39:13-1

LEGISLATIVE HISTORY CHECKLIST

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LAWS OF: 2001 **CHAPTER:** 53

NJSA: 39:13-1 (Auto body repair shops—licensing)

BILL NO: A1957 (Substituted for S902)

SPONSOR(S): Moran and Impreveduto

DATE INTRODUCED: January 31, 2000

COMMITTEE: ASSEMBLY: Consumer Affairs and Regulated Professions; Appropriations

SENATE: Transportation

AMENDED DURING PASSAGE: Yes

DATE OF PASSAGE: ASSEMBLY: March 26, 2001

SENATE: December 18, 2000

DATE OF APPROVAL: April 10, 2001

FOLLOWING ARE ATTACHED IF AVAILABLE:

FINAL TEXT OF BILL (3rd reprint enacted)

(Amendments during passage denoted by superscript numbers)

A1957

SPONSORS STATEMENT: (Begins on page 6 of original bill)

Yes

COMMITTEE STATEMENT: ASSEMBLY: Yes 3-2-2000

(Consum. Aff.)

5-1-2000 (Approp.)

SENATE: Yes

FLOOR AMENDMENT STATEMENTS: No

LEGISLATIVE FISCAL ESTIMATE: Yes

S902

SPONSORS STATEMENT: (Begins on	page 6 of original bill)	Yes		
COMMITTEE STATEMENT:	ASSEMBLY:	No		
	SENATE:	Yes		
FLOOR AMENDMENT STATEMENTS	:	No		
LEGISLATIVE FISCAL ESTIMATE:		No		
VETO MESSAGE:		No		
GOVERNOR'S PRESS RELEASE ON SIGNIN	IG:	No		
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HEARINGS:		No		
NEWSPAPER ARTICLES:		No		

ASSEMBLY, No. 1957

STATE OF NEW JERSEY

209th LEGISLATURE

INTRODUCED JANUARY 31, 2000

Sponsored by:

Assemblyman JEFFREY W. MORAN
District 9 (Atlantic, Burlington and Ocean)
Assemblyman ANTHONY IMPREVEDUTO
District 32 (Bergen and Hudson)

SYNOPSIS

Concerns licensing of auto body repair facilities.

CURRENT VERSION OF TEXT

As introduced.



1 **AN ACT** concerning licensing of auto body repair facilities and amending and supplementing P.L.1983, c.360.

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4 **BE IT ENACTED** by the Senate and General Assembly of the State of New Jersey:

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- 7 1. Section 1 of P.L.1983, c.360 (C.39:13-1) is amended to read as 8 follows:
- 9 1. For the purposes of this act:
- [a.] "Auto body repair facility" means a business or person who for compensation engages in the business of repairing, removing, [or] installing or painting integral component parts of [an engine, power train,] a chassis[,] or body of [an automobile] a motor vehicle damaged as a result of a collision.
 - [b. "Automobile" means a private passenger automobile of a private passenger, station wagon, or van type that is owned or hired and is neither used as public or livery conveyance for passengers nor rented to others with a driver; and a motor vehicle with a pickup body, a delivery sedan or a panel truck or a camper type vehicle used for recreational purposes owned by an individual or by husband and wife who are residents of the same household, not customarily used in the occupation, profession or business of the insured other than farming or ranching. An automobile owned by a farm family copartnership or corporation which is principally garaged on a farm or ranch shall be considered a private passenger automobile owned by two or more
- [c.] "Director" means the Director of the Division of Motor Vehicles in the Department of [Law and Public Safety] Transportation.

relatives resident in the same household.]

- "Motor vehicle" means a vehicle as defined in R.S.39:1-1 and which
 is required to be registered with the Division of Motor Vehicles,
 excluding motorcycles.
- 33 (cf: P.L.1985, c.148, s.22)

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- 35 2. Section 3 of P.L.1983, c.360 (C.39:13-3) is amended to read as 36 follows:
- 37 3. The director shall, on his own initiative or in response to complaints, investigate on a continuing basis and gather evidence of violations of this act and of any regulation adopted pursuant to this act 40 by auto body repair facilities.
- The director may contract with a private party to provide investigation, inspection and recommendation services to the division,

EXPLANATION - Matter enclosed in bold-faced brackets [thus] in the above bill is not enacted and intended to be omitted in the law.

- 1 provided the private party is experienced in the equipping and
- 2 operation of auto body repair facilities, charges less for these services
- 3 than the division would incur with its own employees and the director
- 4 <u>is satisfied that the services will be rendered fairly and solely in the</u>
- 5 <u>best interests of the State of New Jersey</u>. An auto body repair facility
- 6 trade group or association may be considered by the director to
- 7 provide these services.
- 8 (cf: P.L.1985, c.148, s.24)

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- 3. Section 4 of P.L.1983, c.360 (C.39:13-4) is amended to read as follows:
- 4. The director may fine or refuse to grant or may suspend or revoke a license of an auto body repair facility for any of the following acts or omissions related to the conduct of the business of [auto body repair done by] the auto body repair facility:
- a. Making or authorizing any material written or oral statement which is known to be untrue or misleading;
- b. Causing or allowing a customer to sign any estimate for repairs which does not state the repairs requested by the customer or the [automobile's] motor vehicle's odometer reading at the time of repair;
 - c. Failing to provide a customer with a copy of any estimate or document requiring his signature, as soon as a customer signs the estimate or document;
 - d. Making false promises or representations intended to influence, persuade, or induce a customer to authorize a repair of [an automobile] a motor vehicle which has been damaged as a result of a collision;
- e. Giving an adjuster or appraiser directly or indirectly any gratuity or other consideration in connection with his appraisal service;
 - f. Making appraisals of the cost of repairing [an automobile] <u>a</u> motor vehicle which has been damaged as a result of a collision through the use of photographs, telephone calls, or any manner other than personal inspection;
 - g. Making an estimate for repairs or charging for repairs in such amount as to compensate the insured for the cost of the deductible applicable under the [automobile] motor vehicle insurance policy;
- h. A pattern of conduct which includes any of the acts or omissions prohibited in this section or any other unconscionable or fraudulent commercial practice prohibited by the director pursuant to regulations promulgated under the provisions of this act:
- i. Failing to maintain its equipment and facilities in good operating
 condition, or failing to keep in force and effect any permits,
 accreditation or insurance required before an auto body repair facility
- 44 <u>license may be granted;</u>

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1 j. Operating an auto body repair facility without a license as 2 required pursuant to section 2 of P.L.1983, c.360 (C.39:13-2). 3 (cf: P.L.1985, c.148, s.25) 4 5 4. Section 5 of P.L.1983, c.360 (C.39:13-5) is amended to read as 6 follows: 7 5. Upon refusal to grant a license or suspension or revocation of 8 a license of an auto body repair facility, the director shall notify the 9 auto body repair facility in writing by registered mail. The auto body repair facility shall be given a hearing by the director if, within [60] 10 30 days thereafter, it files with the director a written request for a 11 hearing concerning the refusal to grant a license or suspension or 12 13 revocation of the license. 14 (cf: P.L.1985, c.148, s.26) 15 16 5. Section 6 of P.L.1983, c.360 (C.39:13-6) is amended to read as 17 follows: 18 6. The <u>director may issue and cause to be served, upon an auto</u> body repair facility charged with a violation of P.L.1983, c.360 19 20 (C.39:13-1 et seq.), an order requiring the auto body repair facility to 21 cease and desist operations and the director may impose upon an auto 22 body repair facility violating this act a civil penalty of not more than [\$2,000.00] \$5,000 each for the first offense and not more than 23 24 [\$5,000.00] \$20,000 each for the second and each subsequent offense. The civil penalty shall be issued for and recovered by and in 25 the name of the director and shall be collected and enforced by 26 27 summary proceedings pursuant to "the penalty enforcement law" 28 (N.J.S.2A:58-1 et seq.). 29 (cf: P.L.1985, c.148, s.27) 30 31 6. (New section) There shall be two classes of auto body repair 32 facility licenses, a full service license and a motor vehicle dealer sublet 33 license. Auto body repair facilities holding a license issued prior to 34 the effective date of this amendatory and supplementary act shall have one year from that date to satisfy the requirements for a full service or 35 36 motor vehicle dealer sublet license. 37 38 7. (New section) a. To qualify for a full service license an auto 39 body repair facility shall: 40 (1) Have a building suitable for the conduct of all operations within the building, and a Certificate of Occupancy for an auto body repair 41 facility issued by the applicable zoning authority. In the absence of 42 43 evidence to the contrary, public operation as an auto body repair

(2) Have all required licenses, permits and registrations required

facility for a continuous period of five years shall create a presumption

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of compliance;

- 1 for the conduct of business including, but not limited to: a federal tax
- 2 identification number; a New Jersey sales tax identification number;
- 3 hazardous waste disposal systems; stack permits; and any other
- 4 licenses, permits and registrations as the director may find applicable;
- (3) Maintain insurance necessary to protect customers' property, 5
- 6 and provide the public and employees with remedies for liability arising
- from the operation including, but not limited to: garage keepers' 7
- 8 liability insurance in a minimum amount of \$300,000 or security or a
- 9 letter of credit in that amount; workers' compensation insurance
- coverage in the amounts required pursuant to R.S.34:15-1 et seq.; and 10
- 11 fire insurance;

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- (4) Possess and maintain an auto body repair facility reference source for estimating the cost of repairs in either book or computerized form which is accepted by the industry;
- (5) Possess and maintain equipment to safely raise and support vehicles for inspection and repair;
 - (6) Possess and maintain a metal inert gas welder;
 - (7) Possess, maintain and utilize for all spray painting:
- 19 (a) an enclosed area for refinishing which complies with all 20 applicable safety, fire, environmental and other regulations;
 - (b) the means to supply fresh air to workers within the spray area when using materials that require breathable air to be supplied; and
 - (c) a filtration method to reduce particles from the air exhausted from the spray area which is accepted by the industry;
 - (8) Have equipment or the means for structural repair including, but not limited to: equipment to make multiple body and chassis pulls to straighten damaged vehicle components; equipment to anchor a unibody vehicle at four points; a three dimensional measuring device suitable to measure structural dimensions of symmetrical and nonsymmetrical vehicles; and dimensional guides appropriate to the vehicles being repaired;
- 32 (9) Have equipment or the means for performing vehicle four-33 wheel alignment;
 - (10) Have (a) equipment or the means for vehicle air conditioner servicing including the means to evacuate, recycle, and recharge refrigerants and (b) a technician-employee certified to perform such repairs;
- 38 (11) Have equipment or the means to make collision related 39 mechanical repairs; and
- 40 (12) Provide evidence that at least one employee or ten (10%) 41 percent, whichever is greater, of the employees performing repairs at the auto body repair facility have completed a recognized auto body 42 43 repair related training course during the year immediately preceding 44 the application for or renewal of licensure as a full service auto body 45 repair facility. Training courses available through ICAR (Inter-
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- Industry Conference on Auto Collision Repair) or any other group

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approved by the director shall qualify to satisfy this requirement.

b. An applicant for a full service auto body repair facility license which does not have the equipment to satisfy the requirements of subsection a. of this section may satisfy those requirements provided the auto body repair facility has entered into a written agreement to have the auto body repairs performed by an auto body repair facility that is licensed as a full service auto body repair facility pursuant to the provisions of P.L.1983, c.360 (C.39:13-1 et seq.) and this amendatory and supplementary act.

8. (New section) A person that sells new motor vehicles under an agreement with a motor vehicle manufacturer and that does not satisfy the equipment requirements of section 7 of this amendatory and supplementary act may qualify for a motor vehicle dealer sublet license provided that the motor vehicle dealer agrees in the sublet license application to use only auto body repair facilities licensed pursuant to the provisions of section 7 of this amendatory and supplementary act to perform auto body repairs.

9. (New section) Applications for a full service auto body repair facility license or a motor vehicle dealer sublet license shall be reviewed by the director and a license issued or denied within 90 days following receipt by the director of the completed application and supporting documents.

10. (New section) Within 180 days of the effective date of this amendatory and supplementary act the director shall promulgate regulations, in accordance with the provisions of the "Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1 et seq.), to implement the provisions of this amendatory and supplementary act and to revise any existing regulations to make them consistent herewith.

11. This act shall take effect on the 180th day following enactment, except that section 10 shall take effect immediately.

STATEMENT

This bill revises and expands the scope of the current auto body repair facility licensing law. The bill redefines "auto body repair facility" as a business or person who for compensation engages in the business of repairing, removing, installing or painting integral component parts of a motor vehicle damaged as the result of a collision. In addition, the term "automobile" is replaced by the term "motor vehicle" which is defined in the bill as any vehicle required to be registered with the Division of Motor Vehicles, excluding

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1 motorcycles.

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2 The bill creates two classes of licenses, a full service license and a 3 motor vehicle sublet license, and establishes minimum standards a 4 facility must meet in order to qualify for licensure. For a full service license, the bill provides that a facility must satisfy certain 5 requirements pertaining to: the physical set-up, including equipment 6 necessary to perform auto body repairs; licenses, permits and 7 8 registrations necessary for the conduct of an auto body repair business; 9 maintenance of proper insurance coverages; and employee training and 10 qualifications. In addition, the bill provides that a dealer of new motor vehicles which does not satisfy the equipment requirements for a full 11 12 service license may obtain a motor vehicle sublet license provided the 13 dealer agrees in its sublet license application to use only auto body 14 repair facilities licensed pursuant to the provisions of the bill. License 15 applications shall be reviewed by the Director of the Division of Motor 16 Vehicles and a license issued or denied within 90 days of receipt of the 17 completed application and supporting documents.

In addition, the bill strengthens current auto body repair facility enforcement provisions and allows for the privatization of inspection of auto body repair facilities and reporting activities currently performed by the Division of Motor Vehicles.

The bill also provides that to qualify for a full service license an auto body repair facility shall maintain liability insurance coverage in a minimum amount of \$300,000. The committee amended the bill to permit, in lieu of that liability insurance coverage, security or a letter of credit in that amount.

ASSEMBLY CONSUMER AFFAIRS AND REGULATED PROFESSIONS COMMITTEE

STATEMENT TO

ASSEMBLY, No. 1957

with committee amendments

STATE OF NEW JERSEY

DATED: MARCH 2, 2000

The Assembly Consumer Affairs and Regulated Professions Committee reports favorably and with committee amendments Assembly Bill No. 1957.

As amended by the committee, this bill creates two classes of licenses, a full service license and an automobile sublet license, and establishes minimum standards a facility must meet in order to qualify for licensure. For a full service license, the bill provides that a facility must satisfy certain requirements pertaining to: the physical set-up, including equipment necessary to perform auto body repairs; licenses, permits and registrations necessary for the conduct of an auto body repair business; maintenance of proper insurance coverages; and employee training and qualifications. In addition, the bill provides that a dealer of new automobiles who does not satisfy the equipment requirements for a full service license may obtain an automobile sublet license provided the dealer agrees in its sublet license application to use only auto body repair facilities licensed pursuant to the provisions of the bill. License applications shall be reviewed by the Director of the Division of Motor Vehicles and a license issued or denied within 90 days of receipt of the completed application and supporting documents.

In addition, the bill strengthens current auto body repair facility enforcement provisions and allows for the privatization of inspection of auto body repair facilities and reporting activities currently performed by the Division of Motor Vehicles.

The bill also provides that to qualify for a full service license an auto body repair facility shall maintain liability insurance coverage in a minimum amount of \$300,000 or, in lieu of that liability insurance coverage, security or a letter of credit in that amount.

The bill also empowers the Director of the Division of Motor Vehicles to issue an order to an auto body repair facility charged with a violation of P.L.1983, c.360 to cease and desist operations. In addition, the bill raises the fines that may be imposed on auto body repair facilities charged with certain violations from a maximum of

\$2,000 to a maximum of \$5,000 for the first offense, and from a maximum of \$5,000 to a maximum of \$20,000 for subsequent offenses.

The committee amended the bill to replace the term "motor vehicle" with the term "automobile," which is the term used in the current auto body repair facility licensing law. Additionally, the bill was amended to give an auto body repair facility holding a license issued prior to the effective date of the bill until the expiration date of that license to satisfy the requirements for a new license, rather than until one year from the bill's effective date. Finally, the bill was amended to take effect on the 360th day, rather than the 180th day, following enactment.

[First Reprint]

ASSEMBLY, No. 1957

STATE OF NEW JERSEY 209th LEGISLATURE

INTRODUCED JANUARY 31, 2000

Sponsored by:

Assemblyman JEFFREY W. MORAN
District 9 (Atlantic, Burlington and Ocean)
Assemblyman ANTHONY IMPREVEDUTO
District 32 (Bergen and Hudson)

SYNOPSIS

Concerns licensing of auto body repair facilities.

CURRENT VERSION OF TEXT

As reported by the Assembly Consumer Affairs and Regulated Professions Committee on March 2, 2000, with amendments.



AN ACT concerning licensing of auto body repair facilities and amending and supplementing P.L.1983, c.360.

BE IT ENACTED by the Senate and General Assembly of the State of New Jersey:

- 7 1. Section 1 of P.L.1983, c.360 (C.39:13-1) is amended to read as 8 follows:
- 9 1. For the purposes of this act:
- [a.] "Auto body repair facility" means a business or person who for compensation engages in the business of repairing, removing, [or] installing or painting integral component parts of [an engine, power train,] a chassis[,] or body of [an automobile] ¹[a motor vehicle] an automobile ¹ damaged as a result of a collision.
 - [b. "Automobile" means a private passenger automobile of a private passenger, station wagon, or van type that is owned or hired and is neither used as public or livery conveyance for passengers nor rented to others with a driver; and a motor vehicle with a pickup body, a delivery sedan or a panel truck or a camper type vehicle used for recreational purposes owned by an individual or by husband and wife who are residents of the same household, not customarily used in the occupation, profession or business of the insured other than farming or ranching. An automobile owned by a farm family copartnership or corporation which is principally garaged on a farm or ranch shall be considered a private passenger automobile owned by two or more relatives resident in the same household.]
 - ¹"Automobile" means a private passenger automobile of a private passenger, station wagon, or van type that is owned or hired and is neither used as public or livery conveyance for passengers nor rented to others with a driver; and a motor vehicle with a pickup body, a delivery sedan or a panel truck or a camper type vehicle used for recreational purposes owned by an individual or by husband and wife who are residents of the same household, not customarily used in the occupation, profession or business of the insured other than farming or ranching. An automobile owned by a farm family copartnership or corporation which is principally garaged on a farm or ranch shall be considered a private passenger automobile owned by two or more relatives resident in the same household.¹
- 39 [c.] "Director" means the Director of the Division of Motor 40 Vehicles in the Department of [Law and Public Safety] 41 <u>Transportation</u>.

EXPLANATION - Matter enclosed in bold-faced brackets [thus] in the above bill is not enacted and intended to be omitted in the law.

Matter underlined thus is new matter.

Matter enclosed in superscript numerals has been adopted as follows:

¹ Assembly ACP committee amendments adopted March 2, 2000.

1 ¹["Motor vehicle" means a vehicle as defined in R.S.39:1-1 and which is required to be registered with the Division of Motor Vehicles, 2

3 excluding motorcycles.]¹

(cf: P.L.1985, c.148, s.22) 4

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- 6 2. Section 3 of P.L.1983, c.360 (C.39:13-3) is amended to read as 7 follows:
- 8 3. The director shall, on his own initiative or in response to 9 complaints, investigate on a continuing basis and gather evidence of 10 violations of this act and of any regulation adopted pursuant to this act
- by auto body repair facilities. 11 12 The director may contract with a private party to provide 13 investigation, inspection and recommendation services to the division, 14 provided the private party is experienced in the equipping and
- operation of auto body repair facilities, charges less for these services 15
- than the division would incur with its own employees and the director 16
- 17 is satisfied that the services will be rendered fairly and solely in the
- 18 best interests of the State of New Jersey. An auto body repair facility
- 19 trade group or association may be considered by the director to
- 20 provide these services.
- 21 (cf: P.L.1985, c.148, s.24)

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- 23 3. Section 4 of P.L.1983, c.360 (C.39:13-4) is amended to read as follows:
- 4. The director may fine or refuse to grant or may suspend or 25 26 revoke a license of an auto body repair facility for any of the following 27 acts or omissions related to the conduct of the business of [auto body 28 repair done by] the auto body repair facility:
- 29 a. Making or authorizing any material written or oral statement 30 which is known to be untrue or misleading;
- 31 b. Causing or allowing a customer to sign any estimate for repairs 32 which does not state the repairs requested by the customer or the [automobile's] ¹[motor vehicle's] automobile's ¹ odometer reading at 33 34 the time of repair;
- 35 c. Failing to provide a customer with a copy of any estimate or 36 document requiring his signature, as soon as a customer signs the 37 estimate or document;
- 38 d. Making false promises or representations intended to influence, persuade, or induce a customer to authorize a repair of [an 39
- automobile] ¹[a motor vehicle] an automobile ¹which has been 40 damaged as a result of a collision; 41
- 42 e. Giving an adjuster or appraiser directly or indirectly any gratuity 43 or other consideration in connection with his appraisal service;
- f. Making appraisals of the cost of repairing [an automobile] ¹[a 44 motor vehicle an automobile which has been damaged as a result of 45

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1 a collision through the use of photographs, telephone calls, or any 2 manner other than personal inspection;

- g. Making an estimate for repairs or charging for repairs in such amount as to compensate the insured for the cost of the deductible applicable under the [automobile] ¹[motor vehicle] automobile ¹ insurance policy;
- 7 h. A pattern of conduct which includes any of the acts or omissions 8 prohibited in this section or any other unconscionable or fraudulent 9 commercial practice prohibited by the director pursuant to regulations 10 promulgated under the provisions of this act;
- i. Failing to maintain its equipment and facilities in good operating 11 12 condition, or failing to keep in force and effect any permits, 13 accreditation or insurance required before an auto body repair facility 14 license may be granted;
- j. Operating an auto body repair facility without a license as 15 required pursuant to section 2 of P.L.1983, c.360 (C.39:13-2). 16
- (cf: P.L.1985, c.148, s.25) 17

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19 4. Section 5 of P.L.1983, c.360 (C.39:13-5) is amended to read as 20 follows:

21 5. Upon refusal to grant a license or suspension or revocation of 22 a license of an auto body repair facility, the director shall notify the 23 auto body repair facility in writing by registered mail. The auto body 24 repair facility shall be given a hearing by the director if, within [60] 30 days thereafter, it files with the director a written request for a 25 26 hearing concerning the refusal to grant a license or suspension or 27 revocation of the license.

(cf: P.L.1985, c.148, s.26) 28

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30 5. Section 6 of P.L.1983, c.360 (C.39:13-6) is amended to read as 31 follows:

32 6. The <u>director may issue and cause to be served, upon an auto</u> 33 body repair facility charged with a violation of P.L.1983, c.360 34 (C.39:13-1 et seq.), an order requiring the auto body repair facility to 35 cease and desist operations and the director may impose upon an auto body repair facility violating this act a civil penalty of not more than 36 [\$2,000.00] \$5,000 each for the first offense and not more than 37 38 [\$5,000.00] \$20,000 each for the second and each subsequent 39 offense. The civil penalty shall be issued for and recovered by and in the name of the director and shall be collected and enforced by

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- 41 summary proceedings pursuant to "the penalty enforcement law"
- 42 (N.J.S.2A:58-1 et seq.).

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43 (cf: P.L.1985, c.148, s.27)

45 6. (New section) There shall be two classes of auto body repair facility licenses, a full service license and ¹[a motor vehicle] an 46

automobile¹ dealer sublet license. Auto body repair facilities holding
a license issued prior to the effective date of this amendatory and
supplementary act shall have ¹[one year from that date] until the
expiration date of that license¹ to satisfy the requirements for a full
service or ¹[motor vehicle] automobile¹ dealer sublet license.

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- 7. (New section) a. To qualify for a full service license an auto body repair facility shall:
- (1) Have a building suitable for the conduct of all operations within the building, and a Certificate of Occupancy for an auto body repair facility issued by the applicable zoning authority. In the absence of evidence to the contrary, public operation as an auto body repair facility for a continuous period of five years shall create a presumption of compliance;
- (2) Have all required licenses, permits and registrations required for the conduct of business including, but not limited to: a federal tax identification number; a New Jersey sales tax identification number; hazardous waste disposal systems; stack permits; and any other licenses, permits and registrations as the director may find applicable;
- (3) Maintain insurance necessary to protect customers' property, and provide the public and employees with remedies for liability arising from the operation including, but not limited to: garage keepers' liability insurance in a minimum amount of \$300,000 or security or a letter of credit in that amount; workers' compensation insurance coverage in the amounts required pursuant to R.S.34:15-1 et seq.; and fire insurance;
- (4) Possess and maintain an auto body repair facility reference source for estimating the cost of repairs in either book or computerized form which is accepted by the industry;
- (5) Possess and maintain equipment to safely raise and support vehicles for inspection and repair;
 - (6) Possess and maintain a metal inert gas welder;
 - (7) Possess, maintain and utilize for all spray painting:
- (a) an enclosed area for refinishing which complies with all applicable safety, fire, environmental and other regulations;
- (b) the means to supply fresh air to workers within the spray area when using materials that require breathable air to be supplied; and
- (c) a filtration method to reduce particles from the air exhausted from the spray area which is accepted by the industry;
- 40 (8) Have equipment or the means for structural repair including, 41 but not limited to: equipment to make multiple body and chassis pulls 42 to straighten damaged vehicle components; equipment to anchor a 43 unibody vehicle at four points; a three dimensional measuring device 44 suitable to measure structural dimensions of symmetrical and non-45 symmetrical vehicles; and dimensional guides appropriate to the 46 vehicles being repaired;

- (9) Have equipment or the means for performing vehicle fourwheel alignment;
- (10) Have (a) equipment or the means for vehicle air conditioner servicing including the means to evacuate, recycle, and recharge refrigerants and (b) a technician-employee certified to perform such repairs;
 - (11) Have equipment or the means to make collision related mechanical repairs; and
 - (12) Provide evidence that at least one employee or ten (10%) percent, whichever is greater, of the employees performing repairs at the auto body repair facility have completed a recognized auto body repair related training course during the year immediately preceding the application for or renewal of licensure as a full service auto body repair facility. Training courses available through ICAR (Inter-Industry Conference on Auto Collision Repair) or any other group approved by the director shall qualify to satisfy this requirement.
- b. An applicant for a full service auto body repair facility license which does not have the equipment to satisfy the requirements of subsection a. of this section may satisfy those requirements provided the auto body repair facility has entered into a written agreement to have the auto body repairs performed by an auto body repair facility that is licensed as a full service auto body repair facility pursuant to the provisions of P.L.1983, c.360 (C.39:13-1 et seq.) and this amendatory and supplementary act.

8. (New section) A person that sells new ¹[motor vehicles] automobiles ¹ under an agreement with ¹[a motor vehicle] an automobile ¹ manufacturer and that does not satisfy the equipment requirements of section 7 of this amendatory and supplementary act may qualify for ¹[a motor vehicle] an automobile ¹ dealer sublet license provided that the ¹[motor vehicle] automobile ¹ dealer agrees in the sublet license application to use only auto body repair facilities licensed pursuant to the provisions of section 7 of this amendatory and supplementary act to perform auto body repairs.

 9. (New section) Applications for a full service auto body repair facility license or ¹[a motor vehicle] an automobile dealer sublet license shall be reviewed by the director and a license issued or denied within 90 days following receipt by the director of the completed application and supporting documents.

10. (New section) Within ¹[180] 360¹ days of the effective date of this amendatory and supplementary act the director shall promulgate regulations, in accordance with the provisions of the "Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1 et seq.), to implement the provisions of this amendatory and

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supplementary act and to revise any existing regulations to make them 1 2 consistent herewith.

- 11. This act shall take effect on the ¹[180th] <u>360th</u> day following 4
- 5 enactment, except that section 10 shall take effect immediately.

ASSEMBLY APPROPRIATIONS COMMITTEE

STATEMENT TO

[First Reprint] **ASSEMBLY, No. 1957**

with Assembly committeee amendments

STATE OF NEW JERSEY

DATED: MAY 1, 2000

The Assembly Appropriations Committee reports favorably Assembly Bill No. 1957 (1R) with committee amendments.

Assembly Bill No. 1957(1R), as amended, revises and expands the scope of the current auto body repair facility licensing law.

The bill establishes two classes of licensed facilities: a full service license and an automobile sublet license; and establishes minimum standards a facility must meet in order to qualify for licensure. License applications shall be reviewed by the Director of the Division of Motor Vehicles (DMV) and be issued or denied within 90 days of receipt of the completed application and supporting documents.

The bill strengthens current auto body repair facility enforcement provisions.

The bill provides that to qualify for a full service license an auto body repair facility shall maintain liability insurance coverage in a minimum amount of \$300,000 or, in lieu of that liability insurance coverage, security or a letter of credit in that amount.

The bill also empowers the Director of the DMV to issue an order to an auto body repair facility charged with a violation of P.L.1983, c.360 to cease and desist operations.

FISCAL IMPACT:

The Division of Motor Vehicles in the Department of Transportation has informally advised that this bill requires about \$370,000 annually to hire seven additional staff. The four investigators and three support personnel would monitor and enforce licensing requirements, and process license requests and related investigative/verification reports. The department noted that the existing auto body licensing statute provides for a licensing fee and, pursuant to section 2 of P.L.1983, c.360 (C.39:13-2), the fee is determined by the Director of the DMV to be sufficient to cover program expenses. Currently, a \$350 biennial license fee is levied on about 2,300 auto repair facilities. The division estimates that there are over 1,000 licensed auto dealers that would be eligible for the new

automobile dealer sublet license. Consequently, the additional program costs will be recovered from a combination of the fees from the increased number of licenses or, if needed, by an increase in the license fee.

The bill raises the fines that may be imposed on auto body repair facilities charged with certain violations from a maximum of \$2,000 to a maximum of \$5,000 for the first offense, and from a maximum of \$5,000 to a maximum of \$20,000 for subsequent offenses.

COMMITTEE AMENDMENTS:

The amendments delete a provision allowing the director to contract with private parties for investigation, inspection and recommendation services.

The amendments clarify a provision concerning subcontractors for specialized body and repair work done for licensed facilities.

LEGISLATIVE FISCAL ESTIMATE

[First Reprint]

ASSEMBLY, No. 1957 STATE OF NEW JERSEY 209th LEGISLATURE

DATED: MAY 16, 2000

SUMMARY

Synopsis: Concerns licensing of auto body repair facilities.

Type of Impact: Limited impact on General Fund anticipated; license fees expected to

defray additional program costs.

Agencies Affected: Division of Motor Vehicles, Department of Transportation

Office of Legislative Services Estimate

Fiscal Impact	<u>Year 1</u>	Year 2	Year 3
State Cost	\$370,000	\$370,000	\$370,000
State Revenue	\$370,000	\$370,000	\$370,000

- ! Establishes minimum standards for licensed auto body repair facilities.
- ! Creates two classes of facility licenses, i.e. full service and automobile dealer sublet licenses.
- ! Increases fines for auto body repair violations.

BILL DESCRIPTION

Assembly Bill No. 1957 (1R) of 2000 establishes minimum standards that a facility must meet to be licensed as an auto body repair facility and creates two classes of facility licenses: (1) a full service license; and (2) an automobile dealer sublet license. The bill also raises the fines that may be imposed on facilities violating the provisions of the auto body repair licensing act.

FISCAL ANALYSIS

EXECUTIVE BRANCH

None received.

OFFICE OF LEGISLATIVE SERVICES



The Division of Motor Vehicles in the Department of Transportation has informally advised the Office of Legislative Services (OLS) that this bill would require seven additional staff. The additional staff, four investigators and three support personnel, would monitor and enforce licensing requirements, conduct yearly inspections of auto repair facilities, and process license requests and related investigative/verification reports. The cost for the new staff would be about \$370,000 annually.

However, OLS notes that the existing auto body licensing statute provides for a licensing fee. Pursuant to section 2 of P.L.1983, c.360 (C.39:13-2) the fee, determined by the Director of the Division of Motor Vehicles, is to be sufficient to cover program expenses. At present, the program relies on a \$350 biennial license fee levied on about 2,300 auto repair facilities. In addition, the division estimates that there are over 1,000 licensed auto dealers who would be eligible for the new automobile dealer sublet license. Consequently, additional program costs could be recovered from either the revenue generated by an increase in the number of licenses issued under this bill or, if needed, by an increase in the license fee.

Section: Authorities, Utilities, Transportation and Communications

Analyst: Rusty Lachenauer

Lead Fiscal Analyst

Approved: Alan R. Kooney

Legislative Budget and Finance Officer

This fiscal estimate has been prepared pursuant to P.L.1980, c.67.

[Corrected Copy]

[Second Reprint]

ASSEMBLY, No. 1957

STATE OF NEW JERSEY 209th LEGISLATURE

INTRODUCED JANUARY 31, 2000

Sponsored by:

Assemblyman JEFFREY W. MORAN
District 9 (Atlantic, Burlington and Ocean)
Assemblyman ANTHONY IMPREVEDUTO
District 32 (Bergen and Hudson)

SYNOPSIS

Concerns licensing of auto body repair facilities.

CURRENT VERSION OF TEXT

As reported by the Assembly Appropriations Committee on May 1, 2000, with amendments.



AN ACT concerning licensing of auto body repair facilities and amending and supplementing P.L.1983, c.360.

BE IT ENACTED by the Senate and General Assembly of the State of New Jersey:

- 7 1. Section 1 of P.L.1983, c.360 (C.39:13-1) is amended to read as 8 follows:
 - 1. For the purposes of this act:
- [a.] "Auto body repair facility" means a business or person who for compensation engages in the business of repairing, removing, [or] installing or painting integral component parts of [an engine, power train,] a chassis[,] or body of [an automobile] ¹[a motor vehicle] an automobile ¹ damaged as a result of a collision.
 - [b. "Automobile" means a private passenger automobile of a private passenger, station wagon, or van type that is owned or hired and is neither used as public or livery conveyance for passengers nor rented to others with a driver; and a motor vehicle with a pickup body, a delivery sedan or a panel truck or a camper type vehicle used for recreational purposes owned by an individual or by husband and wife who are residents of the same household, not customarily used in the occupation, profession or business of the insured other than farming or ranching. An automobile owned by a farm family copartnership or corporation which is principally garaged on a farm or ranch shall be considered a private passenger automobile owned by two or more relatives resident in the same household.]
 - ¹"Automobile" means a private passenger automobile of a private passenger, station wagon, or van type that is owned or hired and is neither used as public or livery conveyance for passengers nor rented to others with a driver; and a motor vehicle with a pickup body, a delivery sedan or a panel truck or a camper type vehicle used for recreational purposes owned by an individual or by husband and wife who are residents of the same household, not customarily used in the occupation, profession or business of the insured other than farming or ranching. An automobile owned by a farm family copartnership or corporation which is principally garaged on a farm or ranch shall be considered a private passenger automobile owned by two or more relatives resident in the same household.¹
- relatives resident in the same household.

 [c.] "Director" means the Director of the Division of Motor

 Vehicles in the Department of [Law and Public Safety]

EXPLANATION - Matter enclosed in bold-faced brackets [thus] in the above bill is not enacted and intended to be omitted in the law.

Matter underlined thus is new matter.

Matter enclosed in superscript numerals has been adopted as follows:

¹ Assembly ACP committee amendments adopted March 2, 2000.

² Assembly AAP committee amendments adopted May 1, 2000.

1 <u>Transportation</u>.

¹["Motor vehicle" means a vehicle as defined in R.S.39:1-1 and

- 3 which is required to be registered with the Division of Motor Vehicles,
- 4 <u>excluding motorcycles.</u>]¹
- 5 (cf: P.L.1985, c.148, s.22)

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- ²[2. Section 3 of P.L.1983, c.360 (C.39:13-3) is amended to read as follows:
- 9 3. The director shall, on his own initiative or in response to complaints, investigate on a continuing basis and gather evidence of violations of this act and of any regulation adopted pursuant to this act by auto body repair facilities.
- 12 by auto body repair facilities.
- The director may contract with a private party to provide
- 14 <u>investigation, inspection and recommendation services to the division,</u>
- 15 provided the private party is experienced in the equipping and
- 16 operation of auto body repair facilities, charges less for these services
- 17 than the division would incur with its own employees and the director
- 18 <u>is satisfied that the services will be rendered fairly and solely in the</u>
- 19 <u>best interests of the State of New Jersey</u>. An auto body repair facility
- 20 <u>trade group or association may be considered by the director to</u>
- 21 provide these services.
- 22 (cf: P.L.1985, c.148, s.24)]²

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- ²[3.] <u>2.</u>² Section 4 of P.L.1983, c.360 (C.39:13-4) is amended to read as follows:
- 4. The director may fine or refuse to grant or may suspend or revoke a license of an auto body repair facility for any of the following acts or omissions related to the conduct of the business of [auto body]
- 29 repair done by the auto body repair facility:
- a. Making or authorizing any material written or oral statement which is known to be untrue or misleading;
- b. Causing or allowing a customer to sign any estimate for repairs
- 33 which does not state the repairs requested by the customer or the
- 34 [automobile's] ¹[motor vehicle's] automobile's¹ odometer reading at
- 35 the time of repair;
- 36 c. Failing to provide a customer with a copy of any estimate or 37 document requiring his signature, as soon as a customer signs the 38 estimate or document;
- d. Making false promises or representations intended to influence,
- 40 persuade, or induce a customer to authorize a repair of [an
- 41 automobile] ¹[a motor vehicle] an automobile¹ which has been
- 42 damaged as a result of a collision;
- e. Giving an adjuster or appraiser directly or indirectly any gratuity or other consideration in connection with his appraisal service;
- f. Making appraisals of the cost of repairing [an automobile] ¹[a

motor vehicle] an automobile¹ which has been damaged as a result of
 a collision through the use of photographs, telephone calls, or any
 manner other than personal inspection;

- g. Making an estimate for repairs or charging for repairs in such amount as to compensate the insured for the cost of the deductible applicable under the [automobile] ¹[motor vehicle] automobile ¹ insurance policy;
- h. A pattern of conduct which includes any of the acts or omissions prohibited in this section or any other unconscionable or fraudulent commercial practice prohibited by the director pursuant to regulations promulgated under the provisions of this act:
- i. Failing to maintain its equipment and facilities in good operating
 condition, or failing to keep in force and effect any permits,
 accreditation or insurance required before an auto body repair facility
 license may be granted;
- j. Operating an auto body repair facility without a license as required pursuant to section 2 of P.L.1983, c.360 (C.39:13-2).
- 18 (cf: P.L.1985, c.148, s.25)

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- ²[4.] <u>3.</u>² Section 5 of P.L.1983, c.360 (C.39:13-5) is amended to read as follows:
- 5. Upon refusal to grant a license or suspension or revocation of a license of an auto body repair facility, the director shall notify the auto body repair facility in writing by registered mail. The auto body repair facility shall be given a hearing by the director if, within [60] 30 days thereafter, it files with the director a written request for a hearing concerning the refusal to grant a license or suspension or revocation of the license.
- 29 (cf: P.L.1985, c.148, s.26)

- ²[5.] <u>4.</u>² Section 6 of P.L.1983, c.360 (C.39:13-6) is amended to read as follows:
- 6. The <u>director may issue and cause to be served, upon an auto</u>
 body repair facility charged with a violation of P.L.1983, c.360
 (C.39:13-1 et seq.), an order requiring the auto body repair facility to
 cease and desist operations and the director may impose upon an auto
 body repair facility violating this act a civil penalty of not more than
- 38 [\$2,000.00] \$5,000 each for the first offense and not more than
- 39 [\$5,000.00] <u>\$20,000 each</u> for the second and each subsequent
- 40 offense. The civil penalty shall be issued for and recovered by and in
- 41 the name of the director and shall be collected and enforced by
- 42 summary proceedings pursuant to "the penalty enforcement law"
- 43 (N.J.S.2A:58-1 et seq.).
- 44 (cf: P.L.1985, c.148, s.27)

²[6.] <u>5.</u> (New section) There shall be two classes of auto body repair facility licenses, a full service license and ¹[a motor vehicle] an 3 automobile¹ dealer sublet license. Auto body repair facilities holding a license issued prior to the effective date of this amendatory and 4 supplementary act shall have ¹[one year from that date] until the expiration date of that license¹ to satisfy the requirements for a full service or ¹[motor vehicle] <u>automobile</u> dealer sublet license.

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- 2 [7.] $\underline{6}$ 2 (New section) a. To qualify for a full service license an auto body repair facility shall:
- (1) Have a building suitable for the conduct of all operations within the building, and a Certificate of Occupancy for an auto body repair facility issued by the applicable zoning authority. In the absence of evidence to the contrary, public operation as an auto body repair facility for a continuous period of five years shall create a presumption of compliance;
- (2) Have all required licenses, permits and registrations required for the conduct of business including, but not limited to: a federal tax identification number; a New Jersey sales tax identification number; hazardous waste disposal systems; stack permits; and any other licenses, permits and registrations as the director may find applicable;
- (3) Maintain insurance necessary to protect customers' property, and provide the public and employees with remedies for liability arising from the operation including, but not limited to: garage keepers' liability insurance in a minimum amount of \$300,000 or security or a letter of credit in that amount; workers' compensation insurance coverage in the amounts required pursuant to R.S.34:15-1 et seq.; and fire insurance;
- (4) Possess and maintain an auto body repair facility reference source for estimating the cost of repairs in either book or computerized form which is accepted by the industry;
- (5) Possess and maintain equipment to safely raise and support vehicles for inspection and repair;
 - (6) Possess and maintain a metal inert gas welder;
 - (7) Possess, maintain and utilize for all spray painting:
- (a) an enclosed area for refinishing which complies with all applicable safety, fire, environmental and other regulations;
- (b) the means to supply fresh air to workers within the spray area when using materials that require breathable air to be supplied; and
- (c) a filtration method to reduce particles from the air exhausted from the spray area which is accepted by the industry;
- (8) Have equipment or the means for structural repair including, but not limited to: equipment to make multiple body and chassis pulls to straighten damaged vehicle components; equipment to anchor a unibody vehicle at four points; a three dimensional measuring device suitable to measure structural dimensions of symmetrical and non-

symmetrical vehicles; and dimensional guides appropriate to the 1 2 vehicles being repaired;

- (9) Have equipment or the means for performing vehicle fourwheel alignment;
- (10) Have (a) equipment or the means for vehicle air conditioner servicing including the means to evacuate, recycle, and recharge refrigerants and (b) a technician-employee certified to perform such 8 repairs;
 - (11) Have equipment or the means to make collision related mechanical repairs; and
 - (12) Provide evidence that at least one employee or ten (10%) percent, whichever is greater, of the employees performing repairs at the auto body repair facility have completed a recognized auto body repair related training course during the year immediately preceding the application for or renewal of licensure as a full service auto body repair facility. Training courses available through ICAR (Inter-Industry Conference on Auto Collision Repair) or any other group approved by the director shall qualify to satisfy this requirement.
 - b. An applicant for a full service auto body repair facility license which does not ²[have the equipment to satisfy] meet² the requirements of ²subparagraphs (8), (9), (10), or (11) of ² subsection a. of this section may satisfy those requirements provided the auto body repair facility has entered into ²and maintains² a written agreement ²or agreements ² to have ²[the auto body repairs] that work² performed by an ²[auto body repair facility that is licensed as a full service auto body repair facility pursuant to the provisions of P.L.1983, c.360 (C.39:13-1 et seq.) and this amendatory and supplementary act] entity that meets the requirements of subparagraphs (8), (9), (10), or (11) of subsection a. of this section².

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²[8.] <u>7.</u>² (New section) A person that sells new ¹ [motor vehicles] automobiles¹ under an agreement with ¹[a motor vehicle] an automobile¹ manufacturer and that does not satisfy the equipment requirements of section 7 of this amendatory and supplementary act may qualify for ¹[a motor vehicle] an automobile ¹ dealer sublet license provided that the ¹[motor vehicle] <u>automobile</u> dealer agrees in the sublet license application to use only auto body repair facilities licensed pursuant to the provisions of section 7 of this amendatory and supplementary act to perform auto body repairs.

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²[9.] <u>8.</u>² (New section) Applications for a full service auto body repair facility license or ¹[a motor vehicle] an automobile ¹ dealer sublet license shall be reviewed by the director and a license issued or denied within 90 days following receipt by the director of the completed application and supporting documents.

A1957 [2R] MORAN, IMPREVEDUTO 7

1	2 [10.] $9.^{2}$ (New section) Within 1 [180] 360^{1} days of the effective
2	date of this amendatory and supplementary act the director shall
3	promulgate regulations, in accordance with the provisions of the
4	"Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1 et
5	seq.), to implement the provisions of this amendatory and
6	supplementary act and to revise any existing regulations to make them
7	consistent herewith.
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9	2 [11.] $\underline{10.}^{2}$ This act shall take effect on the 1 [180th] $\underline{360th}^{1}$ day
10	following enactment, except that section 10 shall take effect

11 immediately.

[Second Reprint]

ASSEMBLY, No. 1957

STATE OF NEW JERSEY 209th LEGISLATURE

INTRODUCED JANUARY 31, 2000

Sponsored by:

Assemblyman JEFFREY W. MORAN
District 9 (Atlantic, Burlington and Ocean)
Assemblyman ANTHONY IMPREVEDUTO
District 32 (Bergen and Hudson)

SYNOPSIS

Concerns licensing of auto body repair facilities.

CURRENT VERSION OF TEXT

As reported by the Assembly Appropriations Committee on May 1, 2000, with amendments.



AN ACT concerning licensing of auto body repair facilities and amending and supplementing P.L.1983, c.360.

BE IT ENACTED by the Senate and General Assembly of the State of New Jersey:

- 7 1. Section 1 of P.L.1983, c.360 (C.39:13-1) is amended to read as 8 follows:
 - 1. For the purposes of this act:
- [a.] "Auto body repair facility" means a business or person who for compensation engages in the business of repairing, removing, [or] installing or painting integral component parts of [an engine, power train,] a chassis[,] or body of [an automobile] ¹[a motor vehicle] an automobile ¹ damaged as a result of a collision.
 - [b. "Automobile" means a private passenger automobile of a private passenger, station wagon, or van type that is owned or hired and is neither used as public or livery conveyance for passengers nor rented to others with a driver; and a motor vehicle with a pickup body, a delivery sedan or a panel truck or a camper type vehicle used for recreational purposes owned by an individual or by husband and wife who are residents of the same household, not customarily used in the occupation, profession or business of the insured other than farming or ranching. An automobile owned by a farm family copartnership or corporation which is principally garaged on a farm or ranch shall be considered a private passenger automobile owned by two or more relatives resident in the same household.]
 - ¹"Automobile" means a private passenger automobile of a private passenger, station wagon, or van type that is owned or hired and is neither used as public or livery conveyance for passengers nor rented to others with a driver; and a motor vehicle with a pickup body, a delivery sedan or a panel truck or a camper type vehicle used for recreational purposes owned by an individual or by husband and wife who are residents of the same household, not customarily used in the occupation, profession or business of the insured other than farming or ranching. An automobile owned by a farm family copartnership or corporation which is principally garaged on a farm or ranch shall be considered a private passenger automobile owned by two or more relatives resident in the same household.¹
- relatives resident in the same household.

 [c.] "Director" means the Director of the Division of Motor

 Vehicles in the Department of [Law and Public Safety]

EXPLANATION - Matter enclosed in bold-faced brackets [thus] in the above bill is not enacted and intended to be omitted in the law.

Matter underlined thus is new matter.

Matter enclosed in superscript numerals has been adopted as follows:

¹ Assembly ACP committee amendments adopted March 2, 2000.

² Assembly AAP committee amendments adopted May 1, 2000.

1 <u>Transportation</u>.

- ¹["Motor vehicle" means a vehicle as defined in R.S.39:1-1 and
- 3 which is required to be registered with the Division of Motor Vehicles,
- 4 <u>excluding motorcycles.</u>]¹
- 5 (cf: P.L.1985, c.148, s.22)

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- 7 2. Section 3 of P.L.1983, c.360 (C.39:13-3) is amended to read as 8 follows:
- 9 3. The director shall, on his own initiative or in response to complaints, investigate on a continuing basis and gather evidence of violations of this act and of any regulation adopted pursuant to this act by auto body repair facilities.
- The director may contract with a private party to provide
- 14 <u>investigation, inspection and recommendation services to the division,</u>
- 15 provided the private party is experienced in the equipping and
- operation of auto body repair facilities, charges less for these services
- 17 than the division would incur with its own employees and the director
- is satisfied that the services will be rendered fairly and solely in the
- 19 <u>best interests of the State of New Jersey</u>. An auto body repair facility
- 20 trade group or association may be considered by the director to
- 21 provide these services.
- 22 (cf: P.L.1985, c.148, s.24)

- ²[3. Section 4 of P.L.1983, c.360 (C.39:13-4) is amended to read as follows:
- as follows:
 4. The director may fine or refuse to grant or may suspend or
 revoke a license of an auto body repair facility for any of the following
- acts or omissions related to the conduct of the business of [auto body
- 29 repair done by the auto body repair facility:
- a. Making or authorizing any material written or oral statementwhich is known to be untrue or misleading;
- b. Causing or allowing a customer to sign any estimate for repairs
- 33 which does not state the repairs requested by the customer or the
- 34 [automobile's] ¹[motor vehicle's] automobile's ¹ odometer reading at
- 35 the time of repair;
- 36 c. Failing to provide a customer with a copy of any estimate or
- document requiring his signature, as soon as a customer signs the
- 38 estimate or document;
- d. Making false promises or representations intended to influence,
- 40 persuade, or induce a customer to authorize a repair of [an
- 41 automobile] ¹[a motor vehicle] an automobile¹ which has been
- 42 damaged as a result of a collision;
- e. Giving an adjuster or appraiser directly or indirectly any gratuity
- 44 or other consideration in connection with his appraisal service;
- f. Making appraisals of the cost of repairing [an automobile] ¹[a

motor vehicle] an automobile¹ which has been damaged as a result of
 a collision through the use of photographs, telephone calls, or any
 manner other than personal inspection;

- g. Making an estimate for repairs or charging for repairs in such amount as to compensate the insured for the cost of the deductible applicable under the [automobile] ¹[motor vehicle] automobile¹ insurance policy;
- h. A pattern of conduct which includes any of the acts or omissions prohibited in this section or any other unconscionable or fraudulent commercial practice prohibited by the director pursuant to regulations promulgated under the provisions of this act:
- i. Failing to maintain its equipment and facilities in good operating
 condition, or failing to keep in force and effect any permits,
 accreditation or insurance required before an auto body repair facility
 license may be granted;
- j. Operating an auto body repair facility without a license as required pursuant to section 2 of P.L.1983, c.360 (C.39:13-2).
- 18 (cf: P.L.1985, c.148, s.25)]²

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- ²[4.] <u>3.</u>² Section 5 of P.L.1983, c.360 (C.39:13-5) is amended to read as follows:
- 5. Upon refusal to grant a license or suspension or revocation of a license of an auto body repair facility, the director shall notify the auto body repair facility in writing by registered mail. The auto body repair facility shall be given a hearing by the director if, within [60] 30 days thereafter, it files with the director a written request for a hearing concerning the refusal to grant a license or suspension or revocation of the license.
- 29 (cf: P.L.1985, c.148, s.26)

- 31 ²[5.] <u>4.</u>² Section 6 of P.L.1983, c.360 (C.39:13-6) is amended to read as follows:
- 6. The director may issue and cause to be served, upon an auto body repair facility charged with a violation of P.L.1983, c.360
- 35 (C.39:13-1 et seq.), an order requiring the auto body repair facility to
- 36 <u>cease and desist operations and the</u> director may impose upon an auto
- body repair facility violating this act a civil penalty of not more than
- 38 [\$2,000.00] <u>\$5,000 each</u> for the first offense and not more than 39 [\$5,000.00] <u>\$20,000 each</u> for the second and each subsequent
- 40 offense. The civil penalty shall be issued for and recovered by and in
- 41 the name of the director and shall be collected and enforced by
- 42 summary proceedings pursuant to "the penalty enforcement law"
- 43 (N.J.S.2A:58-1 et seq.).
- 44 (cf: P.L.1985, c.148, s.27)

²[6.] <u>5.</u> (New section) There shall be two classes of auto body repair facility licenses, a full service license and ¹[a motor vehicle] an 3 automobile¹ dealer sublet license. Auto body repair facilities holding a license issued prior to the effective date of this amendatory and 4 supplementary act shall have ¹[one year from that date] until the expiration date of that license¹ to satisfy the requirements for a full service or ¹[motor vehicle] <u>automobile</u> dealer sublet license.

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- 2 [7.] $\underline{6}$ 2 (New section) a. To qualify for a full service license an auto body repair facility shall:
- (1) Have a building suitable for the conduct of all operations within the building, and a Certificate of Occupancy for an auto body repair facility issued by the applicable zoning authority. In the absence of evidence to the contrary, public operation as an auto body repair facility for a continuous period of five years shall create a presumption of compliance;
- (2) Have all required licenses, permits and registrations required for the conduct of business including, but not limited to: a federal tax identification number; a New Jersey sales tax identification number; hazardous waste disposal systems; stack permits; and any other licenses, permits and registrations as the director may find applicable;
- (3) Maintain insurance necessary to protect customers' property, and provide the public and employees with remedies for liability arising from the operation including, but not limited to: garage keepers' liability insurance in a minimum amount of \$300,000 or security or a letter of credit in that amount; workers' compensation insurance coverage in the amounts required pursuant to R.S.34:15-1 et seq.; and fire insurance;
- (4) Possess and maintain an auto body repair facility reference source for estimating the cost of repairs in either book or computerized form which is accepted by the industry;
- (5) Possess and maintain equipment to safely raise and support vehicles for inspection and repair;
 - (6) Possess and maintain a metal inert gas welder;
 - (7) Possess, maintain and utilize for all spray painting:
- (a) an enclosed area for refinishing which complies with all applicable safety, fire, environmental and other regulations;
- (b) the means to supply fresh air to workers within the spray area when using materials that require breathable air to be supplied; and
- (c) a filtration method to reduce particles from the air exhausted from the spray area which is accepted by the industry;
- (8) Have equipment or the means for structural repair including, but not limited to: equipment to make multiple body and chassis pulls to straighten damaged vehicle components; equipment to anchor a unibody vehicle at four points; a three dimensional measuring device suitable to measure structural dimensions of symmetrical and non-

symmetrical vehicles; and dimensional guides appropriate to the 1 2 vehicles being repaired;

- (9) Have equipment or the means for performing vehicle fourwheel alignment;
- (10) Have (a) equipment or the means for vehicle air conditioner servicing including the means to evacuate, recycle, and recharge refrigerants and (b) a technician-employee certified to perform such 8 repairs;
 - (11) Have equipment or the means to make collision related mechanical repairs; and
 - (12) Provide evidence that at least one employee or ten (10%) percent, whichever is greater, of the employees performing repairs at the auto body repair facility have completed a recognized auto body repair related training course during the year immediately preceding the application for or renewal of licensure as a full service auto body repair facility. Training courses available through ICAR (Inter-Industry Conference on Auto Collision Repair) or any other group approved by the director shall qualify to satisfy this requirement.
 - b. An applicant for a full service auto body repair facility license which does not ²[have the equipment to satisfy] meet² the requirements of ²subparagraphs (8), (9), (10), or (11) of ² subsection a. of this section may satisfy those requirements provided the auto body repair facility has entered into ²and maintains² a written agreement ²or agreements ² to have ²[the auto body repairs] that work² performed by an ²[auto body repair facility that is licensed as a full service auto body repair facility pursuant to the provisions of P.L.1983, c.360 (C.39:13-1 et seq.) and this amendatory and supplementary act] entity that meets the requirements of subparagraphs (8), (9), (10), or (11) of subsection a. of this section².

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²[8.] <u>7.</u>² (New section) A person that sells new ¹ [motor vehicles] automobiles¹ under an agreement with ¹[a motor vehicle] an automobile¹ manufacturer and that does not satisfy the equipment requirements of section 7 of this amendatory and supplementary act may qualify for ¹[a motor vehicle] an automobile ¹ dealer sublet license provided that the ¹[motor vehicle] <u>automobile</u> dealer agrees in the sublet license application to use only auto body repair facilities licensed pursuant to the provisions of section 7 of this amendatory and supplementary act to perform auto body repairs.

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²[9.] <u>8.</u>² (New section) Applications for a full service auto body repair facility license or ¹[a motor vehicle] an automobile ¹ dealer sublet license shall be reviewed by the director and a license issued or denied within 90 days following receipt by the director of the completed application and supporting documents.

A1957 [2R] MORAN, IMPREVEDUTO 7

1	² [10.] <u>9.</u> ² (New section) Within ¹ [180] <u>360</u> ¹ days of the effective
2	date of this amendatory and supplementary act the director shall
3	promulgate regulations, in accordance with the provisions of the
4	"Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1 et
5	seq.), to implement the provisions of this amendatory and
6	supplementary act and to revise any existing regulations to make them
7	consistent herewith.
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9	2 [11.] $\underline{10.}^{2}$ This act shall take effect on the 1 [180th] $\underline{360th}^{1}$ day
10	following enactment, except that section 10 shall take effect

11 immediately.

SENATE TRANSPORTATION COMMITTEE

STATEMENT TO

[Second Reprint] **ASSEMBLY, No. 1957**

with committee amendments

STATE OF NEW JERSEY

DATED: NOVEMBER 13, 2000

The Senate Transportation Committee reports favorably and with committee amendments Assembly Bill No. 1957 (2R).

This amended bill amends the current auto body repair facility licensing law and establishes minimum standards a facility must meet in order to qualify for licensure. It provides that the Director of the Division of Motor Vehicles shall establish a system for the licensure of auto body repair facilities, based upon the type or types of motor vehicles repaired by the facility and the equipment required for the repair of the vehicles. At a minimum the director shall provide for a full service auto body repair facility license and an automobile dealer sublet license. The amended bill establishes detailed equipment, training and other requirements for the full service license. However, an auto body repair facility may also qualify for a full service license if it fulfills certain stipulated requirements as set forth in the bill, provided it has a written agreement to subcontract with another auto body repair facility licensee or other qualified party. A person which does not satisfy the equipment requirements set forth in the bill for a full service license may qualify for an automobile dealer sublet license if the dealer agrees in the sublet license application to use only auto body repair facilities licensed pursuant to the bill to perform auto body repairs. The bill also strengthens current auto body repair facility enforcement provisions.

The committee amended the bill to be identical to S-902, as amended and released by the committee on the same date.

[Corrected Copy]

[Third Reprint] ASSEMBLY, No. 1957

STATE OF NEW JERSEY 209th LEGISLATURE

INTRODUCED JANUARY 31, 2000

Sponsored by:

Assemblyman JEFFREY W. MORAN
District 9 (Atlantic, Burlington and Ocean)
Assemblyman ANTHONY IMPREVEDUTO
District 32 (Bergen and Hudson)

Co-Sponsored by:

Senators Ciesla and Turner

SYNOPSIS

Concerns licensing of auto body repair facilities.

CURRENT VERSION OF TEXT

As reported by the Senate Transportation Committee on November 13, 2000, with amendments.



(Sponsorship Updated As Of: 12/19/2000)

AN ACT concerning licensing of auto body repair facilities ³.amending
P.L.1987, c.280³ and amending and supplementing P.L.1983,
c.360.

BE IT ENACTED by the Senate and General Assembly of the State of New Jersey:

- 8 1. Section 1 of P.L.1983, c.360 (C.39:13-1) is amended to read as 9 follows:
- 10 1. For the purposes of this act:
- [a.] "Auto body repair facility" means a business or person who for compensation engages in the business of repairing, removing, [or] installing or painting integral component parts of [an engine, power train,] a chassis[,] or body of [an automobile] ¹[a motor vehicle] ³[an automobile¹] a motor vehicle³ damaged as a result of a collision.
 - [b. "Automobile" means a private passenger automobile of a private passenger, station wagon, or van type that is owned or hired and is neither used as public or livery conveyance for passengers nor rented to others with a driver; and a motor vehicle with a pickup body, a delivery sedan or a panel truck or a camper type vehicle used for recreational purposes owned by an individual or by husband and wife who are residents of the same household, not customarily used in the occupation, profession or business of the insured other than farming or ranching. An automobile owned by a farm family copartnership or corporation which is principally garaged on a farm or ranch shall be considered a private passenger automobile owned by two or more relatives resident in the same household.]
 - ³[1"Automobile" means a private passenger automobile of a private passenger, station wagon, or van type that is owned or hired and is neither used as public or livery conveyance for passengers nor rented to others with a driver; and a motor vehicle with a pickup body, a delivery sedan or a panel truck or a camper type vehicle used for recreational purposes owned by an individual or by husband and wife who are residents of the same household, not customarily used in the occupation, profession or business of the insured other than farming or ranching. An automobile owned by a farm family copartnership or corporation which is principally garaged on a farm or ranch shall be considered a private passenger automobile owned by two or more relatives resident in the same household. ¹1³
- 40 [c.] "Director" means the Director of the Division of Motor

EXPLANATION - Matter enclosed in bold-faced brackets [thus] in the above bill is not enacted and intended to be omitted in the law.

Matter underlined thus is new matter.

Matter enclosed in superscript numerals has been adopted as follows:

- Assembly ACP committee amendments adopted March 2, 2000.
- ² Assembly AAP committee amendments adopted May 1, 2000.
- ³ Assembly STR committee amendments adopted November 13, 2000.

- 1 Vehicles in the Department of [Law and Public Safety] 2 <u>Transportation</u>. ¹["Motor vehicle" means a vehicle as defined in R.S.39:1-1 and 3 which is required to be registered with the Division of Motor Vehicles, 4 5 excluding motorcycles.]¹ ³"Motor vehicle" means a vehicle as defined in R.S. 39:1-1 and 6 which is required to be registered with the Division of Motor Vehicles, 7 8 excluding motorcycles.³ 9 (cf: P.L.1985, c.148, s.22) 10 11 ³2. Section 2 of P.L.1983, c.360 (C.39:13-2) is amended to read 12 as follows: 2. <u>a.</u> The director shall establish a system for the licensure of auto 13 body repair facilities. This system may provide for licenses based upon 14 15 the type or types of motor vehicles repaired by the facility and the 16 equipment required for repair of the vehicles. At a minimum, the 17 director shall provide for a full service auto body repair facility license, the qualifications for which are established under section 7 of this 18 19 amendatory and supplementary act, and a automobile dealer sublet license, the qualifications for which are established under section 8 of 20 21 this amendatory and supplementary act. All facilities licensed pursuant 22 to this section may hold themselves out to the public as licensed auto 23 body repair facilities. b. No person may engage in the business of an auto body repair 24
- 25 facility unless it is licensed by the director. An auto body repair 26 facility shall be licensed by the director upon submission and approval 27 of an application and payment of a reasonable application fee sufficient 28 to cover the cost of implementing the provisions of this act and to be 29 prescribed by the director. The director may require biennial renewal 30 of applications for licensure and may stagger the renewal dates and 31 adjust the application fees accordingly. Revenue received from 32 application fees and renewals shall be annually appropriated to the Department of Transportation for the use of the Division of Motor 33 Vehicles in implementing and administering the provisions of 34 P.L.1983, c.360 (C.39:13-1 et seq.), as amended and supplemented.³ 35 36 (cf: P.L.1985, c. 148, s. 23)

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- 2 [3.] 3 [2.] 3 . Section 4 of P.L.1983, c.360 (C.39:13-4) is amended to read as follows:
- 4. The director may fine or refuse to grant or may suspend or revoke a license of an auto body repair facility for any of the following acts or omissions related to the conduct of the business of [auto body repair done by] the auto body repair facility:
- a. Making or authorizing any material written or oral statementwhich is known to be untrue or misleading;
- b. Causing or allowing a customer to sign any estimate for repairs

- which does not state the repairs requested by the customer or the [automobile's] ¹[motor vehicle's] ³[automobile's¹] motor vehicle's³
- 3 odometer reading at the time of repair;

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- c. Failing to provide a customer with a copy of any estimate or document requiring his signature, as soon as a customer signs the estimate or document;
- d. Making false promises or representations intended to influence, persuade, or induce a customer to authorize a repair of [an automobile] ¹[a motor vehicle] ³[an automobile¹] a motor vehicle³ which has been damaged as a result of a collision;
 - e. Giving an adjuster or appraiser directly or indirectly any gratuity or other consideration in connection with his appraisal service;
 - f. Making appraisals of the cost of repairing [an automobile] ¹[a motor vehicle] ³[an automobile ¹] a motor vehicle ³ which has been damaged as a result of a collision through the use of photographs, telephone calls, or any manner other than personal inspection;
 - g. Making an estimate for repairs or charging for repairs in such amount as to compensate the insured for the cost of the deductible applicable under ³[the]³ [automobile] ¹[motor vehicle] ³[automobile¹] an³ insurance policy;
 - h. A pattern of conduct which includes any of the acts or omissions prohibited in this section or any other unconscionable or fraudulent commercial practice prohibited by the director pursuant to regulations promulgated under the provisions of this act:
 - i. Failing to maintain its equipment and facilities in good operating condition, or failing to keep in force and effect any permits, accreditation ³, letter of credit ³ or insurance required ³ [before an auto body repair facility license may be granted] for licensure ³;
- ¹[j. Operating an auto body repair facility without a license as required pursuant to section 2 of P.L.1983, c.360 (C.39:13-2).] j. Operating an auto body repair facility without a license as required pursuant to section 2 of P.L.1983, c.360 (C.39:13-2).¹
- 33 (cf: P.L.1985, c.148, s.25)

²[2. Section 3 of P.L.1983, c.360 (C.39:13-3) is amended to read as follows:

- 3. The director shall, on his own initiative or in response to complaints, investigate on a continuing basis and gather evidence of violations of this act and of any regulation adopted pursuant to this act by auto body repair facilities.
- by auto body repair facilities.

 The director may contract with a private party to provide investigation, inspection and recommendation services to the division, provided the private party is experienced in the equipping and operation of auto body repair facilities, charges less for these services than the division would incur with its own employees and the director

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is satisfied that the services will be rendered fairly and solely in the
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     best interests of the State of New Jersey. An auto body repair facility
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     trade group or association may be considered by the director to
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     provide these services.
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     (cf: P.L.1985, c.148, s.24)]<sup>2</sup>
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         <sup>2</sup>[4.] <sup>3</sup>[3. <sup>2</sup>] 4. <sup>3</sup> Section 5 of P.L.1983, c.360 (C.39:13-5) is
     amended to read as follows:
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         5. Upon refusal to grant a license or suspension or revocation of
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     a license of an auto body repair facility, the director shall notify the
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     auto body repair facility in writing by registered mail. The auto body
     repair facility shall be given a hearing by the director if, within [60]
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      30 days thereafter, it files with the director a written request for a
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     hearing concerning the refusal to grant a license or suspension or
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     revocation of the license.
     (cf: P.L.1985, c.148, s.26)
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         ^{2}[5.] ^{3}[4.^{2}] 5.^{3} Section 6 of P.L.1983, c.360 (C.39:13-6) is
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     amended to read as follows:
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         6. The <u>director may issue and cause to be served, upon an auto</u>
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     body repair facility charged with a violation of P.L.1983, c.360
     (C.39:13-1 et seq.), an order requiring the auto body repair facility to
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     <u>cease and desist</u> <sup>3</sup> [operations] <u>from the violation</u> <sup>3</sup> <u>and the</u> director
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     may impose upon an auto body repair facility violating this act a civil
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     penalty of not more than [\$2,000.00] \$5,000 ^{3} [each] ^{3} for the first
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     offense and not more than [$5,000.00] $20,000 3 [each] 3 for the
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     second and each subsequent offense. The civil penalty shall be issued
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      for and recovered by and in the name of the director and shall be
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     collected and enforced by summary proceedings pursuant to <sup>3</sup>["the
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     penalty enforcement law" (N.J.S.2A:58-1 et seq.)] the "Penalty
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     Enforcement Law of 1999," P.L.1999, c.274 (C.2A:58-10 et seq.) In
     the event of continued or serious violations, the director may suspend
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     the license of the facility and require it to cease operations during the
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     period of suspension<sup>3</sup>.
     (cf: P.L.1985, c.148, s.27)
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         <sup>2</sup>[6.] <sup>3</sup>[5.<sup>2</sup> (New section) There shall be two classes of auto body
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     repair facility licenses, a full service license and <sup>1</sup>[a motor vehicle] an
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     automobile<sup>1</sup> dealer sublet license. Auto body repair facilities holding
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     a license issued prior to the effective date of this amendatory and
     supplementary act shall have <sup>1</sup>[one year from that date] until the
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     expiration date of that license<sup>1</sup> to satisfy the requirements for a full
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      service or <sup>1</sup>[motor vehicle] <u>automobile</u> dealer sublet license.]<sup>3</sup>
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³6. Section 1 of P.L.1987, c.280 (C.39:13-8) is amended to read

as follows:

1. a. When a motor vehicle is repaired by an auto body repair facility as a result of damage to the vehicle and (1) the damage is reimbursable under a policy of insurance [under physical damage coverage, property damage coverage, or comprehensive coverage] or is otherwise reimbursable by a third party; and (2) the proceeds of the reimbursement are in the form of a negotiable instrument issued by an insurer or other payer which is payable jointly to the [insured] owner or lessee of the vehicle and a lienholder or lessor, the auto body repair facility shall provide the lienholder or lessor with a statement of the repairs which have been made to the vehicle, which statement shall be attested by an authorized representative of the auto body repair facility. The statement shall constitute proof to the lienholder or lessor that all repairs have been made by an auto body repair facility. A color photograph of the repaired vehicle shall accompany the statement.

b. In the event that any lienholder or lessor should wish to inspect any motor vehicle to which repairs have been made as provided in subsection a. of this section, the lienholder or lessor shall conduct the inspection upon the premises of the auto body repair facility within [seven] three business days after receipt of the notice by certified mail that the repair has been completed. If an inspection is not made by a lienholder or lessor within the [seven-day] three-day period provided herein, the lienholder or lessor shall forfeit the right to make an inspection.

c. In the event a lienholder or lessor shall sell any motor vehicle to which repairs have been made as provided in subsection a. of this section prior to the payment or reimbursement of the auto body repair facility which repaired that motor vehicle, except for the amounts due that lienholder or lessor under the provisions of a perfected lien or security interest, the amount due the auto body repair facility for those repairs shall supersede and have priority over all other liens or outstanding interests, including those payable by an insurer to the [person who insured] owner or lessee of the repaired motor vehicle. In such cases, if the insurer or other payor has received a statement and request demanding payment from the auto body repair facility, the proceeds, or portion thereof, shall be directed by the insurer or other payor to that auto body repair facility.

d. No lienholder or lessor shall deduct any amount from the aggregate proceeds of a negotiable instrument that was issued by an insurer or other payor to reimburse an auto body repair facility which, pursuant to the provisions of subsection a. of this section, repaired a damaged motor vehicle, but which is payable jointly to the [insured] owner or lessee and the lienholder or lessor, for the purpose of paying any delinquent amounts or outstanding installments that the [insured] owner or lessee may owe to the lienholder or lessor for the motor

- 1 vehicle that has been repaired, nor shall any lienholder or lessor
- 2 unreasonably withhold the endorsement of such instrument or,
- 3 following endorsement, refuse to transmit the endorsed instrument to
- 4 the [insured] owner or lessee.
- 5 For the purposes of this act, "auto body repair facility" shall mean
- 6 an auto body repair facility as defined in section 1 of P.L.1983, c.360
- $7 \quad (C.39:13-1).^3$

of compliance;

8 (cf: P.L.1989, c.273, s.1)

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- ²[7.] ³[6.²] 7.³ (New section) a. To qualify for a full service license an auto body repair facility shall:
- 12 (1) Have a building suitable for the conduct of all operations within 13 the building, and a Certificate of Occupancy for an auto body repair 14 facility issued by the applicable zoning authority. In the absence of 15 evidence to the contrary, public operation as an auto body repair 16 facility for a continuous period of five years shall create a presumption
- 18 (2) Have all required licenses, permits and registrations required 19 for the conduct of business including, but not limited to: a federal tax 20 identification number; a New Jersey sales tax identification number; 21 hazardous waste disposal systems ³that are in accordance with 22 standards established by the State or federal government³; stack 23 permits; and any other licenses, permits and registrations as the 24 director may find applicable;
- Maintain insurance ³[necessary to protect customers'] 25 <u>coverage for damage to³ property ³ and for liability arising from bodily</u> 26 injury³, ³[and provide the public and employees with remedies for 27 liability arising from the operation]³ including, but not limited to: 28 garage keepers' liability insurance in a minimum amount of \$300,000 29 ³[or security]³ or a letter of credit in ³[that] the³ amount ³of 30 \$300,000³; workers' compensation insurance coverage in the amounts 31 required pursuant to R.S.34:15-1 et seq.; ³[and] ³ fire insurance ³, and 32 any other coverage required by the director³; 33
- 34 (4) Possess and maintain an auto body repair facility reference 35 source for estimating the cost of repairs ³[in either book or 36 computerized form which is accepted by the industry] , which 37 reference source is generally accepted by the auto body repair 38 industry. The reference source may be in either book or computerized 39 form³;
- 40 (5) Possess and maintain equipment to safely raise and support 41 vehicles for inspection and repair;
- 42 (6) Possess and maintain a metal inert gas welder;
- 43 (7) Possess, maintain and utilize for all spray painting:
- 44 (a) an enclosed area for refinishing which complies with all 45 applicable safety, fire, environmental and other regulations;

(b) the means to supply fresh air to workers within the spray area when using materials that require breathable air to be supplied; and

- 3 (c) a filtration method to reduce particles from the air exhausted 4 from the spray area which is ³[accepted by the industry] established 5 in accordance with standards established by the State or federal 6 government³;
 - (8) Have equipment ³necessary to perform³ or the means ³for performing³ structural repair including, but not limited to: equipment to make multiple body and chassis pulls to straighten damaged vehicle components; equipment to anchor a unibody vehicle at four points; a three dimensional measuring device suitable to measure structural dimensions of symmetrical and non-symmetrical vehicles; and dimensional guides appropriate to the vehicles being repaired;
 - (9) Have equipment ³necessary to perform³ or the means for performing vehicle four-wheel alignment;
 - (10) Have (a) equipment ³necessary to perform³ or the means for ³performing³ vehicle air conditioner servicing including the means to evacuate, recycle, and recharge refrigerants and (b) a technician-employee certified to perform such repairs;
 - (11) Have equipment ³necessary to perform ³ or the means ³[to make collision related] for performing mechanical repairs ³necessitated by collision damage³; and
 - (12) Provide evidence that at least one employee or ten (10%) percent, whichever is greater, of the employees performing repairs at the auto body repair facility have completed a recognized auto body repair related training course during the year immediately preceding the application for or renewal of licensure as a full service auto body repair facility. Training courses available through ICAR (Inter-Industry Conference on Auto Collision Repair) ³, the manufacturer's representative³ or ³[any other group approved by the director shall qualify to satisfy this requirement] a generally recognized auto body repair training program shall qualify to satisfy the requirement³.
- b. ³[An applicant for a full service auto body repair facility license which does not ²[have the equipment to satisfy] meet² the requirements of ²subparagraphs (8), (9), (10) and (11) of ² subsection a. of this section may satisfy those requirements provided the auto body repair facility has entered into ²and maintains² a written agreement ²or agreements ²to have [the auto body repairs] that work² performed by an ²[auto body repair facility that is licensed as a full service auto body repair facility pursuant to the provisions of P.L.1983, c.360 (C.39:13-1 et seq.) and this amendatory and supplementary act.] entity that meets the requirements of subparagraphs (8), (9), (10), or (11) of subsection a. of this section². An auto body repair facility may, however, qualify for a full service license if it meets all of the conditions established by paragraphs (1),

A1957 [3R] MORAN, IMPREVEDUTO

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(2), (3), (4), (5), (6), (7) and (12) of subsection a. of this section and 1 2 has a written agreement to subcontract with another autobody repair 3 facility licensee or other party to perform the work for which the 4 equipment set forth in paragraphs (8), (9), (10) or (11) of subsection 5 a. of this section is required provided, however, that the other party 6 meets the requirements set forth in those paragraphs with regard to 7 equipment or the means for performing the required tasks and training.3 8

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²[8.] ³[7.²] <u>8.</u>³ (New section) A person ³[that] <u>which</u> ³ sells new ¹[motor vehicles] <u>automobiles</u> ¹ under an agreement with ¹[a motor vehicle] <u>an automobile</u> ¹ manufacturer and ³[that] ³ does not satisfy the equipment requirements of section 7 of this amendatory and supplementary act may qualify for ¹[a motor vehicle] <u>an automobile</u> ¹ dealer sublet license provided that the ¹[motor vehicle] <u>automobile</u> ¹ dealer agrees in the sublet license application to use only auto body repair facilities licensed pursuant to the provisions of section 7 of this amendatory and supplementary act to perform auto body repairs ¹.

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²[9.] ³[8.²] 9.³ (New section) Applications for a ³new or renewal³ full service auto body repair facility license or ¹[a motor vehicle] ³[an automobile¹] a motor vehicle³ dealer sublet license shall be reviewed by the director and a license issued or denied within 90 days following receipt by the director of the completed application and supporting documents. ³Applicants for renewal or initial licensure filed after the effective date of this amendatory and supplementary act shall certify that the applicant has met the requirements of the act. Auto body repair facilities holding a license issued prior to the effective date of this amendatory and supplementary act shall be subject to the provisions of the act on the first renewal date of the license established by the director. The director may extend licenses issued under the provisions of P.L.1983, c.360 (C.39:13-1 et seq.), pending renewal of the licenses pursuant to the terms and conditions established by this amendatory and supplementary act. No later than the 45th day following the effective date of this amendatory and supplementary act, the director shall notify all licensed auto body repair facilities of the terms, conditions and requirements of the act.³

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²[10.] ³[9.²] 10.³ (New section) Within ¹[180] 360¹ days of the effective date of this amendatory and supplementary act the director shall promulgate regulations, in accordance with the provisions of the "Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1 et seq.), to implement the provisions of this amendatory and supplementary act and to revise any existing regulations to make them consistent herewith.

A1957 [3R] MORAN, IMPREVEDUTO

- 1 2[11. 3[10.2] 11.3 This act shall take effect on the 1[180th] 360th 1
- 2 day following enactment, except that section 10 shall take effect
- 3 immediately.

[Third Reprint] ASSEMBLY, No. 1957

STATE OF NEW JERSEY 209th LEGISLATURE

INTRODUCED JANUARY 31, 2000

Sponsored by:

Assemblyman JEFFREY W. MORAN
District 9 (Atlantic, Burlington and Ocean)
Assemblyman ANTHONY IMPREVEDUTO
District 32 (Bergen and Hudson)

SYNOPSIS

Concerns licensing of auto body repair facilities.

CURRENT VERSION OF TEXT

As reported by the Senate Transportation Committee on November 13, 2000, with amendments.



1 **AN ACT** concerning licensing of auto body repair facilities and amending and supplementing P.L.1983, c.360.

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4 **BE IT ENACTED** by the Senate and General Assembly of the State of New Jersey:

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- 7 1. Section 1 of P.L.1983, c.360 (C.39:13-1) is amended to read as 8 follows:
 - 1. For the purposes of this act:
 - [a.] "Auto body repair facility" means a business or person who for compensation engages in the business of repairing, removing, [or] installing or painting integral component parts of [an engine, power train,] a chassis[,] or body of [an automobile] ¹[a motor vehicle] ³[an automobile¹] a motor vehicle³ damaged as a result of a collision.
- 14 [b. "Automobile" means a private passenger automobile of a 15 private passenger, station wagon, or van type that is owned or hired 16 17 and is neither used as public or livery conveyance for passengers nor 18 rented to others with a driver; and a motor vehicle with a pickup body, 19 a delivery sedan or a panel truck or a camper type vehicle used for 20 recreational purposes owned by an individual or by husband and wife who are residents of the same household, not customarily used in the 21 22 occupation, profession or business of the insured other than farming 23 or ranching. An automobile owned by a farm family copartnership or 24 corporation which is principally garaged on a farm or ranch shall be 25 considered a private passenger automobile owned by two or more 26 relatives resident in the same household.]
 - ³[1"Automobile" means a private passenger automobile of a private passenger, station wagon, or van type that is owned or hired and is neither used as public or livery conveyance for passengers nor rented to others with a driver; and a motor vehicle with a pickup body, a delivery sedan or a panel truck or a camper type vehicle used for recreational purposes owned by an individual or by husband and wife who are residents of the same household, not customarily used in the occupation, profession or business of the insured other than farming or ranching. An automobile owned by a farm family copartnership or corporation which is principally garaged on a farm or ranch shall be considered a private passenger automobile owned by two or more relatives resident in the same household. ¹]³
- 39 [c.] "Director" means the Director of the Division of Motor 40 Vehicles in the Department of [Law and Public Safety]

EXPLANATION - Matter enclosed in bold-faced brackets [thus] in the above bill is not enacted and intended to be omitted in the law.

Matter underlined thus is new matter.

Matter enclosed in superscript numerals has been adopted as follows:

- ¹ Assembly ACP committee amendments adopted March 2, 2000.
- ² Assembly AAP committee amendments adopted May 1, 2000.
- ³ Assembly STR committee amendments adopted November 13, 2000.

1 **Transportation**.

2 ¹["Motor vehicle" means a vehicle as defined in R.S.39:1-1 and 3 which is required to be registered with the Division of Motor Vehicles,

excluding motorcycles.]¹ 4

5 ³"Motor vehicle" means a vehicle as defined in R.S. 39:1-1 and which is required to be registered with the Division of Motor Vehicles, 6 excluding motorcycles.³ 7

(cf: P.L.1985, c.148, s.22) 8

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- 10 ³2. Section 2 of P.L.1983, c.360 (C.39:13-2) is amended to read as follows: 11
- 12 2. <u>a.</u> The director shall establish a system for the licensure of auto 13 body repair facilities. This system may provide for licenses based upon 14 the type or types of motor vehicles repaired by the facility and the 15 equipment required for repair of the vehicles. At a minimum, the director shall provide for a full service auto body repair facility license, 16 17 the qualifications for which are established under section 7 of this 18 amendatory and supplementary act, and a automobile dealer sublet 19 license, the qualifications for which are established under section 8 of 20 this amendatory and supplementary act. All facilities licensed pursuant 21
- to this section may hold themselves out to the public as licensed auto 22 body repair facilities.
- 23 b. No person may engage in the business of an auto body repair facility unless it is licensed by the director. An auto body repair 24 25 facility shall be licensed by the director upon submission and approval 26 of an application and payment of a reasonable application fee sufficient 27 to cover the cost of implementing the provisions of this act and to be 28 prescribed by the director. The director may require biennial renewal 29 of applications for licensure and may stagger the renewal dates and 30 adjust the application fees accordingly. Revenue received from 31 application fees and renewals shall be annually appropriated to the 32 Department of Transportation for the use of the Division of Motor 33 Vehicles in implementing and administering the provisions of 34 P.L.1983, c.360 (C.39:13-1 et seq.), as amended and supplemented.³ 35 (cf: P.L.1985, c. 148, s. 23)

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- ²[3.] ³[2.] <u>3.</u>³ Section 4 of P.L.1983, c.360 (C.39:13-4) is 37 38 amended to read as follows:
 - 4. The director may fine or refuse to grant or may suspend or revoke a license of an auto body repair facility for any of the following acts or omissions related to the conduct of the business of [auto body repair done by] the auto body repair facility:
- 43 a. Making or authorizing any material written or oral statement which is known to be untrue or misleading;
- b. Causing or allowing a customer to sign any estimate for repairs 45 46 which does not state the repairs requested by the customer or the

- 1 [automobile's] ¹[motor vehicle's] ³[automobile's¹] motor vehicle's³
 2 odometer reading at the time of repair;
- c. Failing to provide a customer with a copy of any estimate or
 document requiring his signature, as soon as a customer signs the
 estimate or document;
 - d. Making false promises or representations intended to influence, persuade, or induce a customer to authorize a repair of [an automobile] ¹[a motor vehicle] ³[an automobile¹] a motor vehicle³ which has been damaged as a result of a collision;
 - e. Giving an adjuster or appraiser directly or indirectly any gratuity or other consideration in connection with his appraisal service;
- f. Making appraisals of the cost of repairing [an automobile] ¹[a motor vehicle] ³[an automobile¹] a motor vehicle³ which has been damaged as a result of a collision through the use of photographs, telephone calls, or any manner other than personal inspection;
 - g. Making an estimate for repairs or charging for repairs in such amount as to compensate the insured for the cost of the deductible applicable under ³[the]³ [automobile] ¹[motor vehicle] ³[automobile¹] an³ insurance policy;
 - h. A pattern of conduct which includes any of the acts or omissions prohibited in this section or any other unconscionable or fraudulent commercial practice prohibited by the director pursuant to regulations promulgated under the provisions of this act:
 - i. Failing to maintain its equipment and facilities in good operating condition, or failing to keep in force and effect any permits, accreditation ³, letter of credit ³ or insurance required ³ [before an auto body repair facility license may be granted] for licensure ³;
- ¹[j. Operating an auto body repair facility without a license as required pursuant to section 2 of P.L.1983, c.360 (C.39:13-2).] j. Operating an auto body repair facility without a license as required pursuant to section 2 of P.L.1983, c.360 (C.39:13-2).¹
- 32 (cf: P.L.1985, c.148, s.25)

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- ²[2. Section 3 of P.L.1983, c.360 (C.39:13-3) is amended to read as follows:
 - 3. The director shall, on his own initiative or in response to complaints, investigate on a continuing basis and gather evidence of violations of this act and of any regulation adopted pursuant to this act by auto body repair facilities.
- The director may contract with a private party to provide investigation, inspection and recommendation services to the division, provided the private party is experienced in the equipping and operation of auto body repair facilities, charges less for these services than the division would incur with its own employees and the director is satisfied that the services will be rendered fairly and solely in the

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best interests of the State of New Jersey. An auto body repair facility
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     trade group or association may be considered by the director to
     provide these services.
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     (cf: P.L.1985, c.148, s.24)]<sup>2</sup>
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         ^{2}[4.] ^{3}[3.^{2}] \underline{4}. Section 5 of P.L.1983, c.360 (C.39:13-5) is
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     amended to read as follows:
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         5. Upon refusal to grant a license or suspension or revocation of
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     a license of an auto body repair facility, the director shall notify the
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     auto body repair facility in writing by registered mail. The auto body
     repair facility shall be given a hearing by the director if, within [60]
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     30 days thereafter, it files with the director a written request for a
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     hearing concerning the refusal to grant a license or suspension or
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     revocation of the license.
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     (cf: P.L.1985, c.148, s.26)
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         ^{2}[5.] ^{3}[4.^{2}] 5.^{3} Section 6 of P.L.1983, c.360 (C.39:13-6) is
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     amended to read as follows:
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         6. The <u>director may issue and cause to be served, upon an auto</u>
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     body repair facility charged with a violation of P.L.1983, c.360
     (C.39:13-1 et seq.), an order requiring the auto body repair facility to
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     cease and desist <sup>3</sup> [operations] from the violation <sup>3</sup> and the director
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     may impose upon an auto body repair facility violating this act a civil
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     penalty of not more than [$2,000.00] $5,000 <sup>3</sup> [each] <sup>3</sup> for the first
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     offense and not more than [$5,000.00] $20,000 3 [each] 3 for the
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     second and each subsequent offense. The civil penalty shall be issued
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      for and recovered by and in the name of the director and shall be
     collected and enforced by summary proceedings pursuant to <sup>3</sup>["the
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     penalty enforcement law" (N.J.S.2A:58-1 et seq.)] the "Penalty
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     Enforcement Law of 1999," P.L.1999, c.274 (C.2A:58-10 et seq.) In
     the event of continued or serious violations, the director may suspend
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     the license of the facility and require it to cease operations during the
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     period of suspension<sup>3</sup>.
     (cf: P.L.1985, c.148, s.27)
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         <sup>2</sup>[6.] <sup>3</sup>[5.<sup>2</sup> (New section) There shall be two classes of auto body
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     repair facility licenses, a full service license and <sup>1</sup>[a motor vehicle] an
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      automobile<sup>1</sup> dealer sublet license. Auto body repair facilities holding
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     a license issued prior to the effective date of this amendatory and
     supplementary act shall have <sup>1</sup>[one year from that date] until the
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     expiration date of that license<sup>1</sup> to satisfy the requirements for a full
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     service or <sup>1</sup>[motor vehicle] <u>automobile</u> dealer sublet license.] <sup>3</sup>
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         <sup>3</sup>6. Section 1 of P.L.1987, c.280 (C.39:13-8) is amended to read
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as follows:

1. a. When a motor vehicle is repaired by an auto body repair facility as a result of damage to the vehicle and (1) the damage is reimbursable under a policy of insurance [under physical damage coverage, property damage coverage, or comprehensive coverage or is otherwise reimbursable by a third party; and (2) the proceeds of the reimbursement are in the form of a negotiable instrument issued by an insurer or other payer which is payable jointly to the [insured] owner or lessee of the vehicle and a lienholder or lessor, the auto body repair facility shall provide the lienholder or lessor with a statement of the repairs which have been made to the vehicle, which statement shall be attested by an authorized representative of the auto body repair facility. The statement shall constitute proof to the lienholder or lessor that all repairs have been made by an auto body repair facility. A color photograph of the repaired vehicle shall accompany the statement.

b. In the event that any lienholder or lessor should wish to inspect any motor vehicle to which repairs have been made as provided in subsection a. of this section, the lienholder or lessor shall conduct the inspection upon the premises of the auto body repair facility within [seven] three business days after receipt of the notice by certified mail that the repair has been completed. If an inspection is not made by a lienholder or lessor within the [seven-day] three-day period provided herein, the lienholder or lessor shall forfeit the right to make an inspection.

- c. In the event a lienholder or lessor shall sell any motor vehicle to which repairs have been made as provided in subsection a. of this section prior to the payment or reimbursement of the auto body repair facility which repaired that motor vehicle, except for the amounts due that lienholder or lessor under the provisions of a perfected lien or security interest, the amount due the auto body repair facility for those repairs shall supersede and have priority over all other liens or outstanding interests, including those payable by an insurer to the [person who insured] owner or lessee of the repaired motor vehicle. In such cases, if the insurer or other payor has received a statement and request demanding payment from the auto body repair facility, the proceeds, or portion thereof, shall be directed by the insurer or other payor to that auto body repair facility.
- d. No lienholder or lessor shall deduct any amount from the aggregate proceeds of a negotiable instrument that was issued by an insurer or other payor to reimburse an auto body repair facility which, pursuant to the provisions of subsection a. of this section, repaired a damaged motor vehicle, but which is payable jointly to the [insured] owner or lessee and the lienholder or lessor, for the purpose of paying any delinquent amounts or outstanding installments that the [insured] owner or lessee may owe to the lienholder or lessor for the motor vehicle that has been repaired, nor shall any lienholder or lessor

- 1 unreasonably withhold the endorsement of such instrument or,
- 2 following endorsement, refuse to transmit the endorsed instrument to
- 3 the [insured] owner or lessee.
- 4 For the purposes of this act, "auto body repair facility" shall mean
- 5 an auto body repair facility as defined in section 1 of P.L.1983, c.360
- 6 (C.39:13-1).³
- 7 (cf: P.L.1989, c.273, s.1)

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- 9 ²[7.] ³[6.²] 7.³ (New section) a. To qualify for a full service license an auto body repair facility shall:
- 11 (1) Have a building suitable for the conduct of all operations within 12 the building, and a Certificate of Occupancy for an auto body repair 13 facility issued by the applicable zoning authority. In the absence of 14 evidence to the contrary, public operation as an auto body repair 15 facility for a continuous period of five years shall create a presumption 16 of compliance;
- 17 (2) Have all required licenses, permits and registrations required 18 for the conduct of business including, but not limited to: a federal tax 19 identification number; a New Jersey sales tax identification number; 20 hazardous waste disposal systems ³that are in accordance with 21 standards established by the State or federal government³; stack 22 permits; and any other licenses, permits and registrations as the 23 director may find applicable;
- Maintain insurance ³ [necessary to protect customers'] 24 coverage for damage to³ property ³and for liability arising from bodily 25 injury³, ³[and provide the public and employees with remedies for 26 liability arising from the operation]³ including, but not limited to: 27 garage keepers' liability insurance in a minimum amount of \$300,000 28 ³[or security] ³ or a letter of credit in ³[that] the ³ amount ³of 29 \$300,000³; workers' compensation insurance coverage in the amounts 30 required pursuant to R.S.34:15-1 et seq.; ³[and] ³ fire insurance ³. and 31 any other coverage required by the director³; 32
 - (4) Possess and maintain an auto body repair facility reference source for estimating the cost of repairs ³[in either book or computerized form which is accepted by the industry] , which reference source is generally accepted by the auto body repair industry. The reference source may be in either book or computerized form³;
- (5) Possess and maintain equipment to safely raise and supportvehicles for inspection and repair;
 - (6) Possess and maintain a metal inert gas welder;
- 42 (7) Possess, maintain and utilize for all spray painting:
- 43 (a) an enclosed area for refinishing which complies with all applicable safety, fire, environmental and other regulations;
 - (b) the means to supply fresh air to workers within the spray area

1 when using materials that require breathable air to be supplied; and

2 (c) a filtration method to reduce particles from the air exhausted 3 from the spray area which is ³[accepted by the industry] established 4 in accordance with standards established by the State or federal 5 government³;

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- (8) Have equipment ³necessary to perform ³ or the means for performing ³ structural repair including, but not limited to: equipment to make multiple body and chassis pulls to straighten damaged vehicle components; equipment to anchor a unibody vehicle at four points; a three dimensional measuring device suitable to measure structural dimensions of symmetrical and non-symmetrical vehicles; and dimensional guides appropriate to the vehicles being repaired;
- 13 (9) Have equipment ³necessary to perform³ or the means for 14 performing vehicle four-wheel alignment;
 - (10) Have (a) equipment ³necessary to perform³ or the means for ³performing³ vehicle air conditioner servicing including the means to evacuate, recycle, and recharge refrigerants and (b) a technician-employee certified to perform such repairs;
 - (11) Have equipment ³necessary to perform ³ or the means ³[to make collision related] for performing ³ mechanical repairs ³necessitated by collision damage ³; and
 - (12) Provide evidence that at least one employee or ten (10%) percent, whichever is greater, of the employees performing repairs at the auto body repair facility have completed a recognized auto body repair related training course during the year immediately preceding the application for or renewal of licensure as a full service auto body repair facility. Training courses available through ICAR (Inter-Industry Conference on Auto Collision Repair) ³, the manufacturer's representative ³ or ³[any other group approved by the director shall qualify to satisfy this requirement] a generally recognized auto body repair training program shall qualify to satisfy the requirement.
- b. ³[An applicant for a full service auto body repair facility license 32 which does not ²[have the equipment to satisfy] meet² the 33 requirements of ²subparagraphs (8), (9), (10) and (11) of ² subsection 34 a. of this section may satisfy those requirements provided the auto 35 body repair facility has entered into ²and maintains ²a written 36 agreement 2 or agreements2 to have 2 [the auto body repairs] that 37 work² performed by an ² [auto body repair facility that is licensed as 38 a full service auto body repair facility pursuant to the provisions of 39 40 P.L.1983, c.360 (C.39:13-1 et seq.) and this amendatory and 41 supplementary act.] entity that meets the requirements of subparagraphs (8), (9), (10), or (11) of subsection a. of this section². 42 An auto body repair facility may, however, qualify for a full service 43 44 license if it meets all of the conditions established by paragraphs (1), 45 (2), (3), (4), (5), (6), (7) and (12) of subsection a. of this section and

A1957 [3R] MORAN, IMPREVEDUTO

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has a written agreement to subcontract with another autobody repair facility licensee or other party to perform the work for which the equipment set forth in paragraphs (8), (9), (10) or (11) of subsection a. of this section is required provided, however, that the other party meets the requirements set forth in those paragraphs with regard to equipment or the means for performing the required tasks and training.³

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15 16 ²[8.] ³[7.²] <u>8.</u>³ (New section) A person ³[that] <u>which</u> ³ sells new ¹[motor vehicles] <u>automobiles</u> ¹ under an agreement with ¹[a motor vehicle] <u>an automobile</u> ¹ manufacturer and ³[that] ³ does not satisfy the equipment requirements of section 7 of this amendatory and supplementary act may qualify for ¹[a motor vehicle] <u>an automobile</u> ¹ dealer sublet license provided that the ¹[motor vehicle] <u>automobile</u> ¹ dealer agrees in the sublet license application to use only auto body repair facilities licensed pursuant to the provisions of section 7 of this amendatory and supplementary act to perform auto body repairs ¹.

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²[9.] ³[8. ²] 9. ³ (New section) Applications for a ³new or renewal³ full service auto body repair facility license or ¹[a motor vehicle] ³[an automobile¹] a motor vehicle³ dealer sublet license shall be reviewed by the director and a license issued or denied within 90 days following receipt by the director of the completed application and supporting documents. ³Applicants for renewal or initial licensure filed after the effective date of this amendatory and supplementary act shall certify that the applicant has met the requirements of the act. Auto body repair facilities holding a license issued prior to the effective date of this amendatory and supplementary act shall be subject to the provisions of the act on the first renewal date of the license established by the director. The director may extend licenses issued under the provisions of P.L.1983, c.360 (C.39:13-1 et seq.), pending renewal of the licenses pursuant to the terms and conditions established by this amendatory and supplementary act. No later than the 45th day following the effective date of this amendatory and supplementary act, the director shall notify all licensed auto body repair facilities of the terms, conditions and requirements of the act.³

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²[10.] ³[9.²] 10.³ (New section) Within ¹[180] 360¹ days of the effective date of this amendatory and supplementary act the director shall promulgate regulations, in accordance with the provisions of the "Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1 et seq.), to implement the provisions of this amendatory and supplementary act and to revise any existing regulations to make them consistent herewith.

A1957 [3R] MORAN, IMPREVEDUTO

- 1 2[11. 3[10.2] 11.3 This act shall take effect on the 1[180th] 360th 1
- 2 day following enactment, except that section 10 shall take effect
- 3 immediately.

SENATE, No. 902

STATE OF NEW JERSEY

209th LEGISLATURE

INTRODUCED FEBRUARY 7, 2000

Sponsored by:

Senator ANDREW R. CIESLA
District 10 (Monmouth and Ocean)
Senator SHIRLEY K. TURNER
District 15 (Mercer)

SYNOPSIS

Concerns licensing of auto body repair facilities.

CURRENT VERSION OF TEXT

As introduced.



(Sponsorship Updated As Of: 6/9/2000)

1 **AN ACT** concerning licensing of auto body repair facilities and amending and supplementing P.L.1983, c.360.

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4 **BE IT ENACTED** by the Senate and General Assembly of the State of New Jersey:

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- 7 1. Section 1 of P.L.1983, c.360 (C.39:13-1) is amended to read as 8 follows:
 - 1. For the purposes of this act:
- [a.] "Auto body repair facility" means a business or person who for compensation engages in the business of repairing, removing, [or] installing or painting integral component parts of [an engine, power train,] a chassis[,] or body of [an automobile] a motor vehicle
- train,] <u>a</u> chassis[,] or body of [an automobile] <u>a motor vehicle</u>
 damaged as a result of a collision.
 [b. "Automobile" means a private passenger automobile of a
- private passenger, station wagon, or van type that is owned or hired 16 17 and is neither used as public or livery conveyance for passengers nor 18 rented to others with a driver; and a motor vehicle with a pickup body, 19 a delivery sedan or a panel truck or a camper type vehicle used for 20 recreational purposes owned by an individual or by husband and wife who are residents of the same household, not customarily used in the 21 22 occupation, profession or business of the insured other than farming 23 or ranching. An automobile owned by a farm family copartnership or 24 corporation which is principally garaged on a farm or ranch shall be 25 considered a private passenger automobile owned by two or more
- [c.] "Director" means the Director of the Division of Motor Vehicles in the Department of [Law and Public Safety] Transportation.

relatives resident in the same household.]

- "Motor vehicle" means a vehicle as defined in R.S.39:1-1 and which
 is required to be registered with the Division of Motor Vehicles,
 excluding motorcycles.
- 33 (cf: P.L.1985, c.148, s.22)

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- 35 2. Section 3 of P.L.1983, c.360 (C.39:13-3) is amended to read as 36 follows:
- 37 3. The director shall, on his own initiative or in response to complaints, investigate on a continuing basis and gather evidence of violations of this act and of any regulation adopted pursuant to this act 40 by auto body repair facilities.
- The director may contract with a private party to provide investigation, inspection and recommendation services to the division,

EXPLANATION - Matter enclosed in bold-faced brackets [thus] in the above bill is not enacted and intended to be omitted in the law.

- 1 provided the private party is experienced in the equipping and
- 2 operation of auto body repair facilities, charges less for these services
- 3 than the division would incur with its own employees and the director
- 4 <u>is satisfied that the services will be rendered fairly and solely in the</u>
- 5 <u>best interests of the State of New Jersey</u>. An auto body repair facility
- 6 trade group or association may be considered by the director to
- 7 provide these services.
- 8 (cf: P.L.1985, c.148, s.24)

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- 3. Section 4 of P.L.1983, c.360 (C.39:13-4) is amended to read as follows:
- 4. The director may fine or refuse to grant or may suspend or revoke a license of an auto body repair facility for any of the following acts or omissions related to the conduct of the business of [auto body repair done by] the auto body repair facility:
 - a. Making or authorizing any material written or oral statement which is known to be untrue or misleading;
- b. Causing or allowing a customer to sign any estimate for repairs which does not state the repairs requested by the customer or the [automobile's] motor vehicle's odometer reading at the time of repair;
- c. Failing to provide a customer with a copy of any estimate or document requiring his signature, as soon as a customer signs the estimate or document;
 - d. Making false promises or representations intended to influence, persuade, or induce a customer to authorize a repair of [an automobile] a motor vehicle which has been damaged as a result of a collision;
- e. Giving an adjuster or appraiser directly or indirectly any gratuity or other consideration in connection with his appraisal service;
 - f. Making appraisals of the cost of repairing [an automobile] <u>a</u> motor vehicle which has been damaged as a result of a collision through the use of photographs, telephone calls, or any manner other than personal inspection;
- g. Making an estimate for repairs or charging for repairs in such amount as to compensate the insured for the cost of the deductible applicable under the [automobile] motor vehicle insurance policy;
- h. A pattern of conduct which includes any of the acts or omissions prohibited in this section or any other unconscionable or fraudulent commercial practice prohibited by the director pursuant to regulations promulgated under the provisions of this act;
- i. Failing to maintain its equipment and facilities in good operating
 condition, or failing to keep in force and effect any permits,
 accreditation or insurance required before an auto body repair facility
 license may be granted;
- j. Operating an auto body repair facility without a license as required pursuant to section 2 of P.L.1983, c.360 (C.39:13-2).
- 47 (cf: P.L.1985, c.148, s.25)

- 1 4. Section 5 of P.L.1983, c.360 (C.39:13-5) is amended to read as 2 follows:
- 3 5. Upon refusal to grant a license or suspension or revocation of 4 a license of an auto body repair facility, the director shall notify the
- 5 auto body repair facility in writing by registered mail. The auto body
- repair facility shall be given a hearing by the director if, within [60] 6
- 7 30 days thereafter, it files with the director a written request for a
- 8 hearing concerning the refusal to grant a license or suspension or
- 9 revocation of the license.
- 10 (cf: P.L.1985, c.148, s.26)

- 12 5. Section 6 of P.L.1983, c.360 (C.39:13-6) is amended to read as 13
- 14 6. The <u>director may issue and cause to be served, upon an auto</u>
- body repair facility charged with a violation of P.L.1983, c.360 15
- (C.39:13-1 et seq.), an order requiring the auto body repair facility to 16
- 17 cease and desist operations and the director may impose upon an auto
- 18 body repair facility violating this act a civil penalty of not more than
- [\$2,000.00] \$5,000 each for the first offense and not more than 19
- 20 [\$5,000.00] \$20,000 each for the second and each subsequent
- 21 offense. The civil penalty shall be issued for and recovered by and in
- 22 the name of the director and shall be collected and enforced by
- 23 summary proceedings pursuant to ["the penalty enforcement law"
- (N.J.S.2A:58-1 et seq.)] the "Penalty Enforcement Law of 1999," 24
- 25 P.L.1999, c.274 (C.2A:58-10 et seq.).
- 26
- (cf: P.L.1985, c.148, s.27)

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28 6. (New section) There shall be two classes of auto body repair 29 facility licenses, a full service license and a motor vehicle dealer sublet license. Auto body repair facilities holding a license issued prior to 30 31 the effective date of this amendatory and supplementary act shall have 32 one year from that date to satisfy the requirements for a full service or 33 motor vehicle dealer sublet license.

- 35 7. (New section) a. To qualify for a full service license an auto 36 body repair facility shall:
- 37 (1) Have a building suitable for the conduct of all operations within the building, and a Certificate of Occupancy for an auto body repair 38
- 39 facility issued by the applicable zoning authority. In the absence of
- 40 evidence to the contrary, public operation as an auto body repair
- 41 facility for a continuous period of five years shall create a presumption
- 42 of compliance;
- (2) Have all required licenses, permits and registrations required 43
- 44 for the conduct of business including, but not limited to: a federal tax
- 45 identification number; a New Jersey sales tax identification number;
- 46 hazardous waste disposal systems; stack permits; and any other

- 1 licenses, permits and registrations as the director may find applicable;
- 2 (3) Maintain insurance necessary to protect customers' property, 3 and provide the public and employees with remedies for liability arising
- 4 from the operation including, but not limited to: garage keepers'
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- liability insurance in a minimum amount of \$300,000; workers'
- 6 compensation insurance coverage in the amounts required pursuant to
- 7 R.S.34:15-1 et seq.; and fire insurance;

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- 8 (4) Possess and maintain an auto body repair facility reference 9 source for estimating the cost of repairs in either book or computerized form which is accepted by the industry; 10
- 11 (5) Possess and maintain equipment to safely raise and support 12 vehicles for inspection and repair;
 - (6) Possess and maintain a metal inert gas welder;
 - (7) Possess, maintain and utilize for all spray painting:
 - (a) an enclosed area for refinishing which complies with all applicable safety, fire, environmental and other regulations;
 - (b) the means to supply fresh air to workers within the spray area when using materials that require breathable air to be supplied; and
 - (c) a filtration method to reduce particles from the air exhausted from the spray area which is accepted by the industry;
 - (8) Have equipment or the means for structural repair including, but not limited to: equipment to make multiple body and chassis pulls to straighten damaged vehicle components; equipment to anchor a unibody vehicle at four points; a three dimensional measuring device suitable to measure structural dimensions of symmetrical and nonsymmetrical vehicles; and dimensional guides appropriate to the vehicles being repaired;
 - (9) Have equipment or the means for performing vehicle fourwheel alignment;
 - (10) Have (a) equipment or the means for vehicle air conditioner servicing including the means to evacuate, recycle, and recharge refrigerants and (b) a technician-employee certified to perform such repairs;
- 34 (11) Have equipment or the means to make collision related mechanical repairs; and 35
- (12) Provide evidence that at least one employee or ten (10%) 36 percent, whichever is greater, of the employees performing repairs at 37 38 the auto body repair facility have completed a recognized auto body 39 repair related training course during the year immediately preceding 40 the application for or renewal of licensure as a full service auto body 41 repair facility. Training courses available through ICAR (Inter-42 Industry Conference on Auto Collision Repair) or any other group 43 approved by the director shall qualify to satisfy this requirement.
- 44 b. An applicant for a full service auto body repair facility license 45 which does not have the equipment to satisfy the requirements of subsection a. of this section may satisfy those requirements provided 46

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1	the auto body repair facility has entered into a written agreement to
2	have the auto body repairs performed by an auto body repair facility
3	that is licensed as a full service auto body repair facility pursuant to
4	the provisions of P.L.1983, c.360 (C.39:13-1 et seq.) and this
5	amendatory and supplementary act.
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7	8. (New section) A person which sells new motor vehicles under
8 9	an agreement with a motor vehicle manufacturer and which does not satisfy the equipment requirements of section 7 of this amendatory and
10	supplementary act may qualify for a motor vehicle dealer sublet license
11	if there is a written agreement between the motor vehicle dealer and
12	an auto body repair facility licensed pursuant to the provisions of
13	section 7 of this amendatory and supplementary act to perform auto
14	body repairs in which the motor vehicle dealer agrees to use only the
15	auto body repair facility listed on the license application to perform
16	those repairs.
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18	9. (New section) Applications for a full service auto body repair
19	facility license or a motor vehicle dealer sublet license shall be
20	reviewed by the director and a license issued or denied within 90 days
21	following receipt by the director of the completed application and
22	supporting documents.
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24	10. (New section) Within 180 days of the effective date of this
25	amendatory and supplementary act the director shall promulgate
26	regulations, in accordance with the provisions of the "Administrative
27	Procedure Act," P.L.1968, c.410 (C.52:14B-1 et seq.), to implement
28	the provisions of this amendatory and supplementary act and to revise
29	any existing regulations to make them consistent herewith.
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31	11. This act shall take effect on the 180th day following enactment,
32	except that section 10 shall take effect immediately.
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35	STATEMENT
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37	This bill amends the current auto body repair facility licensing law
38	and establishes minimum standards a facility must meet in order to
39	qualify for licensure. It creates two classes of licenses: a full service
40	license and a motor vehicle sublet license. The bill strengthens current
41	auto body repair facility enforcement provisions and provides for the

privatization of inspection and reporting activities currently performed

by the Division of Motor Vehicles.

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[Corrected Copy]

[First Reprint] SENATE, No. 902

STATE OF NEW JERSEY 209th LEGISLATURE

INTRODUCED FEBRUARY 7, 2000

Sponsored by: Senator ANDREW R. CIESLA District 10 (Monmouth and Ocean) Senator SHIRLEY K. TURNER District 15 (Mercer)

SYNOPSIS

Concerns licensing of auto body repair facilities.

CURRENT VERSION OF TEXT

As reported by the Senate Transportation Committee on November 13, 2000, with amendments.



(Sponsorship Updated As Of: 6/9/2000)

1 AN ACT concerning licensing of auto body repair facilities ¹.amending 2 P.L.1987, c.280¹ and amending and supplementing P.L.1983, 3 c.360.

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5 **BE IT ENACTED** by the Senate and General Assembly of the State of New Jersey:

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- 8 1. Section 1 of P.L.1983, c.360 (C.39:13-1) is amended to read as 9 follows:
- 10 1. For the purposes of this act:
- [a.] "Auto body repair facility" means a business or person who for compensation engages in the business of repairing, removing, [or] installing or painting integral component parts of [an engine, power train,] a chassis[,] or body of [an automobile] a motor vehicle
- damaged as a result of a collision.
- 16 [b. "Automobile" means a private passenger automobile of a private passenger, station wagon, or van type that is owned or hired 17 and is neither used as public or livery conveyance for passengers nor 18 19 rented to others with a driver; and a motor vehicle with a pickup body, 20 a delivery sedan or a panel truck or a camper type vehicle used for recreational purposes owned by an individual or by husband and wife 21 22 who are residents of the same household, not customarily used in the 23 occupation, profession or business of the insured other than farming 24 or ranching. An automobile owned by a farm family copartnership or 25 corporation which is principally garaged on a farm or ranch shall be considered a private passenger automobile owned by two or more 26 27 relatives resident in the same household.
- [c.] "Director" means the Director of the Division of Motor Vehicles in the Department of [Law and Public Safety] Transportation.
- "Motor vehicle" means a vehicle as defined in R.S.39:1-1 and which
 is required to be registered with the Division of Motor Vehicles,
 excluding motorcycles.
- 34 (cf: P.L.1985, c.148, s.22)

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- ¹[2. Section 3 of P.L.1983, c.360 (C.39:13-3) is amended to read as follows:
- 38 3. The director shall, on his own initiative or in response to complaints, investigate on a continuing basis and gather evidence of violations of this act and of any regulation adopted pursuant to this act by auto body repair facilities.

EXPLANATION - Matter enclosed in bold-faced brackets [thus] in the above bill is not enacted and intended to be omitted in the law.

Matter underlined thus is new matter.

Matter enclosed in superscript numerals has been adopted as follows:

¹ Senate STR committee amendments adopted November 13, 2000.

1 The director may contract with a private party to provide 2 investigation, inspection and recommendation services to the division, 3 provided the private party is experienced in the equipping and 4 operation of auto body repair facilities, charges less for these services than the division would incur with its own employees and the director 5 6 is satisfied that the services will be rendered fairly and solely in the 7 best interests of the State of New Jersey. An auto body repair facility 8 trade group or association may be considered by the director to 9 provide these services. 10 (cf: P.L.1985, c.148, s.24)]¹ 11 12 ¹2. Section 2 of P.L.1983, c.360 (C.39:13-2) is amended to read 14

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2. <u>a.</u> The director shall establish a system for the licensure of auto 15 body repair facilities. This system may provide for licenses based upon the type or types of motor vehicles repaired by the facility and the 16 equipment required for repair of the vehicles. At a minimum, the 17 director shall provide for a full service auto body repair facility license. 18 the qualifications for which are established under section 7 of this 19 20 amendatory and supplementary act, and a automobile dealer sublet 21 license, the qualifications for which are established under section 8 of 22 this amendatory and supplementary act. All facilities licensed pursuant 23 to this section may hold themselves out to the public as licensed auto 24 body repair facilities.

b. No person may engage in the business of an auto body repair facility unless it is licensed by the director. An auto body repair facility shall be licensed by the director upon submission and approval of an application and payment of a reasonable application fee sufficient to cover the cost of implementing the provisions of this act and to be prescribed by the director. The director may require biennial renewal of applications for licensure and may stagger the renewal dates and adjust the application fees accordingly. Revenue received from application fees and renewals shall be annually appropriated to the Department of Transportation for the use of the Division of Motor Vehicles in implementing and administering the provisions of P.L.1983, c.360 (C.39:13-1 et seq.), as amended and supplemented.¹ (cf: P.L.1985, c.148, s.23)

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- 3. Section 4 of P.L.1983, c.360 (C.39:13-4) is amended to read as follows:
- 41 4. The director may fine or refuse to grant or may suspend or 42 revoke a license of an auto body repair facility for any of the following 43 acts or omissions related to the conduct of the business of [auto body 44 repair done by] the auto body repair facility:
- 45 a. Making or authorizing any material written or oral statement 46 which is known to be untrue or misleading;
- 47 b. Causing or allowing a customer to sign any estimate for repairs 48 which does not state the repairs requested by the customer or the

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1 [automobile's] motor vehicle's odometer reading at the time of repair;

- c. Failing to provide a customer with a copy of any estimate or document requiring his signature, as soon as a customer signs the estimate or document;
- d. Making false promises or representations intended to influence, persuade, or induce a customer to authorize a repair of [an automobile] a motor vehicle which has been damaged as a result of a collision;
- 9 e. Giving an adjuster or appraiser directly or indirectly any gratuity 10 or other consideration in connection with his appraisal service;
- f. Making appraisals of the cost of repairing [an automobile] a motor vehicle which has been damaged as a result of a collision through the use of photographs, telephone calls, or any manner other than personal inspection;
 - g. Making an estimate for repairs or charging for repairs in such amount as to compensate the insured for the cost of the deductible applicable under ¹[the]¹ [automobile]¹ [motor vehicle] an¹ insurance policy;
- h. A pattern of conduct which includes any of the acts or omissions prohibited in this section or any other unconscionable or fraudulent commercial practice prohibited by the director pursuant to regulations promulgated under the provisions of this act:
 - i. Failing to maintain its equipment and facilities in good operating condition, or failing to keep in force and effect any permits, accreditation ¹, letter of credit ¹ or insurance required ¹ [before an auto body repair facility license may be granted] for licensure ¹:
 - ¹[j. Operating an auto body repair facility without a license as required pursuant to section 2 of P.L.1983, c.360 (C.39:13-2).] j. Operating an auto body repair facility without a license as required pursuant to section 2 of P.L.1983, c.360 (C.39:13-2).¹

31 (cf: P.L.1985, c.148, s.25)

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- 33 4. Section 5 of P.L.1983, c.360 (C.39:13-5) is amended to read as 34 follows:
- 5. Upon refusal to grant a license or suspension or revocation of a license of an auto body repair facility, the director shall notify the auto body repair facility in writing by registered mail. The auto body repair facility shall be given a hearing by the director if, within [60] 30 days thereafter, it files with the director a written request for a hearing concerning the refusal to grant a license or suspension or revocation of the license.

42 (cf: P.L.1985, c.148, s.26)

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5. Section 6 of P.L.1983, c.360 (C.39:13-6) is amended to read as follows:

1 6. The <u>director may issue and cause to be served, upon an auto</u> 2 body repair facility charged with a violation of P.L.1983, c.360 3 (C.39:13-1 et seq.), an order requiring the auto body repair facility to <u>cease and desist</u> ¹[<u>operations</u>] <u>from the violation</u> ¹ <u>and the</u> director 4 5 may impose upon an auto body repair facility violating this act a civil penalty of not more than [\$2,000.00] \$5,000 for the first offense and 6 7 not more than [\$5,000.00] \$20,000 for the second and each 8 subsequent offense. The civil penalty shall be issued for and recovered 9 by and in the name of the director and shall be collected and enforced by summary proceedings pursuant to ["the penalty enforcement law" 10 (N.J.S.2A:58-1 et seq.)] the "Penalty Enforcement Law of 1999," 11 P.L.1999, c.274 (C.2A:58-10 et seq.) ¹In the event of continued or 12 serious violations, the director may suspend the license of the facility 13 14 and require it to cease operations during the period of suspension¹.

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(cf: P.L.1985, c.148, s.27)

¹[6. (New section) There shall be two classes of auto body repair facility licenses, a full service license and a motor vehicle dealer sublet license. Auto body repair facilities holding a license issued prior to the effective date of this amendatory and supplementary act shall have one year from that date to satisfy the requirements for a full service or motor vehicle dealer sublet license.]¹

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- ¹6. Section 1 of P.L.1987, c.280 (C.39:13-8) is amended to read as follows:
- 26 1. a. When a motor vehicle is repaired by an auto body repair 27 facility as a result of damage to the vehicle and (1) the damage is 28 reimbursable under a policy of insurance [under physical damage 29 coverage, property damage coverage, or comprehensive coverage] or 30 is otherwise reimbursable by a third party; and (2) the proceeds of the 31 reimbursement are in the form of a negotiable instrument issued by an 32 insurer or other payer which is payable jointly to the [insured] owner 33 or lessee of the vehicle and a lienholder or lessor, the auto body repair 34 facility shall provide the lienholder or lessor with a statement of the repairs which have been made to the vehicle, which statement shall be 35 36 attested by an authorized representative of the auto body repair facility. The statement shall constitute proof to the lienholder or 37 38 lessor that all repairs have been made by an auto body repair facility. 39 A color photograph of the repaired vehicle shall accompany the 40 statement.
 - b. In the event that any lienholder or lessor should wish to inspect any motor vehicle to which repairs have been made as provided in subsection a. of this section, the lienholder or lessor shall conduct the inspection upon the premises of the auto body repair facility within [seven] three business days after receipt of the notice by certified mail

that the repair has been completed. If an inspection is not made by a lienholder or lessor within the [seven-day] three-day period provided herein, the lienholder or lessor shall forfeit the right to make an

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- c. In the event a lienholder or lessor shall sell any motor vehicle to which repairs have been made as provided in subsection a. of this section prior to the payment or reimbursement of the auto body repair facility which repaired that motor vehicle, except for the amounts due that lienholder or lessor under the provisions of a perfected lien or security interest, the amount due the auto body repair facility for those repairs shall supersede and have priority over all other liens or outstanding interests, including those payable by an insurer to the [person who insured] owner or lessee of the repaired motor vehicle. In such cases, if the insurer or other payor has received a statement and request demanding payment from the auto body repair facility, the proceeds, or portion thereof, shall be directed by the insurer or other payor to that auto body repair facility.
- 18 No lienholder or lessor shall deduct any amount from the 19 aggregate proceeds of a negotiable instrument that was issued by an 20 insurer or other payor to reimburse an auto body repair facility which, 21 pursuant to the provisions of subsection a. of this section, repaired a 22 damaged motor vehicle, but which is payable jointly to the [insured] 23 owner or lessee and the lienholder or lessor, for the purpose of paying 24 any delinquent amounts or outstanding installments that the [insured] 25 owner or lessee may owe to the lienholder or lessor for the motor 26 vehicle that has been repaired, nor shall any lienholder or lessor 27 unreasonably withhold the endorsement of such instrument or, 28 following endorsement, refuse to transmit the endorsed instrument to 29 the [insured] owner or lessee.
- For the purposes of this act, "auto body repair facility" shall mean an auto body repair facility as defined in section 1 of P.L.1983, c.360 (C.39:13-1).¹
- 33 (cf: P.L.1989, c.273, s.1)

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- 7. (New section) a. To qualify for a full service license an autobody repair facility shall:
 - (1) Have a building suitable for the conduct of all operations within the building, and a Certificate of Occupancy for an auto body repair facility issued by the applicable zoning authority. In the absence of evidence to the contrary, public operation as an auto body repair facility for a continuous period of five years shall create a presumption of compliance;
- 43 (2) Have all required licenses, permits and registrations required 44 for the conduct of business including, but not limited to: a federal tax 45 identification number; a New Jersey sales tax identification number; 46 hazardous waste disposal systems ¹that are in accordance with

- standards established by the State or federal government¹; stack permits; and any other licenses, permits and registrations as the director may find applicable;
- Maintain insurance ¹[necessary to protect customers'] 4 <u>coverage for damage to 1 property 1 and for liability arising from bodily</u> 5 injury¹, ¹[and provide the public and employees with remedies for 6 liability arising from the operation 1 including, but not limited to: 7 8 garage keepers' liability insurance in a minimum amount of \$300,000 ¹or a letter of credit in the amount of \$300,000¹; workers' 9 compensation insurance coverage in the amounts required pursuant to 10 R.S.34:15-1 et seq.; ¹[and] ¹ fire insurance ¹, and any other coverage 11 required by the director¹; 12
- 13 (4) Possess and maintain an auto body repair facility reference 14 source for estimating the cost of repairs ¹[in either book or 15 computerized form which is accepted by the industry] , which 16 reference source is generally accepted by the auto body repair 17 industry. The reference source may be in either book or computerized 18 form¹;
- 19 (5) Possess and maintain equipment to safely raise and support 20 vehicles for inspection and repair;
 - (6) Possess and maintain a metal inert gas welder;

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- (7) Possess, maintain and utilize for all spray painting:
- 23 (a) an enclosed area for refinishing which complies with all applicable safety, fire, environmental and other regulations;
 - (b) the means to supply fresh air to workers within the spray area when using materials that require breathable air to be supplied; and
 - (c) a filtration method to reduce particles from the air exhausted from the spray area which is ¹[accepted by the industry] established in accordance with standards established by the State or federal government¹;
- 31 (8) Have equipment ¹necessary to perform ¹ or the means for ¹performing ¹ structural repair including, but not limited to: equipment to make multiple body and chassis pulls to straighten damaged vehicle components; equipment to anchor a unibody vehicle at four points; a three dimensional measuring device suitable to measure structural dimensions of symmetrical and non-symmetrical vehicles; and dimensional guides appropriate to the vehicles being repaired;
- 38 (9) Have equipment ¹necessary to perform ¹ or the means for performing vehicle four-wheel alignment;
- 40 (10) Have (a) equipment ¹necessary to perform ¹ or the means for ¹performing ¹ vehicle air conditioner servicing including the means to evacuate, recycle, and recharge refrigerants and (b) a technician-43 employee certified to perform such repairs;
- 44 (11) Have equipment ¹necessary to perform ¹ or the means ¹[to 45 make collision related] for performing ¹ mechanical repairs

¹necessitated by collision damage ¹; and

(12) Provide evidence that at least one employee or ten (10%) percent, whichever is greater, of the employees performing repairs at the auto body repair facility have completed a recognized auto body repair related training course during the year immediately preceding the application for or renewal of licensure as a full service auto body repair facility. Training courses available through ICAR (Inter-Industry Conference on Auto Collision Repair) 1, the manufacturer's representative 1 or 1 [any other group approved by the director shall qualify to satisfy this requirement] a generally recognized auto body repair training program shall qualify to satisfy the requirement 1.

b. ¹[An applicant for a full service auto body repair facility license which does not have the equipment to satisfy the requirements of subsection a. of this section may satisfy those requirements provided the auto body repair facility has entered into a written agreement to have the auto body repairs performed by an auto body repair facility that is licensed as a full service auto body repair facility pursuant to the provisions of P.L.1983, c.360 (C.39:13-1 et seq.) and this amendatory and supplementary act.] An auto body repair facility may, however, qualify for a full service license if it meets all of the conditions established by paragraphs (1), (2), (3), (4), (5), (6), (7) and (12) of subsection a. of this section and has a written agreement to subcontract with another autobody repair facility licensee or other party to perform the work for which the equipment set forth in paragraphs (8), (9), (10) or (11) of subsection a. of this section is required provided, however, that the other party meets the requirements set forth in those paragraphs with regard to equipment or the means for performing the required tasks and training.¹

8. (New section) A person which sells new ¹[motor vehicles] automobiles ¹ under an agreement with ¹[a motor vehicle] an automobile ¹ manufacturer and ¹[which] ¹ does not satisfy the equipment requirements of section 7 of this amendatory and supplementary act may qualify for ¹[a motor vehicle] an automobile ¹ dealer sublet license ¹[if there is a written agreement between the motor vehicle dealer and an auto body repair facility licensed pursuant to the provisions of section 7 of this amendatory and supplementary act to perform auto body repairs in which the motor vehicle dealer agrees to use only the auto body repair facility listed on the license application to perform those repairs] provided that the automobile dealer agrees in the sublet license application to use only auto body repair facilities licensed pursuant to the provisions of section 7 of this amendatory and supplementary act to perform auto body repairs ¹.

9. (New section) Applications for a ¹new or renewal ¹ full service

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1 auto body repair facility license or a motor vehicle dealer sublet license 2 shall be reviewed by the director and a license issued or denied within 3 90 days following receipt by the director of the completed application and supporting documents. ¹Applicants for renewal or initial licensure 4 5 filed after the effective date of this amendatory and supplementary act shall certify that the applicant has met the requirements of the act. 6 Auto body repair facilities holding a license issued prior to the 7 8 effective date of this amendatory and supplementary act shall be 9 subject to the provisions of the act on the first renewal date of the 10 <u>license</u> established by the director. The director may extend licenses issued under the provisions of P.L.1983, c.360 (C.39:13-1 et seq.), 11 12 pending renewal of the licenses pursuant to the terms and conditions established by this amendatory and supplementary act. No later than 13 14 the 45th day following the effective date of this amendatory and 15 supplementary act, the director shall notify all licensed auto body repair facilities of the terms, conditions and requirements of the act.¹ 16 17

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10. (New section) Within ¹[180] <u>360</u>¹ days of the effective date of this amendatory and supplementary act the director shall promulgate regulations, in accordance with the provisions of the "Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1 et seq.), to implement the provisions of this amendatory and supplementary act and to revise any existing regulations to make them consistent herewith.

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11. This act shall take effect on the ¹[180th] <u>360th</u> day following enactment, except that section 10 shall take effect immediately.

[First Reprint] SENATE, No. 902

STATE OF NEW JERSEY 209th LEGISLATURE

INTRODUCED FEBRUARY 7, 2000

Sponsored by: Senator ANDREW R. CIESLA District 10 (Monmouth and Ocean) Senator SHIRLEY K. TURNER District 15 (Mercer)

SYNOPSIS

Concerns licensing of auto body repair facilities.

CURRENT VERSION OF TEXT

As reported by the Senate Transportation Committee on November 13, 2000, with amendments.



(Sponsorship Updated As Of: 6/9/2000)

1 **AN ACT** concerning licensing of auto body repair facilities, amending P.L.1987, c.280 and amending and supplementing P.L.1983, c.360.

3

4 **BE IT ENACTED** by the Senate and General Assembly of the State of New Jersey:

6

- 7 1. Section 1 of P.L.1983, c.360 (C.39:13-1) is amended to read as 8 follows:
- 9 1. For the purposes of this act:
- [a.] "Auto body repair facility" means a business or person who for compensation engages in the business of repairing, removing, [or] installing or painting integral component parts of [an engine, power train,] a chassis[,] or body of [an automobile] a motor vehicle damaged as a result of a collision.
- 15 [b. "Automobile" means a private passenger automobile of a private passenger, station wagon, or van type that is owned or hired 16 17 and is neither used as public or livery conveyance for passengers nor 18 rented to others with a driver; and a motor vehicle with a pickup body, 19 a delivery sedan or a panel truck or a camper type vehicle used for 20 recreational purposes owned by an individual or by husband and wife who are residents of the same household, not customarily used in the 21 22 occupation, profession or business of the insured other than farming 23 or ranching. An automobile owned by a farm family copartnership or 24 corporation which is principally garaged on a farm or ranch shall be 25 considered a private passenger automobile owned by two or more 26 relatives resident in the same household.]
- [c.] "Director" means the Director of the Division of Motor Vehicles in the Department of [Law and Public Safety] Transportation.
- "Motor vehicle" means a vehicle as defined in R.S.39:1-1 and which
 is required to be registered with the Division of Motor Vehicles,
 excluding motorcycles.
- 33 (cf: P.L.1985, c.148, s.22)

34

- ¹[2. Section 3 of P.L.1983, c.360 (C.39:13-3) is amended to read as follows:
- 37 3. The director shall, on his own initiative or in response to complaints, investigate on a continuing basis and gather evidence of violations of this act and of any regulation adopted pursuant to this act 40 by auto body repair facilities.
- 41 The director may contract with a private party to provide

EXPLANATION - Matter enclosed in bold-faced brackets [thus] in the above bill is not enacted and intended to be omitted in the law.

Matter underlined thus is new matter.

Matter enclosed in superscript numerals has been adopted as follows:

¹ Senate STR committee amendments adopted November 13, 2000.

- 1 investigation, inspection and recommendation services to the division,
- 2 provided the private party is experienced in the equipping and
- 3 operation of auto body repair facilities, charges less for these services
- 4 than the division would incur with its own employees and the director
- is satisfied that the services will be rendered fairly and solely in the 5
- 6 best interests of the State of New Jersey. An auto body repair facility
- trade group or association may be considered by the director to 7
- 8 provide these services.
- 9 (cf: P.L.1985, c.148, s.24)]¹

- 11 ¹2. Section 2 of P.L.1983, c.360 (C.39:13-2) is amended to read as follows:
- 12 13 2. <u>a.</u> The director shall establish a system for the licensure of auto
- 14 body repair facilities. This system may provide for licenses based upon
- 15 the type or types of motor vehicles repaired by the facility and the
- 16 equipment required for repair of the vehicles. At a minimum, the
- director shall provide for a full service auto body repair facility license, 17
- the qualifications for which are established under section 7 of this 18
- 19 amendatory and supplementary act, and a automobile dealer sublet
- license, the qualifications for which are established under section 8 of 20
- 21 this amendatory and supplementary act. All facilities licensed pursuant
- 22 to this section may hold themselves out to the public as licensed auto
- 23 body repair facilities.
- 24 b. No person may engage in the business of an auto body repair
- facility unless it is licensed by the director. An auto body repair 25 26
- facility shall be licensed by the director upon submission and approval
- 27 of an application and payment of a reasonable application fee sufficient
- 28 to cover the cost of implementing the provisions of this act and to be
- 29 prescribed by the director. The director may require biennial renewal of applications for licensure and may stagger the renewal dates and 30
- 31 adjust the application fees accordingly. Revenue received from
- 32 application fees and renewals shall be annually appropriated to the
- 33 Department of Transportation for the use of the Division of Motor
- 34 Vehicles in implementing and administering the provisions of
- 35 P.L.1983, c.360 (C.39:13-1 et seq.), as amended and supplemented.¹
- (cf: P.L.1985, c.148, s.23) 36

- 38 3. Section 4 of P.L.1983, c.360 (C.39:13-4) is amended to read as 39 follows:
- 40 4. The director may fine or refuse to grant or may suspend or 41 revoke a license of an auto body repair facility for any of the following
- 42 acts or omissions related to the conduct of the business of [auto body
- 43 repair done by] the auto body repair facility:
- 44 a. Making or authorizing any material written or oral statement
- 45 which is known to be untrue or misleading;
- 46 b. Causing or allowing a customer to sign any estimate for repairs
- 47 which does not state the repairs requested by the customer or the

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1 [automobile's] motor vehicle's odometer reading at the time of repair;

- c. Failing to provide a customer with a copy of any estimate or document requiring his signature, as soon as a customer signs the estimate or document;
- d. Making false promises or representations intended to influence, persuade, or induce a customer to authorize a repair of [an automobile] a motor vehicle which has been damaged as a result of a collision;
- 9 e. Giving an adjuster or appraiser directly or indirectly any gratuity 10 or other consideration in connection with his appraisal service;
- f. Making appraisals of the cost of repairing [an automobile] a motor vehicle which has been damaged as a result of a collision through the use of photographs, telephone calls, or any manner other than personal inspection;
 - g. Making an estimate for repairs or charging for repairs in such amount as to compensate the insured for the cost of the deductible applicable under ¹[the]¹ [automobile]¹ [motor vehicle] an¹ insurance policy;
- h. A pattern of conduct which includes any of the acts or omissions prohibited in this section or any other unconscionable or fraudulent commercial practice prohibited by the director pursuant to regulations promulgated under the provisions of this act:
 - i. Failing to maintain its equipment and facilities in good operating condition, or failing to keep in force and effect any permits, accreditation ¹, letter of credit ¹ or insurance required ¹ [before an auto body repair facility license may be granted] for licensure ¹;
 - ¹[j. Operating an auto body repair facility without a license as required pursuant to section 2 of P.L.1983, c.360 (C.39:13-2).] j. Operating an auto body repair facility without a license as required pursuant to section 2 of P.L.1983, c.360 (C.39:13-2).¹
- 31 (cf: P.L.1985, c.148, s.25)

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- 33 4. Section 5 of P.L.1983, c.360 (C.39:13-5) is amended to read as 34 follows:
- 5. Upon refusal to grant a license or suspension or revocation of a license of an auto body repair facility, the director shall notify the auto body repair facility in writing by registered mail. The auto body repair facility shall be given a hearing by the director if, within [60] 30 days thereafter, it files with the director a written request for a hearing concerning the refusal to grant a license or suspension or
- 41 revocation of the license.

42 (cf: P.L.1985, c.148, s.26) 43

5. Section 6 of P.L.1983, c.360 (C.39:13-6) is amended to read as follows:

1 6. The <u>director may issue and cause to be served, upon an auto</u> 2 body repair facility charged with a violation of P.L.1983, c.360 3 (C.39:13-1 et seq.), an order requiring the auto body repair facility to <u>cease and desist</u> ¹[operations] <u>from the violation</u> ¹ <u>and the</u> director 4 5 may impose upon an auto body repair facility violating this act a civil penalty of not more than [\$2,000.00] \$5,000 for the first offense and 6 7 not more than [\$5,000.00] \$20,000 for the second and each 8 subsequent offense. The civil penalty shall be issued for and recovered 9 by and in the name of the director and shall be collected and enforced by summary proceedings pursuant to ["the penalty enforcement law" 10 (N.J.S.2A:58-1 et seq.)] the "Penalty Enforcement Law of 1999," 11 P.L.1999, c.274 (C.2A:58-10 et seq.) ¹In the event of continued or 12 serious violations, the director may suspend the license of the facility 13 14 and require it to cease operations during the period of suspension¹.

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(cf: P.L.1985, c.148, s.27)

¹[6. (New section) There shall be two classes of auto body repair facility licenses, a full service license and a motor vehicle dealer sublet license. Auto body repair facilities holding a license issued prior to the effective date of this amendatory and supplementary act shall have one year from that date to satisfy the requirements for a full service or motor vehicle dealer sublet license.]¹

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- ¹6. Section 1 of P.L.1987, c.280 (C.39:13-8) is amended to read as follows:
- 26 1. a. When a motor vehicle is repaired by an auto body repair 27 facility as a result of damage to the vehicle and (1) the damage is 28 reimbursable under a policy of insurance [under physical damage 29 coverage, property damage coverage, or comprehensive coverage] or 30 is otherwise reimbursable by a third party; and (2) the proceeds of the 31 reimbursement are in the form of a negotiable instrument issued by an 32 insurer or other payer which is payable jointly to the [insured] owner 33 or lessee of the vehicle and a lienholder or lessor, the auto body repair 34 facility shall provide the lienholder or lessor with a statement of the repairs which have been made to the vehicle, which statement shall be 35 36 attested by an authorized representative of the auto body repair facility. The statement shall constitute proof to the lienholder or 37 38 lessor that all repairs have been made by an auto body repair facility. 39 A color photograph of the repaired vehicle shall accompany the 40 statement.
 - b. In the event that any lienholder or lessor should wish to inspect any motor vehicle to which repairs have been made as provided in subsection a. of this section, the lienholder or lessor shall conduct the inspection upon the premises of the auto body repair facility within [seven] three business days after receipt of the notice by certified mail

that the repair has been completed. If an inspection is not made by a lienholder or lessor within the [seven-day] three-day period provided herein, the lienholder or lessor shall forfeit the right to make an

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- c. In the event a lienholder or lessor shall sell any motor vehicle to which repairs have been made as provided in subsection a. of this section prior to the payment or reimbursement of the auto body repair facility which repaired that motor vehicle, except for the amounts due that lienholder or lessor under the provisions of a perfected lien or security interest, the amount due the auto body repair facility for those repairs shall supersede and have priority over all other liens or outstanding interests, including those payable by an insurer to the [person who insured] owner or lessee of the repaired motor vehicle. In such cases, if the insurer or other payor has received a statement and request demanding payment from the auto body repair facility, the proceeds, or portion thereof, shall be directed by the insurer or other payor to that auto body repair facility.
- 18 No lienholder or lessor shall deduct any amount from the 19 aggregate proceeds of a negotiable instrument that was issued by an 20 insurer or other payor to reimburse an auto body repair facility which, 21 pursuant to the provisions of subsection a. of this section, repaired a 22 damaged motor vehicle, but which is payable jointly to the [insured] 23 owner or lessee and the lienholder or lessor, for the purpose of paying 24 any delinquent amounts or outstanding installments that the [insured] 25 owner or lessee may owe to the lienholder or lessor for the motor 26 vehicle that has been repaired, nor shall any lienholder or lessor 27 unreasonably withhold the endorsement of such instrument or, 28 following endorsement, refuse to transmit the endorsed instrument to 29 the [insured] owner or lessee.
- For the purposes of this act, "auto body repair facility" shall mean an auto body repair facility as defined in section 1 of P.L.1983, c.360 (C.39:13-1).¹
- 33 (cf: P.L.1989, c.273, s.1)

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- 7. (New section) a. To qualify for a full service license an autobody repair facility shall:
 - (1) Have a building suitable for the conduct of all operations within the building, and a Certificate of Occupancy for an auto body repair facility issued by the applicable zoning authority. In the absence of evidence to the contrary, public operation as an auto body repair facility for a continuous period of five years shall create a presumption of compliance;
- 43 (2) Have all required licenses, permits and registrations required 44 for the conduct of business including, but not limited to: a federal tax 45 identification number; a New Jersey sales tax identification number; 46 hazardous waste disposal systems ¹that are in accordance with

- standards established by the State or federal government¹; stack permits; and any other licenses, permits and registrations as the director may find applicable;
- Maintain insurance ¹[necessary to protect customers'] 4 <u>coverage for damage to</u>¹ property ¹ and for liability arising from bodily 5 injury¹, ¹[and provide the public and employees with remedies for 6 liability arising from the operation 1 including, but not limited to: 7 8 garage keepers' liability insurance in a minimum amount of \$300,000 9 ¹or a letter of credit in the amount of \$300,000; workers' compensation insurance coverage in the amounts required pursuant to 10 R.S.34:15-1 et seq.; ¹[and] ¹ fire insurance ¹, and any other coverage 11 required by the director¹; 12
 - (4) Possess and maintain an auto body repair facility reference source for estimating the cost of repairs ¹[in either book or computerized form which is accepted by the industry] , which reference source is generally accepted by the auto body repair industry. The reference source may be in either book or computerized form¹;
- 19 (5) Possess and maintain equipment to safely raise and support vehicles for inspection and repair;
 - (6) Possess and maintain a metal inert gas welder;

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- (7) Possess, maintain and utilize for all spray painting:
- (a) an enclosed area for refinishing which complies with all applicable safety, fire, environmental and other regulations;
 - (b) the means to supply fresh air to workers within the spray area when using materials that require breathable air to be supplied; and
- (c) a filtration method to reduce particles from the air exhausted from the spray area which is ¹[accepted by the industry] established in accordance with standards established by the State or federal government¹;
- 31 (8) Have equipment ¹necessary to perform ¹ or the means for ¹performing ¹ structural repair including, but not limited to: equipment to make multiple body and chassis pulls to straighten damaged vehicle components; equipment to anchor a unibody vehicle at four points; a three dimensional measuring device suitable to measure structural dimensions of symmetrical and non-symmetrical vehicles; and dimensional guides appropriate to the vehicles being repaired;
- 38 (9) Have equipment ¹necessary to perform ¹ or the means for performing vehicle four-wheel alignment;
- 40 (10) Have (a) equipment ¹necessary to perform ¹ or the means for ¹performing ¹ vehicle air conditioner servicing including the means to evacuate, recycle, and recharge refrigerants and (b) a technician-43 employee certified to perform such repairs;
- 44 (11) Have equipment ¹necessary to perform ¹ or the means ¹[to 45 make collision related] for performing ¹ mechanical repairs

¹necessitated by collision damage¹; and

(12) Provide evidence that at least one employee or ten (10%) percent, whichever is greater, of the employees performing repairs at the auto body repair facility have completed a recognized auto body repair related training course during the year immediately preceding the application for or renewal of licensure as a full service auto body repair facility. Training courses available through ICAR (Inter-Industry Conference on Auto Collision Repair) 1, the manufacturer's representative 1 or 1 [any other group approved by the director shall qualify to satisfy this requirement] a generally recognized auto body repair training program shall qualify to satisfy the requirement 1.

b. ¹[An applicant for a full service auto body repair facility license which does not have the equipment to satisfy the requirements of subsection a. of this section may satisfy those requirements provided the auto body repair facility has entered into a written agreement to have the auto body repairs performed by an auto body repair facility that is licensed as a full service auto body repair facility pursuant to the provisions of P.L.1983, c.360 (C.39:13-1 et seq.) and this amendatory and supplementary act.] An auto body repair facility may, however, qualify for a full service license if it meets all of the conditions established by paragraphs (1), (2), (3), (4), (5), (6), (7) and (12) of subsection a. of this section and has a written agreement to subcontract with another autobody repair facility licensee or other party to perform the work for which the equipment set forth in paragraphs (8), (9), (10) or (11) of subsection a. of this section is required provided, however, that the other party meets the requirements set forth in those paragraphs with regard to equipment or the means for performing the required tasks and training.¹

8. (New section) A person which sells new ¹[motor vehicles] automobiles ¹ under an agreement with ¹[a motor vehicle] an automobile ¹ manufacturer and ¹[which] does not satisfy the equipment requirements of section 7 of this amendatory and supplementary act may qualify for ¹[a motor vehicle] an automobile ¹ dealer sublet license ¹[if there is a written agreement between the motor vehicle dealer and an auto body repair facility licensed pursuant to the provisions of section 7 of this amendatory and supplementary act to perform auto body repairs in which the motor vehicle dealer agrees to use only the auto body repair facility listed on the license application to perform those repairs] provided that the automobile dealer agrees in the sublet license application to use only auto body repair facilities licensed pursuant to the provisions of section 7 of this amendatory and supplementary act to perform auto body repairs ¹.

9. (New section) Applications for a ¹new or renewal ¹ full service

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1 auto body repair facility license or a motor vehicle dealer sublet license 2 shall be reviewed by the director and a license issued or denied within 3 90 days following receipt by the director of the completed application and supporting documents. ¹Applicants for renewal or initial licensure 4 5 filed after the effective date of this amendatory and supplementary act shall certify that the applicant has met the requirements of the act. 6 Auto body repair facilities holding a license issued prior to the 7 8 effective date of this amendatory and supplementary act shall be 9 subject to the provisions of the act on the first renewal date of the 10 <u>license</u> established by the director. The director may extend licenses issued under the provisions of P.L.1983, c.360 (C.39:13-1 et seq.), 11 12 pending renewal of the licenses pursuant to the terms and conditions established by this amendatory and supplementary act. No later than 13 14 the 45th day following the effective date of this amendatory and 15 supplementary act, the director shall notify all licensed auto body repair facilities of the terms, conditions and requirements of the act.¹ 16 17

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10. (New section) Within ¹[180] <u>360</u>¹ days of the effective date of this amendatory and supplementary act the director shall promulgate regulations, in accordance with the provisions of the "Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1 et seq.), to implement the provisions of this amendatory and supplementary act and to revise any existing regulations to make them consistent herewith.

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11. This act shall take effect on the ¹[180th] <u>360th</u> day following enactment, except that section 10 shall take effect immediately.

SENATE TRANSPORTATION COMMITTEE

STATEMENT TO

SENATE, No. 902

with committee amendments

STATE OF NEW JERSEY

DATED: NOVEMBER 13, 2000

The Senate Transportation Committee reports favorably and with committee amendments Senate Bill No. 902.

This amended bill amends the current auto body repair facility licensing law and establishes minimum standards a facility must meet in order to qualify for licensure. It provides that the Director of the Division of Motor Vehicles shall establish a system for the licensure of auto body repair facilities, based upon the type or types of motor vehicles repaired by the facility and the equipment required for the repair of the vehicles. At a minimum the director shall provide for a full service auto body repair facility license and an automobile dealer sublet license. The amended bill establishes detailed equipment, training and other requirements for the full service license. However, an auto body repair facility may also qualify for a full service license if it fulfills certain stipulated requirements as set forth in the bill, provided it has a written agreement to subcontract with another auto body repair facility licensee or other qualified party. A person which does not satisfy the equipment requirements set forth in the bill for a full service license may qualify for an automobile dealer sublet license if the dealer agrees in the sublet license application to use only auto body repair facilities licensed pursuant to the bill to perform auto body repairs. The bill also strengthens current auto body repair facility enforcement provisions.

The committee amended the bill to provide for the full service auto body repair facility license and the automobile dealer sublet license and to stipulate the various requirements for the licenses. The amendments make sundry charges to the bill dealing with enforcement and insurance coverage and providing for a delayed effective date.

This amended bill is identical to A-1957 (2R), as amended and released by the committee on the same date.

\$\$7-10 -C.39:13-2.1 to 39:13-2.4 \$11 - Note to \$\$1-10

P.L. 2001, CHAPTER 53, approved April 10, 2001 Assembly, No. 1957 (Third Reprint) (Corrected Copy)

ANACT concerning licensing of auto body repair facilities ³, amending P.L.1987, c.280³ and amending and supplementing P.L.1983, c.360.

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5 **BE IT ENACTED** by the Senate and General Assembly of the State of New Jersey:

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- 1. Section 1 of P.L.1983, c.360 (C.39:13-1) is amended to read as follows:
- 10 1. For the purposes of this act:
- [a.] "Auto body repair facility" means a business or person who for compensation engages in the business of repairing, removing, [or] installing or painting integral component parts of [an engine, power train,] a chassis[,] or body of [an automobile] ¹[a motor vehicle] ³[an automobile¹] a motor vehicle³ damaged as a result of a collision.
 - [b. "Automobile" means a private passenger automobile of a private passenger, station wagon, or van type that is owned or hired and is neither used as public or livery conveyance for passengers nor rented to others with a driver; and a motor vehicle with a pickup body, a delivery sedan or a panel truck or a camper type vehicle used for recreational purposes owned by an individual or by husband and wife who are residents of the same household, not customarily used in the occupation, profession or business of the insured other than farming or ranching. An automobile owned by a farm family copartnership or corporation which is principally garaged on a farm or ranch shall be considered a private passenger automobile owned by two or more relatives resident in the same household.]
 - ³[1"Automobile" means a private passenger automobile of a private passenger, station wagon, or van type that is owned or hired and is neither used as public or livery conveyance for passengers nor rented to others with a driver; and a motor vehicle with a pickup body, a delivery sedan or a panel truck or a camper type vehicle used for recreational purposes owned by an individual or by husband and wife who are residents of the same household, not customarily used in the

EXPLANATION - Matter enclosed in bold-faced brackets [thus] in the above bill is not enacted and intended to be omitted in the law.

Matter underlined thus is new matter.

Matter enclosed in superscript numerals has been adopted as follows:

¹ Assembly ACP committee amendments adopted March 2, 2000.

² Assembly AAP committee amendments adopted May 1, 2000.

³ Assembly STR committee amendments adopted November 13, 2000.

- 1 occupation, profession or business of the insured other than farming
- 2 or ranching. An automobile owned by a farm family copartnership or
- 3 corporation which is principally garaged on a farm or ranch shall be
- 4 <u>considered a private passenger automobile owned by two or more</u>
- 5 relatives resident in the same household.¹]³
- 6 [c.] "Director" means the Director of the Division of Motor
- 7 Vehicles in the Department of [Law and Public Safety]
- 8 Transportation.
- 9 ¹["Motor vehicle" means a vehicle as defined in R.S.39:1-1 and
- 10 which is required to be registered with the Division of Motor Vehicles,
- 11 <u>excluding motorcycles.</u>]¹
- ³"Motor vehicle" means a vehicle as defined in R.S. 39:1-1 and
- 13 which is required to be registered with the Division of Motor Vehicles,
- 14 <u>excluding motorcycles.</u>³
- 15 (cf: P.L.1985, c.148, s.22)

- ³2. Section 2 of P.L.1983, c.360 (C.39:13-2) is amended to read as follows:
- 2. <u>a.</u> The director shall establish a system for the licensure of auto
- 20 body repair facilities. This system may provide for licenses based upon
- 21 the type or types of motor vehicles repaired by the facility and the
- 22 equipment required for repair of the vehicles. At a minimum, the
- 23 <u>director shall provide for a full service auto body repair facility license.</u>
- 24 the qualifications for which are established under section 7 of this
- 25 amendatory and supplementary act, and a automobile dealer sublet
- 26 <u>license</u>, the qualifications for which are established under section 8 of
- 27 <u>this amendatory and supplementary act. All facilities licensed pursuant</u>
- 28 <u>to this section may hold themselves out to the public as licensed auto</u>
- 29 body repair facilities.
- 30 <u>b.</u> No person may engage in the business of an auto body repair
- 31 facility unless it is licensed by the director. An auto body repair
- facility shall be licensed by the director upon submission <u>and approval</u>
- 33 of an application and payment of a reasonable application fee sufficient
- 34 to cover the cost of implementing the provisions of this act and to be
- 35 prescribed by the director. The director may require biennial renewal
- 36 of applications for licensure and may stagger the renewal dates and
- 37 adjust the application fees accordingly. <u>Revenue received from</u>
- application fees and renewals shall be annually appropriated to the
 Department of Transportation for the use of the Division of Motor
- 40 Vehicles in implementing and administering the provisions of
- 41 P.L.1983, c.360 (C.39:13-1 et seq.), as amended and supplemented.³
- 42 (cf: P.L.1985, c. 148, s. 23)

- ²[3.] ³[2.] <u>3.</u> Section 4 of P.L.1983, c.360 (C.39:13-4) is amended to read as follows:
- 46 4. The director may fine or refuse to grant or may suspend or

- revoke a license of an auto body repair facility for any of the following acts or omissions related to the conduct of the business of [auto body repair done by] the auto body repair facility:
- 4 a. Making or authorizing any material written or oral statement 5 which is known to be untrue or misleading;
- b. Causing or allowing a customer to sign any estimate for repairs which does not state the repairs requested by the customer or the [automobile's] ¹[motor vehicle's] ³[automobile's ¹] motor vehicle's odometer reading at the time of repair;
- 10 c. Failing to provide a customer with a copy of any estimate or 11 document requiring his signature, as soon as a customer signs the 12 estimate or document;
 - d. Making false promises or representations intended to influence, persuade, or induce a customer to authorize a repair of [an automobile] ¹[a motor vehicle] ³[an automobile¹] a motor vehicle³ which has been damaged as a result of a collision;
 - e. Giving an adjuster or appraiser directly or indirectly any gratuity or other consideration in connection with his appraisal service;
 - f. Making appraisals of the cost of repairing [an automobile] ¹[a motor vehicle] ³[an automobile¹] a motor vehicle³ which has been damaged as a result of a collision through the use of photographs, telephone calls, or any manner other than personal inspection;
 - g. Making an estimate for repairs or charging for repairs in such amount as to compensate the insured for the cost of the deductible applicable under ³[the]³ [automobile] ¹[motor vehicle] ³[automobile¹] an³ insurance policy;
 - h. A pattern of conduct which includes any of the acts or omissions prohibited in this section or any other unconscionable or fraudulent commercial practice prohibited by the director pursuant to regulations promulgated under the provisions of this act:
- i. Failing to maintain its equipment and facilities in good operating
 condition, or failing to keep in force and effect any permits,
 accreditation ³, letter of credit ³ or insurance required ³ [before an auto
 body repair facility license may be granted] for licensure ³;
- ¹[j. Operating an auto body repair facility without a license as required pursuant to section 2 of P.L.1983, c.360 (C.39:13-2).] j. Operating an auto body repair facility without a license as required pursuant to section 2 of P.L.1983, c.360 (C.39:13-2).¹
- 39 (cf: P.L.1985, c.148, s.25)

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- ²[2. Section 3 of P.L.1983, c.360 (C.39:13-3) is amended to read as follows:
- 3. The director shall, on his own initiative or in response to complaints, investigate on a continuing basis and gather evidence of violations of this act and of any regulation adopted pursuant to this act

1 by auto body repair facilities.

2 The director may contract with a private party to provide

3 <u>investigation, inspection and recommendation services to the division,</u>

provided the private party is experienced in the equipping and

5 operation of auto body repair facilities, charges less for these services

6 than the division would incur with its own employees and the director

7 is satisfied that the services will be rendered fairly and solely in the

8 <u>best interests of the State of New Jersey</u>. An auto body repair facility

9 trade group or association may be considered by the director to

10 provide these services.

11 (cf: P.L.1985, c.148, s.24)]²

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 2 [4.] 3 [3. 2] 4. 3 Section 5 of P.L.1983, c.360 (C.39:13-5) is amended to read as follows:

5. Upon refusal to grant a license or suspension or revocation of a license of an auto body repair facility, the director shall notify the auto body repair facility in writing by registered mail. The auto body repair facility shall be given a hearing by the director if, within [60] 30 days thereafter, it files with the director a written request for a

20 hearing concerning the refusal to grant a license or suspension or

21 revocation of the license.

22 (cf: P.L.1985, c.148, s.26)

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 2 [5.] 3 [4. 2] 5. 3 Section 6 of P.L.1983, c.360 (C.39:13-6) is amended to read as follows:

amended to read as follows:

6. The <u>director may issue and cause to be served, upon an auto</u>

body repair facility charged with a violation of P.L.1983, c.360

(C.39:13-1 et seq.), an order requiring the auto body repair facility to

cease and desist [operations] from the violation and the director

may impose upon an auto body repair facility violating this act a civil

31 penalty of not more than [\$2,000.00] \$5,000 3 [each] 3 for the first

offense and not more than [\$5,000.00] \$20,000 \$[each] for the

second and each subsequent offense. The civil penalty shall be issued for and recovered by and in the name of the director and shall be

35 collected and enforced by summary proceedings pursuant to ³["the

penalty enforcement law" (N.J.S.2A:58-1 et seq.)] the "Penalty

37 Enforcement Law of 1999," P.L.1999, c.274 (C.2A:58-10 et seq.) In

38 the event of continued or serious violations, the director may suspend

the license of the facility and require it to cease operations during the period of suspension³.

40 <u>period of suspension</u>³.
 41 (cf: P.L.1985, c.148, s.27)

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²[6.] ³[5.² (New section) There shall be two classes of auto body repair facility licenses, a full service license and ¹[a motor vehicle] an automobile dealer sublet license. Auto body repair facilities holding

a license issued prior to the effective date of this amendatory and supplementary act shall have ¹[one year from that date] until the expiration date of that license¹ to satisfy the requirements for a full 3 service or ¹[motor vehicle] <u>automobile</u> dealer sublet license.]³ 4

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- ³6. Section 1 of P.L.1987, c.280 (C.39:13-8) is amended to read as follows:
- 8 1. a. When a motor vehicle is repaired by an auto body repair 9 facility as a result of damage to the vehicle and (1) the damage is 10 reimbursable under a policy of insurance [under physical damage 11 coverage, property damage coverage, or comprehensive coverage or is otherwise reimbursable by a third party; and (2) the proceeds of the 12 13 reimbursement are in the form of a negotiable instrument issued by an insurer or other payer which is payable jointly to the [insured] owner 14 15 or lessee of the vehicle and a lienholder or lessor, the auto body repair 16 facility shall provide the lienholder or lessor with a statement of the repairs which have been made to the vehicle, which statement shall be 17 18 attested by an authorized representative of the auto body repair 19 facility. The statement shall constitute proof to the lienholder or 20 lessor that all repairs have been made by an auto body repair facility. 21 A color photograph of the repaired vehicle shall accompany the 22 statement.
 - b. In the event that any lienholder or lessor should wish to inspect any motor vehicle to which repairs have been made as provided in subsection a. of this section, the lienholder or lessor shall conduct the inspection upon the premises of the auto body repair facility within [seven] three business days after receipt of the notice by certified mail that the repair has been completed. If an inspection is not made by a lienholder or lessor within the [seven-day] three-day period provided herein, the lienholder or lessor shall forfeit the right to make an inspection.
- 32 c. In the event a lienholder or lessor shall sell any motor vehicle 33 to which repairs have been made as provided in subsection a. of this 34 section prior to the payment or reimbursement of the auto body repair 35 facility which repaired that motor vehicle, except for the amounts due that lienholder or lessor under the provisions of a perfected lien or 36 37 security interest, the amount due the auto body repair facility for those 38 repairs shall supersede and have priority over all other liens or 39 outstanding interests, including those payable by an insurer to the 40 [person who insured] owner or lessee of the repaired motor vehicle. 41 In such cases, if the insurer or other payor has received a statement 42 and request demanding payment from the auto body repair facility, the proceeds, or portion thereof, shall be directed by the insurer or other 43 44 payor to that auto body repair facility.
 - No lienholder or lessor shall deduct any amount from the aggregate proceeds of a negotiable instrument that was issued by an

1 insurer or other payor to reimburse an auto body repair facility which,

- 2 pursuant to the provisions of subsection a. of this section, repaired a
- 3 damaged motor vehicle, but which is payable jointly to the [insured]
- 4 <u>owner or lessee</u> and the lienholder or lessor, for the purpose of paying
- 5 any delinquent amounts or outstanding installments that the [insured]
- 6 <u>owner or lessee</u> may owe to the lienholder or lessor for the motor
- 7 vehicle that has been repaired, nor shall any lienholder or lessor
- 8 unreasonably withhold the endorsement of such instrument or,
- 9 following endorsement, refuse to transmit the endorsed instrument to

10 the [insured] owner or lessee.

For the purposes of this act, "auto body repair facility" shall mean an auto body repair facility as defined in section 1 of P.L.1983, c.360 (C.39:13-1).³

14 (cf: P.L.1989, c.273, s.1)

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- ²[7.] ³[6.²] 7.³ (New section) a. To qualify for a full service license an auto body repair facility shall:
- 18 (1) Have a building suitable for the conduct of all operations within 19 the building, and a Certificate of Occupancy for an auto body repair 20 facility issued by the applicable zoning authority. In the absence of 21 evidence to the contrary, public operation as an auto body repair 22 facility for a continuous period of five years shall create a presumption 23 of compliance;
 - (2) Have all required licenses, permits and registrations required for the conduct of business including, but not limited to: a federal tax identification number; a New Jersey sales tax identification number; hazardous waste disposal systems ³that are in accordance with standards established by the State or federal government³; stack permits; and any other licenses, permits and registrations as the director may find applicable;
- Maintain insurance ³ [necessary to protect customers'] 31 coverage for damage to³ property ³and for liability arising from bodily 32 injury³, ³[and provide the public and employees with remedies for 33 liability arising from the operation]³ including, but not limited to: 34 garage keepers' liability insurance in a minimum amount of \$300,000 35 ³[or security]³ or a letter of credit in ³[that] the³ amount ³of 36 \$300,000³; workers' compensation insurance coverage in the amounts 37 required pursuant to R.S.34:15-1 et seq.; ³[and] ³ fire insurance ³, and 38 any other coverage required by the director³; 39
- 40 (4) Possess and maintain an auto body repair facility reference 41 source for estimating the cost of repairs ³[in either book or 42 computerized form which is accepted by the industry] , which 43 reference source is generally accepted by the auto body repair 44 industry. The reference source may be in either book or computerized 45 form³;

- 1 (5) Possess and maintain equipment to safely raise and support 2 vehicles for inspection and repair;
 - (6) Possess and maintain a metal inert gas welder;

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- (7) Possess, maintain and utilize for all spray painting:
- (a) an enclosed area for refinishing which complies with all applicable safety, fire, environmental and other regulations;
 - (b) the means to supply fresh air to workers within the spray area when using materials that require breathable air to be supplied; and
- (c) a filtration method to reduce particles from the air exhausted from the spray area which is ³ [accepted by the industry] established in accordance with standards established by the State or federal government³;
- (8) Have equipment ³necessary to perform ³or the means for performing³ structural repair including, but not limited to: equipment to make multiple body and chassis pulls to straighten damaged vehicle components; equipment to anchor a unibody vehicle at four points; a three dimensional measuring device suitable to measure structural dimensions of symmetrical and non-symmetrical vehicles; and dimensional guides appropriate to the vehicles being repaired;
 - (9) Have equipment ³necessary to perform³ or the means for performing vehicle four-wheel alignment;
- (10) Have (a) equipment ³necessary to perform³ or the means for ³performing³ vehicle air conditioner servicing including the means to evacuate, recycle, and recharge refrigerants and (b) a technicianemployee certified to perform such repairs;
- (11) Have equipment ³necessary to perform ³ or the means ³Tto make collision related] for performing³ mechanical repairs ³necessitated by collision damage³; and
- 29 (12) Provide evidence that at least one employee or ten (10%) percent, whichever is greater, of the employees performing repairs at 30 31 the auto body repair facility have completed a recognized auto body 32 repair related training course during the year immediately preceding the application for or renewal of licensure as a full service auto body 33 repair facility. Training courses available through ICAR (Inter-34 Industry Conference on Auto Collision Repair) ³, the manufacturer's 35 representative³ or ³ [any other group approved by the director shall 36 qualify to satisfy this requirement] a generally recognized auto body 37 38 repair training program shall qualify to satisfy the requirement³.
- 39 b. ³[An applicant for a full service auto body repair facility license which does not ²[have the equipment to satisfy] meet the 40 requirements of ²subparagraphs (8), (9), (10) and (11) of ² subsection 41 a. of this section may satisfy those requirements provided the auto 42 body repair facility has entered into ²and maintains² a written 43 agreement ²or agreements² to have ²[the auto body repairs] that 44 work² performed by an ² [auto body repair facility that is licensed as 45

1 a full service auto body repair facility pursuant to the provisions of 2 P.L.1983, c.360 (C.39:13-1 et seq.) and this amendatory and 3 supplementary act.] entity that meets the requirements of subparagraphs (8), (9), (10), or (11) of subsection a. of this section².] 4 5 An auto body repair facility may, however, qualify for a full service license if it meets all of the conditions established by paragraphs (1), 6 7 (2), (3), (4), (5), (6), (7) and (12) of subsection a. of this section and 8 has a written agreement to subcontract with another autobody repair 9 facility licensee or other party to perform the work for which the 10 equipment set forth in paragraphs (8), (9), (10) or (11) of subsection 11 a. of this section is required provided, however, that the other party meets the requirements set forth in those paragraphs with regard to 12 equipment or the means for performing the required tasks and 13 14 training.³

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²[8.] ³[7.²] <u>8.</u>³ (New section) A person ³[that] <u>which</u> ³ sells new ¹[motor vehicles] <u>automobiles</u> ¹ under an agreement with ¹[a motor vehicle] <u>an automobile</u> ¹ manufacturer and ³[that] ³ does not satisfy the equipment requirements of section 7 of this amendatory and supplementary act may qualify for ¹[a motor vehicle] <u>an automobile</u> ¹ dealer sublet license provided that the ¹[motor vehicle] <u>automobile</u> ¹ dealer agrees in the sublet license application to use only auto body repair facilities licensed pursuant to the provisions of section 7 of this amendatory and supplementary act to perform auto body repairs ¹.

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²[9.] ³[8.²] 9.³ (New section) Applications for a ³new or 26 renewal³ full service auto body repair facility license or ¹[a motor 27 vehicle] ³[an automobile¹] a motor vehicle³ dealer sublet license shall 28 29 be reviewed by the director and a license issued or denied within 90 days following receipt by the director of the completed application and 30 supporting documents. ³Applicants for renewal or initial licensure 31 32 filed after the effective date of this amendatory and supplementary act 33 shall certify that the applicant has met the requirements of the act. 34 Auto body repair facilities holding a license issued prior to the 35 effective date of this amendatory and supplementary act shall be subject to the provisions of the act on the first renewal date of the 36 37 license established by the director. The director may extend licenses 38 issued under the provisions of P.L.1983, c.360 (C.39:13-1 et seq.), 39 pending renewal of the licenses pursuant to the terms and conditions 40 established by this amendatory and supplementary act. No later than 41 the 45th day following the effective date of this amendatory and 42 supplementary act, the director shall notify all licensed auto body repair facilities of the terms, conditions and requirements of the act.³ 43

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 $^{2}[10.]$ $^{3}[9.^{2}]$ $10.^{3}$ (New section) Within $^{1}[180]$ 360^{1} days of the

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1	effective date of this amendatory and supplementary act the director
2	shall promulgate regulations, in accordance with the provisions of the
3	"Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1 et
4	seq.), to implement the provisions of this amendatory and
5	supplementary act and to revise any existing regulations to make them
6	consistent herewith.
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8	2 [11. 3 [10. 2] 11. 3 This act shall take effect on the 1 [180th] 360th 1
9	day following enactment, except that section 10 shall take effect
10	immediately.
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Concerns licensing of auto body repair facilities. 15

CHAPTER 53

AN ACT concerning licensing of auto body repair facilities, amending P.L.1987, c.280 and amending and supplementing P.L.1983, c.360.

BE IT ENACTED by the Senate and General Assembly of the State of New Jersey:

1. Section 1 of P.L.1983, c.360 (C.39:13-1) is amended to read as follows:

C.39:13-1 Definitions.

1. For the purposes of this act:

"Auto body repair facility" means a business or person who for compensation engages in the business of repairing, removing, installing or painting integral component parts of a chassis or body of a motor vehicle damaged as a result of a collision.

"Director" means the Director of the Division of Motor Vehicles in the Department of Transportation.

"Motor vehicle" means a vehicle as defined in R.S.39:1-1 and which is required to be registered with the Division of Motor Vehicles, excluding motorcycles.

2. Section 2 of P.L.1983, c.360 (C.39:13-2) is amended to read as follows:

C.39:13-2 System for licensure of auto body repair facilities.

- 2. a. The director shall establish a system for the licensure of auto body repair facilities. This system may provide for licenses based upon the type or types of motor vehicles repaired by the facility and the equipment required for repair of the vehicles. At a minimum, the director shall provide for a full service auto body repair facility license, the qualifications for which are established under section 7 of this amendatory and supplementary act, and an automobile dealer sublet license, the qualifications for which are established under section 8 of this amendatory and supplementary act. All facilities licensed pursuant to this section may hold themselves out to the public as licensed auto body repair facilities.
- b. No person may engage in the business of an auto body repair facility unless it is licensed by the director. An auto body repair facility shall be licensed by the director upon submission and approval of an application and payment of a reasonable application fee sufficient to cover the cost of implementing the provisions of this act and to be prescribed by the director. The director may require biennial renewal of applications for licensure and may stagger the renewal dates and adjust the application fees accordingly. Revenue received from application fees and renewals shall be annually appropriated to the Department of Transportation for the use of the Division of Motor Vehicles in implementing and administering the provisions of P.L.1983, c.360 (C.39:13-1 et seq.), as amended and supplemented.
 - 3. Section 4 of P.L.1983, c.360 (C.39:13-4) is amended to read as follows:

C.39:13-4 Fine; refusal to grant suspension, revocation of license.

- 4. The director may fine or refuse to grant or may suspend or revoke a license of an auto body repair facility for any of the following acts or omissions related to the conduct of the business of the auto body repair facility:
- a. Making or authorizing any material written or oral statement which is known to be untrue or misleading;
- b. Causing or allowing a customer to sign any estimate for repairs which does not state the repairs requested by the customer or the motor vehicle's odometer reading at the time of repair;
- c. Failing to provide a customer with a copy of any estimate or document requiring his signature, as soon as a customer signs the estimate or document;
- d. Making false promises or representations intended to influence, persuade, or induce a customer to authorize a repair of a motor vehicle which has been damaged as a result of a collision;
- e. Giving an adjuster or appraiser directly or indirectly any gratuity or other consideration in connection with his appraisal service;
- f. Making appraisals of the cost of repairing a motor vehicle which has been damaged as a result of a collision through the use of photographs, telephone calls, or any manner other than

personal inspection;

- g. Making an estimate for repairs or charging for repairs in such amount as to compensate the insured for the cost of the deductible applicable under an insurance policy;
- h. A pattern of conduct which includes any of the acts or omissions prohibited in this section or any other unconscionable or fraudulent commercial practice prohibited by the director pursuant to regulations promulgated under the provisions of this act;
- i. Failing to maintain its equipment and facilities in good operating condition, or failing to keep in force and effect any permits, accreditation, letter of credit or insurance required for licensure;
- j. Operating an auto body repair facility without a license as required pursuant to section 2 of P.L.1983, c.360 (C.39:13-2).
 - 4. Section 5 of P.L.1983, c.360 (C.39:13-5) is amended to read as follows:

C.39:13-5 Notification, hearing upon written request.

- 5. Upon refusal to grant a license or suspension or revocation of a license of an auto body repair facility, the director shall notify the auto body repair facility in writing by registered mail. The auto body repair facility shall be given a hearing by the director if, within 30 days thereafter, it files with the director a written request for a hearing concerning the refusal to grant a license or suspension or revocation of the license.
 - 5. Section 6 of P.L.1983, c.360 (C.39:13-6) is amended to read as follows:

C.39:13-6 Cease and desist order, civil penalty.

- 6. The director may issue and cause to be served, upon an auto body repair facility charged with a violation of P.L.1983, c.360 (C.39:13-1 et seq.), an order requiring the auto body repair facility to cease and desist from the violation and the director may impose upon an auto body repair facility violating this act a civil penalty of not more than \$5,000 for the first offense and not more than \$20,000 for the second and each subsequent offense. The civil penalty shall be issued for and recovered by and in the name of the director and shall be collected and enforced by summary proceedings pursuant to the "Penalty Enforcement Law of 1999," P.L.1999, c.274 (C.2A:58-10 et seq.) In the event of continued or serious violations, the director may suspend the license of the facility and require it to cease operations during the period of suspension.
 - 6. Section 1 of P.L.1987, c.280 (C.39:13-8) is amended to read as follows:

C.39:13-8 Damage repairs reimbursable under insurance policy by negotiable instrument payable to insured and lienholder or lessor; statement and photograph as proof; inspection.

- 1. a. When a motor vehicle is repaired by an auto body repair facility as a result of damage to the vehicle and (1) the damage is reimbursable under a policy of insurance or is otherwise reimbursable by a third party; and (2) the proceeds of the reimbursement are in the form of a negotiable instrument issued by an insurer or other payer which is payable jointly to the owner or lessee of the vehicle and a lienholder or lessor, the auto body repair facility shall provide the lienholder or lessor with a statement of the repairs which have been made to the vehicle, which statement shall be attested by an authorized representative of the auto body repair facility. The statement shall constitute proof to the lienholder or lessor that all repairs have been made by an auto body repair facility. A color photograph of the repaired vehicle shall accompany the statement.
- b. In the event that any lienholder or lessor should wish to inspect any motor vehicle to which repairs have been made as provided in subsection a. of this section, the lienholder or lessor shall conduct the inspection upon the premises of the auto body repair facility within three business days after receipt of the notice by certified mail that the repair has been completed. If an inspection is not made by a lienholder or lessor within the three-day period provided herein, the lienholder or lessor shall forfeit the right to make an inspection.
 - c. In the event a lienholder or lessor shall sell any motor vehicle to which repairs have been

made as provided in subsection a. of this section prior to the payment or reimbursement of the auto body repair facility which repaired that motor vehicle, except for the amounts due that lienholder or lessor under the provisions of a perfected lien or security interest, the amount due the auto body repair facility for those repairs shall supersede and have priority over all other liens or outstanding interests, including those payable by an insurer to the owner or lessee of the repaired motor vehicle. In such cases, if the insurer or other payor has received a statement and request demanding payment from the auto body repair facility, the proceeds, or portion thereof, shall be directed by the insurer or other payor to that auto body repair facility.

d. No lienholder or lessor shall deduct any amount from the aggregate proceeds of a negotiable instrument that was issued by an insurer or other payor to reimburse an auto body repair facility which, pursuant to the provisions of subsection a. of this section, repaired a damaged motor vehicle, but which is payable jointly to the owner or lessee and the lienholder or lessor, for the purpose of paying any delinquent amounts or outstanding installments that the owner or lessee may owe to the lienholder or lessor for the motor vehicle that has been repaired, nor shall any lienholder or lessor unreasonably withhold the endorsement of such instrument or, following endorsement, refuse to transmit the endorsed instrument to the owner or lessee.

For the purposes of this act, "auto body repair facility" shall mean an auto body repair facility as defined in section 1 of P.L.1983, c.360 (C.39:13-1).

C.39:13-2.1 Qualification for full service license.

- 7. a. To qualify for a full service license an auto body repair facility shall:
- (1) Have a building suitable for the conduct of all operations within the building, and a Certificate of Occupancy for an auto body repair facility issued by the applicable zoning authority. In the absence of evidence to the contrary, public operation as an auto body repair facility for a continuous period of five years shall create a presumption of compliance;
- (2) Have all required licenses, permits and registrations required for the conduct of business including, but not limited to: a federal tax identification number; a New Jersey sales tax identification number; hazardous waste disposal systems that are in accordance with standards established by the State or federal government; stack permits; and any other licenses, permits and registrations as the director may find applicable;
- (3) Maintain insurance coverage for damage to property and for liability arising from bodily injury, including, but not limited to: garage keepers' liability insurance in a minimum amount of \$300,000 or a letter of credit in the amount of \$300,000; workers' compensation insurance coverage in the amounts required pursuant to R.S.34:15-1 et seq.; fire insurance, and any other coverage required by the director;
- (4) Possess and maintain an auto body repair facility reference source for estimating the cost of repairs, which reference source is generally accepted by the auto body repair industry. The reference source may be in either book or computerized form;
- (5) Possess and maintain equipment to safely raise and support vehicles for inspection and repair;
 - (6) Possess and maintain a metal inert gas welder;
 - (7) Possess, maintain and utilize for all spray painting:
- (a) an enclosed area for refinishing which complies with all applicable safety, fire, environmental and other regulations;
- (b) the means to supply fresh air to workers within the spray area when using materials that require breathable air to be supplied; and
- (c) a filtration method to reduce particles from the air exhausted from the spray area which is established in accordance with standards established by the State or federal government;
- (8) Have equipment necessary to perform or the means for performing structural repair including, but not limited to: equipment to make multiple body and chassis pulls to straighten damaged vehicle components; equipment to anchor a unibody vehicle at four points; a three dimensional measuring device suitable to measure structural dimensions of symmetrical and non-symmetrical vehicles; and dimensional guides appropriate to the vehicles being repaired;
- (9) Have equipment necessary to perform or the means for performing vehicle four-wheel alignment;

- (10) Have (a) equipment necessary to perform or the means for performing vehicle air conditioner servicing including the means to evacuate, recycle, and recharge refrigerants and (b) a technician-employee certified to perform such repairs;
- (11) Have equipment necessary to perform or the means for performing mechanical repairs necessitated by collision damage; and
- (12) Provide evidence that at least one employee or ten (10%) percent, whichever is greater, of the employees performing repairs at the auto body repair facility have completed a recognized auto body repair related training course during the year immediately preceding the application for or renewal of licensure as a full service auto body repair facility. Training courses available through ICAR (Inter-Industry Conference on Auto Collision Repair), the manufacturer's representative or a generally recognized auto body repair training program shall qualify to satisfy the requirement.
- b. An auto body repair facility may, however, qualify for a full service license if it meets all of the conditions established by paragraphs (1), (2), (3), (4), (5), (6), (7) and (12) of subsection a. of this section and has a written agreement to subcontract with another autobody repair facility licensee or other party to perform the work for which the equipment set forth in paragraph (8), (9), (10) or (11) of subsection a. of this section is required provided, however, that the other party meets the requirements set forth in those paragraphs with regard to equipment or the means for performing the required tasks and training.

C.39:13-2.2 Qualification for automobile dealer sublet license.

8. A person which sells new automobiles under an agreement with an automobile manufacturer and does not satisfy the equipment requirements of section 7 of this amendatory and supplementary act may qualify for an automobile dealer sublet license provided that the automobile dealer agrees in the sublet license application to use only auto body repair facilities licensed pursuant to the provisions of section 7 of this amendatory and supplementary act to perform auto body repairs.

C.39:13-2.3 Review of applications for licensure.

9. Applications for a new or renewal full service auto body repair facility license or a motor vehicle dealer sublet license shall be reviewed by the director and a license issued or denied within 90 days following receipt by the director of the completed application and supporting documents. Applicants for renewal or initial licensure filed after the effective date of this amendatory and supplementary act shall certify that the applicant has met the requirements of the act. Auto body repair facilities holding a license issued prior to the effective date of this amendatory and supplementary act shall be subject to the provisions of the act on the first renewal date of the license established by the director. The director may extend licenses issued under the provisions of P.L.1983, c.360 (C.39:13-1 et seq.), pending renewal of the licenses pursuant to the terms and conditions established by this amendatory and supplementary act. No later than the 45th day following the effective date of this amendatory and supplementary act, the director shall notify all licensed auto body repair facilities of the terms, conditions and requirements of the act.

C.39:13-2.4 Regulations.

- 10. Within 360 days of the effective date of this amendatory and supplementary act the director shall promulgate regulations, in accordance with the provisions of the "Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1 et seq.), to implement the provisions of this amendatory and supplementary act and to revise any existing regulations to make them consistent herewith.
- 11. This act shall take effect on the 360thday following enactment, except that section 10 shall take effect immediately.

Approved April 10, 2001.