 using the standard health care claim form.

d. Notwithstanding the provisions of section 80 of P.L.1991, c.187

1 (C.26:2J-5.1) to the contrary,

2 (1) Twelve months after the adoption of regulations establishing 3 standard health care enrollment and claim forms by the Commissioner 4 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) (pending before the Legislature as this bill), a health maintenance 5 6 organization shall reimburse all clean claims that are filed 7 electronically by a provider or an enrollee for payment under group or 8 individual health maintenance organization coverage for health care 9 services, within the applicable number of calendar days established for 10 payment of claims in the Medicare program pursuant to 11 42 U.S.C.s.1395u(c)(2)(B).

12 If a claim or portion of a claim that is submitted electronically is 13 contested or denied by the health maintenance organization, the person 14 or entity who filed the claim shall be notified in writing or 15 electronically, as appropriate, within 30 days after receipt of the claim by the health maintenance organization, that the claim is contested or 16 denied, but the uncontested portion of the claim, if any, shall be paid 17 18 within 30 days after receipt of the claim by the health maintenance 19 organization. The notice that a claim is contested or denied shall 20 identify the contested portion of the claim and the reasons for 21 contesting or denying the claim.

(2) Payment shall be treated as being made on the date a draft or
other valid instrument which is equivalent to payment was placed in
the United States mail in a properly addressed, postpaid envelope or,
if not so posted, on the date of delivery, or the date of electronic fund
transfer. An overdue payment shall bear simple interest at the rate of
10% per year.

(3) For the purposes of this section, "clean claim" has the same
meaning given the term in the federal Medicare program pursuant to
42 U.S.C.s.1395u(c)(2)(B).

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32 8. a. Within 180 days of the adoption of a timetable for implementation pursuant to section 1 of P.L. , c. (C.)(pending 33 34 before the Legislature as this bill), a dental service corporation, or a subsidiary that processes health care benefits claims as a third party 35 administrator, shall demonstrate to the satisfaction of the 36 Commissioner of Banking and Insurance that it will adopt and 37 38 implement all of the standards to receive and transmit health care 39 transactions electronically, according to the corresponding timetable, 40 and otherwise comply with the provisions of this section, as a 41 condition of its continued authorization to do business in this State. 42 The Commissioner of Banking and Insurance may grant extensions

43 or waivers of the implementation requirement when it has been
44 demonstrated to the commissioner's satisfaction that compliance with

the timetable for implementation will result in an undue hardship to adental service corporation, its subsidiary or its covered persons.

1 b. Within 12 months of the adoption of regulations establishing 2 standard health care enrollment and claim forms by the Commissioner 3 of Banking and Insurance pursuant to section 1 of P.L., c. 4)(pending before the Legislature as this bill), a dental service (C. 5 corporation or a subsidiary that processes health care benefits claims 6 as a third party administrator shall use the standard health care 7 enrollment and claim forms in connection with all group and individual 8 contracts issued, delivered, executed or renewed in this State.

9 c. Twelve months after the adoption of regulations establishing 10 standard health care enrollment and claim forms by the Commissioner 11 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 12 (pending before the Legislature as this bill), a dental service 13 corporation shall require that health care providers file all claims for payment for dental services. A covered person who receives dental 14 15 services shall not be required to submit a claim for payment, but notwithstanding the provisions of this subsection to the contrary, a 16 17 covered person shall be permitted to submit a claim on his own behalf, at the covered person's option. All claims shall be filed using the 18 19 standard health care claim form.

20 d. (1) Twelve months after the adoption of regulations establishing 21 standard health care enrollment and claim forms by the Commissioner 22 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 23 (pending before the Legislature as this bill), a dental service 24 corporation shall reimburse all clean claims that are filed electronically 25 by a provider or a subscriber for payment under a group or individual 26 dental service corporation contract, within the applicable number of 27 calendar days established for payment of claims in the Medicare 28 program pursuant to 42 U.S.C.s.1395u(c)(2)(B).

29 If a claim or portion of a claim that is submitted electronically is 30 contested or denied by the dental service corporation, the person or 31 entity who filed the claim shall be notified in writing or electronically, 32 as appropriate, within 30 days after receipt of the claim by the dental 33 service corporation, that the claim is contested or denied, but the 34 uncontested portion of the claim, if any, shall be paid within 30 days after receipt of the claim by the dental service corporation. The notice 35 36 that a claim is contested or denied shall identify the contested portion 37 of the claim and the reasons for contesting or denying the claim.

(2) Payment shall be treated as being made on the date a draft or
other valid instrument which is equivalent to payment was placed in
the United States mail in a properly addressed, postpaid envelope or,
if not so posted, on the date of delivery, or the date of electronic fund
transfer. An overdue payment shall bear simple interest at the rate of
10% per year.

44 (3) For the purposes of this section, "clean claim" has the same
45 meaning given the term in the federal Medicare program pursuant to
46 42 U.S.C.s.1395u(c)(2)(B).

1 9. a. Within 180 days of the adoption of a timetable for 2 implementation pursuant to section 1 of P.L., c. (C.)(pending 3 before the Legislature as this bill), a dental plan organization, or a 4 subsidiary that processes health care benefits claims as a third party 5 administrator, shall demonstrate to the satisfaction of the 6 Commissioner of Banking and Insurance that it will adopt and implement all of the standards to receive and transmit health care 7 8 transactions electronically, according to the corresponding timetable, 9 and otherwise comply with the provisions of this section, as a 10 condition of its continued authorization to do business in this State.

11 The Commissioner of Banking and Insurance may grant extensions 12 or waivers of the implementation requirement when it has been 13 demonstrated to the commissioner's satisfaction that compliance with 14 the timetable for implementation will result in an undue hardship to a 15 dental plan organization, its subsidiary or its covered enrollees.

b. Within 12 months of the adoption of regulations establishing 16 17 standard health care enrollment and claim forms by the Commissioner 18 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 19 (pending before the Legislature as this bill), a dental plan organization 20 or a subsidiary that processes health care benefits claims as a third 21 party administrator shall use the standard health care enrollment and 22 claim forms in connection with all group and individual contracts issued, delivered, executed or renewed in this State. 23

24 c. Twelve months after the adoption of regulations establishing 25 standard health care enrollment and claim forms by the Commissioner 26 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 27 (pending before the Legislature as this bill), a dental plan organization 28 shall require that health care providers file all claims for payment for 29 dental services. A covered person who receives dental services shall 30 not be required to submit a claim for payment, but notwithstanding the 31 provisions of this subsection to the contrary, a covered person shall be 32 permitted to submit a claim on his own behalf, at the covered person's 33 option. All claims shall be filed using the standard health care claim 34 form.

35 d. (1) Twelve months after the adoption of regulations establishing 36 standard health care enrollment and claim forms by the Commissioner 37 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 38 (pending before the Legislature as this bill), a dental plan organization 39 shall reimburse all clean claims that are filed electronically by a 40 provider or an enrollee for payment under group or individual dental 41 plan organization coverage for dental services, within the applicable 42 number of calendar days established for payment of claims in the 43 Medicare program pursuant to 42 U.S.C.s.1395u(c)(2)(B).

44 If a claim or portion of a claim that is submitted electronically is 45 contested or denied by the dental plan organization, the person or entity who filed the claim shall be notified in writing or electronically, 46

1 as appropriate, within 30 days after receipt of the claim by the dental 2 plan organization, that the claim is contested or denied, but the 3 uncontested portion of the claim, if any, shall be paid within 30 days 4 after receipt of the claim by the dental plan organization. The notice that a claim is contested or denied shall identify the contested portion 5 6 of the claim and the reasons for contesting or denying the claim. 7 (2) Payment shall be treated as being made on the date a draft or 8 other valid instrument which is equivalent to payment was placed in

9 the United States mail in a properly addressed, postpaid envelope or,
10 if not so posted, on the date of delivery, or the date of electronic fund
11 transfer. An overdue payment shall bear simple interest at the rate of
12 10% per year.

(3) For the purposes of this section, "clean claim" has the same
meaning given the term in the federal Medicare program pursuant to
42 U.S.C.s.1395u(c)(2)(B).

16

10. a. Within 180 days of the adoption of a timetable for 17 implementation pursuant to section 1 of P.L., c. (C.)(pending 18 19 before the Legislature as this bill), a prepaid prescription service 20 organization, or a subsidiary that processes health care benefits claims 21 as a third party administrator, shall demonstrate to the satisfaction of 22 the Commissioner of Banking and Insurance that it will adopt and 23 implement all of the standards to receive and transmit health care 24 transactions electronically, according to the corresponding timetable, 25 and otherwise comply with the provisions of this section, as a 26 condition of its continued authorization to do business in this State.

The Commissioner of Banking and Insurance may grant extensions or waivers of the implementation requirement when it has been demonstrated to the commissioner's satisfaction that compliance with the timetable for implementation will result in an undue hardship to a prepaid prescription service organization, its subsidiary or its covered enrollees.

33 b. Within 12 months of the adoption of regulations establishing 34 standard health care enrollment and claim forms by the Commissioner of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 35 36 (pending before the Legislature as this bill), a prepaid prescription 37 service organization or a subsidiary that processes health care benefits 38 claims as a third party administrator shall use the standard health care 39 enrollment and claim forms in connection with all contracts issued, 40 delivered, executed or renewed in this State.

c. Twelve months after the adoption of regulations establishing
standard health care enrollment and claim forms by the Commissioner
of Banking and Insurance pursuant to section 1 of P.L., c. (C.)
(pending before the Legislature as this bill), a prepaid prescription
service organization shall require that health care providers file all
claims for payment for health care services. A covered person who

1 receives health care services shall not be required to submit a claim for 2 payment, but notwithstanding the provisions of this subsection to the 3 contrary, a covered person shall be permitted to submit a claim on his 4 own behalf, at the covered person's option. All claims shall be filed 5 using the standard health care claim form. 6 d. (1)Twelve months after the adoption of regulations establishing 7 standard health care enrollment and claim forms by the Commissioner 8 of Banking and Insurance pursuant to section 1 of P.L., c. (C.) 9 (pending before the Legislature as this bill), a prepaid prescription 10 service organization shall reimburse all clean claims that are filed 11 electronically by a provider or an enrollee for payment under a prepaid prescription service organization contract, within the applicable 12 13 number of calendar days established for payment of claims in the 14 Medicare program pursuant to 42 U.S.C.s. 1395u(c)(2)(B). 15 If a claim or portion of a claim that is submitted electronically is contested or denied by the prepaid prescription service organization, 16 the person or entity who filed the claim shall be notified in writing or 17 18 electronically, as appropriate, within 30 days after receipt of the claim 19 by the prepaid prescription service organization, that the claim is 20 contested or denied, but the uncontested portion of the claim, if any,

shall be paid within 30 days after receipt of the claim by the prepaid
prescription service organization. The notice that a claim is contested
or denied shall identify the contested portion of the claim and the
reasons for contesting or denying the claim.

(2) Payment shall be treated as being made on the date a draft or
other valid instrument which is equivalent to payment was placed in
the United States mail in a properly addressed, postpaid envelope or,
if not so posted, on the date of delivery, or the date of electronic fund
transfer. An overdue payment shall bear simple interest at the rate of
10% per year.

31 (3) For the purposes of this section, "clean claim" has the same
32 meaning given the term in the federal Medicare program pursuant to
33 42 U.S.C.s.1395u(c)(2)(B).

34

35 11. a. A taxpayer, except for a New Jersey S corporation whose 36 shareholders shall instead be allowed the credit provided by section 13 37 of P.L. , c. (C.)(pending before the Legislature as this bill), 38 shall be allowed a credit against the tax liability imposed by section 5 39 of P.L.1945, c.162 (C.54:10A-5) in an amount equal to 10% of the 40 costs of the taxpayer during a fiscal or calendar accounting year, 41 referred to hereinafter in this section as a "tax year," ending after 42 June 30, 1998 but before July 1, 2000, for the purchase, lease or rental 43 by the taxpayer of electronic data interchange technology to be used 44 to receive and transmit health care information, or such proportion of 45 these costs as is determined by the director to be the proportion of the use of the technology in this State, provided that: 46

(1) The taxpayer is a health care provider licensed pursuant to Title

45 of the Revised Statutes or any other health care provider who is eligible for reimbursement by health care benefits payers, and the

technology purchased, leased or rented is used or intended for use in

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the health care provider's professional office; 5 6 (2) The taxpayer is a health care facility licensed pursuant to 7 P.L.1971, c.136 (C.26:2H-1 et seq.); 8 (3) The taxpayer is a dental plan organization authorized to issue 9 health benefits plans in this State; 10 (4) The taxpayer is an entity which processes claims for health care 11 benefits or enrollments for health care benefits plans; 12 (5) The taxpayer is an employer which provides a comprehensive 13 self-funded health benefits plan to its employees or their dependents; 14 or 15 (6) The taxpayer is an information systems vendor that provides software to support the transmission and receipt of health benefits 16 claims, inquiries about health benefits claims or claims payments, 17 18 health benefits plan enrollment transactions or health benefits-related 19 eligibility inquiries; and 20 (7) The technology purchased, leased or rented is primarily used 21 or intended for use, at a minimum, for one or more of the following 22 applications in accordance with standards adopted by the Commissioner of Banking and Insurance pursuant to section 1 of 23)(pending before the Legislature as this bill): 24 P.L. , c. (C. 25 submission of health benefits claims, inquiries about health benefits 26 claims and claims payments, health benefits plan enrollment 27 transactions or health benefits-related eligibility inquiries. 28 As used in this section, "electronic data interchange technology" 29 means computer equipment or software which permits the electronic 30 transmission of a business document in a standard format. b. No credit shall be allowed under the "Manufacturing Equipment 31 and Employment Investment Tax Credit Act," P.L.1993, c.171 32 (C.54:10A-5.16 et seq.), or under P.L.1993, c.170 (C.54:10A-5.4 et 33 34 seq.) for property or expenditures for which a credit is allowed, or which are includable in the calculation of a credit allowed, under this 35 36 section. c. The tax imposed for a fiscal or calendar accounting year 37 38 pursuant to section 5 of P.L.1945, c.162 shall first be reduced by the 39 amount of any credit allowed pursuant to this section and then by any 40 other statutory credits allowed against the tax. The credit allowed

under this section shall be applied in the order of the credits' tax years.
The amount of the credit applied under this section against the tax
imposed pursuant to section 5 of P.L.1945, c.162 for an accounting

44 year shall not exceed 50% of the tax liability otherwise due and shall

45 not reduce the tax liability to an amount less than the statutory

46 minimum provided in subsection (e) of section 5 of P.L.1945, c.162.

The amount of tax year credit otherwise allowable under this section
 which cannot be applied for the tax year due to the limitations of this
 subsection may be carried over, if necessary, to the seven accounting

- 4 years following a credit's tax year.
- 5

6 12. a. A taxpayer shall be allowed a credit against the tax liability imposed by P.L.1945, c.132 (C.54:18A-1 et seq.) in an amount equal 7 8 to 10% of the costs of the taxpayer during a year, referred to 9 hereinafter in this section as the "tax year," beginning on or after 10 January 1, 1998 but before January 1, 2000, for the purchase, lease or rental by the taxpayer of electronic data interchange technology to be 11 12 used to receive and transmit health care information, or such 13 proportion of these costs as is determined by the director to be the 14 proportion of the use of the technology in this State, provided that the 15 technology purchased, leased or rented is primarily used or intended for use, at a minimum, for one or more of the following applications 16 in accordance with standards adopted by the Commissioner of Banking 17 and Insurance pursuant to section 1 of P.L., c. (C.)(pending before 18 19 the Legislature as this bill): submission of health benefits claims, 20 inquiries about health benefits claims, information about health benefits 21 claims payments, health benefits plan enrollment transactions, or health 22 benefits-related eligibility inquiries.

As used in this section, "electronic data interchange technology"
means computer equipment or software which permits the electronic
transmission of a business document in a standard format.

26 b. The tax imposed for a year pursuant to P.L.1945, c.132 shall 27 first be reduced by the amount of any credit allowed pursuant to this 28 section and then by any other statutory credits allowed against the tax. 29 The credit allowed under this section shall be applied in the order of the credits' tax years. The amount of the credit applied under this 30 31 section against the tax imposed pursuant to P.L.1945, c.132, for 32 premiums collected in a calendar year shall not exceed 50% of the tax liability otherwise due. The amount of tax year credit otherwise 33 34 allowable under this section which cannot be applied for the tax year due to the limitations of this subsection may be carried over, if 35 necessary, to the seven accounting years following a credit's tax year. 36 37

38 a. A taxpayer shall be allowed a credit against the tax 13. 39 otherwise due pursuant to N.J.S.54A:1-1 et seq. in an amount equal 40 to 10% of the costs of the taxpayer during a taxable year beginning on 41 or after January 1, 1998 but before January 1, 2000, for the purchase, 42 lease or rental by the taxpayer of electronic data interchange 43 technology to be used to receive and transmit health care information, 44 or such proportion of these costs as is determined by the director to 45 be the proportion of the use of the technology in this State, provided 46 that:

1 (1) The taxpayer is a health care provider licensed pursuant to 2 Title 45 of the Revised Statutes or any other health care provider 3 reimbursable by health care benefits payers, and the technology 4 purchased, leased or rented is used or intended for use in the health 5 care provider's professional office;

6 (2) The taxpayer processes claims for health care benefits or7 enrollments for health care benefits plans;

8 (3) The taxpayer provides a comprehensive self-funded health9 benefits plan to the taxpayer's employees or their dependents; or

(4) The taxpayer is an information systems vendor that provides
software to support the transmission and receipt of health benefits
claims, inquiries about health benefits claims or claims payments,
health benefits plan enrollment transactions or health benefits-related
eligibility inquiries; and

15 (5) The technology purchased, leased or rented is primarily used or intended for use, at a minimum, for one or more of the following 16 applications in accordance with standards adopted by the 17 Commissioner of Banking and Insurance pursuant to section 1 of 18 19 P.L., c. (C.)(pending before the Legislature as this bill): 20 submission of health benefits claims, inquiries about health benefits 21 claims or claims payments, health benefits plan enrollment transactions 22 or health benefits-related eligibility inquiries.

As used in this section, "electronic data interchange technology"
means computer equipment or software which permits the electronic
transmission of a business document in a standard format.

26 b. If the taxpayer is a partner in a partnership, a member of an 27 association or a shareholder in a New Jersey S corporation, the credit 28 shall be allocated to each partner of the partnership, member of the 29 association or shareholder in the New Jersey S corporation in 30 proportion to the partner's, member's or shareholder's share of the income or gain received by the partnership, association or New Jersey 31 32 S corporation for its taxable year ending within or with the partner's, 33 member's or shareholder's taxable year.

c. The amount of the credit claimed for the taxable year shall not
exceed 50% of the tax liability that would be otherwise due for that
year.

d. The amount of the credit shall be applied during the taxable year
in which the cost is incurred against any tax liability otherwise due
before other credits permitted pursuant to law are applied. If the
credit reduces the taxpayer's tax liability to zero, the remaining
amount of the credit shall not be considered an overpayment of the
tax.

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44 14. The Commissioner of Health and Senior Services, in
45 consultation with the Commissioner of Banking and Insurance, shall
46 establish an advisory board to make recommendations to the

1 commissioners on health information electronic data interchange 2 technology policy and measures to protect the confidentiality of 3 medical information. The members of the board shall include, at a 4 minimum, representation from health insurance carriers, health care professionals and facilities, higher education, business and organized 5 6 labor, and health care consumers. The members of the board shall 7 serve without compensation but shall be entitled to reimbursement for 8 reasonable expenses incurred in the performance of their duties. 9

10 15. The Commissioner of Health and Senior Services, in 11 conjunction with the Commissioner of Banking and Insurance, shall 12 present an annual report to the Governor and the Legislature on the 13 development and use of health information electronic data interchange technology in New Jersey. The report shall be prepared in consultation 14 15 with the advisory board established pursuant to section 14 of P.L.,) (pending before the Legislature as this bill). The report 16 c. (C. shall include any recommendations, including proposals for regulatory 17 18 and legislative changes, to promote the development and use of health 19 information electronic data interchange technology in this State. 20

21 Effective 12 months after the adoption of regulations 16. 22 establishing standard health care enrollment and claim forms by the 23 Commissioner of Banking and Insurance pursuant to section 1 of) (pending before the Legislature as this bill), a 24 P.L. , c. (C. 25 health care professional licensed pursuant to Title 45 of the Revised 26 Statutes is responsible for filing all claims for third party payment, 27 including claims filed on behalf of the licensed professional's patient 28 for any health care service provided by the licensed professional that 29 is eligible for third party payment, except that at the patient's option, the patient may file the claim for third party payment. 30 The professional shall file a claim within 60 days of the last date of service 31 32 for a course of treatment, on the standard claim form adopted by the 33 Commissioner of Banking and Insurance pursuant to section 1 of 34) (pending before the Legislature as this bill). The P.L., c. (C. 35 provisions of this section shall not apply to any claims filed pursuant 36 to P.L.1972, c.70 (C.39:6A-1 et seq.).

A health care professional who violates the provisions of this section may be subject to a civil penalty of \$250 for each violation plus \$50 for each day after the 60th day that the provider fails to submit a claim. The penalty shall be sued for and collected by the Division of Consumer Affairs in the Department of Law and Public Safety pursuant to "the penalty enforcement law," N.J.S.2A:58-1 et seq.

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44 17. Effective 12 months after the adoption of regulations
45 establishing standard health care enrollment and claim forms by the
46 Commissioner of Banking and Insurance pursuant to section 1 of

1 P.L., c. (C.) (pending before the Legislature as this bill), a 2 health care facility licensed pursuant to P.L.1971, c.136 (C.26:2H-1 et seq.) is responsible for filing all claims for third party payment, 3 4 including claims filed on behalf of the health care facility's patient for any health care service provided by the health care facility that is 5 6 eligible for third party payment, except that at the patient's option, the 7 patient may file the claim for third party payment. The health care 8 facility shall file a claim within 60 days of the last date of service for 9 a course of treatment, on the standard claim form adopted by the Commissioner of Banking and Insurance pursuant to section 1 of 10 11 P.L. , c. (C.) (pending before the Legislature as this bill). 12 The provisions of this section shall not apply to any claims filed 13 pursuant to P.L.1972, c.70 (C.39:6A-1 et seq.).

A health care facility that violates the provisions of this section may be subject to a civil penalty of \$250 for each violation plus \$50 for each day after the 60th day that the health care facility fails to submit a claim. The penalty shall be sued for and collected by the Department of Health and Senior Services pursuant to "the penalty enforcement law," N.J.S.2A:58-1 et seq.

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18. The Commissioner of Banking and Insurance Commissioner,
in consultation with the Commissioner of Health and Senior Services,
shall adopt regulations to effectuate the purposes of sections 1 through
10 of this act, pursuant to the "Administrative Procedure Act,"
P.L.1968, c.410 (C.52:14B-1 et seq.).

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19. Thomas A. Edison State College shall study and monitor the effectiveness of electronic data interchange technology in reducing administrative costs, identify means by which new electronic data interchange technology can be implemented to effect health care system cost savings, and determine the extent of electronic data interchange technology use in the State's health care system.

The Departments of Health and Senior Services and Banking and Insurance shall cooperate with and provide assistance to the college in carrying out its study pursuant to this section.

The college shall report to the Legislature and the Governor from time to time on its findings and recommendations.

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20. There is appropriated \$250,000 from the General Fund to the
Department of State for a grant to Thomas A. Edison State College to
carry out the purposes of section 19 of this act.

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43 21. This act shall take effect immediately.

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STATEMENT

3 The purpose of this bill is to promote the development and use in 4 New Jersey of health care information electronic data interchange (EDI) technology in accordance with standards adopted by the 5 6 Commissioner of Banking and Insurance pursuant to the federal 7 "Health Insurance Portability and Accountability Act of 1996" 8 ("HIPAA"), Pub.L.104-191. The bill would implement 9 recommendations of the Healthcare Information Networks and 10 Technologies (HINT) report to the Legislature under the joint auspices of Thomas A. Edison State College and the New Jersey Institute of 11 12 Technology.

13 Standardization of health care forms and data communication. 14 Section 1 of the bill directs the Commissioner of Banking and Insurance to (a) adopt by regulation a single set of health plan 15 16 enrollment and claim forms, in both paper and electronic formats, for 17 use by health care providers and health, dental and prescription plan 18 insurers in New Jersey, and (b) establish standards for electronic 19 conduct of insurance-related transactions (e.g., filing benefit claims, 20 transmitting payment or remittance advice, authorizing or certifying a 21 referral, etc.). The commissioner is directed to adopt the same forms and standards that are adopted by the federal government under 22 23 HIPAA, thereby ensuring their consistency with the national regimen. 24 The commissioner is also directed to establish timetables for health, 25 dental and prescription plan insurers' implementation of the standards, 26 but is authorized to allow extensions and waivers in cases of potential 27 undue hardship. The commissioner is to report to the Governor and 28 the Legislature, within one year of establishing the timetable, on the 29 number of extensions and waivers of the implementation requirement 30 granted, and the reasons therefor.

31 Sections 2 through 10 of the bill require the several types of health, 32 dental, and prescription service insurers to (a) implement use of the 33 standardized enrollment and claim forms within 12 months of the 34 regulatory adoption of those forms, and (b) demonstrate to the Commissioner of Banking and Insurance, within 180 days of the 35 regulatory adoption of the timetable for the electronic transaction and 36 37 communication standards referred to above, that they will implement 38 those standards in accordance with the appropriate timetable as a 39 condition of continued authorization to do business in New Jersey.

40 Provider submission of benefit claims. Sections 2 through 10, 16 41 and 17 of the bill require that, effective 12 months after adoption of 42 the regulations establishing the standardized claim forms, health care 43 providers must submit all health care claims to health, dental and 44 prescription service insurance carriers for payment. A person covered 45 by a health, dental or prescription service benefits plan who receives 46 health care services would be allowed, but could not be required, to 1 submit claims to a carrier.

2 Prompt payment of claims. Sections 2 through 10 of the bill 3 require insurance carriers to pay promptly any uncontested ("clean") 4 health, dental or prescription service benefits claims that are 5 electronically submitted, so that beginning 12 months after the 6 adoption of regulations establishing the standardized claim forms, the 7 carriers would be required to pay those claims within the applicable 8 number of calendar days, following submission, as provided for 9 payment of claims under the federal Medicare program. An overdue 10 payment would bear simple interest at the rate of 10% per year. In the 11 case of contested claims that are submitted electronically, a carrier 12 would be required to notify the claimant within 30 days that the claim 13 was contested or denied and pay the uncontested portion of the claim 14 within 30 days.

15 The intent of these special "prompt payment" rules is to encourage 16 electronic filing of claims.

17 Tax incentives for investment in EDI technology. Sections 11 18 through 13 of the bill allow a temporary 10% tax credit, against the 19 corporation business tax, the franchise tax on insurance companies 20 generally, and the gross income tax, for the purchase, lease or rental 21 of EDI technology to receive and transmit health care information. The gross income tax credit would be available only to licensed health 22 23 care providers (e.g., doctors and dentists), entities that process 24 enrollments or claims under health care benefits plans, employers that 25 self-insure for employee health benefits, and vendors of computer 26 software that supports health care EDI. The corporate business tax 27 credit would be generally available to these taxpayers and also to 28 licensed health care facilities.

29 Advisory board on EDI technology policy. Section 14 of the bill 30 directs the Commissioner of Health and Senior Services, in consultation with the Commissioner of Banking and Insurance, to 31 32 establish an advisory board to make recommendations to the 33 commissioners on health information EDI technology policy, including 34 measures to protect the confidentiality of medical information. The 35 advisory board would include representation from health insurance 36 carriers, health care professionals and facilities, higher education, 37 business and organized labor, and health care consumers.

Annual report. <u>Section 15</u> of the bill directs the Commissioner of Health and Senior Services, in conjunction with the Commissioner of Banking and Insurance, to present an annual report to the Governor and the Legislature on the development and use of health information EDI technology in New Jersey. The report is to include any recommendations for regulatory or legislative changes to promote the development and use of health information EDI technology.

45 Continuing study of EDI technology. <u>Sections 19 and 20</u> direct
46 Thomas A. Edison State College to study and monitor the use of EDI

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- 1 technology and its effectiveness in reducing administrative costs, and
- 2 appropriate \$250,000 to the Department of State to fund a grant to the
- 3 College to support this study.

ASSEMBLY HEALTH COMMITTEE

STATEMENT TO

ASSEMBLY, No. 2119

STATE OF NEW JERSEY

DATED: OCTOBER 5, 1998

The Assembly Health Committee reports favorably Assembly Bill No. 2119.

This bill is intended to promote the development and use in New Jersey of health care information electronic data interchange (EDI) technology in accordance with standards adopted by the Commissioner of Banking and Insurance pursuant to the federal "Health Insurance Portability and Accountability Act of 1996" (HIPAA), Pub.L.104-191. The bill would implement recommendations of the Healthcare Information Networks and Technologies (HINT) report to the Legislature under the joint auspices of Thomas A. Edison State College and the New Jersey Institute of Technology.

Standardization of health care forms and data communication. Section 1 of the bill directs the Commissioner of Banking and Insurance to: (a) adopt by regulation a single set of health plan enrollment and claim forms, in both paper and electronic formats, for use by health care providers and health, dental and prescription plan insurers in New Jersey, and (b) establish standards for electronic conduct of insurance-related transactions (e.g., filing benefit claims, transmitting payment or remittance advice, authorizing or certifying a referral, etc.). The commissioner is directed to adopt the same forms and standards that are adopted by the federal government under HIPAA, thereby ensuring their consistency with the national regimen. The commissioner is also directed to establish timetables for implementation of the standards by health, dental and prescription plan insurers, but is authorized to allow extensions and waivers in cases of potential undue hardship. The commissioner is to report to the Governor and the Legislature, within one year of establishing the timetable, on the number of extensions and waivers of the implementation requirement granted, and the reasons therefor.

<u>Sections 2 through 10</u> of the bill require the several types of health, dental, and prescription service insurers to: (a) implement use of the standardized enrollment and claim forms within 12 months of the regulatory adoption of those forms, and (b) demonstrate to the Commissioner of Banking and Insurance, within 180 days of the regulatory adoption of the timetable for the electronic transaction and communication standards referred to above, that they will implement those standards in accordance with the appropriate timetable as a condition of continued authorization to do business in New Jersey.

Provider submission of benefit claims. <u>Sections 2 through 10,</u> <u>16 and 17</u> of the bill require that, effective 12 months after adoption of the regulations establishing the standardized claim forms, health care providers must submit all health care claims to health, dental and prescription service insurance carriers for payment. A person covered by a health, dental or prescription service benefits plan who receives health care services would be allowed, but could not be required, to submit claims to a carrier.

Prompt payment of claims. <u>Sections 2 through 10</u> of the bill require insurance carriers to pay promptly any uncontested ("clean") health, dental or prescription service benefits claims that are electronically submitted, so that beginning 12 months after the adoption of regulations establishing the standardized claim forms, the carriers would be required to pay those claims within the applicable number of calendar days, following submission, as provided for payment of claims under the federal Medicare program. An overdue payment would bear simple interest at the rate of 10% per year. In the case of contested claims that are submitted electronically, a carrier would be required to notify the claimant within 30 days that the claim within 30 days.

The intent of these special "prompt payment" rules is to encourage electronic filing of claims.

Tax incentives for investment in EDI technology. <u>Sections 11</u> <u>through 13</u> of the bill allow a temporary 10% tax credit, against the corporation business tax, the franchise tax on insurance companies generally, and the gross income tax, for the purchase, lease or rental of EDI technology to receive and transmit health care information. The gross income tax credit would be available only to licensed health care providers (e.g., doctors and dentists), entities that process enrollments or claims under health care benefits plans, employers that self-insure for employee health benefits, and vendors of computer software that supports health care EDI. The corporate business tax credit would be generally available to these taxpayers and also to licensed health care facilities.

Advisory board on EDI technology policy. Section 14 of the bill directs the Commissioner of Health and Senior Services, in consultation with the Commissioner of Banking and Insurance, to establish an advisory board to make recommendations to the commissioners on health information EDI technology policy, including measures to protect the confidentiality of medical information. The advisory board would include representation from health insurance carriers, health care professionals and facilities, higher education, business and organized labor, and health care consumers.

Annual report. <u>Section 15</u> of the bill directs the Commissioner of Health and Senior Services, in conjunction with the Commissioner of Banking and Insurance, to present an annual report to the Governor

and the Legislature on the development and use of health information EDI technology in New Jersey. The report is to include any recommendations for regulatory or legislative changes to promote the development and use of health information EDI technology.

Continuing study of EDI technology. <u>Sections 19 and 20</u> direct Thomas A. Edison State College to study and monitor the use of EDI technology and its effectiveness in reducing administrative costs, and appropriate \$250,000 to the Department of State to fund a grant to the college to support this study.

This bill is identical to the Senate Committee Substitute for Senate Bill Nos. 323, 324, 325, 326, 327, 328, 329, 330 and 331 (1R) (Littell), which the committee also reported favorably on this date.

ASSEMBLY APPROPRIATIONS COMMITTEE

STATEMENT TO

ASSEMBLY, No. 2119

with Assembly committee amendments

STATE OF NEW JERSEY

DATED: NOVEMBER 9, 1998

The Assembly Appropriations Committee reports favorably Assembly Bill No. 2119 with committee amendments.

Assembly Bill No.2119, as amended, is intended to promote the development and use in New Jersey of health care information electronic data interchange (EDI) technology in accordance with standards adopted by the Commissioner of Banking and Insurance pursuant to the federal "Health Insurance Portability and Accountability Act of 1996" ("HIPAA"), Pub.L.104-191. The bill implements recommendations of the Healthcare Information Networks and Technologies (HINT) report to the Legislature under the joint auspices of Thomas A. Edison State College and the New Jersey Institute of Technology.

Standardization of health care forms and data communication. Section 1 of the bill directs the Commissioner of Banking and Insurance ("B & I") to (a) adopt by regulation a single set of health plan enrollment and claim forms, in both paper and electronic formats, for use by health care providers and health, dental and prescription plan insurers in New Jersey, and (b) establish standards for electronic conduct of insurance-related transactions (e.g., filing benefit claims, transmitting payment or remittance advice, authorizing or certifying a referral, etc.). The bill directs the commissioner to adopt the same forms and standards that are adopted by the federal government under HIPAA, thereby ensuring their consistency with the national regimen. The commissioner is also directed to establish timetables for health, dental and prescription plan insurers' implementation of the standards, but is authorized to allow extensions and waivers in cases of potential undue hardship. The commissioner is to report to the Governor and the Legislature, within one year of establishing the timetable, on the number of extensions and waivers of the implementation requirement granted, and the reasons therefor.

<u>Sections 2 through 10</u> of the bill require the several types of health, dental, and prescription service insurers to (a) implement use of the standardized enrollment and claim forms within 12 months of the regulatory adoption of those forms, and (b) demonstrate to the commissioner, within 180 days of the regulatory adoption of the timetable for the electronic transaction and communication standards referred to above, that they will implement those standards in accordance with the appropriate timetable as a condition of continued authorization to do business in New Jersey.

Provider submission of benefit claims. <u>Sections 2 through 10,</u> <u>16 and 17</u> of the bill require that, effective 12 months after adoption of the regulations establishing the standardized claim forms, health care providers submit all health care claims to health, dental and prescription service insurance carriers for payment. A person covered by a health, dental or prescription service benefits plan who receives health care services would be allowed, but could not be required, to submit claims to a carrier.

Prompt payment of claims. <u>Sections 2 through 10</u> of the bill require insurance carriers to pay promptly any uncontested ("clean") health, dental or prescription service benefits claims that are electronically submitted, so that beginning 12 months after the adoption of regulations establishing the standardized claim forms, the carriers would be required to pay those claims within the applicable number of calendar days, following submission, as provided for payment of claims under the federal Medicare program. An overdue payment would bear simple interest at the rate of 10% per year. In the case of contested claims that are submitted electronically, a carrier would be required to notify the claimant within 30 days that the claim within 30 days.

The purpose of these special "prompt payment" rules is the encouragement of the electronic filing of claims.

Tax incentives for investment in EDI technology. <u>Sections 11</u> <u>through 13</u> of the bill allow a temporary 10% tax credit against the corporation business tax, the franchise tax on insurance companies generally, and the gross income tax, for the purchase, lease or rental of EDI technology to receive and transmit health care information. The gross income tax credit would be available only to licensed health care providers (e.g., doctors and dentists), entities that process enrollments or claims under health care benefits plans, employers that self-insure for employee health benefits, and vendors of computer software that supports health care EDI. The corporation business tax credit would be generally available to these taxpayers and also to licensed health care facilities.

Advisory board on EDI technology policy. <u>Section 14</u> of the bill directs the Commissioner of Health and Senior Services ("HSS"), in consultation with the Commissioner of Banking and Insurance, to establish an advisory board to make recommendations to the commissioners on health information EDI technology policy, including measures to protect the confidentiality of medical information. The advisory board will include representation from health insurance carriers, health care professionals and facilities, higher education, business and organized labor, and health care consumers. **Annual report.** <u>Section 15</u> of the bill directs the Commissioner of HSS, in conjunction with the Commissioner of Banking and Insurance, to present an annual report to the Governor and the Legislature on the development and use of health information EDI technology in New Jersey. The report shall include any recommendations for regulatory or legislative changes to promote the development and use of health information EDI technology.

Continuing study of EDI technology. <u>Section 19</u> directs Thomas A. Edison State College to study and monitor the use of EDI technology and its effectiveness in reducing administrative costs.

As amended by this committee, this bill is identical to Senate Bill No. 323/324/325/326/327/328/329/330/331 SCS (1R) as amended and reported by this committee.

FISCAL IMPACT:

The only provisions of the bill with major potential fiscal impact on the State are those allowing temporary tax credits for the purchase of EDI technology. No data are available regarding the variables implicated by these provisions, e.g., the potential Statewide cost of EDI technology, the proportion of EDI technology consumers who are New Jersey corporation business taxpayers, insurance premiums taxpayers, or gross income tax payers, the annual tax liability of these taxpayers, and the proportion of EDI technology usage that is directly attributable to New Jersey health and medical transactions. Because of the lack of data it is not possible to provide a reliable cost estimate for the bill.

An estimate prepared by the Division of Taxation for Senate Bill No. 325 of 1998 (the source of the temporary tax credit provisions in the current bill) projects a loss in revenue to the State of at least \$20 million during each of FY 1999 and FY 2000. However, because that estimate is based on assumed values for the missing data points already mentioned, it is at best an order-of -magnitude estimate and should not be read as a precise dollar value estimate.

The Office of Legislative Services (OLS) notes that the primary consumers of EDI technology in New Jersey are expected to be insurance companies, hospitals, physicians and dentists. Of these groups, the OLS believes that the primary beneficiaries of the tax credit will be certain insurance premiums tax payers. In general, hospitals will not qualify for this credit because all New Jersey hospitals, with one exception, are currently non-profit institutions and, as such, do not pay corporation business taxes. (However, it is possible that a for-profit subsidiary of a hospital would be eligible to take the credit.) The costs for physicians to acquire EDI technology access will probably not be significant, as in most cases all that will be required is the addition of a modem and software to an existing computer system. Thus, the primary beneficiaries of this credit will likely be those insurance companies not currently using EDI technology. These insurance companies will incur relatively larger infrastructure costs for the purchase of EDI technology and will have sufficient tax liability under the insurance premiums tax to take advantage of this credit.

With respect to the bill's administrative costs, OLS notes that Department of Banking and Insurance additional data processing expenditures would be borne by the insurance industry pursuant to the special purpose apportionment imposed by section 2 of P.L.1995, c.156 (C.17:1C-20), a special funding mechanism of the Department of Banking and Insurance.

COMMITTEE AMENDMENTS:

The amendments revise the tax years in which the tax incentives will be available so that three full years will be prospectively available or each taxpayer type.

The amendments delete a \$250,000 appropriation for a study which duplicates an appropriation in the current State annual appropriations act.

The amendments make a technical correction to a selfcontradictory reference in section 13.

SENATE, No. 324

STATE OF NEW JERSEY 208th LEGISLATURE

PRE-FILED FOR INTRODUCTION IN THE 1998 SESSION

Sponsored by: Senator ROBERT E. LITTELL District 24 (Sussex, Hunterdon and Morris)

SYNOPSIS

Requires Commissioner of Health and Senior Services to report annually to Governor and Legislature on health care expenditures in NJ.

CURRENT VERSION OF TEXT

Introduced Pending Technical Review by Legislative Counsel.



2

AN ACT concerning the reporting of health care expenditures and
 supplementing Title 26 of the Revised Statutes.

3 4

BE IT ENACTED by the Senate and General Assembly of the State of New Jersey:

5 6

7 1. The Legislature finds and declares that the public interest 8 requires a full and complete reporting to the Governor and Legislature 9 by the Department of Health and Senior Services with regard to Statewide health care expenditures, based upon required annual 10 11 surveys, which will ensure that State efforts to achieve health care expenditure savings are informed by the most reliable current data and 12 13 trends with respect to costs and the various sources thereof in 14 recognition of the importance of the health care industry to this State 15 and its impact on every citizen residing in New Jersey.

16

17 2. The Commissioner of Health and Senior Services, in conjunction 18 with the Commissioners of Human Services, Banking and Insurance, 19 Commerce and Economic Development, and Labor, and the Health 20 Information Electronic Data Interchange Policy Advisory Council established pursuant to P.L., c. (C.) (pending before the Legislature 21 22 as Senate Bill No. 50 or Assembly Bill No.1476 of 1996), shall 23 present an annual report to the Governor and the Legislature on 24 Statewide health care expenditures based upon a survey of health care 25 facilities and providers, health insurers, insurers writing automobile 26 insurance and workers' compensation insurance, business and organized labor. The Commissioner of Health and Senior Services 27 28 may contract with an independent agency or organization to conduct 29 the survey and prepare the report.

30 The report shall include, at a minimum, the following: total health 31 care expenditures Statewide; a breakdown of public and private 32 expenditures and expenditures by type of health care service category, 33 paralleling national health care expenditure categories utilized by the United States Health Care Financing Administration; a comparison of 34 35 expenditures by category from the previous annual report to the 36 current report; expenditure comparisons by category with the most 37 recent national health care expenditure data available; identified means 38 of achieving health care expenditure savings consistent with 39 maintaining health care quality and access to services; and any 40 recommendations for legislative or administrative action to effectuate 41 these savings.

42

3. The Commissioner of Health and Senior Services shall include
in the report prepared pursuant to section 2 of this act information
about administrative cost savings achieved by acute care hospitals as
a result of increased utilization of electronic data interchange

The commissioner shall determine the specific 1 technology. 2 information to be included in the report in consultation with the Health 3 Information Electronic Data Interchange Policy Advisory Council 4 established pursuant to P.L., c. (C.)(pending before the Legislature as Senate Bill No. 50 or Assembly Bill No. 1476 of 1996). 5 6 The commissioner shall solicit and be entitled to receive this 7 information from each acute care hospital as part of the survey 8 conducted pursuant to section 2 of this act. 9 As used in this section, "electronic data interchange technology" 10 means computer equipment or software which permits the electronic transmission of a business document in a standard format. 11 12 13 4. This act shall take effect immediately. 14 15 **STATEMENT** 16 17 This bill requires the Commissioner of Health and Senior Services, 18 in conjunction with the Commissioners of Human Services, Banking 19 and Insurance, Commerce and Economic Development, and Labor, 20 21 and the Healthcare Information Electronic Data Interchange Policy 22 Advisory Council (which would be established by Senate Bill No. 50 (2R) Aca or Assembly Bill No. 1473 Aca of 1996), to 23 present an annual report to the Governor and the Legislature on 24 25 Statewide health care expenditures. The report would be based upon 26 a survey of health care facilities and providers, health insurers, insurers 27 writing automobile insurance and workers' compensation coverage, 28 business and organized labor. 29 The bill further requires the Commissioner of Health and Senior 30 Services to include in the annual report information about 31 administrative cost savings achieved by acute care hospitals as a result 32 of increased utilization of electronic data interchange technology. The commissioner is to determine the specific information to be included 33 34 in the report in consultation with the Healthcare Information Electronic Data Interchange Policy Advisory Council. 35 The commissioner will solicit and be entitled to receive this information 36 37 from each acute care hospital as part of the survey conducted for the 38 report. 39 This bill is part of a legislative package designed to effectuate the 40 recommendations of the Healthcare Information Networks and 41 Technologies (HINT) report to the Legislature under the joint auspices of Thomas Edison State College and the New Jersey Institute of 42 Technology. The bill is intended to ensure a regular and formal 43 44 follow-up by State government to the Statewide health care 45 automation and cost survey conducted for the HINT report which will enable State policy makers to be apprised of the latest developments 46

- 1 with respect to Statewide health care expenditures and possible means
- 2 to achieve cost savings.

SENATE, No. 325

STATE OF NEW JERSEY 208th LEGISLATURE

PRE-FILED FOR INTRODUCTION IN THE 1998 SESSION

Sponsored by: Senator ROBERT E. LITTELL District 24 (Sussex, Hunterdon and Morris)

SYNOPSIS

Provides temporary tax credits for the purchase, lease or rental of electronic data interchange technology to store, retrieve and transmit health care information.

CURRENT VERSION OF TEXT

Introduced Pending Technical Review by Legislative Counsel.



1 AN ACT providing tax credits for certain costs of the purchase, lease 2 or rental of electronic data interchange technology, supplementing 3 P.L.1945, c.162 (C.54:10A-1 et seq.), P.L.1945, c.132 (C.54:18A-4 1 et seq.) and Title 54A of the New Jersey Statutes. 5 6 BE IT ENACTED by the Senate and General Assembly of the State 7 of New Jersey: 8 9 1. a. A taxpayer, except for a New Jersey S corporation, whose 10 shareholders shall instead be allowed the credit provided by section 3 11 of P.L., c. (C.)(now pending before the Legislature as this bill), 12 shall be allowed a credit against the tax liability imposed by section 5 13 of P.L.1945, c.162 (C.54:10A-5) in an amount equal to 10% of the 14 costs of the taxpayer during a fiscal or calendar accounting year, referred to hereinafter in this section as a "tax year," beginning on or 15 after January, 1, 1997 but before January 1, 1999, for the purchase, 16 17 lease or rental by the taxpayer of electronic data interchange 18 technology to be used to store, retrieve and transmit health care 19 information, or such proportion of these costs as is determined by the 20 director to be the proportion of the use of the technology in this State, 21 provided that: (1) The taxpayer is a health care provider licensed pursuant to Title 22 23 45 of the Revised Statutes or any other health care provider 24 reimburseable by health care benefits payers, and the technology 25 purchased, leased or rented is used or intended for use in the health 26 care provider's professional office; (2) The taxpayer is a health care facility licensed pursuant to 27 28 P.L.1971, c.136 (C.26:2H-1 et seq.); 29 (3) The taxpayer is a health maintenance organization authorized 30 to issue health benefits plans in this State; or 31 (4) The taxpayer is an entity which processes claims for health care 32 benefits or enrollments for health care benefits plans; and 33 (5) The technology purchased, leased or rented is primarily used 34 or intended for use, at a minimum, for one or more of the following 35 applications in accordance with standards adopted by the Health 36 Information Electronic Data Interchange Policy Council established 37 pursuant to P.L...., c...., (C....)(now pending before the Legislature as Senate, No. 50 or Assembly, No. 1476 of 1996), or if 38 39 no standards have been adopted by the council, the American National 40 Standards Institute: submission of health benefits claims, inquiries about health benefits claims, information about health benefits claims 41 42 payments, health benefits plan enrollment transactions, or health 43 benefits-related eligibility inquiries. 44 As used in this section, "electronic data interchange technology" 45 means computer equipment or software which permits the electronic

46 transmission of a business document in a standard format.

3

b. No credit shall be allowed under the "Manufacturing Equipment
and Employment Investment Tax Credit Act," P.L.1993, c.171
(C.54:10A-5.16 et al.), or under P.L.1993, c.170 (C.54:10A-5.4 et
seq.) for property or expenditures for which a credit is allowed, or
which are includable in the calculation of a credit allowed, under this
section.

7 c. The tax imposed for a fiscal or calendar accounting year 8 pursuant to section 5 of P.L.1945, c.162 shall first be reduced by the 9 amount of any credit allowed pursuant to this section and then by any other statutory credits allowed against the tax. The credit allowed 10 11 under this section shall be applied in the order of the credits' tax years. 12 The amount of the credit applied under this section against the tax 13 imposed pursuant to section 5 of P.L.1945, c.162, for an accounting 14 year shall not exceed 50% of the tax liability otherwise due and shall 15 not reduce the tax liability to an amount less than the statutory minimum provided in subsection (e) of section 5 of P.L.1945, c.162. 16 The amount of tax year credit otherwise allowable under this section 17 18 which cannot be applied for the tax year due to the limitations of this 19 subsection may be carried over, if necessary, to the seven accounting 20 years following a credit's tax year.

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22 2. a. A taxpayer shall be allowed a credit against the tax liability 23 imposed by P.L.1945, c.132 (C.54:18A-1 et seq.) in an amount equal 24 to 10% of the costs of the taxpayer during a year, referred to 25 hereinafter in this section as the "tax year," beginning on or after 26 January 1, 1997 but before January 1, 1999, for the purchase, lease or 27 rental by the taxpayer of electronic data interchange technology to be 28 used to store, retrieve and transmit health care information, or such 29 proportion of these costs as is determined by the director to be the 30 proportion of the use of the technology in this State, provided that the 31 technology purchased, leased or rented is primarily used or intended for use, at a minimum, for one or more of the following applications 32 33 in accordance with standards adopted by the Health Information 34 Electronic Data Interchange Policy Council established pursuant to P.L...., c...., (C....)(now pending before the Legislature 35 36 as Senate, No. 50 or Assembly, No. 1476 of 1996), or if no standards 37 have been adopted by the council, the American National Standards 38 Institute: submission of health benefits claims, inquiries about health 39 benefits claims, information about health benefits claims payments, 40 health benefits plan enrollment transactions, or health benefits-related 41 eligibility inquiries.

As used in this section, "electronic data interchange technology"
means computer equipment or software which permits the electronic
transmission of a business document in a standard format.

b. The tax imposed for a year pursuant to P.L.1945, c.132 shallfirst be reduced by the amount of any credit allowed pursuant to this

1 section and then by any other statutory credits allowed against the tax. 2 The credit allowed under this section shall be applied in the order of 3 the credits' tax years. The amount of the credit applied under this 4 section against the tax imposed pursuant to P.L.1945, c.132, for premiums collected in a calendar year shall not exceed 50% of the tax 5 6 liability otherwise due. The amount of tax year credit otherwise 7 allowable under this section which cannot be applied for the tax year 8 due to the limitations of this subsection may be carried over, if 9 necessary, to the seven accounting years following a credit's tax year. 10

11 3. a. A taxpayer shall be allowed a credit against the tax otherwise 12 due pursuant to N.J.S.54A:1-1 et seq. in an amount equal to 10% of 13 the costs of the taxpayer during a taxable year beginning on or after 14 January 1, 1997 but before January 1, 1999, for the purchase, lease or 15 rental by the taxpayer of electronic data interchange technology to be used to store, retrieve and transmit health care information, or such 16 proportion of these costs as is determined by the director to be the 17 proportion of the use of the technology in this State, provided that: 18

19 (1) The taxpayer is a health care provider licensed pursuant to Title 45 of the Revised Statutes or any other health care provider 20 21 reimburseable by health care benefits payers, and the technology 22 purchased, leased or rented is used or intended for use in the health 23 care provider's professional office; or

(2) The taxpayer processes claims for health care benefits or 24 25 enrollments for health care benefits plans; and

26 (3) The technology purchased, leased or rented is primarily used 27 or intended for use, at a minimum, for one or more of the following 28 applications in accordance with standards adopted by the Health 29 Information Electronic Data Interchange Policy Council established pursuant to P.L...., c...., (C....)(now pending before the 30 31 Legislature as Senate, No. 50 or Assembly, No. 1476 of 1996), or if no standards have been adopted by the council, the American National 32 33 Standards Institute: submission of health benefits claims, inquiries 34 about health benefits claims, information about health benefits claims payments, health benefits plan enrollment transactions, or health 35 36 benefits-related eligibility inquiries.

37 As used in this section, "electronic data interchange technology" 38 means computer equipment or software which permits the electronic 39 transmission of a business document in a standard format.

40 b. If the taxpayer is a partner in a partnership, a member of an 41 association or a shareholder in a New Jersey S corporation, the credit 42 shall be allocated to each partner of the partnership, member of the 43 association or shareholder in the New Jersey S corporation in 44 proportion to the partner's, member's or shareholder's share of the 45 income or gain received by the partnership, association or New Jersey S corporation for its taxable year ending within or with the partner's, 46

1 member's or shareholder's taxable year. 2 c. The amount of the credit claimed for the taxable year shall not 3 exceed 50% of the tax liability that would be otherwise due for that 4 year. 5 d. The amount of the credit shall be applied during the taxable year 6 in which the cost is incurred against any tax liability otherwise due 7 before other credits permitted pursuant to law are applied. If the 8 credit reduces the taxpayer's tax liability to zero, the remaining 9 amount of the credit shall not be considered an overpayment of the 10 tax. 11 12 4. This act shall take effect immediately; and section 1 shall apply 13 to the fiscal or calendar accounting years beginning on or after July 1, 1997, section 2 shall apply to calendar years beginning after July 1, 14 15 1997, and section 3 shall apply to taxable years beginning on or after January 1, 1997. 16 17 18

STATEMENT

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21 This bill provides a 10% tax credit against the New Jersey 22 Corporation Business Tax imposed pursuant to P.L.1945, c.162 (C.54:10A-1 et seq.), the tax imposed on insurance companies 23 generally pursuant to P.L.1945, c.132 (C.54:18A-1 et seq.), and the 24 25 gross income tax imposed pursuant to N.J.S.54A:1-1 et seq., as 26 appropriate, for the purchase, lease or rental of electronic data 27 interchange (EDI) technology for use to store, retrieve and transmit 28 health care information. The tax credits will be available for tax years 29 beginning on or after January 1, 1997 but before January 1, 1999,

30 The bill also specifically provides for a gross income tax credit for 31 sole proprietors, partners in a partnership, members of an association 32 and shareholders in a New Jersey S corporation that purchase EDI 33 technology. It makes the corporate business tax credit and the gross 34 income tax credit available to entities that process enrollments for health care benefits plans and to health care providers who are 35 reimbursable by health care benefits payers. Finally, the bill requires 36 the equipment purchased, leased or rented to be used for the 37 38 transmission, storage and retrieval of health care information 39 according to standards developed by the Health Information Electronic 40 Data Interchange Council, established by Senate, No. 50 or Assembly, 41 No. 1476 of 1996.

These tax credits are intended to provide a financial incentive for health care facilities and providers, third party payers and those who process claims for health care benefits or enrollments for health care benefits plans to purchase, lease or rent computer equipment and software that will permit electronic claims processing and other

- 1 electronic data exchanges. This will have the potential of significantly
- 2 reducing health care administrative costs in this State, according to the
- 3 Healthcare Information Networks and Technologies (HINT) report to
- 4 the Legislature under the joint auspices of Thomas Edison State
- 5 College and the New Jersey Institute of Technology. This bill is part
- 6 of a legislative package designed to effectuate the recommendations
- 7 included in the HINT report.

SENATE, No. 326

STATE OF NEW JERSEY 208th LEGISLATURE

PRE-FILED FOR INTRODUCTION IN THE 1998 SESSION

Sponsored by: Senator ROBERT E. LITTELL District 24 (Sussex, Hunterdon and Morris)

SYNOPSIS

Imposes fee on payment transactions by health care facilities and providers and establishes "Electronic Data Interchange Technology Development Fund."

CURRENT VERSION OF TEXT

Introduced Pending Technical Review by Legislative Counsel.



2

1 AN ACT concerning payment transactions by health care facilities and 2 providers and supplementing Title 26 of the Revised Statutes. 3 4 **BE IT ENACTED** by the Senate and General Assembly of the State 5 of New Jersey: 6 1. As used in this act: 7 8 "Commissioner" means the Commissioner of Health. 9 "Electronic data interchange technology" means computer equipment or software which permits the electronic transmission of a 10 11 business document in a standard format. "Fund" means the Electronic Data Interchange Technology 12 Development Fund established pursuant to this act. 13 14 "Health care facility" means a health care facility licensed by the Department of Health pursuant to P.L.1971, c.136 (C.26:2H-1 et 15 16 seq.). 17 "Health care provider" means a health care provider subject to 18 regulation by a professional board pursuant to the provisions of Title 45 of the Revised Statutes, but excluding pharmacists. 19 20 21 2. There is established the Electronic Data Interchange Technology Development Fund in the Department of Health. 22 23 a. The fund shall be comprised of revenues from the automated 24 transition incentive fee established pursuant to section 4 of this act and 25 from such other sources as the Legislature may determine. Interest 26 earned on the monies in the fund shall be credited to the fund. Except as provided in subsection b. of this section, the fund shall be 27 a nonlapsing fund dedicated for use by the State to provide 28 29 low-interest loans to, and to support the issuance of bonds by, health 30 care facilities and health care providers for the purpose of acquiring 31 electronic data interchange technology to store, retrieve and transmit 32 health care information. 33 b. Of the monies in the fund, 2.5% shall annually be allocated to the Health Information Electronic Data Interchange Policy Council 34 established pursuant to P.L., c. 35 (C.)(pending before the 36 Legislature as Senate Bill No. or Assembly Bill No. of 1996) 37 to fund its administrative costs, out of which amount \$250,000 shall be allocated to the New Jersey Institute of Technology and \$250,000 38 39 shall be allocated to Thomas Edison State College for consulting 40 services provided to the council; and 2.5% shall annually be used by the Department of Health for costs related to its survey and annual 41 42 report on Statewide health care expenditures pursuant to P.L., c. 43 (C.)(pending before the Legislature as Senate Bill No. or 44 Assembly Bill No. of 1996). 45 c. The fund shall be administered by a person appointed by the 46 commissioner or an agency designated by the commissioner. The

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administrator of the fund is responsible for overseeing and
 coordinating the collection and disbursement of fund monies. The
 administrator is responsible for promptly informing the commissioner
 if monies are not or are not reasonably expected to be collected or
 disbursed.

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7 3. Bonds issued pursuant to this act shall not be deemed to 8 constitute a debt or liability of the State or of any political subdivision 9 thereof, nor a pledge of the faith and credit of the State or of any such political subdivision, but shall be payable solely from the funds 10 provided pursuant to this act. The bonds shall contain on the face 11 12 thereof a statement to the effect that neither the State of New Jersey 13 nor any political subdivision thereof shall be obligated to pay the same 14 or the interest thereon and that neither the faith and credit nor the 15 taxing power of the State of New Jersey or of any political subdivision thereof is pledged to the payment of the principal of or the interest on 16 the bonds. The issuance of bonds pursuant to this act shall not directly 17 or indirectly or contingently obligate the State or any political 18 19 subdivision thereof to levy or to pledge any form of taxation whatever 20 therefor.

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4. a. Effective July 1, 1996, the commissioner shall assess each
health care facility and health care provider an automated transition
incentive fee of \$0.50 on every paper-based payment transaction and
\$0.10 on every electronically automated payment transaction, the
proceeds from which shall be deposited in the fund.

b. The provisions of subsection a. of this section are subject to
federal approval with respect to payment transactions in connection
with patients covered by the federal Medicare program established
pursuant to the federal Social Security Act, Pub.L.89-97 (42
U.S.C.§1395 et seq.) and the Medicaid program established pursuant
to P.L.1968, c.413 (C.30:4D-1 et seq.).

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34 5. The commissioner shall establish the criteria for determining 35 eligibility for financial assistance provided to a health care facility or a health care provider from the fund and the terms and conditions of 36 37 that assistance, for which purpose the commissioner shall consult, at 38 a minimum, with the following organizations: the New Jersey Hospital 39 Association, the Medical Society of New Jersey, the Hospital Alliance 40 of New Jersey, the New Jersey Association of Health Care Facilities, 41 the New Jersey Association of Non-Profit Homes for the Aging, and 42 the Home Health Agency Assembly of New Jersey, Inc.

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6. The commissioner shall report annually to the Governor and the
Legislature on the activities of the fund and the results of the fund in
meeting its objectives.

S326 LITTELL

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7. The commissioner, pursuant to the "Administrative Procedure
 Act," P.L.1968, c.410 (C.52:14B-1 et seq.), shall adopt rules and
 regulations to effectuate the purposes of this act.

- 8. This act shall take effect immediately.
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STATEMENT

10 This bill establishes the Electronic Data Interchange Technology Development Fund in the Department of Health to provide 11 12 low-interest loans to, and to support the issuance of bonds by, health 13 care facilities and providers for the purpose of acquiring electronic 14 data interchange technology to store, retrieve and transmit health care 15 information. The fund shall be comprised of revenues from an automated transition incentive fee to be assessed against health care 16 facilities and providers of \$0.50 on every paper-based payment 17 transaction and \$0.10 on every electronically automated payment 18 transaction, which takes effect July 1, 1996 (subject to federal 19 approval for Medicare and Medicaid patient-related payment 20 21 transactions), and from such other sources as the Legislature may 22 determine, plus interest earned on the monies in the fund.

The bill exempts pharmacists from the automated transition 23 24 incentive fee because they have largely made the transition to 25 automated transactions already. According to the Healthcare 26 Information Networks and Technologies (HINT) report to the 27 Legislature under the joint auspices of Thomas Edison State College 28 and the New Jersey Institute of Technology, 89% of pharmacies 29 surveyed by the HINT project are computerized (the highest 30 percentage among all components of the health care industry), 31 compared with only 38% of physicians and 37% of payers.

This bill is part of a legislative package designed to effectuate the recommendations of the HINT report. The bill is intended to provide a financial incentive for health care facilities and providers to purchase computer equipment and software that will permit electronic claims processing and other electronic data exchanges, which have the potential to significantly reduce health care administrative costs in this State.

SENATE, No. 327

STATE OF NEW JERSEY 208th LEGISLATURE

PRE-FILED FOR INTRODUCTION IN THE 1998 SESSION

Sponsored by: Senator ROBERT E. LITTELL District 24 (Sussex, Hunterdon and Morris)

SYNOPSIS

Requires payment of health insurance claims in 30 days.

CURRENT VERSION OF TEXT

Introduced Pending Technical Review by Legislative Counsel.



AN ACT requiring prompt payment of health insurance claims,
supplementing P.L.1938, c.366 (C.17:48-1 et seq.), P.L.1940, c.74
(C.17:48A-1 et seq.) and P.L.1985, c.236 (C.17:48E-1 et seq.), and
amending P.L.1991, c.187.

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6 **BE IT ENACTED** by the Senate and General Assembly of the State
7 of New Jersey:

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9 1. (New section) a. A hospital service corporation shall reimburse 10 all claims or any portion of any claim from a subscriber or a 11 subscriber's assignee, for payment under a group or individual hospital service corporation contract, within 30 days after receipt of the claim 12 13 by the hospital service corporation. If a claim or a portion of a claim 14 is contested by the hospital service corporation, the subscriber or the subscriber's assignee shall be notified in writing within 25 days after 15 16 receipt of the claim by the hospital service corporation, that the claim 17 is contested or denied; except that, the uncontested portion of the 18 claim shall be paid within 30 days after receipt of the claim by the 19 hospital service corporation. The notice that a claim is contested shall 20 identify the contested portion of the claim and the reasons for 21 contesting the claim.

A hospital service corporation, upon receipt of the additional
information requested from the subscriber or the subscriber's assignee,
shall pay or deny the contested claim or portion of the contested claim,
within 45 days.

Payment shall be treated as being made on the date a draft or other valid instrument which is equivalent to payment was placed in the United States mail in a properly addressed, postpaid envelope or, if not so posted, on the date of delivery, or the date of electronic fund transfer.

31 A subscriber or a subscriber's assignee shall provide written notice 32 of a claim to a hospital service corporation no later than 21 days 33 following the commencement of health care services, and every bill or 34 invoice shall be submitted to the hospital service corporation: (1) if 35 submitted by the subscriber's assignee, within 30 days of the date on 36 which any health care services included in the bill or invoice were 37 provided; or (2) if submitted by a subscriber, within 10 days of the receipt of the bill or invoice from the provider of services. 38

b. An overdue payment shall bear simple interest, commencing on
the 31st day after the claim is submitted, at the periodic rate for any
calendar quarter which shall not exceed the prime rate as published in
the <u>Wall Street Journal</u> on the first business day of the immediately
preceding calendar quarter plus an additional 5%, rounded to the

EXPLANATION - Matter enclosed in **bold-faced** brackets [thus] in the above bill is not enacted and is intended to be omitted in the law.

Matter underlined <u>thus</u> is new matter.

1 nearest one quarter of 1%, per annum.

2 c. The Department of Insurance shall adopt rules and regulations

3 pursuant to the "Administrative Procedure Act," P.L.1968, c.410

4 (C.52:14B-1 et seq.) to carry out the provisions of this section.

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6 2. (New section) a. A medical service corporation shall reimburse 7 all claims or any portion of any claim from a subscriber or a 8 subscriber's assignee, for payment under a group or individual medical 9 service corporation contract, within 30 days after receipt of the claim 10 by the medical service corporation. If a claim or a portion of a claim 11 is contested by the medical service corporation, the subscriber or the 12 subscriber's assignee shall be notified in writing within 25 days after 13 receipt of the claim by the medical service corporation, that the claim is contested or denied; except that, the uncontested portion of the 14 15 claim shall be paid within 30 days after receipt of the claim by the medical service corporation. The notice that a claim is contested shall 16 identify the contested portion of the claim and the reasons for 17 18 contesting the claim.

A medical service corporation, upon receipt of the additional
information requested from the subscriber or the subscriber's assignee,
shall pay or deny the contested claim or portion of the contested claim,
within 45 days.

Payment shall be treated as being made on the date a draft or other
valid instrument which is equivalent to payment was placed in the
United States mail in a properly addressed, postpaid envelope or, if
not so posted, on the date of delivery, or the date of electronic fund
transfer.

28 A subscriber or a subscriber's assignee shall provide written notice 29 of a claim to a medical service corporation no later than 21 days 30 following the commencement of health care services, and every bill or invoice shall be submitted to the medical service corporation: (1) if 31 32 submitted by the subscriber's assignee, within 30 days of the date on 33 which any health care services included in the bill or invoice were 34 provided; or (2) if submitted by a subscriber, within 10 days of the receipt of the bill or invoice from the provider of services. 35

b. An overdue payment shall bear simple interest, commencing on
the 31st day after the claim is submitted, at the periodic rate for any
calendar quarter which shall not exceed the prime rate as published in
the <u>Wall Street Journal</u> on the first business day of the immediately
preceding calendar quarter plus an additional 5%, rounded to the
nearest one quarter of 1%, per annum.

c. The Department of Insurance shall adopt rules and regulations
pursuant to the "Administrative Procedure Act," P.L.1968, c.410
(C.52:14B-1 et seq.) to carry out the provisions of this section.

45

46 3. (New section) a. A health service corporation shall reimburse

1 all claims or any portion of any claim from a subscriber or a 2 subscriber's assignee, for payment under a group or individual health 3 service corporation contract, within 30 days after receipt of the claim 4 by the health service corporation. If a claim or a portion of a claim is contested by the health service corporation, the subscriber or the 5 6 subscriber's assignee shall be notified in writing within 25 days after 7 receipt of the claim by the health service corporation, that the claim is 8 contested or denied; except that, the uncontested portion of the claim 9 shall be paid within 30 days after receipt of the claim by the health 10 service corporation. The notice that a claim is contested shall identify the contested portion of the claim and the reasons for contesting the 11 12 claim.

A health service corporation, upon receipt of the additional
information requested from the subscriber or the subscriber's assignee,
shall pay or deny the contested claim or portion of the contested claim,
within 45 days.

Payment shall be treated as being made on the date a draft or other
valid instrument which is equivalent to payment was placed in the
United States mail in a properly addressed, postpaid envelope or, if
not so posted, on the date of delivery, or the date of electronic fund
transfer.

22 A subscriber or a subscriber's assignee shall provide written notice 23 of a claim to a health service corporation no later than 21 days following the commencement of health care services, and every bill or 24 25 invoice shall be submitted to the health service corporation: (1) if 26 submitted by the subscriber's assignee, within 30 days of the date on 27 which any health care services included in the bill or invoice were 28 provided; or (2) if submitted by a subscriber, within 10 days of the 29 receipt of the bill or invoice from the provider of services.

b. An overdue payment shall bear simple interest, commencing on
the 31st day after the claim is submitted, at the periodic rate for any
calendar quarter which shall not exceed the prime rate as published in
the <u>Wall Street Journal</u> on the first business day of the immediately
preceding calendar quarter plus an additional 5%, rounded to the
nearest one quarter of 1%, per annum.

c. The Department of Insurance shall adopt rules and regulations
pursuant to the "Administrative Procedure Act," P.L.1968, c.410
(C.52:14B-1 et seq.) to carry out the provisions of this section.

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40 4. Section 78 of P.L.1991, c.187 (C.17B:26-12.1) is amended to 41 read as follows:

42 78. a. A health insurer shall reimburse all claims or any portion of 43 any claim from an insured or an insured's assignee, for payment under 44 a health insurance policy, within [60] <u>30</u> days after receipt of the 45 claim by the health insurer. If a claim or a portion of a claim is 46 contested by the health insurer, the insured or the insured's assignee 5

shall be notified in writing within [45] 25 days after receipt of the 1 claim by the health insurer, that the claim is contested or denied; 2 3 except that, the uncontested portion of the claim shall be paid within [60] <u>30</u> days after receipt of the claim by the health insurer. The 4 5 notice that a claim is contested shall identify the contested portion of 6 the claim and the reasons for contesting the claim. 7 A health insurer, upon receipt of the additional information 8 requested from the insured or the insured's assignee, shall pay or deny 9 the contested claim or portion of the contested claim, within [90] 45 10 days. 11 Payment shall be treated as being made on the date a draft or other valid instrument which is equivalent to payment was placed in the 12 13 United States mail in a properly addressed, postpaid envelope or, if 14 not so posted, on the date of delivery, or the date of electronic fund 15 transfer. 16 An insured or an insured's assignee shall provide written notice of 17 a claim to a health insurer no later than 21 days following the 18 commencement of health care services, and every bill or invoice shall 19 be submitted to the health insurer: (1) if submitted by the insured's 20 assignee, within 30 days of the date on which any health care services 21 included in the bill or invoice were provided; or (2) if submitted by an 22 insured, within 10 days of the receipt of the bill or invoice from the 23 provider of services. 24 b. An overdue payment shall bear simple interest at the rate of 10% per year], commencing on the 31st day after the claim is 25 submitted, at the periodic rate for any calendar quarter which shall not 26 27 exceed the prime rate as published in the Wall Street Journal on the 28 first business day of the immediately preceding calendar quarter plus 29 an additional 5%, rounded to the nearest one quarter of 1%, per 30 <u>annum</u>. 31 c. For the purposes of this section, "health insurer" means an 32 insurer authorized to provide health insurance on an individual basis 33 pursuant to chapter 26 of Title 17B of the New Jersey Statutes. 34 d. The Department of Insurance shall adopt rules and regulations 35 pursuant to the "Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1 et seq.) to carry out the provisions of this section. 36 (cf: P.L.1991, c.187, s.78) 37 38 39 5. Section 79 of P.L.1991, c.187 (C.17B:27-44.1) is amended to 40 read as follows: 79. a. A health insurer shall reimburse all claims or any portion of 41 42 any claim from an insured or an insured's assignee, for payment under 43 a health insurance policy, within [60] <u>30</u> days after receipt of the 44 claim by the health insurer. If a claim or a portion of a claim is 45 contested by the health insurer, the insured or the insured's assignee shall be notified in writing within [45] 25 days after receipt of the 46

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1 claim by the health insurer, that the claim is contested or denied; 2 except that, the uncontested portion of the claim shall be paid within 3 [60] <u>30</u> days after receipt of the claim by the health insurer. The 4 notice that a claim is contested shall identify the contested portion of 5 the claim and the reasons for contesting the claim. A health insurer, upon receipt of the additional information 6 7 requested from the insured or the insured's assignee, shall pay or deny the contested claim or portion of the contested claim, within [90] 45 8 9 days. 10 Payment shall be treated as being made on the date a draft or other 11 valid instrument which is equivalent to payment was placed in the 12 United States mail in a properly addressed, postpaid envelope or, if 13 not so posted, on the date of delivery, or the date of electronic fund 14 transfer. 15 An insured or an insured's assignee shall provide written notice of a claim to a health insurer no later than 21 days following the 16 17 commencement of health care services, and every bill or invoice shall 18 be submitted to the health insurer: (1) if submitted by the insured's 19 assignee, within 30 days of the date on which any health care services 20 included in the bill or invoice were provided; or (2) if submitted by an 21 insured, within 10 days of the receipt of the bill or invoice from the 22 provider of services. 23 b. An overdue payment shall bear simple interest [at the rate of 24 10% per year], commencing on the 31st day after the claim is 25 submitted, at the periodic rate for any calendar quarter which shall not 26 exceed the prime rate as published in the Wall Street Journal on the 27 first business day of the immediately preceding calendar quarter plus 28 an additional 5%, rounded to the nearest one quarter of 1%, per 29 <u>annum</u>. c. For the purposes of this section, "health insurer" means an 30 31 insurer authorized to provide health insurance on a group basis 32 pursuant to chapter 27 of Title 17B of the New Jersey Statutes. 33 d. The Department of Insurance shall adopt rules and regulations 34 pursuant to the "Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1 et seq.) to carry out the provisions of this section. 35 36 (cf: P.L.1991, c.187, s.79) 37 38 6. Section 80 of P.L.1991, c.187 (C.26:2J-5.1) is amended to read 39 as follows: 40 80. a. A health maintenance organization shall reimburse all claims 41 or any portion of any claim from an enrollee or an enrollee's assignee, 42 for payment under health maintenance organization coverage, within 43 [60] <u>30</u> days after receipt of the claim by the health maintenance 44 organization. If a claim or a portion of a claim is contested by the 45 health maintenance organization, the enrollee or the enrollee's assignee 46 shall be notified in writing within [45] 25 days after receipt of the

1 claim by the health maintenance organization, that the claim is 2 contested or denied; except that, the uncontested portion of the claim 3 shall be paid within [60] <u>30</u> days after receipt of the claim by the 4 health maintenance organization. The notice that a claim is contested 5 shall identify the contested portion of the claim and the reasons for contesting the claim. 6 7 A health maintenance organization, upon receipt of the additional 8 information requested from the enrollee or the enrollee's assignee, shall 9 pay or deny the contested claim or portion of the contested claim, 10 within [90] <u>45</u> days. 11 Payment shall be treated as being made on the date a draft or other 12 valid instrument which is equivalent to payment was placed in the 13 United States mail in a properly addressed, postpaid envelope or, if 14 not so posted, on the date of delivery, or the date of electronic fund 15 transfer. 16 An enrollee or an enrollee's assignee shall provide written notice of 17 a claim to a health maintenance organization no later than 21 days following the commencement of health care services, and every bill or 18 19 invoice shall be submitted to the health maintenance organization: (1) 20 if submitted by the enrollee's assignee, within 30 days of the date on 21 which any health care services included in the bill or invoice were 22 provided; or (2) if submitted by an enrollee, within 10 days of the 23 receipt of the bill or invoice from the provider of services. b. An overdue payment shall bear simple interest [at the rate of 24 10% per year, commencing on the 31st day after the claim is 25 26 submitted, at the periodic rate for any calendar quarter which shall not 27 exceed the prime rate as published in the Wall Street Journal on the 28 first business day of the immediately preceding calendar quarter plus 29 an additional 5%, rounded to the nearest one quarter of 1%, per 30 annum. 31 c. For the purposes of this section, "health maintenance 32 organization" means a health maintenance organization authorized 33 pursuant to the provisions of P.L.1973, c.337 (C.26:2J-1 et seq.). 34 d. The Department of Health shall adopt rules and regulations pursuant to the "Administrative Procedure Act," P.L.1968, c.410 35 36 (C.52:14B-1 et seq.) to carry out the provisions of this section. 37 (cf: P.L.1991, c.187, s.80) 38 39 7. This act shall take effect immediately. 40 41 42 **STATEMENT** 43 44 This bill amends the "prompt payment" requirements of the "Health 45 Care Cost Reduction Act," P.L.1991, c.187 (C.26:2H-18.24 et al.) to require that all uncontested health insurance claims be paid by 46

1 commercial health insurers and health maintenance organizations 2 (HMO's) within 30 days (rather than 60 days as the law currently 3 provides). The bill would also implement these prompt payment 4 requirements for other carriers. In addition, the bill requires that 5 written notice of a claim be provided to a carrier no later than 21 days 6 following the commencement of health care services, and further 7 requires timely submission of bills and invoices to the carrier.

8 This bill is intended to motivate health insurers and HMO's to 9 implement electronic claims processing systems, which will result in 10 administrative savings for health insurers and HMO's by reducing their claim processing costs and for health care providers by improving their 11 cash flow. The bill is part of a legislative package designed to 12 effectuate the recommendations of the Healthcare Information 13 14 Networks and Technologies (HINT) report to the Legislature under 15 the joint auspices of Thomas Edison State College and the New Jersey 16 Institute of Technology.

SENATE, No. 328

STATE OF NEW JERSEY 208th LEGISLATURE

PRE-FILED FOR INTRODUCTION IN THE 1998 SESSION

Sponsored by: Senator ROBERT E. LITTELL District 24 (Sussex, Hunterdon and Morris)

SYNOPSIS

Provides for resolution of certain billing disputes between insurer and health care provider without involving insured.

CURRENT VERSION OF TEXT

Introduced Pending Technical Review by Legislative Counsel.



AN ACT concerning the resolution of certain health care claim
 payment disputes and supplementing various parts of the statutory
 law.

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BE IT ENACTED by the Senate and General Assembly of the State of New Jersey:

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8 1. a. A hospital service corporation shall adopt and, after approval 9 by the Commissioner of Insurance pursuant to subsection b. of this 10 section, implement a procedure which shall be used to resolve billing 11 and payment disputes between health care providers or covered individuals and the corporation . If a dispute is between a health care 12 13 provider and the corporation, the procedure shall provide for direct 14 communication between the provider and the hospital service 15 corporation and shall not require any action by the covered individual after initial verification that the covered individual received the 16 17 services or treatment which are the subject of the dispute. When the 18 corporation notifies a provider or individual of a billing or payment 19 dispute, the corporation shall notify the provider or covered individual 20 of the internal appeal process implemented pursuant to this section.

21 The procedure shall include an internal appeal process by which the hospital service corporation, the provider or the covered individual 22 23 may request an independent review of the initial resolution of the 24 dispute by an arbitrator or independent review organization agreed 25 upon by the parties to the appeal. The decision of the arbitrator or 26 review organization, as appropriate, shall be binding on the provider and hospital service corporation. The internal appeal process shall 27 28 apply only for health benefits contracts issued, delivered, executed or 29 renewed after the approval of the the procedure by the Commissioner 30 of Insurance pursuant to subsection b. of this section.

31 b. A hospital service corporation shall, within 120 days of the 32 adoption of regulations by the commissioner pursuant to this act, file 33 its internal dispute resolution procedure with the commissioner. The procedure shall be deemed approved 120 days after filing if not 34 35 affirmatively approved or disapproved within that 120 days. During 36 the 120-day review period, the commissioner may request such 37 amendments to the procedure as the commissioner deems necessary. 38 Any subsequent amendments to a filed and approved procedure shall be deemed approved 120 days after filing if not affirmatively approved 39 40 or disapproved within 120 days from the filing date.

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42 2. a. A medical service corporation shall adopt and, after approval
43 by the Commissioner of Insurance pursuant to subsection b. of this
44 section, implement a procedure which shall be used to resolve billing
45 and payment disputes between health care providers or covered
46 individuals and the corporation. If a dispute is between a health care

1 provider and the corporation, the procedure shall provide for direct 2 communication between the provider and the medical service 3 corporation and shall not require any action by the covered individual 4 after initial verification that the covered individual received the services or treatment which are the subject of the dispute. When the 5 corporation notifies a provider or individual of a billing or payment 6 7 dispute, the corporation shall notify the provider or covered individual 8 of the internal appeal process implemented pursuant to this section.

9 The procedure shall include an internal appeal process by which the 10 medical service corporation, the provider or the covered individual 11 may request an independent review of the initial resolution of the 12 dispute by an arbitrator or independent review organization agreed 13 upon by the parties to the appeal.

The decision of the arbitrator or review organization, as appropriate, shall be binding on the provider and medical service corporation. The internal appeal process shall apply only for health benefits contracts issued, delivered, executed or renewed after the approval of the the procedure by the Commissioner of Insurance pursuant to subsection b. of this section.

20 b. A medical service corporation shall, within 120 days of the 21 adoption of regulations by the commissioner pursuant to this act, file 22 its internal dispute resolution procedure with the commissioner. The 23 procedure shall be deemed approved 120 days after filing if not 24 affirmatively approved or disapproved within that 120 days. During 25 the 120-day review period, the commissioner may request such 26 amendments to the procedure as the commissioner deems necessary. 27 Any subsequent amendments to a filed and approved procedure shall 28 be deemed approved120 days after filing if not affirmatively approved 29 or disapproved within 120 days from the filing date.

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31 3. a. A health service corporation shall adopt and, after approval by the Commissioner of Insurance pursuant to subsection b. of this 32 33 section, implement a procedure which shall be used to resolve billing 34 and payment disputes between health care providers or covered individuals and the corporation. If a dispute is between a health care 35 provider and the corporation, the procedure shall provide for direct 36 37 communication between the provider and the health service 38 corporation and shall not require any action by the covered individual 39 after initial verification that the covered individual received the 40 services or treatment which are the subject of the dispute. When the 41 corporation notifies a provider or individual of a billing or payment dispute, the corporation shall notify the provider or covered individual 42 43 of the internal appeal process implemented pursuant to this section. 44 The procedure shall include an internal appeal process by which the

health service corporation, the provider or the covered individual mayrequest an independent review of the initial resolution of the dispute

by an arbitrator or independent review organization agreed upon by
 the parties to the appeal.

The decision of the arbitrator or review organization, as appropriate, shall be binding on the provider and health service corporation. The internal appeal process shall apply only for health benefits contracts issued, delivered, executed or renewed after the approval of the the procedure by the Commissioner of Insurance pursuant to subsection b. of this section.

9 b. A health service corporation shall, within 120 days of the 10 adoption of regulations by the commissioner pursuant to this act, file 11 its internal dispute resolution procedure with the commissioner. The 12 procedure shall be deemed approved 120 days after filing if not 13 affirmatively approved or disapproved within that 120 days. During 14 the120-day review period, the commissioner may request such 15 amendments to the procedure as the commissioner deems necessary. Any subsequent amendments to a filed and approved procedure shall 16 17 be deemed approved 120 days after filing if not affirmatively approved 18 or disapproved within 120 days from the filing date.

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20 4. a. An insurer issuing individual health insurance policies shall 21 adopt and, after approval by the Commissioner of Insurance pursuant 22 to subsection b. of this section, implement a procedure which shall be 23 used to resolve billing and payment disputes between health care providers or covered individuals and the insurer. If a dispute is 24 25 between a health care provider and the corporation, the procedure 26 shall require direct communication between the provider and the health 27 insurer and shall not require any action by the covered individual after 28 initial verification that the covered individual received the services or 29 treatment which are the subject of the dispute. When the insurer 30 notifies a provider or individual of a billing or payment dispute, the 31 insurer shall notify the provider or covered individual of the internal 32 appeal process implemented pursuant to this section.

The procedure shall include an internal appeal process by which the insurer, the provider or the covered individual may request an independent review of the initial resolution of the dispute by an arbitrator or independent review organization agreed upon by the parties to the appeal.

The decision of the arbitrator or review organization, as appropriate, shall be binding on the provider and insurer. The internal appeal process shall apply only for health benefits contracts issued, delivered, executed or renewed after the approval of the the procedure by the Commissioner of Insurance pursuant to subsection b. of this section.

b. A health insurer shall, within 120 days of the adoption of
regulations by the commissioner pursuant to this act, file its internal
dispute resolution procedure with the commissioner. The procedure

1 shall be deemed approved 120 days after filing if not affirmatively 2 approved or disapproved within that 120 days. During the 120-day 3 review period, the commissioner may request such amendments to the 4 procedure as the commissioner deems necessary. Any subsequent 5 amendments to a filed and approved procedure shall be deemed 6 approved 120 days after filing if not affirmatively approved or 7 disapproved within 120 days from the filing date.

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9 5. a. An insurer issuing group health insurance policies shall adopt 10 and, after approval by the Commissioner of Insurance pursuant to 11 subsection b. of this section, implement a procedure which shall be 12 used to resolve billing and payment disputes between health care 13 providers or covered individuals and the insurer. If a dispute is 14 between a health care provider and the corporation, the procedure 15 shall require direct communication between the provider and the health insurer and shall not require any action by the covered individual after 16 initial verification that the covered individual received the services or 17 treatment which are the subject of the dispute. When the insurer 18 19 notifies a provider or individual of a billing or payment dispute, the 20 insurer shall notify the provider or covered individual of the internal 21 appeal process implemented pursuant to this section.

The procedure shall include an internal appeal process by which the insurer, the provider or the covered individual may request an independent review of the initial resolution of the dispute by an arbitrator or independent review organization agreed upon by the parties to the appeal.

The decision of the arbitrator or review organization, as appropriate, shall be binding on the provider and insurer. The internal appeal process shall apply only for health benefits contracts issued, delivered, executed or renewed after the approval of the the procedure by the Commissioner of Insurance pursuant to subsection b. of this section.

33 b. A health insurer shall, within 120 days of the adoption of 34 regulations by the commissioner pursuant to this act, file its internal dispute resolution procedure with the commissioner. The procedure 35 36 shall be deemed approved 120 days after filing if not affirmatively 37 approved or disapproved within that 120 days. During the 120-day 38 review period, the commissioner may request such amendments to the 39 procedure as the commissioner deems necessary. Any subsequent 40 amendments to a filed and approved procedure shall be deemed 41 approved 120 days after filing if not affirmatively approved or 42 disapproved within 120 days from the filing date.

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6. a. A dental service corporation shall adopt and, after approval
by the Commissioner of Insurance pursuant to subsection b. of this
section, implement a procedure which shall be used to resolve billing

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1 and payment disputes between health care providers or covered 2 individuals and the corporation. If a dispute is between a health care 3 provider and the corporation, the procedure shall provide for direct 4 communication between the provider and the dental service corporation and shall not require any action by the covered individual 5 6 after initial verification that the covered individual received the 7 services or treatment which are the subject of the dispute. When the 8 corporation notifies a provider or individual of a billing or payment 9 dispute, the corporation shall notify the provider or covered individual 10 of the internal appeal process implemented pursuant to this section.

The procedure shall include an internal appeal process by which the dental service corporation, the provider or the covered individual may request an independent review of the initial resolution of the dispute by an arbitrator or independent review organization agreed upon by the parties to the appeal.

16 The decision of the arbitrator or review organization, as 17 appropriate, shall be binding on the provider and health maintenance 18 organization. The internal appeal process shall apply only for health 19 benefits contracts issued, delivered, executed or renewed after the 20 approval of the the procedure by the Commissioner of Insurance 21 pursuant to subsection b. of this section.

22 b. A dental service corporation shall, within 120 days of the adoption of regulations by the commissioner pursuant to this act, file 23 24 its internal dispute resolution procedure with the commissioner. The 25 procedure shall be deemed approved 120 days after filing if not 26 affirmatively approved or disapproved within that 120 days. During 27 the 120-day review period, the commissioner may request such 28 amendments to the procedure as the commissioner deems necessary. 29 Any subsequent amendments to a filed and approved procedure shall 30 be deemed approved 120 days after filing if not affirmatively approved 31 or disapproved within 120 days from the filing date.

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33 7. a. A dental plan organization shall adopt and, after approval by 34 the Commissioner of Insurance pursuant to subsection b. of this 35 section, implement a procedure which shall be used to resolve billing and payment disputes between health care providers or covered 36 37 individuals and the organization. If a dispute is between a health care 38 provider and the corporation, the procedure shall provide for direct 39 communication between the provider and the dental plan organization 40 and shall not require any action by the covered individual after initial 41 verification that the covered individual received the services or 42 treatment which are the subject of the dispute. When the organization 43 notifies a provider or individual of a billing or payment dispute, the 44 organization shall notify the provider or covered individual of the 45 internal appeal process implemented pursuant to this section.

46 The procedure shall include an internal appeal process by which the

1 dental plan organization, the provider or the covered individual may

2 request an independent review of the initial resolution of the dispute3 by an arbitrator or independent review organization agreed upon by

4 the parties to the appeal.

5 The decision of the arbitrator or review organization, as 6 appropriate, shall be binding on the provider and dental plan 7 organization. The internal appeal process shall apply only for health 8 benefits contracts issued, delivered, executed or renewed after the 9 approval of the the procedure by the Commissioner of Insurance 10 pursuant to subsection b. of this section.

11 b. A dental plan organization shall, within 120 days of the adoption 12 of regulations by the commissioner pursuant to this act, file its internal 13 dispute resolution procedure with the commissioner. The procedure 14 shall be deemed approved 120 days after filing if not affirmatively 15 approved or disapproved within that 120 days. During the 120-day review period, the commissioner may request such amendments to the 16 procedure as the commissioner deems necessary. Any subsequent 17 amendments to a filed and approved procedure shall be deemed 18 19 approved 120 days after filing if not affirmatively approved or 20 disapproved within 120 days from the filing date.

21

8. The Commissioner of Insurance shall promulgate rules pursuant
to the "Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1
et seq.), to effectuate the purposes of this act.

25

26 9. This act shall take effect immediately.

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- 29 30

STATEMENT

31 This bill provides for the resolution of billing and payment disputes 32 between insurers and health care providers or covered individuals. It requires hospital, medical and health service corporations, commercial 33 34 health insurers, dental plan organizations and dental service corporations to adopt and implement, after approval by the 35 Commissioner of Insurance, a procedure that will be used to resolve 36 37 billing and payment disputes between the provider or covered 38 individuals and the payer. The Commissioner of Insurance has 39 120 days to review dispute resolution procedures; require the dispute 40 resolution procedures to include disputes with covered individuals; 41 require the decision of an arbitrator or independent review organization to be binding only for contracts issued, delivered, 42 executed, or renewed after the approval of dispute resolution 43 44 procedures by the commissioner; and require a health care insurer to 45 notify a provider or covered individual of the appeal process established in compliance with the bill in the event of a dispute. The 46

bill requires direct communication between the provider and the 1 2 insurer if the dispute is between these two parties and provides that 3 the covered individual will not be required to take any action to rectify 4 the problem, other than verify that the services or treatment were 5 received. The bill also requires that the procedure include an appeal process 6 whereby the insurer, the provider or the covered individual may 7 8 request an independent review of the initial resolution of the dispute 9 by an arbitrator or independent review organization, agreed upon by 10 the parties to the appeal. The decision of the arbitrator or review organization, as appropriate, will be binding on the provider and 11 This appeal process will only apply to health benefits 12 carrier. contracts issued, delivered, executed or renewed after the approval of 13

14 the dispute resolution.

This bill is part of a legislative package designed to effectuate the recommendations of the Healthcare Information Networks and Technologies (HINT) report to the Legislature under the joint auspices of Thomas Edison State College and the New Jersey Institute of Technology.

SENATE, No. 329

STATE OF NEW JERSEY 208th LEGISLATURE

PRE-FILED FOR INTRODUCTION IN THE 1998 SESSION

Sponsored by: Senator ROBERT E. LITTELL District 24 (Sussex, Hunterdon and Morris)

SYNOPSIS

Requires health insurers to process medical and claims information electronically.

CURRENT VERSION OF TEXT

Introduced Pending Technical Review by Legislative Counsel.



Ζ

AN ACT requiring health insurers and certain health care benefits
 claims processors to receive and transmit health care claim
 information electronically and supplementing various parts of
 statutory law.

5

6 **BE IT ENACTED** by the Senate and General Assembly of the State
7 of New Jersey:

8

9 1. Within 90 days of the promulgation of demonstration standards 10 and a timetable for implementation by the Commissioner of Banking 11 and Insurance pursuant to section 7 of this act, a hospital service corporation, or a subsidiary that processes health care benefits claims 12 13 as a third party administrator, shall demonstrate to the satisfaction of 14 the commissioner that it will adopt and implement the demonstration 15 standards, according to the corresponding timetable, to receive, transmit and store health care claim information electronically, as a 16 17 condition of its continued authorization to transact business in this 18 State.

19 The commissioner may, in the commissioner's discretion, grant 20 extensions or waivers of the implementation requirement when it has 21 been demonstrated to the commissioner's satisfaction that compliance 22 with the timetable for implementation will result in an undue hardship 23 to a hospital service corporation, its subsidiary or its covered 24 individuals.

25

26 2. Within 90 days of the promulgation of demonstration standards 27 and a timetable for implementation by the Commissioner of Banking 28 and Insurance pursuant to section 7 of this act, a medical service 29 corporation, or a subsidiary that processes health care benefits claims 30 as a third party administrator, shall demonstrate to the satisfaction of 31 the commissioner that it will adopt and implement the demonstration 32 standards, according to the corresponding timetable, to receive, 33 transmit and store health care claim information electronically, as a condition of its continued authorization to transact business in this 34 35 State.

The commissioner may, in the commissioner's discretion, grant extensions or waivers of the implementation requirement when it has been demonstrated to the commissioner's satisfaction that compliance with the timetable for implementation will result in an undue hardship to a medical service corporation, its subsidiary or its covered individuals.

42

3. Within 90 days of the promulgation of demonstration standards
and a timetable for implementation by the Commissioner of Banking
and Insurance pursuant to section 7 of this act, a health service
corporation , or a subsidiary that processes health care benefits claims

as a third party administrator, shall demonstrate to the satisfaction of
 the commissioner that it will adopt and implement the demonstration
 standards, according to the corresponding timetable, to receive,
 transmit and store health care claim information electronically, as a
 condition of its continued authorization to transact business in this
 State.

7 The commissioner may, in the commissioner's discretion, grant 8 extensions or waivers of the implementation requirement when it has 9 been demonstrated to the commissioner's satisfaction that compliance 10 with the timetable for implementation will result in an undue hardship 11 to a health service corporation, its subsidiary or its covered 12 individuals.

13

14 4. Within 90 days of the promulgation of demonstration standards 15 and a timetable for implementation by the Commissioner of Banking and Insurance pursuant to section 7 of this act, a health insurer issuing 16 individual health insurance policies, or a subsidiary that processes 17 health care benefits claims as a third party administrator, shall 18 19 demonstrate to the satisfaction of the commissioner that it will adopt 20 and implement the demonstration standards, according to the 21 corresponding timetable, to receive, transmit and store health care 22 claim information electronically, as a condition of its continued authorization to transact business in this State. 23

The commissioner may, in the commissioner's discretion, grant extensions or waivers of the implementation requirement when it has been demonstrated to the commissioner's satisfaction that compliance with the timetable for implementation will result in an undue hardship to a health insurer, its subsidiary or its covered individuals.

30 5. Within 90 days of the promulgation of demonstration standards 31 and a timetable for implementation by the Commissioner of Banking 32 and Insurance pursuant to section 7 of this act, a health insurer issuing 33 group health insurance policies, or a subsidiary that processes health 34 care benefits claims as a third party administrator, shall demonstrate to the satisfaction of the commissioner that it will adopt and implement 35 the demonstration standards, according to the corresponding 36 timetable, to receive, transmit and store health care claim information 37 38 electronically, as a condition of its continued authorization to transact 39 business in this State.

The commissioner may, in the commissioner's discretion, grant extensions or waivers of the implementation requirement when it has been demonstrated to the commissioner's satisfaction that compliance with the timetable for implementation will result in an undue hardship to a health insurer, its subsidiary or its covered individuals.

46 6. Within 90 days of the promulgation of demonstration standards

1 and a timetable for implementation by the Commissioner of Banking 2 and Insurance pursuant to section 7 of this act, a health maintenance 3 organization, or a subsidiary that processes health care benefits claims 4 as a third party administrator, shall demonstrate to the satisfaction of 5 the commissioner that it will adopt and implement the demonstration 6 standards, according to the corresponding timetable, to receive, transmit and store health care claim information electronically as a 7 8 condition of its continued authorization to operate in this State.

9 The commissioner may, in the commissioner's discretion, grant 10 extensions or waivers of the implementation requirement when it has 11 been demonstrated to the commissioner's satisfaction that compliance 12 with the timetable for implementation will result in an undue hardship 13 to a health maintenance organization, its subsidiary or its enrollees. 14

15 7. a. The Commissioner of Banking and Insurance, in consultation 16 with the Healthcare Information Electronic Data Interchange Policy Advisory Council established pursuant to P.L., c. (C.)(now before the 17 Legislature as Senate, No. 50 of 1996), shall establish demonstration 18 19 standards, along with a timetable for implementation, for the electronic 20 receipt, transmission and storage of health care claim information by 21 hospital service, medical service and health service corporations, 22 health insurers, health maintenance organizations, dental service 23 corporations and dental plan organizations, respectively, or 24 subsidiaries of such corporations, insurers or organizations that 25 process health care benefits claims as third party administrators. The 26 commissioner may, in the commissioner's discretion, grant extensions 27 or waivers of the implementation requirement when it has been 28 demonstrated to the commissioner's satisfaction that compliance with 29 the timetable for implementation will result in an undue hardship to a 30 hospital service, medical service, or health service corporation, health 31 insurer, dental service corporation, dental plan organization, or health 32 maintenance organization, its subsidiary or its covered individuals or 33 enrollees.

b. In establishing these standards, the commissioner shall:

(1) Encourage the use of an electronic data interchange (EDI)
network developed in consultation with the council pursuant to P.L. ,
c. (C.)(now before the Legislature as Senate, No. 50 of 1996);

38 (2) Encourage hospital service, medical service and health service 39 corporations, health insurers, health maintenance organizations, dental 40 service corporations and dental plan organizations, or subsidiaries of 41 such corporations, insurers or organizations that process health care 42 benefits claims as third party administrators to issue patient 43 identification cards or systems, such as magnetic stripe, "smart cards," 44 or other patient identification technology, to covered individuals; and 45 (3) Encourage and facilitate the development of privately owned and operated secure networks which are interconnected and available 46

1 to all participants in the health care services delivery process.

c. The timetable for implementation promulgated by the
commissioner shall provide for extensions and waivers of the
implementation requirement pursuant to subsection a. of this section.
d. The commissioner shall report annually to the policy council, the
Legislature and the Governor on progress made in the implementation
of these demonstration standards in this State.

8

9 8. Within 90 days of the promulgation of demonstration standards 10 and a timetable for implementation by the Commissioner of Banking and Insurance pursuant to section 7 of this act, a dental plan 11 12 organization, or a subsidiary that processes health care benefits claims 13 as a third party administrator, shall demonstrate to the satisfaction of 14 the commissioner that it will adopt and implement the demonstration 15 standards, according to the corresponding timetable, to receive, transmit and store health care claim information electronically as a 16 condition of its continued authorization to operate in this State. 17

18 The commissioner may, in the commissioner's discretion, grant 19 extensions or waivers of the implementation requirement when it has 20 been demonstrated to the commissioner's satisfaction that compliance 21 with the timetable for implementation will result in an undue hardship 22 to a dental plan organization, its subsidiary or its enrollees.

23

24 9. Within 90 days of the promulgation of demonstration standards 25 and a timetable for implementation by the Commissioner of Banking 26 and Insurance pursuant to section 7 of this act, a dental service 27 corporation, or a subsidiary that processes health care benefits claims 28 as a third party administrator, shall demonstrate to the satisfaction of 29 the commissioner that it will adopt and implement the demonstration standards, according to the corresponding timetable, to receive, 30 31 transmit and store health care claim information electronically as a 32 condition of its continued authorization to operate in this State.

The commissioner may, in the commissioner's discretion, grant extensions or waivers of the implementation requirement when it has been demonstrated to the commissioner's satisfaction that compliance with the timetable for implementation will result in an undue hardship to a dental service corporation, its subsidiary or its subscribers.

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39 10. The commissioner shall promulgate regulations pursuant to the
40 "Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1 et seq.)
41 to effectuate the provisions of this act.

42

43 11. This act shall take effect immediately.

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STATEMENT

3 This bill requires hospital, medical or health service corporations, 4 commercial health insurers, health maintenance organizations (HMO's), dental plan organizations and dental service corporations, 5 6 or their subsidiaries that process health benefits claims as third party 7 administrators, to demonstrate that they will adopt and implement 8 standards established by the Commissioner of Banking and Insurance 9 to receive, transmit and store health care claim information 10 electronically.

11 The Commissioner of Banking and Insurance, in consultation with 12 the Healthcare Information Electronic Data Interchange Policy 13 Advisory Council (which would be established by Senate Bill No. 50 (2R) Aca or Assembly Bill No. 1473 Aca of 1996, which were 14 15 reported by the committee on this date), will establish these demonstration standards, along with a timetable for adoption and 16 The bill authorizes the commissioner to grant 17 implementation. 18 extensions or waivers of the implementation requirement if it is 19 demonstrated that compliance with the timetable for implementation 20 will result in an undue hardship to a carrier, subsidiary or its covered 21 individuals or enrollees.

The bill directs the commissioner, in establishing the standards, to:
(1) Encourage the use of the electronic data interchange (EDI)
network;

(2) Encourage carriers to issue patient identification cards orsystems to covered individuals; and

27 (3) Encourage and facilitate the development of privately owned
28 and operated secure networks which are interconnected and available
29 to all participants in the health care services delivery process.

This bill is part of a legislative package designed to effectuate the recommendations of the Healthcare Information Networks and Technologies (HINT) report to the Legislature under the joint auspices of Thomas Edison State College and the New Jersey Institute of Technology.

1 2

SENATE, No. 330

STATE OF NEW JERSEY 208th LEGISLATURE

PRE-FILED FOR INTRODUCTION IN THE 1998 SESSION

Sponsored by: Senator ROBERT E. LITTELL District 24 (Sussex, Hunterdon and Morris)

SYNOPSIS

Requires health insurers to use standardized enrollment and claim forms.

CURRENT VERSION OF TEXT

Introduced Pending Technical Review by Legislative Counsel.



AN ACT requiring health insurers and certain subsidiaries of insurers
 to use standard enrollment and claim forms and supplementing
 various parts of the statutory law.

4 5

BE IT ENACTED by the Senate and General Assembly of the State of New Jersey:

6 7

8 1. Within 12 months of the promulgation of regulations by the 9 Commissioner of Banking and Insurance pursuant to this act, a 10 hospital service corporation or a subsidiary that processes health care 11 benefits claims as a third party administrator shall use the standard 12 health care enrollment and claim forms promulgated pursuant to 13 section 7 of this act in connection with all group and individual 14 contracts issued, delivered, executed or renewed in this State.

16 2. Within 12 months of the promulgation of regulations by the 17 Commissioner of Banking and Insurance pursuant to2 this act, a 18 medical service corporation or a subsidiary that processes health care 19 benefits claims as a third party administrator shall use the standard 20 health care enrollment and claim forms promulgated pursuant to 21 section 7 of this act in connection with all group and individual 22 contracts issued, delivered, executed or renewed in this State.

23

3. Within 12 months of the promulgation of regulations by the Commissioner of Banking and Insurance pursuant to this act, a health service corporation or a subsidiary that processes health care benefits claims as a third party administrator shall use the standard health care enrollment and claim forms promulgated pursuant to section 7 of this act in connection with all group and individual contracts issued, delivered, executed or renewed in this State.

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4. Within 12 months of the promulgation of regulations by the Commissioner of Banking and Insurance pursuant to this act, a health insurer or a subsidiary that processes health care benefits claims as a third party administrator shall use the standard health care enrollment and claim forms promulgated pursuant to section 7 of this act in connection with all individual policies issued, delivered, executed or renewed in this State.

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5. Within 12 months of the promulgation of regulations by the Commissioner of Banking and Insurance pursuant to this act, a health insurer or a subsidiary that processes health care benefits claims as a third party administrator shall use the standard health care enrollment and claim forms promulgated pursuant to section 7 of this act in connection with all group policies issued, delivered, executed or renewed in this State. 6. Within 12 months of the promulgation of regulations by the Commissioner of Banking and Insurance pursuant to this act, a health maintenance organization or a subsidiary that processes health care benefits claims as a third party administrator shall use the standard health care enrollment and claim forms promulgated pursuant to section 7 of this act in connection with all contracts for health care services issued, delivered, executed or renewed in this State.

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9 7. The Commissioner of Banking and Insurance shall a. 10 promulgate regulations to establish one set of standard health care 11 enrollment and claim forms in paper or electronic format to be used by 12 all hospital service, medical service and health service corporations, all 13 health insurers all health maintenance organizations, all dental service 14 corporations, all dental plan organizations, or subsidiaries that process 15 health care benefits claims as third party administrators, and all insurers writing automobile insurance and workers' compensation 16 coverage, or a subsidiary of an insurer writing worker's compensation 17 18 coverage that processes health care benefits claims as a third party 19 administrator, authorized to do business in this State.

b. In developing and promulgating the forms, the commissionershall:

(1) Consult with the Healthcare Information Electronic Data
Interchange Policy Advisory Council established pursuant to P.L.,
c. (C.)(now pending before the Legislature as

25 Senate, No. 50 of 1996);

(2) Consult with the boards of the New Jersey Individual Health
Coverage Program and the New Jersey Small Employer Health
Benefits Program and with respect to claim forms, take into
consideration the claim forms adopted by those programs pursuant to
section 11 of P.L.1993, c.164 (C.17B:27A-16.4) and section 29 of
P.L.1992, c.162 (C.17B:27A-45), respectively; and

32 (3) Use national standards for electronic data interchange (EDI) as
33 recommended by the advisory council and the boards of the two
34 programs.

35

8. Within 12 months of the promulgation of regulations by the Commissioner of Banking and Insurance pursuant to this act, a dental plan organization or a subsidiary that processes health care benefits claims as a third party administrator shall use the standard health care enrollment and claim forms promulgated pursuant to section 7 of this act in connection with all contracts for health care services issued, delivered, executed or renewed in this State.

43

Within 12 months of the promulgation of regulations by the
Commissioner of Banking and Insurance pursuant to this act, a dental
service corporation or a subsidiary that processes health care benefits

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1 claims as a third party administrator shall use the standard health care 2 enrollment and claim forms promulgated pursuant to section 7 of this 3 act in connection with all contracts for dental services issued, 4 delivered, executed or renewed in this State. 5 6 10. Within 12 months of the promulgation of regulations by the 7 Commissioner of Banking and Insurance pursuant to this act, an 8 insurer authorized to write automobile insurance pursuant to 9 P.L.1972, c.70 (C.39:6A-1 et seq.) shall use the standard health care 10 claim forms promulgated pursuant to section 7 of this act in connection with all its claims for health care services in this State. 11 12 13 11. Within 12 months of the promulgation of regulations by the 14 Commissioner of Banking and Insurance pursuant to this act, an 15 insurer authorized to transact the business of workers' compensation insurance pursuant to Chapter 15 of Title 34 of the Revised Statutes, 16 or a subsidiary that processes health care benefits claims as a third 17 party administrator shall use the standard claim forms promulgated 18 pursuant to section 7 of this act in connection with all claims for health 19 care services in this State. 20 21 22 12. The commissioner shall promulgate regulations to effectuate the purposes of this act pursuant to the "Administrative Procedure 23 24 Act," P.L.1968, c.410 (C.52:14B-1 et seq.). 25 26 13. This act shall take effect immediately. 27 28 29 **STATEMENT** 30 31 This bill requires hospital, medical or health service corporations, 32 commercial health insurers, dental plan organizations, dental service 33 corporations, insurers who write automobile or workers' compensation 34 insurance and health maintenance organizations (HMO's), and their subsidiaries that process health care benefits claims as third party 35 administrators, to use standard enrollment and claim forms for paper 36 37 and electronic transactions in connection with all policies and 38 contracts for health care benefits within 12 months after the 39 promulgation of regulations for such forms by the commissioner. 40 In promulgating the regulations, the commissioner is required to 41 consult with the Healthcare Information Electronic Data Interchange Policy Council (to be established by Senate, No. 50 or Assembly, No. 42 1473 of 1996, now pending before the Legislature) which includes 43 44 representatives from among the various types of health care benefit 45 providers who would be required to use the forms. The commissioner is also required to consult with the boards of the New Jersey 46

1 Individual Health Coverage Program and the New Jersey Small 2 Employer Health Benefits Program and take into consideration the claim forms adopted by those programs. The commissioner will use 3 4 national standards for electronic data interchange (EDI) as recommended by the policy council and the program boards. 5 6 This bill is part of a legislative package designed to effectuate the 7 recommendations of the Healthcare Information Networks and 8 Technologies (HINT) report to the Legislature under the joint auspices 9 of Thomas Edison State College and the New Jersey Institute of

10 Technology.

SENATE, No. 331

STATE OF NEW JERSEY 208th LEGISLATURE

PRE-FILED FOR INTRODUCTION IN THE 1998 SESSION

Sponsored by: Senator ROBERT E. LITTELL District 24 (Sussex, Hunterdon and Morris)

SYNOPSIS

Establishes Health Information Electronic Data Interchange Policy Advisory Council.

CURRENT VERSION OF TEXT

Introduced Pending Technical Review by Legislative Counsel.



2

AN ACT creating the Health Information Electronic Data Interchange
 Policy Advisory Council in the Department of Health and Senior
 Services, and supplementing Title 26 of the Revised Statutes.

3 4

5

BE IT ENACTED by the Senate and General Assembly of the State of New Jersey:

6 7 8

1. The Legislature finds and declares that:

9 a. The delivery of health care services and payment for those 10 services is often a fragmented process, sometimes inaccurately 11 described as a "system," that is comprised of health care providers, 12 insurance carriers or other benefit payers, employers who provide the 13 insurance or other benefit plans under which their employees are 14 covered, and patients, who are, ultimately, the consumers.

b. These various sectors perform separate, but interdependent functions in the health care service delivery process, and while they may perceive themselves and operate as economically independent units, they are nevertheless functionally dependent in providing or consuming health care services for which they then expect prompt payment.

c. While the technology exists to advance communication in every
sector of this process, each sector operates as a computerized
information island, fully functional in itself but without the ability or
motivation for computer-to-computer communication with other such
islands.

d. As a result, despite the available technology, a plethora of bills
can emanate from even relatively simple diagnostic or treatment
services and the resulting massive flow of information, on paper,
creates much of the increasing administrative burden placed on the
system.

e. It has been estimated that the health care industry in New Jersey
currently processes 150 million health care claims annually, 85% of
which are on paper, and that significant administrative cost savings
could be realized with the use of standardized enrollment and claim
forms, standardized health care communication protocols and the use
of electronic data interchange, or EDI, to receive, transmit and store
medical and claims information.

f. Thus, while state-of-the-art technology is the expected norm in
the diagnosis and treatment of illness and injury, in terms of recording,
routing and paying for those services, the several parties to the process
are using the venerable "paper trail" for billing purposes, which allows
them to avoid communicating in a more efficient manner.

g. Given the multiple parties and divergent interests which are
involved in and affected by the health care services delivery process,
a council representing those various interests and concerns, to assist
in the development of standards for an effective electronic data

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1 interchange network for use by the various parties; and to assist and 2 enable them to achieve some commonality of purpose in the exchange 3 of such information, is necessary and appropriate if the citizens of New 4 Jersey are to benefit from the efficiencies and economies such an interchange can effect. 5 6 7 2. The Health Information Electronic Data Interchange Policy 8 Advisory Council, hereinafter referred to as the council, is created in 9 the Executive Branch of State Government. For the purposes of complying with the provisions of Article V, Section IV, paragraph 1 10 of the New Jersey Constitution, the council is allocated within the 11 Department of Health and Senior Services, but notwithstanding this 12 13 allocation, the council shall be independent of any supervision or 14 control by the department or by any board or officer thereof, and shall 15 request appropriations for its expenses independently therefrom. 16 3. The council shall consist of 31 members, as follows: 17 The Commissioner of Health and Senior Services or the 18 a. commissioner's designee, ex officio, who shall serve as chairman of the 19 20 council; 21 b. The Commissioner of Banking and Insurance or the 22 commissioner's designee, ex officio; c. The Commissioner of Human Services or the commissioner's 23 24 designee, ex officio; d. The State Treasurer or the State Treasurer's designee, ex officio; 25 26 e. The Attorney General or the Attorney General's designee, ex 27 officio: f. The Director of the Division of Pensions and Benefits, in the 28 29 director's capacity as the secretary to the State Health Benefits 30 Commission or the secretary's designee, ex officio; g. The President of the New Jersey Hospital Association, or the 31 32 President's designee, ex officio; h. The President of the University of Medicine and Dentistry of 33 34 New Jersey, or the President's designee, ex officio; i. The President of Thomas Edison State College or the President's 35 36 designee, ex officio; j. Six members to be appointed by the President of the Senate, no 37 38 more than three of whom shall be of the same political party, as 39 follows: 40 (1) One representative of the medical profession, upon the 41 recommendation of the Medical Society of New Jersey; (2) One representative of business, upon the recommendation of 42 the New Jersey Business and Industry Association; 43 44 (3) One representative of a health maintenance organization, upon 45 the recommendation of the New Jersey Health Maintenance Organization Association; (4) One representative of a health insurer 46

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1 domiciled in this State; (5) One representative of the home health care 2 industry, upon the recommendation of the Home Health Assembly of New Jersey; and 3 4 (6) One representative of physical therapists in the State, upon recommendation of the American Physical Therapy Association of 5 6 New Jersey; 7 k. Six members to be appointed by the Speaker of the General 8 Assembly, no more than three of whom shall be of the same political 9 party, as follows: 10 (1) One representative of the pharmacy profession, upon the 11 recommendation of the Pharmacist Institute of New Jersey; 12 One representative of organized labor, upon (2)the 13 recommendation of the New Jersey State AFL-CIO; 14 (3) One representative of hospitals, upon the recommendation of 15 the New Jersey Hospital Association; (4) One representative of a health service corporation, or if none exists, a hospital or medical 16 service corporation, domiciled in this State; (5) One representative of 17 18 the dental profession, upon the recommendation of the New Jersey 19 Dental Association; and 20 (6) One representative of the occupational therapists in this State, 21 upon the recommendation of the New Jersey Occupational Therapy 22 Association: 1. 10 members to be appointed by the Governor, no more than five 23 of whom shall be of the same political party, as follows: 24 25 (1) One representative of the chiropractic profession, upon the 26 recommendation of the New Jersey Chiropractic Society; 27 (2) One representative of small business, upon the recommendation 28 of the New Jersey State Chamber of Commerce; 29 (3) One representative of long-term health care facilities, upon the 30 recommendation of the New Jersey Association of Health Care 31 Facilities; 32 (4) One representative of a health insurer authorized to transact business in this State, but not domiciled in this State, upon the 33 34 recommendation of the Health Insurance Association of America; (5) One representative of the nursing profession, upon the 35 recommendation of the New Jersey State Nurses Association; 36 37 (6) One representative of the osteopathic profession, upon the 38 recommendation of the New Jersey Association of Osteopathic 39 Physicians and Surgeons; 40 (7) One representative of the mental health professions, upon the 41 recommendation of the Statewide Mental Health Coalition; and 42 (8) Three members of the public, none of whom shall represent the 43 sectors of business, labor, health care providers or the professions or 44 insurers listed above, but who shall be consumers of health care 45 services.

1 4. a. The council shall organize upon the appointment of a 2 majority of its authorized membership. 3 b. Appointed members of the council shall serve for three year 4 terms, except that, of the members first appointed, two each of the members appointed by the President of the Senate and the Speaker of 5 6 the General Assembly and two of the members appointed by the 7 Governor shall be appointed for terms of one year, and two each of the 8 members appointed by the President of the Senate and the Speaker of 9 the General Assembly and two of the members appointed by the 10 Governor shall be appointed for terms of two years. c. Each member shall hold office for the term of appointment and 11 12 until a successor is appointed and qualified. All vacancies shall be 13 filled in the same manner as the original appointment. Members 14 appointed to fill a vacancy occurring for any reason other than the 15 expiration of the term shall serve for the unexpired term only. An appointed member of the council shall be eligible for reappointment. 16 An appointed member may be removed for cause. 17 18 d. Appointed members shall serve without compensation, but shall 19 be reimbursed for necessary expenses incurred in the performance of 20 their duties. 21 e. Action may be taken and motions and resolutions may be 22 adopted by the council by an affirmative vote of not less than a majority of the quorum required to conduct business. 23 24 25 5. The council shall appoint an executive director, who shall serve 26 as secretary to the council. The executive director shall serve at the 27 pleasure of the council and shall be in the unclassified service of the 28 Civil Service. Upon the appointment of a majority of the members of 29 the council, the Commissioner of Health and Senior Services shall 30 appoint an acting executive director from among his staff, who shall 31 serve until the appointment of an executive director by the council and 32 who shall not be eligible for appointment by the council. The Commissioner of Health and Senior Services shall provide staff 33 34 support to assist the council in carrying out its responsibilities. The council is entitled to the assistance and services of the employees of 35 36 any State, county or municipal department, board, bureau, commission 37 or agency, as it may require and as may be available to it for its 38 purposes. 39 The council is authorized to contract with outside providers for 40 services in support of council responsibilities and documented as 41 otherwise unavailable to the council. 42 6. a. The council shall develop standards for an effective electronic 43 44 data interchange (EDI) network for use by the various sectors in the

45 health care services delivery process. In particular, the council's

46 responsibilities shall include, but not be limited to:

1 (1) Developing standards for interorganizational communication 2 among the participants in the health care services delivery process.

3 (2) Developing standards for the transmission of forms and 4 information among the various sectors of the health care services 5 delivery process.

6 (3) Encouraging health insurers and other benefit providers to issue 7 patient identification cards or equipment, such as magnetic stripe, 8 "smart cards" or other patient identification technology, that provide 9 rapid, efficient electronic access to health care services, to covered 10 individuals.

(4) Encouraging and facilitating the development of secure
networks which would be interconnected and available to all
participants of the health care services delivery process.

b. In developing the standards for the EDI network pursuant tosubsection a. of this section, the council shall consider the followingguidelines:

(1) National standards, such as those developed by the American
National Standards Institute (ANSI) and the Health Care Financing
Administration (HCFA) shall be evaluated and adopted wherever
possible.

(2) To the greatest extent possible, all participants shall be
provided with equal functionality in their access to the network.
Interconnection speeds and types of connections may vary, but the
services offered shall be available to all participants.

(3) The State's EDI network shall encourage direct connections to
the Internet or similar networks for communication and research
purposes.

(4) The network's design shall be flexible and allow for newservices to be offered without impacting existing services.

30 (5) Wherever possible, the State's EDI network shall utilize 31 existing networks that are available for other applications and shall 32 take into consideration existing proprietary networks which can 33 connect to and transmit specified health care enrollment, claim and 34 medical information to the open networks in the State.

35 (6) Whenever possible, all participants in the network shall
36 establish a single connection to the network and this single connection
37 should support all functions of the network.

38 (7) All providers of network services shall agree to work in an
39 ethical manner so as not to achieve a competitive advantage when
40 collecting or accumulating content information from the transmissions
41 carried on their network.

c. To the maximum extent possible and practicable, the council
shall coordinate its responsibilities and activities with other health
information initiatives undertaken by the Department of Health and
Senior Services and other State agencies.

7. The council shall support the State's responsibilities to monitor
 the quantity and quality of health care services in the following
 manner:

a. The council shall examine carefully the Community Health
Management Information System (CHMIS) model and similar
information network models of a health care monitoring data base and
consider recommending appropriate design features.

b. The council shall recommend that the State's EDI network
provides appropriate structure for capture of data for monitoring
health care quantity and quality by the State.

c. The council shall recommend that a data base system is
developed to capture data and store it in appropriate form for routine
monitoring reports and policy research.

d. The council, in coordination with other State agencies, shall develop recommendations with respect to the establishment of, and compliance with, health care information confidentiality and security requirements by health care providers and payers including the maintenance of the confidentiality of proprietary information of health care providers and payers.

e. The council shall recommend a procedure for routinely
producing and distributing monitoring reports on the performance of
payers and providers.

23

8. In addition to its responsibilities pursuant to sections 6 and 7 ofthis act, the council shall:

a. Advise the Commissioner of Banking and Insurance, in the development of recommended standards, using national standards wherever possible, for the electronic receipt, transmission and storage of health care claim information by hospital service, medical service and health service corporations, health insurers and health maintenance organizations pursuant to section 7 of P.L., c. (C.)(now pending before the Legislature as Senate, No.48 of 1996).

b. Advise the Commissioner of Banking and Insurance in the
development of standard health care enrollment and claim forms
pursuant to section 7 of P.L., c. (C.)(now pending before the
Legislature as Senate, No.49 of 1996).

c. Consult with the Commissioner of Health and Senior Services
in his preparation of the annual report on health care expenditures in
New Jersey required by P.L., c.(C.)(now before the Legislature as
Senate, No.43of 1996.).

41

9. a. The council shall submit an annual report to the Governor
and the Legislature which assesses current efforts, and makes such
recommendations, including legislative or administrative action for
proposed efforts, to reduce health care administrative costs through
electronic data interchange and other automated information

technology, and which specifies the costs of implementation and
 discusses any anticipated difficulties with respect to the use of the
 technology.

4 b. In addition, every fifth annual report shall also include an 5 analysis of the council's accomplishment of its stated objectives, a forecast of emerging technologies and the EDI needs of the health care 6 7 services industry for the ensuing five years, and how the council 8 anticipates responding to those needs and incorporating those 9 technologies in its operations over the next five years, including any 10 recommendations for change in its membership or charge, or other legislative or administrative action. 11

c. If funds are available, the reports required by this section shall be prepared with the cooperation and assistance of the New Jersey Institute of Technology and Thomas Edison State College and the council shall use the funds appropriated to it or otherwise made available to it to fund the costs of Thomas Edison State College and the New Jersey Institute of Technology for their services provided to the council in this regard.

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10. The council shall make recommendations to the Commissioner
of Health and Senior Services through resolutions adopted by a
recorded majority vote of the council regarding the development of
standards for the State's EDI network. If the commissioner disagrees
with the recommendations of the council, the commissioner shall
present the reasons therefor to the council.

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27 11. This act shall take effect immediately.

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- 29 30

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STATEMENT

This bill establishes the Health Information Electronic Data
Interchange Policy Advisory Council in the Department of Health and
Senior Services.

The council will be comprised of 31 members, representing the various participants in the health care services delivery process, including health care providers, insurers, employers and consumers of health care services. The council will be primarily responsible for developing standards for an effective electronic data interchange (EDI) network for use in the health care services delivery process.

41 Specifically, the council's responsibilities will include:

42 (1) Developing standards for interorganizational communication43 among the participants in the health care services delivery process.

44 (2) Developing standards for the transmission of forms and45 information among the various sectors of the health care services46 delivery process.

(3) Encouraging health insurers and other benefit providers to issue
 patient identification cards or equipment that provide rapid, efficient
 electronic access to health care services, to covered individuals.

4 (4) Encouraging and facilitating the development of secure

5 networks that would be interconnected and available to all participants

6 of the health care services delivery process.

7 In developing the standards for the EDI network, the council is to8 consider the following guidelines:

9 (1) National standards, such as those developed by the American 10 National Standards Institute (ANSI) and the Health Care Financing 11 Administration (HCFA) will be evaluated and adopted wherever 12 possible.

(2) To the greatest extent possible, all participants will be provided
with equal functionality in their access to the network.
Interconnection speeds and types of connections may vary, but the
services offered will be available to all participants.

17 (3) The State's EDI network will encourage direct connections to
18 the Internet or similar networks for communication and research
19 purposes.

20 (4) The network's design will be flexible and allow for new services21 to be offered without impacting existing services.

(5) Wherever possible, the network will utilize existing networks
that are available for other applications and will take into
consideration existing proprietary networks which can connect to and
transmit specified health care enrollment, claim and medical
information to the open networks in the State.

(6) Whenever possible, all participants in the network will establish
a single connection to the network and this single connection should
support all functions of the network.

30 (7) All providers of network services will agree to work in an
31 ethical manner so as not to achieve a competitive advantage when
32 collecting or accumulating content information from the transmissions
33 carried on their network.

To the maximum extent possible and practicable the council shall coordinate its responsibilities and functions with other health information initiatives undertaken by the Department of Health and Senior Services and other State agencies.

38 In addition, the council will advise the Commissioner of Banking 39 and Insurance in the development of recommended standards for the 40 electronic processing of health care coverage claim information by 41 health insurers pursuant to Senate Bill No. 48 or Assembly Bill No. 42 1481 of 1996; and will advise the commissioner in the development of 43 standard health care enrollment and claim forms pursuant to Senate 44 Bill No.49 or Assembly Bill No.1473 of 1996, as well as with the 45 Commissioner of Health and Senior Services in his preparation of the

- 1 annual report on health care expenditures required by Senate Bill No.
- 2 43 or Assembly Bill No.1479 of 1996.
- 3 This bill is part of a legislative package designed to effectuate the
- 4 recommendations of the Healthcare Information Networks and
- 5 Technologies (HINT) report to the Legislature under the joint auspices
- 6 of Thomas Edison State College and the New Jersey Institute of
- 7 Technology.

SENATE COMMITTEE SUBSTITUTE FOR SENATE, NOs. 323, 324, 325, 326, 327, 328, 329, 330 and 331 (THIRD REPRINT)

To the Senate:

Pursuant to Article V, Section I, Paragraph 14 of the New Jersey Constitution, I am returning Senate Committee Substitute for Senate, Nos. 323, 324, 325, 326, 327, 328, 329, 330 and 331 (Third Reprint) with my recommendations for reconsideration.

SUMMARY OF BILL

This bill provides for the prompt payment of claims by health insurance carriers; health maintenance organizations; health, hospital, medical and dental service organizations and any intermediary contracted or affiliated with the carrier to perform administrative claims functions. The bill reduces the amount of time in which an uncontested claim must be paid by a carrier from the current 60 days to 30 days or the time limit established by the Medicare program, whichever is earlier, for electronic claims. It reduces the amount of time for payment of an uncontested manual claim to 40 days following receipt of the claim. The bill also requires that a carrier shall deny a contested claim, stating all reasons for denial, within 30 days, instead of 90 days as is currently required. The bill directs a carrier to acknowledge receipt of a claim submitted by electronic means, no later than two working days following receipt of the claim.

The bill directs the Commissioner of the Department of Banking and Insurance (DBI) to adopt by regulation, for each type of contract the Commissioner deems appropriate, one set of standard health care enrollment and claim forms to be used by hospitals, HMOs, insurers and others who process such forms.

The bill also requires health care providers to promptly submit their claims to insurance carriers and HMO's. In the case of a claim filed on behalf of the provider's patient, submission must be made within 60 days of service. If the provider fails to comply, fines may be imposed. In the case of a claim where the patient has assigned his benefits to the provider, the claim must be submitted within six (6) months of service or the claim may be justifiably denied.

The bill requires the Commissioner of Health and Senior Services (DHSS), in

consultation with DBI's Commissioner, to establish an advisory board to make recommendations to the commissioners regarding health information electronic data interchange technology policy and measures to protect the confidentiality of medical information. The commissioners shall present an annual report to the Governor and the Legislature on the development and use of such technology in the State.

The bill provides that Thomas A. Edison State College shall study and monitor the effectiveness of such technology in reducing costs of health care and that DBI and DHSS shall cooperate with and provide assistance to the college in carrying out its study.

The bill also affords health care providers, facilities and benefits plans processors a temporary, two-year tax credit of 10% against the gross income tax, corporation business tax, and the franchise tax on insurance companies for the purchase, lease or rental of electronic data interchange technology used to receive and/or transmit health care claims. The gross income tax credit would be available to licensed health care providers such as doctors and dentists, entities that process enrollments or claims under health care benefit plans, employers that self-insure for employee health benefits, and vendors of computer software that supplies health care electronic data interchange technology. The corporation business tax credit would be generally available to those taxpayers and also to licensed health care facilities.

B. RECOMMENDED ACTION

I support the Legislature's efforts and primarily those of Senator Robert Littell to promote the use in New Jersey of health care information electronic data interchange technology. The quick and efficient transmission of data will go far in improving the management of the health care system in our State.

While promotion of the use of such technology is important, I believe the bill in its current form provides an unnecessary tax credit to health care providers, health care facilities, vendors of certain computer software and entities that process enrollments and claims under health care benefit plans. Under current federal and State tax laws, these groups are already entitled to a business deduction with respect to expenses incurred in the purchase, lease or rental of such technology. Therefore, a tax credit would provide a

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double tax benefit for the same expense. The Department of Treasury advises that the additional tax credit would result in an estimated loss of revenue of \$20 million annually for each of the two years the tax credits are in existence. Furthermore, the bill provides that the time period within which electronically transmitted claims must be paid is shorter than that provided for manually transmitted claims. Thus, I believe that adequate incentive for the use of health care information electronic data interchange technology already exists without the grant of a tax credit.

Therefore, I herewith return Senate Committee Substitute for Senate, Nos. 323, 324, 325, 326, 327, 328, 329, 330 and 331 (Third Reprint) with the following recommendations:

Page 36, Section 11, Line 35-Page 39, Section 13, Line 44: Page 40, Section 14, Line 1: Page 40, Section 15, Line 13: Page 40, Section 16, Line 26: Page 41, Section 17, Line 37: Page 43, Section 18, Line 5: Page 43, Section 19, Line 17: Page 43, Section 20, Line 29: Page 43, Section 21, Line 36: Delete sections 11-13 in their entirety Delete "14" and insert "11" Delete "15" and insert "12" Delete "16" and insert "13" Delete "17" and insert "14" Delete "18" and insert "15" Delete "19" and insert "16" Delete "20" and insert "17"

Respectfully,

Christine Todd Whitman Governor

Attest:

John J. Farmer, Jr. Chief Counsel to the Governor

Office of the Governor **NEWS RELEASE**

PO BOX 004 TRENTON, NJ 08625 CONTACT: Gene Herman 609-777-2600 RELEASE: March 15, 1999

Gov. Christie Whitman has conditionally vetoed the following pieces of legislation:

A-2367, sponsored by Assembly Members Richard H. Bagger (R-Middlesex/Morris/Somerset/ Union) and David W. Wolfe (R-Monmouth/Ocean) and Senators Joseph M. Kyrillos (R-Middlesex/Monmouth) and Peter A. Inverso (R- Mercer/Middlesex), which would have excluded from the New Jersey Gross Income Tax earnings on investments in all educational individual retirement accounts (EIRAs) and qualified state tuition savings accounts. The only plan that enjoys that exclusion today is the New Jersey Better Educational Savings Trust (NJ BEST), the state's qualified state tuition savings account, which the Governor proposed and which the legislature supported.

In her conditional veto, the Governor said she agreed with the Legislature that extending state tax benefits currently enjoyed by the NJBEST to all qualified state tuition savings accounts is perfectly acceptable. But she said EIRAs, authorized by Congress and administered by private institutions, are quite different. They offer generous federal tax benefits not offered through NJ BEST or similar qualified state tuition savings accounts offered in other states. In particular, EIRAs offer an exclusion from the federal income tax while NJ BEST and similar state tuition savings accounts in other states offer only a deferral from the federal income tax until the time that monies are withdrawn, the Governor said. She said the major federal tax benefit available to EIRAs already offsets the various advantages of NJ BEST and other state plans. Gov. Whitman said she is mindful of the need to continue making saving for higher education more attractive. She said she believed a deferral of taxation, rather than a total exclusion from the New Jersey Gross Income Tax, will accomplish the purpose of making savings for higher education more attractive. Finally, the Governor recommended allowing earnings obtained as of 1998 to receive the new and improved benefits as opposed to only earnings as of 1999 in the proposed legislation.

SCS for S-323, 324, 325, 326, 327, 328, 329, 330 and 331, sponsored by Senator Robert E. Littell (R- Sussex/Hunterdon/Morris) and Assembly Members Nicholas R. Felice (R-Bergen/Passaic) and Joseph V. Doria, Jr. (D-Hudson), which provides for the prompt payment of claims by health carriers, health maintenance organizations, health, hospital, medical and dental service organizations and any intermediary contracted or affiliated with the carrier to perform administrative claims functions. The bill requires the Commissioner of Health and Senior Services (DHSS), in consultation with the Commissioner of the Department of Banking and Insurance (DBI), establish an advisory board to make recommendations to the commissioners regarding health information electronic data interchange technology policy and measures to protect the

confidentiality of medical information. The bill also would have afforded health care providers, facilities and benefits plans processors a temporary, two-year tax credit of 10% against the gross income tax, corporation business tax, and the franchise tax on insurance companies for the purchase, lease or rental of electronic data interchange technology used to receive and/or transmit health care claims. In her conditional veto, the Governor said she supports the Legislature's efforts to promote the use of health care information electronic data interchange technology, but the bill in its current form provides an unnecessary tax credit to health care providers, health care facilities, vendors of certain computer software and entities that process enrollments under health care benefit plans.

The Governor said under federal and state laws these groups are already entitled to a business deduction with respect to expenses incurred in the purchase, lease or rental of such technology. Therefore, she said, a tax credit would provide a double tax benefit for the same expense. Gov. Whitman said the Department of Treasury estimates that the additional tax credit would result in an estimated loss of revenue of \$20 million annually for each of the two years the tax credits would be in existence. Furthermore, the Governor said the bill provides that the time period within which electronically transmitted claims must be paid is shorter than that provided for manually transmitted claims. Thus, she said, adequate incentive for the use of health care information electronic data interchange technology already exists without the grant of a tax credit.

A-415, sponsored by Assembly Members Jeffrey W. Moran (R-Atlantic/Burlington/ Ocean) and Anthony Impreveduto (D- Bergen/Hudson) and Senators Robert W. Singer (R- Burlington/Momouth/Ocean) and Edward T. O'Connor, Jr. (D-Hudson), would have revised licensing provisions for orthotists and prosthetists. The bill revised current statutes to provide an alternative pathway for licensure for those with associate's degrees in science instead of limiting licensure to those with a bachelor's degree. Candidates for licensure would also be required to complete a clinical practice or internship and pass an examination developed by the Orthotics and Prosthetics Board of Examiners.

Additionally, the bill would have established two grandfather provisions. The first applied to people who have practiced full- time in an established prosthetic-orthotic facility as an orthotist, prosthetist or prosthetist-orthotist for three years immediately prior to the effective data of the bill. Such a person would have been able to file an application with the Orthotics and Prosthetics Board of Examiners within 180 days after the date procedures were established by the board for applying for licenser to continue to practice. The applicant would have been able to obtain a license without taking an examination after paying the license fee established by the bill and after the board had completed an investigation of the applicant's work history. The second grandfather provision would have applied to persons who had practiced in the same manner for three years or more, but not necessarily the three years immediately prior to the effective date of the bill, and have also passed a certifying examination in orthotics and prosthetics approved by a program accredited by the National Commission for Certifying Agencies. The bill would have provided that such a person may obtain a license without satisfying either of the other methods for licensure.

The Governor commended the bill's sponsors for their efforts to address a perceived shortage of orthotists and prosthetists by providing an alternative pathway for licensure.

The Governor said while she appreciated the need to open the profession to provide consumer choice and increased patient coverage, she also appreciated the importance of setting high standards for professional licensure to protect consumers. Therefore, she recommend that the alternative pathway for licensure for those with associate's degrees be limited to a five- year period. Upon expiration of that period, the Governor recommended that a bachelor's degree be required for licensure, which is consistent with the current licensure statute. Gov. Whitman also recommended that the 360 day grandfather provision be eliminated and that a simplified 180 day grandfather provision be required to the grandfather provision to reflect that the board must finally determine whether to approve an applicant for licensure after it has completed its investigation of the work history of the applicant.

Office of the Governor **NEWS RELEASE**

PO BOX 004 TRENTON, NJ 08625 CONTACT: Gene Herman 609-777-2600 RELEASE: July 1, 1999

Gov. Christie Whitman today signed the following bills:

SCS Substitute for S-323, 324, 325, 326, 327, 328, 329, 330, 331, sponsored by Senator Robert E. Littell (R-Sussex/Hunterdon/Morris) and Assembly Members Nicholas R. Felice (R-Bergen/Passaic) and Joseph V. Doria, Jr. (D-Hudson), provides for the prompt payment of health care claims by health insurance carriers, health maintenance organizations, health, hospital, medical and dental service organizations or any intermediary contracted or affiliated with the carrier to perform administrative functions. The bill reduces the amount of time in which an uncontested claim must be paid by a carrier from the current 60 days to 30 days or the time limit established by the Medicare program, whichever is earlier, for electronic claims. It reduces the amount of time for payment of an uncontested manual claim to 40 days following receipt of the claim. The bill also requires that a carrier shall deny a contested claim, stating all reasons for denial, within 30 days, instead of 90 days as is currently required. The bill directs a carrier to acknowledge receipt of a claim submitted by electronic means no later than two working days following receipt of the claim.

The bill incorporates the recommendations made by the Governor in her conditional veto of the bill on March 12. The bill was conditionally vetoed with the recommendation that a provision that would have provided a tax cut to carriers with the intention of stimulating development and use of health information electronic data interchange technology be deleted. In her conditional veto, the Governor said that while promotion of the use of such technology is important, under current state and federal law, these groups are already entitled to a business deduction with respect to expenses incurred in the purchase, lease or rental of such technology.

S-168, sponsored by Senators John O. Bennett (R-Monmouth) and Diane B. Allen (R-Burlington/Camden) and Assembly Members John V. Kelly (R-Bergen/Essex/Passaic) and Barbara Wright (R-Mercer/Middlesex), requires public school health services to employ persons holding an educational services certificate with an endorsement as a school nurse issued by the State Board of Examiners. The bill grandfathers currently employed non-certified nursing staff. Additionally, the bill makes an exception for those non-nursing personnel who are otherwise authorized by statute or regulation to perform specific health-related services.

A-2121, sponsored by Assembly Members Guy F. Talarico (R-Bergen) and Nicholas Asselta (R-Cape May/Atlantic/Cumberland) and Senators Jack Sinagra (R- Middlesex) and Richard J. Codey (D-Essex), provides for insurance carrier reporting of claims

payment practices to the Department of Banking and Insurance and for enforcement of violations of claims payment requirements. At a provider or covered person's request, a payer shall provide information as to all material required to be submitted to the payer with a claim for reimbursement. The bill also requires carriers to provide covered persons and providers with a toll-free telephone number for making inquiries regarding paid or pending claims. A carrier must respond to any covered person's or provider's claim inquiry within three days of the inquiry.

The bill incorporates the recommendations made by the Governor in her conditional veto of the original bill on May 3. The bill was conditionally vetoed to give the Commissioner of Banking and Insurance more discretion in imposing penalties and to change the effective date to better coincide with previous legislation requiring prompt payment of claims. The bill also eliminates the requirement that a payee (insurance carrier or HMO) provide a provider with a monthly statement of claims if the provider chooses to file claims manually rather than electronically, as the Governor recommended in her conditional veto.