43:21-6.2 to 43:21-6.8

LEGISLATIVE HISTORY CHECKLIST

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LAWS OF: 2010 **CHAPTER:** 82

NJSA: 43:21-6.2 to 43:21-6.8 (Revises certain unemployment benefit claim procedures and requires registration of

authorized agents of parties to the procedures)

BILL NO: S1968 (Substituted for A2864)

SPONSOR(S) Buono and others

DATE INTRODUCED: May 20, 2010

COMMITTEE: ASSEMBLY: Labor

SENATE: Labor

AMENDED DURING PASSAGE: Yes

DATE OF PASSAGE: ASSEMBLY: October 25, 2010

SENATE: October 18, 2010

DATE OF APPROVAL: October 27, 2010

FOLLOWING ARE ATTACHED IF AVAILABLE:

FINAL TEXT OF BILL (Third Reprint enacted)

S1968

SPONSOR'S STATEMENT: (Begins on page 16 of introduced bill)

Yes

COMMITTEE STATEMENT: ASSEMBLY: Yes

SENATE: Yes

(Audio archived recordings of the committee meetings, corresponding to the date of the committee statement, *may possibly* be found at www.njleg.state.nj.us)

FLOOR AMENDMENT STATEMENT: No

LEGISLATIVE FISCAL ESTIMATE: No

A2864

SPONSOR'S STATEMENT: (Begins on page 16 of introduced bill)

Yes

COMMITTEE STATEMENT: ASSEMBLY: Yes

SENATE: No

FLOOR AMENDMENT STATEMENT: No

LEGISLATIVE FISCAL ESTIMATE: No

(continued)

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LAW/RWH

[Third Reprint] **SENATE, No. 1968**

STATE OF NEW JERSEY

214th LEGISLATURE

INTRODUCED MAY 20, 2010

Sponsored by:

Senator BARBARA BUONO

District 18 (Middlesex)

Senator FRED H. MADDEN, JR.

District 4 (Camden and Gloucester)

Assemblywoman LINDA R. GREENSTEIN

District 14 (Mercer and Middlesex)

Assemblyman WAYNE P. DEANGELO

District 14 (Mercer and Middlesex)

SYNOPSIS

Revises certain unemployment benefit claim procedures and requires registration of authorized agents of parties to the procedures.

CURRENT VERSION OF TEXT

As amended on September 30, 2010 by the Senate pursuant to the Governor's recommendations.



(Sponsorship Updated As Of: 6/22/2010)

AN ACT concerning unemployment compensation and amending and supplementing chapter 21 of Title 43 of the Revised Statutes.

BE IT ENACTED by the Senate and General Assembly of the State of New Jersey:

 1. R.S.43:21-6 is amended to read as follows:

43:21-6 (a) Filing. Claims for benefits shall be made in accordance with such regulations as the Director of the Division of Unemployment and Temporary Disability Insurance of the Department of Labor and Workforce Development of the State of New Jersey may approve. Each employer shall post and maintain on his premises printed notices of his subject status, of such design, in such numbers and at such places as the director of the division may determine to be necessary to give notice thereof to persons in the employer's service. Each employer shall give to each individual at the time he becomes unemployed a printed copy of benefit instructions. Both the aforesaid notices and instructions shall be supplied by the division to employers without cost to them.

(b) (1) Procedure for making initial determinations with respect to benefit years commencing on or after January 1, 1953.

A representative or representatives designated by the director of the division and hereafter referred to as a "deputy" shall promptly examine the claim, and shall notify the most recent employing unit and, successively as necessary, each employer in inverse chronological order during the base year. Such notification shall require said employing unit and employer to furnish such information to the deputy as may be necessary to determine the claimant's eligibility and his benefit rights with respect to the employer in question.

In his discretion, the director may appoint special deputies to make initial or subsequent determinations under [subsections 4(f) and 5(d) of this chapter] subsection (f) of R.S.43:21-4 and subsection (d) of R.S.43-21-5.

If any employer or employing unit fails to respond to the request for information within 10 days after the mailing, or communicating by electronic means, of such request, the deputy shall rely entirely on information from other sources, including an affidavit to the best of the knowledge and belief of the claimant with respect to his wages and time worked. Except in the event of fraud, if it is determined that any information in such affidavit is erroneous, no penalty ³[, or refund liability for resulting benefit overpayments

EXPLANATION – Matter enclosed in bold-faced brackets [thus] in the above bill is not enacted and is intended to be omitted in the law.

Matter underlined thus is new matter.

Matter enclosed in superscript numerals has been adopted as follows:

¹Senate SLA committee amendments adopted May 27, 2010.

²Assembly ALA committee amendments adopted June 14, 2010.

³Senate amendments adopted in accordance with Governor's recommendations September 30, 2010.

prior to the receipt of the employer's reply, 3 shall be imposed on the claimant.

The deputy shall promptly make an initial determination based upon the available information. The initial determination shall show the weekly benefit amount payable, the maximum duration of benefits with respect to the employer to whom the determination relates, and the ratio of benefits chargeable to the employer's account for benefit years commencing on or after July 1, 1986, and also shall show whether the claimant is ineligible or disqualified for benefits under the initial determination. The claimant and the employer whose account may be charged for benefits payable pursuant to said determination shall be promptly notified thereof.

Whenever an initial determination is based upon information other than that supplied by an employer because such employer failed to respond to the deputy's request for information, such initial determination and any subsequent determination thereunder shall be incontestable by the noncomplying employer, as to any charges to his employer's account because of benefits paid prior to the close of the calendar week following the receipt of his reply. Such initial determination shall be altered if necessary upon receipt of information from the employer, and any benefits paid or payable with respect to weeks occurring subsequent to the close of the calendar week following the receipt of the employer's reply shall be paid in accordance with such altered initial determination.

The deputy shall issue a separate initial benefit determination with respect to each of the claimant's base year employers, starting with the most recent employer and continuing as necessary in the inverse chronological order of the claimant's last date of employment with each such employer. If an appeal is taken from an initial determination, as hereinafter provided, by any employer other than the first chargeable base year employer or for benefit years commencing on or after July 1, 1986, that employer from whom the individual was most recently separated, then such appeal shall be limited in scope to include only one or more of the following matters:

- (A) The correctness of the benefit payments authorized to be made under the determination;
- (B) Fraud in connection with the claim pursuant to which the initial determination is issued; or
- (C) The refusal of suitable work offered by the chargeable employer filing the appeal;
- 42 (D) Gross misconduct as provided in subsection (b) of 43 R.S.43:21-5.

The amount of benefits payable under an initial determination may be reduced or canceled if necessary to avoid payment of benefits for a number of weeks in excess of the maximum specified in subsection (d) of [section] R.S.43:21-3 [of this Title].

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Unless the claimant or any interested party, within [seven] 1 2 ²[20] seven² calendar days after delivery of notification of an initial determination or [within 10 calendar days] 'within '2[20] 3 10² calendar days ¹ after such notification was mailed to his or their 4 last-known address and addresses, files an appeal from such 5 6 decision, such decision shall be final and benefits shall be paid or 7 denied in accordance therewith, except for such determinations as 8 may be altered in benefit amounts or duration as provided in this 9 paragraph. Benefits payable for periods pending an appeal and not 10 in dispute shall be paid as such benefits accrue; provided that 11 insofar as any such appeal is or may be an appeal from a 12 determination to the effect that the claimant is disqualified under 13 the provisions of R.S. 43:21-5 or any amendments thereof or 14 supplements thereto, benefits pending determination of the appeal 15 shall be withheld only for the period of disqualification as provided 16 for in said section, and notwithstanding such appeal, the benefits 17 otherwise provided by this act shall be paid for the period 18 subsequent to such period of disqualification; and provided, also, 19 that if there are two determinations of entitlement, benefits for the 20 period covered by such determinations shall be paid regardless of 21 any appeal which may thereafter be taken, but no employer's 22 account shall be charged with benefits so paid, if the decision is 23 finally reversed.

(2) Procedure for making initial determinations in certain cases of concurrent employment, with respect to benefit years commencing on or after January 1, 1953 and prior to benefit years commencing on or after July 1, 1986.

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Notwithstanding any other provisions of this Title, if an individual shows to the satisfaction of the deputy that there were at least 13 weeks in his base period in each of which he earned wages from two or more employers totaling \$30.00 or more but in each of which there was no single employer from whom he earned as much as \$100.00, then such individual's claim shall be determined in accordance with the special provisions of this paragraph. In such case, the deputy shall determine the individual's eligibility for benefits, his average weekly wage, weekly benefit rate and maximum total benefits as if all his base year employers were a single employer. Such determination shall apportion the liability for benefit charges thereunder to the individual's several base year employers so that each employer's maximum liability for charges thereunder bears approximately the same relation to the maximum total benefits allowed as the wages earned by the individual from each employer during the base year bears to his total wages earned from all employers during the base year. Such initial determination shall also specify the individual's last date of employment within the base year with respect to each base year employer, and such employers shall be charged for benefits paid under said initial

determination in the inverse chronological order of such last date of employment.

(3) Procedure for making subsequent determinations with respect to benefit years commencing on or after January 1, 1953. The deputy shall make determinations with respect to claims for benefits thereafter in the course of the benefit year, in accordance with any initial determination allowing benefits, and under which benefits have not been exhausted, and each notification of a benefit payment shall be a notification of an affirmative subsequent determination. The allowance of benefits by the deputy on any such determination, or the denial of benefits by the deputy on any such determination, shall be appealable in the same manner and under the same limitations as is provided in the case of initial determinations.

- (c) Appeals. Unless such appeal is withdrawn, an appeal tribunal, after affording the parties reasonable opportunity for fair hearing, shall affirm or modify the findings of fact and the determination. The parties shall be duly notified of such tribunal's decision, together with its reasons therefor, which shall be deemed to be the final decision of the board of review, unless ²further appeal is initiated pursuant to subsection (e) of this section within 10 days after the date of notification or mailing of the decision for any decision made on or before December 1, 2010, or ² within [10] 20 days after the date of notification or mailing of such decision ²[, further appeal is initiated pursuant to subsection (e) of this section] for any decision made after December 1, 2010².
 - (d) Appeal tribunals. To hear and decide disputed benefit claims, including appeals from determinations with respect to demands for refunds of benefits under [section 43:21-16(d) of this chapter (R.S.43:21-1 et seq.)] subsection d. of R.S.43:21-16, the director with the approval of the Commissioner of Labor and Workforce Development shall establish impartial appeal tribunals consisting of a salaried body of examiners under the supervision of a Chief Appeals Examiner, all of whom shall be appointed pursuant to the provisions of Title [11] 11A of the [Revised] New Jersey Statutes, Civil Service and other applicable statutes.
- (e) Board of review. The board of review may on its own motion affirm, modify, or set aside any decision of an appeal tribunal on the basis of the evidence previously submitted in such case, or direct the taking of additional evidence, or may permit any of the parties to such decision to initiate further appeals before it. The board of review shall permit such further appeal by any of the parties interested in a decision of an appeal tribunal which is not unanimous and from any determination which has been overruled or modified by any appeal tribunal. The board of review may remove to itself or transfer to another appeal tribunal the proceedings on any claim pending before an appeal tribunal. Any proceedings so

removed to the board of review shall be heard by a quorum thereof in accordance with the requirements of subsection (c) of this section. The board of review shall promptly notify the interested parties of its findings and decision.

- (f) Procedure. The manner in which disputed benefit claims, and appeals from determinations with respect to (1) claims for benefits and (2) demands for refunds of benefits under [section 43:21-16(d) of this chapter (R.S.43:21-1 et seq.)] subsection (d) of R.S.43:21-16 shall be presented, the reports thereon required from the claimant and from employers, and the conduct of hearings and appeals shall be in accordance with rules prescribed by the board of review for determining the rights of the parties, whether or not such rules conform to common law or statutory rules of evidence and other technical rules of procedure. A full and complete record shall be kept of all proceedings in connection with a disputed claim. All testimony at any hearing upon a disputed claim shall be recorded, but need not be transcribed unless the disputed claim is further appealed.
 - (g) Witness fees. Witnesses subpensed pursuant to this section shall be allowed fees at a rate fixed by the director. Such fees and all expenses of proceedings involving disputed claims shall be deemed a part of the expense of administering this chapter (R.S. 43:21-1 et seq.).
 - (h) Court review. Any decision of the board of review shall become final as to any party upon the mailing of a copy thereof to such party or to his attorney, or upon the mailing of a copy thereof to such party at his last-known address. The Division of Unemployment and Temporary Disability Insurance and any party to a proceeding before the board of review may secure judicial review of the final decision of the board of review. Any party not joining in the appeal shall be made a defendant; the board of review shall be deemed to be a party to any judicial action involving the review of, or appeal from, any of its decisions, and may be represented in any such judicial action by any qualified attorney, who may be a regular salaried employee of the board of review or has been designated by it for that purpose, or, at the board of review's request, by the Attorney General.
 - (i) Failure to give notice. The failure of any public officer or employee at any time heretofore or hereafter to give notice of determination or decision required in subsections (b), (c) and (e) of this section, as originally passed or amended, shall not relieve any employer's account of any charge by reason of any benefits paid, unless and until that employer can show to the satisfaction of the director of the division that the said benefits, in whole or in part, would not have been charged or chargeable to his account had such notice been given. Any determination hereunder by the director shall be subject to court review.
- 48 (cf: P.L.1984, c.24, s.4)

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2. R.S.43:21-16 is amended to read as follows:

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43:21-16. (a) Whoever makes a false statement or representation, knowing it to be false, or knowingly fails to disclose a material fact, to obtain or increase or attempts to obtain or increase any benefit or other payment under this chapter (R.S.43:21-1 et seq.), or under an employment security law of any other state or of the federal government, either for himself or for any other person, shall be liable to a fine of \$20.00 for each offense, or 25% of the amount fraudulently obtained, whichever is greater, to be recovered in an action at law in the name of the Division of Unemployment and Temporary Disability Insurance of the Department of Labor and Workforce Development of the State of New Jersey or as provided in subsection (e) of R.S.43:21-14, said fine when recovered to be paid to the unemployment compensation auxiliary fund for the use of said fund; and each such false statement or representation or failure to disclose a material fact shall constitute a separate offense. Any penalties imposed by this subsection shall be in addition to those otherwise prescribed in this chapter (R.S.43:21-1 et seq.).

- (b) (1) An employing unit or any officer or agent of an employing unit or any other person who makes a false statement or representation, knowing it to be false, or who knowingly fails to disclose a material fact, to prevent or reduce the payment of benefits to any individual entitled thereto or to avoid becoming or remaining subject hereto or to avoid or reduce any contribution or other payment required from an employing unit under this chapter (R.S.43:21-1 et seq.), or under an employment security law of any other state or of the federal government, or who willfully fails or refuses to furnish any reports required hereunder (except for such reports as may be required under subsection (b) of R.S.43:21-6) or to produce or permit the inspection or copying of records, as required hereunder, shall be liable to a fine of \$100.00, or 25% of the amount fraudulently withheld, whichever is greater, to be recovered in an action at law in the name of the Division of Unemployment and Temporary Disability Insurance of the Department of Labor and Workforce Development of the State of New Jersey or as provided in subsection (e) of R.S.43:21-14, said fine when recovered to be paid to the unemployment compensation auxiliary fund for the use of said fund; and each such false statement or representation or failure to disclose a material fact, and each day of such failure or refusal shall constitute a separate offense. Any penalties imposed by this paragraph shall be in addition to those otherwise prescribed in this chapter (R.S.43:21-1 et seq.).
- (2) Any employing unit or any officer or agent of an employing unit or any other person who fails to submit any report required under subsection (b) of R.S.43:21-6 shall be subject to a penalty of \$25.00 for the first report not submitted within 10 days after the mailing of a request for such report, and an additional \$25.00

penalty may be assessed for the next 10-day period, which may elapse after the end of the initial 10-day period and before the report is filed; provided that when such report or reports are not filed within the prescribed time but it is shown to the satisfaction of the director that the failure was due to a reasonable cause, no such penalty shall be imposed. Any penalties imposed by this paragraph shall be recovered as provided in subsection (e) of R.S.43:21-14, and when recovered shall be paid to the unemployment compensation auxiliary fund for the use of said fund.

- (3) Any employing unit, officer or agent of the employing unit, or any other person, determined by the controller to have knowingly violated, or attempted to violate, or advised another person to violate the transfer of employment experience provisions found at R.S.43:21-7 (c)(7), or who otherwise knowingly attempts to obtain a lower rate of contributions by failing to disclose material information, or by making a false statement, or by a misrepresentation of fact, shall be subject to a fine of \$5,000 or 25% of the contributions under-reported or attempted to be under-reported, whichever is greater, to be recovered as provided in subsection (e) of R.S. 43:21-14, and when recovered to be paid to the unemployment compensation auxiliary fund for the use of said fund. For the purposes of this subsection, "knowingly" means having actual knowledge of, or acting with deliberate ignorance or reckless disregard for the prohibition involved.
- (c) Any person who shall willfully violate any provision of this chapter (R.S.43:21-1 et seq.) or any rule or regulation thereunder, the violation of which is made unlawful or the observance of which is required under the terms of this chapter (R.S.43:21-1 et seq.), and for which a penalty is neither prescribed herein nor provided by any other applicable statute, shall be liable to a fine of \$50.00, to be recovered in an action at law in the name of the Division of Unemployment and Temporary Disability Insurance of the Department of Labor and Workforce Development of the State of New Jersey or as provided in subsection (e) of R.S.43:21-14, said fine when recovered to be paid to the unemployment compensation auxiliary fund for the use of said fund; and each day such violation continues shall be deemed to be a separate offense.
- (d) (1) When it is determined by a representative or representatives designated by the Director of the Division of Unemployment and Temporary Disability Insurance of the Department of Labor and Workforce Development of the State of New Jersey that any person, [whether (i)] ³whether (i) ³ by reason ³[fraudulent or knowing]³ nondisclosure misrepresentation by him or by another of a material fact [(whether or not such nondisclosure or misrepresentation was known or fraudulent), or (ii) for any other reason 3 (whether or not such nondisclosure or misrepresentation was known or fraudulent), or (ii)

for any other reason³, has received any sum as benefits under this 1 2 chapter (R.S.43:21-1 et seq.) while any conditions for the receipt of 3 benefits imposed by this chapter (R.S.43:21-1 et seq.) were not 4 fulfilled in his case, or while he was disqualified from receiving 5 benefits, or while otherwise not entitled to receive such sum as 6 benefits, such person, unless the director (with the concurrence of 7 the controller) directs otherwise by regulation, shall be liable to repay those benefits in full. ³[If the representative finds that the 8 9 person received an overpayment of benefits for any reason other 10 than fraudulent or knowing nondisclosure or misrepresentation or 11 because the person has been found, after a prior determination, to 12 have become ineligible for part or all of the benefits, the person 13 shall not be liable for any overpayment which occurred before the finding of the overpayment. 3 The employer's account shall not 14 be charged for the amount of an overpayment of benefits if the 15 overpayment was caused by an error of the division and not by any 16 error of the employer.² The sum shall be deducted from any future 17 benefits payable to the individual under this chapter (R.S.43:21-1 et 18 19 seq.) or shall be paid by the individual to the division for the 20 unemployment compensation fund, and such sum shall be collectible in the manner provided for by law, including, but not 21 22 limited to, the filing of a certificate of debt with the Clerk of the 23 Superior Court of New Jersey; provided, however, that, except in 24 the event of fraud, no person shall be liable for any such refunds or 25 deductions against future benefits unless so notified before four 26 years have elapsed from the time the benefits in question were paid. 27 Such person shall be promptly notified of the determination and the 28 reasons therefor. ²[Unless such person,] <u>The determination shall be</u> 29 final unless the person files an appeal of the determination within 30 seven calendar days after the delivery of the determination, or 31 within 10 calendar days after such notification was mailed to his 32 last-known address, for any determination made on or before 33 December 1, 2010, and any initial determination made pursuant to 34 paragraph (1) of subsection (b) of R.S.43:21-6 after December 1, 2010, or within 'seven 20' calendar days after the delivery of 35 such determination, or within [10] 20 calendar days after such 36 notification was mailed to his last-known address, ²[files an appeal 37 from such determination, such determination shall be final for any 38 determination other than an initial determination made after 39 40 <u>December 1, 2010</u>². 41

(2) Interstate and cross-offset of state and federal unemployment benefits. To the extent permissible under the laws and Constitution of the United States, the commissioner is authorized to enter into or cooperate in arrangements or reciprocal agreements with appropriate and duly authorized agencies of other states or the United States Secretary of Labor, or both, whereby:

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(A) Overpayments of unemployment benefits as determined under subsection (d) of R.S.43:21-16 shall be recovered by offset from unemployment benefits otherwise payable under the unemployment compensation law of another state, and overpayments of unemployment benefits as determined under the unemployment compensation law of another state shall be recovered by offset from unemployment benefits otherwise payable under R.S.43:21-1 et seq.; and

(B) Overpayments of unemployment benefits as determined under applicable federal law, with respect to benefits or allowances for unemployment provided under a federal program administered by this State under an agreement with the United States Secretary of Labor, shall be recovered by offset from unemployment benefits otherwise payable under R.S.43:21-1 et seq., or any federal program administered by this State, or under the unemployment compensation law of another state or any federal unemployment benefit or allowance program administered by another state under an agreement with the United States Secretary of Labor, if the other state has in effect a reciprocal agreement with the United States Secretary of Labor as authorized by subsection (g) of 42 U.S.C.s.503, and if the United States agrees, as provided in the reciprocal agreement with this State entered into under subsection (g) of 42 U.S.C.s.503, that overpayments of unemployment benefits determined under subsection (d) of R.S.43:21-16 and as determined under the overpayments unemployment compensation law of another state which has in effect a reciprocal agreement with the United States Secretary of Labor as authorized by subsection (g) of 42 U.S.C.s.503, shall be recovered by offset from benefits or allowances otherwise payable under a federal program administered by this State or another state under an agreement with the United States Secretary of Labor.

(e) (1) Any employing unit, or any officer or agent of an employing unit, which officer or agent is directly or indirectly responsible for collecting, truthfully accounting for, remitting when payable any contribution, or filing or causing to be filed any report or statement required by this chapter, or employer, or person failing to remit, when payable, any employer contributions, or worker contributions (if withheld or deducted), or the amount of such worker contributions (if not withheld or deducted), or filing or causing to be filed with the controller or the Division of Unemployment and Temporary Disability Insurance of the Department of Labor and Workforce Development of the State of New Jersey, any false or fraudulent report or statement, and any person who aids or abets an employing unit, employer, or any person in the preparation or filing of any false or fraudulent report or statement with intent to defraud the State of New Jersey or an employment security agency of any other state or of the federal government, or with intent to evade the payment of any

- 1 contributions, interest or penalties, or any part thereof, which shall
- 2 be due under the provisions of this chapter (R.S.43:21-1 et seq.),
- 3 shall be liable for each offense upon conviction before any Superior
- 4 Court or municipal court, to a fine not to exceed \$1,000.00 or by
- 5 imprisonment for a term not to exceed 90 days, or both, at the
- 6 discretion of the court. The fine upon conviction shall be payable to
- 7 the unemployment compensation auxiliary fund. Any penalties
- 8 imposed by this subsection shall be in addition to those otherwise
- 9 prescribed in this chapter (R.S.43:21-1 et seq.).

- (2) Any employing unit, officer or agent of the employing unit, or any other person, who knowingly violates, or attempts to violate, or advise another person to violate the transfer of employment experience provisions found at R.S.43:21-7 (c)(7) shall be, upon conviction before any Superior Court or municipal court, guilty of a crime of the fourth degree. For the purposes of this subsection, "knowingly" means having actual knowledge of, or acting with deliberate ignorance or reckless disregard for the prohibition involved.
- (f) Any employing unit or any officer or agent of an employing unit or any other person who aids and abets any person to obtain any sum of benefits under this chapter to which he is not entitled, or a larger amount as benefits than that to which he is justly entitled, shall be liable for each offense upon conviction before any Superior Court or municipal court, to a fine not to exceed \$1,000.00 or by imprisonment for a term not to exceed 90 days, or both, at the discretion of the court. The fine upon conviction shall be payable to the unemployment compensation auxiliary fund. Any penalties imposed by this subsection shall be in addition to those otherwise prescribed in this chapter (R.S.43:21-1 et seq.).
- (g) There shall be created in the Division of Unemployment and Temporary Disability Insurance of the Department of Labor and Workforce Development of the State of New Jersey an investigative staff for the purpose of investigating violations referred to in this section and enforcing the provisions thereof.
- (h) An employing unit or any officer or agent of an employing unit who makes a false statement or representation, knowing it to be false, or who knowingly fails to disclose a material fact, to reduce benefit charges to the employing unit pursuant to paragraph (1) of subsection (c) of R.S.43:21-7, shall be liable to a fine of \$1,000, to be recovered in an action at law in the name of the Division of Unemployment and Temporary Disability Insurance of the Department of Labor and Workforce Development of the State of New Jersey or as provided in subsection (e) of R.S.43:21-14. The fine when recovered shall be paid to the unemployment compensation auxiliary fund for the use of the fund. Each false statement or representation or failure to disclose a material fact, and each day of that failure or refusal shall constitute a separate offense.

Any penalties imposed by this subsection shall be in addition to those otherwise prescribed in R.S.43:21-1 et seq.

3 (cf: P.L.2005, c.239, s.4)

- 3. (New section) a. An authorized agent who represents parties for a fee shall not represent any party after ¹[June 30, 2011] December 1, 2010¹ in any procedure with the division regarding claims for unemployment benefits or any obligations of employers regarding charges or taxes for unemployment compensation, including any filing of information, or any appeal, hearing, or other proceeding regarding unemployment benefit claims, charges or taxes before any representative of the division, unless the authorized agent is registered with the division pursuant to this section.
- b. Each authorized agent shall register with the division using forms provided by the division. An applying authorized agent who is an individual shall provide the individual's name, permanent address and telephone number. An authorized agent which is an organization or business shall provide the name, local address and telephone numbers, and address and telephone number of the principal place of business, if different, and the names of principals or others authorized to act on behalf of the organization and to receive notice. Any changes in identifying information shall be promptly reported to the division. ²The division may elect to set by regulation a schedule of fees for the registration of agents required by this section, except that if the division elects to set a schedule of fees pursuant to this subsection, the amount collected in fees shall not exceed the amount determined by the director of the division to be necessary for the implementation of the provisions of sections 3 through 9 of this act.²
- c. Upon registration, an authorized agent shall be assigned a registration number that shall be used in all communications with, or appearances before, any representative of the division. An individual communicating or appearing on behalf of an organization or business providing representation for a fee to parties before any representative of the division shall indicate the registration number of the individual, unless that individual is an attorney, and the registration number of the organization or business, and the division shall not accept any representation of the party in a communication with, or proceeding of, the division by an individual, organization or business if the number or numbers are not provided. If an attorney is employed by, or otherwise provides service to, an organization or business which is an authorized agent, the registration number of the organization or business shall be provided.
- d. Each registrant shall file notice with the division within thirty days after the agent ceases activity as an authorized agent.

- 4. (New section) a. An authorized agent shall keep any party that is a client of the agent reasonably informed about the status of any matter before the division and verify with the client the accuracy of any information it provides to the division.
- b. An authorized agent shall promptly notify the client of any scheduled proceedings before any representative of the division to allow time for case preparation and the scheduling of witnesses. Clients shall be apprised of the consequences of not appearing and the importance of participation at all stages of the proceedings and of producing first-hand testimony.
- c. If a client determines that it does not wish to pursue an appeal, a request for withdrawal of the appeal shall be made in writing, or communicated orally and followed by a written request, in a timely fashion. If the client and the authorized agent determine that there is no basis for an appeal, that the appeal is frivolous, or that the client is not interested in pursuing the appeal, the appeal shall be withdrawn, as soon as possible, and prior to the scheduling of a hearing if possible.

- 5. (New section) a. If an authorized agent believes that a critical witness will not be available for a scheduled hearing and requests a postponement in order to produce the witness, the authorized agent shall, after consulting with the client, provide the division with the name, address, and title of the witness, the reason the witness is unable to attend, the general nature and importance of the witness's testimony, and an explanation of why there is no other witness able to provide the essential testimony that the critical witness would provide. Upon request, the authorized agent shall submit a written statement of its request and supporting documentation or sworn affidavit to the division.
- b. If a postponement request is denied, the authorized agent shall notify the client that the hearing will go forward as scheduled and advise the client to appear. In the event that a postponement request made pursuant to subsection a. of this section is denied, the client shall be advised to appear with or without the critical witness or another witness, and that it may renew the postponement request at the hearing by requesting a continuance of the hearing.
- c. In the event that the client or agent does not appear at a scheduled hearing without requesting a postponement, or that a postponement request is made but properly denied and the agent or the client does not appear, no further hearings will be scheduled at the request of the client or agent², unless the client or agent can demonstrate to the satisfaction of a representative of the division that the failure to appear was due to circumstances beyond the control of the client or agent².

6. (New section) a. An authorized agent shall provide competent representation to each party that is a client of the agent.

- The authorized agent shall explain the proceedings and prepare the case with the client and any witnesses before any division hearing is
- 3 called, shall be acquainted with the facts and legal issues involved,
- 4 and shall arrange for producing witnesses and documentary
- 5 evidence at the hearing.
 - b. An authorized agent shall make a reasonable effort to have testimony given by first-hand witnesses in the case.
 - c. An authorized agent seeking to inspect or review a case file may do so prior to the date of the hearing. If it is necessary for the authorized agent to review the file on the day of the hearing, the authorized agent shall make arrangements with the division in advance of the scheduled hearing time.
 - d. An authorized agent shall not delay the hearing or disturb the progress of other cases or the functioning of the division in an effort to view a case file or consult with its client or witnesses.

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- 7. (New section) An authorized agent shall be prepared to produce all necessary evidence and witnesses at the time the hearing is scheduled to commence and provide, prior to the date of the hearing, to all parties copies of any documentary evidence to be admitted into the record. An authorized agent shall not:
- a. Engage in, or counsel or assist any party that is a client to engage in, conduct which the authorized agent knows or should know to be criminal, in violation of the provisions of sections 3 through 9 of this act or other provisions of this chapter (R.S.43:21-1 et seq.), or is prejudicial to, or unnecessarily delays, the efficient administration of this chapter (R.S.43:21-1 et seq.) including any
- 27 administration of this chapter (R.S.43:21-1 et seq.), including any 28 failure to be, without good cause, available and properly prepared to
- 29 participate in appeals, hearings and other procedures at the 30 scheduled times:
- 30 scheduled times;31 b. Engage ir
 - b. Engage in, or counsel or assist any party that is a client to engage in, conduct involving dishonesty, fraud, deceit, misrepresentation, or the withholding of material facts.
 - c. Unlawfully obstruct another party's access to evidence or destroy or conceal evidence; assert personal knowledge of the facts unless testifying as a witness;
 - d. Refer at a hearing to a matter which the authorized agent does not reasonably believe is relevant or is not supported by evidence:
- 40 e. Seek to improperly influence any representative of the 41 division; or
 - f. Engage in any ex parte communication with any representative of the division concerning the merits of any pending appeal unless all other parties have waived their right to participate.

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47 48 8. (New section) a. If the commissioner determines that an authorized agent has exhibited a pattern of repeated violations of the provisions of sections 3 through 9 of this act or other provisions

of this chapter (R.S.43:21-1 et seq.), including any violations of the provisions of R.S.43:21-16 which apply to the agents of employing units, the commissioner shall, in addition to any other actions taken in the enforcement of this chapter, notify the authorized agent of this finding and that the commissioner will monitor the authorized agent to ascertain whether the violations continue after the notification.

- b. If, at the conclusion of a monitoring period of not more than 12 months after the first determination, the commissioner determines that the agent has continued the pattern of repeated violations of the provisions, the commissioner:
- (1) May, after affording the authorized agent notice and an opportunity for a hearing in accordance with the provisions of the "Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1 et seq.), suspend the registration of the authorized agent, for a period of time determined by the commissioner. In determining the length of a suspension, the commissioner shall distinguish between serious violations which potentially undermine the integrity of the benefit determination and appeals processes and lesser violations, and shall consider any of the following factors which are relevant: whether the violations represent a continuation of the violations identified in the previous determination, the gravity and duration of the violations, the amount of harm resulting from the violations, the experience of the authorized agent, the authorized agent's history of previous violations or complaints filed of a similar or different nature, the number of violations identified, and the existence of mitigating circumstances, whether the authorized agent made good faith efforts to comply with any applicable requirements, and any other factors the commissioner considers relevant.
- (2) Shall continue to monitor the conduct of the authorized agent for a period of not more than 12 months after the determination made pursuant to this subsection b.
- c. If, in the subsequent monitoring of the conduct of the authorized agent pursuant to subsection b. of this section, the commissioner determines that the authorized agent has continued the pattern of repeated violations, the commissioner, after affording the authorized agent notice and an opportunity for a hearing in accordance with the provisions of the "Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1 et seq.), shall revoke the registration of the authorized agent.

An authorized agent representing an employer shall be regarded as an agent of an employing unit for the purposes of R.S.43:21-16 and be subject to, in addition to the provisions of this section, all requirements and penalties imposed pursuant to that section for a agent of an employing unit.

Any individual, organization or business which, after notification of the registration requirements of sections 3 though 9 of this act, operates, or attempts to operate, as an authorized agent without the

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required registration, shall be liable to a fine of \$1,000 for each violation, to be recovered in an action at law in the name of the division, and shall not be permitted by the division to represent any party in connection with any communication with, or preceding of, the division.

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9. (New section) For the purposes of sections 3 through 9 of this act:

"Authorized agent" means an individual, organization or business that, for a fee, provides representation to parties in communications with, or hearings or other proceedings before, representatives of the division in connection with claims for unemployment benefits, charges or tax assessments. In the case of an individual authorized agent representing an organization or business that provides representation to parties for a fee, both the individual and the organization or business shall register with the division and both will be held responsible as the authorized agents. An attorney is not an authorized agent for purposes of this section and is not required to register. If an attorney is employed by, or otherwise provides service to, an organization or business which is an authorized agent, the organization or business shall register with the division and will be considered the authorized agent for purposes of this section. An authorized agent representing an employer shall be regarded as an agent of an employing unit for the purposes of R.S.43:21-16 and be subject to all requirements and penalties imposed by that section for an agent of an employing unit.

"Party" means any of the following parties to an appeal, hearing or other procedure of the division: the division; a claimant for unemployment compensation; or any employer against whom charges may be made or tax liability may be assessed due to the claim for unemployment compensation.

"Representative of the division" means any individual or entity, including any deputy, appeal tribunal, the board of review or any other individual or entity which represents the Division of Unemployment and Temporary Disability Insurance of the Department of Labor and Workforce Development in connection with claims, benefits, charges or taxes for unemployment compensation.

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10. This act shall take effect immediately.

SENATE, No. 1968

STATE OF NEW JERSEY

214th LEGISLATURE

INTRODUCED MAY 20, 2010

Sponsored by: Senator BARBARA BUONO District 18 (Middlesex) Senator FRED H. MADDEN, JR. District 4 (Camden and Gloucester)

SYNOPSIS

Revises certain unemployment benefit claim procedures and requires registration of authorized agents of parties to the procedures.

CURRENT VERSION OF TEXT

As introduced.



AN ACT concerning unemployment compensation and amending and supplementing chapter 21 of Title 43 of the Revised Statutes.

BE IT ENACTED by the Senate and General Assembly of the State of New Jersey:

1. R.S.43:21-6 is amended to read as follows:

43:21-6 (a) Filing. Claims for benefits shall be made in accordance with such regulations as the Director of the Division of Unemployment and Temporary Disability Insurance of the Department of Labor and Workforce Development of the State of New Jersey may approve. Each employer shall post and maintain on his premises printed notices of his subject status, of such design, in such numbers and at such places as the director of the division may determine to be necessary to give notice thereof to persons in the employer's service. Each employer shall give to each individual at the time he becomes unemployed a printed copy of benefit instructions. Both the aforesaid notices and instructions shall be supplied by the division to employers without cost to them.

(b)(1) Procedure for making initial determinations with respect to benefit years commencing on or after January 1, 1953.

A representative or representatives designated by the director of the division and hereafter referred to as a "deputy" shall promptly examine the claim, and shall notify the most recent employing unit and, successively as necessary, each employer in inverse chronological order during the base year. Such notification shall require said employing unit and employer to furnish such information to the deputy as may be necessary to determine the claimant's eligibility and his benefit rights with respect to the employer in question.

In his discretion, the director may appoint special deputies to make initial or subsequent determinations under [subsections 4(f) and 5(d) of this chapter] subsection (f) of R.S.43:21-4 and subsection (d) of R.S.43-21-5.

If any employer or employing unit fails to respond to the request for information within 10 days after the mailing, or communicating by electronic means, of such request, the deputy shall rely entirely on information from other sources, including an affidavit to the best of the knowledge and belief of the claimant with respect to his wages and time worked. Except in the event of fraud, if it is determined that any information in such affidavit is erroneous, no penalty, or refund liability for resulting benefit overpayments prior to the receipt of the employer's reply, shall be imposed on the claimant.

EXPLANATION – Matter enclosed in bold-faced brackets [thus] in the above bill is not enacted and is intended to be omitted in the law.

The deputy shall promptly make an initial determination based upon the available information. The initial determination shall show the weekly benefit amount payable, the maximum duration of benefits with respect to the employer to whom the determination relates, and the ratio of benefits chargeable to the employer's account for benefit years commencing on or after July 1, 1986, and also shall show whether the claimant is ineligible or disqualified for benefits under the initial determination. The claimant and the employer whose account may be charged for benefits payable pursuant to said determination shall be promptly notified thereof.

Whenever an initial determination is based upon information other than that supplied by an employer because such employer failed to respond to the deputy's request for information, such initial determination and any subsequent determination thereunder shall be incontestable by the noncomplying employer, as to any charges to his employer's account because of benefits paid prior to the close of the calendar week following the receipt of his reply. Such initial determination shall be altered if necessary upon receipt of information from the employer, and any benefits paid or payable with respect to weeks occurring subsequent to the close of the calendar week following the receipt of the employer's reply shall be paid in accordance with such altered initial determination.

The deputy shall issue a separate initial benefit determination with respect to each of the claimant's base year employers, starting with the most recent employer and continuing as necessary in the inverse chronological order of the claimant's last date of employment with each such employer. If an appeal is taken from an initial determination, as hereinafter provided, by any employer other than the first chargeable base year employer or for benefit years commencing on or after July 1, 1986, that employer from whom the individual was most recently separated, then such appeal shall be limited in scope to include only one or more of the following matters:

- (A) The correctness of the benefit payments authorized to be made under the determination;
- (B) Fraud in connection with the claim pursuant to which the initial determination is issued; or
- (C) The refusal of suitable work offered by the chargeable employer filing the appeal;
- (D) Gross misconduct as provided in subsection (b) of R.S. 43:21-5.

The amount of benefits payable under an initial determination may be reduced or canceled if necessary to avoid payment of benefits for a number of weeks in excess of the maximum specified in subsection (d) of [section] R.S. 43:21-3 [of this Title].

Unless the claimant or any interested party, within [seven] <u>20</u> calendar days after delivery of notification of an initial determination or [within 10 calendar days] after such notification

1 was mailed to his or their last-known address and addresses, files an 2 appeal from such decision, such decision shall be final and benefits 3 shall be paid or denied in accordance therewith, except for such 4 determinations as may be altered in benefit amounts or duration as 5 provided in this paragraph. Benefits payable for periods pending an 6 appeal and not in dispute shall be paid as such benefits accrue; 7 provided that insofar as any such appeal is or may be an appeal 8 from a determination to the effect that the claimant is disqualified 9 under the provisions of R.S. 43:21-5 or any amendments thereof or 10 supplements thereto, benefits pending determination of the appeal 11 shall be withheld only for the period of disqualification as provided 12 for in said section, and notwithstanding such appeal, the benefits 13 otherwise provided by this act shall be paid for the period subsequent to such period of disqualification; and provided, also, 14 15 that if there are two determinations of entitlement, benefits for the 16 period covered by such determinations shall be paid regardless of 17 any appeal which may thereafter be taken, but no employer's 18 account shall be charged with benefits so paid, if the decision is 19 finally reversed. 20

(2) Procedure for making initial determinations in certain cases of concurrent employment, with respect to benefit years commencing on or after January 1, 1953 and prior to benefit years commencing on or after July 1, 1986.

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Notwithstanding any other provisions of this Title, if an individual shows to the satisfaction of the deputy that there were at least 13 weeks in his base period in each of which he earned wages from two or more employers totaling \$30.00 or more but in each of which there was no single employer from whom he earned as much as \$100.00, then such individual's claim shall be determined in accordance with the special provisions of this paragraph. In such case, the deputy shall determine the individual's eligibility for benefits, his average weekly wage, weekly benefit rate and maximum total benefits as if all his base year employers were a single employer. Such determination shall apportion the liability for benefit charges thereunder to the individual's several base year employers so that each employer's maximum liability for charges thereunder bears approximately the same relation to the maximum total benefits allowed as the wages earned by the individual from each employer during the base year bears to his total wages earned from all employers during the base year. Such initial determination shall also specify the individual's last date of employment within the base year with respect to each base year employer, and such employers shall be charged for benefits paid under said initial determination in the inverse chronological order of such last date of employment.

(3) Procedure for making subsequent determinations with respect to benefit years commencing on or after January 1, 1953. The deputy shall make determinations with respect to claims for benefits

- 1 thereafter in the course of the benefit year, in accordance with any
- 2 initial determination allowing benefits, and under which benefits
- 3 have not been exhausted, and each notification of a benefit payment
- 4 shall be a notification of an affirmative subsequent determination.
- 5 The allowance of benefits by the deputy on any such determination,
- 6 or the denial of benefits by the deputy on any such determination,
- 7 shall be appealable in the same manner and under the same
- 8 limitations as is provided in the case of initial determinations.

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- (c) Appeals. Unless such appeal is withdrawn, an appeal tribunal, after affording the parties reasonable opportunity for fair hearing, shall affirm or modify the findings of fact and the determination. The parties shall be duly notified of such tribunal's decision, together with its reasons therefor, which shall be deemed to be the final decision of the board of review, unless within [10] 20 days after the date of notification or mailing of such decision, further appeal is initiated pursuant to subsection (e) of this section.
- (d) Appeal tribunals. To hear and decide disputed benefit claims, including appeals from determinations with respect to demands for refunds of benefits under [section 43:21-16(d) of this chapter (R.S. 43:21-1 et seq.)] subsection d. of R.S. 43:21-16, the director with the approval of the Commissioner of Labor shall establish impartial appeal tribunals consisting of a salaried body of examiners under the supervision of a Chief Appeals Examiner, all of whom shall be appointed pursuant to the provisions of Title 11 of the Revised Statutes, Civil Service and other applicable statutes.
- (e) Board of review. The board of review may on its own motion affirm, modify, or set aside any decision of an appeal tribunal on the basis of the evidence previously submitted in such case, or direct the taking of additional evidence, or may permit any of the parties to such decision to initiate further appeals before it. The board of review shall permit such further appeal by any of the parties interested in a decision of an appeal tribunal which is not unanimous and from any determination which has been overruled or modified by any appeal tribunal. The board of review may remove to itself or transfer to another appeal tribunal the proceedings on any claim pending before an appeal tribunal. Any proceedings so removed to the board of review shall be heard by a quorum thereof in accordance with the requirements of subsection (c) of this section. The board of review shall promptly notify the interested parties of its findings and decision.
- (f) Procedure. The manner in which disputed benefit claims, and appeals from determinations with respect to (1) claims for benefits and (2) demands for refunds of benefits under [section 43:21-16(d) of this chapter (R.S. 43:21-1 et seq.)] subsection (d) of R.S.43:21-16 shall be presented, the reports thereon required from the claimant and from employers, and the conduct of hearings and appeals shall be in accordance with rules prescribed by the board of

review for determining the rights of the parties, whether or not such rules conform to common law or statutory rules of evidence and other technical rules of procedure. A full and complete record shall be kept of all proceedings in connection with a disputed claim. All testimony at any hearing upon a disputed claim shall be recorded, but need not be transcribed unless the disputed claim is further appealed.

- (g) Witness fees. Witnesses subpensed pursuant to this section shall be allowed fees at a rate fixed by the director. Such fees and all expenses of proceedings involving disputed claims shall be deemed a part of the expense of administering this chapter (R.S. 43:21-1 et seq.).
- (h) Court review. Any decision of the board of review shall become final as to any party upon the mailing of a copy thereof to such party or to his attorney, or upon the mailing of a copy thereof to such party at his last-known address. The Division of Unemployment and Temporary Disability Insurance and any party to a proceeding before the board of review may secure judicial review of the final decision of the board of review. Any party not joining in the appeal shall be made a defendant; the board of review shall be deemed to be a party to any judicial action involving the review of, or appeal from, any of its decisions, and may be represented in any such judicial action by any qualified attorney, who may be a regular salaried employee of the board of review or has been designated by it for that purpose, or, at the board of review's request, by the Attorney General.
- (i) Failure to give notice. The failure of any public officer or employee at any time heretofore or hereafter to give notice of determination or decision required in subsections (b), (c) and (e) of this section, as originally passed or amended, shall not relieve any employer's account of any charge by reason of any benefits paid, unless and until that employer can show to the satisfaction of the director of the division that the said benefits, in whole or in part, would not have been charged or chargeable to his account had such notice been given. Any determination hereunder by the director shall be subject to court review.

(cf: P.L.1984, c.24, s.4)

2. R.S.43:21-16 is amended to read as follows:

43:21-16. (a) Whoever makes a false statement or representation, knowing it to be false, or knowingly fails to disclose a material fact, to obtain or increase or attempts to obtain or increase any benefit or other payment under this chapter (R.S.43:21-1 et seq.), or under an employment security law of any other state or of the federal government, either for himself or for any other person, shall be liable to a fine of \$20.00 for each offense, or 25% of the amount fraudulently obtained, whichever is greater, to be recovered in an action at law in the name of the Division of

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1 Unemployment and Temporary Disability Insurance of the 2 Department of Labor and Workforce Development of the State of 3 New Jersey or as provided in subsection (e) of R.S.43:21-14, said 4 fine when recovered to be paid to the unemployment compensation 5 auxiliary fund for the use of said fund; and each such false 6 statement or representation or failure to disclose a material fact 7 shall constitute a separate offense. Any penalties imposed by this 8 subsection shall be in addition to those otherwise prescribed in this 9 chapter (R.S.43:21-1 et seq.).

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(b) (1) An employing unit or any officer or agent of an employing unit or any other person who makes a false statement or representation, knowing it to be false, or who knowingly fails to disclose a material fact, to prevent or reduce the payment of benefits to any individual entitled thereto or to avoid becoming or remaining subject hereto or to avoid or reduce any contribution or other payment required from an employing unit under this chapter (R.S.43:21-1 et seq.), or under an employment security law of any other state or of the federal government, or who willfully fails or refuses to furnish any reports required hereunder (except for such reports as may be required under subsection (b) of R.S.43:21-6) or to produce or permit the inspection or copying of records, as required hereunder, shall be liable to a fine of \$100.00, or 25% of the amount fraudulently withheld, whichever is greater, to be recovered in an action at law in the name of the Division of Unemployment and Temporary Disability Insurance of the Department of Labor and Workforce Development of the State of New Jersey or as provided in subsection (e) of R.S.43:21-14, said fine when recovered to be paid to the unemployment compensation auxiliary fund for the use of said fund; and each such false statement or representation or failure to disclose a material fact, and each day of such failure or refusal shall constitute a separate offense. Any penalties imposed by this paragraph shall be in addition to those otherwise prescribed in this chapter (R.S.43:21-1 et seq.).

(2) Any employing unit or any officer or agent of an employing unit or any other person who fails to submit any report required under subsection (b) of R.S.43:21-6 shall be subject to a penalty of \$25.00 for the first report not submitted within 10 days after the mailing of a request for such report, and an additional \$25.00 penalty may be assessed for the next 10-day period, which may elapse after the end of the initial 10-day period and before the report is filed; provided that when such report or reports are not filed within the prescribed time but it is shown to the satisfaction of the director that the failure was due to a reasonable cause, no such penalty shall be imposed. Any penalties imposed by this paragraph shall be recovered as provided in subsection (e) of R.S.43:21-14, and when recovered shall be paid to the unemployment compensation auxiliary fund for the use of said fund.

- (3) Any employing unit, officer or agent of the employing unit, or any other person, determined by the controller to have knowingly violated, or attempted to violate, or advised another person to violate the transfer of employment experience provisions found at R.S. 43:21-7 (c)(7), or who otherwise knowingly attempts to obtain a lower rate of contributions by failing to disclose material information, or by making a false statement, or by a misrepresentation of fact, shall be subject to a fine of \$5,000 or 25% of the contributions under-reported or attempted to be under-reported, whichever is greater, to be recovered as provided in subsection (e) of R.S. 43:21-14, and when recovered to be paid to the unemployment compensation auxiliary fund for the use of said fund. For the purposes of this subsection, "knowingly" means having actual knowledge of, or acting with deliberate ignorance or reckless disregard for the prohibition involved.
 - (c) Any person who shall willfully violate any provision of this chapter (R.S.43:21-1 et seq.) or any rule or regulation thereunder, the violation of which is made unlawful or the observance of which is required under the terms of this chapter (R.S.43:21-1 et seq.), and for which a penalty is neither prescribed herein nor provided by any other applicable statute, shall be liable to a fine of \$50.00, to be recovered in an action at law in the name of the Division of Unemployment and Temporary Disability Insurance of the Department of Labor and Workforce Development of the State of New Jersey or as provided in subsection (e) of R.S.43:21-14, said fine when recovered to be paid to the unemployment compensation auxiliary fund for the use of said fund; and each day such violation continues shall be deemed to be a separate offense.
- (d)(1) When it is determined by a representative or representatives designated by the Director of the Division of Unemployment and Temporary Disability Insurance of the Department of Labor and Workforce Development of the State of New Jersey that any person, [whether (i)] by reason of the fraudulent or knowing nondisclosure or misrepresentation by him or by another of a material fact [(whether or not such nondisclosure or misrepresentation was known or fraudulent), or (ii) for any other reason], has received any sum as benefits under this chapter (R.S.43:21-1 et seq.) while any conditions for the receipt of benefits imposed by this chapter (R.S.43:21-1 et seq.) were not fulfilled in his case, or while he was disqualified from receiving benefits, or while otherwise not entitled to receive such sum as benefits, such person, unless the director (with the concurrence of the controller) directs otherwise by regulation, shall be liable to repay those benefits in full. If the representative finds that the person received an overpayment of benefits for any reason other than fraudulent or knowing nondisclosure or misrepresentation or because the person has been found, after a prior determination, to have become ineligible for part or all of the benefits, the person shall not be

1 liable for any overpayment which occurred before the finding of the 2 overpayment. The sum shall be deducted from any future benefits 3 payable to the individual under this chapter (R.S.43:21-1 et seq.) or 4 shall be paid by the individual to the division for the unemployment 5 compensation fund, and such sum shall be collectible in the manner 6 provided for by law, including, but not limited to, the filing of a 7 certificate of debt with the Clerk of the Superior Court of New 8 Jersey; provided, however, that, except in the event of fraud, no 9 person shall be liable for any such refunds or deductions against 10 future benefits unless so notified before four years have elapsed 11 from the time the benefits in question were paid. Such person shall 12 be promptly notified of the determination and the reasons therefor. 13 Unless such person, within seven calendar days after the delivery of 14 such determination, or within [10] 20 calendar days after such 15 notification was mailed to his last-known address, files an appeal 16 from such determination, such determination shall be final.

(2) Interstate and cross-offset of state and federal unemployment benefits. To the extent permissible under the laws and Constitution of the United States, the commissioner is authorized to enter into or cooperate in arrangements or reciprocal agreements with appropriate and duly authorized agencies of other states or the United States Secretary of Labor, or both, whereby:

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- (A) Overpayments of unemployment benefits as determined under subsection (d) of R.S.43:21-16 shall be recovered by offset from unemployment benefits otherwise payable under the unemployment compensation law of another state, and overpayments of unemployment benefits as determined under the unemployment compensation law of another state shall be recovered by offset from unemployment benefits otherwise payable under R.S.43:21-1 et seq.; and
- 31 (B) Overpayments of unemployment benefits as determined 32 under applicable federal law, with respect to benefits or allowances 33 for unemployment provided under a federal program administered 34 by this State under an agreement with the United States Secretary of 35 Labor, shall be recovered by offset from unemployment benefits 36 otherwise payable under R.S.43:21-1 et seq., or any federal program 37 administered by this State, or under the unemployment 38 compensation law of another state or any federal unemployment 39 benefit or allowance program administered by another state under 40 an agreement with the United States Secretary of Labor, if the other 41 state has in effect a reciprocal agreement with the United States 42 Secretary of Labor as authorized by subsection (g) of 42 43 U.S.C.s.503, and if the United States agrees, as provided in the 44 reciprocal agreement with this State entered into under subsection 45 (g) of 42 U.S.C.s.503, that overpayments of unemployment benefits 46 determined under subsection (d) of R.S.43:21-16 and 47 overpayments as determined under the unemployment 48 compensation law of another state which has in effect a reciprocal

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agreement with the United States Secretary of Labor as authorized by subsection (g) of 42 U.S.C.s.503, shall be recovered by offset from benefits or allowances otherwise payable under a federal program administered by this State or another state under an agreement with the United States Secretary of Labor.

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- 6 (e) (1) Any employing unit, or any officer or agent of an 7 employing unit, which officer or agent is directly or indirectly 8 responsible for collecting, truthfully accounting for, remitting when 9 payable any contribution, or filing or causing to be filed any report 10 or statement required by this chapter, or employer, or person failing 11 to remit, when payable, any employer contributions, or worker 12 contributions (if withheld or deducted), or the amount of such worker contributions (if not withheld or deducted), or filing or 13 14 causing to be filed with the controller or the Division of 15 Unemployment and Temporary Disability Insurance of the 16 Department of Labor and Workforce Development of the State of 17 New Jersey, any false or fraudulent report or statement, and any 18 person who aids or abets an employing unit, employer, or any 19 person in the preparation or filing of any false or fraudulent report 20 or statement with intent to defraud the State of New Jersey or an 21 employment security agency of any other state or of the federal 22 government, or with intent to evade the payment of any 23 contributions, interest or penalties, or any part thereof, which shall 24 be due under the provisions of this chapter (R.S.43:21-1 et seq.), 25 shall be liable for each offense upon conviction before any Superior 26 Court or municipal court, to a fine not to exceed \$1,000.00 or by 27 imprisonment for a term not to exceed 90 days, or both, at the 28 discretion of the court. The fine upon conviction shall be payable to 29 the unemployment compensation auxiliary fund. Any penalties 30 imposed by this subsection shall be in addition to those otherwise 31 prescribed in this chapter (R.S.43:21-1 et seq.).
 - (2) Any employing unit, officer or agent of the employing unit, or any other person, who knowingly violates, or attempts to violate, or advise another person to violate the transfer of employment experience provisions found at R.S.43:21-7 (c)(7) shall be, upon conviction before any Superior Court or municipal court, guilty of a crime of the fourth degree. For the purposes of this subsection, "knowingly" means having actual knowledge of, or acting with deliberate ignorance or reckless disregard for the prohibition involved.
 - (f) Any employing unit or any officer or agent of an employing unit or any other person who aids and abets any person to obtain any sum of benefits under this chapter to which he is not entitled, or a larger amount as benefits than that to which he is justly entitled, shall be liable for each offense upon conviction before any Superior Court or municipal court, to a fine not to exceed \$1,000.00 or by imprisonment for a term not to exceed 90 days, or both, at the discretion of the court. The fine upon conviction shall be payable to

the unemployment compensation auxiliary fund. Any penalties imposed by this subsection shall be in addition to those otherwise prescribed in this chapter (R.S.43:21-1 et seq.).

- (g) There shall be created in the Division of Unemployment and Temporary Disability Insurance of the Department of Labor and Workforce Development of the State of New Jersey an investigative staff for the purpose of investigating violations referred to in this section and enforcing the provisions thereof.
- (h) An employing unit or any officer or agent of an employing unit who makes a false statement or representation, knowing it to be false, or who knowingly fails to disclose a material fact, to reduce benefit charges to the employing unit pursuant to paragraph (1) of subsection (c) of R.S.43:21-7, shall be liable to a fine of \$1,000, to be recovered in an action at law in the name of the Division of Unemployment and Temporary Disability Insurance of the Department of Labor and Workforce Development of the State of New Jersey or as provided in subsection (e) of R.S.43:21-14. The fine when recovered shall be paid to the unemployment compensation auxiliary fund for the use of the fund. Each false statement or representation or failure to disclose a material fact, and each day of that failure or refusal shall constitute a separate offense. Any penalties imposed by this subsection shall be in addition to those otherwise prescribed in R.S.43:21-1 et seq.

(cf: P.L.2005, c.239, s.4)

- 3. (New section) a. An authorized agent who represents parties for a fee shall not represent any party after June 30, 2011 in any procedure with the division regarding claims for unemployment benefits or any obligations of employers regarding charges or taxes for unemployment compensation, including any filing of information, or any appeal, hearing, or other proceeding regarding unemployment benefit claims, charges or taxes before any representative of the division, unless the authorized agent is registered with the division pursuant to this section.
- b. Each authorized agent shall register with the division using forms provided by the division. An applying authorized agent who is an individual shall provide the individual's name, permanent address and telephone number. An authorized agent which is an organization or business shall provide the name, local address and telephone numbers, and address and telephone number of the principal place of business, if different, and the names of principals or others authorized to act on behalf of the organization and to receive notice. Any changes in identifying information shall be promptly reported to the division.
- c. Upon registration, an authorized agent shall be assigned a registration number that shall be used in all communications with, or appearances before, any representative of the division. An individual communicating or appearing on behalf of an organization

- or business providing representation for a fee to parties before any representative of the division shall indicate the registration number of the individual, unless that individual is an attorney, and the registration number of the organization or business, and the division shall not accept any representation of the party in a communication with, or proceeding of, the division by an individual, organization or business if the number or numbers are not provided. If an attorney is employed by, or otherwise provides service to, an organization or business which is an authorized agent, the registration number of the organization or business shall be provided.
 - d. Each registrant shall file notice with the division within thirty days after the agent ceases activity as an authorized agent.

- 4. (New section) a. An authorized agent shall keep any party that is a client of the agent reasonably informed about the status of any matter before the division and verify with the client the accuracy of any information it provides to the division.
- b. An authorized agent shall promptly notify the client of any scheduled proceedings before any representative of the division to allow time for case preparation and the scheduling of witnesses. Clients shall be apprised of the consequences of not appearing and the importance of participation at all stages of the proceedings and of producing first-hand testimony.
- c. If a client determines that it does not wish to pursue an appeal, a request for withdrawal of the appeal shall be made in writing, or communicated orally and followed by a written request, in a timely fashion. If the client and the authorized agent determine that there is no basis for an appeal, that the appeal is frivolous, or that the client is not interested in pursuing the appeal, the appeal shall be withdrawn, as soon as possible, and prior to the scheduling of a hearing if possible.

- 5. (New section) a. If an authorized agent believes that a critical witness will not be available for a scheduled hearing and requests a postponement in order to produce the witness, the authorized agent shall, after consulting with the client, provide the division with the name, address, and title of the witness, the reason the witness is unable to attend, the general nature and importance of the witness's testimony, and an explanation of why there is no other witness able to provide the essential testimony that the critical witness would provide. Upon request, the authorized agent shall submit a written statement of its request and supporting documentation or sworn affidavit to the division.
- b. If a postponement request is denied, the authorized agent shall notify the client that the hearing will go forward as scheduled and advise the client to appear. In the event that a postponement request made pursuant to subsection a. of this section is denied, the

client shall be advised to appear with or without the critical witness or another witness, and that it may renew the postponement request at the hearing by requesting a continuance of the hearing.

c. In the event that the client or agent does not appear at a scheduled hearing without requesting a postponement, or that a postponement request is made but properly denied and the agent or the client does not appear, no further hearings will be scheduled at the request of the client or agent.

- 6. (New section) a. An authorized agent shall provide competent representation to each party that is a client of the agent. The authorized agent shall explain the proceedings and prepare the case with the client and any witnesses before any division hearing is called, shall be acquainted with the facts and legal issues involved, and shall arrange for producing witnesses and documentary evidence at the hearing.
- b. An authorized agent shall make a reasonable effort to have testimony given by first-hand witnesses in the case.
- c. An authorized agent seeking to inspect or review a case file may do so prior to the date of the hearing. If it is necessary for the authorized agent to review the file on the day of the hearing, the authorized agent shall make arrangements with the division in advance of the scheduled hearing time.
- d. An authorized agent shall not delay the hearing or disturb the progress of other cases or the functioning of the division in an effort to view a case file or consult with its client or witnesses.

- 7. (New section) An authorized agent shall be prepared to produce all necessary evidence and witnesses at the time the hearing is scheduled to commence and provide, prior to the date of the hearing, to all parties copies of any documentary evidence to be admitted into the record. An authorized agent shall not:
- a. Engage in, or counsel or assist any party that is a client to engage in, conduct which the authorized agent knows or should know to be criminal, in violation of the provisions of sections 3 through 9 of this act or other provisions of this chapter (R.S.43:21-1 et seq.), or is prejudicial to, or unnecessarily delays, the efficient administration of this chapter (R.S.43:21-1 et seq.), including any failure to be, without good cause, available and properly prepared to participate in appeals, hearings and other procedures at the scheduled times;
- b. Engage in, or counsel or assist any party that is a client to engage in, conduct involving dishonesty, fraud, deceit, misrepresentation, or the withholding of material facts.
- c. Unlawfully obstruct another party's access to evidence or destroy or conceal evidence; assert personal knowledge of the facts unless testifying as a witness;

- d. Refer at a hearing to a matter which the authorized agent does not reasonably believe is relevant or is not supported by evidence;
 - e. Seek to improperly influence any representative of the division; or
 - f. Engage in any ex parte communication with any representative of the division concerning the merits of any pending appeal unless all other parties have waived their right to participate.

- 8. (New section) a. If the commissioner determines that an authorized agent has exhibited a pattern of repeated violations of the provisions of sections 3 through 9 of this act or other provisions of this chapter (R.S.43:21-1 et seq.), including any violations of the provisions of R.S.43:21-16 which apply to the agents of employing units, the commissioner shall, in addition to any other actions taken in the enforcement of this chapter, notify the authorized agent of this finding and that the commissioner will monitor the authorized agent to ascertain whether the violations continue after the notification.
- b. If, at the conclusion of a monitoring period of not more than 12 months after the first determination, the commissioner determines that the agent has continued the pattern of repeated violations of the provisions, the commissioner:
- (1) May, after affording the authorized agent notice and an opportunity for a hearing in accordance with the provisions of the "Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1 et seq.), suspend the registration of the authorized agent, for a period of time determined by the commissioner. In determining the length of a suspension, the commissioner shall distinguish between serious violations which potentially undermine the integrity of the benefit determination and appeals processes and lesser violations, and shall consider any of the following factors which are relevant: whether the violations represent a continuation of the violations identified in the previous determination, the gravity and duration of the violations, the amount of harm resulting from the violations, the experience of the authorized agent, the authorized agent's history of previous violations or complaints filed of a similar or different nature, the number of violations identified, and the existence of mitigating circumstances, whether the authorized agent made good faith efforts to comply with any applicable requirements, and any other factors the commissioner considers relevant.
- (2) Shall continue to monitor the conduct of the authorized agent for a period of not more than 12 months after the determination made pursuant to this subsection b.
- c. If, in the subsequent monitoring of the conduct of the authorized agent pursuant to subsection b. of this section, the commissioner determines that the authorized agent has continued the pattern of repeated violations, the commissioner, after affording

the authorized agent notice and an opportunity for a hearing in accordance with the provisions of the "Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1 et seq.), shall revoke the registration of the authorized agent.

An authorized agent representing an employer shall be regarded as an agent of an employing unit for the purposes of R.S.43:21-16 and be subject to, in addition to the provisions of this section, all requirements and penalties imposed pursuant to that section for a agent of an employing unit.

Any individual, organization or business which, after notification of the registration requirements of sections 3 though 9 of this act, operates, or attempts to operate, as an authorized agent without the required registration, shall be liable to a fine of \$1,000 for each violation, to be recovered in an action at law in the name of the division, and shall not be permitted by the division to represent any party in connection with any communication with, or preceding of, the division.

9. (New section) For the purposes of sections 3 through 9 of this act:

"Authorized agent" means an individual, organization or business that, for a fee, provides representation to parties in communications with, or hearings or other proceedings before, representatives of the division in connection with claims for unemployment benefits, charges or tax assessments. In the case of an individual authorized agent representing an organization or business that provides representation to parties for a fee, both the individual and the organization or business shall register with the division and both will be held responsible as the authorized agents. An attorney is not an authorized agent for purposes of this section and is not required to register. If an attorney is employed by, or otherwise provides service to, an organization or business which is an authorized agent, the organization or business shall register with the division and will be considered the authorized agent for purposes of this section. An authorized agent representing an employer shall be regarded as an agent of an employing unit for the purposes of R.S.43:21-16 and be subject to all requirements and penalties imposed by that section for an agent of an employing unit.

"Party" means any of the following parties to an appeal, hearing or other procedure of the division: the division; a claimant for unemployment compensation; or any employer against whom charges may be made or tax liability may be assessed due to the claim for unemployment compensation.

"Representative of the division" means any individual or entity, including any deputy, appeal tribunal, the board of review or any other individual or entity which represents the Division of Unemployment and Temporary Disability Insurance of the Department of Labor and Workforce Development in connection

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with claims, benefits, charges or taxes for unemployment compensation.

10. This act shall take effect immediately.

STATEMENT

This bill is designed to address certain abuses occurring in the unemployment insurance (UI) system which often result in the improper delaying or denial of UI benefits to laid off workers. By providing incentives for the expeditious handling of UI claims the bill will increase the efficiency of the UI system, to the benefit of laid off workers and employers alike.

The bill provides for:

- 1. Waivers from repayment of claim overpayments for faultless claimants, including cases in which employers or their authorized agents fail to submit information required under the UI law and then appeal only after a benefit determination is made, some times delaying action for a full year or more after benefit payments commence. The waiver provided by the bill from the repayment of overpayments made to a faultless claimant would only apply to the overpayments which occur before it has been determined that there is an overpayment. The benefit level would, as under current law, be reduced for all benefits paid after the determination of overpayment.
- 2. An increase, to 20 days, of the amount of time for both employers and claimants to appeal determinations.
- 3. Registration and regulation of authorized agents, including agents representing employers, in UI claims.

The bill provides that failure of an authorized agent to correct repeated violations of the requirements of the bill and the current UI law after notification of the violations may lead to suspension and, if continued, will lead to revocation of the registration.

SENATE LABOR COMMITTEE

STATEMENT TO `

SENATE, No. 1968

with committee amendments

STATE OF NEW JERSEY

DATED: MAY 27, 2010

The Senate Labor Committee reports favorably and with committee amendments Senate Bill No. 1968.

This bill, as amended by the committee, is designed to address certain abuses occurring in the unemployment insurance (UI) system which often result in the improper delaying or denial of UI benefits to laid off workers. By providing incentives for the expeditious handling of UI claims, the bill will increase the efficiency of the UI system, to the benefit of laid off workers and employers alike.

The bill provides for:

- 1. Waivers from repayment of claim overpayments for faultless claimants, including cases in which employers or their authorized agents fail to submit information required under the UI law and then appeal only after a benefit determination is made, some times delaying action for a full year or more after benefit payments commence. The waiver provided by the bill from the repayment of overpayments made to a faultless claimant would only apply to the overpayments which occur before it has been determined that there is an overpayment. The benefit level would, as under current law, be reduced for all benefits paid after the determination of overpayment.
- 2. An increase, to 20 days, of the amount of time for both employers and claimants to appeal determinations.
- 3. Registration and regulation of authorized agents, including agents representing employers, in UI claims.

The bill provides that failure of an authorized agent to correct repeated violations of the requirements of the bill and the current UI law after notification of the violations may lead to suspension and, if continued, will lead to revocation of the registration.

The amendments adopted by the committee:

- 1. Change the date from which authorized agents are required to register from June 30, 2011 to December 1, 2010; and
- 2. Clarify that an appeal of a determination may be made within 20 days after the date of the delivery of the notification of the initial determination or 20 days after the notice is mailed.

ASSEMBLY LABOR COMMITTEE

STATEMENT TO

[First Reprint] **SENATE, No. 1968**

with committee amendments

STATE OF NEW JERSEY

DATED: JUNE 14, 2010

The Assembly Labor Committee reports favorably and with committee amendments Senate Bill No. 1968 (1R).

This bill, as amended, is designed to address certain abuses occurring in the unemployment insurance (UI) system which often result in the improper delay or denial of UI benefits to laid off workers. By providing incentives for the expeditious handling of UI claims, the bill will increase the efficiency of the UI system, to the benefit of laid off workers and employers alike.

The bill provides for:

- 1. Waivers from repayment of claim overpayments for faultless claimants, including cases in which employers or their authorized agents fail to submit information required under the UI law and then appeal only after a benefit determination is made, sometimes delaying action for a full year or more after benefit payments commence. The waiver from the repayment of overpayments made to a faultless claimant provided by the bill would only apply to the overpayments which occur before it has been determined that there is an overpayment. The benefit level would, as under current law, be reduced for all benefits paid after the determination of overpayment.
- 2. An increase, to 20 days, of the amount of time for both employers and claimants to appeal any determination, other than an initial determination, made after December 1, 2010.
- 3. Registration and regulation of authorized agents, including agents representing employers, in UI claims.

The bill provides that failure of an authorized agent to correct repeated violations of the requirements of the bill and the current UI law after notification of the violations may lead to suspension and, if continued, shall lead to revocation of the registration.

Finally, the bill requires authorized agents to register after December 1, 2010; and clarifies that after December 1, 2010 an appeal of a benefit determination, other than an initial determination, may be made within 20 days after the date of the delivery of the notification of the initial determination or 20 days after the notice is mailed.

COMMITTEE AMENDMENTS

The committee amended the bill to:

- 1. Reduce the amount of time in which an initial determination may be appealed, for any initial determination made after December, 1, 2010, from 20 days to 7 days after delivery of the notification or 10 days after the notice is mailed;
- 2. Provide that an employer's UI account will not be charged for the amount of an overpayment of benefits if the overpayment is caused by an error of the department and not by any error of the employer;
- 3. Authorize the department to set by regulation a schedule of fees for the registration of agents as required by the bill, not to exceed the amount determined by the department to be necessary for the implementation of the act; and
- 4. Provide that an authorized client or agent may be entitled to reschedule a hearing at which a client or agent failed to appear, if it can be demonstrated to the satisfaction of a representative of the department that the failure to appear was due to circumstances beyond the control of the client or agent.

These amendments make this bill identical to A-2864(1R), as reported by the committee today.

ASSEMBLY, No. 2864

STATE OF NEW JERSEY

214th LEGISLATURE

INTRODUCED JUNE 14, 2010

Sponsored by:

Assemblywoman LINDA R. GREENSTEIN District 14 (Mercer and Middlesex) Assemblyman WAYNE P. DEANGELO District 14 (Mercer and Middlesex)

SYNOPSIS

Revises certain unemployment benefit claim procedures and requires registration of authorized agents of parties to the procedures.

CURRENT VERSION OF TEXT

As introduced.



AN ACT concerning unemployment compensation and amending and supplementing chapter 21 of Title 43 of the Revised Statutes.

BE IT ENACTED by the Senate and General Assembly of the State of New Jersey:

1. R.S.43:21-6 is amended to read as follows:

43:21-6 (a) Filing. Claims for benefits shall be made in accordance with such regulations as the Director of the Division of Unemployment and Temporary Disability Insurance of the Department of Labor and Workforce Development of the State of New Jersey may approve. Each employer shall post and maintain on his premises printed notices of his subject status, of such design, in such numbers and at such places as the director of the division may determine to be necessary to give notice thereof to persons in the employer's service. Each employer shall give to each individual at the time he becomes unemployed a printed copy of benefit instructions. Both the aforesaid notices and instructions shall be supplied by the division to employers without cost to them.

(b) (1) Procedure for making initial determinations with respect to benefit years commencing on or after January 1, 1953.

A representative or representatives designated by the director of the division and hereafter referred to as a "deputy" shall promptly examine the claim, and shall notify the most recent employing unit and, successively as necessary, each employer in inverse chronological order during the base year. Such notification shall require said employing unit and employer to furnish such information to the deputy as may be necessary to determine the claimant's eligibility and his benefit rights with respect to the employer in question.

In his discretion, the director may appoint special deputies to make initial or subsequent determinations under [subsections 4(f) and 5(d) of this chapter] subsection (f) of R.S.43:21-4 and subsection (d) of R.S.43-21-5.

If any employer or employing unit fails to respond to the request for information within 10 days after the mailing, or communicating by electronic means, of such request, the deputy shall rely entirely on information from other sources, including an affidavit to the best of the knowledge and belief of the claimant with respect to his wages and time worked. Except in the event of fraud, if it is determined that any information in such affidavit is erroneous, no penalty, or refund liability for resulting benefit overpayments prior to the receipt of the employer's reply, shall be imposed on the claimant.

EXPLANATION – Matter enclosed in bold-faced brackets [thus] in the above bill is not enacted and is intended to be omitted in the law.

The deputy shall promptly make an initial determination based upon the available information. The initial determination shall show the weekly benefit amount payable, the maximum duration of benefits with respect to the employer to whom the determination relates, and the ratio of benefits chargeable to the employer's account for benefit years commencing on or after July 1, 1986, and also shall show whether the claimant is ineligible or disqualified for benefits under the initial determination. The claimant and the employer whose account may be charged for benefits payable pursuant to said determination shall be promptly notified thereof.

Whenever an initial determination is based upon information other than that supplied by an employer because such employer failed to respond to the deputy's request for information, such initial determination and any subsequent determination thereunder shall be incontestable by the noncomplying employer, as to any charges to his employer's account because of benefits paid prior to the close of the calendar week following the receipt of his reply. Such initial determination shall be altered if necessary upon receipt of information from the employer, and any benefits paid or payable with respect to weeks occurring subsequent to the close of the calendar week following the receipt of the employer's reply shall be paid in accordance with such altered initial determination.

The deputy shall issue a separate initial benefit determination with respect to each of the claimant's base year employers, starting with the most recent employer and continuing as necessary in the inverse chronological order of the claimant's last date of employment with each such employer. If an appeal is taken from an initial determination, as hereinafter provided, by any employer other than the first chargeable base year employer or for benefit years commencing on or after July 1, 1986, that employer from whom the individual was most recently separated, then such appeal shall be limited in scope to include only one or more of the following matters:

- (A) The correctness of the benefit payments authorized to be made under the determination;
- (B) Fraud in connection with the claim pursuant to which the initial determination is issued; or
- (C) The refusal of suitable work offered by the chargeable employer filing the appeal;
- 40 (D) Gross misconduct as provided in subsection (b) of 41 R.S.43:21-5.

The amount of benefits payable under an initial determination may be reduced or canceled if necessary to avoid payment of benefits for a number of weeks in excess of the maximum specified in subsection (d) of [section] R.S.43:21-3 [of this Title].

Unless the claimant or any interested party, within [seven] <u>20</u>
calendar days after delivery of notification of an initial
determination or [within 10 calendar days] <u>within 20 calendar days</u>

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1 after such notification was mailed to his or their last-known address 2 and addresses, files an appeal from such decision, such decision 3 shall be final and benefits shall be paid or denied in accordance 4 therewith, except for such determinations as may be altered in 5 benefit amounts or duration as provided in this paragraph. Benefits 6 payable for periods pending an appeal and not in dispute shall be 7 paid as such benefits accrue; provided that insofar as any such 8 appeal is or may be an appeal from a determination to the effect that 9 the claimant is disqualified under the provisions of R.S.43:21-5 or 10 any amendments thereof or supplements thereto, benefits pending 11 determination of the appeal shall be withheld only for the period of 12 disqualification as provided for in said section, and notwithstanding 13 such appeal, the benefits otherwise provided by this act shall be paid for the period subsequent to such period of disqualification; 14 15 and provided, also, that if there are two determinations of 16 entitlement, benefits for the period covered by such determinations 17 shall be paid regardless of any appeal which may thereafter be 18 taken, but no employer's account shall be charged with benefits so 19 paid, if the decision is finally reversed.

(2) Procedure for making initial determinations in certain cases of concurrent employment, with respect to benefit years commencing on or after January 1, 1953 and prior to benefit years commencing on or after July 1, 1986.

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Notwithstanding any other provisions of this Title, if an individual shows to the satisfaction of the deputy that there were at least 13 weeks in his base period in each of which he earned wages from two or more employers totaling \$30.00 or more but in each of which there was no single employer from whom he earned as much as \$100.00, then such individual's claim shall be determined in accordance with the special provisions of this paragraph. In such case, the deputy shall determine the individual's eligibility for benefits, his average weekly wage, weekly benefit rate and maximum total benefits as if all his base year employers were a single employer. Such determination shall apportion the liability for benefit charges thereunder to the individual's several base year employers so that each employer's maximum liability for charges thereunder bears approximately the same relation to the maximum total benefits allowed as the wages earned by the individual from each employer during the base year bears to his total wages earned from all employers during the base year. Such initial determination shall also specify the individual's last date of employment within the base year with respect to each base year employer, and such employers shall be charged for benefits paid under said initial determination in the inverse chronological order of such last date of employment.

(3) Procedure for making subsequent determinations with respect to benefit years commencing on or after January 1, 1953. The deputy shall make determinations with respect to claims for

- benefits thereafter in the course of the benefit year, in accordance with any initial determination allowing benefits, and under which benefits have not been exhausted, and each notification of a benefit
- 4 payment shall be a notification of an affirmative subsequent
- 5 determination. The allowance of benefits by the deputy on any such
- 6 determination, or the denial of benefits by the deputy on any such
- 7 determination, shall be appealable in the same manner and under
- 8 the same limitations as is provided in the case of initial
- 9 determinations.

- (c) Appeals. Unless such appeal is withdrawn, an appeal tribunal, after affording the parties reasonable opportunity for fair hearing, shall affirm or modify the findings of fact and the determination. The parties shall be duly notified of such tribunal's decision, together with its reasons therefor, which shall be deemed to be the final decision of the board of review, unless within [10] 20 days after the date of notification or mailing of such decision, further appeal is initiated pursuant to subsection (e) of this section.
- (d) Appeal tribunals. To hear and decide disputed benefit claims, including appeals from determinations with respect to demands for refunds of benefits under [section 43:21-16(d) of this chapter (R.S.43:21-1 et seq.)] subsection d. of R.S.43:21-16, the director with the approval of the Commissioner of Labor and Workforce Development shall establish impartial appeal tribunals consisting of a salaried body of examiners under the supervision of a Chief Appeals Examiner, all of whom shall be appointed pursuant to the provisions of Title [11] 11A of the [Revised] New Jersey Statutes, Civil Service and other applicable statutes.
- (e) Board of review. The board of review may on its own motion affirm, modify, or set aside any decision of an appeal tribunal on the basis of the evidence previously submitted in such case, or direct the taking of additional evidence, or may permit any of the parties to such decision to initiate further appeals before it. The board of review shall permit such further appeal by any of the parties interested in a decision of an appeal tribunal which is not unanimous and from any determination which has been overruled or modified by any appeal tribunal. The board of review may remove to itself or transfer to another appeal tribunal the proceedings on any claim pending before an appeal tribunal. Any proceedings so removed to the board of review shall be heard by a quorum thereof in accordance with the requirements of subsection (c) of this section. The board of review shall promptly notify the interested parties of its findings and decision.
- (f) Procedure. The manner in which disputed benefit claims, and appeals from determinations with respect to (1) claims for benefits and (2) demands for refunds of benefits under [section 43:21-16(d) of this chapter (R.S.43:21-1 et seq.)] subsection (d) of R.S.43:21-16 shall be presented, the reports thereon required from

- the claimant and from employers, and the conduct of hearings and appeals shall be in accordance with rules prescribed by the board of review for determining the rights of the parties, whether or not such rules conform to common law or statutory rules of evidence and other technical rules of procedure. A full and complete record shall be kept of all proceedings in connection with a disputed claim. All testimony at any hearing upon a disputed claim shall be recorded, but need not be transcribed unless the disputed claim is further appealed.
 - (g) Witness fees. Witnesses subpensed pursuant to this section shall be allowed fees at a rate fixed by the director. Such fees and all expenses of proceedings involving disputed claims shall be deemed a part of the expense of administering this chapter (R.S.43:21-1 et seq.).
 - (h) Court review. Any decision of the board of review shall become final as to any party upon the mailing of a copy thereof to such party or to his attorney, or upon the mailing of a copy thereof to such party at his last-known address. The Division of Unemployment and Temporary Disability Insurance and any party to a proceeding before the board of review may secure judicial review of the final decision of the board of review. Any party not joining in the appeal shall be made a defendant; the board of review shall be deemed to be a party to any judicial action involving the review of, or appeal from, any of its decisions, and may be represented in any such judicial action by any qualified attorney, who may be a regular salaried employee of the board of review or has been designated by it for that purpose, or, at the board of review's request, by the Attorney General.
 - (i) Failure to give notice. The failure of any public officer or employee at any time heretofore or hereafter to give notice of determination or decision required in subsections (b), (c) and (e) of this section, as originally passed or amended, shall not relieve any employer's account of any charge by reason of any benefits paid, unless and until that employer can show to the satisfaction of the director of the division that the said benefits, in whole or in part, would not have been charged or chargeable to his account had such notice been given. Any determination hereunder by the director shall be subject to court review.

(cf: P.L.1984, c.24, s.4)

- 2. R.S.43:21-16 is amended to read as follows:
- 43:21-16. (a) Whoever makes a false statement or representation, knowing it to be false, or knowingly fails to disclose a material fact, to obtain or increase or attempts to obtain or increase any benefit or other payment under this chapter (R.S.43:21-1 et seq.), or under an employment security law of any other state or of the federal government, either for himself or for any other person, shall be liable to a fine of \$20.00 for each offense,

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1 or 25% of the amount fraudulently obtained, whichever is greater,

2 to be recovered in an action at law in the name of the Division of

3 Unemployment and Temporary Disability Insurance of the

4 Department of Labor and Workforce Development of the State of

New Jersey or as provided in subsection (e) of R.S.43:21-14, said

6 fine when recovered to be paid to the unemployment compensation

auxiliary fund for the use of said fund; and each such false statement or representation or failure to disclose a material fact

statement or representation or failure to disclose a material fact shall constitute a separate offense. Any penalties imposed by this

subsection shall be in addition to those otherwise prescribed in this

11 chapter (R.S.43:21-1 et seq.).

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(b) (1) An employing unit or any officer or agent of an employing unit or any other person who makes a false statement or representation, knowing it to be false, or who knowingly fails to disclose a material fact, to prevent or reduce the payment of benefits to any individual entitled thereto or to avoid becoming or remaining subject hereto or to avoid or reduce any contribution or other payment required from an employing unit under this chapter (R.S.43:21-1 et seq.), or under an employment security law of any other state or of the federal government, or who willfully fails or refuses to furnish any reports required hereunder (except for such reports as may be required under subsection (b) of R.S.43:21-6) or to produce or permit the inspection or copying of records, as required hereunder, shall be liable to a fine of \$100.00, or 25% of the amount fraudulently withheld, whichever is greater, to be recovered in an action at law in the name of the Division of Unemployment and Temporary Disability Insurance of the Department of Labor and Workforce Development of the State of New Jersey or as provided in subsection (e) of R.S.43:21-14, said fine when recovered to be paid to the unemployment compensation auxiliary fund for the use of said fund; and each such false statement or representation or failure to disclose a material fact, and each day of such failure or refusal shall constitute a separate offense. Any penalties imposed by this paragraph shall be in addition to those otherwise prescribed in this chapter (R.S.43:21-1 et seq.).

(2) Any employing unit or any officer or agent of an employing unit or any other person who fails to submit any report required under subsection (b) of R.S.43:21-6 shall be subject to a penalty of \$25.00 for the first report not submitted within 10 days after the mailing of a request for such report, and an additional \$25.00 penalty may be assessed for the next 10-day period, which may elapse after the end of the initial 10-day period and before the report is filed; provided that when such report or reports are not filed within the prescribed time but it is shown to the satisfaction of the director that the failure was due to a reasonable cause, no such penalty shall be imposed. Any penalties imposed by this paragraph shall be recovered as provided in subsection (e) of R.S.43:21-14,

and when recovered shall be paid to the unemployment compensation auxiliary fund for the use of said fund.

- (3) Any employing unit, officer or agent of the employing unit, or any other person, determined by the controller to have knowingly violated, or attempted to violate, or advised another person to violate the transfer of employment experience provisions found at R.S.43:21-7 (c)(7), or who otherwise knowingly attempts to obtain a lower rate of contributions by failing to disclose material information, or by making a false statement, or by a misrepresentation of fact, shall be subject to a fine of \$5,000 or 25% of the contributions under-reported or attempted to be underreported, whichever is greater, to be recovered as provided in subsection (e) of R.S.43:21-14, and when recovered to be paid to the unemployment compensation auxiliary fund for the use of said fund. For the purposes of this subsection, "knowingly" means having actual knowledge of, or acting with deliberate ignorance or reckless disregard for the prohibition involved.
- (c) Any person who shall willfully violate any provision of this chapter (R.S.43:21-1 et seq.) or any rule or regulation thereunder, the violation of which is made unlawful or the observance of which is required under the terms of this chapter (R.S.43:21-1 et seq.), and for which a penalty is neither prescribed herein nor provided by any other applicable statute, shall be liable to a fine of \$50.00, to be recovered in an action at law in the name of the Division of Unemployment and Temporary Disability Insurance of the Department of Labor and Workforce Development of the State of New Jersey or as provided in subsection (e) of R.S.43:21-14, said fine when recovered to be paid to the unemployment compensation auxiliary fund for the use of said fund; and each day such violation continues shall be deemed to be a separate offense.
- (d) (1) When it is determined by a representative or representatives designated by the Director of the Division of Unemployment and Temporary Disability Insurance of the Department of Labor and Workforce Development of the State of New Jersey that any person, [whether (i)] by reason of the fraudulent or knowing nondisclosure or misrepresentation by him or by another of a material fact [(whether or not such nondisclosure or misrepresentation was known or fraudulent), or (ii) for any other reason], has received any sum as benefits under this chapter (R.S.43:21-1 et seq.) while any conditions for the receipt of benefits imposed by this chapter (R.S.43:21-1 et seq.) were not fulfilled in his case, or while he was disqualified from receiving benefits, or while otherwise not entitled to receive such sum as benefits, such person, unless the director (with the concurrence of the controller) directs otherwise by regulation, shall be liable to repay those benefits in full. If the representative finds that the person received an overpayment of benefits for any reason other than fraudulent or knowing nondisclosure or misrepresentation or because the person

1 has been found, after a prior determination, to have become 2 ineligible for part or all of the benefits, the person shall not be 3 liable for any overpayment which occurred before the finding of the 4 overpayment. The sum shall be deducted from any future benefits 5 payable to the individual under this chapter (R.S.43:21-1 et seq.) or 6 shall be paid by the individual to the division for the unemployment 7 compensation fund, and such sum shall be collectible in the manner 8 provided for by law, including, but not limited to, the filing of a 9 certificate of debt with the Clerk of the Superior Court of New 10 Jersey; provided, however, that, except in the event of fraud, no 11 person shall be liable for any such refunds or deductions against 12 future benefits unless so notified before four years have elapsed 13 from the time the benefits in question were paid. Such person shall 14 be promptly notified of the determination and the reasons therefor. 15 Unless such person, within [seven] 20 calendar days after the 16 delivery of such determination, or within [10] 20 calendar days 17 after such notification was mailed to his last-known address, files 18 an appeal from such determination, such determination shall be 19 final.

(2) Interstate and cross-offset of state and federal unemployment benefits. To the extent permissible under the laws and Constitution of the United States, the commissioner is authorized to enter into or cooperate in arrangements or reciprocal agreements with appropriate and duly authorized agencies of other states or the United States Secretary of Labor, or both, whereby:

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- (A) Overpayments of unemployment benefits as determined under subsection (d) of R.S.43:21-16 shall be recovered by offset from unemployment benefits otherwise payable under the unemployment compensation law of another state, and overpayments of unemployment benefits as determined under the unemployment compensation law of another state shall be recovered by offset from unemployment benefits otherwise payable under R.S.43:21-1 et seq.; and
- 34 (B) Overpayments of unemployment benefits as determined 35 under applicable federal law, with respect to benefits or allowances 36 for unemployment provided under a federal program administered 37 by this State under an agreement with the United States Secretary of 38 Labor, shall be recovered by offset from unemployment benefits 39 otherwise payable under R.S.43:21-1 et seq., or any federal program 40 administered by this State, or under the unemployment 41 compensation law of another state or any federal unemployment 42 benefit or allowance program administered by another state under 43 an agreement with the United States Secretary of Labor, if the other 44 state has in effect a reciprocal agreement with the United States 45 Secretary of Labor as authorized by subsection (g) of 42 46 U.S.C.s.503, and if the United States agrees, as provided in the 47 reciprocal agreement with this State entered into under subsection 48 (g) of 42 U.S.C.s.503, that overpayments of unemployment benefits

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1 determined under subsection (d) of R.S.43:21-16 and 2 determined under the overpayments as unemployment 3 compensation law of another state which has in effect a reciprocal 4 agreement with the United States Secretary of Labor as authorized 5 by subsection (g) of 42 U.S.C.s.503, shall be recovered by offset 6 from benefits or allowances otherwise payable under a federal 7 program administered by this State or another state under an 8 agreement with the United States Secretary of Labor.

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- (e) (1) Any employing unit, or any officer or agent of an employing unit, which officer or agent is directly or indirectly responsible for collecting, truthfully accounting for, remitting when payable any contribution, or filing or causing to be filed any report or statement required by this chapter, or employer, or person failing to remit, when payable, any employer contributions, or worker contributions (if withheld or deducted), or the amount of such worker contributions (if not withheld or deducted), or filing or causing to be filed with the controller or the Division of Unemployment and Temporary Disability Insurance of the Department of Labor and Workforce Development of the State of New Jersey, any false or fraudulent report or statement, and any person who aids or abets an employing unit, employer, or any person in the preparation or filing of any false or fraudulent report or statement with intent to defraud the State of New Jersey or an employment security agency of any other state or of the federal government, or with intent to evade the payment of any contributions, interest or penalties, or any part thereof, which shall be due under the provisions of this chapter (R.S.43:21-1 et seq.), shall be liable for each offense upon conviction before any Superior Court or municipal court, to a fine not to exceed \$1,000.00 or by imprisonment for a term not to exceed 90 days, or both, at the discretion of the court. The fine upon conviction shall be payable to the unemployment compensation auxiliary fund. imposed by this subsection shall be in addition to those otherwise prescribed in this chapter (R.S.43:21-1 et seq.).
 - (2) Any employing unit, officer or agent of the employing unit, or any other person, who knowingly violates, or attempts to violate, or advise another person to violate the transfer of employment experience provisions found at R.S.43:21-7 (c)(7) shall be, upon conviction before any Superior Court or municipal court, guilty of a crime of the fourth degree. For the purposes of this subsection, "knowingly" means having actual knowledge of, or acting with deliberate ignorance or reckless disregard for the prohibition involved.
- (f) Any employing unit or any officer or agent of an employing unit or any other person who aids and abets any person to obtain any sum of benefits under this chapter to which he is not entitled, or a larger amount as benefits than that to which he is justly entitled, shall be liable for each offense upon conviction before any Superior

- Court or municipal court, to a fine not to exceed \$1,000.00 or by imprisonment for a term not to exceed 90 days, or both, at the discretion of the court. The fine upon conviction shall be payable to the unemployment compensation auxiliary fund. Any penalties imposed by this subsection shall be in addition to those otherwise prescribed in this chapter (R.S.43:21-1 et seq.).
 - (g) There shall be created in the Division of Unemployment and Temporary Disability Insurance of the Department of Labor and Workforce Development of the State of New Jersey an investigative staff for the purpose of investigating violations referred to in this section and enforcing the provisions thereof.
 - (h) An employing unit or any officer or agent of an employing unit who makes a false statement or representation, knowing it to be false, or who knowingly fails to disclose a material fact, to reduce benefit charges to the employing unit pursuant to paragraph (1) of subsection (c) of R.S.43:21-7, shall be liable to a fine of \$1,000, to be recovered in an action at law in the name of the Division of Unemployment and Temporary Disability Insurance of the Department of Labor and Workforce Development of the State of New Jersey or as provided in subsection (e) of R.S.43:21-14. The fine when recovered shall be paid to the unemployment compensation auxiliary fund for the use of the fund. Each false statement or representation or failure to disclose a material fact, and each day of that failure or refusal shall constitute a separate offense. Any penalties imposed by this subsection shall be in addition to those otherwise prescribed in R.S.43:21-1 et seq.

27 (cf: P.L.2005, c.239, s.4)

- 3. (New section) a. An authorized agent who represents parties for a fee shall not represent any party after December 1, 2010 in any procedure with the division regarding claims for unemployment benefits or any obligations of employers regarding charges or taxes for unemployment compensation, including any filing of information, or any appeal, hearing, or other proceeding regarding unemployment benefit claims, charges or taxes before any representative of the division, unless the authorized agent is registered with the division pursuant to this section.
- b. Each authorized agent shall register with the division using forms provided by the division. An applying authorized agent who is an individual shall provide the individual's name, permanent address and telephone number. An authorized agent which is an organization or business shall provide the name, local address and telephone numbers, and address and telephone number of the principal place of business, if different, and the names of principals or others authorized to act on behalf of the organization and to receive notice. Any changes in identifying information shall be promptly reported to the division.

- 1 Upon registration, an authorized agent shall be assigned a 2 registration number that shall be used in all communications with, or appearances before, any representative of the division. 4 individual communicating or appearing on behalf of an organization or business providing representation for a fee to parties before any 6 representative of the division shall indicate the registration number 7 of the individual, unless that individual is an attorney, and the registration number of the organization or business, and the division 9 shall not accept any representation of the party in a communication 10 with, or proceeding of, the division by an individual, organization 11 or business if the number or numbers are not provided. If an 12 attorney is employed by, or otherwise provides service to, an 13 organization or business which is an authorized agent, the 14 registration number of the organization or business shall be 15 provided.
 - d. Each registrant shall file notice with the division within thirty days after the agent ceases activity as an authorized agent.

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- 4. (New section) a. An authorized agent shall keep any party that is a client of the agent reasonably informed about the status of any matter before the division and verify with the client the accuracy of any information it provides to the division.
- An authorized agent shall promptly notify the client of any scheduled proceedings before any representative of the division to allow time for case preparation and the scheduling of witnesses. Clients shall be apprised of the consequences of not appearing and the importance of participation at all stages of the proceedings and of producing first-hand testimony.
- c. If a client determines that it does not wish to pursue an appeal, a request for withdrawal of the appeal shall be made in writing, or communicated orally and followed by a written request, in a timely fashion. If the client and the authorized agent determine that there is no basis for an appeal, that the appeal is frivolous, or that the client is not interested in pursuing the appeal, the appeal shall be withdrawn, as soon as possible, and prior to the scheduling of a hearing if possible.

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5. (New section) a. If an authorized agent believes that a critical witness will not be available for a scheduled hearing and requests a postponement in order to produce the witness, the authorized agent shall, after consulting with the client, provide the division with the name, address, and title of the witness, the reason the witness is unable to attend, the general nature and importance of the witness's testimony, and an explanation of why there is no other witness able to provide the essential testimony that the critical witness would provide. Upon request, the authorized agent shall submit a written statement of its request and supporting documentation or sworn affidavit to the division.

- b. If a postponement request is denied, the authorized agent shall notify the client that the hearing will go forward as scheduled and advise the client to appear. In the event that a postponement request made pursuant to subsection a. of this section is denied, the client shall be advised to appear with or without the critical witness or another witness, and that it may renew the postponement request at the hearing by requesting a continuance of the hearing.
 - c. In the event that the client or agent does not appear at a scheduled hearing without requesting a postponement, or that a postponement request is made but properly denied and the agent or the client does not appear, no further hearings will be scheduled at the request of the client or agent.

- 6. (New section) a. An authorized agent shall provide competent representation to each party that is a client of the agent. The authorized agent shall explain the proceedings and prepare the case with the client and any witnesses before any division hearing is called, shall be acquainted with the facts and legal issues involved, and shall arrange for producing witnesses and documentary evidence at the hearing.
- b. An authorized agent shall make a reasonable effort to have testimony given by first-hand witnesses in the case.
- c. An authorized agent seeking to inspect or review a case file may do so prior to the date of the hearing. If it is necessary for the authorized agent to review the file on the day of the hearing, the authorized agent shall make arrangements with the division in advance of the scheduled hearing time.
- d. An authorized agent shall not delay the hearing or disturb the progress of other cases or the functioning of the division in an effort to view a case file or consult with its client or witnesses.

- 7. (New section) An authorized agent shall be prepared to produce all necessary evidence and witnesses at the time the hearing is scheduled to commence and provide, prior to the date of the hearing, to all parties copies of any documentary evidence to be admitted into the record. An authorized agent shall not:
- a. Engage in, or counsel or assist any party that is a client to engage in, conduct which the authorized agent knows or should know to be criminal, in violation of the provisions of sections 3 through 9 of this act or other provisions of this chapter (R.S.43:21-1 et seq.), or is prejudicial to, or unnecessarily delays, the efficient administration of this chapter (R.S.43:21-1 et seq.), including any failure to be, without good cause, available and properly prepared to participate in appeals, hearings and other procedures at the scheduled times;
- b. Engage in, or counsel or assist any party that is a client to engage in, conduct involving dishonesty, fraud, deceit, misrepresentation, or the withholding of material facts.

- c. Unlawfully obstruct another party's access to evidence or destroy or conceal evidence; assert personal knowledge of the facts unless testifying as a witness;
- d. Refer at a hearing to a matter which the authorized agent does not reasonably believe is relevant or is not supported by evidence;
- e. Seek to improperly influence any representative of the division; or
- f. Engage in any ex parte communication with any representative of the division concerning the merits of any pending appeal unless all other parties have waived their right to participate.

- 8. (New section) a. If the commissioner determines that an authorized agent has exhibited a pattern of repeated violations of the provisions of sections 3 through 9 of this act or other provisions of this chapter (R.S.43:21-1 et seq.), including any violations of the provisions of R.S.43:21-16 which apply to the agents of employing units, the commissioner shall, in addition to any other actions taken in the enforcement of this chapter, notify the authorized agent of this finding and that the commissioner will monitor the authorized agent to ascertain whether the violations continue after the notification.
- b. If, at the conclusion of a monitoring period of not more than 12 months after the first determination, the commissioner determines that the agent has continued the pattern of repeated violations of the provisions, the commissioner:
- (1) May, after affording the authorized agent notice and an opportunity for a hearing in accordance with the provisions of the "Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1 et seq.), suspend the registration of the authorized agent, for a period of time determined by the commissioner. In determining the length of a suspension, the commissioner shall distinguish between serious violations which potentially undermine the integrity of the benefit determination and appeals processes and lesser violations, and shall consider any of the following factors which are relevant: whether the violations represent a continuation of the violations identified in the previous determination, the gravity and duration of the violations, the amount of harm resulting from the violations, the experience of the authorized agent, the authorized agent's history of previous violations or complaints filed of a similar or different nature, the number of violations identified, and the existence of mitigating circumstances, whether the authorized agent made good faith efforts to comply with any applicable requirements, and any other factors the commissioner considers relevant.
- (2) Shall continue to monitor the conduct of the authorized agent for a period of not more than 12 months after the determination made pursuant to this subsection b.

c. If, in the subsequent monitoring of the conduct of the authorized agent pursuant to subsection b. of this section, the commissioner determines that the authorized agent has continued the pattern of repeated violations, the commissioner, after affording the authorized agent notice and an opportunity for a hearing in accordance with the provisions of the "Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1 et seq.), shall revoke the registration of the authorized agent.

An authorized agent representing an employer shall be regarded as an agent of an employing unit for the purposes of R.S.43:21-16 and be subject to, in addition to the provisions of this section, all requirements and penalties imposed pursuant to that section for a agent of an employing unit.

Any individual, organization or business which, after notification of the registration requirements of sections 3 though 9 of this act, operates, or attempts to operate, as an authorized agent without the required registration, shall be liable to a fine of \$1,000 for each violation, to be recovered in an action at law in the name of the division, and shall not be permitted by the division to represent any party in connection with any communication with, or preceding of, the division.

9. (New section) For the purposes of sections 3 through 9 of this act:

"Authorized agent" means an individual, organization or business that, for a fee, provides representation to parties in communications with, or hearings or other proceedings before, representatives of the division in connection with claims for unemployment benefits, charges or tax assessments. In the case of an individual authorized agent representing an organization or business that provides representation to parties for a fee, both the individual and the organization or business shall register with the division and both will be held responsible as the authorized agents. An attorney is not an authorized agent for purposes of this section and is not required to register. If an attorney is employed by, or otherwise provides service to, an organization or business which is an authorized agent, the organization or business shall register with the division and will be considered the authorized agent for purposes of this section. An authorized agent representing an employer shall be regarded as an agent of an employing unit for the purposes of R.S.43:21-16 and be subject to all requirements and penalties imposed by that section for an agent of an employing unit.

"Party" means any of the following parties to an appeal, hearing or other procedure of the division: the division; a claimant for unemployment compensation; or any employer against whom charges may be made or tax liability may be assessed due to the claim for unemployment compensation.

1 "Representative of the division" means any individual or entity, 2 including any deputy, appeal tribunal, the board of review or any 3 other individual or entity which represents the Division of Unemployment and Temporary Disability Insurance of the 4 5 Department of Labor and Workforce Development in connection with claims, benefits, charges or taxes for unemployment 6 7 compensation.

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10. This act shall take effect immediately.

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STATEMENT

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This bill is designed to address certain abuses occurring in the unemployment insurance (UI) system which often result in the improper delaying or denial of UI benefits to laid off workers. By providing incentives for the expeditious handling of UI claims the bill will increase the efficiency of the UI system, to the benefit of laid off workers and employers alike.

The bill provides for:

- 1. Waivers from repayment of claim overpayments for faultless claimants, including cases in which employers or their authorized agents fail to submit information required under the UI law and then appeal only after a benefit determination is made, some times delaying action for a full year or more after benefit payments commence. The waiver provided by the bill from the repayment of overpayments made to a faultless claimant would only apply to the overpayments which occur before it has been determined that there is an overpayment. The benefit level would, as under current law, be reduced for all benefits paid after the determination of overpayment.
- 2. An increase, to 20 days, of the amount of time for both employers and claimants to appeal determinations.
- 3. Registration and regulation of authorized agents, including agents representing employers, in UI claims.

The bill provides that failure of an authorized agent to correct repeated violations of the requirements of the bill and the current UI law after notification of the violations may lead to suspension and,

39 if continued, will lead to revocation of the registration.

ASSEMBLY LABOR COMMITTEE

STATEMENT TO

ASSEMBLY, No. 2864

with committee amendments

STATE OF NEW JERSEY

DATED: JUNE 14, 2010

The Assembly Labor Committee reports favorably and with committee amendments Assembly Bill No. 2864.

This bill, as amended, is designed to address certain abuses occurring in the unemployment insurance (UI) system which often result in the improper delay or denial of UI benefits to laid off workers. By providing incentives for the expeditious handling of UI claims, the bill will increase the efficiency of the UI system, to the benefit of laid off workers and employers alike.

The bill provides for:

- 1. Waivers from repayment of claim overpayments for faultless claimants, including cases in which employers or their authorized agents fail to submit information required under the UI law and then appeal only after a benefit determination is made, sometimes delaying action for a full year or more after benefit payments commence. The waiver from the repayment of overpayments made to a faultless claimant provided by the bill would only apply to the overpayments which occur before it has been determined that there is an overpayment. The benefit level would, as under current law, be reduced for all benefits paid after the determination of overpayment.
- 2. An increase, to 20 days, of the amount of time for both employers and claimants to appeal any determination, other than an initial determination, made after December 1, 2010.
- 3. Registration and regulation of authorized agents, including agents representing employers, in UI claims.

The bill provides that failure of an authorized agent to correct repeated violations of the requirements of the bill and the current UI law after notification of the violations may lead to suspension and, if continued, shall lead to revocation of the registration.

Finally, the bill requires authorized agents to register after December 1, 2010; and clarifies that after December 1, 2010 an appeal of a benefit determination, other than an initial determination, may be made within 20 days after the date of the delivery of the notification of the initial determination or 20 days after the notice is mailed.

COMMITTEE AMENDMENTS

The committee amended the bill to:

- 1. Change the date, from June 30, 2010 to December 1, 2010, on which the bill's registration requirement for authorized agents goes into effect;
- 2. Reduce the amount of time in which an initial determination may be appealed, for any initial determination made after December, 1, 2010, from 20 days to 7 days after delivery of the notification or 10 days after the notice is mailed;
- 3. Provide that an employer's UI account will not be charged for the amount of an overpayment of benefits if the overpayment is caused by an error of the department and not by any error of the employer;
- 4. Authorize the department to set by regulation a schedule of fees for the registration of agents as required by the bill, not to exceed the amount determined by the department to be necessary for the implementation of the act; and
- 5. Provide that an authorized client or agent may be entitled to reschedule a hearing at which a client or agent failed to appear, if it can be demonstrated to the satisfaction of a representative of the department that the failure to appear was due to circumstances beyond the control of the client or agent.

These amendments make this bill identical to S-1968(2R), as reported by the committee today.

SENATE BILL NO. 1968 (Second Reprint)

To the Senate:

Pursuant to Article V, Section I, Paragraph 14 of the New Jersey Constitution, I am returning Senate Bill No. 1968 (Second Reprint) with my recommendations for reconsideration.

A. Summary of Bill

This bill seeks prevent certain abuses in to the unemployment insurance ("UI") system, such as the improper delay or denial of UI benefits to eligible claimants. The bill would increase the amount of time for a claimant or other interested party to appeal a benefit determination before the board of review, other than an initial determination, from 10 days to 20 days after the date of notification or mailing of such decision for any decision made after December 1, 2010. Moreover, the bill provides for the registration and regulation of authorized agents, including agents representing employers, in UI claims. The bill further provides that an individual who receives an overpayment of benefits for any reason other than fraudulent or knowing nondisclosure or misrepresentation or because the person has been found, after a prior determination, to have become ineligible for part or all of the benefits, is not liable for any overpayment that occurred before the finding of overpayment.

B. Recommended Action

I agree that individuals who are eligible for UI benefits should be further protected from abuse and undue delay by increasing oversight on the authorized agents who provide representation to parties in connection with claims for unemployment benefits. I do not, however, support the provisions of this bill that would mandate the wholesale elimination of the discretion of the Department of Labor &

Workforce Development (the "Department") to determine whether to grant a claimant a waiver of recovery of an overpayment of benefits for certain non-fraudulent claims.

The fact that a claim is not fraudulent should not be the basis for automatically allowing claimants to retain funds they were not legally entitled to receive in the first place. Under current law, a claimant who receives an overpayment of benefits in error is liable for the amount of the overpayment subject to his or her right to present a hardship claim to the Department. I am not persuaded that there is a compelling reason to change this aspect of the law.

It would be imprudent to take away the Department's ability to determine whether a claim for repayment should be pursued or waived based on a finding that an economic or other hardship exists. This is particularly true given the financial condition of the unemployment insurance fund, which at present is approximately \$1.75 billion in debt. The Department estimates that this proposed change in the law would exempt approximately \$28 million annually from any evaluation by the State regarding whether these overpayments can or should be repaid by the individuals who received them in error. The State's policy should be to preserve funds for all eligible claimants by, in appropriate circumstances, seeking to recover funds for claims that were overpaid.

Further, state benefit recoupment provisions must be consistent with federal law. Federal law requires that a state recover improperly paid unemployment benefits. Limiting the State's recoupment of improperly paid unemployment benefits to cases solely involving the fraudulent receipt of benefits could result in a determination by the United States Secretary of Labor that the State is not in compliance with federal law and

the loss of federal funds to administer the State's unemployment insurance program.

I recognize that there will be times when a claimant will not be able to repay the overpayment of unemployment benefits due to a hardship -- economic or otherwise. These claimants are amply protected under existing regulations. The Director of the Division of Unemployment & Temporary Disability Insurance of the New Jersey Department of Labor & Workforce Development presently has discretion to determine whether to waive the recovery of an overpayment of benefits on a case-by-case basis. Under these regulations, upon the request of the claimant or the claimant's representative, the Director may waive recovery of an of benefits for non-fraudulent overpayment claims in circumstances where the claimant is deceased, where the claimant is disabled and no longer able to work, and in other compelling circumstances.

The current law strikes an appropriate balance between the State's interest in protecting the assets of the UI fund for all New Jersey citizens who qualify for such benefits and its interest in ensuring that a fair mechanism exists to protect individuals from harsh repayment obligations when facing a legitimate economic or other hardship. Therefore, I recommend deleting the provisions of the bill that would require the Department to permit individuals who received an overpayment of benefits for any reason other than for fraud to keep the payments automatically.

Accordingly, I herewith return Senate Bill No. 1968 (Second Reprint) and recommend that it be amended as follows:

Page 2, Section 1, Lines 42-43:

Delete ", or refund liability for resulting benefit overpayments prior to the receipt of the employer's reply,"

Page 8, Section 2, Line 39:

After "[whether (i)]" insert "whether (i)"

Page 8, Section 2, Line 40:

Delete "fraudulent or knowing"

Page 8, Section 2, Lines 41-43:

After "[(whether or not such nondisclosure or misrepresentation was known or fraudulent), or (ii) for any other reason]" insert "(whether or not such nondisclosure or misrepresentation was known or fraudulent), or (ii) for any other reason"

Page 9, Section 2, Lines 2-8:

Delete "If the representative finds that the person received an overpayment of benefits for any reason other than fraudulent or knowing nondisclosure or misrepresentation or because the person has been found, after a prior determination, to have become ineligible for part or all of the benefits, the person shall not be liable for any overpayment which occurred before the finding of the overpayment."

Respectfully,

/s/ Chris Christie

[seal]

Governor

Attest:

/s/ Jeffrey S. Chiesa

Chief Counsel to the Governor