

P.L. 2025, CHAPTER 3, *approved January 30, 2025*
Senate, No. 684 (*First Reprint*)

1 AN ACT allowing ¹**[**certain telecommunications service recipients
2 to terminate] for¹ service contracts ¹to be paused or canceled¹
3 following ¹**[**a physician's referral] service recipients'
4 admission¹ to certain long-term care facilities and supplementing
5 Title 56 of the Revised Statutes.
6

7 **BE IT ENACTED** by the Senate and General Assembly of the State
8 of New Jersey:
9

10 1. a. A service provider doing business in this State shall allow a
11 service recipient to ¹**[**terminate] pause and, as may be applicable,
12 cancel¹ a contract for telecommunications service, cable television
13 service, or Internet connection service pursuant to subsection b. of this
14 section.

15 b. (1) A service provider shall permit a service recipient to
16 ¹**[**terminate] pause¹, without incurring an ¹**[**early termination]
17 additional¹ fee, the contract for those services ¹**[**after the service
18 recipient receives a physician's order, or develops a plan of care in
19 collaboration with a physician responsible for the care of the service
20 recipient, to relocate the service recipient to a long-term care facility
21 for a period of at least 90 days, if the service recipient relocates to a
22 long-term care facility that meets the description in the physician's
23 order or the plan of care] upon the admission of the service recipient
24 to a long-term care facility. The service provider shall not resume
25 charging the service recipient under the contract for a minimum period
26 of 90 days. If the service recipient remains admitted to a long-term
27 care facility after a period of 90 days, the service provider shall cancel
28 the contract without any additional charge¹.

29 (2) ¹**[**The service recipient shall, unless waived or not required by
30 the service provider, provide the service provider with no less than 45
31 days' notice prior to the requested date of the contract termination or
32 cancellation; provided, however, a service provider shall waive the
33 notice requirement and permit the termination within 48 hours if a
34 physician's order requires immediate relocation to a long-term care
35 facility.]¹ The service provider shall provide a standard
36 ¹**[**termination]¹ form to the service recipient upon request, which the

EXPLANATION – Matter enclosed in bold-faced brackets **[**thus] in the above bill is not enacted and is intended to be omitted in the law.

Matter underlined thus is new matter.

Matter enclosed in superscript numerals has been adopted as follows:

¹Assembly ACO committee amendments adopted October 24, 2024.

1 service recipient and a physician shall utilize when requesting contract
2 ~~1~~ **1** ~~termination~~ pause¹ or cancellation pursuant to the provisions of
3 this section. If the service recipient is unable to submit the standard
4 ~~1~~ **1** ~~termination~~ form and a representative of the service recipient is
5 requesting contract ~~1~~ **1** ~~termination~~ pause¹ or cancellation pursuant to
6 the provisions of this section, the representative shall submit to the
7 service provider the standard ~~1~~ **1** ~~termination~~ form and a copy of the
8 power of attorney, conservatorship, or guardianship documents
9 verifying the representative's authority to act on behalf of the service
10 recipient.

11 (3) A service provider may require written proof of a service
12 recipient's ~~1~~ **1** ~~relocation~~ admission¹ to a long-term care facility. If the
13 service provider requires written proof, then the delivery of a written
14 notice to the service provider of the ~~1~~ **1** ~~requested contract termination~~
15 request pursuant to this subsection¹ and a letter signed by the service
16 recipient's physician ~~1~~ **1** ~~,~~ no later than 45 days prior to the requested
17 date of termination,~~1~~ **1** attesting that the requirements established
18 pursuant to this subsection are met, shall be deemed sufficient proof.

19 (4) Nothing in P.L. , c. (C.) (pending before the
20 Legislature as this bill) shall relieve a service recipient of an obligation
21 to return equipment to the service provider or to ~~1~~ **1** ~~be charged~~ pay¹ a
22 lawful unreturned equipment charge ^{1,1} nor shall a service recipient be
23 relieved from any amounts owed for any equipment purchased by the
24 service recipient.

25 c. For purposes of this section:

26 "Assisted living facility" means an assisted living residence or
27 comprehensive personal care home licensed pursuant to P.L.1971,
28 c.136 (C.26:2H-1 et seq.).

29 "Cable television company" and "cable television service" shall
30 have the same meaning as provided in section 3 of P.L.1972, c.186
31 (C.48:5A-3).

32 "Certified mail" shall have ~~1~~ **1** the¹ same meaning as provided in
33 R.S.1:1-2.

34 "Dementia care home" means a community residential facility
35 which: (1) provides services to residents with special needs, including,
36 but not limited to, persons with Alzheimer's disease and related
37 disorders or other forms of dementia; (2) is subject to the licensure
38 authority of the Department of Health as a health care facility pursuant
39 to P.L.1971, c.136 (C.26:2H-1 et seq.); (3) and meets the requirements
40 of section 19 of P.L.2015, c.125 (C.26:2H-150).

41 "Internet service provider" shall have ~~1~~ **1** the¹ same meaning as
42 provided in section 3 of P.L.2007, c.272 (C.56:8-170).

43 "Long-term care facility" means a nursing home, assisted living
44 residence, comprehensive personal care home, residential health care
45 facility, or dementia care home licensed pursuant to P.L.1971, c.136
46 (C.26:2H-1 et seq.).

1 "Physician" means a physician authorized by law to practice
2 medicine in this or any other state and any other person authorized by
3 law to treat sick and injured human beings in this or any other state.

4 "Service provider" means a telecommunications service provider, a
5 cable television company, or an Internet service provider.

6 "Service recipient" means any individual who resides in this State
7 who receives telecommunications service, cable television service, or
8 Internet service from a service provider through equipment that is
9 located in this State.

10 "Telecommunications service provider" means any person,
11 business or organization qualified to do business in this State that
12 provides a telecommunications service that is subject to regulation by
13 the Board of Public Utilities pursuant to Title 48 of the Revised
14 Statutes.

15

16 2. This act shall take effect on the first day of the 12th month next
17 following enactment.

18

19

20

21

22 _____
23 Requires telecommunications, cable television, and Internet service
24 providers to allow for service contracts to be paused or canceled
following service recipient's admission to long-term care facility.

CHAPTER 3

AN ACT allowing for service contracts to be paused or canceled following service recipients' admission to certain long-term care facilities and supplementing Title 56 of the Revised Statutes.

BE IT ENACTED by the Senate and General Assembly of the State of New Jersey:

C.56:12-102 Allowing service contracts to be paused, canceled upon service recipients' admission to certain long-term care facilities.

1. a. A service provider doing business in this State shall allow a service recipient to pause and, as may be applicable, cancel a contract for telecommunications service, cable television service, or Internet connection service pursuant to subsection b. of this section.

b. (1) A service provider shall permit a service recipient to pause, without incurring an additional fee, the contract for those services upon the admission of the service recipient to a long-term care facility. The service provider shall not resume charging the service recipient under the contract for a minimum period of 90 days. If the service recipient remains admitted to a long-term care facility after a period of 90 days, the service provider shall cancel the contract without any additional charge.

(2) The service provider shall provide a standard form to the service recipient upon request, which the service recipient and a physician shall utilize when requesting contract pause or cancellation pursuant to the provisions of this section. If the service recipient is unable to submit the standard form and a representative of the service recipient is requesting contract pause or cancellation pursuant to the provisions of this section, the representative shall submit to the service provider the standard form and a copy of the power of attorney, conservatorship, or guardianship documents verifying the representative's authority to act on behalf of the service recipient.

(3) A service provider may require written proof of a service recipient's admission to a long-term care facility. If the service provider requires written proof, then the delivery of a written notice to the service provider of the request pursuant to this subsection and a letter signed by the service recipient's physician attesting that the requirements established pursuant to this subsection are met shall be deemed sufficient proof.

(4) Nothing in P.L.2025, c.3 (C.56:12-102) shall relieve a service recipient of an obligation to return equipment to the service provider or to pay a lawful unreturned equipment charge, nor shall a service recipient be relieved from any amounts owed for any equipment purchased by the service recipient.

c. For purposes of this section:

"Assisted living facility" means an assisted living residence or comprehensive personal care home licensed pursuant to P.L.1971, c.136 (C.26:2H-1 et seq.).

"Cable television company" and "cable television service" shall have the same meaning as provided in section 3 of P.L.1972, c.186 (C.48:5A-3).

"Certified mail" shall have the same meaning as provided in R.S.1:1-2.

"Dementia care home" means a community residential facility which: (1) provides services to residents with special needs, including, but not limited to, persons with Alzheimer's disease and related disorders or other forms of dementia; (2) is subject to the licensure authority of the Department of Health as a health care facility pursuant to P.L.1971, c.136 (C.26:2H-1 et seq.); and (3) meets the requirements of section 19 of P.L.2015, c.125 (C.26:2H-150).

"Internet service provider" shall have the same meaning as provided in section 3 of P.L.2007, c.272 (C.56:8-170).

"Long-term care facility" means a nursing home, assisted living residence, comprehensive personal care home, residential health care facility, or dementia care home licensed pursuant to P.L.1971, c.136 (C.26:2H-1 et seq.).

"Physician" means a physician authorized by law to practice medicine in this or any other state and any other person authorized by law to treat sick and injured human beings in this or any other state.

"Service provider" means a telecommunications service provider, a cable television company, or an Internet service provider.

"Service recipient" means any individual who resides in this State who receives telecommunications service, cable television service, or Internet service from a service provider through equipment that is located in this State.

"Telecommunications service provider" means any person, business, or organization qualified to do business in this State that provides a telecommunications service that is subject to regulation by the Board of Public Utilities pursuant to Title 48 of the Revised Statutes.

2. This act shall take effect on the first day of the 12th month next following enactment.

Approved January 30, 2025.

SENATE, No. 684

STATE OF NEW JERSEY 221st LEGISLATURE

PRE-FILED FOR INTRODUCTION IN THE 2024 SESSION

Sponsored by:

Senator ROBERT W. SINGER

District 30 (Monmouth and Ocean)

Senator PATRICK J. DIEGNAN, JR.

District 18 (Middlesex)

Co-Sponsored by:

Senator Pou

SYNOPSIS

Requires telecommunications, cable television, and Internet service providers to allow service recipients to terminate service contracts following physician's referral and relocation to long-term care facility.

CURRENT VERSION OF TEXT

Introduced Pending Technical Review by Legislative Counsel.



1 AN ACT allowing certain telecommunications service recipients to
2 terminate service contracts following a physician's referral to
3 certain long-term care facilities and supplementing Title 56 of
4 the Revised Statutes.

5

6 BE IT ENACTED *by the Senate and General Assembly of the State*
7 *of New Jersey:*

8

9 1. a. A service provider doing business in this State shall allow
10 a service recipient to terminate a contract for telecommunications
11 service, cable television service, or Internet connection service
12 pursuant to subsection b. of this section.

13 b. (1) A service provider shall permit a service recipient to
14 terminate, without incurring an early termination fee, the contract
15 for those services after the service recipient receives a physician's
16 order, or develops a plan of care in collaboration with a physician
17 responsible for the care of the service recipient, to relocate the
18 service recipient to a long-term care facility for a period of at least
19 90 days, if the service recipient relocates to a long-term care facility
20 that meets the description in the physician's order or the plan of
21 care.

22 (2) The service recipient shall, unless waived or not required by
23 the service provider, provide the service provider with no less than
24 45 days' notice prior to the requested date of the contract
25 termination or cancellation; provided, however, a service provider
26 shall waive the notice requirement and permit the termination
27 within 48 hours if a physician's order requires immediate relocation
28 to a long-term care facility. The service provider shall provide a
29 standard termination form to the service recipient upon request,
30 which the service recipient and a physician shall utilize when
31 requesting contract termination or cancellation pursuant to the
32 provisions of this section. If the service recipient is unable to
33 submit the standard termination form and a representative of the
34 service recipient is requesting contract termination or cancellation
35 pursuant to the provisions of this section, the representative shall
36 submit to the service provider the standard termination form and a
37 copy of the power of attorney, conservatorship, or guardianship
38 documents verifying the representative's authority to act on behalf
39 of the service recipient.

40 (3) A service provider may require written proof of a service
41 recipient's relocation to a long-term care facility. If the service
42 provider requires written proof, then the delivery of a written notice
43 to the service provider of the requested contract termination and a
44 letter signed by the service recipient's physician, no later than 45
45 days prior to the requested date of termination, attesting that the
46 requirements established pursuant to this subsection are met, shall
47 be deemed sufficient proof.

1 (4) Nothing in P.L. , c. (C.) (pending before the
2 Legislature as this bill) shall relieve a service recipient of an
3 obligation to return equipment to the service provider or to be
4 charged a lawful unreturned equipment charge nor shall a service
5 recipient be relieved from any amounts owed for any equipment
6 purchased by the service recipient.

7 c. For purposes of this section:

8 "Assisted living facility" means an assisted living residence or
9 comprehensive personal care home licensed pursuant to P.L.1971,
10 c.136 (C.26:2H-1 et seq.).

11 "Cable television company" and "cable television service" shall
12 have the same meaning as provided in section 3 of P.L.1972, c.186
13 (C.48:5A-3).

14 "Certified mail" shall have same meaning as provided in
15 R.S.1:1-2.

16 "Dementia care home" means a community residential facility
17 which: (1) provides services to residents with special needs,
18 including, but not limited to, persons with Alzheimer's disease and
19 related disorders or other forms of dementia; (2) is subject to the
20 licensure authority of the Department of Health as a health care
21 facility pursuant to P.L.1971, c.136 (C.26:2H-1 et seq.); (3) and
22 meets the requirements of section 19 of P.L.2015, c.125 (C.26:2H-
23 150).

24 "Internet service provider" shall have same meaning as provided
25 in section 3 of P.L.2007, c.272 (C.56:8-170).

26 "Long-term care facility" means a nursing home, assisted living
27 residence, comprehensive personal care home, residential health
28 care facility, or dementia care home licensed pursuant to P.L.1971,
29 c.136 (C.26:2H-1 et seq.).

30 "Physician" means a physician authorized by law to practice
31 medicine in this or any other state and any other person authorized
32 by law to treat sick and injured human beings in this or any other
33 state.

34 "Service provider" means a telecommunications service
35 provider, a cable television company, or an Internet service
36 provider.

37 "Service recipient" means any individual who resides in this
38 State who receives telecommunications service, cable television
39 service, or Internet service from a service provider through
40 equipment that is located in this State.

41 "Telecommunications service provider" means any person,
42 business or organization qualified to do business in this State that
43 provides a telecommunications service that is subject to regulation
44 by the Board of Public Utilities pursuant to Title 48 of the Revised
45 Statutes.

46

47 2. This act shall take effect on the first day of the 12th month next
48 following enactment.

STATEMENT

1
2
3 The bill requires a service provider doing business in this State to
4 allow a service recipient to terminate the service contract, as
5 provided in the bill, without incurring an early termination fee.
6 Unless otherwise waived by the service provider, the bill requires a
7 service recipient to provide the service provider with no less than
8 45 days' notice prior to the contract termination or cancellation.
9 However, if a physician's order requires immediate relocation to a
10 long-term care facility, this notice requirement would be waived,
11 and the contract may be terminated within 48 hours. The service
12 provider is to provide a standard termination to the service recipient
13 upon request, which the service recipient and a physician are to
14 utilize when requesting contract termination or cancellation from
15 the service provider. If a service recipient is unable to submit the
16 standard termination form and a representative of the recipient is
17 requesting contract termination or cancellation, the representative is
18 to submit to the service provider the standard termination form and
19 a copy of the power of attorney, conservatorship, or guardianship
20 documents verifying the representative's authority.
21 The bill also allows a service provider to require written proof of
22 a service recipient's relocation to a long-term facility. In this event,
23 the bill provides that the delivery of a written notice to the service
24 provider of the contract termination and a letter signed by the
25 service recipient's physician, no later than 45 days prior to the
26 scheduled date of termination, would be deemed to constitute
27 sufficient proof.
28 The bill further provides that nothing in the bill is to relieve a
29 service recipient of an obligation to return equipment to the service
30 provider or to be charged a lawful unreturned equipment charge,
31 nor is a service recipient relieved from any amounts owed for any
32 equipment purchased by the service recipient.

[First Reprint]

SENATE, No. 684

STATE OF NEW JERSEY
221st LEGISLATURE

PRE-FILED FOR INTRODUCTION IN THE 2024 SESSION

Sponsored by:

Senator ROBERT W. SINGER

District 30 (Monmouth and Ocean)

Senator PATRICK J. DIEGNAN, JR.

District 18 (Middlesex)

Assemblyman CHRIS TULLY

District 38 (Bergen)

Assemblywoman LISA SWAIN

District 38 (Bergen)

Assemblyman WILLIAM B. SAMPSON, IV

District 31 (Hudson)

Co-Sponsored by:

Senators Pou, Holzapfel, Moriarty, Assemblymen Freiman, DeAngelo, Assemblywomen Murphy, Lopez, Assemblymen Conaway, Calabrese, Danielsen, Atkins, Assemblywoman Lampitt, Assemblyman Karabinchak, Assemblywoman Park, Assemblyman Wimberly, Assemblywoman Haider, Assemblymen Sauickie, Stanley, Assemblywomen Carter, Drulis, Assemblyman Scharfenberger, Assemblywomen Flynn, Morales, Donlon and Peterpaul

SYNOPSIS

Requires telecommunications, cable television, and Internet service providers to allow for service contracts to be paused or canceled following service recipient's admission to long-term care facility.

CURRENT VERSION OF TEXT

As reported by the Assembly Consumer Affairs Committee on October 24, 2024, with amendments.

(Sponsorship Updated As Of: 12/19/2024)

1 AN ACT allowing ¹**[certain telecommunications service recipients**
 2 to terminate] ¹for service contracts ¹to be paused or canceled¹
 3 following ¹**[a physician's referral]** service recipients'
 4 admission¹ to certain long-term care facilities and supplementing
 5 Title 56 of the Revised Statutes.

6
 7 **BE IT ENACTED** by the Senate and General Assembly of the State
 8 of New Jersey:

9
 10 1. a. A service provider doing business in this State shall allow a
 11 service recipient to ¹**[terminate]** pause and, as may be applicable,
 12 cancel¹ a contract for telecommunications service, cable television
 13 service, or Internet connection service pursuant to subsection b. of this
 14 section.

15 b. (1) A service provider shall permit a service recipient to
 16 ¹**[terminate]** pause¹, without incurring an ¹**[early termination]**
 17 additional¹ fee, the contract for those services ¹**[after the service**
 18 recipient receives a physician's order, or develops a plan of care in
 19 collaboration with a physician responsible for the care of the service
 20 recipient, to relocate the service recipient to a long-term care facility
 21 for a period of at least 90 days, if the service recipient relocates to a
 22 long-term care facility that meets the description in the physician's
 23 order or the plan of care] upon the admission of the service recipient
 24 to a long-term care facility. The service provider shall not resume
 25 charging the service recipient under the contract for a minimum period
 26 of 90 days. If the service recipient remains admitted to a long-term
 27 care facility after a period of 90 days, the service provider shall cancel
 28 the contract without any additional charge¹.

29 (2) ¹**[The service recipient shall, unless waived or not required by**
 30 the service provider, provide the service provider with no less than 45
 31 days' notice prior to the requested date of the contract termination or
 32 cancellation; provided, however, a service provider shall waive the
 33 notice requirement and permit the termination within 48 hours if a
 34 physician's order requires immediate relocation to a long-term care
 35 facility.]¹ The service provider shall provide a standard
 36 ¹**[termination]**¹ form to the service recipient upon request, which the
 37 service recipient and a physician shall utilize when requesting contract
 38 ¹**[termination]** pause¹ or cancellation pursuant to the provisions of
 39 this section. If the service recipient is unable to submit the standard
 40 ¹**[termination]**¹ form and a representative of the service recipient is
 41 requesting contract ¹**[termination]** pause¹ or cancellation pursuant to
 42 the provisions of this section, the representative shall submit to the
 43 service provider the standard ¹**[termination]**¹ form and a copy of the

EXPLANATION – Matter enclosed in bold-faced brackets **[thus]** in the above bill is not enacted and is intended to be omitted in the law.

Matter underlined thus is new matter.

Matter enclosed in superscript numerals has been adopted as follows:

¹Assembly ACO committee amendments adopted October 24, 2024.

1 power of attorney, conservatorship, or guardianship documents
2 verifying the representative's authority to act on behalf of the service
3 recipient.

4 (3) A service provider may require written proof of a service
5 recipient's ¹【relocation】 admission¹ to a long-term care facility. If the
6 service provider requires written proof, then the delivery of a written
7 notice to the service provider of the ¹【requested contract termination】
8 request pursuant to this subsection¹ and a letter signed by the service
9 recipient's physician ¹【, no later than 45 days prior to the requested
10 date of termination,】¹ attesting that the requirements established
11 pursuant to this subsection are met, shall be deemed sufficient proof.

12 (4) Nothing in P.L. , c. (C.) (pending before the
13 Legislature as this bill) shall relieve a service recipient of an obligation
14 to return equipment to the service provider or to ¹【be charged】 pay¹ a
15 lawful unreturned equipment charge ¹,¹ nor shall a service recipient be
16 relieved from any amounts owed for any equipment purchased by the
17 service recipient.

18 c. For purposes of this section:

19 "Assisted living facility" means an assisted living residence or
20 comprehensive personal care home licensed pursuant to P.L.1971,
21 c.136 (C.26:2H-1 et seq.).

22 "Cable television company" and "cable television service" shall
23 have the same meaning as provided in section 3 of P.L.1972, c.186
24 (C.48:5A-3).

25 "Certified mail" shall have ¹the¹ same meaning as provided in
26 R.S.1:1-2.

27 "Dementia care home" means a community residential facility
28 which: (1) provides services to residents with special needs, including,
29 but not limited to, persons with Alzheimer's disease and related
30 disorders or other forms of dementia; (2) is subject to the licensure
31 authority of the Department of Health as a health care facility pursuant
32 to P.L.1971, c.136 (C.26:2H-1 et seq.); (3) and meets the requirements
33 of section 19 of P.L.2015, c.125 (C.26:2H-150).

34 "Internet service provider" shall have ¹the¹ same meaning as
35 provided in section 3 of P.L.2007, c.272 (C.56:8-170).

36 "Long-term care facility" means a nursing home, assisted living
37 residence, comprehensive personal care home, residential health care
38 facility, or dementia care home licensed pursuant to P.L.1971, c.136
39 (C.26:2H-1 et seq.).

40 "Physician" means a physician authorized by law to practice
41 medicine in this or any other state and any other person authorized by
42 law to treat sick and injured human beings in this or any other state.

43 "Service provider" means a telecommunications service provider, a
44 cable television company, or an Internet service provider.

45 "Service recipient" means any individual who resides in this State
46 who receives telecommunications service, cable television service, or

1 Internet service from a service provider through equipment that is
2 located in this State.

3 "Telecommunications service provider" means any person,
4 business or organization qualified to do business in this State that
5 provides a telecommunications service that is subject to regulation by
6 the Board of Public Utilities pursuant to Title 48 of the Revised
7 Statutes.

8
9 2. This act shall take effect on the first day of the 12th month next
10 following enactment.

SENATE, No. 684

STATE OF NEW JERSEY 221st LEGISLATURE

PRE-FILED FOR INTRODUCTION IN THE 2024 SESSION

Sponsored by:

Senator ROBERT W. SINGER

District 30 (Monmouth and Ocean)

Senator PATRICK J. DIEGNAN, JR.

District 18 (Middlesex)

Co-Sponsored by:

Senators Pou, Holzapfel and Moriarty

SYNOPSIS

Requires telecommunications, cable television, and Internet service providers to allow service recipients to terminate service contracts following physician's referral and relocation to long-term care facility.

CURRENT VERSION OF TEXT

As reported by the Senate Commerce Committee with technical review.



(Sponsorship Updated As Of: 02/22/2024)

1 AN ACT allowing certain telecommunications service recipients to
2 terminate service contracts following a physician's referral to
3 certain long-term care facilities and supplementing Title 56 of
4 the Revised Statutes.

5

6 BE IT ENACTED *by the Senate and General Assembly of the State*
7 *of New Jersey:*

8

9 1. a. A service provider doing business in this State shall allow
10 a service recipient to terminate a contract for telecommunications
11 service, cable television service, or Internet connection service
12 pursuant to subsection b. of this section.

13 b. (1) A service provider shall permit a service recipient to
14 terminate, without incurring an early termination fee, the contract
15 for those services after the service recipient receives a physician's
16 order, or develops a plan of care in collaboration with a physician
17 responsible for the care of the service recipient, to relocate the
18 service recipient to a long-term care facility for a period of at least
19 90 days, if the service recipient relocates to a long-term care facility
20 that meets the description in the physician's order or the plan of
21 care.

22 (2) The service recipient shall, unless waived or not required by
23 the service provider, provide the service provider with no less than
24 45 days' notice prior to the requested date of the contract
25 termination or cancellation; provided, however, a service provider
26 shall waive the notice requirement and permit the termination
27 within 48 hours if a physician's order requires immediate relocation
28 to a long-term care facility. The service provider shall provide a
29 standard termination form to the service recipient upon request,
30 which the service recipient and a physician shall utilize when
31 requesting contract termination or cancellation pursuant to the
32 provisions of this section. If the service recipient is unable to
33 submit the standard termination form and a representative of the
34 service recipient is requesting contract termination or cancellation
35 pursuant to the provisions of this section, the representative shall
36 submit to the service provider the standard termination form and a
37 copy of the power of attorney, conservatorship, or guardianship
38 documents verifying the representative's authority to act on behalf
39 of the service recipient.

40 (3) A service provider may require written proof of a service
41 recipient's relocation to a long-term care facility. If the service
42 provider requires written proof, then the delivery of a written notice
43 to the service provider of the requested contract termination and a
44 letter signed by the service recipient's physician, no later than 45
45 days prior to the requested date of termination, attesting that the
46 requirements established pursuant to this subsection are met, shall
47 be deemed sufficient proof.

1 (4) Nothing in P.L. , c. (C.) (pending before the
2 Legislature as this bill) shall relieve a service recipient of an
3 obligation to return equipment to the service provider or to be
4 charged a lawful unreturned equipment charge nor shall a service
5 recipient be relieved from any amounts owed for any equipment
6 purchased by the service recipient.

7 c. For purposes of this section:

8 "Assisted living facility" means an assisted living residence or
9 comprehensive personal care home licensed pursuant to P.L.1971,
10 c.136 (C.26:2H-1 et seq.).

11 "Cable television company" and "cable television service" shall
12 have the same meaning as provided in section 3 of P.L.1972, c.186
13 (C.48:5A-3).

14 "Certified mail" shall have same meaning as provided in
15 R.S.1:1-2.

16 "Dementia care home" means a community residential facility
17 which: (1) provides services to residents with special needs,
18 including, but not limited to, persons with Alzheimer's disease and
19 related disorders or other forms of dementia; (2) is subject to the
20 licensure authority of the Department of Health as a health care
21 facility pursuant to P.L.1971, c.136 (C.26:2H-1 et seq.); (3) and
22 meets the requirements of section 19 of P.L.2015, c.125
23 (C.26:2H-150).

24 "Internet service provider" shall have same meaning as provided
25 in section 3 of P.L.2007, c.272 (C.56:8-170).

26 "Long-term care facility" means a nursing home, assisted living
27 residence, comprehensive personal care home, residential health
28 care facility, or dementia care home licensed pursuant to P.L.1971,
29 c.136 (C.26:2H-1 et seq.).

30 "Physician" means a physician authorized by law to practice
31 medicine in this or any other state and any other person authorized
32 by law to treat sick and injured human beings in this or any other
33 state.

34 "Service provider" means a telecommunications service
35 provider, a cable television company, or an Internet service
36 provider.

37 "Service recipient" means any individual who resides in this
38 State who receives telecommunications service, cable television
39 service, or Internet service from a service provider through
40 equipment that is located in this State.

41 "Telecommunications service provider" means any person,
42 business or organization qualified to do business in this State that
43 provides a telecommunications service that is subject to regulation
44 by the Board of Public Utilities pursuant to Title 48 of the Revised
45 Statutes.

46

47 2. This act shall take effect on the first day of the 12th month next
48 following enactment.

ASSEMBLY CONSUMER AFFAIRS COMMITTEE

STATEMENT TO

SENATE, No. 684

with committee amendments

STATE OF NEW JERSEY

DATED: OCTOBER 24, 2024

The Assembly Consumer Affairs Committee reports favorably and with committee amendments Senate Bill No. 684.

As amended and reported, this bill requires telecommunications, cable television, and Internet service providers (service providers) to allow a service recipient to pause or, as may be applicable, cancel a service contract following a service recipient's admission to a long-term care facility, without incurring any additional fees. The service provider is not to resume charging the service recipient under the contract for a minimum period of 90 days. Should the service recipient remain admitted to a long-term care facility at the end of the 90 day period, the service provider is required to cancel the contract without additional fees.

The amended bill also allows a service provider to require written proof of a service recipient's admission to a long-term facility. In this event, the bill provides that the delivery of a written notice to the service provider of the contract pause or cancellation request and a letter signed by the service recipient's physician would be deemed to constitute sufficient proof.

The amended bill further provides that nothing in the bill is to relieve a service recipient of an obligation to return equipment to the service provider or to pay a lawful unreturned equipment charge, nor is a service recipient relieved from any amounts owed for any equipment purchased by the service recipient.

As amended, the bill provides that a service provider is to provide a standard form to the service recipient upon request, which the service recipient and a physician are to utilize when requesting contract pause or cancellation from the service provider.

In addition, the amended bill provides that when the service recipient is unable to submit the standard form and a representative of the service recipient is requesting contract pause or cancellation, the representative is to submit to the service provider the standard form and a copy of the power of attorney, conservatorship, or guardianship documents verifying the representative's authority to act on behalf of the service recipient.

As amended and reported by the committee, Senate Bill No. 684 is identical to Assembly Bill No. 2334, which was also amended and reported by the committee on this date.

COMMITTEE AMENDMENTS:

The committee amended the bill to:

(1) provide that a service provider is required to permit a service recipient to pause a contract upon the admission of the service recipient to a long-term care facility and that the service provider is not to charge the service recipient under the contract for a minimum period of 90 days;

(2) require that, if a service recipient remains admitted to a long-term care facility after a period of 90 days, the service provider cancel the contract without additional fees;

(3) remove the requirement that a service recipient provide a service provider 45 days advance notice of the requested contract termination or cancellation;

(4) remove the requirement that a service recipient receive a physician's order or plan of care to relocate the service recipient to a long-term care facility for a period of at least 90 days;

(5) change all references to the "relocation" of a service recipient to a long-term care facility to "admission" of a service recipient to a long-term care facility;

(6) change all references to "termination" of a contract to instead read "pause" or "cancellation" of a contract;

(7) provide that a service provider is required to provide a standard form requesting contract pause or cancellation, instead of providing a "termination form," to a service recipient upon request;

(8) make technical changes to the bill; and

(9) update the title and synopsis to reflect the changes to the bill.

SENATE COMMERCE COMMITTEE

STATEMENT TO

SENATE, No. 684

STATE OF NEW JERSEY

DATED: FEBRUARY 5, 2024

The Senate Commerce Committee reports favorably Senate Bill No. 684.

The bill requires a service provider doing business in this State to allow a service recipient to terminate the service contract, as provided in the bill, without incurring an early termination fee. Unless otherwise waived by the service provider, the bill requires a service recipient to provide the service provider with no less than 45 days' notice prior to the contract termination or cancellation. However, if a physician's order requires immediate relocation to a long-term care facility, this notice requirement would be waived, and the contract could be terminated within 48 hours. The service provider is to provide a standard termination form to the service recipient upon request, which the service recipient and a physician are to utilize when requesting contract termination or cancellation from the service provider. If a service recipient is unable to submit the standard termination form and a representative of the recipient is requesting contract termination or cancellation, the representative is to submit to the service provider the standard termination form and a copy of the power of attorney, conservatorship, or guardianship documents verifying the representative's authority.

The bill also allows a service provider to require written proof of a service recipient's relocation to a long-term facility. In this event, the bill provides that the delivery of a written notice to the service provider of the contract termination and a letter signed by the service recipient's physician, no later than 45 days prior to the scheduled date of termination, would be deemed to constitute sufficient proof.

The bill further provides that nothing in the bill is to relieve a service recipient of an obligation to return equipment to the service provider or to be charged a lawful unreturned equipment charge, nor is a service recipient relieved from any amounts owed for any equipment purchased by the service recipient.

This bill was pre-filed for introduction in the 2024-2025 session pending technical review. As reported, the bill includes the changes required by technical review, which has been performed.

ASSEMBLY, No. 2334

STATE OF NEW JERSEY 221st LEGISLATURE

PRE-FILED FOR INTRODUCTION IN THE 2024 SESSION

Sponsored by:

Assemblyman CHRIS TULLY

District 38 (Bergen)

Assemblywoman LISA SWAIN

District 38 (Bergen)

Assemblyman WILLIAM B. SAMPSON, IV

District 31 (Hudson)

Co-Sponsored by:

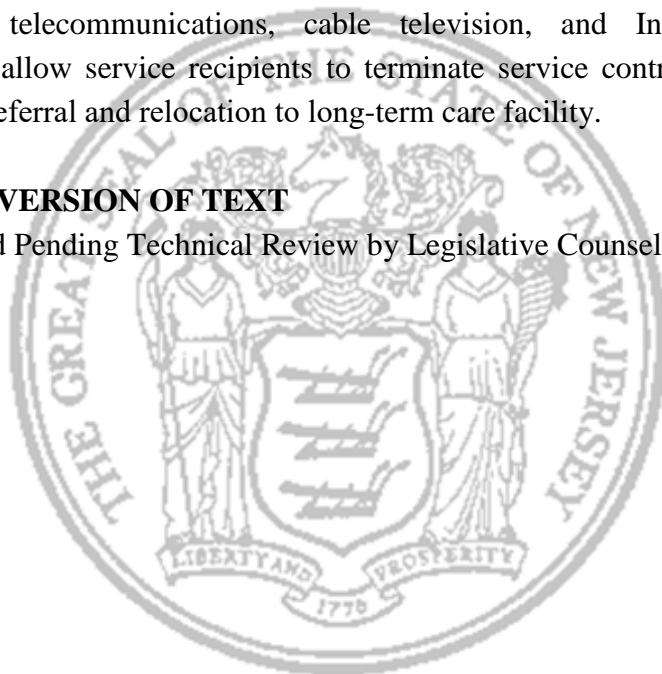
Assemblymen Freiman, DeAngelo, Assemblywomen Murphy, Lopez, Assemblymen Conaway, Calabrese, Danielsen, Atkins, Assemblywoman Lampitt, Assemblyman Karabinchak, Assemblywoman Park, Assemblyman Wimberly, Assemblywoman Haider, Assemblymen Sauickie, Stanley and Assemblywoman Carter

SYNOPSIS

Requires telecommunications, cable television, and Internet service providers to allow service recipients to terminate service contracts following physician's referral and relocation to long-term care facility.

CURRENT VERSION OF TEXT

Introduced Pending Technical Review by Legislative Counsel.



(Sponsorship Updated As Of: 10/24/2024)

1 AN ACT allowing certain telecommunications service recipients to
2 terminate service contracts following a physician's referral to
3 certain long-term care facilities and supplementing Title 56 of
4 the Revised Statutes.

5

6 BE IT ENACTED *by the Senate and General Assembly of the State*
7 *of New Jersey:*

8

9 1. a. A service provider doing business in this State shall allow
10 a service recipient to terminate a contract for telecommunications
11 service, cable television service, or Internet connection service
12 pursuant to subsection b. of this section.

13 b. (1) A service provider shall permit a service recipient to
14 terminate, without incurring an early termination fee, the contract
15 for those services after the service recipient receives a physician's
16 order, or develops a plan of care in collaboration with a physician
17 responsible for the care of the service recipient, to relocate the
18 service recipient to a long-term care facility for a period of at least
19 90 days, if the service recipient relocates to a long-term care facility
20 that meets the description in the physician's order or the plan of
21 care.

22 (2) The service recipient shall, unless waived or not required by
23 the service provider, provide the service provider with no less than
24 45 days' notice prior to the requested date of the contract
25 termination or cancellation; provided, however, a service provider
26 shall waive the notice requirement and permit the termination
27 within 48 hours if a physician's order requires immediate relocation
28 to a long-term care facility. The service provider shall provide a
29 standard termination form to the service recipient upon request,
30 which the service recipient and a physician shall utilize when
31 requesting contract termination or cancellation pursuant to the
32 provisions of this section. If the service recipient is unable to
33 submit the standard termination form and a representative of the
34 service recipient is requesting contract termination or cancellation
35 pursuant to the provisions of this section, the representative shall
36 submit to the service provider the standard termination form and a
37 copy of the power of attorney, conservatorship, or guardianship
38 documents verifying the representative's authority to act on behalf
39 of the service recipient.

40 (3) A service provider may require written proof of a service
41 recipient's relocation to a long-term care facility. If the service
42 provider requires written proof, then the delivery of a written notice
43 to the service provider of the requested contract termination and a
44 letter signed by the service recipient's physician, no later than 45
45 days prior to the requested date of termination, attesting that the
46 requirements established pursuant to this subsection are met, shall
47 be deemed sufficient proof.

1 (4) Nothing in P.L. , c. (C.) (pending before the
2 Legislature as this bill) shall relieve a service recipient of an
3 obligation to return equipment to the service provider or to be
4 charged a lawful unreturned equipment charge nor shall a service
5 recipient be relieved from any amounts owed for any equipment
6 purchased by the service recipient.

7 c. For purposes of this section:

8 "Assisted living facility" means an assisted living residence or
9 comprehensive personal care home licensed pursuant to P.L.1971,
10 c.136 (C.26:2H-1 et seq.).

11 "Cable television company" and "cable television service" shall
12 have the same meaning as provided in section 3 of P.L.1972, c.186
13 (C.48:5A-3).

14 "Certified mail" shall have same meaning as provided in
15 R.S.1:1-2.

16 "Dementia care home" means a community residential facility
17 which: (1) provides services to residents with special needs,
18 including, but not limited to, persons with Alzheimer's disease and
19 related disorders or other forms of dementia; (2) is subject to the
20 licensure authority of the Department of Health as a health care
21 facility pursuant to P.L.1971, c.136 (C.26:2H-1 et seq.); (3) and
22 meets the requirements of section 19 of P.L.2015, c.125 (C.26:2H-
23 150).

24 "Internet service provider" shall have same meaning as provided
25 in section 3 of P.L.2007, c.272 (C.56:8-170).

26 "Long-term care facility" means a nursing home, assisted living
27 residence, comprehensive personal care home, residential health
28 care facility, or dementia care home licensed pursuant to P.L.1971,
29 c.136 (C.26:2H-1 et seq.).

30 "Physician" means a physician authorized by law to practice
31 medicine in this or any other state and any other person authorized
32 by law to treat sick and injured human beings in this or any other
33 state.

34 "Service provider" means a telecommunications service
35 provider, a cable television company, or an Internet service
36 provider.

37 "Service recipient" means any individual who resides in this
38 State who receives telecommunications service, cable television
39 service, or Internet service from a service provider through
40 equipment that is located in this State.

41 "Telecommunications service provider" means any person,
42 business or organization qualified to do business in this State that
43 provides a telecommunications service that is subject to regulation
44 by the Board of Public Utilities pursuant to Title 48 of the Revised
45 Statutes.

46

47 2. This act shall take effect on the first day of the 12th month next
48 following enactment.

1 STATEMENT

2

3 This bill requires telecommunications, cable television, and
4 Internet service providers (service providers) to allow service
5 recipients to terminate service contracts following a physician's
6 referral to a long-term care facility for a period of not less than 90
7 days.

8 Under the bill, a service provider doing business in this State is
9 required to allow a service recipient to terminate the service
10 contract, as provided in the bill, without incurring an early
11 termination fee. Unless otherwise waived by the service provider,
12 the bill requires a service recipient to provide the service provider
13 with no less than 45 days' notice prior to the contract termination or
14 cancellation. However, if a physician's order requires immediate
15 relocation to a long-term care facility, this notice requirement
16 would be waived, and the contract may be terminated within 48
17 hours.

18 The bill also allows a service provider to require written proof of
19 a service recipient's relocation to a long-term facility. In this event,
20 the bill provides that the delivery of a written notice to the service
21 provider of the contract termination and a letter signed by the
22 service recipient's physician, no later than 45 days prior to the
23 scheduled date of termination, would be deemed to constitute
24 sufficient proof.

25 The bill further provides that nothing in the bill is to relieve a
26 service recipient of an obligation to return equipment to the service
27 provider or to be charged a lawful unreturned equipment charge,
28 nor is a service recipient relieved from any amounts owed for any
29 equipment purchased by the service recipient.

30 The bill provides that a service provider is to provide a standard
31 termination form to the service recipient upon request, which the
32 service recipient and a physician are to utilize when requesting
33 contract termination or cancellation from the service provider.

34 In addition, the bill provides that when the service recipient is
35 unable to submit the standard termination form and a representative
36 of the service recipient is requesting contract termination or
37 cancellation the representative is to submit to the service provider
38 the standard termination form and a copy of the power of attorney,
39 conservatorship, or guardianship documents verifying the
40 representative's authority to act on behalf of the service recipient.

[First Reprint]

ASSEMBLY, No. 2334

STATE OF NEW JERSEY
221st LEGISLATURE

PRE-FILED FOR INTRODUCTION IN THE 2024 SESSION

Sponsored by:

Assemblyman CHRIS TULLY

District 38 (Bergen)

Assemblywoman LISA SWAIN

District 38 (Bergen)

Assemblyman WILLIAM B. SAMPSON, IV

District 31 (Hudson)

Co-Sponsored by:

Assemblymen Freiman, DeAngelo, Assemblywomen Murphy, Lopez, Assemblymen Conaway, Calabrese, Danielsen, Atkins, Assemblywoman Lampitt, Assemblyman Karabinchak, Assemblywoman Park, Assemblyman Wimberly, Assemblywoman Haider, Assemblymen Sauickie, Stanley, Assemblywomen Carter, Drulis, Assemblyman Scharfenberger, Assemblywomen Flynn, Morales, Donlon and Peterpaul

SYNOPSIS

Requires telecommunications, cable television, and Internet service providers to allow for service contracts to be paused or canceled following service recipient's admission to long-term care facility.

CURRENT VERSION OF TEXT

As reported by the Assembly Consumer Affairs Committee on October 24, 2024, with amendments.

(Sponsorship Updated As Of: 12/19/2024)

1 AN ACT allowing ¹~~【certain telecommunications service recipients~~
 2 to terminate】 ¹for service contracts ¹to be paused or canceled¹
 3 following ¹~~【a physician's referral】~~ service recipients'
 4 admission¹ to certain long-term care facilities and supplementing
 5 Title 56 of the Revised Statutes.

6
 7 **BE IT ENACTED** *by the Senate and General Assembly of the State*
 8 *of New Jersey:*

9
 10 1. a. A service provider doing business in this State shall allow
 11 a service recipient to ¹~~【terminate】~~ pause and, as may be applicable,
 12 cancel¹ a contract for telecommunications service, cable television
 13 service, or Internet connection service pursuant to subsection b. of
 14 this section.

15 b. (1) A service provider shall permit a service recipient to
 16 ¹~~【terminate】~~ pause¹, without incurring an ¹~~【early termination】~~
 17 additional¹ fee, the contract for those services ¹~~【after the service~~
 18 recipient receives a physician's order, or develops a plan of care in
 19 collaboration with a physician responsible for the care of the service
 20 recipient, to relocate the service recipient to a long-term care
 21 facility for a period of at least 90 days, if the service recipient
 22 relocates to a long-term care facility that meets the description in
 23 the physician's order or the plan of care】 upon the admission of the
 24 service recipient to a long-term care facility. The service provider
 25 shall not resume charging the service recipient under the contract
 26 for a minimum period of 90 days. If the service recipient remains
 27 admitted to a long-term care facility after a period of 90 days, the
 28 service provider shall cancel the contract without any additional
 29 charge¹.

30 (2) ¹~~【The service recipient shall, unless waived or not required~~
 31 by the service provider, provide the service provider with no less
 32 than 45 days' notice prior to the requested date of the contract
 33 termination or cancellation; provided, however, a service provider
 34 shall waive the notice requirement and permit the termination
 35 within 48 hours if a physician's order requires immediate relocation
 36 to a long-term care facility.】¹ The service provider shall provide a
 37 standard ¹~~【termination】~~¹ form to the service recipient upon request,
 38 which the service recipient and a physician shall utilize when
 39 requesting contract ¹~~【termination】~~ pause¹ or cancellation pursuant
 40 to the provisions of this section. If the service recipient is unable to
 41 submit the standard ¹~~【termination】~~¹ form and a representative of
 42 the service recipient is requesting contract ¹~~【termination】~~ pause¹ or
 43 cancellation pursuant to the provisions of this section, the

EXPLANATION – Matter enclosed in bold-faced brackets **【thus】** in the above bill is not enacted and is intended to be omitted in the law.

Matter underlined thus is new matter.

Matter enclosed in superscript numerals has been adopted as follows:

¹Assembly ACO committee amendments adopted October 24, 2024.

1 representative shall submit to the service provider the standard
2 ~~1~~ [termination] form and a copy of the power of attorney,
3 conservatorship, or guardianship documents verifying the
4 representative's authority to act on behalf of the service recipient.

5 (3) A service provider may require written proof of a service
6 recipient's ~~1~~ [relocation] admission¹ to a long-term care facility. If
7 the service provider requires written proof, then the delivery of a
8 written notice to the service provider of the ~~1~~ [requested contract
9 termination] request pursuant to this subsection¹ and a letter signed
10 by the service recipient's physician ~~1~~ [, no later than 45 days prior to
11 the requested date of termination,]¹ attesting that the requirements
12 established pursuant to this subsection are met, shall be deemed
13 sufficient proof.

14 (4) Nothing in P.L. , c. (C.) (pending before the
15 Legislature as this bill) shall relieve a service recipient of an
16 obligation to return equipment to the service provider or to ~~1~~ [be
17 charged] pay¹ a lawful unreturned equipment charge ^{1,1} nor shall a
18 service recipient be relieved from any amounts owed for any
19 equipment purchased by the service recipient.

20 c. For purposes of this section:

21 "Assisted living facility" means an assisted living residence or
22 comprehensive personal care home licensed pursuant to P.L.1971,
23 c.136 (C.26:2H-1 et seq.).

24 "Cable television company" and "cable television service" shall
25 have the same meaning as provided in section 3 of P.L.1972, c.186
26 (C.48:5A-3).

27 "Certified mail" shall have ~~1~~ the¹ same meaning as provided in
28 R.S.1:1-2.

29 "Dementia care home" means a community residential facility
30 which: (1) provides services to residents with special needs,
31 including, but not limited to, persons with Alzheimer's disease and
32 related disorders or other forms of dementia; (2) is subject to the
33 licensure authority of the Department of Health as a health care
34 facility pursuant to P.L.1971, c.136 (C.26:2H-1 et seq.); (3) and
35 meets the requirements of section 19 of P.L.2015, c.125 (C.26:2H-
36 150).

37 "Internet service provider" shall have ~~1~~ the¹ same meaning as
38 provided in section 3 of P.L.2007, c.272 (C.56:8-170).

39 "Long-term care facility" means a nursing home, assisted living
40 residence, comprehensive personal care home, residential health
41 care facility, or dementia care home licensed pursuant to P.L.1971,
42 c.136 (C.26:2H-1 et seq.).

43 "Physician" means a physician authorized by law to practice
44 medicine in this or any other state and any other person authorized
45 by law to treat sick and injured human beings in this or any other
46 state.

A2334 [1R] TULLY, SWAIN

4

1 “Service provider” means a telecommunications service
2 provider, a cable television company, or an Internet service
3 provider.

4 “Service recipient” means any individual who resides in this
5 State who receives telecommunications service, cable television
6 service, or Internet service from a service provider through
7 equipment that is located in this State.

8 “Telecommunications service provider” means any person,
9 business or organization qualified to do business in this State that
10 provides a telecommunications service that is subject to regulation
11 by the Board of Public Utilities pursuant to Title 48 of the Revised
12 Statutes.

13

14 2. This act shall take effect on the first day of the 12th month next
15 following enactment.

ASSEMBLY CONSUMER AFFAIRS COMMITTEE

STATEMENT TO

ASSEMBLY, No. 2334

with committee amendments

STATE OF NEW JERSEY

DATED: OCTOBER 24, 2024

The Assembly Consumer Affairs Committee reports favorably and with committee amendments Assembly Bill No. 2334.

As amended and reported, this bill requires telecommunications, cable television, and Internet service providers (service providers) to allow a service recipient to pause or, as may be applicable, cancel a service contract following a service recipient's admission to a long-term care facility, without incurring any additional fees. The service provider is not to resume charging the service recipient under the contract for a minimum period of 90 days. Should the service recipient remain admitted to a long-term care facility at the end of the 90 day period, the service provider is required to cancel the contract without additional fees.

The amended bill also allows a service provider to require written proof of a service recipient's admission to a long-term facility. In this event, the bill provides that the delivery of a written notice to the service provider of the contract pause or cancellation request and a letter signed by the service recipient's physician would be deemed to constitute sufficient proof.

The amended bill further provides that nothing in the bill is to relieve a service recipient of an obligation to return equipment to the service provider or to pay a lawful unreturned equipment charge, nor is a service recipient relieved from any amounts owed for any equipment purchased by the service recipient.

As amended, the bill provides that a service provider is to provide a standard form to the service recipient upon request, which the service recipient and a physician are to utilize when requesting contract pause or cancellation from the service provider.

In addition, the amended bill provides that when the service recipient is unable to submit the standard form and a representative of the service recipient is requesting contract pause or cancellation, the representative is to submit to the service provider the standard form and a copy of the power of attorney, conservatorship, or guardianship documents verifying the representative's authority to act on behalf of the service recipient.

This bill was prefiled for introduction in the 2024-2025 session pending technical review. As reported, the bill includes the changes required by technical review, which has been performed.

As amended and reported by the committee, Assembly Bill No. 2334 is identical to Senate Bill No. 684, which was also amended and reported by the committee on this date.

COMMITTEE AMENDMENTS:

The committee amended the bill to:

(1) provide that a service provider is required to permit a service recipient to pause a contract upon the admission of the service recipient to a long-term care facility and that the service provider is not to charge the service recipient under the contract for a minimum period of 90 days;

(2) require that, if a service recipient remains admitted to a long-term care facility after a period of 90 days, the service provider cancel the contract without additional fees;

(3) remove the requirement that a service recipient provide a service provider 45 days advance notice of the requested contract termination or cancellation;

(4) remove the requirement that a service recipient receive a physician's order or plan of care to relocate the service recipient to a long-term care facility for a period of at least 90 days;

(5) change all references to the "relocation" of a service recipient to a long-term care facility to "admission" of a service recipient to a long-term care facility;

(6) change all references to "termination" of a contract to instead read "pause" or "cancellation" of a contract;

(7) provide that a service provider is required to provide a standard form requesting contract pause or cancellation, instead of providing a "termination form," to a service recipient upon request;

(8) make technical changes to the bill; and

(9) update the title and synopsis to reflect the changes to the bill.

Governor Murphy Takes Action on Legislation

01/30/2025

TRENTON – Today, Governor Murphy signed the following bills into law:

S-684/A-2334 (Singer, Diegnan/Tully, Swain, Sampson) - Requires telecommunications, cable television, and Internet service providers to allow for service contracts to be paused or canceled following service recipient's admission to long-term care facility

S-720/A-4168 (Burgess, Vitale/Reynolds-Jackson, Atkins, Stanley) - Requires DCPD to consult with Division of Developmental Disabilities following finding of child abuse or neglect to create services plan for person with developmental disability under certain circumstances

S-2331/A-3517 (Ruiz, Vitale/Speight, McCoy, Haider) - "Equitable Outcomes in Child Support Collection Act"; establishes procedures regarding collection of child support on behalf of children in custody of DCPD

S-3179/A-2941 (Cryan/Schaer, Wimberly) - Concerns certain emergency operations plans required to be submitted to law enforcement agencies

S-3308/A-4513 (Scutari, Greenstein/Speight, Karabinchak, Wimberly) - Requires electric public utilities to implement certain improvements to interconnection process for certain grid supply solar facilities and energy storage facilities

S-3879/A-5123 (Timberlake/Morales, Carter, Miller) - Amends lists of projects eligible to receive loans for environmental infrastructure projects from NJ Infrastructure Bank for FY2025

S-3880/A-5124 (Lagana/Swain, Park, Freiman) - Amends list of hazard mitigation and resilience projects approved for funding by NJ Infrastructure Bank under FY2025 Community Hazard Assistance Mitigation Program

S-3881/A-5122 (Cruz-Perez, Beach/Rodriguez, Bailey, Bagolie) - Amends lists of environmental infrastructure projects approved for long-term funding by DEP under FY2025 environmental infrastructure funding program

S-3921/A-5090 (Sarlo/Calabrese) - Reallocates standardbred horse racing purse subsidies from Freehold Raceway to Meadowlands Racetrack under certain circumstances

S-3922/A-5120 (Zwicker, Turner/Peterpaul, Verrelli, Moen) - Appropriates \$18,518,738 from constitutionally dedicated CBT revenues to NJ Historic Trust for grants for certain historic preservation projects and associated administrative expenses

S-3936/A-5119 (Singleton, Johnson/Drulis, Sampson, Murphy) - Appropriates \$60 million from constitutionally dedicated CBT revenues for recreation and conservation purposes to DEP for State capital and park development projects

SJR-76/AJR-101 (Ruiz, Turner/Lampitt, Matsikoudis, Rodriguez) - Designates second Friday in December of each

year as “PSRPs in Our Schools Day” in New Jersey to recognize contributions of paraprofessionals and school-related personnel (PSRPs)

A-4571/S-3472 (Calabrese, Lopez, Verrelli/Zwicker, Johnson) - Makes various changes to powers and duties of NJ Infrastructure Bank

A-4968/S-3839 (Calabrese, Carter/Diegnan, Mukherji) - Modifies list of transportation infrastructure projects eligible to receive loans from NJ Infrastructure Bank for FY2025

A-5121/S-3943 (Katz, Egan, Collazos-Gill/Vitale, Diegnan) - Appropriates \$49.5 million from constitutionally dedicated CBT revenues to DEP for State acquisition of lands for recreation and conservation purposes, including Blue Acres projects, and Green Acres Program administrative costs

Posted on: January 30, 2025

Singer Bill to Protect Seniors from Unfair Early Termination Fees Signed Into Law

Today, Governor Murphy signed legislation sponsored by Senator Robert Singer (R-30) that would protect seniors and other long-term care patients from incurring early termination fees from telecommunication services. The bill, S-684, would require cable, phone, and internet companies to allow customers to terminate their service contracts without incurring an early termination fee following a physician's referral to a long-term care facility for a stay of at least 90 days.



“Today marks a significant victory for individuals in long-term care facilities,” said Sen. Singer. “Those who are unable to use services like cable, phone, or internet due to medical needs shouldn’t be penalized with early termination fees. This new law ensures that individuals can easily cancel their contracts, so they can focus on what matters most, their health and wellbeing.”

You can [read the full text of the bill, S-684, online.](#)