17:22A-49 to 17:22A-57

LEGISLATIVE HISTORY CHECKLIST

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LAWS OF:	2012	CHAP	ER:	56	
NJSA:	17:22A-49 to 17 insurance produ			rns the sale of portable electronics insurar pose)	nce and licensing of limited lines
BILL NO:	A2594	(Substi	tuted for	r S1439)	
SPONSOR(S)	Wisniewski and	others			
DATE INTROD	UCED: Februa	ry 21, 20)12		
COMMITTEE:	ASSEN	IBLY:	Financ	ial Institutions and Insurance	
	SENAT	E:			
AMENDED DU	RING PASSAGE	:	Yes		
DATE OF PAS	SAGE:	ASSEM	IBLY:	June 21, 2012	
		SENAT	E:	June 28, 2012	
DATE OF APPI	ROVAL:	Septen	nber 19,	2012	
FOLLOWING A	ARE ATTACHED	IF AVA	LABLE	:	
FINAL	TEXT OF BILL (First rep	rint of bi	ll enacted)	
A2594					
	SPONSOR'S S	TATEM	ENT:	(Begins on page 7 of original bill)	Yes
	COMMITTEE S	TATEM	ENT:	ASSEMBLY:	Yes
				SENATE:	No
	recordings of the w.njleg.state.nj.us		ttee mee	etings, corresponding to the date of the co	mmittee statement, <i>may possibly</i>
	FLOOR AMEN	DMENT	STATE	MENT:	No
	LEGISLATIVE	FISCAL	ESTIM	ATE:	No
S1439		· · ·		- sing on a second of a single bill)	Ver

(continued)

ASSEMBLY:

SENATE:

Yes

No

Yes

No

No

SPONSOR'S STATEMENT: (Begins on page 7 of original bill)

COMMITTEE STATEMENT:

FLOOR AMENDMENT STATEMENT:

LEGISLATIVE FISCAL ESTIMATE:

VETO MESSAGE:	No
GOVERNOR'S PRESS RELEASE ON SIGNING:	No
FOLLOWING WERE PRINTED: To check for circulating copies, contact New Jersey State Government Publications at the State Library (609) 278-2640 ext.103 or <u>mailto:refdes</u>	k@njstatelib.org
REPORTS:	No
HEARINGS:	No
NEWSPAPER ARTICLES:	No

LAW/RWH

P.L.2012, CHAPTER 56, approved September 19, 2012 Assembly, No. 2594 (First Reprint)

1 AN ACT concerning portable electronics insurance and 2 supplementing Title 17 of the Revised Statutes. 3 4 **BE IT ENACTED** by the Senate and General Assembly of the State 5 of New Jersey: 6 7 1. As used in this act: 8 "Commissioner" means the Commissioner of Banking and 9 Insurance. 10 "Consumer" means a person who purchases portable electronics 11 or related services. 12 "Department" means the Department of Banking and Insurance. 13 "Enrolled consumer" means a consumer who elects coverage 14 under a portable electronics insurance policy issued to a vendor of 15 portable electronics. 16 "Location" means any physical location in the State of New Jersey or any website, call center site, or similar location directed to 17 residents of the State of New Jersey. 18 19 "Portable electronics" means electronic devices that are portable 20 in nature, and accessories and services related to the use of the 21 devices. 22 "Portable electronics insurance" means insurance providing 23 coverage for the repair or replacement of portable electronics which 24 may provide coverage for portable electronics against any one or more of the following causes of loss: loss; theft; inoperability due to 25 26 mechanical failure; malfunction; damage; or other similar causes of 27 loss. 28 "Portable electronics insurance" shall not include: 29 (1) A service contract or extended warranty providing coverage limited to the repair, replacement or maintenance of property for the 30 31 operational or structural failure of property due to a defect in 32 materials, workmanship, accidental damage from handling, power 33 surges or normal wear and tear; 34 (2) A policy of insurance covering a seller's or a manufacturer's 35 obligations under a warranty; or 36 (3) A homeowner's, renter's, private passenger automobile, 37 commercial multi-peril, or similar policy of insurance. 38 "Portable electronics transaction" means:

EXPLANATION – Matter enclosed in **bold-faced** brackets [thus] in the above bill is not enacted and is intended to be omitted in the law.

Matter underlined <u>thus</u> is new matter.

Matter enclosed in superscript numerals has been adopted as follows:

¹Assembly AFI committee amendments adopted June 7, 2012.

(1) the sale or lease of portable electronics by a vendor to a
 consumer; or
 (2) the sale of a service related to the use of portable electronics
 by a vendor to a consumer.

5 "Supervising entity" means a business entity that is a licensed 6 insurer or insurance producer that is appointed by an insurer to 7 supervise the administration of a portable electronics insurance 8 program.

9 "Vendor" means a person engaged, directly or indirectly, in the10 business of portable electronics transactions.

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12 2. a. A vendor shall not sell, or offer to sell, coverage under a policy of portable electronics insurance unless licensed as a limited 13 lines insurance producer '[purisuant] pursuant' to the provisions of 14 the "New Jersey Insurance Producer Licensing Act of 2001," 15 P.L.2001, c.210 (C.17:22A-26 et seq.) and this act. To hold a 16 17 limited lines insurance producer license pursuant to this section, a 18 vendor shall meet all the requirements to be a business entity 19 producer pursuant to P.L.2001, c.210 (C.17:22A-26 et seq.), unless 20 a provision of this act conflicts with a provision of P.L.2001, c.210 21 (C.17:22A-26 et seq.) in which case the provision of this act shall 22 control.

b. Notwithstanding any other provision of law, a limited lines
insurance producer license issued to a vendor shall authorize the
licensee and its employees or authorized representatives to engage
in those activities permitted pursuant to that license and the
provisions of this act.

c. An employee or authorized representative of a vendor of
portable electronics shall not advertise, represent or otherwise hold
himself out as an insurance producer for any purposes other than as
a licensed limited lines insurance producer.

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33 3. The employees and authorized representatives of a vendor 34 holding a limited lines insurance producer license may sell or offer 35 to sell portable electronics insurance to consumers as permitted by 36 section 2 of this act and shall not be subject to individual licensure 37 as an insurance producer under P.L.2001, c.210 (C.17:22A-26 et 38 seq.) or this act as a result of those activities so long as:

a. The vendor obtains a limited lines license to authorize its
employees or authorized representatives to sell or offer portable
electronics insurance pursuant to this act; and

b. The insurer issuing the portable electronics insurance either
directly supervises or appoints a supervising entity to supervise the
administration of the program, including development of a training
program for employees and authorized representatives of the
vendors. The training required by this subsection:

(1) shall be delivered to employees and authorized
 representatives of a vendor who are directly engaged in the activity
 of selling or offering portable electronics insurance;

4 (2) may be provided in electronic form; however, if conducted
5 in electronic form the supervising entity shall implement a
6 supplemental education program regarding the portable electronics
7 insurance that is conducted and overseen by licensed employees of
8 the supervising entity; and

9 (3) shall include basic instruction about the portable electronics
10 insurance offered to consumers and the disclosures required under
11 section ¹[7] <u>6</u>¹ of this act.

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4. Notwithstanding the provisions of the "New Jersey
Insurance Producer Licensing Act of 2001," P.L.2001, c.210
(C.17:22A-26 et seq.):

a. A sworn application for a limited lines insurance producer
license under this act shall be made to and filed with the department
on forms prescribed and furnished by the commissioner.

b. The application shall provide:

20 (1) the name, residence address, and other information required 21 by the commissioner for an employee or officer of the vendor that is 22 designated by the applicant as the person responsible for the 23 vendor's compliance with the requirements of this act. However, if 24 the vendor derives more than 50% of its revenue from the sale of 25 portable electronics insurance, the information required shall be provided for all officers, directors, and shareholders of record 26 having beneficial ownership of 10% or more of any class of 27 28 securities registered under the federal securities law; and

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(2) the location of the applicant's home office.

30 c. Any vendor engaging in portable electronics insurance 31 transactions on or before the effective date of this act shall apply for 32 a limited lines insurance producer license within 90 days of the 33 application being made available by the commissioner. Any vendor 34 wishing to commence operations after the effective date of this act 35 shall obtain a limited lines insurance producer license prior to 36 offering portable electronics insurance.

d. Limited lines insurance producer licenses issued pursuant to
this act shall renew biennially in accordance with regulations
promulgated by the commissioner.

40 e. Each vendor of portable electronics licensed under this act 41 shall pay to the commissioner a fee as prescribed by the 42 commissioner but in no event shall the fee exceed \$1,000 for an 43 initial portable electronics insurance limited lines producer license 44 and \$500 for each renewal thereof. However, for a vendor that is 45 engaged in portable electronics transactions at 10 or fewer locations 46 in the State, the fee shall not exceed \$100 for an initial license and 47 for each renewal thereof.

5. a. Portable electronics insurance may be offered on a month to month or other periodic basis as a group or master commercial inland marine policy issued to a vendor of portable electronics for tis enrolled consumers.

b. Eligibility and underwriting standards for consumers
electing to enroll in coverage shall be established for each portable
electronics insurance program.

8 ¹[6. The vendor or supervising entity, as the case may be, shall 9 maintain a list of all locations in this State at which the vendor 10 offers portable electronics insurance coverage and shall submit that 11 list to the commissioner upon request.]¹

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¹[7.] <u>6.</u>¹ At every location at which portable electronics insurance is offered to consumers, the limited lines insurance producer licensed to sell that insurance shall make available to prospective consumers brochures or other written materials which:

a. disclose that portable electronics insurance may provide a
duplication of coverage already provided by a consumer's
homeowner's insurance policy, renter's insurance policy or other
source of coverage;

b. state that enrollment by the consumer in a portable
electronics insurance program is not required in order to purchase
or lease portable electronics or services;

c. summarize the material terms of the insurance coverage,including:

26 (1) the identity of the insurer;

27 (2) the identity of the supervising entity;

(3) the amount of any applicable deductible and how it is to bepaid;

(4) benefits of the coverage; and

(5) key terms and conditions of coverage, such as whether
portable electronics may be repaired or replaced with similar make
and model reconditioned or non-original manufacturer parts or
equipment;

d. summarize the process for filing a claim, including a
description of how to return portable electronics and the maximum
fee applicable in the event that the enrolled consumer fails to
comply with any equipment return requirements; and

e. state that an enrolled consumer may cancel enrollment for
coverage under a portable electronics insurance policy at any time
and the person paying the premium shall receive a refund ¹or credit¹
of any applicable unearned premium.

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¹[8.] <u>7.</u>¹ a. The charges for portable electronics insurance coverage may be billed and collected by the vendor of portable electronics. Any charge to the enrolled consumer for coverage that is not included in the cost associated with the purchase or lease of

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portable electronics or related services shall be separately itemized on the enrolled consumer's bill. If the portable electronics insurance coverage is included with the purchase or lease of portable electronics or related services, the vendor shall clearly and conspicuously disclose to the enrolled consumer that the portable electronics insurance coverage is included with the purchase ¹or <u>lease</u>¹ of portable electronics or related services.

b. A vendor that bills and collects charges for portable
electronics insurance coverage shall not be required to maintain
funds received in a segregated account, provided that the vendor is
authorized by the insurer to hold those funds in an alternative
manner and remits those amounts to the supervising entity within
60 days of receipt.

c. All funds received by a vendor from an enrolled consumer
for the sale of portable electronics insurance shall be considered
funds held in trust by the vendor in a fiduciary capacity for the
benefit of the insurer. A vendor may receive compensation for
billing and collection services.

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¹[9.] <u>8.</u>¹ Notwithstanding any other provision of law:

a. An insurer may terminate or otherwise change the terms and
conditions of a policy of portable electronics insurance only upon
providing the policyholder and enrolled consumers with at least 30
days notice.

b. If the insurer changes the terms and conditions, then the insurer shall provide the vendor policyholder with a revised policy or endorsement and each enrolled consumer with a revised certificate, endorsement, updated brochure, or other evidence indicating a change in the terms and conditions has occurred and a summary of material changes.

c. Notwithstanding subsection a. of this section, an insurer may
terminate an enrolled consumer's enrollment under a portable
electronics insurance policy upon 15 days notice if the insurer
discovers fraud or material misrepresentation in obtaining coverage
or in the presentation of a claim thereunder.

d. Notwithstanding subsection a. of this section, an insurer may
immediately terminate an enrolled consumer's enrollment under a
portable electronics insurance policy:

(1) For nonpayment of premium;

40 (2) If the enrolled consumer ceases to have an active service
41 with the vendor for one or more portable electronics covered under
42 the policy, if applicable; or

(3) If an enrolled consumer exhausts the aggregate limit of
liability, if any, under the terms of the portable electronics
insurance policy and the insurer sends notice of termination to the
enrolled consumer within 30 calendar days after exhaustion of the
limit. However, if notice is not timely sent, enrollment shall

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continue notwithstanding the aggregate limit of liability, until the
 insurer sends notice of termination to the enrolled consumer.

8 e. If a policyholder terminates a portable electronics insurance 9 policy, the policyholder shall mail or deliver written notice to each 9 enrolled consumer advising the enrolled consumer of the 9 termination of the policy and the effective date of termination. The 9 written notice shall be mailed or delivered to the enrolled consumer 9 at least 30 days prior to the termination.

9 Whenever notice or correspondence with respect to a policy f. 10 of portable electronics insurance is required pursuant to this section 11 or is otherwise required by law, it shall be in writing and sent 12 within the notice period, if any, specified within the statute or 13 regulation requiring the notice or correspondence. 14 ¹[Notwithstanding any other provision of law, notices and correspondence may be sent either by mail or by electronic means 15 as set forth in this subsection. If the <u>The</u>¹ notice or 16 correspondence '[is mailed, it]' shall be sent to the vendor at the 17 vendor's mailing address specified for that purpose and to its 18 affected enrolled consumers' last known mailing addresses on file 19 with the insurer. The insurer or vendor, as the case may be, shall 20 21 maintain proof of mailing in a form authorized or accepted by the 22 United States Postal Service or other commercial mail delivery 23 service. ¹[If the notice or correspondence is sent by electronic 24 means, it shall be sent to the vendor at the vendor's electronic mail 25 address specified for that purpose and to its affected enrolled 26 consumers' last known electronic mail address as provided by each enrolled consumer to the insurer or vendor, as the case may be. The 27 insurer or vendor, as the case may be, shall maintain proof that the 28 29 notice or correspondence was sent.]¹

g. Notice or correspondence required pursuant to this section or
otherwise required by law may be sent on behalf of an insurer or
vendor, as the case may be, by the supervising entity appointed by
the insurer.

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¹[10.] <u>9.</u>¹ If a vendor of portable electronics or its employee or
authorized representative violates any provision of this act or any
provision of P.L.2001, c.210 (C.17:22A-26 et seq.), the
commissioner may do any of the following:

a. Impose fines in accordance with P.L.2001, c.210 (C.17:22A26 et seq.). However, fines assessed against a vendor licensed under
this act shall not exceed \$50,000 in the aggregate for multiple
violations that involve the same conduct, action, or practice.

b. Impose other penalties that the commissioner deems
necessary and reasonable to carry out the purpose of this act,
including:

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(1) suspending the privilege of transacting portable electronics 1 insurance pursuant to this section at specific business locations 2 3 where violations have occurred; and (2) suspending or revoking the ability of individual employees 4 or authorized representatives to act under the license. 5 6 ¹[11.] <u>10.</u>¹ This act shall take effect ¹[on the first day of the 7 sixth month next following enactment] immediately¹. 8 9 10 11 12 Concerns the sale of portable electronics insurance and licensing 13

14 of limited lines insurance producers for that purpose.

ASSEMBLY, No. 2594 **STATE OF NEW JERSEY** 215th LEGISLATURE

INTRODUCED FEBRUARY 21, 2012

Sponsored by: Assemblyman JOHN S. WISNIEWSKI District 19 (Middlesex) Assemblywoman ANNETTE QUIJANO District 20 (Union)

SYNOPSIS

Concerns the sale of portable electronics insurance and licensing of limited lines insurance producers for that purpose.

CURRENT VERSION OF TEXT

As introduced.



(Sponsorship Updated As Of: 3/6/2012)

1 AN ACT concerning portable electronics insurance and 2 supplementing Title 17 of the Revised Statutes. 3 4 **BE IT ENACTED** by the Senate and General Assembly of the State 5 of New Jersey: 6 7 1. As used in this act: 8 "Commissioner" means the Commissioner of Banking and 9 Insurance. 10 "Consumer" means a person who purchases portable electronics 11 or related services. 12 "Department" means the Department of Banking and Insurance. "Enrolled consumer" means a consumer who elects coverage 13 14 under a portable electronics insurance policy issued to a vendor of 15 portable electronics. "Location" means any physical location in the State of New 16 Jersey or any website, call center site, or similar location directed to 17 18 residents of the State of New Jersey. 19 "Portable electronics" means electronic devices that are portable in nature, and accessories and services related to the use of the 20 21 devices. "Portable electronics insurance" means insurance providing 22 23 coverage for the repair or replacement of portable electronics which 24 may provide coverage for portable electronics against any one or 25 more of the following causes of loss: loss; theft; inoperability due to 26 mechanical failure; malfunction; damage; or other similar causes of 27 loss. 28 "Portable electronics insurance" shall not include: 29 (1) A service contract or extended warranty providing coverage 30 limited to the repair, replacement or maintenance of property for the operational or structural failure of property due to a defect in 31 32 materials, workmanship, accidental damage from handling, power 33 surges or normal wear and tear; 34 (2) A policy of insurance covering a seller's or a manufacturer's 35 obligations under a warranty; or 36 (3) A homeowner's, renter's, private passenger automobile, 37 commercial multi-peril, or similar policy of insurance. 38 "Portable electronics transaction" means: 39 (1) the sale or lease of portable electronics by a vendor to a 40 consumer; or 41 (2) the sale of a service related to the use of portable electronics 42 by a vendor to a consumer. 43 "Supervising entity" means a business entity that is a licensed 44 insurer or insurance producer that is appointed by an insurer to supervise the administration of a portable electronics insurance 45 46 program. 47 "Vendor" means a person engaged, directly or indirectly, in the 48 business of portable electronics transactions.

1 2. a. A vendor shall not sell, or offer to sell, coverage under a 2 policy of portable electronics insurance unless licensed as a limited 3 lines insurance producer purisuant to the provisions of the "New Jersey Insurance Producer Licensing Act of 2001," P.L.2001, c.210 4 5 (C.17:22A-26 et seq.) and this act. To hold a limited lines insurance 6 producer license pursuant to this section, a vendor shall meet all the 7 requirements to be a business entity producer pursuant to P.L.2001, 8 c.210 (C.17:22A-26 et seq.), unless a provision of this act conflicts 9 with a provision of P.L.2001, c.210 (C.17:22A-26 et seq.) in which 10 case the provision of this act shall control.

11 b. Notwithstanding any other provision of law, a limited lines 12 insurance producer license issued to a vendor shall authorize the 13 licensee and its employees or authorized representatives to engage 14 in those activities permitted pursuant to that license and the 15 provisions of this act.

16 An employee or authorized representative of a vendor of c. 17 portable electronics shall not advertise, represent or otherwise hold 18 himself out as an insurance producer for any purposes other than as 19 a licensed limited lines insurance producer.

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21 The employees and authorized representatives of a vendor 3. 22 holding a limited lines insurance producer license may sell or offer 23 to sell portable electronics insurance to consumers as permitted by 24 section 2 of this act and shall not be subject to individual licensure 25 as an insurance producer under P.L.2001, c.210 (C.17:22A-26 et 26 seq.) or this act as a result of those activities so long as:

27 The vendor obtains a limited lines license to authorize its a. 28 employees or authorized representatives to sell or offer portable 29 electronics insurance pursuant to this act; and

30 The insurer issuing the portable electronics insurance either b. 31 directly supervises or appoints a supervising entity to supervise the 32 administration of the program, including development of a training 33 program for employees and authorized representatives of the 34 vendors. The training required by this subsection:

35 (1) shall be delivered to employees and authorized representatives of a vendor who are directly engaged in the activity 36 37 of selling or offering portable electronics insurance;

38 (2) may be provided in electronic form; however, if conducted 39 in electronic form the supervising entity shall implement a 40 supplemental education program regarding the portable electronics 41 insurance that is conducted and overseen by licensed employees of 42 the supervising entity; and

43 (3) shall include basic instruction about the portable electronics 44 insurance offered to consumers and the disclosures required under 45 section 7 of this act.

4. Notwithstanding the provisions of the "New Jersey
 Insurance Producer Licensing Act of 2001," P.L.2001, c.210
 (C.17:22A-26 et seq.):

a. A sworn application for a limited lines insurance producer
license under this act shall be made to and filed with the department
on forms prescribed and furnished by the commissioner.

b. The application shall provide:

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8 (1) the name, residence address, and other information required 9 by the commissioner for an employee or officer of the vendor that is 10 designated by the applicant as the person responsible for the 11 vendor's compliance with the requirements of this act. However, if 12 the vendor derives more than 50% of its revenue from the sale of portable electronics insurance, the information required shall be 13 provided for all officers, directors, and shareholders of record 14 15 having beneficial ownership of 10% or more of any class of 16 securities registered under the federal securities law; and

17 (2) the location of the applicant's home office.

c. Any vendor engaging in portable electronics insurance transactions on or before the effective date of this act shall apply for a limited lines insurance producer license within 90 days of the application being made available by the commissioner. Any vendor wishing to commence operations after the effective date of this act shall obtain a limited lines insurance producer license prior to offering portable electronics insurance.

d. Limited lines insurance producer licenses issued pursuant to
this act shall renew biennially in accordance with regulations
promulgated by the commissioner.

e. Each vendor of portable electronics licensed under this act 28 29 shall pay to the commissioner a fee as prescribed by the 30 commissioner but in no event shall the fee exceed \$1,000 for an initial portable electronics insurance limited lines producer license 31 32 and \$500 for each renewal thereof. However, for a vendor that is 33 engaged in portable electronics transactions at 10 or fewer locations in the State, the fee shall not exceed \$100 for an initial license and 34 35 for each renewal thereof.

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37 5. a. Portable electronics insurance may be offered on a month
38 to month or other periodic basis as a group or master commercial
39 inland marine policy issued to a vendor of portable electronics for
40 its enrolled consumers.

b. Eligibility and underwriting standards for consumers
electing to enroll in coverage shall be established for each portable
electronics insurance program.

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6. The vendor or supervising entity, as the case may be, shall
maintain a list of all locations in this State at which the vendor
offers portable electronics insurance coverage and shall submit that
list to the commissioner upon request.

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7. At every location at which portable electronics insurance is
 offered to consumers, the limited lines insurance producer licensed
 to sell that insurance shall make available to prospective consumers
 brochures or other written materials which:

a. disclose that portable electronics insurance may provide a
duplication of coverage already provided by a consumer's
homeowner's insurance policy, renter's insurance policy or other
source of coverage;

9 b. state that enrollment by the consumer in a portable
10 electronics insurance program is not required in order to purchase
11 or lease portable electronics or services;

12 c. summarize the material terms of the insurance coverage,13 including:

14 (1) the identity of the insurer;

15 (2) the identity of the supervising entity;

16 (3) the amount of any applicable deductible and how it is to bepaid;

18 (4) benefits of the coverage; and

(5) key terms and conditions of coverage, such as whether
portable electronics may be repaired or replaced with similar make
and model reconditioned or non-original manufacturer parts or
equipment;

d. summarize the process for filing a claim, including a
description of how to return portable electronics and the maximum
fee applicable in the event that the enrolled consumer fails to
comply with any equipment return requirements; and

e. state that an enrolled consumer may cancel enrollment for
coverage under a portable electronics insurance policy at any time
and the person paying the premium shall receive a refund of any
applicable unearned premium.

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32 8. a. The charges for portable electronics insurance coverage 33 may be billed and collected by the vendor of portable electronics. 34 Any charge to the enrolled consumer for coverage that is not included in the cost associated with the purchase or lease of 35 36 portable electronics or related services shall be separately itemized 37 on the enrolled consumer's bill. If the portable electronics 38 insurance coverage is included with the purchase or lease of 39 portable electronics or related services, the vendor shall clearly and 40 conspicuously disclose to the enrolled consumer that the portable electronics insurance coverage is included with the purchase of 41 42 portable electronics or related services.

b. A vendor that bills and collects charges for portable
electronics insurance coverage shall not be required to maintain
funds received in a segregated account, provided that the vendor is
authorized by the insurer to hold those funds in an alternative
manner and remits those amounts to the supervising entity within
60 days of receipt.

c. All funds received by a vendor from an enrolled consumer
for the sale of portable electronics insurance shall be considered
funds held in trust by the vendor in a fiduciary capacity for the
benefit of the insurer. A vendor may receive compensation for
billing and collection services.

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9. Notwithstanding any other provision of law:

8 a. An insurer may terminate or otherwise change the terms and 9 conditions of a policy of portable electronics insurance only upon 10 providing the policyholder and enrolled consumers with at least 30 11 days notice.

b. If the insurer changes the terms and conditions, then the insurer shall provide the vendor policyholder with a revised policy or endorsement and each enrolled consumer with a revised certificate, endorsement, updated brochure, or other evidence indicating a change in the terms and conditions has occurred and a summary of material changes.

c. Notwithstanding subsection a. of this section, an insurer may
terminate an enrolled consumer's enrollment under a portable
electronics insurance policy upon 15 days notice if the insurer
discovers fraud or material misrepresentation in obtaining coverage
or in the presentation of a claim thereunder.

d. Notwithstanding subsection a. of this section, an insurer may
immediately terminate an enrolled consumer's enrollment under a
portable electronics insurance policy:

26 (1) For nonpayment of premium;

(2) If the enrolled consumer ceases to have an active service
with the vendor for one or more portable electronics covered under
the policy, if applicable; or

30 (3) If an enrolled consumer exhausts the aggregate limit of 31 liability, if any, under the terms of the portable electronics 32 insurance policy and the insurer sends notice of termination to the 33 enrolled consumer within 30 calendar days after exhaustion of the 34 limit. However, if notice is not timely sent, enrollment shall 35 continue notwithstanding the aggregate limit of liability, until the 36 insurer sends notice of termination to the enrolled consumer.

e. If a policyholder terminates a portable electronics insurance
policy, the policyholder shall mail or deliver written notice to each
enrolled consumer advising the enrolled consumer of the
termination of the policy and the effective date of termination. The
written notice shall be mailed or delivered to the enrolled consumer
at least 30 days prior to the termination.

f. Whenever notice or correspondence with respect to a policy
of portable electronics insurance is required pursuant to this section
or is otherwise required by law, it shall be in writing and sent
within the notice period, if any, specified within the statute or
regulation requiring the notice or correspondence. Notwithstanding
any other provision of law, notices and correspondence may be sent

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1 either by mail or by electronic means as set forth in this subsection. 2 If the notice or correspondence is mailed, it shall be sent to the 3 vendor at the vendor's mailing address specified for that purpose and to its affected enrolled consumers' last known mailing 4 addresses on file with the insurer. The insurer or vendor, as the 5 case may be, shall maintain proof of mailing in a form authorized or 6 7 accepted by the United States Postal Service or other commercial 8 mail delivery service. If the notice or correspondence is sent by 9 electronic means, it shall be sent to the vendor at the vendor's 10 electronic mail address specified for that purpose and to its affected 11 enrolled consumers' last known electronic mail address as provided 12 by each enrolled consumer to the insurer or vendor, as the case may be. The insurer or vendor, as the case may be, shall maintain proof 13 14 that the notice or correspondence was sent. 15 g. Notice or correspondence required pursuant to this section or 16 otherwise required by law may be sent on behalf of an insurer or 17 vendor, as the case may be, by the supervising entity appointed by 18 the insurer. 19 20 10. If a vendor of portable electronics or its employee or authorized representative violates any provision of this act or any 21 provision of P.L.2001, c.210 (C.17:22A-26 et seq.), the 22 23 commissioner may do any of the following: 24 a. Impose fines in accordance with P.L.2001, c.210 (C.17:22A-25 26 et seq.). However, fines assessed against a vendor licensed under 26 this act shall not exceed \$50,000 in the aggregate for multiple 27 violations that involve the same conduct, action, or practice. b. Impose other penalties that the commissioner deems 28 29 necessary and reasonable to carry out the purpose of this act, 30 including: 31 (1) suspending the privilege of transacting portable electronics 32 insurance pursuant to this section at specific business locations 33 where violations have occurred; and 34 (2) suspending or revoking the ability of individual employees 35 or authorized representatives to act under the license. 36 37 11. This act shall take effect on the first day of the sixth month next following enactment. 38 39 40 **STATEMENT** 41 42 43 This bill regulates the sale of portable electronics insurance, 44 which is defined as insurance providing coverage for the repair or 45 replacement of portable electronics against loss, theft, inoperability 46 due to mechanical failure, malfunction, damage, or other similar 47 causes of loss.

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The bill requires vendors selling portable electronics insurance to be licensed as a limited lines insurance producer pursuant to the "New Jersey Insurance Producer Licensing Act of 2001," P.L.2001, c.210 (C.17:22A-26 et seq.) and the provisions of the bill. The bill specifies that if there is a conflict between any provision of the bill and the "New Jersey Insurance Producer Licensing Act of 2001," the provisions of the bill will control.

8 The bill establishes separate license requirements and fees for 9 licensure as a portable electronics insurance limited lines producer. 10 The bill specifies that a license issued to a vendor selling portable 11 authorizes employees and electronics also authorized 12 representatives of the vendor to sell the insurance under that license provided certain conditions are met. The bill requires vendors to 13 14 provide training for their employees and authorized representatives. 15 The bill requires a list of all locations at which the vendor offers 16 portable electronics insurance to be maintained by the licensee, and 17 requires the list to be made available to the Commissioner of 18 Banking and Insurance on request.

19 The bill regulates the sale of the portable electronics insurance 20 product, allowing it to be sold on a monthly or other periodic basis and requiring the establishment of eligibility and underwriting 21 22 standards. The bill requires a limited lines insurance producer 23 licensed to sell portable electronics insurance to disclose to 24 prospective consumers the material terms of the coverage and to 25 disclose to prospective consumers that personal electronics 26 insurance coverage may be duplicative of some of the coverage 27 offered separately under certain other insurance policies or service The bill establishes certain billing practices and 28 contracts. 29 establishes the relationship between the vendor as insurance 30 producer and the insurer issuing the policy regarding the collection 31 of premiums. The bill prescribes certain terms and conditions 32 related to the modification of contracts and the termination of 33 policies.

34 The bill provides that the penalties available to the 35 Commissioner of Banking and Insurance under the bill also apply to 36 violations of, and must be in accordance with, the "New Jersey 37 Insurance Producer Licensing Act of 2001." The bill specifies that 38 the fines assessed under the bill against a vendor must not exceed 39 \$50,000 in the aggregate for multiple violations that involve the 40 same conduct, action, or practice. The bill specifies that the 41 commissioner may suspend the transaction of portable electronics 42 insurance at specific business locations where violations have 43 occurred, and may suspend or revoke the ability of individual 44 employees or authorized representatives to act under the license.

ASSEMBLY FINANCIAL INSTITUTIONS AND INSURANCE COMMITTEE

STATEMENT TO

ASSEMBLY, No. 2594

with committee amendments

STATE OF NEW JERSEY

DATED: JUNE 7, 2012

The Assembly Financial Institutions and Insurance Committee reports favorably and with committee amendments Assembly Bill No. 2594.

This bill, as amended, regulates the sale of portable electronics insurance, which is defined as insurance providing coverage for the repair or replacement of portable electronics against loss, theft, inoperability due to mechanical failure, malfunction, damage, or other similar causes of loss.

The bill requires vendors selling portable electronics insurance to be licensed as a limited lines insurance producer pursuant to the "New Jersey Insurance Producer Licensing Act of 2001," P.L.2001, c.210 (C.17:22A-26 et seq.) and the provisions of the bill. The bill specifies that if there is a conflict between any provision of the bill and the "New Jersey Insurance Producer Licensing Act of 2001," the provision of the bill will control.

The bill establishes separate license requirements and fees for licensure as a portable electronics insurance limited lines producer. The bill specifies that a license issued to a vendor selling portable electronics also authorizes employees and authorized representatives of the vendor to sell the insurance under that license provided certain conditions are met. The bill requires vendors to provide training for their employees and authorized representatives.

The bill regulates the sale of the portable electronics insurance product, allowing it to be sold on a monthly or other periodic basis and requiring the establishment of eligibility and underwriting standards. The bill requires a limited lines insurance producer licensed to sell portable electronics insurance to disclose to prospective consumers the material terms of the coverage and to disclose to prospective consumers that personal electronics insurance coverage may be duplicative of some of the coverage offered separately under certain other insurance policies or service contracts. The bill establishes certain billing practices and establishes the relationship between the vendor as insurance producer and the insurer issuing the policy regarding the collection of premiums. The bill prescribes certain terms and conditions related to the modification of contracts and the termination of policies.

The bill provides that the penalties available to the Commissioner of Banking and Insurance under the bill also apply to violations of, and must be in accordance with, the "New Jersey Insurance Producer Licensing Act of 2001." The bill specifies that the fines assessed under the bill against a vendor must not exceed \$50,000 in the aggregate for multiple violations that involve the same conduct, action, or practice. The bill specifies that the commissioner may suspend the transaction of portable electronics insurance at specific business locations where violations have occurred, and may suspend or revoke the ability of individual employees or authorized representatives to act under the license.

COMMITTEE AMENDMENTS

The committee amended the bill to:

(1) remove the requirement that a vendor provide the Department of Banking and Insurance with a list of all locations at which the vendor offers portable electronics insurance;

(2) delete language allowing vendors to use email to send required notices about portable electronics insurance;

(3) revise the bill's effective date so that the bill takes effect immediately upon enactment, instead of on the first day of the sixth month following enactment; and

(4) make certain technical changes.

SENATE, No. 1439 STATE OF NEW JERSEY 215th LEGISLATURE

INTRODUCED FEBRUARY 6, 2012

Sponsored by: Senator BARBARA BUONO District 18 (Middlesex)

SYNOPSIS

Concerns the sale of portable electronics insurance and licensing of limited lines insurance producers for that purpose.

CURRENT VERSION OF TEXT

As introduced.



- **S1439** BUONO
 - 2

1 AN ACT concerning portable electronics insurance and 2 supplementing Title 17 of the Revised Statutes. 3 4 **BE IT ENACTED** by the Senate and General Assembly of the State 5 of New Jersey: 6 7 1. As used in this act: 8 "Commissioner" means the Commissioner of Banking and 9 Insurance. 10 "Consumer" means a person who purchases portable electronics 11 or related services. 12 "Department" means the Department of Banking and Insurance. "Enrolled consumer" means a consumer who elects coverage 13 14 under a portable electronics insurance policy issued to a vendor of 15 portable electronics. "Location" means any physical location in the State of New 16 Jersey or any website, call center site, or similar location directed to 17 18 residents of the State of New Jersey. 19 "Portable electronics" means electronic devices that are portable 20 in nature, and accessories and services related to the use of the devices. 21 "Portable electronics insurance" means insurance providing 22 23 coverage for the repair or replacement of portable electronics which 24 may provide coverage for portable electronics against any one or 25 more of the following causes of loss: loss; theft; inoperability due to 26 mechanical failure; malfunction; damage; or other similar causes of 27 loss. 28 "Portable electronics insurance" shall not include: 29 (1) A service contract or extended warranty providing coverage 30 limited to the repair, replacement or maintenance of property for the operational or structural failure of property due to a defect in 31 32 materials, workmanship, accidental damage from handling, power 33 surges or normal wear and tear; 34 (2) A policy of insurance covering a seller's or a manufacturer's 35 obligations under a warranty; or 36 (3) A homeowner's, renter's, private passenger automobile, 37 commercial multi-peril, or similar policy of insurance. 38 "Portable electronics transaction" means: 39 (1) the sale or lease of portable electronics by a vendor to a 40 consumer; or 41 (2) the sale of a service related to the use of portable electronics 42 by a vendor to a consumer. 43 "Supervising entity" means a business entity that is a licensed 44 insurer or insurance producer that is appointed by an insurer to supervise the administration of a portable electronics insurance 45 46 program. 47 "Vendor" means a person engaged, directly or indirectly, in the 48 business of portable electronics transactions.

1 2. a. A vendor shall not sell, or offer to sell, coverage under a 2 policy of portable electronics insurance unless licensed as a limited 3 lines insurance producer pursuant to the provisions of the "New 4 Jersey Insurance Producer Licensing Act of 2001," P.L.2001, c.210 5 (C.17:22A-26 et seq.) and this act. To hold a limited lines insurance 6 producer license pursuant to this section, a vendor shall meet all the 7 requirements to be a business entity producer pursuant to P.L.2001, 8 c.210 (C.17:22A-26 et seq.), unless a provision of this act conflicts 9 with a provision of P.L.2001, c.210 (C.17:22A-26 et seq.) in which 10 case the provision of this act shall control.

11 b. Notwithstanding any other provision of law, a limited lines 12 insurance producer license issued to a vendor shall authorize the 13 licensee and its employees or authorized representatives to engage 14 in those activities permitted pursuant to that license and the 15 provisions of this act.

16 An employee or authorized representative of a vendor of c. 17 portable electronics shall not advertise, represent or otherwise hold 18 himself out as an insurance producer for any purposes other than as 19 a licensed limited lines insurance producer.

20

21 The employees and authorized representatives of a vendor 3. 22 holding a limited lines insurance producer license may sell or offer to sell portable electronics insurance to consumers as permitted by 24 section 2 of this act and shall not be subject to individual licensure 25 as an insurance producer under P.L.2001, c.210 (C.17:22A-26 et 26 seq.) or this act as a result of those activities so long as:

27 The vendor obtains a limited lines license to authorize its a. 28 employees or authorized representatives to sell or offer portable 29 electronics insurance pursuant to this act; and

30 The insurer issuing the portable electronics insurance either b. 31 directly supervises or appoints a supervising entity to supervise the 32 administration of the program, including development of a training 33 program for employees and authorized representatives of the 34 vendors. The training required by this subsection:

35 (1) shall be delivered to employees and authorized representatives of a vendor who are directly engaged in the activity 36 37 of selling or offering portable electronics insurance;

38 (2) may be provided in electronic form; however, if conducted 39 in electronic form the supervising entity shall implement a 40 supplemental education program regarding the portable electronics 41 insurance that is conducted and overseen by licensed employees of 42 the supervising entity; and

43 (3) shall include basic instruction about the portable electronics 44 insurance offered to consumers and the disclosures required under 45 section 7 of this act.

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4. Notwithstanding the provisions of the "New Jersey
 Insurance Producer Licensing Act of 2001," P.L.2001, c.210
 (C.17:22A-26 et seq.):

a. A sworn application for a limited lines insurance producer
license under this act shall be made to and filed with the department
on forms prescribed and furnished by the commissioner.

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b. The application shall provide:

8 (1) the name, residence address, and other information required 9 by the commissioner for an employee or officer of the vendor that is 10 designated by the applicant as the person responsible for the 11 vendor's compliance with the requirements of this act. However, if the vendor derives more than 50% of its revenue from the sale of 12 portable electronics insurance, the information required shall be 13 provided for all officers, directors, and shareholders of record 14 15 having beneficial ownership of 10% or more of any class of 16 securities registered under the federal securities law; and

17 (2) the location of the applicant's home office.

c. Any vendor engaging in portable electronics insurance transactions on or before the effective date of this act shall apply for a limited lines insurance producer license within 90 days of the application being made available by the commissioner. Any vendor wishing to commence operations after the effective date of this act shall obtain a limited lines insurance producer license prior to offering portable electronics insurance.

d. Limited lines insurance producer licenses issued pursuant to
this act shall renew biennially in accordance with regulations
promulgated by the commissioner.

e. Each vendor of portable electronics licensed under this act 28 29 shall pay to the commissioner a fee as prescribed by the 30 commissioner but in no event shall the fee exceed \$1,000 for an 31 initial portable electronics insurance limited lines producer license 32 and \$500 for each renewal thereof. However, for a vendor that is 33 engaged in portable electronics transactions at 10 or fewer locations in the State, the fee shall not exceed \$100 for an initial license and 34 35 for each renewal thereof.

36

37 5. a. Portable electronics insurance may be offered on a month
38 to month or other periodic basis as a group or master commercial
39 inland marine policy issued to a vendor of portable electronics for
40 its enrolled consumers.

b. Eligibility and underwriting standards for consumers
electing to enroll in coverage shall be established for each portable
electronics insurance program.

44

6. The vendor or supervising entity, as the case may be, shall
maintain a list of all locations in this State at which the vendor
offers portable electronics insurance coverage and shall submit that
list to the commissioner upon request.

5

7. At every location at which portable electronics insurance is
 offered to consumers, the limited lines insurance producer licensed
 to sell that insurance shall make available to prospective consumers
 brochures or other written materials which:

a. disclose that portable electronics insurance may provide a
duplication of coverage already provided by a consumer's
homeowner's insurance policy, renter's insurance policy or other
source of coverage;

b. state that enrollment by the consumer in a portable
electronics insurance program is not required in order to purchase
or lease portable electronics or services;

12 c. summarize the material terms of the insurance coverage,13 including:

14 (1) the identity of the insurer;

15 (2) the identity of the supervising entity;

16 (3) the amount of any applicable deductible and how it is to bepaid;

18 (4) benefits of the coverage; and

(5) key terms and conditions of coverage, such as whether
portable electronics may be repaired or replaced with similar make
and model reconditioned or non-original manufacturer parts or
equipment;

d. summarize the process for filing a claim, including a
description of how to return portable electronics and the maximum
fee applicable in the event that the enrolled consumer fails to
comply with any equipment return requirements; and

e. state that an enrolled consumer may cancel enrollment for
coverage under a portable electronics insurance policy at any time
and the person paying the premium shall receive a refund of any
applicable unearned premium.

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32 8. a. The charges for portable electronics insurance coverage 33 may be billed and collected by the vendor of portable electronics. Any charge to the enrolled consumer for coverage that is not 34 35 included in the cost associated with the purchase or lease of 36 portable electronics or related services shall be separately itemized 37 on the enrolled consumer's bill. If the portable electronics 38 insurance coverage is included with the purchase or lease of 39 portable electronics or related services, the vendor shall clearly and 40 conspicuously disclose to the enrolled consumer that the portable electronics insurance coverage is included with the purchase of 41 42 portable electronics or related services.

b. A vendor that bills and collects charges for portable
electronics insurance coverage shall not be required to maintain
funds received in a segregated account, provided that the vendor is
authorized by the insurer to hold those funds in an alternative
manner and remits those amounts to the supervising entity within
60 days of receipt.

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c. All funds received by a vendor from an enrolled consumer for the sale of portable electronics insurance shall be considered funds held in trust by the vendor in a fiduciary capacity for the benefit of the insurer. A vendor may receive compensation for billing and collection services.

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9. Notwithstanding any other provision of law:

a. An insurer may terminate or otherwise change the terms and
conditions of a policy of portable electronics insurance only upon
providing the policyholder and enrolled consumers with at least 30
days notice.

b. If the insurer changes the terms and conditions, then the insurer shall provide the vendor policyholder with a revised policy or endorsement and each enrolled consumer with a revised certificate, endorsement, updated brochure, or other evidence indicating a change in the terms and conditions has occurred and a summary of material changes.

c. Notwithstanding subsection a. of this section, an insurer may
terminate an enrolled consumer's enrollment under a portable
electronics insurance policy upon 15 days notice if the insurer
discovers fraud or material misrepresentation in obtaining coverage
or in the presentation of a claim thereunder.

d. Notwithstanding subsection a. of this section, an insurer may
immediately terminate an enrolled consumer's enrollment under a
portable electronics insurance policy:

26 (1) For nonpayment of premium;

(2) If the enrolled consumer ceases to have an active service
with the vendor for one or more portable electronics covered under
the policy, if applicable; or

30 (3) If an enrolled consumer exhausts the aggregate limit of 31 liability, if any, under the terms of the portable electronics 32 insurance policy and the insurer sends notice of termination to the 33 enrolled consumer within 30 calendar days after exhaustion of the 34 limit. However, if notice is not timely sent, enrollment shall 35 continue notwithstanding the aggregate limit of liability, until the 36 insurer sends notice of termination to the enrolled consumer.

e. If a policyholder terminates a portable electronics insurance
policy, the policyholder shall mail or deliver written notice to each
enrolled consumer advising the enrolled consumer of the
termination of the policy and the effective date of termination. The
written notice shall be mailed or delivered to the enrolled consumer
at least 30 days prior to the termination.

f. Whenever notice or correspondence with respect to a policy
of portable electronics insurance is required pursuant to this section
or is otherwise required by law, it shall be in writing and sent
within the notice period, if any, specified within the statute or
regulation requiring the notice or correspondence. Notwithstanding
any other provision of law, notices and correspondence may be sent

1 either by mail or by electronic means as set forth in this subsection. 2 If the notice or correspondence is mailed, it shall be sent to the 3 vendor at the vendor's mailing address specified for that purpose and to its affected enrolled consumers' last known mailing 4 addresses on file with the insurer. The insurer or vendor, as the 5 6 case may be, shall maintain proof of mailing in a form authorized or 7 accepted by the United States Postal Service or other commercial 8 mail delivery service. If the notice or correspondence is sent by 9 electronic means, it shall be sent to the vendor at the vendor's 10 electronic mail address specified for that purpose and to its affected 11 enrolled consumers' last known electronic mail address as provided 12 by each enrolled consumer to the insurer or vendor, as the case may be. The insurer or vendor, as the case may be, shall maintain proof 13 14 that the notice or correspondence was sent. 15 g. Notice or correspondence required pursuant to this section or

otherwise required by law may be sent on behalf of an insurer or
vendor, as the case may be, by the supervising entity appointed by
the insurer.

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10. If a vendor of portable electronics or its employee or
authorized representative violates any provision of this act or any
provision of P.L.2001, c.210 (C.17:22A-26 et seq.), the
commissioner may do any of the following:

a. Impose fines in accordance with P.L.2001, c.210 (C.17:22A26 et seq.). However, fines assessed against a vendor licensed under
this act shall not exceed \$50,000 in the aggregate for multiple
violations that involve the same conduct, action, or practice.

b. Impose other penalties that the commissioner deems
necessary and reasonable to carry out the purpose of this act,
including:

(1) suspending the privilege of transacting portable electronics
insurance pursuant to this section at specific business locations
where violations have occurred; and

34 (2) suspending or revoking the ability of individual employees35 or authorized representatives to act under the license.

36

11. This act shall take effect on the first day of the sixth monthnext following enactment.

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STATEMENT

This bill regulates the sale of portable electronics insurance, which is defined as insurance providing coverage for the repair or replacement of portable electronics against loss, theft, inoperability due to mechanical failure, malfunction, damage, or other similar causes of loss.

8

The bill requires vendors selling portable electronics insurance to be licensed as a limited lines insurance producer pursuant to the "New Jersey Insurance Producer Licensing Act of 2001," P.L.2001, c.210 (C.17:22A-26 et seq.) and the provisions of the bill. The bill specifies that if there is a conflict between any provision of the bill and the "New Jersey Insurance Producer Licensing Act of 2001," the provisions of the bill will control.

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SENATE COMMERCE COMMITTEE

STATEMENT TO

SENATE, No. 1439

with committee amendments

STATE OF NEW JERSEY

DATED: JUNE 18, 2012

The Senate Commerce Committee reports favorably and with committee amendments Senate Bill No. 1439.

This bill, as amended, regulates the sale of portable electronics insurance, which is defined as insurance providing coverage for the repair or replacement of portable electronics against loss, theft, inoperability due to mechanical failure, malfunction, damage, or other similar causes of loss.

The bill requires vendors selling portable electronics insurance to be licensed as a limited lines insurance producer pursuant to the "New Jersey Insurance Producer Licensing Act of 2001," P.L.2001, c.210 (C.17:22A-26 et seq.) and the provisions of the bill. The bill specifies that if there is a conflict between any provision of the bill and the "New Jersey Insurance Producer Licensing Act of 2001," the provision of the bill will control.

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As requested, this bill is identical to Assembly Bill No. 2594 (1R).

COMMITTEE AMENDMENTS

The committee amended the bill to:

(1) remove the requirement that a vendor provide the Department of Banking and Insurance with a list of all locations at which the vendor offers portable electronics insurance;

(2) delete language allowing vendors to use email to send required notices about portable electronics insurance;

(3) revise the bill's effective date so that the bill takes effect immediately upon enactment, instead of on the first day of the sixth month following enactment; and

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